CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

Please email NHS-IH.CQCInsight@cqc.org.uk with any queries about accessing Insight or email MHNHSInsight@cqc.org.uk with any feedback or questions about the content of CQC Insight for NHS mental health services.

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Essex Partnership University NHS Foundation Trust
What's new?

Insight MH NHS — Care Quality Commission

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

What we've updated in May/June …

Sharing with providers

We are working towards sharing with providers during the last week of July 2018

Recent changes to CQC Insight for mental health services

- New indicators on length of time for out of area placements and on staff confidence in ability to raise concerns about unsafe clinical practice
- Presentational changes to some of the pages to align with other Insight dashboards
- The presentation of the intelligence overview page has been revised

Intelligence analysis

Refreshed data streams:

- Care Quality Commission - Internal Data
- Care Quality Commission - Mental Health Act database
- Electronic Staff Record - ESR Data Warehouse
- Department of Health - HCW Seasonal Influenza Vaccination Programme
- General Medical Council – Enhanced monitoring
- National Reporting and Learning System - NRLS
- NHS Digital - Mental Health Services Data Set
- NHS Digital - Mental Health Services Data Set linked to ONS Mortality Statistics
- NHS Digital – Out of area placements
- NHS Digital - NHS data on written complaints
- NHS England - NHS Staff Survey
- NHS Improvement - Single Oversight Framework

Facts and figures

Refreshed data streams:

- People in contact with services and trust inpatient activity - Mental Health Services Data Set
- Finance & Governance - NHSI Single Oversight Framework segmentation
- Finance & Governance - Projected surplus
- MH Community Teams Activity

Ratings

Featured data sources

Refreshed pages:

Mental Health Act
- Health based places of safety
- Complaints and Notifications
- Relevant registered locations

Incidents
- ONS mortality – deaths of people in contact with MH services
- NRLS reported deaths
- Notifications and whistleblowing to CQC
- Safeguarding alerts to CQC
- Never Events
- Serious incidents reported to Strategic Executive Information System
- National Reporting and Learning System (NRLS) incidents

NHS Staff Survey

Delayed transfers of care

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CQC Mental Health NHS Insight
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Facts, figures and ratings

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Contextual information relating to the trust/provider, inpatient and community based services

- Links to externally published assessments of CCG commissioning of mental health services
- Activity levels at provider, inpatient and community-based services level
- Staffing capacity, turnover and sickness; financial information

- Ratings data at provider and core service level; changes over time in the ratings
- An indication of the changes in intelligence

Intelligence analysis

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

- Intelligence overview of key messages for trust/provider, inpatient and community based services

- Indicator detail pages - for trust/provider, inpatient and community based services

Featured data sources

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY

- Mental Health Act
- Incidents (mortality, notifications, incidents reported to StEIS and NRLS)
- PLACE scores
- Delayed transfers of care

- Community mental health survey
- NHS staff survey and Staff Friends and Family Test
- Provider level data quality measures for MHSDS

Definitions

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

KEY	DATA	APPENDIX 1

- Key of symbols and colours
- Data definitions and download

- Locations registered with CQC

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level > Activity

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents

Trust level rating:	Safe	Effective	Caring	Responsive	Well led	Overall
Date of last inspection: Not available Date of publication: Not applicable	**NA**	**NA**	**NA**	**NA**	**NA**	**NA**

Provider type: Mental Health - FT

Organisational context

The main local authorities served by the provider are:

The main clinical commissioning groups for this provider are:

Assessments of CCGs can be **found at:**

- Mental Health Five Year Forward View Dashboard

- CCG ratings – Mental Health

- NHS RightCare CCG data packs

Registered locations

For detailed information about the registered locations please refer to the ' Definitions and Appendices**' section.**

Population estimate: not available

People in contact with services at the end of 28/02/2018	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services	26510	630	15
All contacts	17555	-	-
Attended contacts	14520	-	650
Open referrals	35765	2490	15
Open ward stays	410	35	15
People discharged from the service	4660	-	180
People assigned to a Mental Health Care Cluster	16950	-	-
People in contact with mental health services aged 0 to 18	-	-	495

People in contact with adult mental health services	At the end of 31/08/2017	At the end of 28/02/2018
At the end of the reporting period	29650	26510
On CPA at the end of the reporting period	5870	4905
On CPA for 12 months at the end of the reporting period	3950	3140
On CPA for 12 months with review at the end of the reporting period	2640	2470
People with a crisis plan in place at the end of the reporting period	*	11115

People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	At the end of 31/08/2017		At the end of 28/02/2018	
	Provider	England	Provider	England
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period	4570	139634	3935	136958
Aged 18-69 on CPA at the end of the reporting period in settled accommodation	1370	83280	1210	84578
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation	30%	59.6%	31%	61.8%
Aged 18-69 on CPA at the end of the reporting period in employment	205	11128	210	11847
Proportion aged 18-69 on CPA at the end of the reporting period in employment	5%	8%	5%	8.7%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level continued

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Trust level rating:

	Safe	Effective	Caring	Responsive	Well led	Overall
Date of last inspection: Not available Date of publication: Not applicable	NA	NA	NA	NA	NA	NA

Provider type: Mental Health - FT

Capacity	Previous	Latest	Change	National comparison
Number of staff (contracted WTE)				
Medical and Dental	176.4	173.8	(-1.5%)	
Nursing and Midwifery	649.5	654.9	(+0.8%)	
Other clinical staff	1,896.9	1,882.9	(-0.7%)	
All other staff	1,473.3 Mar 17	1,366.9 Mar 18	(-7.2%)	
Staff turnover (Headcount)				
Medical and Dental	5.6%	12.0%	(+6.4%)	
Nursing and Midwifery	11.5%	11.2%	(-0.3%)	
Other clinical staff	14.2%	15.3%	(+1.1%)	
All other staff	7.0% Apr 16 - Mar 17	16.5% Apr 17 - Mar 18	(+9.5%)	
Staff sickness				
Medical and Dental	3.5%	1.4%	(-2.1%)	
Nursing and Midwifery	4.5%	4.2%	(-0.3%)	
Other clinical staff	5.5%	4.7%	(-0.7%)	
All other staff	3.8% Apr 16 - Mar 17	3.8% Apr 17 - Mar 18	(0.0%)	

Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)		368	NA	
Turnover [£000s]			NA	
NHSI Single Oversight Framework segmentation	NA	Providers offered targeted support	NA	S

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units	NA	NA	NA	NA	NA	NA
Long stay/rehabilitation mental health wards for working age adults	NA	NA	NA	NA	NA	NA
Forensic inpatient/secure wards	NA	NA	NA	NA	NA	NA
Child and adolescent mental health wards	NA	NA	NA	NA	NA	NA
Wards for older people with mental health problems	NA	NA	NA	NA	NA	NA
Wards for people with learning disabilities or autism	NA	NA	NA	NA	NA	NA

Admissions, discharges and bed days

Activity	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18
Admissions to hospital	330	300	335	325	340	190
Discharges from hospital	335	320	355	310	415	160
Bed days	18895	19630	17655	19445	18090	11895
Days of delayed discharge	1475	1305	1170	1060	1055	645
Under 16 bed days on adult wards	*	*	*	*	*	*
Age 16 bed days on adult wards	*	*	*	*	*	*
Age 17 bed days on adult wards	*	*	*	*	*	*

Open ward stays

Inpatient service	At the end of 31/08/2017	At the end of 28/02/2018
Adult mental health services	615	410
Adult acute mental health care	240	155
Specialised adult mental health services	110	110

Source(s): CQC data warehouse, ESR, Trust website, NHSI and MHSDS

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS | |

| Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units	NA	NA	NA	NA	NA	NA
Long stay/rehabilitation mental health wards for working age adults	NA	NA	NA	NA	NA	NA
Forensic inpatient/secure wards	NA	NA	NA	NA	NA	NA
Child and adolescent mental health wards	NA	NA	NA	NA	NA	NA
Wards for older people with mental health problems	NA	NA	NA	NA	NA	NA
Wards for people with learning disabilities or autism	NA	NA	NA	NA	NA	NA

