

CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

What we've updated in September/October

Sharing with providers

We shared with providers for the first time in July 2018. We are working towards sharing an updated version of the tool in November 2018 and January 2019.

General information

NHS Digital has identified some errors within their monthly MHSDS statistical reports. This has had implications for our refresh of the MHSDS content in the facts and figures section and data quality featured data set page. We are working with NHS Digital to reflect any corrections they make to the published MHSDS data in Insight.

Intelligence analysis

Refreshed data streams:

- Care Quality Commission - Internal Data
- Care Quality Commission - Mental Health Act database
- Central Alerting System (CAS)
- Electronic Staff Records - ESR Data Warehouse
- General Medical Council – Enhanced monitoring
- NHS Improvement - National Reporting and Learning System - NRLS
- NHS Digital – Out of area placements
- NHS Digital – Mental Health Services Data Set
- NHS Improvement - Single Oversight Framework
- NHS England – Bed occupancy ratio
- NHS England – Delayed transfers of care

Facts and figures

Refreshed data streams:

- People in contact with services and trust inpatient activity - Mental Health Services Data Set (MHSDS)
- Finance & Governance - Single Oversight Framework segmentation
- Finance & Governance – Trust turnover and projected surplus
- Staffing - Electronic Staff Records
- Population Estimates – Care Quality Commission inspection reports

Ratings

Featured data sources

Refreshed pages:

Mental Health Act

- Use of the Mental Health Act
- Complaints and Notifications
- Deaths of detained patients
- Indicators based on our MHA visits
- Absence without leave (AWOLs)

Incidents

- National Reporting and Learning System (NRLS) incidents
 - Notifications and whistleblowing to CQC
 - Safeguarding alerts to CQC
- Never Events/Serious incidents reported to Strategic Executive Information System (StEIS)

Delayed Transfers of Care

Data Quality (MHSDS)

Facts, figures and ratings

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES	
TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS				
<p>Contextual information relating to the trust/provider, inpatient and community based services</p> <ul style="list-style-type: none"> Links to externally published assessments of CCG commissioning of mental health services Activity levels at provider, inpatient and community-based services level Staffing capacity, turnover and sickness; financial information 							
				<ul style="list-style-type: none"> Ratings data at provider and core service level; changes over time in the ratings An indication of the changes in intelligence 			

Intelligence analysis

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES	
OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES				
<ul style="list-style-type: none"> Intelligence overview of key messages for trust/provider, inpatient and community based services 							
				<ul style="list-style-type: none"> Indicator detail pages - for trust/provider, inpatient and community based services 			

Featured data sources

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES	
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY
<ul style="list-style-type: none"> Mental Health Act Incidents (mortality, notifications, incidents reported to StEIS and NRLS) PLACE scores Delayed transfers of care 							
				<ul style="list-style-type: none"> Community mental health survey NHS staff survey and Staff Friends and Family Test Provider level data quality measures for MHSDS 			

Definitions

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES	
KEY	DATA	APPENDIX 1					
<ul style="list-style-type: none"> Key of symbols and colours Data definitions and download 							
				<ul style="list-style-type: none"> Locations registered with CQC 			

TRUST
[INPATIENT SERVICES](#)
[COMMUNITY-BASED SERVICES](#)
[RATINGS](#)
[Table of Contents](#)
Trust level rating:

Date of last inspection: 16/05/2018

Date of publication: 26/07/2018

Safe
RI

26/07/2018

Effective
G

26/07/2018

Caring
G

26/07/2018

Responsive
G

26/07/2018

Well led
G

26/07/2018

Overall
G

26/07/2018

Provider type: Mental Health - FT

Organisational context

The main local authorities served by the provider are:

The main clinical commissioning groups for this provider are:

Assessments of CCGs can be **found at:**

- [Mental Health Five Year Forward View Dashboard](#)
- [CCG ratings – Mental Health](#)
- [NHS RightCare CCG data packs](#)

[Link to PHE's Mental Health fingertips tools](#)
Registered locations

For detailed information about the registered locations please refer to the 'Definitions and Appendices' section.

Population estimate: 2,500,000

People in contact with services at the end of 31/08/2018	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services	28540	525	25
All contacts	33455	-	-
Attended contacts	27215	-	1175
Open referrals	39020	2570	25
Open ward stays	490	35	25
People discharged from the service	4995	-	155
People assigned to a Mental Health Care Cluster	18510	-	-
People in contact with mental health services aged 0 to 18	-	-	520

People in contact with adult mental health services	At the end of 28/02/2018	At the end of 31/08/2018
At the end of the reporting period	26510	28540
On CPA at the end of the reporting period	4905	5110
On CPA for 12 months at the end of the reporting period	3140	3300
On CPA for 12 months with review at the end of the reporting period	2470	2900
People with a crisis plan in place at the end of the reporting period	11115	11825

People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	At the end of 28/02/2018		At the end of 31/08/2018	
	Provider	England	Provider	England
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period	3935	136958	4080	133325
Aged 18-69 on CPA at the end of the reporting period in settled accommodation	1210	84578	910	75528
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation	31%	61.8%	22%	56.6%
Aged 18-69 on CPA at the end of the reporting period in employment	210	11847	185	10931
Proportion aged 18-69 on CPA at the end of the reporting period in employment	5%	8.7%	5%	8.2%

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents
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Trust level rating:

Date of last inspection: 16/05/2018

Date of publication: 26/07/2018

Safe	Effective	Caring	Responsive	Well led	Overall
RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Provider type: Mental Health - FT

Capacity	Previous	Latest	Change	National comparison
Number of staff (contracted WTE)				
Medical and Dental	170.7	179.4	(+5.1%)	
Nursing and Midwifery	654.6	578.0	(-11.7%)	
Other clinical staff	1,881.3	1,566.7	(-16.7%)	
All other staff	1,421.7 Jun 17	1,249.2 Aug 18	(-12.1%)	
Staff turnover (Headcount)				
Medical and Dental	7.1%	6.1%	(-1.0%)	
Nursing and Midwifery	12.3%	10.8%	(-1.5%)	
Other clinical staff	14.2%	15.7%	(+1.5%)	
All other staff	7.1% Jul 16 - Jun 17	15.3% Sep 17 - Aug 18	(+8.3%)	
Staff sickness				
Medical and Dental	1.5%	1.4%	(-0.2%)	
Nursing and Midwifery	4.3%	4.2%	(-0.1%)	
Other clinical staff	3.4%	4.6%	(+1.2%)	
All other staff	4.2% Jul 16 - Jun 17	4.0% Sep 17 - Aug 18	(-0.3%)	
Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)	368	(2,721)	NA	
Turnover [£000s]		352,257	NA	
NHSI Single Oversight Framework segmentation	Providers offered targeted support	Providers offered targeted support	NA	

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS
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Ratings for inpatient core services:

	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	G 26/07/2018	RI 26/07/2018
Long stay/rehabilitation mental health wards for working age adults (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	RI 26/07/2018
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for older people with mental health problems (26/07/2018)	G 26/07/2018	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Admissions, discharges and bed days

Activity	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Admissions to hospital	390	285	325	335	335	355
Discharges from hospital	360	300	340	350	340	375
Bed days	19130	17380	17255	16730	17135	16725
Days of delayed discharge	1010	1045	1035	990	950	975
Under 16 bed days on adult wards	*	*	*	*	*	*
Age 16 bed days on adult wards	*	*	*	*	*	*
Age 17 bed days on adult wards	*	*	*	*	*	*

Open ward stays

Inpatient service	At the end of 28/02/2018	At the end of 31/08/2018
Adult mental health services	410	490
Adult acute mental health care	155	215
Specialised adult mental health services	110	105

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS
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Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	G 26/07/2018	RI 26/07/2018
Long stay/rehabilitation mental health wards for working age adults (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	RI 26/07/2018
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for older people with mental health problems (26/07/2018)	G 26/07/2018	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Age profiles

Age profile	Open hospital spells at the end of 31/08/2018
0 – 18	30
19 – 64	335
65 and over	160

Age profile	Subject to detention at end of 31/08/2018
0 – 17	15
18 – 64	220
65 and over	50

FACTS, FIGURES & RATINGS

INTELLIGENCE

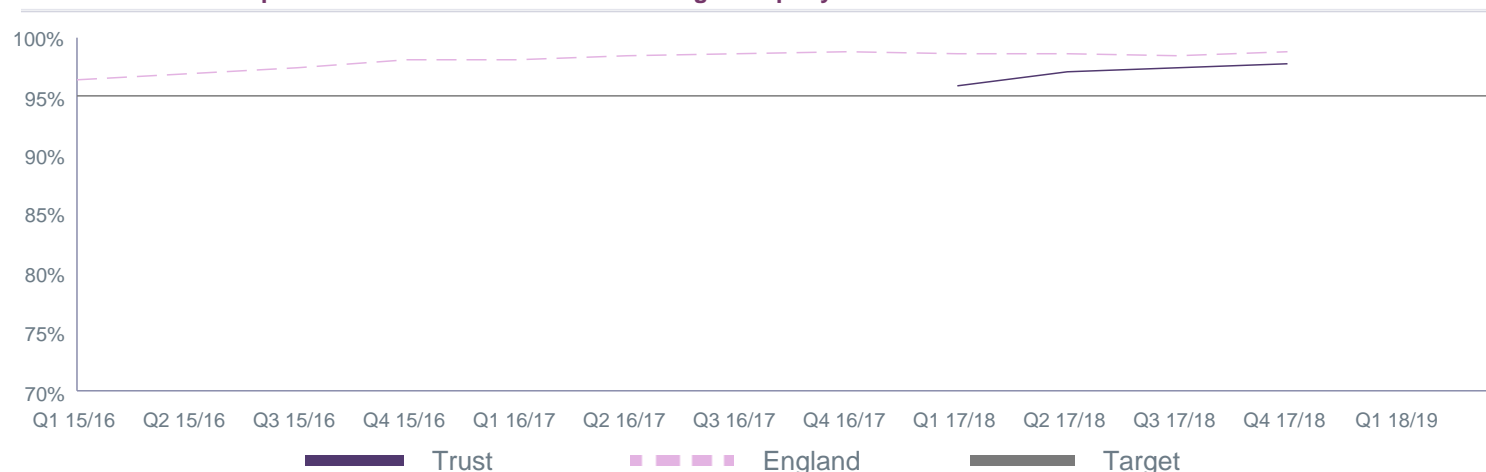
FEATURED DATA SOURCES

DEFINITIONS AND APPENDICES

18 November 2018

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS				Table of Contents
Ratings for community-based core services:		Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age (26/07/2018)		G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Mental health crisis services and health-based places of safety (26/07/2018)		RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Specialist community mental health services for children and young people		NA	NA	NA	NA	NA	NA
Community-based mental health services for older people (26/07/2018)		RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Community mental health services for people with learning disabilities or autism (26/07/2018)		G 26/07/2018	G 26/07/2018	O 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team



