

CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

What we've updated in March/April...

Facts and figures

Refreshed data streams:

Trust

- Finance & Governance - NHSI Single Oversight Framework segmentation

Ratings

Sharing with Trusts

We are working towards sharing with providers by July 2018.

Intelligence analysis

Refreshed data streams:

Trust wide

- Care Quality Commission - Internal Data
- Electronic Staff Record - ESR Data Warehouse
- General Medical Council - Enhanced Monitoring
- NHS Digital - NHS data on written complaints
- National Reporting and Learning System - NRLS
- NHS England - NHS Staff Survey
- NHS Improvement - Single Oversight Framework
- Parliamentary and Health Service Ombudsman - PHSO complaints

Inpatient Services

- Care Quality Commission - Mental Health Act database
- NHS England - KH03
- NHS England - Delayed Transfers of Care
- Electronic Staff Record - ESR Data Warehouse
- NHS Digital - Mental Health Services Data Set

Featured data sources

Refreshed pages:

Mental Health Act

- Complaints and Notifications

Incidents

- Mortality
- Notifications and whistleblowing to CQC
- Safeguarding alerts to CQC
- Never Events
- Serious incidents reported to Strategic Executive Information System
- National Reporting and Learning System (NRLS) incidents

Delayed Transfers

Staff Survey

Facts, figures and ratings

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS
Contextual information relating to the trust/provider, inpatient and community based services <ul style="list-style-type: none"> • Links to externally published assessments of CCG commissioning of mental health services • Activity levels at provider, inpatient and community-based services level • Staffing capacity, turnover and sickness; financial information 			
<ul style="list-style-type: none"> • Ratings data at provider and core service level; changes over time in the ratings • An indication of the changes in intelligence • A snapshot of 'Musts and Shoulds' 			

Intelligence analysis

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES
<ul style="list-style-type: none"> • Intelligence overview of key messages for trust/provider, inpatient and community based services 			
<ul style="list-style-type: none"> • Indicator detail pages - for trust/provider, inpatient and community based services 			

Featured data sources

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE
<ul style="list-style-type: none"> • Mental Health Act • Incidents (mortality, notifications, incidents reported to StEIS and NRLS) • PLACE scores 			
<ul style="list-style-type: none"> • Community mental health survey • NHS staff survey and Staff Friends and Family Test • Provider level data quality measures for MHSDS 			

Definitions

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
KEY	DATA	APPENDIX 1	
<ul style="list-style-type: none"> • Key of symbols and colours 			
<ul style="list-style-type: none"> • Data definitions and download 			

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	
-------	--------------------	--------------------------	---------	--

[Table of Contents](#)

Trust level rating:

Date of last inspection: Not available
Date of publication: Not applicable

Safe	Effective	Caring	Responsive	Well led	Overall
NA	NA	NA	NA	NA	NA

Provider type: Mental Health - FT

Organisational context

The main local authorities served by the provider are:

The main clinical commissioning groups for this provider are:

Assessments of CCGs can be **found at:**

- [Mental Health Five Year Forward View Dashboard](#)
- [CCG ratings – Mental Health](#)
- [NHS RightCare CCG data packs](#)

Registered locations

For detailed information about the registered locations please refer to the 'Definitions and Appendices' section.

Population estimate: not available

People in contact with services at the end of 31/12/2017	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services			
All contacts		-	-
Attended contacts		-	
Open referrals			
Open ward stays			
People discharged from the service		-	
People assigned to a Mental Health Care Cluster		-	-
People in contact with mental health services aged 0 to 18		-	
People in contact with adult mental health services			
At the end of the reporting period			
On CPA at the end of the reporting period			
On CPA for 12 months at the end of the reporting period			
On CPA for 12 months with review at the end of the reporting period			
People with a crisis plan in place at the end of the reporting period			
People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	Provider	England	Provider Eng
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period			
Aged 18-69 on CPA at the end of the reporting period in settled accommodation			
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation			
Aged 18-69 on CPA at the end of the reporting period in employment			
Proportion aged 18-69 on CPA at the end of the reporting period in employment			

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	
-------	--------------------	--------------------------	---------	--

[Table of Contents](#)

Trust level rating:

Safe

Effective

Caring

Responsive

Well led

Overall

Date of last inspection: Not available

Date of publication: Not applicable

NA

NA

NA

NA

NA

NA

Provider type: Mental Health - FT

Capacity	Previous	Latest	Change	National comparison
Number of staff (contracted WTE)				
Medical and Dental	114	168	(+46.5%)	
Nursing and Midwifery	376	663	(+76.1%)	
Other clinical staff	474	1,860	(+292.3%)	
All other staff	73 Apr 16	1,340 Dec 17	(+1734.9%)	
Staff turnover (Headcount)				
Medical and Dental		13.0%	NA	
Nursing and Midwifery		11.4%	NA	
Other clinical staff		15.1%	NA	
All other staff		17.7% Jan 17 - Dec 17	NA	
Staff sickness				
Medical and Dental		1.8%	NA	
Nursing and Midwifery		4.3%	NA	
Other clinical staff		5.0%	NA	
All other staff		3.7% Jan 17 - Dec 17	NA	
Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)			NA	
Turnover [£000s]			NA	
NHSI Single Oversight Framework segmentation	NA	Providers offered targeted support	NA	

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	
-------	--------------------	--------------------------	---------	--

[Table of Contents](#)

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units	NA	NA	NA	NA	NA	NA
Long stay/rehabilitation mental health wards for working age adults	NA	NA	NA	NA	NA	NA
Forensic inpatient/secure wards	NA	NA	NA	NA	NA	NA
Child and adolescent mental health wards	NA	NA	NA	NA	NA	NA
Wards for older people with mental health problems	NA	NA	NA	NA	NA	NA
Wards for people with learning disabilities or autism	NA	NA	NA	NA	NA	NA

Admissions, discharges and bed days

Activity
Admissions to hospital
Discharges from hospital
Bed days
Days of delayed discharge
Under 16 bed days on adult wards
Age 16 bed days on adult wards
Age 17 bed days on adult wards

Open ward stays

Inpatient service
Adult mental health services
Adult acute mental health care
Specialised adult mental health services

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	
-------	--------------------	--------------------------	---------	--

[Table of Contents](#)

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units	NA	NA	NA	NA	NA	NA
Long stay/rehabilitation mental health wards for working age adults	NA	NA	NA	NA	NA	NA
Forensic inpatient/secure wards	NA	NA	NA	NA	NA	NA
Child and adolescent mental health wards	NA	NA	NA	NA	NA	NA
Wards for older people with mental health problems	NA	NA	NA	NA	NA	NA
Wards for people with learning disabilities or autism	NA	NA	NA	NA	NA	NA

Age profiles

Age profile	Open hospital spells at the end of)
0 – 18	
19 – 64	
65 and over	

Age profile	Subject to detention at end of
0 – 17	
18 – 64	
65 and over	

Out of area treatment (OAT)