Age profiles

Age profile	Open hospital spells at the end of 28/02/2018
0 – 18	20
19 – 64	285
65 and over	140

Age profile	Subject to detention at end of 28/02/2018
0 – 17	5
18 – 64	180
65 and over	40

Source(s): CQC data warehouse, ESR, Trust website, NHSI and MHSDS

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Community-based services

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Ratings for community-based core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age	NA	NA	NA	NA	NA	NA
Mental health crisis services and health-based places of safety	NA	NA	NA	NA	NA	NA
Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA
Community-based mental health services for older people	NA	NA	NA	NA	NA	NA
Community mental health services for people with learning disabilities or autism	NA	NA	NA	NA	NA	NA

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team
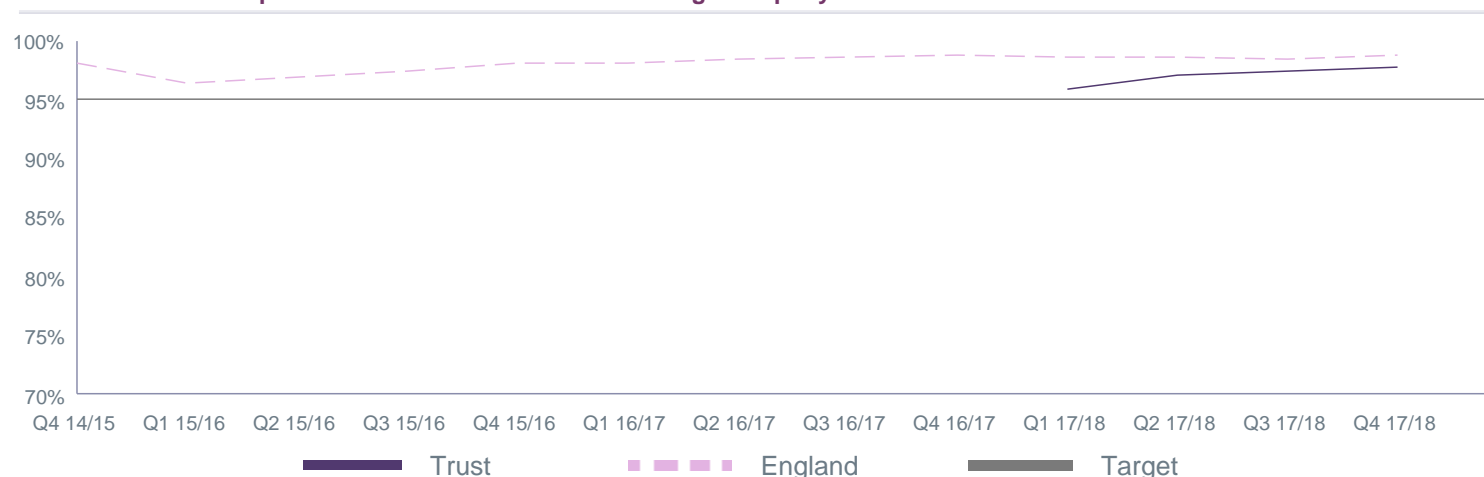
Contact with specialist community teams:

Contacts at 28/02/2018	All Contacts	Attended contacts
Crisis resolution service or home treatment team	1145	1005
Memory services team	1070	895
Perinatal mental health team	*	*

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2017/18 Q1	97.5%	96.7%
2017/18 Q2	95.3%	96.7%
2017/18 Q3	97.8%	95.4%
2017/18 Q4	92.8%	95.5%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings overview

Insight MH NHS
CareQuality Commission

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is not available at this time

		Safe NA	Effective NA	Caring NA	Responsive NA	Well led NA	Overall NA	
	Overall	NA	NA	NA	NA	NA	NA	
Inpatient services	Acute wards for adults of working age and psychiatric intensive care units	NA	NA	NA	NA	NA	NA	NA
	Long stay/rehabilitation mental health wards for working age adults	NA	NA	NA	NA	NA	NA	
	Forensic inpatient/secure wards	NA	NA	NA	NA	NA	NA	
	Child and adolescent mental health wards	NA	NA	NA	NA	NA	NA	
	Wards for older people with mental health problems	NA	NA	NA	NA	NA	NA	
	Wards for people with learning disabilities or autism	NA	NA	NA	NA	NA	NA	
Community-based services	Community-based mental health services for adults of working age	NA	NA	NA	NA	NA	NA	NA
	Mental health crisis services and health-based places of safety	NA	NA	NA	NA	NA	NA	
	Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA	
	Community-based mental health services for older people	NA	NA	NA	NA	NA	NA	
	Community mental health services for people with learning disabilities or autism	NA	NA	NA	NA	NA	NA	

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

Insight

CareQuality Commission

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

• Overall performance for this trust is not available at this time

		Safe	Effective	Caring	Responsive	Well led	Overall
		NA	NA	NA	NA	NA	NA
	Overall	NA -	NA -	NA -	NA -	NA -	NA -
Inpatient services	Acute wards for adults of working age and psychiatric intensive care units	NA -	NA -	NA -	NA -	NA -	NA -
	Long stay/rehabilitation mental health wards for working age adults	NA -	NA -	NA -	NA -	NA -	NA -
	Forensic inpatient/secure wards	NA -	NA -	NA -	NA -	NA -	NA -
	Child and adolescent mental health wards	NA -	NA -	NA -	NA -	NA -	NA -
	Wards for older people with mental health problems	NA -	NA -	NA -	NA -	NA -	NA -
	Wards for people with learning disabilities or autism	NA -	NA -	NA -	NA -	NA -	NA -
							NA
Community-based services	Community-based mental health services for adults of working age	NA -	NA -	NA -	NA -	NA -	NA -
	Mental health crisis services and health-based places of safety	NA -	NA -	NA -	NA -	NA -	NA -
	Specialist community mental health services for children and young people	NA -	NA -	NA -	NA -	NA -	NA -
	Community-based mental health services for older people	NA -	NA -	NA -	NA -	NA -	NA -
	Community mental health services for people with learning disabilities or autism	NA -	NA -	NA -	NA -	NA -	NA -
							NA

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is not available at this time

		Safe	Effective	Caring	Responsive	Well led	Overall
		NA	NA	NA	NA	NA	NA
	Overall	NA	NA	NA	NA	NA	NA
Community health services	Community health services for adults	NA	NA	NA	NA	NA	NA
	Community health services for children, young people and families	NA	NA	NA	NA	NA	NA
	Community health inpatient services	NA	NA	NA	NA	NA	NA
	Community end of life care	NA	NA	NA	NA	NA	NA
	Urgent care services	NA	NA	NA	NA	NA	NA
	Community dental services	NA	NA	NA	NA	NA	NA
	HIV and sexual health services	NA	NA	NA	NA	NA	NA

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

• Overall performance for this trust is not available at this time

		Safe	Effective	Caring	Responsive	Well led	Overall
		NA	NA	NA	NA	NA	NA
	Overall	NA -	NA -	NA -	NA -	NA -	NA -
Community health services	Community health services for adults	NA -	NA -	NA -	NA -	NA -	NA -
	Community health services for children, young people and families	NA -	NA -	NA -	NA -	NA -	NA -
	Community health inpatient services	NA -	NA -	NA -	NA -	NA -	NA -
	Community end of life care	NA -	NA -	NA -	NA -	NA -	NA -
	Urgent care services	NA -	NA -	NA -	NA -	NA -	NA -
	Community dental services	NA -	NA -	NA -	NA -	NA -	NA -
	HIV and sexual health services	NA -	NA -	NA -	NA -	NA -	NA -

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays the latest ratings for any additional core service provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is not available at this time

	Safe	Effective	Caring	Responsive	Well led	Overall
	NA	NA	NA	NA	NA	NA
Overall	NA	NA	NA	NA	NA	NA