Contact with specialist community teams:

Contacts at 31/08/2018	All Contacts	Attended contacts
Crisis resolution service or home treatment team	3445	3145
Memory services team	4105	3085
Perinatal mental health team	*	*

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2017/18 Q1	97.5%	96.7%
2017/18 Q2	95.3%	96.7%
2017/18 Q3	97.8%	95.4%
2017/18 Q4	92.8%	95.5%
2018/19 Q1	96.9%	95.8%

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents					
<p>This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.</p> <p>Key messages</p> <p>Intelligence indicates that:</p> <ul style="list-style-type: none"> Overall performance for this trust is about the same Well led performance is stable Trust wide indicators performance is stable 	Inpatient services	Overall		Safe	Effective	Caring	Responsive	Well led	Overall
				NA	NA	NA	NA	→	→
			Overall	RI	G	G	G	G	G
			Acute wards for adults of working age and psychiatric intensive care units	RI	G	G	RI	G	RI
			Long stay/rehabilitation mental health wards for working age adults	RI	G	G	G	RI	RI
			Forensic inpatient/secure wards	RI	G	G	G	G	G
			Child and adolescent mental health wards	RI	G	G	G	G	G
			Wards for older people with mental health problems	G	RI	G	G	G	G
			Wards for people with learning disabilities or autism	G	G	G	G	G	G
									NA
	Community-based services	Overall	Community-based mental health services for adults of working age	G	G	G	G	G	G
			Mental health crisis services and health-based places of safety	RI	G	G	G	G	G
			Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA
			Community-based mental health services for older people	RI	G	G	G	G	G
			Community mental health services for people with learning disabilities or autism	G	G	O	G	G	G
									NA

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents					
<p>This page displays changes to the core service, key questions and overall ratings.</p> <p>Key messages</p> <p>Intelligence indicates that:</p> <ul style="list-style-type: none"> Overall performance for this trust is about the same Well led performance is stable Trust wide indicators performance is stable 				Safe	Effective	Caring	Responsive	Well led	Overall
				NA	NA	NA	NA	→	→
Overall				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Inpatient services				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Community-based services				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
				NA -	NA -	NA -	NA -	NA -	NA -
				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS						Table of Contents	
<p>This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.</p>			Community health services	Overall	Safe	Effective	Caring	Responsive	Well led	Overall
				NA	NA	NA	NA	➡	➡	
RI	G	G		G	G	G				
G	G	G		G	G	G				
G	G	O		G	G	G				
G	G	G		G	G	G				
G	RI	RI		G	RI	RI				
NA	NA	NA		NA	NA	NA				
NA	NA	NA		NA	NA	NA				
NA	NA	NA		NA	NA	NA				
Key messages										
<p>Intelligence indicates that:</p> <ul style="list-style-type: none">• Overall performance for this trust is about the same• Well led performance is stable• Trust wide indicators performance is stable										

Community health services

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents					
<p>This page displays changes to the core service, key questions and overall ratings.</p> <p>Key messages</p> <p>Intelligence indicates that:</p> <ul style="list-style-type: none"> Overall performance for this trust is about the same Well led performance is stable Trust wide indicators performance is stable 				Safe	Effective	Caring	Responsive	Well led	Overall
				NA	NA	NA	NA	→	→
Overall				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Community health services for adults				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Community health services for children, young people and families				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Community health inpatient services				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Community end of life care				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Urgent care services				NA	NA	NA	NA	NA	NA
Community dental services				NA	NA	NA	NA	NA	NA
HIV and sexual health services				NA	NA	NA	NA	NA	NA

Community health services

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents					
<p>This page displays the latest ratings for any additional core service provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.</p> <p>Key messages</p> <p>Intelligence indicates that:</p> <ul style="list-style-type: none"> • Overall performance for this trust is about the same • Well led performance is stable • Trust wide indicators performance is stable 				Safe	Effective	Caring	Responsive	Well led	Overall
			Overall	NA	NA	NA	NA	→	→
				RI	G	G	G	G	G
		Additional core services	Substance Misuse	RI	RI	G	G	I	RI

TRUST

INPATIENT
SERVICES

COMMUNITY-BASED
SERVICES

RATINGS

[Table of Contents](#)

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

- Overall performance for this trust is about the same
- Well led performance is stable
- Trust wide indicators performance is stable

Overall

**Additional
core services**

Substance Misuse

Safe

NA

July 2018

Effective

NA

July 2018

Caring

NA

July 2018

Responsive

NA

July 2018

Well led

→

July 2018

Overall

→

July 2018

July 2018

July 2018

July 2018

July 2018

July 2018

July 2018

Trust level rating:

Date of last inspection: 16/05/2018

Date of publication: 26/07/2018

Safe

RI

Effective

G

Caring

G

Responsive

G

Well led

G

Overall

G

Intelligence key messages

Trust-wide indicators

Of the 32 Trust wide indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 5 (16%) as worse and 0 (0%) as much worse. 6 indicator(s) have been compared to data from 12 months previous, of which 1 (17%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally

Much worse compared nationally

Improved

- Snapshot of whistleblowing alerts received by CQC

Better compared nationally

Worse compared nationally

Declined

- CQC concerns and complaints excluding high secure wards
- The number of fully and partially upheld complaints
- CQCs National Customer Service Centre (NCSC) safeguarding concerns
- Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way
- Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)

Inpatient services indicators

Of the 17 Inpatient indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 4 (24%) as worse and 0 (0%) as much worse. 2 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally

Much worse compared nationally

Improved

Better compared nationally

Worse compared nationally

Declined

- Proportion of detained mental health inpatients who attend Accident and Emergency departments (%)
- Bed occupancy: Composite indicator
- Ratio of occupied beds to all nursing staff
- Detained patient deaths: Composite indicator

Trust level rating:

Date of last inspection: 16/05/2018

Date of publication: 26/07/2018

Safe

RI

Effective

G

Caring

G

Responsive

G

Well led

G

Overall

G

Intelligence key messages

Community-based services indicators

Much better compared nationally

Much worse compared nationally

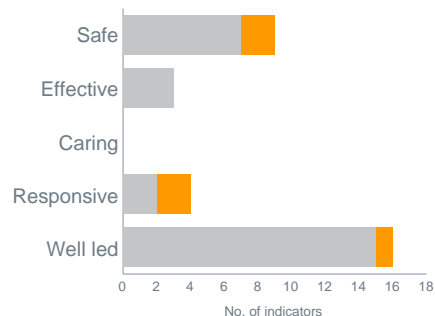
Improved

Better compared nationally

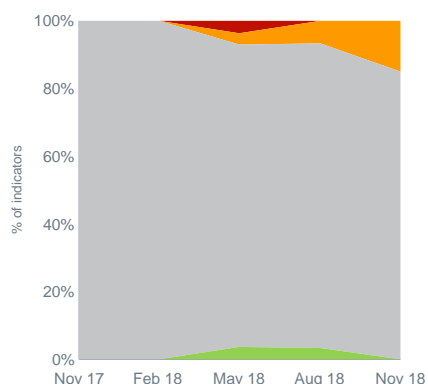
Worse compared nationally

Declined

What's the current performance of trust wide indicators?