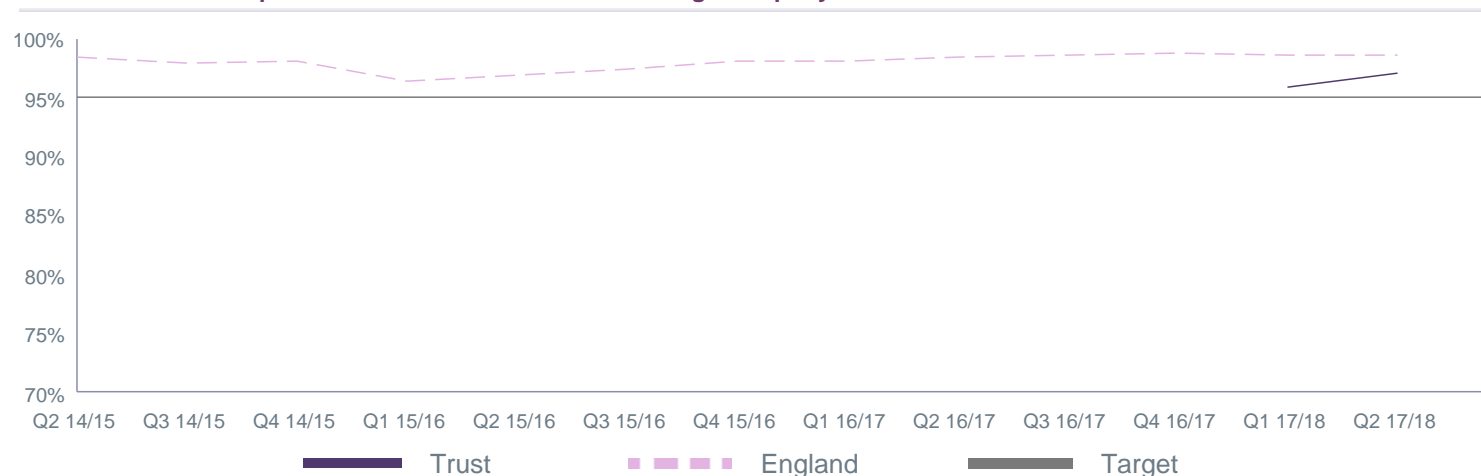
Distance to treatment	Open ward stays – adult acute care at end of	OAT Open ward stays – adult acute care at end of
0-19 kilometres		
20-49 kilometres		
50-99 kilometres		
100 kilometres and over		

Average length of stay

Under development

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS				Table of Contents
Ratings for community-based core services:		Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age		NA	NA	NA	NA	NA	NA
Mental health crisis services and health-based places of safety		NA	NA	NA	NA	NA	NA
Specialist community mental health services for children and young people		NA	NA	NA	NA	NA	NA
Community-based mental health services for older people		NA	NA	NA	NA	NA	NA
Community mental health services for people with learning disabilities or autism		NA	NA	NA	NA	NA	NA

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team



Contact with specialist community teams:

Contacts at	All Contacts	Attended contacts
Crisis resolution service or home treatment team		
Memory services team		
Perinatal mental health team		

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2017/18 Q1	97.5%	96.7%
2017/18 Q2	95.3%	96.7%

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		28 April 2018			
TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents							
<p>This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.</p> <p>Key messages</p> <p>Intelligence indicates that:</p> <ul style="list-style-type: none">Overall performance for this trust is not available at this time											

[Table of Contents](#)

NA

NA

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents						
This page displays changes to the core service, key questions and overall ratings.				Safe	Effective	Caring	Responsive	Well led	Overall	
				NA	NA	NA	NA	NA	NA	
Key messages			Overall	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	
Intelligence indicates that:			Acute wards for adults of working age and psychiatric intensive care units	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	
• Overall performance for this trust is not available at this time			Long stay/rehabilitation mental health wards for working age adults	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	
		Inpatient services	Forensic inpatient/secure wards	NA	NA	NA	NA	NA	NA	NA
				-	-	-	-	-	-	
			Child and adolescent mental health wards	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	
			Wards for older people with mental health problems	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	
			Wards for people with learning disabilities or autism	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	
			Community-based mental health services for adults of working age	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	
		Community-based services	Mental health crisis services and health-based places of safety	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	
			Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA	NA
				-	-	-	-	-	-	
			Community-based mental health services for older people	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	
			Community mental health services for people with learning disabilities or autism	NA	NA	NA	NA	NA	NA	
				-	-	-	-	-	-	

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS						Table of Contents
<p>This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.</p> <p>Key messages</p> <p>Intelligence indicates that:</p> <ul style="list-style-type: none">Overall performance for this trust is not available at this time	Community health services	Overall	Safe	Effective	Caring	Responsive	Well led	Overall	
			NA	NA	NA	NA	NA	NA	
		Community health services for adults	NA	NA	NA	NA	NA	NA	
		Community health services for children, young people and families	NA	NA	NA	NA	NA	NA	
		Community health inpatient services	NA	NA	NA	NA	NA	NA	
		Community end of life care	NA	NA	NA	NA	NA	NA	
		Urgent care services	NA	NA	NA	NA	NA	NA	
		Community dental services	NA	NA	NA	NA	NA	NA	
		HIV and sexual health services	NA	NA	NA	NA	NA	NA	

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	
-------	--------------------	--------------------------	---------	--

[Table of Contents](#)

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

- Overall performance for this trust is not available at this time

Community health services

	Safe	Effective	Caring	Responsive	Well led	Overall
	NA	NA	NA	NA	NA	NA
Overall	NA	NA	NA	NA	NA	NA
	-	-	-	-	-	-
Community health services for adults	NA	NA	NA	NA	NA	NA
	-	-	-	-	-	-
Community health services for children, young people and families	NA	NA	NA	NA	NA	NA
	-	-	-	-	-	-
Community health inpatient services	NA	NA	NA	NA	NA	NA
	-	-	-	-	-	-
Community end of life care	NA	NA	NA	NA	NA	NA
	-	-	-	-	-	-
Urgent care services	NA	NA	NA	NA	NA	NA
	-	-	-	-	-	-
Community dental services	NA	NA	NA	NA	NA	NA
	-	-	-	-	-	-
HIV and sexual health services	NA	NA	NA	NA	NA	NA
	-	-	-	-	-	-

Essex Partnership University NHS Foundation Trust (R1L)

Facts and figures > Ratings continued

FOR INTERNAL
USE ONLY



28 April 2018

FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	

[Table of Contents](#)

Current enforcement and regulatory action

Under development

Service Area	Core Service	Publication date	Type	Summary (correct as at January 2017)
--------------	--------------	------------------	------	--------------------------------------

Trust level rating:

Safe

Effective

Caring

Responsive

Well led

Overall

Date of last inspection: Not available

Date of publication: Not applicable

NA

NA

NA

NA

NA

NA

Intelligence key messages

Trust-wide, inpatient and community-based indicators

Trust Wide indicators

- No key questions are improving
- No key questions are declining

Inpatient services

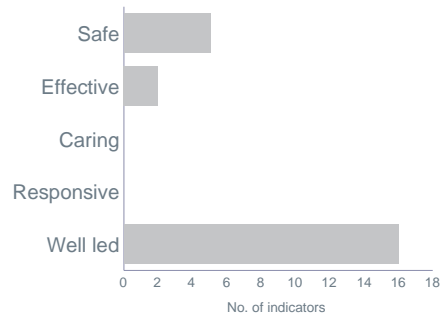
- No key questions are improving
- No key questions are declining

• Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on general non-secure (level 0) wards; Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards; Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards; Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards; Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards; Ratio of occupied beds to all nursing staff are among the worst in the country.

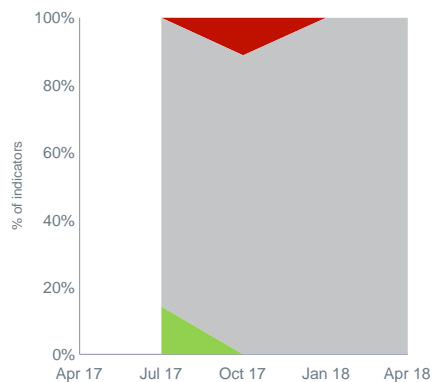
Community based services

- No key questions are improving
- No key questions are declining

What's the current performance of trust wide indicators?