Additional core services

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

• Overall performance for this trust is not available at this time

	Safe	Effective	Caring	Responsive	Well led	Overall
	NA	NA	NA	NA	NA	NA
Overall	NA	NA	NA	NA	NA	NA
	-	-	-	-	-	-

Additional core services

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Trust level rating:	Safe	Effective	Caring	Responsive	Well led	Overall
Date of last inspection: Not available Date of publication: Not applicable	NA	NA	NA	NA	NA	NA

Intelligence key messages

Trust-wide indicators

Of the 26 Trust wide indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 1 (4%) as worse and 1 (4%) as much worse. 1 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
	• Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way	
Better compared nationally	Worse compared nationally	Declined
	• Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)	

Inpatient services indicators

Of the 3 Inpatient indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 0 (0%) as worse and 1 (33%) as much worse. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
	• Ratio of occupied beds to all nursing staff	
Better compared nationally	Worse compared nationally	Declined

Community-based services indicators

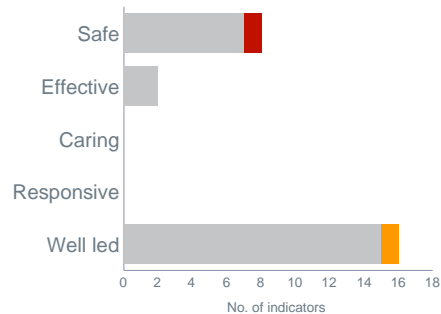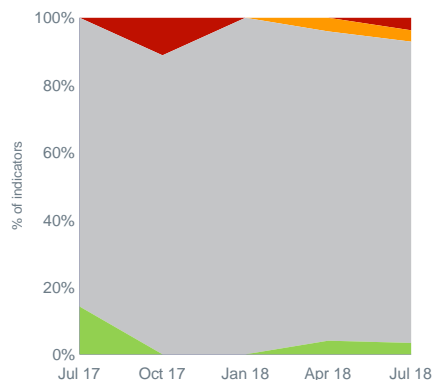| Much better compared nationally	Much worse compared nationally	Improved
Better compared nationally	Worse compared nationally	Declined

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What's the current performance of trust wide indicators?

No. of indicators

How have the performance of the trust-wide indicators changed over time?

% of indicators

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S2	**Percentage of staff working extra hours (%)** NHS England - NHS Staff Survey (09 Jun 2018)	71.1%	NA	72.9% Oct 17 - Dec 17	NA	S
	S2	**Staff confidence and security in reporting unsafe clinical practice (%)** NHS England - NHS Staff Survey (09 Jun 2018)	67.5%	NA	66.7% Oct 17 - Dec 17	Under dev	S
	S5	**Percentage of staff witnessing potentially harmful errors, near misses or incidents in last month (%)** NHS England - NHS Staff Survey (09 Jun 2018)	24.3%	NA	23.5% Oct 17 - Dec 17	NA	S
	S5	**Proportion of reported patient safety incidents that are harmful - proportion of all incidents reported to the NRLS that are categorised as low harm, moderate, severe or death (%)** National Reporting and Learning System - NRLS (24 May 2018)	35.1%	NA	32.0% Apr 17 - Mar 18	NA	S
	S6	**Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way** Medicines and Healthcare products Regulatory Agency (MHRA) - Central Alerting System (07 Jun 2018)			Apr 15 - Apr 18	NA	MW
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts during the preceding 12 months, but which were still open on the date CQC extracted data		NA	>=5 alerts still open May 17 - Apr 18	NA	MW
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts more than 12 months before, but which were still open on the date CQC extracted data		NA	0 alerts still open Apr 15 - Apr 18	NA	S
		Central Alerting System (CAS): The percentage of CAS alerts with closing dates during the preceding 12 months which the trust has closed late		NA	<25% of alerts closed late May 17 - Apr 18	NA	S
	S6	**Consistency of reporting to the National Reporting and Learning System (NRLS)** National Reporting Learning System (NRLS) - National Reporting Learning System (NRLS) (24 Apr 2018)		NA	6 months of reporting Apr 17 - Sep 17	NA	S
	S6	**Fairness and effectiveness of procedures for reporting errors, near misses and incidents (%)** NHS England - NHS Staff Survey (09 Jun 2018)	68.8%	NA	68.4% Oct 17 - Dec 17	NA	S
	S6	**Potential under-reporting of patient safety incidents - count of reported incidents as a ratio to MHMDS and HES spells (no harm, low harm, moderate harm, severe harm, death)** National Reporting and Learning System / NHS Digital - NRLS / MHSDS-HES Bridged (24 May 2018)	0.2	NA	0.4 Apr 17 - Mar 18	Under dev	S

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Trust-wide indicators

Insight
NHS

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Commission

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| Key question | KLOE | Indicator | National average | Performance | | | National comparison |
				Previous	Latest	Change	
Effective	E3	**Percentage of staff appraised in last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	90.1%	NA	90.7% Oct 17 - Dec 17	NA	s
	E3	**Support from immediate managers (%)** NHS England - NHS Staff Survey (09 Jun 2018)	72.5%	NA	72.8% Oct 17 - Dec 17	NA	s
Well led	W1	**Percentage of staff reporting good communication between senior management and staff (%)** NHS England - NHS Staff Survey (09 Jun 2018)	36.1%	NA	33.9% Oct 17 - Dec 17	NA	s
	W3	**Percentage of staff able to contribute towards improvements at work (%)** NHS England - NHS Staff Survey (09 Jun 2018)	72.8%	NA	71.0% Oct 17 - Dec 17	NA	s
	W3	**Percentage of staff agreeing that their role makes a difference to patients / service users (%)** NHS England - NHS Staff Survey (09 Jun 2018)	88.5%	NA	88.4% Oct 17 - Dec 17	NA	s
	W3	**Percentage of staff attending work in the last 3 months despite feeling unwell because they felt pressure from their manager, colleagues or themselves (%)** NHS England - NHS Staff Survey (09 Jun 2018)	52.8%	NA	52.1% Oct 17 - Dec 17	NA	s
	W3	**Percentage of staff experiencing discrimination at work in the last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	12.7%	NA	12.4% Oct 17 - Dec 17	NA	s
	W3	**Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	29.0%	NA	28.4% Oct 17 - Dec 17	NA	s
	W3	**Percentage of staff experiencing physical violence from patients, relatives or the public in last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	17.4%	NA	15.8% Oct 17 - Dec 17	NA	s
	W3	**Percentage of staff feeling unwell due to work related stress in the last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	40.1%	NA	39.8% Oct 17 - Dec 17	NA	s
	W3	**Proportion of days sick in the last 12 months for Medical and Dental staff (%)** Electronic Staff Record - ESR Data Warehouse (24 May 2018)	2.2%	NA	1.4% Apr 17 - Mar 18	NA	s

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Insight

CareQuality Commission

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 July 2018 |

| OVERVIEW | **TRUST WIDE** | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	W3	**Proportion of days sick in the last 12 months for non-clinical staff (%)** Electronic Staff Record - ESR Data Warehouse (24 May 2018)	4.4%	NA	3.8% Apr 17 - Mar 18	NA	s
	W3	**Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%)** Electronic Staff Record - ESR Data Warehouse (24 May 2018)	5.2%	NA	4.2% Apr 17 - Mar 18	NA	s
	W3	**Proportion of days sick in the last 12 months for other clinical staff (%)** Electronic Staff Record - ESR Data Warehouse (24 May 2018)	5.2%	NA	4.7% Apr 17 - Mar 18	NA	s
	W3	**Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)** Department of Health - HCW Seasonal Influenza Vaccination Programme (28 Jun 2018)	62.2%	NA	38.9% Sep 17 - Feb 18	NA	w
	W3	**Snapshot of whistleblowing alerts received by CQC** Care Quality Commission - Internal data (25 Jun 2018)		0 May 17	0 May 18	➡	s
	W3	**Staff recommendation of the organisation as a place to work or receive treatment (%)** NHS England - NHS Staff Survey (09 Jun 2018)	67.1%	NA	65.2% Oct 17 - Dec 17	NA	s
	W4	**Identified level of support needs by provider segmentation** NHS Improvement - Single Oversight Framework (SOF) (18 Jun 2018)		NA	Providers offered targeted support Apr 18	NA	s
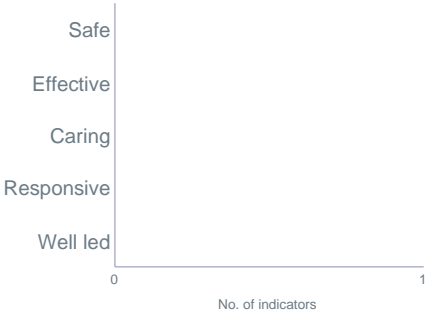
Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Inpatient services

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

What's the current performance?