How have the performance of the trust-wide indicators changed over time?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S1	CQCs National Customer Service Centre (NCSC) safeguarding concerns Care Quality Commission - Internal data (08 Nov 2018)	1.0	NA	0.0 Oct 17 - Sep 18	NA	W
	S2	Percentage of staff working extra hours (%) NHS England - NHS Staff Survey (09 Jun 2018)	71.1%	NA	72.9% Oct 17 - Dec 17	NA	S
	S2	Staff confidence and security in reporting unsafe clinical practice (%) NHS England - NHS Staff Survey (09 Jun 2018)	67.5%	NA	66.7% Oct 17 - Dec 17	Under dev	S
	S5	Percentage of staff witnessing potentially harmful errors, near misses or incidents in last month (%) NHS England - NHS Staff Survey (09 Jun 2018)	24.3%	NA	23.5% Oct 17 - Dec 17	NA	S
	S5	Proportion of reported patient safety incidents that are harmful - proportion of all incidents reported to the NRLS that are categorised as low harm, moderate, severe or death (%) National Reporting and Learning System - NRLS (07 Nov 2018)	34.7%	NA	30.1% Sep 17 - Aug 18	NA	S
	S6	Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way Medicines and Healthcare products Regulatory Agency (MHRA) - Central Alerting System (22 Oct 2018)			Apr 15 - Sep 18	NA	W
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts during the preceding 12 months, but which were still open on the date CQC extracted data		NA	1-4 alerts still open Oct 17 - Sep 18	NA	W
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts more than 12 months before, but which were still open on the date CQC extracted data		NA	0 alerts still open Apr 15 - Sep 18	NA	S
	S6	Consistency of reporting to the National Reporting and Learning System (NRLS) National Reporting Learning System (NRLS) - National Reporting Learning System (NRLS) (05 Nov 2018)		NA	6 months of reporting Oct 17 - Mar 18	NA	S
	S6	Fairness and effectiveness of procedures for reporting errors, near misses and incidents (%) NHS England - NHS Staff Survey (09 Jun 2018)	68.8%	NA	68.4% Oct 17 - Dec 17	NA	S
	S6	Potential under-reporting of patient safety incidents - count of reported incidents as a ratio to MHMDS and HES spells (no harm, low harm, moderate harm, severe harm, death) National Reporting and Learning System / NHS Digital - NRLS / MHSDS-HES Bridged (07 Nov 2018)	0.2	NA	0.3 Sep 17 - Aug 18	Under dev	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Effective	E1	Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA NHS Digital - MHSDS (08 Nov 2018)	0.0	NA	0.0 Apr 17 - Mar 18	Under dev	S
	E3	Percentage of staff appraised in last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	90.1%	NA	90.7% Oct 17 - Dec 17	NA	S
	E3	Support from immediate managers (%) NHS England - NHS Staff Survey (09 Jun 2018)	72.5%	NA	72.8% Oct 17 - Dec 17	NA	S
Responsive	R3	The average number of days per out of area placement NHS Digital - Out of Area Placements (05 Nov 2018)	16.1	NA	20.0 Jul 17 - Jun 18	Under dev	S
	R4	CQC concerns and complaints excluding high secure wards Care Quality Commission - Care Quality Commission (08 Nov 2018)	1.0	NA	0.0 Oct 17 - Sep 18	NA	W
	R4	Provider complaints Health and Social Care Information Centre - NHS data on written complaints (08 Nov 2018)	1.0	NA	0.3 Apr 17 - Jun 18	NA	S
	R4	The number of fully and partially upheld complaints Parliamentary Health Service Ombudsman - PHSO complaints (08 Nov 2018)	1.0	NA	0.0 Sep 17 - Aug 18	NA	W
Well led	W1	Percentage of staff reporting good communication between senior management and staff (%) NHS England - NHS Staff Survey (09 Jun 2018)	36.1%	NA	33.9% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff able to contribute towards improvements at work (%) NHS England - NHS Staff Survey (09 Jun 2018)	72.8%	NA	71.0% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff agreeing that their role makes a difference to patients / service users (%) NHS England - NHS Staff Survey (09 Jun 2018)	88.5%	NA	88.4% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff attending work in the last 3 months despite feeling unwell because they felt pressure from their manager, colleagues or themselves (%) NHS England - NHS Staff Survey (09 Jun 2018)	52.8%	NA	52.1% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff experiencing discrimination at work in the last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	12.7%	NA	12.4% Oct 17 - Dec 17	NA	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	W3	Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	29.0%	NA	28.4% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff experiencing physical violence from patients, relatives or the public in last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	17.4%	NA	15.8% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff feeling unwell due to work related stress in the last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	40.1%	NA	39.8% Oct 17 - Dec 17	NA	S
	W3	Proportion of days sick in the last 12 months for Medical and Dental staff (%) Electronic Staff Record - ESR Data Warehouse (01 Nov 2018)	2.2%	2.7% Sep 16 - Aug 17	1.4% Sep 17 - Aug 18	➡	S
	W3	Proportion of days sick in the last 12 months for non-clinical staff (%) Electronic Staff Record - ESR Data Warehouse (01 Nov 2018)	4.4%	3.7% Sep 16 - Aug 17	4.0% Sep 17 - Aug 18	➡	S
	W3	Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%) Electronic Staff Record - ESR Data Warehouse (01 Nov 2018)	5.2%	4.4% Sep 16 - Aug 17	4.2% Sep 17 - Aug 18	➡	S
	W3	Proportion of days sick in the last 12 months for other clinical staff (%) Electronic Staff Record - ESR Data Warehouse (01 Nov 2018)	5.2%	5.2% Sep 16 - Aug 17	4.6% Sep 17 - Aug 18	➡	S
	W3	Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%) Department of Health - HCW Seasonal Influenza Vaccination Programme (28 Jun 2018)	62.2%	NA	38.9% Sep 17 - Feb 18	NA	W
	W3	Snapshot of whistleblowing alerts received by CQC Care Quality Commission - Internal data (08 Nov 2018)		1 or more Aug 17	0 Oct 18	⬆	S
	W3	Staff recommendation of the organisation as a place to work or receive treatment (%) NHS England - NHS Staff Survey (09 Jun 2018)	67.1%	NA	65.2% Oct 17 - Dec 17	NA	S
	W4	Identified level of support needs by provider segmentation NHS Improvement - Single Oversight Framework (SOF) (08 Nov 2018)		Providers offered targeted support Oct 17	Providers offered targeted support Nov 18	➡	S

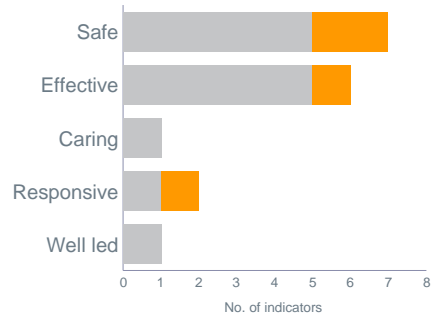
Essex Partnership University NHS Foundation Trust (R1L)

Intelligence > Trust-wide indicators



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What's the current performance?



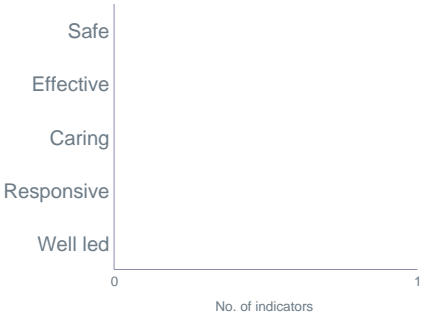
Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S1	PLACE score for cleanliness of environment (%) Information Centre for Health & Social Care (IC) - PLACE (13 Sep 2018)	98.6%	NA	99.7% Mar 18 - Jun 18	NA	S
	S1	PLACE score for condition, appearance and maintenance (%) Information Centre for Health & Social Care (IC) - PLACE (14 Sep 2018)	95.3%	NA	96.7% Mar 18 - Jun 18	NA	S
	S1	PLACE score for dementia care (%) Information Centre for Health & Social Care (IC) - PLACE (14 Sep 2018)	87.2%	NA	87.5% Mar 18 - Jun 18	NA	S
	S1	PLACE score for disability care (%) Information Centre for Health & Social Care (IC) - PLACE (14 Sep 2018)	88.3%	NA	90.4% Mar 18 - Jun 18	NA	S
	S2	Proportion of registered nursing staff (%) Electronic Staff Record - ESR Data Warehouse (01 Nov 2018)	50.5%	46.7% Aug 17	45.3% Aug 18	➡	S
	S2	Ratio of occupied beds to all nursing staff Electronic Staff Record - ESR Data Warehouse (01 Nov 2018)	4.8	9.1 Aug 17	9.1 Aug 18	➡	W
	S5	Detained patient deaths: Composite indicator Care Quality Commission / NHS Digital - Mental Health Act database / MHSDS (15 Nov 2018)			Oct 17 - Sep 18	NA	W
		Detained patient deaths: Trusts flagging for risk in relation to the number of deaths due to natural causes of patients detained under the Mental Health Act (people aged under 75)	-	NA	0.0 Oct 17 - Sep 18	NA	S
		Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)	-	NA	Data suppressed Oct 17 - Sep 18	NA	W
Effective	E1	PLACE score for food (%) Information Centre for Health & Social Care (IC) - PLACE (13 Sep 2018)	91.3%	NA	90.0% Mar 18 - Jun 18	NA	S
	E1	Proportion of detained mental health inpatients who attend Accident and Emergency departments (%) NHS Digital - MHSDS (09 Nov 2018)	17.2%	NA	23.8% Apr 17 - Mar 18	NA	W
	E1	Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients (%) Care Quality Commission - Mental Health Act database (07 Nov 2018)	99.9%	NA	100.0% Aug 17 - Jul 18	NA	S
	E2	Proportion of emergency admissions of mental health inpatients for ambulatory care sensitive conditions NHS Digital - MHSDS monthly (09 Nov 2018)	0.3	NA	0.0 Apr 17 - Mar 18	Under dev	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	E2	Proportion of inpatients who were discharged in the reporting period and who had no crisis plan recorded at any time in that period NHS Digital - MHSDS (09 Nov 2018)	0.6	NA	0.5 Apr 17 - Mar 18	Under dev	S
	E2	Proportion of non detained mental health inpatients who attend Accident and Emergency departments NHS Digital - MHSDS (09 Nov 2018)	0.2	NA	0.2 Apr 17 - Mar 18	Under dev	S
Caring	C3	PLACE score for privacy, dignity and well-being (%) Information Centre for Health & Social Care (IC) - PLACE (14 Sep 2018)	90.1%	NA	89.2% Mar 18 - Jun 18	NA	S
Responsive	R3	Bed occupancy: Composite indicator Care Quality Commission / Department of Health - Mental Health Act database / KH03 (07 Nov 2018)			Jul 17 - Jul 18	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.9	NA	0.9 Jul 17 - Jun 18	Under dev	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA Database	0.9	NA	0.9 Aug 17 - Jul 18	Under dev	S
	R3	Delayed transfers of care: Ratio of daily average beds delayed to daily average occupied consultant-led beds open overnight in quarter, where delay is attributable to NHS or to NHS and social care NHS England - KH03/Delayed Transfers of Care (01 Nov 2018)	0.0	NA	0.0 Apr 18 - Jun 18	Under dev	S
Well led	W6	Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%) NHS Digital - MHSDS (07 Nov 2018)			Mar 17 - Feb 18	NA	S
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	96.4%	NA	93.9% Mar 17 - Feb 18	NA	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	89.6%	NA	94.4% Mar 17 - Feb 18	NA	S

Essex Partnership University NHS Foundation Trust (R1L)

Intelligence > Community-based services

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What's the current performance?	Key question	KLOE	Indicator	National average	Performance			National comparison
					Previous	Latest	Change	
								

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Summary Information

Relevant Registered Locations:

439 Ipswich Road (R1LY8)
Basildon Mental Health Unit (R1LY9)
Brockfield House (R1LX6)
Broomfield Hospital Mental Health Wards (R1LX7)
Chelmer & Stort Mental Health Wards (R1LX9)
Colchester Hospital Mental Health Wards (R1LY2)
Heath Close (R1LY3)
Landemere Centre Mental Health Wards (R1LY4)
Robin Pinto Unit (R1LY7)
Rochford Hospital (R1LZ9)
St Margaret's Community Hospital (R1LX4)
The St Aubyn Centre (R1LX1)
Thurrock Hospital (R1LX2)
Wood Lea Clinic (R1LX3)

Use of Mental Health Act

Detention Type	Section	Sections starting in previous 6 months (Apr 17 - Sep 17)	Sections starting in most recent 6 months (Oct 17 - Mar 18)	Snapshot of number of detained patients (31 Mar 18)
Detentions under Part ii of the Mental Health Act	Section 2	295	500	214
	Section 3	194	261	776
Detentions under Part iii of the Mental Health Act	Section 35	0	0	0
	Section 36	0	0	0
	Section 37 (with S41 restrictions)	10	7	202
	Section 37 (without S41 restrictions)	10	6	95
	Section 45A	0	*	6
	Section 47 (with S49 restrictions)	*	*	50
	Section 47 (without S49 restrictions)	0	*	8
	Section 48 (with S49 restrictions)	13	7	38
	Section 48 (without S49 restrictions)	0	*	*
	Other sections - 38, 44 and 46	0	*	*
Place of safety orders	Section 135	0	*	0
	Section 136	70	106	*
Uses of Section 4	Section 4	0	*	0
Uses of Section 5	Section 5 (2)	67	121	*
	Section 5 (4)	7	20	*

An asterisk (*) indicates a suppressed value between 1 & 5.