How have the performance of the trust-wide indicators changed over time?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S1	Consistency of reporting to the National Reporting and Learning System (NRLS) National Reporting Learning System (NRLS) - National Reporting Learning System (NRLS) (24 Apr 2018)		NA	6 months of reporting Apr 17 - Sep 17	NA	●
	S1	Fairness and effectiveness of procedures for reporting errors, near misses and incidents (%) NHS England - NHS Staff Survey (14 Apr 2018)	68.8%	NA	68.4% Oct 17 - Dec 17	NA	●
	S1	Percentage of staff witnessing potentially harmful errors, near misses or incidents in last month (%) NHS England - NHS Staff Survey (14 Apr 2018)	24.3%	NA	23.5% Oct 17 - Dec 17	NA	●
	S1	Proportion of reported patient safety incidents that are harmful - proportion of all incidents reported to the NRLS that are categorised as low harm, moderate, severe or death (%) National Reporting and Learning System - NRLS (16 Apr 2018)	34.8%	NA	31.1% Feb 17 - Jan 18	NA	●
	S4	Percentage of staff working extra hours (%) NHS England - NHS Staff Survey (14 Apr 2018)	71.1%	NA	72.9% Oct 17 - Dec 17	NA	●
Effective	E3	Percentage of staff appraised in last 12 months (%) NHS England - NHS Staff Survey (14 Apr 2018)	90.1%	NA	90.7% Oct 17 - Dec 17	NA	●
	E3	Support from immediate managers (%) NHS England - NHS Staff Survey (14 Apr 2018)	72.5%	NA	72.8% Oct 17 - Dec 17	NA	●
Well led	W2	Identified level of support needs by provider segmentation NHS Improvement - Single Oversight Framework (SOF) (18 Apr 2018)		NA	Providers offered targeted support Apr 18	NA	●
	W3	General Medical Council (GMC) – enhanced monitoring General Medical Council - Enhanced Monitoring (29 Mar 2018)		NA	No concerns Feb 18	NA	●
	W3	Percentage of staff able to contribute towards improvements at work (%) NHS England - NHS Staff Survey (14 Apr 2018)	72.8%	NA	71.0% Oct 17 - Dec 17	NA	●
	W3	Percentage of staff agreeing that their role makes a difference to patients / service users (%) NHS England - NHS Staff Survey (14 Apr 2018)	88.5%	NA	88.4% Oct 17 - Dec 17	NA	●

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	W3	Percentage of staff attending work in the last 3 months despite feeling unwell because they felt pressure from their manager, colleagues or themselves (%) NHS England - NHS Staff Survey (14 Apr 2018)	52.8%	NA	52.1% Oct 17 - Dec 17	NA	●
	W3	Percentage of staff experiencing discrimination at work in the last 12 months (%) NHS England - NHS Staff Survey (14 Apr 2018)	12.7%	NA	12.4% Oct 17 - Dec 17	NA	●
	W3	Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months (%) NHS England - NHS Staff Survey (14 Apr 2018)	29.0%	NA	28.4% Oct 17 - Dec 17	NA	●
	W3	Percentage of staff experiencing physical violence from patients, relatives or the public in last 12 months (%) NHS England - NHS Staff Survey (14 Apr 2018)	17.4%	NA	15.8% Oct 17 - Dec 17	NA	●
	W3	Percentage of staff feeling unwell due to work related stress in the last 12 months (%) NHS England - NHS Staff Survey (14 Apr 2018)	40.1%	NA	39.8% Oct 17 - Dec 17	NA	●
	W3	Percentage of staff reporting good communication between senior management and staff (%) NHS England - NHS Staff Survey (14 Apr 2018)	36.1%	NA	33.9% Oct 17 - Dec 17	NA	●
	W3	Proportion of days sick in the last 12 months for Medical and Dental staff (%) Electronic Staff Record - ESR Data Warehouse (28 Mar 2018)	2.2%	NA	1.8% Jan 17 - Dec 17	NA	●
	W3	Proportion of days sick in the last 12 months for non-clinical staff (%) Electronic Staff Record - ESR Data Warehouse (28 Mar 2018)	4.3%	NA	3.7% Jan 17 - Dec 17	NA	●
	W3	Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%) Electronic Staff Record - ESR Data Warehouse (28 Mar 2018)	5.2%	NA	4.3% Jan 17 - Dec 17	NA	●
	W3	Proportion of days sick in the last 12 months for other clinical staff (%) Electronic Staff Record - ESR Data Warehouse (28 Mar 2018)	5.2%	NA	5.0% Jan 17 - Dec 17	NA	●
	W3	Staff recommendation of the organisation as a place to work or receive treatment (%) NHS England - NHS Staff Survey (14 Apr 2018)	67.1%	NA	65.2% Oct 17 - Dec 17	NA	●

OVERVIEW

TRUST WIDE

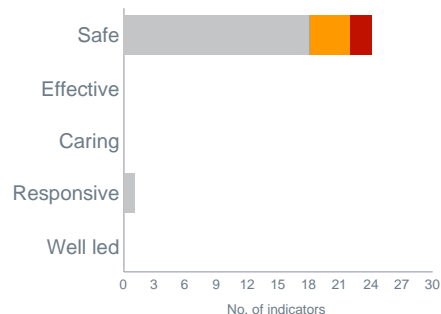
INPATIENT
SERVICES

COMMUNITY-BASED
SERVICES

[Table of Contents](#)

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	W4	Snapshot of whistleblowing alerts received by CQC Care Quality Commission - Internal data (21 Mar 2018)		NA	0 Dec 17	NA	●

What's the current performance?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S1	Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHLDDS (09 Apr 2018)	43.5	NA	90.9 Aug 16 - Jul 17	Under dev	●
	S2	Proportion of mental health inpatients aged 0-74 who died while in hospital NHS Digital - MHSDS / HES-ONS linked (21 Mar 2018)	0.0	NA	0.0 May 16 - Apr 17	NA	●
	S2	Rate of recorded assaults on patients by other patients per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (06 Apr 2018)	8.9	NA	1.2 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (06 Apr 2018)	22.5	NA	22.9 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (09 Apr 2018)	47.6	NA	145.5 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded self-harm per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (09 Apr 2018)	38.7	NA	20.0 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded self-harm per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (09 Apr 2018)	12.9	NA	8.6 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (06 Apr 2018)	22.6	NA	23.6 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded unauthorised absences per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (09 Apr 2018)	2.3	NA	1.1 Oct 16 - Sep 17	Under dev	●
	S2	Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (06 Apr 2018)	2.4	NA	7.5 Oct 16 - Sep 17	Under dev	●
	S2	Rate of recorded uses of formal seclusion per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (09 Apr 2018)	16.1	NA	9.1 Aug 16 - Jul 17	Under dev	●

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S2	Rate of recorded uses of formal seclusion per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (06 Apr 2018)	2.4	NA	0.4 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded uses of formal seclusion per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (06 Apr 2018)	30.7	NA	4.2 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (09 Apr 2018)	154.2	NA	163.6 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (06 Apr 2018)	21.6	NA	7.6 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (06 Apr 2018)	62.0	NA	7.6 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (09 Apr 2018)	18.9	NA	381.8 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (06 Apr 2018)	3.7	NA	4.0 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded uses of prone restraint per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (06 Apr 2018)	14.8	NA	4.9 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (09 Apr 2018)	156.1	NA	545.5 Aug 16 - Jul 17	Under dev	●
	S2	Rate of recorded uses of restraint per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (06 Apr 2018)	25.1	NA	11.6 Aug 16 - Jul 17	Under dev	●