No. of indicators

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S2	**Proportion of registered nursing staff (%)** Electronic Staff Record - ESR Data Warehouse (13 Jun 2018)	51.4%	NA	46.9% Mar 18	NA	S
	S2	**Ratio of occupied beds to all nursing staff** Electronic Staff Record - ESR Data Warehouse (13 Jun 2018)	4.6	NA	8.8 Mar 18	Under dev	MW
Responsive	R3	**Delayed transfers of care: Ratio of daily average beds delayed to daily average occupied beds open overnight in the quarter, where delay is attributable to the NHS or to the NHS and social care** NHS England - KH03/QNC/Delayed Transfers of Care (18 Apr 2018)	0.0	NA	0.0 Oct 17 - Dec 17	Under dev	S

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Community-based services

Insight
CareQuality Commission

What's the current performance?

Safe

Effective

Caring

Responsive

Well led

0   1

No. of indicators

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	

Insight

CareQuality Commission

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Summary Information

Relevant Registered Locations:	439 Ipswich Road (R1LY8) Basildon Mental Health Unit (R1LY9) Brockfield House (R1LX6) Broomfield Hospital Mental Health Wards (R1LX7) Chelmer & Stort Mental Health Wards (R1LX9) Colchester Hospital Mental Health Wards (R1LY2) Heath Close (R1LY3) Landemere Centre Mental Health Wards (R1LY4) Robin Pinto Unit (R1LY7) Rochford Hospital (R1LZ9) St Margaret's Community Hospital (R1LX4) The St Aubyn Centre (R1LX1) Thurrock Hospital (R1LX2) Wood Lea Clinic (R1LX3)

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 July 2018 |

| MENTAL HEALTH ACT | INCIDENTS | CQUIN | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | DATA QUALITY | Table of Contents |

Use of Mental Health Act

Detention Type	Section	Sections starting in previous 6 months (Apr 16 - Sep 16)	Sections starting in most recent 6 months (Oct 16 - Mar 17)	Snapshot of number of detained patients ()
Detentions under Part ii of the Mental Health Act	Section 2	0	0	0
	Section 3	0	0	0
Detentions under Part iii of the Mental Health Act	Section 35	0	0	0
	Section 36	0	0	0
	Section 37 (with S41 restrictions)	0	0	0
	Section 37 (without S41 restrictions)	0	0	0
	Section 45A	0	0	0
	Section 47 (with S49 restrictions)	0	0	0
	Section 47 (without S49 restrictions)	0	0	0
	Section 48 (with S49 restrictions)	0	0	0
	Section 48 (without S49 restrictions)	0	0	0
	Other sections - 38, 44 and 46	0	0	0
Place of safety orders	Section 135	0	0	0
	Section 136	0	0	0
Uses of Section 4	Section 4	0	0	0
Uses of Section 5	Section 5 (2)	0	0	0
	Section 5 (4)	0	0	0

An asterisk (*) indicates a suppressed value between 1 & 5.

Data source: NHS Digital Mental Health Services Data Set

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

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Health based places of safety

Name of Place of Safety	Local Authorities Served	Type of Place of Safety	Opening Hours	Capacity	Ages Accepted
Basildon Mental Health Unit, Basildon Hospital	Essex, Thurrock	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
Harbour Suite, The Lakes Mental Health Unit	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
Rochford Hospital	Essex, Southend-on-Sea	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
The Christopher Unit, Linden Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
The St Aubyn Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	Under 18

Data source: CQC survey of health based places of safety, last refreshed 07 Aug 2017

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

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Complaints and Notifications

Mental Health Act Complaints

CQC received 49 Mental Health Act complaints for this provider from 01/03/2017 to 28/02/2018.

Location	Total number of complaints
Broomfield Hospital Mental Health Wards (R1LX7)	11
Basildon Mental Health Unit (R1LY9)	9
Chelmer & Stort Mental Health Wards (R1LX9)	7
Brockfield House (R1LX6)	6
Rochford Hospital (R1LZ9)	5
Colchester Hospital Mental Health Wards (R1LY2)	4
Wood Lea Clinic (R1LX3)	4
The St Aubyn Centre (R1LX1)	2
Heath Close (R1LY3)	1

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Complaints and Notifications

Deaths of Detained Patients

CQC received 5 notification(s) of death(s) that occurred at this provider for the period 01/03/2017 to 28/02/2018. Summary details of deaths are listed in the table below

Reference number	Date of death	Location	Ward	Cause of death	Additional information	Notification received within 3 days
4755	13/02/2018	Rochford Hospital	Poplar Ward	1A - Hanging		Yes
4777	11/02/2018	St Margaret's Community Hospital	Roding Ward	8 - Unascertained	Death during S17 leave.	No
4684	24/12/2017	Thurrock Hospital	MEADOWVIEW	7 - Not Known		Yes
4601	03/10/2017	Broomfield Hospital Mental Health Wards	Topaz Ward	2 - Natural Causes	Death during escorted leave.	No
4403	12/04/2017	Broomfield Hospital Mental Health Wards	FINCHINGFIELD WARD	1J - Jumped Before Train	Death during S17 leave.	No

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

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Complaints and Notifications

Absence Without Leave (AWOL)

CQC received 18 notification(s) of unauthorised absence that occurred at this provider for the period 01/08/2016 to 31/07/2017.

The notification(s) referred to 14 service user(s).

A count of absences by type is recorded in the table below.

AWOL Incident Description	Count
Failed to return from authorised leave	16
Absented him or herself during escorted leave	2
Absented him or herself from hospital	0
Not known	0

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

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Second Opinion Appointed Doctor (SOAD) Measures

Below is a table showing a summary of the SOAD visits carried out by the CQC at the provider's request for the period 01/03/2017 to 28/02/2018.

Total Number of SOAD Visits	Proportion of visits where problems were reported[1]	Proportion of relevant SOAD visit requests received late[2]
185	5%	21%

[1] Problems reported by SOADs with the administration of the visit, e.g. paperwork/consultees/patient not available etc.

Please note: includes problems reported during SOAD visits for CTO patients, where non-attendance of patients may not be the direct

fault of the provider that requested the visit.

[2] The proportion of requests for SOAD visits for medication submitted due to the expiry of a one month (for community patients) or three

month (for detained patients) rule that were received later than one or three months (as appropriate) from the date of section (for

community patients) or the date of treatment (for detained patients).

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act
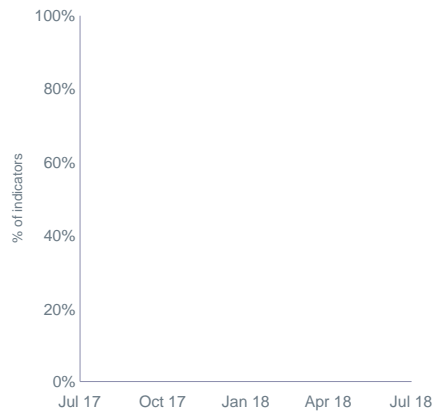
What's the current performance of MHA indicators?
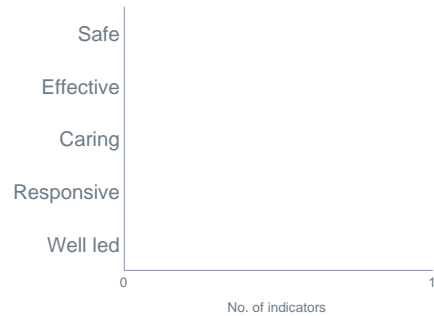
How have the performance of the MHA indicators changed over time?