Data source: NHS Digital Mental Health Services Data Set

Health based places of safety

Name of Place of Safety	Local Authorities Served	Type of Place of Safety	Opening Hours	Capacity	Ages Accepted
Basildon Mental Health Unit, Basildon Hospital	Essex, Thurrock	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
Harbour Suite, The Lakes Mental Health Unit	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
Rochford Hospital	Essex, Southend-on-Sea	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
The Christopher Unit, Linden Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
The St Aubyn Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	Under 18

Data source: CQC survey of health based places of safety, last refreshed 07 Aug 2017

Complaints and Notifications

Mental Health Act Complaints

CQC received 37 Mental Health Act complaints for this provider from 01/10/2017 to 30/09/2018.

Location	Total number of complaints
Basildon Mental Health Unit (R1LY9)	10
Broomfield Hospital Mental Health Wards (R1LX7)	6
Colchester Hospital Mental Health Wards (R1LY2)	5
Chelmer & Stort Mental Health Wards (R1LX9)	4
Wood Lea Clinic (R1LX3)	3
Brockfield House (R1LX6)	3
Rochford Hospital (R1LZ9)	3
The St Aubyn Centre (R1LX1)	2
Heath Close (R1LY3)	1

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Complaints and Notifications

Deaths of Detained Patients

CQC received 5 notification(s) of death(s) that occurred at this provider for the period 01/10/2017 to 30/09/2018. Summary details of deaths are listed in the table below

Reference number	Date of death	Location	Ward	Cause of death	Additional information	Notification received within 3 days
4922	15/08/2018	Brockfield House	LAGOON	9 - Awaiting Information	Death within 7 days of an incident of self-harm.	Yes
4912	24/07/2018	Rochford Hospital	BEECH WARD	7 - Not Known		No
4864	06/05/2018	Rochford Hospital	BEECH WARD	7 - Not Known		No
4845	05/05/2018	Rochford Hospital	BEECH WARD	9 - Awaiting Information		Yes
4684	24/12/2017	Thurrock Hospital	MEADOWVIEW	2 - Natural Causes		Yes

Complaints and Notifications

Absence Without Leave (AWOL)

CQC received 10 notification(s) of unauthorised absence that occurred at this provider for the period 01/11/2017 to 31/10/2018.

The notification(s) referred to 9 service user(s).

A count of absences by type is recorded in the table below.

AWOL Incident Description	Count
Failed to return from authorised leave	6
Absented him or herself during escorted leave	3
Absented him or herself from hospital	1
Not known	0

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Second Opinion Appointed Doctor (SOAD) Measures

Below is a table showing a summary of the SOAD visits carried out by the CQC at the provider's request for the period 01/08/2017 to 31/07/2018.

Total Number of SOAD Visits	Proportion of visits where problems were reported ¹	Proportion of relevant SOAD visit requests received late ²
206	5%	21%

¹ Problems reported by SOADs with the administration of the visit, e.g. paperwork/consultees/patient not available etc.

Please note: includes problems reported during SOAD visits for CTO patients, where non-attendance of patients may not be the direct fault of the provider that requested the visit.

² The proportion of requests for SOAD visits for medication submitted due to the expiry of a one month (for community patients) or three month (for detained patients) rule that were received later than one or three months (as appropriate) from the date of section (for community patients) or the date of treatment (for detained patients).

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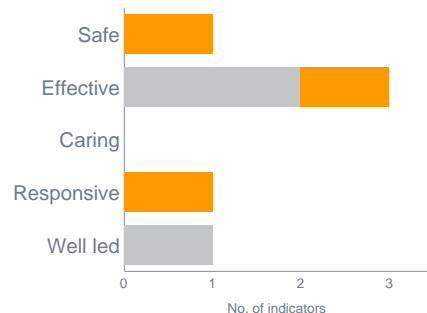
PATIENT SURVEYS

STAFF SURVEYS

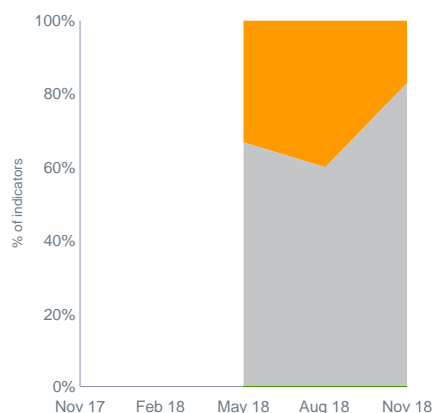
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What's the current performance of MHA indicators?



How have the performance of the MHA indicators changed over time?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S5	Detained patient deaths: Composite indicator Care Quality Commission / NHS Digital - Mental Health Act database / MHSDS (15 Nov 2018)			Oct 17 - Sep 18	NA	W
		Detained patient deaths: Trusts flagging for risk in relation to the number of deaths due to natural causes of patients detained under the Mental Health Act (people aged under 75)	-	NA	0.0 Oct 17 - Sep 18	NA	S
		Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)	-	NA	Data suppressed Oct 17 - Sep 18	NA	W
Effective	E1	Proportion of detained mental health inpatients who attend Accident and Emergency departments (%) NHS Digital - MHSDS (09 Nov 2018)	17.2%	NA	23.8% Apr 17 - Mar 18	NA	W
	E1	Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients (%) Care Quality Commission - Mental Health Act database (07 Nov 2018)	99.9%	NA	100.0% Aug 17 - Jul 18	NA	S
	E1	Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA NHS Digital - MHSDS (08 Nov 2018)	0.0	NA	0.0 Apr 17 - Mar 18	Under dev	S
Responsive	R3	Bed occupancy: Composite indicator Care Quality Commission / Department of Health - Mental Health Act database / KH03 (07 Nov 2018)			Jul 17 - Jul 18	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.9	NA	0.9 Jul 17 - Jun 18	Under dev	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA Database	0.9	NA	0.9 Aug 17 - Jul 18	Under dev	S
Well led	W6	Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%) NHS Digital - MHSDS (07 Nov 2018)			Mar 17 - Feb 18	NA	S
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	96.4%	NA	93.9% Mar 17 - Feb 18	NA	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	89.6%	NA	94.4% Mar 17 - Feb 18	NA	S

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Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous	Latest
People in contact with community mental health services		
People in contact with community mental health services due to self-harm or undetermined injury		
Mental health inpatients		

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous Sep 16 - Aug 17	Latest Sep 17 - Aug 18
National Reporting and Learning System (NRLS)	42	87

Notifications and whistleblowing to CQC

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018
14-1,3,4 Absence	0	0	0	0	0	0	0	1	0	0	0	0
16-1 Unexpected Death	4	1	7	8	4	3	3	2	5	7	5	2
17-1 MHA Death in Detention	1	0	1	0	3	0	0	1	1	0	2	1
18-2c DoL Apply Supervis Body	23	23	8	31	13	39	19	11	0	0	0	0
18-2d DoL Apply Court Protect	0	0	1	0	1	0	0	0	0	0	0	0
18-2e Abuse or Allegation	0	1	0	0	0	0	0	0	1	8	5	1
Whistleblower	3	1	0	4	0	0	2	1	0	0	0	0

Safeguarding alerts to CQC

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018
Safeguarding alert	6	4	2	3	5	8	10	7	7	4	3	2

Never Events

Never events reported between 01/11/2017 and 31/10/2018 : 1

Serious incidents reported to Strategic Executive Information System (from 01/11/2017 and 31/10/2018)

Type of Incident	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Total
Apparent/actual/suspected self-inflicted harm meeting SI criteria	5	3	11	9	7	3	5	7	9	9	6	2	76
Slips/trips/falls meeting SI criteria	1	3	2	0	1	2	2	0	2	0	3	0	16
Unauthorised absence meeting SI criteria	3	0	0	1	3	1	0	1	0	3	0	0	12
Pressure ulcer meeting SI criteria	1	0	3	0	2	0	0	0	0	1	0	0	7
Pending review (a category must be selected before incident is closed)	1	1	1	0	0	0	1	0	0	1	0	0	5
Apparent/actual/suspected homicide meeting SI criteria	0	1	0	0	0	1	0	1	1	0	0	0	4
Adverse media coverage or public concern about the organisation or the wider NHS	0	0	0	1	0	0	0	0	0	0	1	0	2
Disruptive/ aggressive/ violent behaviour meeting SI criteria	0	0	0	0	1	0	0	0	1	0	0	0	2
Commissioning incident meeting SI criteria	0	0	0	0	0	0	0	1	0	0	0	0	1
Medication incident meeting SI criteria	0	0	0	0	0	0	0	1	0	0	0	0	1
Surgical/invasive procedure incident meeting SI criteria	0	0	0	0	0	0	1	0	0	0	0	0	1
Grand Total	11	8	17	11	14	7	9	11	13	14	10	2	127

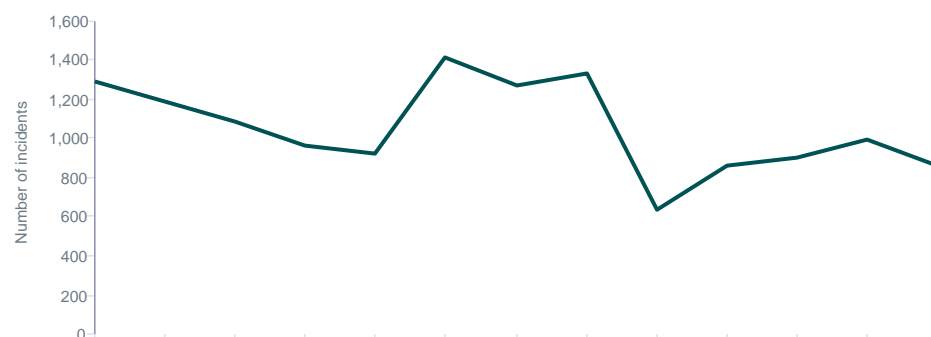
Key messages

- The median time taken to report incidents was 55 days for this organisation compared to 22 for all trusts between Oct 17 and Mar 18