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S2	Rate of recorded uses of restraint per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (06 Apr 2018)	102.1	NA	12.5 Aug 16 - Jul 17	Under dev	●
	S4	Proportion of registered nursing staff (%) Electronic Staff Record - ESR Data Warehouse (13 Apr 2018)	51.7%	NA	47.9% Dec 17	NA	●
	S4	Ratio of occupied beds to all nursing staff Electronic Staff Record - ESR Data Warehouse (13 Apr 2018)	4.6	NA	8.8 Dec 17	Under dev	●
Responsive	R2	Delayed transfers of care: Composite indicator NHS England - KH03/NcBD/Delayed Transfers of Care (18 Apr 2018)			Oct 17 - Dec 17	NA	●
		Delayed transfers of care: Evidence of delayed transfers of care but no bed data available		NA	No Oct 17 - Dec 17	NA	●
		Delayed transfers of care: Ratio of average daily DToC beds to average daily number of occupied beds open overnight in quarter, where delay is attributable to the NHS or to the NHS and social care	0.0	NA	0.0 Oct 17 - Dec 17	Under dev	●

Essex Partnership University NHS Foundation Trust (R1L)

Intelligence > Community-based services

FOR INTERNAL
USE ONLY

FACTS, FIGURES & RATINGS

INTELLIGENCE

FEATURED DATA SOURCES

DEFINITIONS AND APPENDICES

28 April 2018

OVERVIEW

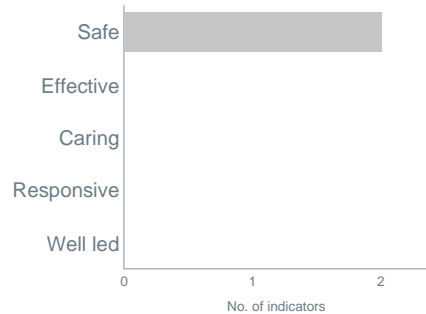
TRUST WIDE

INPATIENT
SERVICES

COMMUNITY-BASED
SERVICES

[Table of Contents](#)

What's the current performance?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S2	Proportion of people aged 0-74 who died from self-harm or undetermined injury while in contact with community mental health services NHS Digital - MHSDS / HES-ONS linked (21 Mar 2018)	0.0	NA	0.0 May 16 - Apr 17	NA	●
	S2	Proportion of people aged 0-74 who died while in contact with community mental health services NHS Digital - MHSDS / HES-ONS linked (21 Mar 2018)	0.0	NA	0.0 May 16 - Apr 17	NA	●

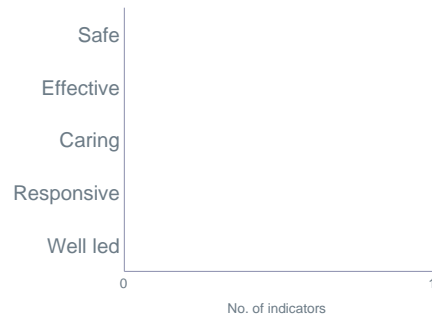
FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Summary Information

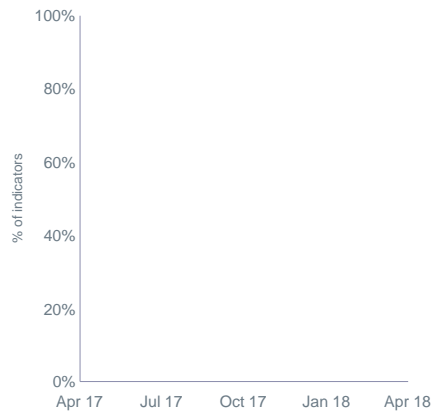
Relevant Registered
Locations:

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES					
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

What's the current performance of MHA indicators?



How have the performance of the MHA indicators changed over time?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS
			PATIENT SURVEYS	STAFF SURVEYS
				DATA QUALITY

[Table of Contents](#)

Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous	Latest
People in contact with community mental health services		
People in contact with community mental health services due to self-harm or undetermined injury		
Mental health inpatients		

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous Feb 16 - Jan 17	Latest Feb 17 - Jan 18
National Reporting and Learning System (NRLS)	1	79

Notifications and whistleblowing to CQC

	Mar 2017	Apr 2017	May 2017	Jun 2017	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018
16-1 Unexpected Death	0	4	9	0	0	28	15	4	1	7	8	4
17-1 MHA Death in Detention	0	2	0	0	0	0	0	1	0	1	0	3
18-2c DoL Apply Supervis Body	1	12	8	9	14	6	5	23	23	8	31	13
18-2d DoL Apply Court Protect	0	0	0	0	0	0	0	0	0	1	0	1
18-2e Abuse or Allegation	0	0	0	0	0	1	0	0	1	0	0	0
18-2g Events that Stop Service	0	0	3	0	0	0	0	0	0	0	0	0
Whistleblower	0	2	1	1	2	1	4	3	1	0	4	0

Safeguarding alerts to CQC

	Apr 2017	May 2017	Jun 2017	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018
Safeguarding alert	2	5	1	4	4	4	6	4	2	3	5

Never Events

Never events reported between 01/03/2017 and 28/02/2018 : 0

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Serious incidents > STEIS

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		28 April 2018	
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents	

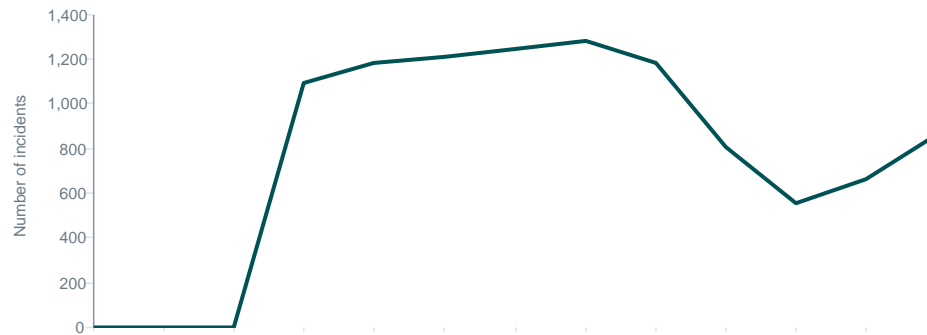
Serious incidents reported to Strategic Executive Information System (from and)

Type of Incident	Total
Grand Total	0

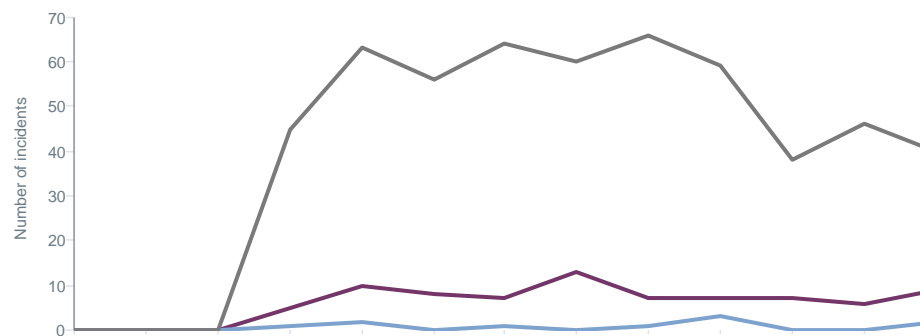
Key messages



All reported incidents

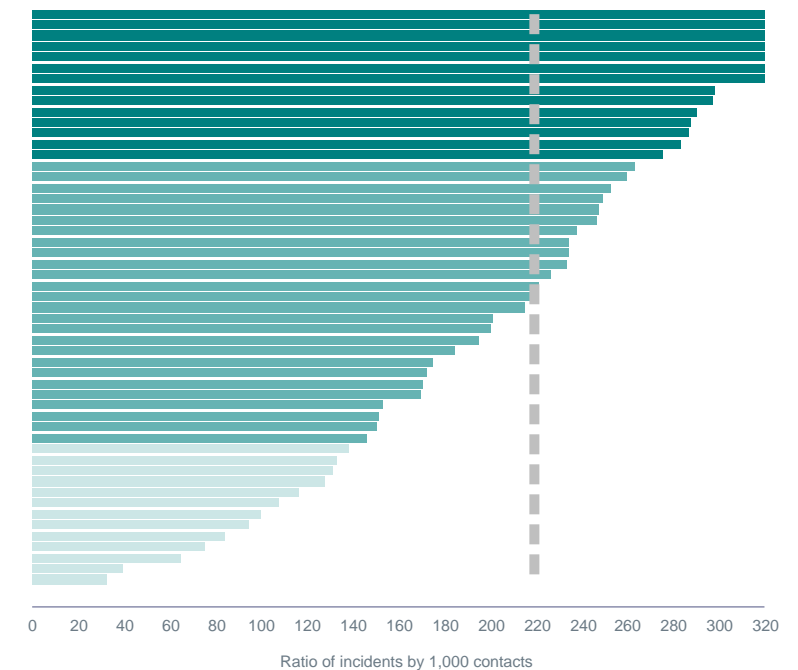


Reported incidents that resulted in moderate, severe harm or death



Year-month	2017-01	2017-02	2017-03	2017-04	2017-05	2017-06	2017-07	2017-08	2017-09	2017-10	2017-11	2017-12	2018-01
1. Death	0	0	0	5	10	8	7	13	7	7	7	6	9
2. Severe	0	0	0	1	2	0	1	0	1	3	0	0	2
3. Moderate	0	0	0	45	63	56	64	60	66	59	38	46	40
4. Low	0	0	0	264	269	263	293	299	280	224	108	190	311
5. No Harm	0	0	0	782	836	881	882	907	827	516	407	418	502
6. Total	0	0	0	1,097	1,180	1,208	1,247	1,279	1,181	809	560	660	864

Comparative reporting rate for incidents in mental health trusts



Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	NA	●
NRLS – Consistency of reporting	NA	●

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		28 April 2018	
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents	

National Reporting and Learning System (NRLS) incidents by type and severity between Feb 17 and Jan 18

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Self-harming behaviour	1095	475	32	3	37	1642
Patient accident	1195	397	35	5		1632
Implementation of care and ongoing monitoring / review	90	1043	420		2	1555
Treatment, procedure	1158	69	4			1231
Medication	1001	99	1			1101
Disruptive, aggressive behaviour (includes patient-to-patient)	865	126	1	1	1	994
Access, admission, transfer, discharge (including missing patient)	522	80	16			618
Documentation (including electronic & paper records, identification and drug charts)	443	33				476
Other	156	84	21	1	39	301
Consent, communication, confidentiality	181	20				201
Infrastructure (including staffing, facilities, environment)	149	32	1			182
Patient abuse (by staff / third party)	54	28	3			85
Clinical assessment (including diagnosis, scans, tests, assessments)	22	5	2			29
Medical device / equipment	22	5				27
Infection Control Incident	5	5	1			11
Total	6958	2501	537	10	79	10085

Speciality	No Harm	Low	Moderate	Severe	Death	Total
Mental health	5365	1075	92	7	74	6613
Primary care / Community	610	1119	412	1	2	2144
Medical specialties	295	156	28	2		481
Other specialties	336	103	3		2	444
Learning disabilities	272	34	1			307
Not applicable	46	4			1	51
Other	18	5	1			24
Surgical specialties	8	3				11
Diagnostic services	5	1				6
Unknown	3	1				4
Total	6958	2501	537	10	79	10085

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > NHS Safety thermometer > Mental health

FOR INTERNAL
USE ONLY



FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			28 April 2018	
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents	

Mental Health Safety Thermometer

Under development

FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			28 April 2018	
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents	

Physical Safety Thermometer

Under development

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Patient led assessments of the care environment (PLACE)

FOR INTERNAL
USE ONLY



28 April 2018

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		28 April 2018	
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents	

PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2017 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
England average (MH and LD trusts)		98.4%	89.64%	90.72%	95.13%	85.53%	86.94%
England average (All MH trusts)		98.51%	89.61%	90.74%	95.25%	85.35%	86.78%

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Delayed transfers of care between -					Delayed Transfers of Care (DToC) Beds by reason				
Delayed Transfers of Care (DToC) Beds by responsibility									
	NHS	Social Care	Both	Total					
Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.									
The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.									

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Delayed transfers of care between -

Number of days delayed by responsibility

	NHS	Social Care	Both	Total

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason

No data to display

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Surveys > Community mental health survey

FOR INTERNAL
USE ONLY



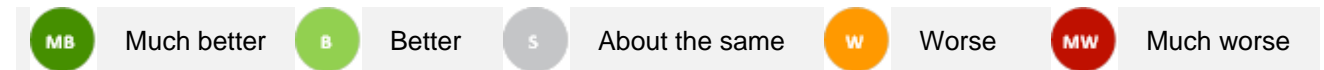
28 April 2018

FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY

[Table of Contents](#)

Key:

Outlier status:



Outliers are flagged where a high proportion of people told us their experience of care was either in line with the worst or best possible answer to a wide range of questions across the entire survey.

Feedback from adults (aged 18 or over) who received care or treatment for a mental health condition during September - November 2016

Where has patient experience <u>improved</u> from 2016 to 2017? There were no areas that have improved	Where has patient experience <u>continued to be better</u>? There were no areas better than expected
Where has patient experience <u>declined</u> from 2016 to 2017? There were no areas that have declined	Where has patient experience <u>continued to be worse</u>? There were no areas worse than expected

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Surveys > Community mental health survey

FOR INTERNAL
USE ONLY

28 April 2018

FACTS, FIGURES & RATINGS			INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		28 April 2018															
MENTAL HEALTH ACT		INCIDENTS		SAFETY THERMOMETER		PLACE		DELAYED TRANSFERS		PATIENT SURVEYS		STAFF SURVEYS		DATA QUALITY		Table of Contents								
Key:	0 2 4 6 8 10		➡ No significant change																					
	As expected		↓ 2017 score is significantly lower than 2016 score																					
	Worse		↑ 2017 score is significantly higher than 2016 score																					
	Better																							
Question										2014		2015		2016		2017		Trend	Score out of 10					
										Score out of 10		Threshold between 'As expected' and		Worse		Better								
Q3. In the last 12 months, do you feel you have seen NHS mental health services often enough for your needs?										-	-	-	-	-	-	-	NA	+						
Q4. Did the person or people you saw listen carefully to you?										-	-	-	-	-	-	-	NA	+						
Q5. Were you given enough time to discuss your needs and treatment?										-	-	-	-	-	-	-	NA	+						
Q6. Did the person or people you saw understand how your mental health needs affect other areas of your life?										-	-	-	-	-	-	-	NA	+						
Q7. Have you been told who is in charge of organising your care and services?										-	-	-	-	-	-	-	NA	+						
Q9. Do you know how to contact this person if you have a concern about your care?										-	-	-	-	-	-	-	NA	+						
Q10. How well does this person organise the care and services you need?										-	-	-	-	-	-	-	NA	+						
Q11. Have you agreed with someone from NHS mental health services what care you will receive?										-	-	-	-	-	-	-	NA	+						
Q12. Were you involved as much as you wanted to be in agreeing what care you will receive?										-	-	-	-	-	-	-	NA	+						
Q13. Does this agreement on what care you will receive take your personal circumstances into account?										-	-	-	-	-	-	-	NA	+						
Q14. In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?										-	-	-	-	-	-	-	NA	+						
Q15. Were you involved as much as you wanted to be in discussing how your care is working?										-	-	-	-	-	-	-	NA	+						
Q16. Did you feel that decisions were made together by you and the person you saw during this discussion?										-	-	-	-	-	-	-	NA	+						
Q18. Were the reasons for any change to the people you see for your care explained to you at the time?										-	-	-	-	-	-	-	NA	+						
Q19. What impact has this had on the care you receive?										-	-	-	-	-	-	-	NA	+						
Q20. Did you know who was in charge of organising your care while this change was taking place?										-	-	-	-	-	-	-	NA	+						
Q21. Do you know who to contact out of office hours if you have a crisis?										-	-	-	-	-	-	-	NA	+						
Q23. When you tried to contact them, did you get the help you needed?										-	-	-	-	-	-	-	NA	+						
Q25. Were you involved as much as you wanted to be in decisions about which medicines you receive?										-	-	-	-	-	-	-	NA	+						
Q27. Were you given information about new medicine(s) in a way that you were able to understand?										-	-	-	-	-	-	-	NA	+						
Q29. In the last 12 months, has an NHS mental health worker checked with you about how you are getting on with your medicines?										-	-	-	-	-	-	-	NA	+						
Q31. Were these treatments or therapies explained to you in a way you could understand?										-	-	-	-	-	-	-	NA	+						
Q32. Were you involved as much as you wanted to be in deciding what treatments or therapies to use?										-	-	-	-	-	-	-	NA	+						
Q33. In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?										-	-	-	-	-	-	-	NA	+						
Q34. In the last 12 months, did NHS mental health services provide help or advice with finding support for financial advice or benefits?										-	-	-	-	-	-	-	NA	+						
Q35. In the last 12 months, did NHS mental health services provide help or advice with finding support for finding or keeping work?										-	-	-	-	-	-	-	NA	+						
Q36. Has someone from NHS mental health services supported you in taking part in an activity locally?										-	-	-	-	-	-	-	NA	+						
Q37. Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?										-	-	-	-	-	-	-	NA	+						
Q38. Have you been given information about getting support from people with experience of the same mental health needs?										-	-	-	-	-	-	-	NA	+						
Q39. Do the people you see through NHS mental health services help you with what is important to you?										-	-	-	-	-	-	-	NA	+						
Q40. Overall experience										-	-	-	-	-	-	-	NA	+						
Q41. Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?										-	-	-	-	-	-	-	NA	+						

Key messages

Comparing 2017 results for Essex Partnership University NHS Foundation Trust to all mental health trusts:

Overall engagement score



KF6. % staff reporting good communication



KF1. Staff recommendation of the organisation score



KF26. % staff experiencing harassment, bullying or abuse from other staff



Mental Health trusts

This trust

Response rate for mental health trusts

Response rate for this trust

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Surveys > NHS Staff survey

FOR INTERNAL
USE ONLY

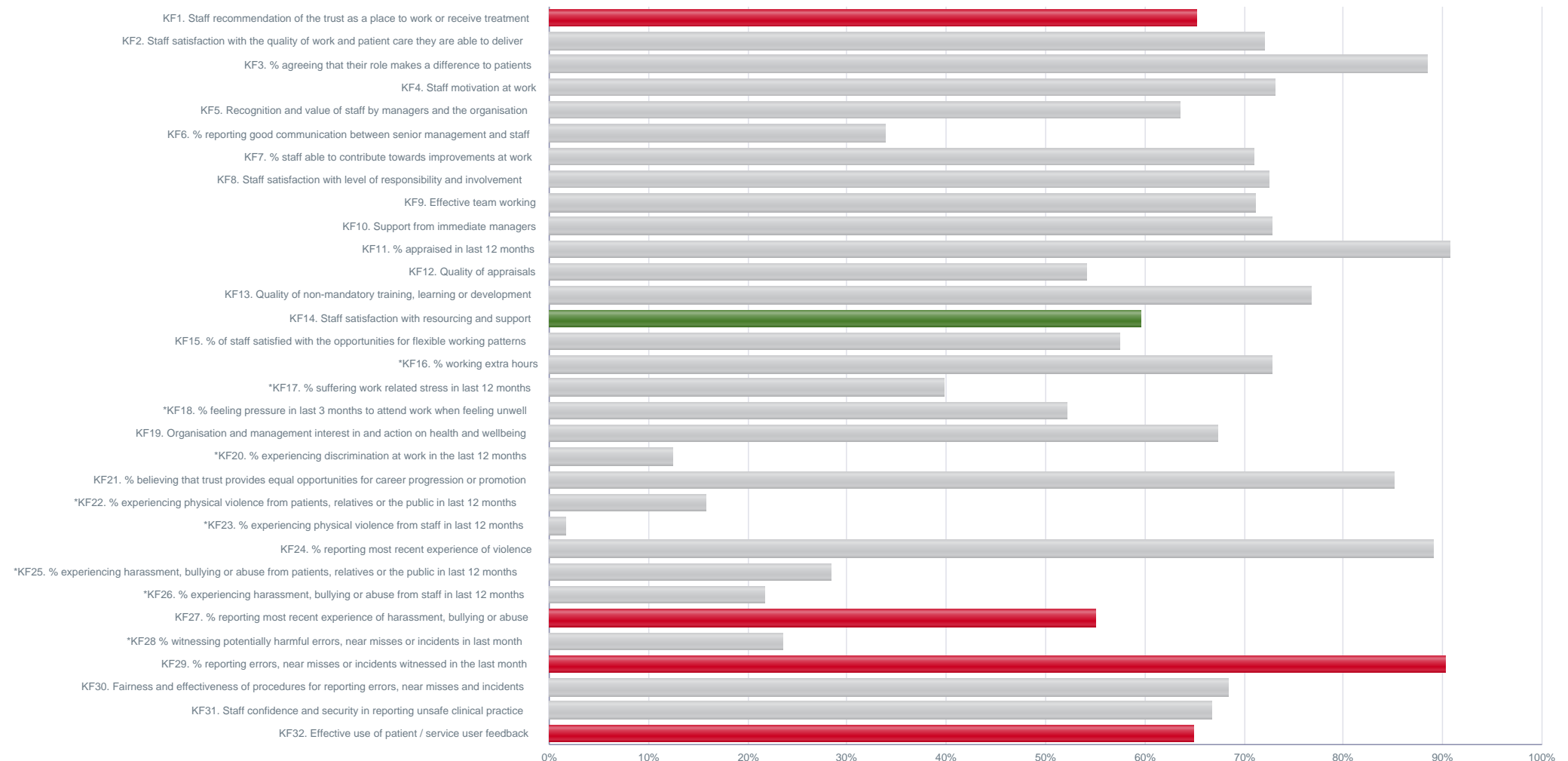


28 April 2018

FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY

[Table of Contents](#)

NHS STAFF SURVEY 2017



*lower scores are better

Staff Survey Key

Below Average

Ranked 40 – 58 from 58

Average

Ranked 20 – 39 from 58

Above Average

Ranked 1 – 19 from 58

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS
			PATIENT SURVEYS	STAFF SURVEYS
				DATA QUALITY

[Table of Contents](#)