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Serious incidents

Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous	Latest
People in contact with community mental health services		
People in contact with community mental health services due to self-harm or undetermined injury		
Mental health inpatients		

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous May 16 - Apr 17	Latest May 17 - Apr 18
National Reporting and Learning System (NRLS)	6	95

Notifications and whistleblowing to CQC

	Jun 2017	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018
14-1,3,4 Absence	0	0	0	0	0	0	0	0	0	0	0	1
16-1 Unexpected Death	0	0	28	15	4	1	7	8	4	3	3	1
17-1 MHA Death in Detention	0	0	0	0	1	0	1	0	3	0	0	1
18-2c DoL Apply Supervis Body	9	14	6	5	23	23	8	31	13	39	19	11
18-2d DoL Apply Court Protect	0	0	0	0	0	0	1	0	1	0	0	0
18-2e Abuse or Allegation	0	0	1	0	0	1	0	0	0	0	0	0
Whistleblower	1	2	1	4	3	1	0	4	0	0	2	1

Safeguarding alerts to CQC

	Jun 2017	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018
Safeguarding alert	1	4	4	4	6	4	2	3	5	8	10	7

Never Events

Never events reported between 01/06/2017 **and** 31/05/2018 : 0

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Serious incidents reported to Strategic Executive Information System (from and)

Type of Incident	Total
Grand Total	0

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FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Key messages

• The median time taken to report incidents was 38 days for this organisation compared to 23 for all trusts between Apr 17 and Sep 17

Legend:
- This trust
- Highest 25% of reporters
- Middle 50% of reporters
- Lowest 25% of reporters
- Median

All reported incidents
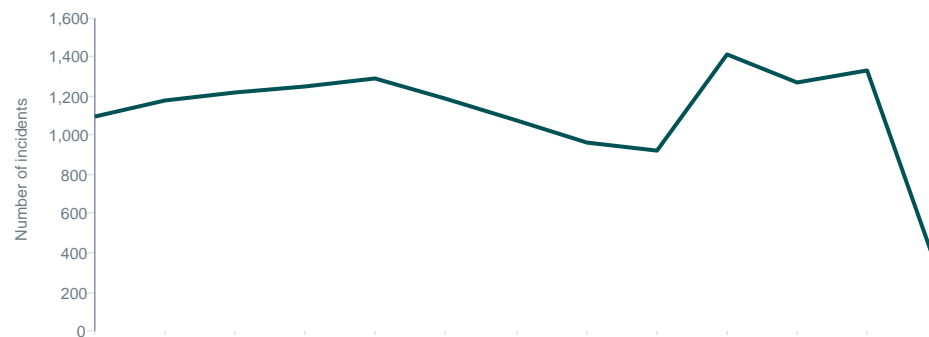
Reported incidents that resulted in moderate, severe harm or death
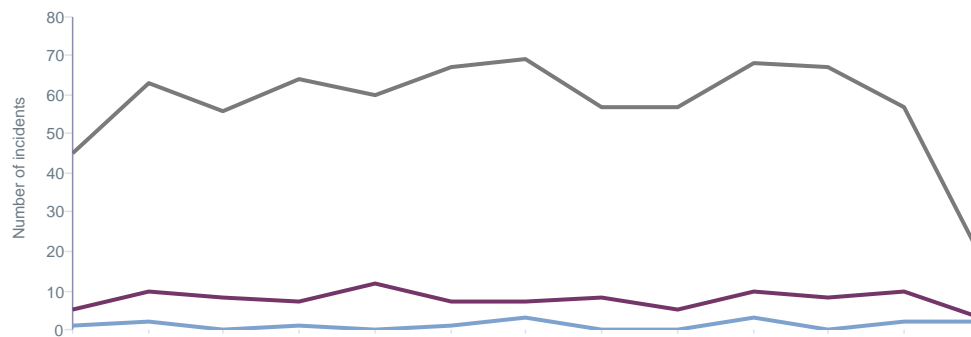
Year-month	2017-04	2017-05	2017-06	2017-07	2017-08	2017-09	2017-10	2017-11	2017-12	2018-01	2018-02	2018-03	2018-04
1. Death	5	10	8	7	12	7	7	8	5	10	8	10	3
2. Severe	1	2	0	1	0	1	3	0	0	3	0	2	2
3. Moderate	45	63	56	64	60	67	69	57	57	68	67	57	19
4. Low	265	269	264	293	300	281	251	155	210	364	305	334	104
5. No Harm	785	836	893	886	915	830	750	742	653	966	892	931	193
6. Total	1,101	1,180	1,221	1,251	1,287	1,186	1,080	962	925	1,411	1,272	1,334	321

Comparative reporting rate for incidents in mental health trusts

Ratio of incidents by 1,000 contacts
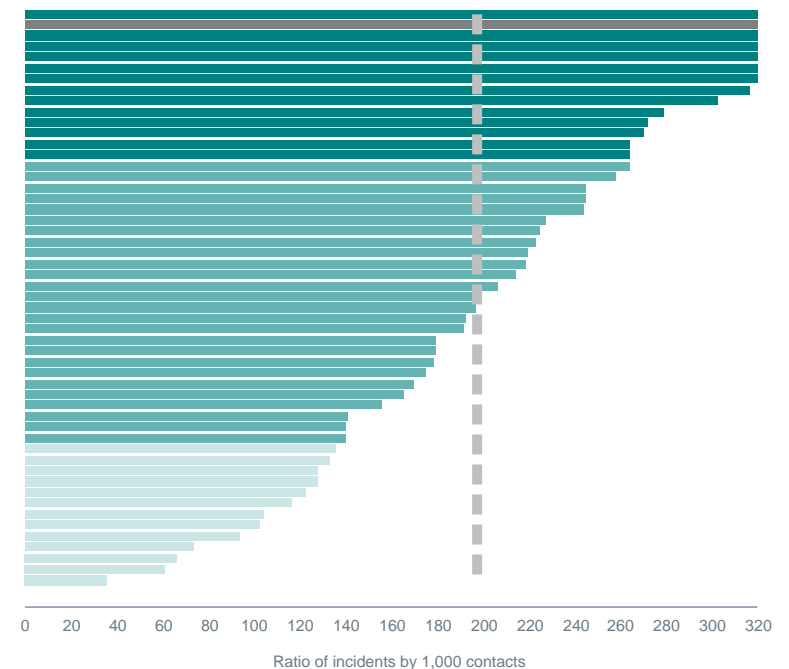
Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	NA	S
NRLS - Potential under-reporting of patient safety incidents	Under dev	S
NRLS – Consistency of reporting	NA	S

Source: NRLS

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FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

National Reporting and Learning System (NRLS) incidents by type and severity between May 17 **and** Apr 18

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Treatment, procedure	2058	94	5			2157
Self-harming behaviour	1286	611	41	3	47	1988
Patient accident	1357	479	39	9	1	1885
Implementation of care and ongoing monitoring / review	133	1191	551		2	1877
Disruptive, aggressive behaviour (includes patient-to-patient)	1186	182	3	1	1	1373
Medication	1106	128	3			1237
Access, admission, transfer, discharge (including missing patient)	876	133	28		2	1039
Documentation (including electronic & paper records, identification and drug charts)	500	37				537
Other	317	150	23	1	40	531
Consent, communication, confidentiality	318	32	1			351
Infrastructure (including staffing, facilities, environment)	195	38	2		2	237
Patient abuse (by staff / third party)	82	33	4			119
Medical device / equipment	31	7				38
Clinical assessment (including diagnosis, scans, tests, assessments)	28	7	2			37
Infection Control Incident	14	8	2			24
Total	**9487**	**3130**	**704**	**14**	**95**	**13430**