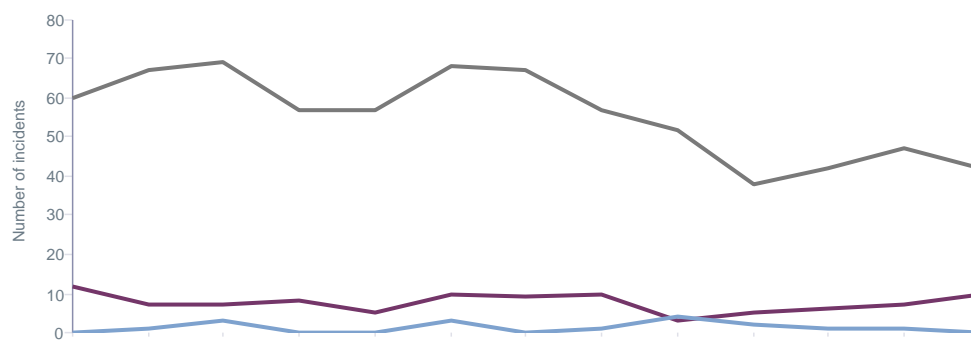
This trust
Highest 25% of reporters
Middle 50% of reporters

Lowest 25% of reporters
Median

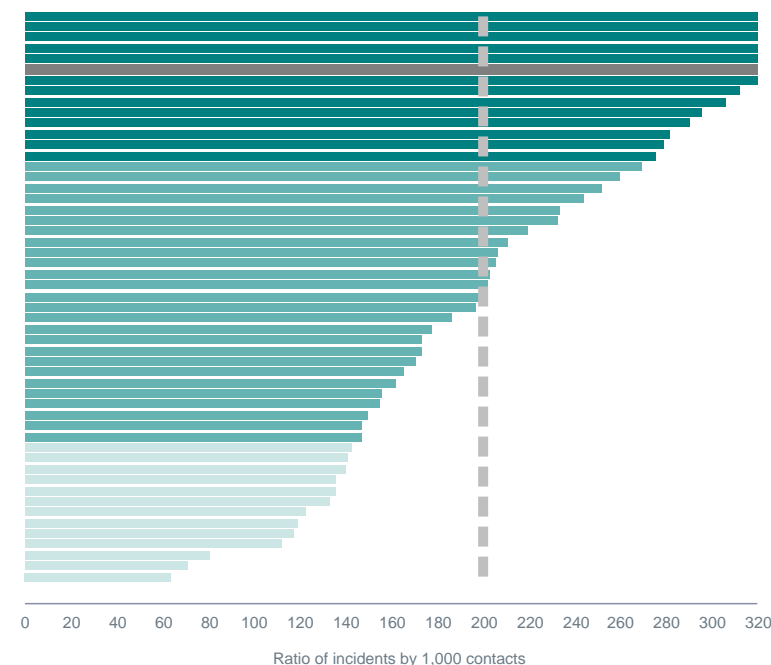
All reported incidents



Reported incidents that resulted in moderate, severe harm or death



Comparative reporting rate for incidents in mental health trusts



Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	NA	S
NRLS - Potential under-reporting of patient safety incidents	Under dev	S
NRLS – Consistency of reporting	NA	S

Year-month	2017-08	2017-09	2017-10	2017-11	2017-12	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	2018-08
1. Death	12	7	7	8	5	10	9	10	3	5	6	7	10
2. Severe	0	1	3	0	0	3	0	1	4	2	1	1	0
3. Moderate	60	67	69	57	57	68	67	57	52	38	42	47	42
4. Low	300	281	251	155	210	364	305	334	123	200	226	271	238
5. No Harm	915	830	752	742	654	966	892	932	450	618	627	673	571
6. Total	1,287	1,186	1,082	962	926	1,411	1,273	1,334	632	863	902	999	861

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National Reporting and Learning System (NRLS) incidents by type and severity between Sep 17 and Aug 18

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Self-harming behaviour	1410	660	36	5	40	2151
Treatment, procedure	1829	98	6			1933
Patient accident	1202	454	31	6	2	1695
Implementation of care and ongoing monitoring / review	109	1039	521		1	1670
Disruptive, aggressive behaviour (includes patient-to-patient)	1200	190	6	2		1398
Access, admission, transfer, discharge (including missing patient)	959	122	30	1	3	1115
Medication	845	122	4			971
Other	278	146	20	1	39	484
Documentation (including electronic & paper records, identification and drug charts)	335	17				352
Consent, communication, confidentiality	244	25	2			271
Infrastructure (including staffing, facilities, environment)	136	28	1		2	167
Patient abuse (by staff / third party)	89	34	2	1		126
Medical device / equipment	32	5				37
Clinical assessment (including diagnosis, scans, tests, assessments)	24	7	1			32
Infection Control Incident	15	11	3			29
Total	8707	2958	663	16	87	12431

Speciality	No Harm	Low	Moderate	Severe	Death	Total
Mental health	6772	1413	98	12	78	8373
Primary care / Community	720	1180	515	3	5	2423
Medical specialties	376	201	41	1	3	622
Other specialties	384	96	6		1	487
Learning disabilities	361	56				417
Not applicable	46	4				50
Other	35	6	2			43
Surgical specialties	9	2	1			12
Unknown	3					3
Diagnostic services	1					1
Total	8707	2958	663	16	87	12431

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CQUIN

Under development

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CQUIN

Under development

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Patient led assessments of the care environment (PLACE)

FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES				18 November 2018
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2018 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
ST MARGARET'S HOSPITAL	Mixed Service	100%	94.85%	94.65%	94.26%	93.4%	93.63%
ROCHFORD COMMUNITY HOSPITAL	Mental Health Only	100%	93.7%	89.66%	99.74%	91.26%	94.48%
ROBIN PINTO UNIT	Mental Health Only	99.58%	90.63%	92.06%	93.12%	81.99%	77.72%
THURROCK COMMUNITY HOSPITAL	Mental Health Only	100%	95.95%	94.34%	98.28%	92.92%	95.58%
THE BRAMBLES - COLCHESTER	Mental Health Only	98.68%	83.87%		97.13%		75%
BROOMFIELD HOSPITAL	Mental Health Only	99.36%	76.54%	83.64%	93.7%	69.62%	78.27%
KING'S WOOD CENTRE - COLCHESTER	Mental Health Only	100%	70.93%	83.83%	94.3%	72.73%	83.87%
COLCHESTER - THE LAKES	Mental Health Only	99.86%	70%	81.18%	96.7%		80.57%
RAWRETH COURT	Mental Health Only	100%	95.59%	92.15%	99.3%	93.95%	96.87%
CLIFTON LODGE	Mental Health Only	100%	92.65%	90.49%	97.18%	91.54%	93.72%
BROCKFIELD HOUSE	Mental Health Only	99.8%	97.62%	95.26%	99.07%		96.82%
THE ST. AUBYN'S CENTRE, COLCHESTER	Mental Health Only	99.7%	69.79%	76.05%	92.47%		78.42%
WOOD LEA CLINIC, BEDFORD	Mental Health Only	99.79%	87.5%	91.51%	97.46%		82.99%
CHRISTOPHER UNIT (LINDEN)	Mental Health Only	100%	70.45%	78.33%	96.2%		82.27%
CHELMER & STORT	Mental Health Only	100%	94.2%	91.32%	94.02%	92.63%	84.25%
CUMBERLEDGE CENTRE	Community	100%	88.89%	95.01%	94.03%		93.38%
LANDERMERE CENTRE MENTAL HEALTH WARDS, CLACTON-ON-SEA	Mental Health Only	99.46%	84.52%	79.06%	95%	85.2%	87.27%
MOUNTNESSING COURT, BILLERICAY	Mental Health Only	98.95%	94.87%	92.3%	94.67%	94.1%	97.26%
BASILDON MENTAL HEALTH UNIT, BASILDON	Mental Health Only	99.3%	91.23%	91.45%	99.18%	91.36%	94.67%
BYRON COURT - 5 HEATH CLOSE	Both mental health and learning disabilities provided from the same site by the same provider	100%	92.98%	95.36%	98.91%		92.8%
SAFFRON WALDEN COMMUNITY HOSPITAL	Community	100%	93.8%	90.91%	94.97%	96.55%	96.26%
This trust		99.73%	89.18%	90.03%	96.7%	87.46%	90.42%
England average (MH and LD trusts)		98.64%	90.42%	91.04%	95.24%	87.34%	88.49%
England average (All MH trusts)		98.59%	90.08%	91.29%	95.26%	87.2%	88.31%

Delayed transfers of care between Sep 17 - Aug 18

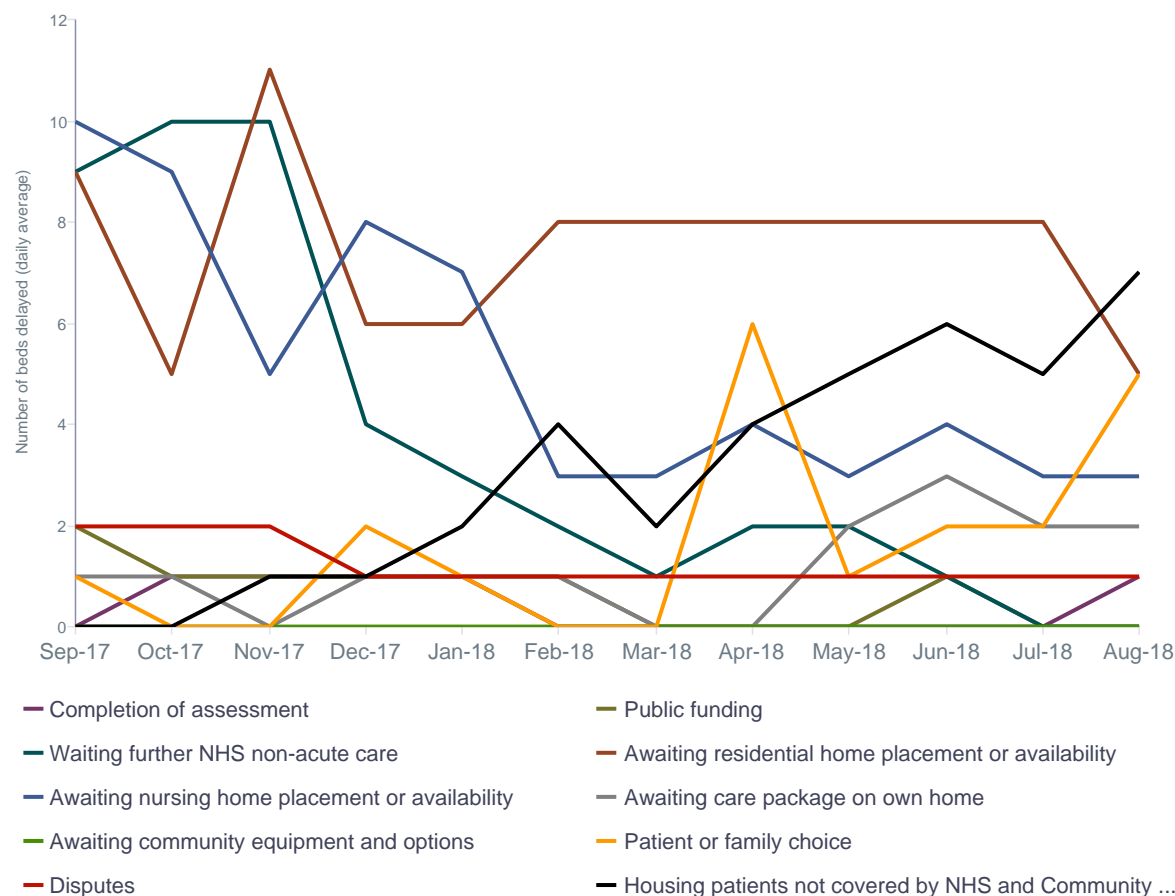
Daily average beds delayed by responsibility