Key finding	Rank	Change
KF1. Staff recommendation of the trust as a place to work or receive treatment	43	
KF2. Staff satisfaction with the quality of work and patient care they are able to deliver	19	
KF3. % agreeing that their role makes a difference to patients	30	
KF4. Staff motivation at work	25	
KF5. Recognition and value of staff by managers and the organisation	32	
KF6. % reporting good communication between senior management and staff	33	
KF7. % staff able to contribute towards improvements at work	37	
KF8. Staff satisfaction with level of responsibility and involvement	23	
KF9. Effective team working	28	
KF10. Support from immediate managers	28	
KF11. % appraised in last 12 months	27	
KF12. Quality of appraisals	25	
KF13. Quality of non-mandatory training, learning or development	24	
KF14. Staff satisfaction with resourcing and support	16	
KF15. % of staff satisfied with the opportunities for flexible working patterns	34	
*KF16. % working extra hours	35	
*KF17. % suffering work related stress in last 12 months	24	
*KF18. % feeling pressure in last 3 months to attend work when feeling unwell	22	
KF19. Organisation and management interest in and action on health and wellbeing	34	
*KF20. % experiencing discrimination at work in the last 12 months	28	
KF21. % believing that trust provides equal opportunities for career progression or promotion	32	
*KF22. % experiencing physical violence from patients, relatives or the public in last 12 months	20	
*KF23. % experiencing physical violence from staff in last 12 months	20	
KF24. % reporting most recent experience of violence	37	NDC
*KF25. % experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months	26	
*KF26. % experiencing harassment, bullying or abuse from staff in last 12 months	36	
KF27. % reporting most recent experience of harassment, bullying or abuse	47	NDC
*KF28. % witnessing potentially harmful errors, near misses or incidents in last month	27	
KF29. % reporting errors, near misses or incidents witnessed in the last month	48	
KF30. Fairness and effectiveness of procedures for reporting errors, near misses and incidents	30	
KF31. Staff confidence and security in reporting unsafe clinical practice	37	
KF32. Effective use of patient / service user feedback	41	

*lower scores are better

Staff Survey Key

Rank

Below Average

Ranked 40 – 58 from 58

Average

Ranked 20 – 39 from 58

Above Average

Ranked 1 – 19 from 58

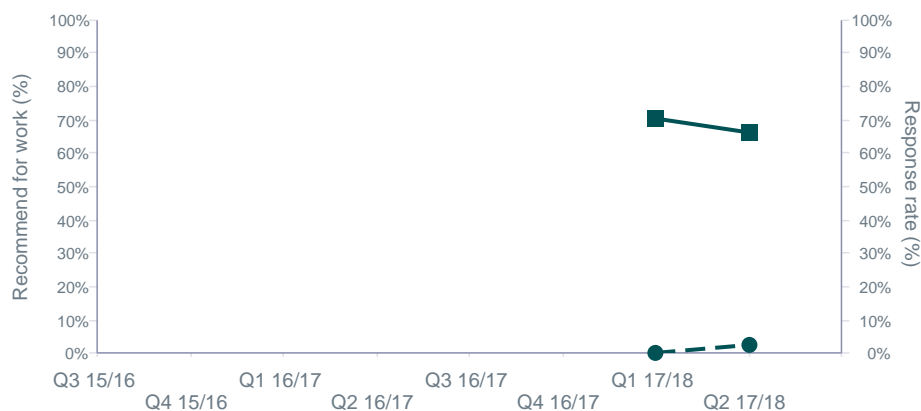
Change

Improving

Worsening

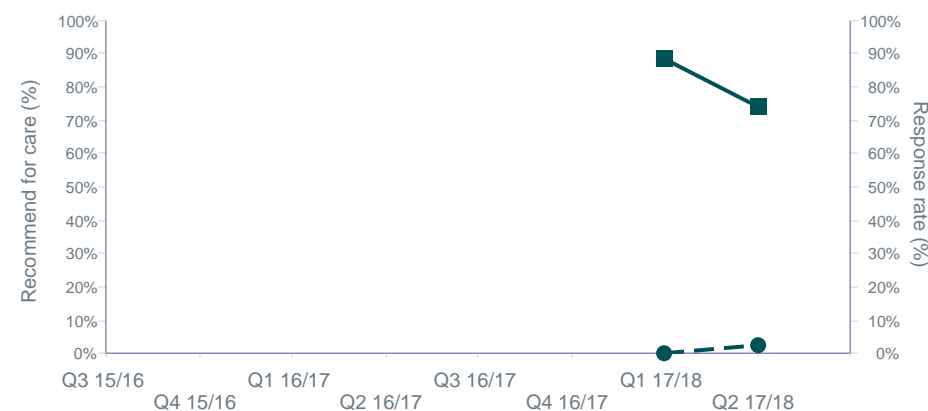
Key messages

Staff (%) that would recommend trust for work



This trust

Staff (%) that would recommend trust for care



Response rate for this trust

Please note: Data is not collected during Q3 each year because the Staff Survey is conducted during this time

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Workforce race equality standard (WRES)

FOR INTERNAL
USE ONLY

28 April 2018

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES	
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY

[Table of Contents](#)

Key messages

- In the latest survey the responses from BME staff and white staff were significantly different for KF21, Q17b
- The total response rate was lower than both the England average and the minimum recommended response rate of 50%

NHS Staff Survey Indicator		Proportion of respondents answering "Yes"		% difference between BME and white staff	
		BME staff	White staff		
KF25. Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months	Trust	32.0%	27.6%	.	-4.3%
	Sector	33.1%	28.1%		-5.0%
KF26. Percentage of staff experiencing harassment, bullying or abuse from staff the last 12 months	Trust	22.3%	21.4%	.	-0.8%
	Sector	24.4%	20.2%		-4.3%
KF21. Percentage of staff believing that the trust provides equal opportunities for career progression or promotion	Trust	75.0%	87.3%	.	12.3%
	Sector	73.4%	87.7%		14.4%
Q17b. In the last 12 months have you personally experienced discrimination at work from a manager / team leader or other colleagues?	Trust	12.1%	6.0%	.	-6.1%
	Sector	13.3%	6.2%		-7.1%

Key for % difference between BME and white staff

- Statistically significant
- Not statistically significant
- Statistical analysis of results was not undertaken due to the low number of BME respondents (<50)

Sampling method		Previous	Latest	Average number of respondents across the 4 WRES questions		BME		White		Total
		Not In Survey	Census							
Total number of recipients (ineligible staff removed)	Trust		5,733		Trust	329	(15.7%)	1,760	(84.3%)	2,089
	Sector				Sector	11,886	(14.3%)	70,979	(85.7%)	82,865
Response rate from total recipients	Trust		41.8%							
	Sector	46.9%	48.3%							

Trusts are encouraged to perform a census rather than a basic or extended sample in order to understand experiences for different staff groups. We encourage the trust to get more respondents to really understand issues affecting staff. It would also be helpful for inspection staff to follow up on what the trust is doing to understand the potential underlying causes and improve the experience for staff.

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			
MENTAL HEALTH ACT	INCIDENTS	SAFETY THERMOMETER	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents	

Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

Dataset coverage			
DQ Measure – proportion of valid records			
Description			National Average

Performance level

- Much better
- Better
- About the same
- Worse
- Much worse
- No data

Performance change

- ↑ Improving
- About the same
- ↓ Declining

Ratings

- O** Outstanding
- G** Good
- RI** Requires improvement
- I** Inadequate
- NR*** Inspected but not formally rated
- NA** Not rated

Understanding data



The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

- n/a Value is not applicable
- Data is not available for trust or time period.
- * Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are suppressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- Statistical methods of analysis guidance
- [Indicator Guidance](#)

More information about Insight can be found on the Insight home page [here](#).

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
KEY	DATA	APPENDIX 1	

[Table of Contents](#)

Download the current data

[Data Sheet](#)

[Registered Locations](#)

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LY8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
439 Ipswich Road - R1LY8	09/11/2017	Essex	HSP Central East MH	Rehabilitation services	Mental Health
439 Ipswich Road - R1LY8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
439 Ipswich Road - R1LY8	09/11/2017	Essex	HSP Central East MH	Rehabilitation services	Younger Adults
439 Ipswich Road - R1LY8	09/11/2017	Essex	HSP Central East MH	Rehabilitation services	People detained under the Mental Health Act
Basildon Mental Health Unit - R1LY9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Basildon Mental Health Unit - R1LY9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1LY9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Basildon Mental Health Unit - R1LY9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Basildon Mental Health Unit - R1LY9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People

KEY	DATA	APPENDIX 1	Table of Contents		
-----	------	------------	-----------------------------------	--	--

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Basildon Mental Health Unit - R1LY9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brockfield House - R1LX6	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brockfield House - R1LX6	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LX6	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Brockfield House - R1LX6	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LX7	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LX7	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Broomfield Hospital Mental Health Wards - R1LX7	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People

KEY	DATA	APPENDIX 1	Table of Contents
-----	------	------------	-----------------------------------

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Broomfield Hospital Mental Health Wards - R1LX7	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LX7	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Chelmer & Stort Mental Health Wards - R1LX9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Chelmer & Stort Mental Health Wards - R1LX9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Chelmer & Stort Mental Health Wards - R1LX9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Care home service with nursing	Younger Adults
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Care home service with nursing	Older People
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health

KEY	DATA	APPENDIX 1	Table of Contents		
-----	------	------------	-----------------------------------	--	--

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Colchester Hospital Mental Health Wards - R1LY2	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Colchester Hospital Mental Health Wards - R1LY2	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Colchester Hospital Mental Health Wards - R1LY2	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Cumberlege Intermediate Care Centre - R1LZ2		Southend-on-Sea	HSP Central East MH	Rehabilitation services	Older People
Cumberlege Intermediate Care Centre - R1LZ2		Southend-on-Sea	HSP Central East MH	Rehabilitation services	Physical Disability
Cumberlege Intermediate Care Centre - R1LZ2		Southend-on-Sea	HSP Central East MH	Rehabilitation services	Sensory Impairment
Cumberlege Intermediate Care Centre - R1LZ2		Southend-on-Sea	HSP Central East MH	Rehabilitation services	Younger Adults
HMP Chelmsford - R1LMP		Essex	HSP Central East MH	Prison Healthcare Services	People who misuse drugs and alcohol
HMP Chelmsford - R1LMP		Essex	HSP Central East MH	Prison Healthcare Services	Sensory Impairment
HMP Chelmsford - R1LMP		Essex	HSP Central East MH	Prison Healthcare Services	People with an eating disorder

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
HMP Chelmsford - R1LMP		Essex	HSP Central East MH	Prison Healthcare Services	Learning disabilities or autistic spectrum disorder
HMP Chelmsford - R1LMP		Essex	HSP Central East MH	Prison Healthcare Services	Mental Health
HMP Chelmsford - R1LMP		Essex	HSP Central East MH	Prison Healthcare Services	Older People
HMP Chelmsford - R1LMP		Essex	HSP Central East MH	Prison Healthcare Services	Dementia
HMP Chelmsford - R1LMP		Essex	HSP Central East MH	Prison Healthcare Services	Younger Adults
HMP Chelmsford - R1LMP		Essex	HSP Central East MH	Prison Healthcare Services	Physical Disability
Heath Close - R1LY3	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LY3	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Heath Close - R1LY3	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Heath Close - R1LY3	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Heath Close - R1LY3	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Heath Close - R1LY3	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Landemere Centre Mental Health Wards - R1LY4	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People

KEY	DATA	APPENDIX 1	Table of Contents
-----	------	------------	-----------------------------------

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Landemere Centre Mental Health Wards - R1LY4	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Landemere Centre Mental Health Wards - R1LY4	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Landemere Centre Mental Health Wards - R1LY4	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Mountnessing Court - R1L65		Essex	HSP Central East MH	Rehabilitation services	Mental Health
Mountnessing Court - R1L65		Essex	HSP Central East MH	Rehabilitation services	Younger Adults
Mountnessing Court - R1L65		Essex	HSP Central East MH	Rehabilitation services	Older People
Mountnessing Court - R1L65		Essex	HSP Central East MH	Rehabilitation services	Dementia
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Care home service with nursing	Mental Health
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Care home service with nursing	Dementia
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

KEY	DATA	APPENDIX 1	Table of Contents		
-----	------	------------	-----------------------------------	--	--

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Care home service with nursing	Older People
Robin Pinto Unit - R1LY7		Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Robin Pinto Unit - R1LY7		Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Robin Pinto Unit - R1LY7		Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1LY7		Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rochford Hospital - R1LZ9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rochford Hospital - R1LZ9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1LZ9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Rochford Hospital - R1LZ9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Rochford Hospital - R1LZ9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Rochford Hospital - R1LZ9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years

KEY

DATA

APPENDIX 1

[Table of Contents](#)

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rochford Hospital - R1LZ9	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Saffron Walden Community Hospital - R1LTH		Essex	HSP Central East MH	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH		Essex	HSP Central East MH	Rehabilitation services	Younger Adults
Saffron Walden Community Hospital - R1LTH		Essex	HSP Central East MH	Rehabilitation services	Physical Disability
Saffron Walden Community Hospital - R1LTH		Essex	HSP Central East MH	Rehabilitation services	Dementia
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	Mental Health
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Community healthcare service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Community healthcare service	Older People

KEY	DATA	APPENDIX 1	Table of Contents		
-----	------	------------	-----------------------------------	--	--

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Community healthcare service	Mental Health
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Rehabilitation services	Mental Health
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	Older People
St Margaret's Community Hospital - R1LX4	09/11/2017	Essex	HSP Central East MH	Rehabilitation services	People detained under the Mental Health Act
The St Aubyn Centre - R1LX1	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
The St Aubyn Centre - R1LX1	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
The St Aubyn Centre - R1LX1	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1LX2	08/11/2017	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Thurrock Hospital - R1LX2	08/11/2017	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

KEY	DATA	APPENDIX 1	Table of Contents		
-----	------	------------	-----------------------------------	--	--

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Thurrock Hospital - R1LX2	08/11/2017	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Thurrock Hospital - R1LX2	08/11/2017	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Thurrock Hospital - R1LX2	08/11/2017	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Thurrock Hospital - R1LX2	08/11/2017	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Trust Head Office - R1LZ8	09/11/2017	Essex	HSP Central East MH	Community healthcare service	Whole Population
Trust Head Office - R1LZ8	09/11/2017	Essex	HSP Central East MH	Community based services for people with a learning disability	Whole Population
Trust Head Office - R1LZ8	09/11/2017	Essex	HSP Central East MH	Community based services for people who misuse substances	Whole Population
Trust Head Office - R1LZ8	09/11/2017	Essex	HSP Central East MH	Community based services for people with mental health needs	Whole Population
Wood Lea Clinic - R1LX3		Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Wood Lea Clinic - R1LX3		Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Wood Lea Clinic - R1LX3		Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Wood Lea Clinic - R1LX3		Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Wood Lea Clinic - R1LX3		Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act