Speciality	No Harm	Low	Moderate	Severe	Death	Total
Mental health	7172	1372	117	10	88	8759
Primary care / Community	890	1350	538	1	4	2783
Medical specialties	385	193	40	3	1	622
Other specialties	465	131	5		1	602
Learning disabilities	454	69	1			524
Not applicable	70	5			1	76
Other	34	5	2			41
Surgical specialties	9	3	1			13
Diagnostic services	5	1				6
Unknown	3	1				4
	9487	**3130**	**704**	**14**	**95**	**13430**

Source: NRLS

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN

CQUIN

Under development

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN

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CQUIN

Under development

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Patient led assessments of the care environment (PLACE)

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PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2017 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
England average (MH and LD trusts)		98.4%	89.64%	90.72%	95.13%	85.53%	86.94%
England average (All MH trusts)		98.51%	89.61%	90.74%	95.25%	85.35%	86.78%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

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Delayed transfers of care between Apr 17 - Mar 18

Daily average beds delayed by responsibility

	NHS	Social Care	Both	Total
Apr-17	4.1	3.9	1.4	9.5
May-17	5.4	7.2	2.4	15.0
Jun-17	6.4	7.9	2.0	16.3
Jul-17	19.3	17.3	2.6	39.2
Aug-17	26.2	17.8	1.9	46.0
Sep-17	21.8	11.7	1.5	35.0
Oct-17	20.1	6.7	2.6	29.4
Nov-17	25.8	4.3	0.9	31.0
Dec-17	13.7	6.5	4.4	24.6
Jan-18	13.5	5.2	3.9	22.6
Feb-18	15.2	3.0	2.2	20.4
Mar-18	11.5	2.9	1.0	15.4
Total	183.2	94.4	26.8	304.4

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.

Delayed Transfers of Care (DToC) Beds by reason

- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availability
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Community ...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

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CareQuality Commission

Delayed transfers of care between Apr 17 - Mar 18

Number of days delayed by responsibility

	NHS	Social Care	Both	Total
Apr-17	124	118	43	285
May-17	168	224	73	465
Jun-17	191	238	60	489
Jul-17	598	537	80	1215
Aug-17	813	552	60	1425
Sep-17	654	351	44	1049
Oct-17	624	208	80	912
Nov-17	775	128	27	930
Dec-17	426	200	137	763
Jan-18	419	162	120	701
Feb-18	426	84	62	572
Mar-18	358	89	31	478
Total	5576	2891	817	9284

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason

Legend:
- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availability
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Communit...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

Insight MH NHS

CareQuality Commission

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Outlier status:

Key:

(MB) Much better   (B) Better   (S) About the same   (W) Worse   (MW) Much worse

Outliers are flagged where a high proportion of people told us their experience of care was either in line with the worst or best possible answer to a wide range of questions across the entire survey.

Feedback from adults (aged 18 or over) who received care or treatment for a mental health condition during September - November 2016

| **Where has patient experience improved from 2016 to 2017?** | **Where has patient experience continued to be better?** |
| There were no areas that have improved | There were no areas better than expected in both years |

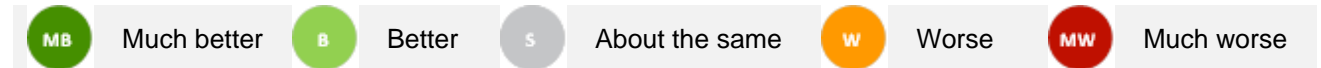| **Where has patient experience declined from 2016 to 2017?** | **Where has patient experience continued to be worse?** |
| There were no areas that have declined | There were no areas worse than expected in both years |

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

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Key:

- ➡ No significant change
- 🔻 2017 score is **significantly lower** than 2016 score
- 🔺 2017 score is **significantly higher** than 2016 score

Question	2014	2015	2016	2017	2017 Threshold Worse	2017 Threshold Better	Trend
Q3. In the last 12 months, do you feel you have seen NHS mental health services often enough for your needs?	-	-	-	-	-	-	NA
Q4. Did the person or people you saw listen carefully to you?	-	-	-	-	-	-	NA
Q5. Were you given enough time to discuss your needs and treatment?	-	-	-	-	-	-	NA
Q6. Did the person or people you saw understand how your mental health needs affect other areas of your life?	-	-	-	-	-	-	NA
Q7. Have you been told who is in charge of organising your care and services?	-	-	-	-	-	-	NA
Q9. Do you know how to contact this person if you have a concern about your care?	-	-	-	-	-	-	NA
Q10. How well does this person organise the care and services you need?	-	-	-	-	-	-	NA
Q11. Have you agreed with someone from NHS mental health services what care you will receive?	-	-	-	-	-	-	NA
Q12. Were you involved as much as you wanted to be in agreeing what care you will receive?	-	-	-	-	-	-	NA
Q13. Does this agreement on what care you will receive take your personal circumstances into account?	-	-	-	-	-	-	NA
Q14. In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?	-	-	-	-	-	-	NA
Q15. Were you involved as much as you wanted to be in discussing how your care is working?	-	-	-	-	-	-	NA
Q16. Did you feel that decisions were made together by you and the person you saw during this discussion?	-	-	-	-	-	-	NA
Q18. Were the reasons for any change to the people you see for your care explained to you at the time?	-	-	-	-	-	-	NA
Q19. What impact has this had on the care you receive?	-	-	-	-	-	-	NA
Q20. Did you know who was in charge of organising your care while this change was taking place?	-	-	-	-	-	-	NA
Q21. Do you know who to contact out of office hours if you have a crisis?	-	-	-	-	-	-	NA
Q23. When you tried to contact them, did you get the help you needed?	-	-	-	-	-	-	NA
Q25. Were you involved as much as you wanted to be in decisions about which medicines you receive?	-	-	-	-	-	-	NA
Q27. Were you given information about new medicine(s) in a way that you were able to understand?	-	-	-	-	-	-	NA
Q29. In the last 12 months, has an NHS mental health worker checked with you about how you are getting on with your medicines?	-	-	-	-	-	-	NA
Q31. Were these treatments or therapies explained to you in a way you could understand?	-	-	-	-	-	-	NA
Q32. Were you involved as much as you wanted to be in deciding what treatments or therapies to use?	-	-	-	-	-	-	NA
Q33. In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?	-	-	-	-	-	-	NA
Q34. In the last 12 months, did NHS mental health services provide help or advice with finding support for financial advice or benefits?	-	-	-	-	-	-	NA
Q35. In the last 12 months, did NHS mental health services provide help or advice with finding support for finding or keeping work?	-	-	-	-	-	-	NA
Q36. Has someone from NHS mental health services supported you in taking part in an activity locally?	-	-	-	-	-	-	NA
Q37. Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?	-	-	-	-	-	-	NA
Q38. Have you been given information about getting support from people with experience of the same mental health needs?	-	-	-	-	-	-	NA
Q39. Do the people you see through NHS mental health services help you with what is important to you?	-	-	-	-	-	-	NA
Q40. Overall experience	-	-	-	-	-	-	NA
Q41. Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?	-	-	-	-	-	-	NA