	NHS	Social Care	Both	Total
Sep-17	21.8	11.7	1.5	35.0
Oct-17	20.1	6.7	2.6	29.4
Nov-17	25.8	4.3	0.9	31.0
Dec-17	13.7	6.5	4.4	24.6
Jan-18	13.5	5.2	3.9	22.6
Feb-18	15.2	3.0	2.2	20.4
Mar-18	11.5	2.9	1.0	15.4
Apr-18	15.9	6.5	2.5	24.9
May-18	14.6	6.2	1.0	21.8
Jun-18	14.1	9.7	2.0	25.7
Jul-18	11.0	9.5	0.1	20.6
Aug-18	14.5	8.4	1.0	23.9
Total	191.9	80.5	23.1	295.4

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.

Delayed Transfers of Care (DTOC) Beds by reason



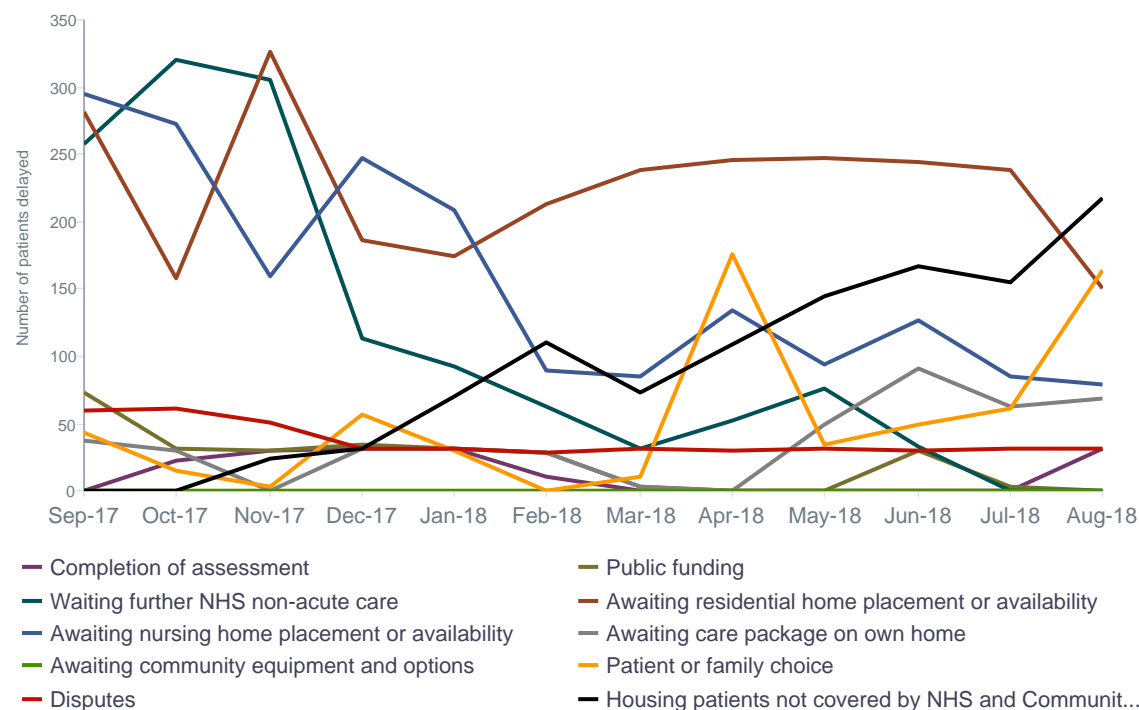
Delayed transfers of care between Sep 17 - Aug 18

Number of days delayed by responsibility

	NHS	Social Care	Both	Total
Sep-17	654	351	44	1049
Oct-17	624	208	80	912
Nov-17	775	128	27	930
Dec-17	426	200	137	763
Jan-18	419	162	120	701
Feb-18	426	84	62	572
Mar-18	358	89	31	478
Apr-18	476	196	75	747
May-18	452	193	32	677
Jun-18	422	290	60	772
Jul-18	342	293	3	638
Aug-18	451	259	31	741
Total	5825	2453	702	8980

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason



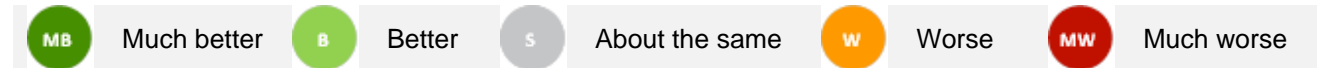
Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Surveys > Community mental health survey

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		18 November 2018
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Outlier status:

Key:



Outliers are flagged where a high proportion of people told us their experience of care was either in line with the worst or best possible answer to a wide range of questions across the entire survey.

Feedback from adults (aged 18 or over) who received care or treatment for a mental health condition during September - November 2016

Where has patient experience <u>improved</u> from 2016 to 2017?	Where has patient experience <u>continued to be better</u> ?
There were no areas that have improved	There were no areas better than expected in both years
Where has patient experience <u>declined</u> from 2016 to 2017?	Where has patient experience <u>continued to be worse</u> ?
There were no areas that have declined	There were no areas worse than expected in both years

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Surveys > Community mental health survey

FACTS, FIGURES & RATINGS INTELLIGENCE FEATURED DATA SOURCES DEFINITIONS AND APPENDICES 18 November 2018

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents
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Key:	0 2 4 6 8 10	→	No significant change
	As expected	+	+
	Worse	+	+
	Better	+	+
		↓	2017 score is significantly lower than 2016 score
		↑	2017 score is significantly higher than 2016 score

Question	2014	2015	2016	2017		Trend	Score out of 10						
	Score out of 10				Threshold between 'As expected' and								
	Worse	Better											
Q3. In the last 12 months, do you feel you have seen NHS mental health services often enough for your needs?	-	-	-	-	-	-	NA	+					
Q4. Did the person or people you saw listen carefully to you?	-	-	-	-	-	-	NA	+					
Q5. Were you given enough time to discuss your needs and treatment?	-	-	-	-	-	-	NA	+					
Q6. Did the person or people you saw understand how your mental health needs affect other areas of your life?	-	-	-	-	-	-	NA	+					
Q7. Have you been told who is in charge of organising your care and services?	-	-	-	-	-	-	NA	+					
Q9. Do you know how to contact this person if you have a concern about your care?	-	-	-	-	-	-	NA	+					
Q10. How well does this person organise the care and services you need?	-	-	-	-	-	-	NA	+					
Q11. Have you agreed with someone from NHS mental health services what care you will receive?	-	-	-	-	-	-	NA	+					
Q12. Were you involved as much as you wanted to be in agreeing what care you will receive?	-	-	-	-	-	-	NA	+					
Q13. Does this agreement on what care you will receive take your personal circumstances into account?	-	-	-	-	-	-	NA	+					
Q14. In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?	-	-	-	-	-	-	NA	+					
Q15. Were you involved as much as you wanted to be in discussing how your care is working?	-	-	-	-	-	-	NA	+					
Q16. Did you feel that decisions were made together by you and the person you saw during this discussion?	-	-	-	-	-	-	NA	+					
Q18. Were the reasons for any change to the people you see for your care explained to you at the time?	-	-	-	-	-	-	NA	+					
Q19. What impact has this had on the care you receive?	-	-	-	-	-	-	NA	+					
Q20. Did you know who was in charge of organising your care while this change was taking place?	-	-	-	-	-	-	NA	+					
Q21. Do you know who to contact out of office hours if you have a crisis?	-	-	-	-	-	-	NA	+					
Q23. When you tried to contact them, did you get the help you needed?	-	-	-	-	-	-	NA	+					
Q25. Were you involved as much as you wanted to be in decisions about which medicines you receive?	-	-	-	-	-	-	NA	+					
Q27. Were you given information about new medicine(s) in a way that you were able to understand?	-	-	-	-	-	-	NA	+					
Q29. In the last 12 months, has an NHS mental health worker checked with you about how you are getting on with your medicines?	-	-	-	-	-	-	NA	+					
Q31. Were these treatments or therapies explained to you in a way you could understand?	-	-	-	-	-	-	NA	+					
Q32. Were you involved as much as you wanted to be in deciding what treatments or therapies to use?	-	-	-	-	-	-	NA	+					
Q33. In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?	-	-	-	-	-	-	NA	+					
Q34. In the last 12 months, did NHS mental health services provide help or advice with finding support for financial advice or benefits?	-	-	-	-	-	-	NA	+					
Q35. In the last 12 months, did NHS mental health services provide help or advice with finding support for finding or keeping work?	-	-	-	-	-	-	NA	+					
Q36. Has someone from NHS mental health services supported you in taking part in an activity locally?	-	-	-	-	-	-	NA	+					
Q37. Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?	-	-	-	-	-	-	NA	+					
Q38. Have you been given information about getting support from people with experience of the same mental health needs?	-	-	-	-	-	-	NA	+					
Q39. Do the people you see through NHS mental health services help you with what is important to you?	-	-	-	-	-	-	NA	+					
Q40. Overall experience	-	-	-	-	-	-	NA	+					
Q41. Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?	-	-	-	-	-	-	NA	+					

Key messages

Comparing 2017 results for Essex Partnership University NHS Foundation Trust to all mental health trusts:

- Recommendation rates were 'lower'
- Engagement score was 'about the same'
- Communication was 'about the same'
- Bullying and harassment was 'higher'

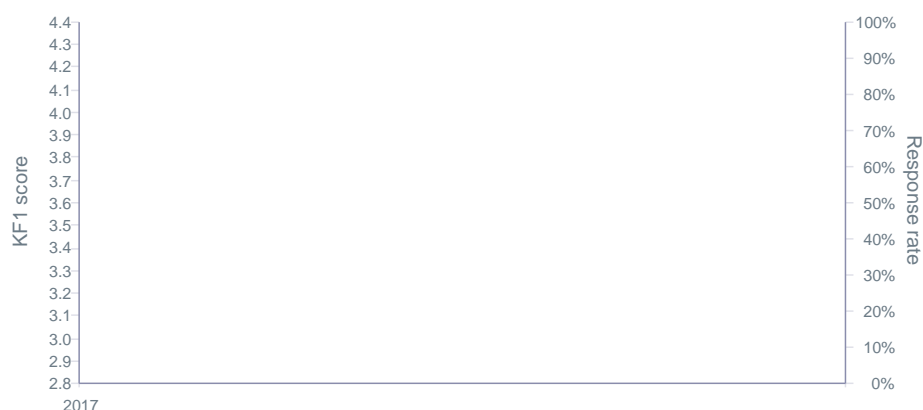
Overall engagement score



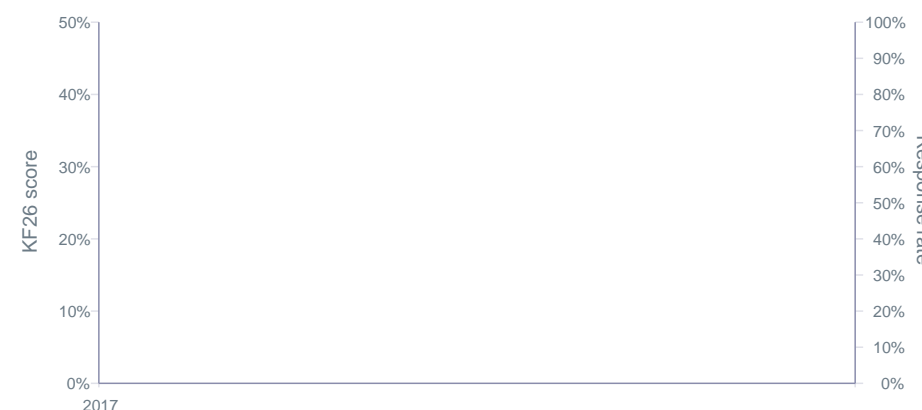
KF6. % staff reporting good communication



KF1. Staff recommendation of the organisation score



KF26. % staff experiencing harassment, bullying or abuse from other staff



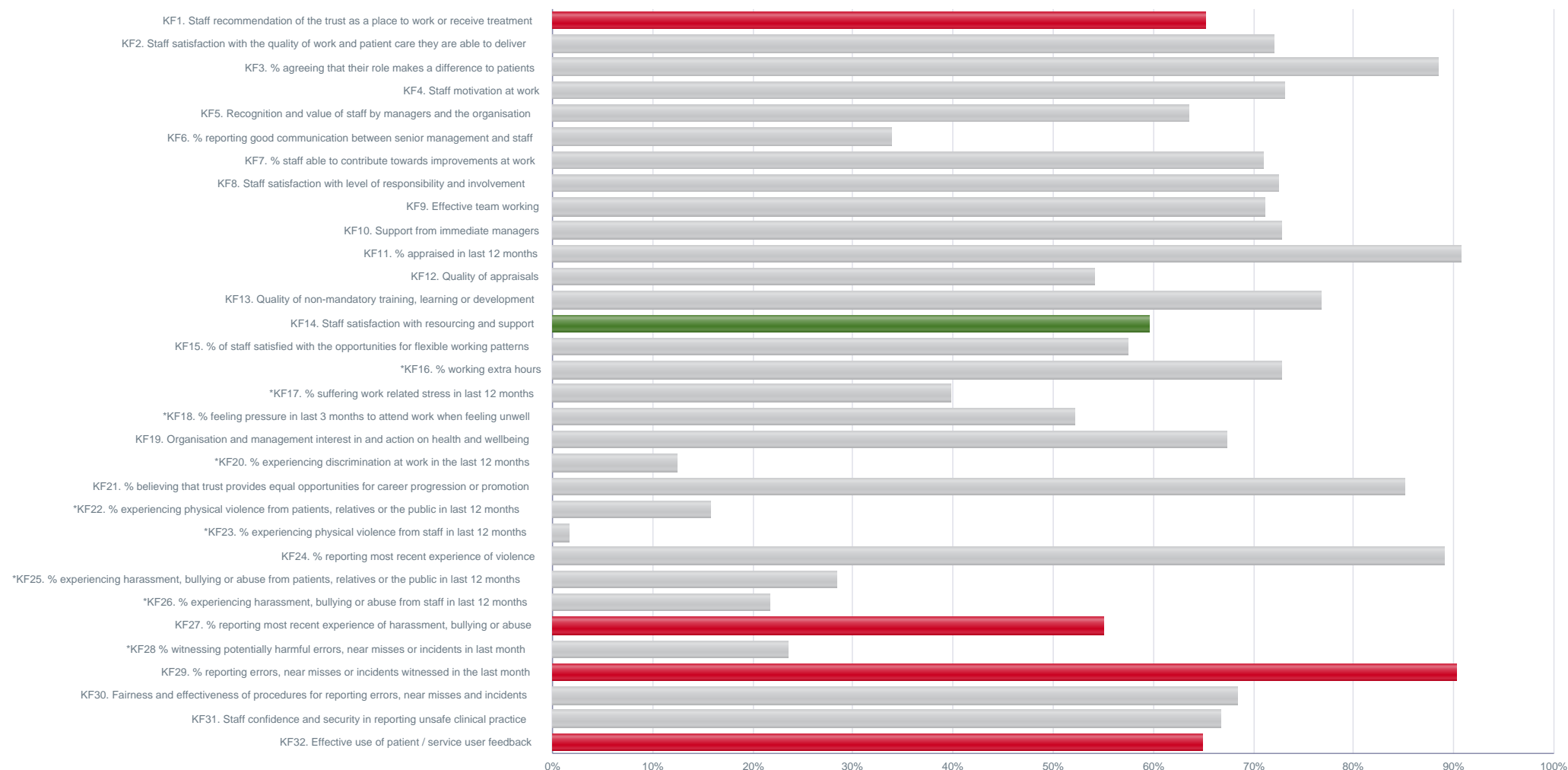
Mental Health trusts

This trust

Response rate for mental health trusts

Response rate for this trust

NHS STAFF SURVEY 2017



*lower scores are better

Staff Survey Key

Below Average

Ranked worst third

Average

Ranked middle third

Above Average

Ranked best third

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents
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Key finding	Rank	Change
KF1. Staff recommendation of the trust as a place to work or receive treatment	44	
KF2. Staff satisfaction with the quality of work and patient care they are able to deliver	20	
KF3. % agreeing that their role makes a difference to patients	30	
KF4. Staff motivation at work	26	
KF5. Recognition and value of staff by managers and the organisation	33	
KF6. % reporting good communication between senior management and staff	34	
KF7. % staff able to contribute towards improvements at work	37	
KF8. Staff satisfaction with level of responsibility and involvement	24	
KF9. Effective team working	29	
KF10. Support from immediate managers	29	
KF11. % appraised in last 12 months	27	
KF12. Quality of appraisals	26	
KF13. Quality of non-mandatory training, learning or development	25	
KF14. Staff satisfaction with resourcing and support	17	
KF15. % of staff satisfied with the opportunities for flexible working patterns	35	
*KF16. % working extra hours	36	
*KF17. % suffering work related stress in last 12 months	25	
*KF18. % feeling pressure in last 3 months to attend work when feeling unwell	23	
KF19. Organisation and management interest in and action on health and wellbeing	35	
*KF20. % experiencing discrimination at work in the last 12 months	29	
KF21. % believing that trust provides equal opportunities for career progression or promotion	33	
*KF22. % experiencing physical violence from patients, relatives or the public in last 12 months	20	
*KF23. % experiencing physical violence from staff in last 12 months	20	
KF24. % reporting most recent experience of violence	38	NDC
*KF25. % experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months	27	
*KF26. % experiencing harassment, bullying or abuse from staff in last 12 months	37	
KF27. % reporting most recent experience of harassment, bullying or abuse	48	NDC
*KF28. % witnessing potentially harmful errors, near misses or incidents in last month	28	
KF29. % reporting errors, near misses or incidents witnessed in the last month	49	
KF30. Fairness and effectiveness of procedures for reporting errors, near misses and incidents	31	
KF31. Staff confidence and security in reporting unsafe clinical practice	38	
KF32. Effective use of patient / service user feedback	42	

*lower scores are better

Staff Survey Key

Rank

Below Average

Ranked worst third

Average

Ranked middle third

Above Average

Ranked best third

Change

Improving

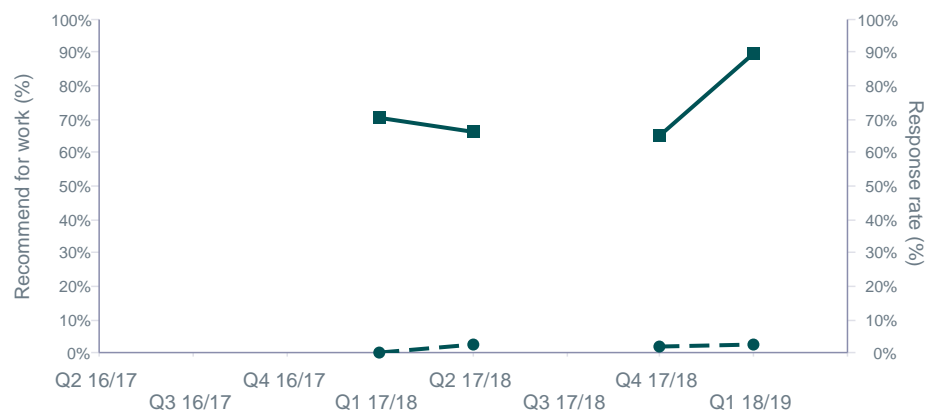
Worsening

Key messages

• The percentage of staff that would recommend this trust as a place to work in Q1 18/19 increased when compared to the same time last year.

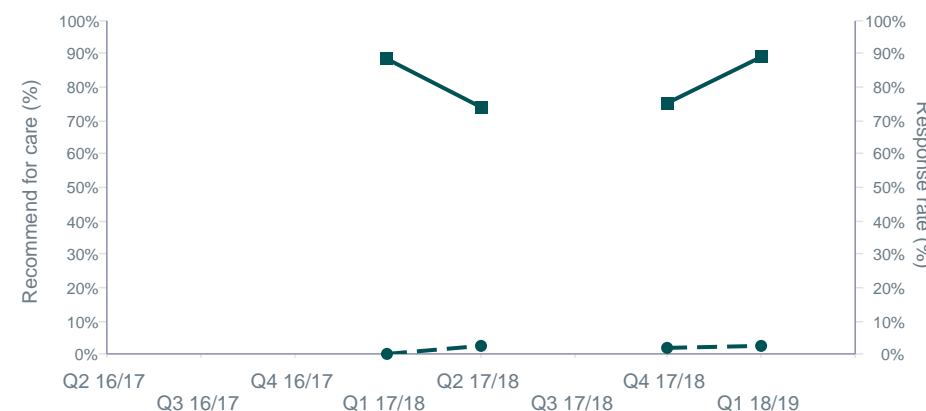
• The percentage of staff that would recommend this trust as a place to receive care in Q1 18/19 stayed about the same when compared to the same time last year

Staff (%) that would recommend trust for work



This trust

Staff (%) that would recommend trust for care



Response rate for this trust

Please note: Data is not collected during Q3 each year because the Staff Survey is conducted during this time

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Workforce race equality standard (WRES)

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Key messages

- In the latest survey the responses from BME staff and white staff were significantly different for KF21, Q17b
- The total response rate was lower than both the England average and the minimum recommended response rate of 50%

NHS Staff Survey Indicator		Proportion of respondents answering "Yes"		% difference between BME and white staff	
		BME staff	White staff		
KF25. Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months	Trust	32.0%	27.6%	●	-4.3%
	Sector	33.1%	28.1%		-5.0%
KF26. Percentage of staff experiencing harassment, bullying or abuse from staff the last 12 months	Trust	22.3%	21.4%	●	-0.8%
	Sector	24.4%	20.2%		-4.3%
KF21. Percentage of staff believing that the trust provides equal opportunities for career progression or promotion	Trust	75.0%	87.3%	●	12.3%
	Sector	73.4%	87.7%		14.4%
Q17b. In the last 12 months have you personally experienced discrimination at work from a manager / team leader or other colleagues?	Trust	12.1%	6.0%	●	-6.1%
	Sector	13.3%	6.2%		-7.1%

Key for % difference between BME and white staff

- Statistically significant
- Not statistically significant
- Statistical analysis of results was not undertaken due to the low number of BME respondents (<50)

		Previous	Latest			BME		White		Total
Sampling method	Trust	Not In Survey	Census	Average number of respondents across the 4 WRES questions	Trust	329	(15.7%)	1,760	(84.3%)	2,089
Total number of recipients (ineligible staff removed)	Trust		5,733		Sector	11,886	(14.3%)	70,979	(85.7%)	82,865
Response rate from total recipients	Trust		41.8%							
	Sector	46.9%	48.3%							

Trusts are encouraged to perform a census rather than a basic or extended sample in order to understand experiences for different staff groups. We encourage the trust to get more respondents to really understand issues affecting staff. It would also be helpful for inspection staff to follow up on what the trust is doing to understand the potential underlying causes and improve the experience for staff.

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Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

Dataset coverage			
DQ Measure – proportion of valid records			
Description	Dec 17	Aug 18	National Average
Data quality measures - Percentage (MHS-DQM01 - MHS-DQM11, MHS-DQM18 - MHS-DQM20)			
MHS-DQM01 NHS Number	100%	100%	99%
MHS-DQM02 Postcode Of Usual Address	99%	99%	98%
MHS-DQM03 Person Birth Date	100%	100%	100%
MHS-DQM04 Person Stated Gender Code	100%	100%	100%
MHS-DQM05 Ethnic Category Code	94%	93%	82%
MHS-DQM06 General Medical Practice Code (Patient Registration)	99%	99%	98%
MHS-DQM07 Mental Health Act Legal Status Classification Code	61%	63%	92%
MHS-DQM08 Treatment Function Code (Mental Health)	87%	91%	90%
MHS-DQM09 Site Code (Of Treatment)	100%	not available	not available
MHS-DQM10 Primary Reason for Referral (Mental Health)	42%	44%	32%
MHS-DQM11 Care Professional Service Or Team Type Association (Mental Health)	95%	95%	80%
MHS-DQM18 Service Or Team Type Referred To (Mental Health)	89%	91%	84%
MHS-DQM19 Primary Reason for Referral (Mental Health) (Referral received on or after 1st Jan 2016)	50%	50%	37%
MHS-DQM20 Clinical Response Priority Type	33%	85%	94%
Data quality commissioner - Percentage (MHS-DQM12 - MHS-DQM16)			
MHS101 Service or Team Referral (MHS-DQM12)	100%	not available	not available
MHS201 Care Contact (MHS-DQM13)	53%	not available	not available
MHS204 Indirect Activity (MHS-DQM14)	not available	not available	not available
MHS301 Group Session (MHS-DQM15)	not available	not available	not available
MHS512 Hospital Spell Commissioner (MHS-DQM16)	100%	not available	not available
Data Integrity Measures - Count / Percent (MHS-DIM01 - MHS-DIM03)			
MHS-DIM01 Referrals to CYP-MH services starting in RP	3%	6%	52%
MHS-DIM02 Referrals to Eating Disorder services starting in RP	2%	3%	2%
MHS-DIM03 Coded Procedure (SNOMED Stop Clock for ED)	not available	not available	10%
MHS-DQM09 Organisation Site Identifier (Of Treatment)	not available	100%	86%
MHS-DQM12 Organisation Identifier (Code of Commissioner)	not available	100%	98%
MHS-DQM13 Organisation Identifier (Code of Commissioner)	not available	100%	99%
MHS-DQM14 Organisation Identifier (Code of Commissioner)	not available	not available	99%
MHS-DQM15 Organisation Identifier (Code of Commissioner)	not available	not available	100%
MHS-DQM16 Organisation Identifier (Code of Commissioner)	not available	100%	98%
MHS-DQM31 Hospital Bed Type (Mental Health)	not available	48%	42%
MHS-DQM32 Referred out of area reason (adult acute mental health)	not available	not available	10%
MHS-DQM33 Ex-British armed forces indicator	not available	20%	11%

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KEY

DATA




APPENDIX 1

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Performance level

-  Much better
-  Better
-  About the same
-  Worse
-  Much worse
-  Non-submission
-  No data

Performance change

-  Improving
-  About the same
-  Declining

Ratings

-  Outstanding
-  Good
-  Requires improvement
-  Inadequate
-  Inspected but not formally rated
-  Not rated

Understanding data



The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

- n/a** Value is not applicable
- Data is not available for trust or time period.
- *** Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are suppressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- [Statistical Methods of Analysis Guidance](#)
- [Indicator Guidance](#)

Inspectors can click the link below to access the data sheet which gives further details about the indicators in the Intelligence section of the tool. Trusts can view their individual datasheets on the online website.

[Data Sheet](#)

[Registered Locations](#)

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Rehabilitation services	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Rehabilitation services	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	HSP Central East MH	Rehabilitation services	Younger Adults
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People

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Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brian Roycroft Ward - R1LX8	09/11/2017	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brockfield House - R1LX6	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LX6	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Brockfield House - R1LX6	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brockfield House - R1LX6	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

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Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Clifton Lodge - R1LJ3		Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Clifton Lodge - R1LJ3		Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3		Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3		Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Older People
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health

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Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	HSP Central East MH	Rehabilitation services	Sensory Impairment
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	HSP Central East MH	Rehabilitation services	Younger Adults
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	HSP Central East MH	Rehabilitation services	Physical Disability
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	HSP Central East MH	Rehabilitation services	Older People
HMP Chelmsford - R1LMP	25/10/2018	Essex	HSP Central East MH	Prison Healthcare Services	Older People
HMP Chelmsford - R1LMP	25/10/2018	Essex	HSP Central East MH	Prison Healthcare Services	Physical Disability
HMP Chelmsford - R1LMP	25/10/2018	Essex	HSP Central East MH	Prison Healthcare Services	Sensory Impairment
HMP Chelmsford - R1LMP	25/10/2018	Essex	HSP Central East MH	Prison Healthcare Services	Younger Adults
HMP Chelmsford - R1LMP	25/10/2018	Essex	HSP Central East MH	Prison Healthcare Services	Dementia
HMP Chelmsford - R1LMP	25/10/2018	Essex	HSP Central East MH	Prison Healthcare Services	People with an eating disorder
HMP Chelmsford - R1LMP	25/10/2018	Essex	HSP Central East MH	Prison Healthcare Services	Mental Health

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HMP Chelmsford - R1LMP	25/10/2018	Essex	HSP Central East MH	Prison Healthcare Services	People who misuse drugs and alcohol
HMP Chelmsford - R1LMP	25/10/2018	Essex	HSP Central East MH	Prison Healthcare Services	Learning disabilities or autistic spectrum disorder
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Heath Close - R1LY3	10/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

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Mountnessing Court - R1L65	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Younger Adults
Mountnessing Court - R1L65	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Dementia
Mountnessing Court - R1L65	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Older People
Mountnessing Court - R1L65	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Mental Health
Rawreth Court - R1LJ2		Essex	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Rawreth Court - R1LJ2		Essex	ASC Central East of England Hub 1	Care home service with nursing	Older People
Rawreth Court - R1LJ2		Essex	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2		Essex	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Robin Pinto Unit - R1LY7	15/05/2018	Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Robin Pinto Unit - R1LY7	15/05/2018	Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Robin Pinto Unit - R1LY7	15/05/2018	Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1LY7	15/05/2018	Luton	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rochford Hospital - R1LZ9	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Younger Adults
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Physical Disability
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	HSP Central East MH	Rehabilitation services	Dementia
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	Mental Health
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Rehabilitation services	Younger Adults

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St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Community healthcare service	Mental Health
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Residential substance misuse treatment and/or rehabilitation service	Older People
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Rehabilitation services	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Community healthcare service	Older People
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Community healthcare service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LX4	03/05/2018	Essex	HSP Central East MH	Rehabilitation services	Mental Health

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The St Aubyn Centre - R1LX1	02/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
The St Aubyn Centre - R1LX1	02/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
The St Aubyn Centre - R1LX1	02/05/2018	Essex	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Thurrock Hospital - R1LX2	03/05/2018	Thurrock	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Trust Head Office - R1LZ8	10/05/2018	Essex	HSP Central East MH	Community based services for people with a learning disability	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	HSP Central East MH	Community healthcare service	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	HSP Central East MH	Community based services for people with mental health needs	Whole Population

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Trust Head Office - R1LZ8	10/05/2018	Essex	HSP Central East MH	Community based services for people who misuse substances	Whole Population
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	HSP Central East MH	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health