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey
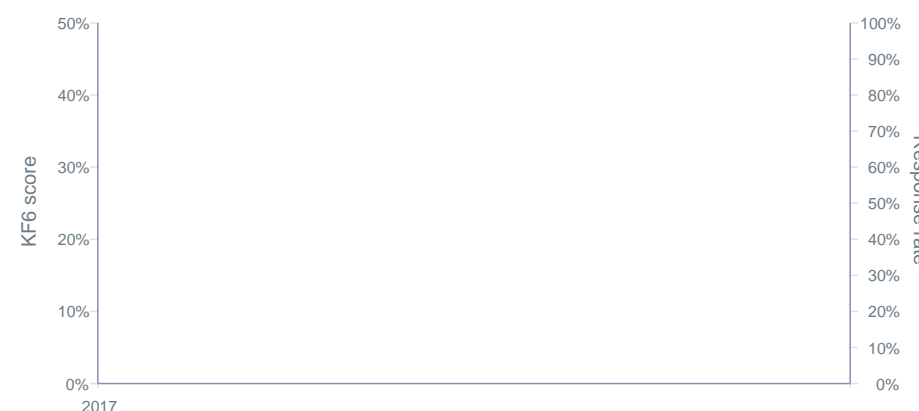
Key messages

Comparing 2017 results for Essex Partnership University NHS Foundation Trust to all mental health trusts:

- Recommendation rates were 'lower'
- Engagement score was 'about the same'
- Communication was 'about the same'
- Bullying and harassment was 'higher'

Overall engagement score

KF6. % staff reporting good communication

KF1. Staff recommendation of the organisation score

KF26. % staff experiencing harassment, bullying or abuse from other staff

Mental Health trusts   This trust

Response rate for mental health trusts   Response rate for this trust

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

Insight MH NHS

CareQuality Commission

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NHS STAFF SURVEY 2017

KF1. Staff recommendation of the trust as a place to work or receive treatment
KF2. Staff satisfaction with the quality of work and patient care they are able to deliver
KF3. % agreeing that their role makes a difference to patients
KF4. Staff motivation at work
KF5. Recognition and value of staff by managers and the organisation
KF6. % reporting good communication between senior management and staff
KF7. % staff able to contribute towards improvements at work
KF8. Staff satisfaction with level of responsibility and involvement
KF9. Effective team working
KF10. Support from immediate managers
KF11. % appraised in last 12 months
KF12. Quality of appraisals
KF13. Quality of non-mandatory training, learning or development
KF14. Staff satisfaction with resourcing and support
KF15. % of staff satisfied with the opportunities for flexible working patterns
*KF16. % working extra hours
*KF17. % suffering work related stress in last 12 months
*KF18. % feeling pressure in last 3 months to attend work when feeling unwell
KF19. Organisation and management interest in and action on health and wellbeing
*KF20. % experiencing discrimination at work in the last 12 months
KF21. % believing that trust provides equal opportunities for career progression or promotion
*KF22. % experiencing physical violence from patients, relatives or the public in last 12 months
*KF23. % experiencing physical violence from staff in last 12 months
KF24. % reporting most recent experience of violence
*KF25. % experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months
*KF26. % experiencing harassment, bullying or abuse from staff in last 12 months
KF27. % reporting most recent experience of harassment, bullying or abuse
*KF28 % witnessing potentially harmful errors, near misses or incidents in last month
KF29. % reporting errors, near misses or incidents witnessed in the last month
KF30. Fairness and effectiveness of procedures for reporting errors, near misses and incidents
KF31. Staff confidence and security in reporting unsafe clinical practice
KF32. Effective use of patient / service user feedback

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

*lower scores are better

Staff Survey Key

Below Average   Ranked worst third

Average   Ranked middle third

Above Average   Ranked best third
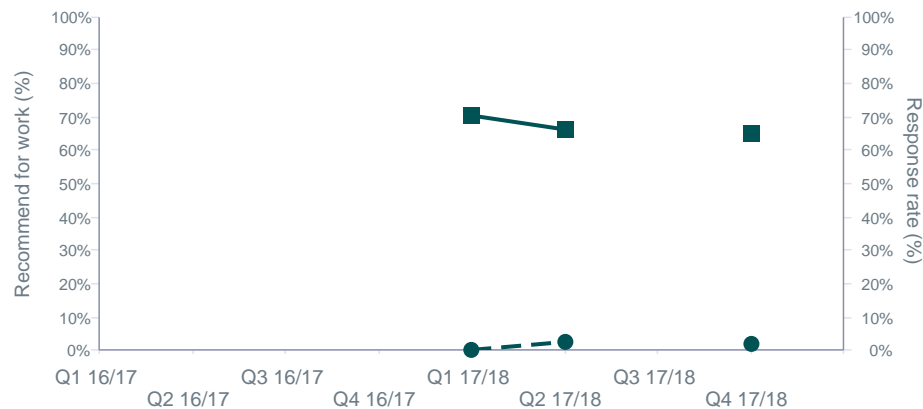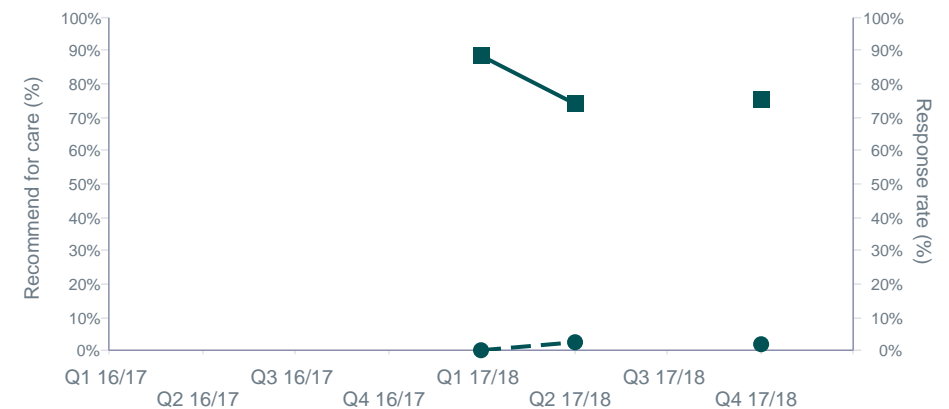
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MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Key finding	Rank	Change
KF1. Staff recommendation of the trust as a place to work or receive treatment	44	
KF2. Staff satisfaction with the quality of work and patient care they are able to deliver	20	
KF3. % agreeing that their role makes a difference to patients	30	
KF4. Staff motivation at work	26	
KF5. Recognition and value of staff by managers and the organisation	33	
KF6. % reporting good communication between senior management and staff	34	
KF7. % staff able to contribute towards improvements at work	37	
KF8. Staff satisfaction with level of responsibility and involvement	24	
KF9. Effective team working	29	
KF10. Support from immediate managers	29	
KF11. % appraised in last 12 months	27	
KF12. Quality of appraisals	26	
KF13. Quality of non-mandatory training, learning or development	25	
KF14. Staff satisfaction with resourcing and support	17	
KF15. % of staff satisfied with the opportunities for flexible working patterns	35	
*KF16. % working extra hours	36	
*KF17. % suffering work related stress in last 12 months	25	
*KF18. % feeling pressure in last 3 months to attend work when feeling unwell	23	
KF19. Organisation and management interest in and action on health and wellbeing	35	
*KF20. % experiencing discrimination at work in the last 12 months	29	
KF21. % believing that trust provides equal opportunities for career progression or promotion	33	
*KF22. % experiencing physical violence from patients, relatives or the public in last 12 months	20	
*KF23. % experiencing physical violence from staff in last 12 months	20	
KF24. % reporting most recent experience of violence	38	NDC
*KF25. % experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months	27	
*KF26. % experiencing harassment, bullying or abuse from staff in last 12 months	37	
KF27. % reporting most recent experience of harassment, bullying or abuse	48	NDC
*KF28 % witnessing potentially harmful errors, near misses or incidents in last month	28	
KF29. % reporting errors, near misses or incidents witnessed in the last month	49	
KF30. Fairness and effectiveness of procedures for reporting errors, near misses and incidents	31	
KF31. Staff confidence and security in reporting unsafe clinical practice	38	
KF32. Effective use of patient / service user feedback	42	

*lower scores are better

Staff Survey Key

Rank				
Below Average	Ranked worst third	Average	Ranked middle third	Above Average	Ranked best third

Change	
Improving	Worsening

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Staff friends and family

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 July 2018

Key messages

Please note: Data is not collected during Q3 each year because the Staff Survey is conducted during this time

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard (WRES)

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Key messages

- In the latest survey the responses from BME staff and white staff were significantly different for KF21, Q17b
- The total response rate was lower than both the England average and the minimum recommended response rate of 50%

NHS Staff Survey Indicator		Proportion of respondents answering "Yes"		% difference between BME and white staff	
		BME staff	White staff		
KF25. Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months	**Trust**	**32.0%**	**27.6%**	●	**-4.3%**
	Sector	33.1%	28.1%		-5.0%
KF26. Percentage of staff experiencing harassment, bullying or abuse from staff the last 12 months	**Trust**	**22.3%**	**21.4%**	●	**-0.8%**
	Sector	24.4%	20.2%		-4.3%
KF21. Percentage of staff believing that the trust provides equal opportunities for career progression or promotion	**Trust**	**75.0%**	**87.3%**	●	**12.3%**
	Sector	73.4%	87.7%		14.4%
Q17b. In the last 12 months have you personally experienced discrimination at work from a manager / team leader or other colleagues?	**Trust**	**12.1%**	**6.0%**	●	**-6.1%**
	Sector	13.3%	6.2%		-7.1%

Key for % difference between BME and white staff

- 🟠 Statistically significant
- ⚪ Not statistically significant
- ⚪ Statistical analysis of results was not undertaken due to the low number of BME respondents (<50)

		Previous	Latest
Sampling method	**Trust**	**Not In Survey**	**Census**
Total number of recipients *(ineligible staff removed)*	**Trust**		**5,733**
Response rate from total recipients	**Trust**		**41.8%**
	Sector	46.9%	48.3%

		BME		White		Total
Average number of respondents across the 4 WRES questions	**Trust**	**329**	**(15.7%)**	**1,760**	**(84.3%)**	**2,089**
	Sector	11,886	(14.3%)	70,979	(85.7%)	82,865

Trusts are encouraged to perform a census rather than a basic or extended sample in order to understand experiences for different staff groups. We encourage the trust to get more respondents to really understand issues affecting staff. It would also be helpful for inspection staff to follow up on what the trust is doing to understand the potential underlying causes and improve the experience for staff.

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Data quality

Insight
CareQuality Commission

Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

Dataset coverage

DQ Measure – proportion of valid records			
Description	**Aug 17**	**Feb 18**	**National Average**
MHS-DQM01 NHS Number	100%	100%	99%
MHS-DQM02 Postcode Of Usual Address	99%	99%	99%
MHS-DQM03 Person Birth Date	100%	100%	100%
MHS-DQM04 Person Stated Gender Code	100%	100%	100%
MHS-DQM05 Ethnic Category Code	93%	94%	82%
MHS-DQM06 General Medical Practice Code (Patient Registration)	99%	99%	98%
MHS-DQM07 Mental Health Act Legal Status Classification Code	39%	74%	90%
MHS-DQM08 Treatment Function Code (Mental Health)	90%	87%	85%
MHS-DQM09 Site Code (Of Treatment)	100%	100%	85%
MHS-DQM10 Primary Reason for Referral (Mental Health)	35%	43%	28%
MHS-DQM11 Care Professional Service Or Team Type Association (Mental Health)	95%	95%	80%
MHS-DQM12 Organisation Code (Code of Commissioner)	43%	100%	97%
MHS-DQM13 Organisation Code (Code of Commissioner)	52%	100%	97%
MHS-DQM14 Organisation Code (Code of Commissioner)	not available	not available	99%
MHS-DQM15 Organisation Code (Code of Commissioner)	not available	not available	99%
MHS-DQM16 Organisation Code (Code of Commissioner)	100%	100%	98%
MHS-DQM18 Service Or Team Type Referred To (Mental Health)	90%	89%	83%
MHS-DQM19 Primary Reason for Referral (Mental Health) (Referral received on or after 1st Jan 2016)	42%	51%	34%
MHS-DQM20 Clinical Response Priority Type	26%	35%	91%
MHS-DQM21 Coded Procedure (Clinical Terminology Read Codes CTV2)	not available	not available	0%

Essex Partnership University NHS Foundation Trust (R1L)
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Performance level

MB Much better

B Better

S About the same

W Worse

MW Much worse

! Non-submission

○ No data

Performance change

⬆ Improving

➡ About the same

⬇ Declining

Ratings

O Outstanding

G Good

RI Requires improvement

I Inadequate

NR* Inspected but not formally rated

NA Not rated

Understanding data

The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

n/a   Value is not applicable
-   Data is not available for trust or time period.
*   Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are supressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- **Statistical Methods of Analysis Guidance**

- **Indicator Guidance**

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Essex Partnership University NHS Foundation Trust (R1L)
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Download the current data

Data Sheet

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Registered Locations

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Rehabilitation services	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Rehabilitation services	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Rehabilitation services	Younger Adults
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

Essex Partnership University NHS Foundation Trust (R1L)
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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LX6	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brockfield House - R1LX6	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brockfield House - R1LX6	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LX6	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Care home service with nursing	Older People
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Care home service with nursing	Younger Adults
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Clifton Lodge - R1LJ3		Southend-on-Sea	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	HSP Central East MH	Rehabilitation services	Older People
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	HSP Central East MH	Rehabilitation services	Physical Disability
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	HSP Central East MH	Rehabilitation services	Sensory Impairment
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	HSP Central East MH	Rehabilitation services	Younger Adults
HMP Chelmsford - R1LMP	07/06/2018	Essex	HSP Central East MH	Prison Healthcare Services	Dementia
HMP Chelmsford - R1LMP	07/06/2018	Essex	HSP Central East MH	Prison Healthcare Services	Learning disabilities or autistic spectrum disorder
HMP Chelmsford - R1LMP	07/06/2018	Essex	HSP Central East MH	Prison Healthcare Services	Mental Health

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
HMP Chelmsford - R1LMP	07/06/2018	Essex	HSP Central East MH	Prison Healthcare Services	Older People
HMP Chelmsford - R1LMP	07/06/2018	Essex	HSP Central East MH	Prison Healthcare Services	People who misuse drugs and alcohol
HMP Chelmsford - R1LMP	07/06/2018	Essex	HSP Central East MH	Prison Healthcare Services	People with an eating disorder
HMP Chelmsford - R1LMP	07/06/2018	Essex	HSP Central East MH	Prison Healthcare Services	Physical Disability
HMP Chelmsford - R1LMP	07/06/2018	Essex	HSP Central East MH	Prison Healthcare Services	Sensory Impairment
HMP Chelmsford - R1LMP	07/06/2018	Essex	HSP Central East MH	Prison Healthcare Services	Younger Adults
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Mountnessing Court - R1L65	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Dementia
Mountnessing Court - R1L65	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Mental Health
Mountnessing Court - R1L65	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Older People
Mountnessing Court - R1L65	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Younger Adults
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Care home service with nursing	Dementia
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Care home service with nursing	Mental Health
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Care home service with nursing	Older People
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rawreth Court - R1LJ2		Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Robin Pinto Unit - R1LY7	15/05/2018	Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1LY7	15/05/2018	Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Robin Pinto Unit - R1LY7	15/05/2018	Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Robin Pinto Unit - R1LY7	15/05/2018	Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Dementia
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Physical Disability
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Community healthcare service	Mental Health
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Community healthcare service	Older People
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Community healthcare service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Rehabilitation services	Mental Health
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Rehabilitation services	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	Mental Health
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	Older People
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
The St Aubyn Centre - R1LX1	02/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
The St Aubyn Centre - R1LX1	02/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
The St Aubyn Centre - R1LX1	02/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Trust Head Office - R1LZ8	10/05/2018	Essex	HSP Central East MH	Community based services for people who misuse substances	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	HSP Central East MH	Community based services for people with a learning disability	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	HSP Central East MH	Community based services for people with mental health needs	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	HSP Central East MH	Community healthcare service	Whole Population
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults