Insight

CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

Please email NHS-IH.CQCInsight@cqc.org.uk with any queries about accessing Insight or email MHNHSInsight@cqc.org.uk with any feedback or questions about the content of CQC Insight for NHS mental health services.

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CQC Mental Health NHS Insight
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What we've updated in December/January

Sharing with providers

We shared with providers for the first time in July 2018. We are working towards sharing an updated version of the tool in January and March 2019.

General information

NHS Digital has identified some errors within their monthly MHSDS statistical reports and are also investigating the impact of a power outage in December which may have affected or prevented data submission. This may have had implications for the MHSDS content we present in the facts and figures section and data quality featured data set page. We are looking into any corrections that NHS Digital make to their published data and are working to reflect these in Insight.

Intelligence analysis

Refreshed data streams:

- Care Quality Commission - Internal Data
- Care Quality Commission - Mental Health Act database
- Care Quality Commission – Community Mental Health Survey
- Central Alerting System (CAS)
- Electronic Staff Records - ESR Data Warehouse
- NHS Improvement - National Reporting and Learning System - NRLS
- NHS Digital – Out of area placements
- NHS Digital – Mental Health Services Data Set
- NHS Improvement - Single Oversight Framework
- NHS England – Delayed transfers of care

Facts and figures

Refreshed data streams:

- People in contact with services and trust inpatient activity - Mental Health Services Data Set (MHSDS)
- Finance & Governance - Single Oversight Framework segmentation
- CPA seven day follow up; CRHT gatekeeping - MH Community Teams Activity
- Staffing - Electronic Staff Records
- Population Estimates – Care Quality Commission inspection reports

Ratings

Featured data sources

Refreshed pages:

Mental Health Act
- Complaints and Notifications
- Deaths of detained patients
- Indicators based on our MHA visits
- Absence without leave (AWOLs)

Incidents
- National Reporting and Learning System (NRLS) incidents
- Notifications and whistleblowing to CQC
- Safeguarding alerts to CQC
- Never Events/Serious incidents reported to Strategic Executive Information System (StEIS)

Delayed Transfers of Care

Patient Surveys
- Community mental health survey

Data Quality (MHSDS)

CQC Mental Health NHS Insight
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Facts, figures and ratings

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Contextual information relating to the trust/provider, inpatient and community based services

- Links to externally published assessments of CCG commissioning of mental health services
- Activity levels at provider, inpatient and community-based services level
- Staffing capacity, turnover and sickness; financial information

- Ratings data at provider and core service level; changes over time in the ratings
- An indication of the changes in intelligence

Intelligence analysis

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

- Intelligence overview of key messages for trust/provider, inpatient and community based services

- Indicator detail pages - for trust/provider, inpatient and community based services

Featured data sources

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY

- Mental Health Act
- Incidents (mortality, notifications, incidents reported to StEIS and NRLS)
- PLACE scores
- Delayed transfers of care

- Community mental health survey
- NHS staff survey and Staff Friends and Family Test
- Provider level data quality measures for MHSDS

Definitions

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

KEY	DATA	APPENDIX 1

- Key of symbols and colours
- Data definitions and download

- Locations registered with CQC

Please email NHS-IH.CQCInsight@cqc.org.uk with any queries about accessing Insight or email MHNHSInsight@cqc.org.uk with any feedback or questions about the content of CQC Insight for NHS mental health services.

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Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level > Activity

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS | |

Trust level rating:

Date of last inspection: 16/05/2018
Date of publication: 26/07/2018

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018

Provider type: Mental Health - FT

Organisational context

The main local authorities served by the provider are:

The main clinical commissioning groups for this provider are:

Assessments of CCGs can be **found at:**

- Mental Health Five Year Forward View Dashboard

- CCG ratings – Mental Health

- NHS RightCare CCG data packs

Link to PHE's Mental Health fingertips tools

Registered locations

For detailed information about the registered locations please refer to the 'Definitions and Appendices**' section.**

Population estimate: 2,500,000

People in contact with services at the end of 31/10/2018	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services	29135	550	40
All contacts	37440	-	-
Attended contacts	30370	-	1455
Open referrals	40335	2780	40
Open ward stays	520	35	35
People discharged from the service	5445	-	225
People assigned to a Mental Health Care Cluster	18830	-	-
People in contact with mental health services aged 0 to 18	-	-	515

People in contact with adult mental health services	At the end of 30/04/2018	At the end of 31/10/2018
At the end of the reporting period	27650	29135
On CPA at the end of the reporting period	5095	5185
On CPA for 12 months at the end of the reporting period	3240	3360
On CPA for 12 months with review at the end of the reporting period	2855	2940
People with a crisis plan in place at the end of the reporting period	11645	12020

People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	At the end of 30/04/2018		At the end of 31/10/2018	
	Provider	England	Provider	England
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period	4100	133402	4155	131790
Aged 18-69 on CPA at the end of the reporting period in settled accommodation	1270	78091	830	75185
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation	31%	58.5%	20%	57%
Aged 18-69 on CPA at the end of the reporting period in employment	230	11037	645	11224
Proportion aged 18-69 on CPA at the end of the reporting period in employment	6%	8.3%	15%	8.5%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level continued

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Trust level rating:

Date of last inspection: 16/05/2018
Date of publication: 26/07/2018

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018

Provider type: Mental Health - FT

Capacity	Previous	Latest	Change	National comparison
Number of staff (contracted WTE)				
Medical and Dental	170.7	179.4	(+5.1%)	
Nursing and Midwifery	654.6	573.7	(-12.4%)	
Other clinical staff	1,881.3	1,594.0	(-15.3%)	
All other staff	1,421.7 Jun 17	1,250.7 Sep 18	(-12.0%)	
Staff turnover (Headcount)				
Medical and Dental	7.1%	4.7%	(-2.5%)	
Nursing and Midwifery	12.3%	10.0%	(-2.4%)	
Other clinical staff	14.2%	13.9%	(-0.3%)	
All other staff	7.1% Jul 16 - Jun 17	13.1% Oct 17 - Sep 18	(+6.1%)	
Staff sickness				
Medical and Dental	1.5%	1.6%	(+0.1%)	
Nursing and Midwifery	4.3%	4.5%	(+0.3%)	
Other clinical staff	3.4%	4.8%	(+1.3%)	
All other staff	4.2% Jul 16 - Jun 17	4.3% Oct 17 - Sep 18	(0.0%)	

Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)	368	(2,720)	NA	
Turnover [£000s]		352,257	NA	
NHSI Single Oversight Framework segmentation	Providers offered targeted support	Providers offered targeted support	NA	S

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

| TRUST | **INPATIENT SERVICES** | COMMUNITY-BASED SERVICES | RATINGS | | **Table of Contents** |

Ratings for inpatient core services:

	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (26/07/2018)	**RI** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**RI** 26/07/2018	**G** 26/07/2018	**RI** 26/07/2018
Long stay/rehabilitation mental health wards for working age adults (26/07/2018)	**RI** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**RI** 26/07/2018	**RI** 26/07/2018
Forensic inpatient/secure wards (26/07/2018)	**RI** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018
Child and adolescent mental health wards (26/07/2018)	**RI** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018
Wards for older people with mental health problems (26/07/2018)	**G** 26/07/2018	**RI** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018
Wards for people with learning disabilities or autism (26/07/2018)	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018

Admissions, discharges and bed days

Activity	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18
Admissions to hospital	325	335	335	355	315	365
Discharges from hospital	340	350	340	375	305	390
Bed days	17255	16730	17135	16725	16390	18045
Days of delayed discharge	1035	990	950	975	855	1040
Under 16 bed days on adult wards	*	*	*	*	*	*
Age 16 bed days on adult wards	*	*	*	*	*	*
Age 17 bed days on adult wards	*	*	*	*	*	*

Open ward stays

Inpatient service	At the end of 30/04/2018	At the end of 31/10/2018
Adult mental health services	520	520
Adult acute mental health care	230	245
Specialised adult mental health services	105	125

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	G 26/07/2018	RI 26/07/2018
Long stay/rehabilitation mental health wards for working age adults (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	RI 26/07/2018
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for older people with mental health problems (26/07/2018)	G 26/07/2018	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Age profiles

Age profile	Open hospital spells at the end of 31/10/2018
0 – 18	40
19 – 64	380
65 and over	145

Age profile	Subject to detention at end of 31/10/2018
0 – 17	20
18 – 64	255
65 and over	45

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Community-based services

Insight
CareQuality
Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Ratings for community-based core services:

	Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Mental health crisis services and health-based places of safety (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA
Community-based mental health services for older people (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Community mental health services for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	O 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team

Legend: Trust — England - - - Target —
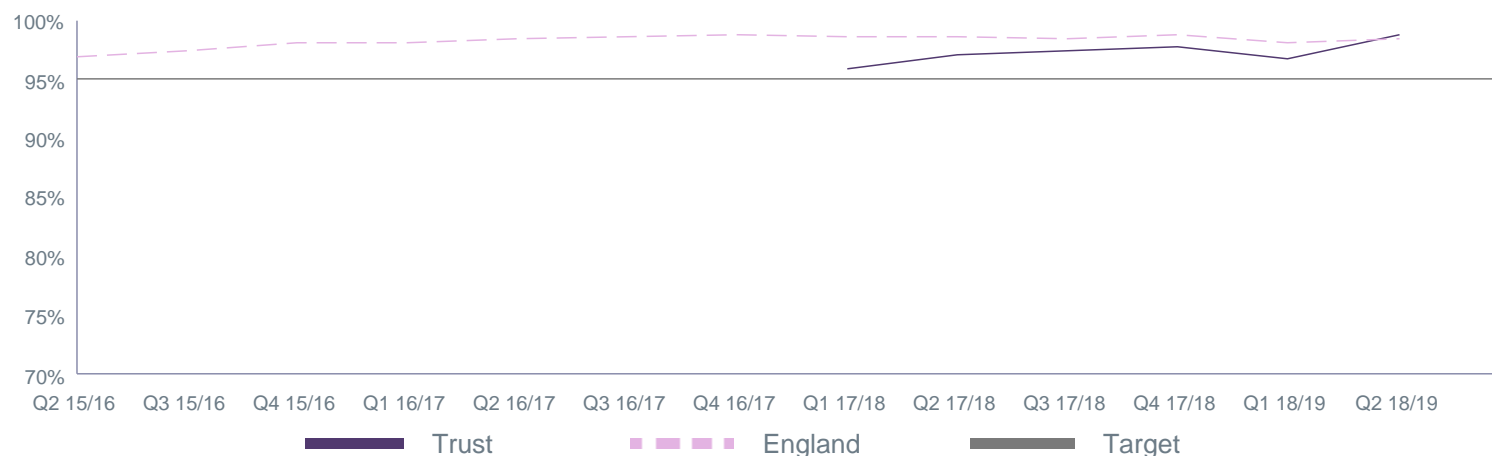
Contact with specialist community teams:

Contacts at 31/10/2018	All Contacts	Attended contacts
Crisis resolution service or home treatment team	3755	3510
Memory services team	4410	3270
Perinatal mental health team	*	*

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2017/18 Q2	95.3%	96.7%
2017/18 Q3	97.8%	95.4%
2017/18 Q4	92.8%	95.5%
2018/19 Q1	96.9%	95.8%
2018/19 Q2	96.2%	95.7%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings overview

Insight
CareQuality Commission

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Well led performance is stable

• Trust wide indicators performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall	
		NA	NA	NA	NA	➡	➡	
	Overall	RI	G	G	G	G	G	
Inpatient services	Acute wards for adults of working age and psychiatric intensive care units	RI	G	G	RI	G	RI	NA
	Long stay/rehabilitation mental health wards for working age adults	RI	G	G	G	RI	RI	
	Forensic inpatient/secure wards	RI	G	G	G	G	G	
	Child and adolescent mental health wards	RI	G	G	G	G	G	
	Wards for older people with mental health problems	G	RI	G	G	G	G	
	Wards for people with learning disabilities or autism	G	G	G	G	G	G	
Community-based services	Community-based mental health services for adults of working age	G	G	G	G	G	G	NA
	Mental health crisis services and health-based places of safety	RI	G	G	G	G	G	
	Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA	
	Community-based mental health services for older people	RI	G	G	G	G	G	
	Community mental health services for people with learning disabilities or autism	G	G	O	G	G	G	

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | **RATINGS**

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Well led performance is stable

• Trust wide indicators performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall	
		NA	NA	NA	NA	➡	➡	
	Overall	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
Inpatient services	Acute wards for adults of working age and psychiatric intensive care units	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	NA
	Long stay/rehabilitation mental health wards for working age adults	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
	Forensic inpatient/secure wards	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
	Child and adolescent mental health wards	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
	Wards for older people with mental health problems	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
	Wards for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
Community-based services	Community-based mental health services for adults of working age	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	NA
	Mental health crisis services and health-based places of safety	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
	Specialist community mental health services for children and young people	NA -	NA -	NA -	NA -	NA -	NA -	
	Community-based mental health services for older people	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
	Community mental health services for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Well led performance is stable

• Trust wide indicators performance is stable

Community health services		Safe	Effective	Caring	Responsive	Well led	Overall
		NA	NA	NA	NA	➡	➡
	Overall	RI	G	G	G	G	G
	Community health services for adults	G	G	G	G	G	G
	Community health services for children, young people and families	G	G	O	G	G	G
	Community health inpatient services	G	G	G	G	G	G
	Community end of life care	G	RI	RI	G	RI	RI
	Urgent care services	NA	NA	NA	NA	NA	NA
	Community dental services	NA	NA	NA	NA	NA	NA
	HIV and sexual health services	NA	NA	NA	NA	NA	NA

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	**RATINGS**

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Well led performance is stable

• Trust wide indicators performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall
		NA	NA	NA	NA	→	→
	Overall	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community health services for adults	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Community health services	Community health services for children, young people and families	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community health inpatient services	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community end of life care	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Urgent care services	NA -	NA -	NA -	NA -	NA -	NA -
	Community dental services	NA -	NA -	NA -	NA -	NA -	NA -
	HIV and sexual health services	NA -	NA -	NA -	NA -	NA -	NA -

Source(s): CQC data warehouse

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Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays the latest ratings for any additional core service provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Well led performance is stable

• Trust wide indicators performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall
Overall		NA	NA	NA	NA	➡	➡
		RI	G	G	G	G	G
Additional core services	Substance Misuse	RI	RI	G	G	I	RI

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Well led performance is stable

• Trust wide indicators performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall
		NA	NA	NA	NA	➡	➡
Overall		July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Additional core services	Substance Misuse	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

Trust level rating:

Date of last inspection: 16/05/2018
Date of publication: 26/07/2018

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI	**G**	**G**	**G**	**G**	**G**

Intelligence key messages

Trust-wide indicators

Of the 31 Trust wide indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 4 (13%) as worse and 0 (0%) as much worse. 5 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved

Better compared nationally	Worse compared nationally	Declined
	• CQC concerns and complaints excluding high secure wards	
	• The number of fully and partially upheld complaints	
	• CQCs National Customer Service Centre (NCSC) safeguarding concerns	
	• Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)	

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Trust level rating:

Date of last inspection: 16/05/2018
Date of publication: 26/07/2018

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI	**G**	**G**	**G**	**G**	**G**

Intelligence key messages

Inpatient services indicators

Of the 46 Inpatient indicators, 0 (0%) are categorised as much better, 3 (7%) as better, 8 (17%) as worse and 3 (7%) as much worse. 2 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 1 (50%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
	• Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards • Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards • Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards	

Better compared nationally	Worse compared nationally	Declined
• Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%) • Proportion of detained patient records checked where care plans showed evidence of discharge planning (%) • Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%)	• Proportion of detained mental health inpatients who attend Accident and Emergency departments (%) • Bed occupancy: Composite indicator • Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards • Ratio of occupied beds to all nursing staff • Detained patient deaths: Composite indicator • Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on general non-secure (level 0) wards • Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards • Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards	• Ratio of occupied beds to all nursing staff

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | | Table of Contents |

Trust level rating:

Date of last inspection: 16/05/2018
Date of publication: 26/07/2018

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI	G	G	G	G	G

Intelligence key messages

Community-based services indicators

Of the 9 Community indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 0 (0%) as worse and 0 (0%) as much worse. No key questions are improving or declining.

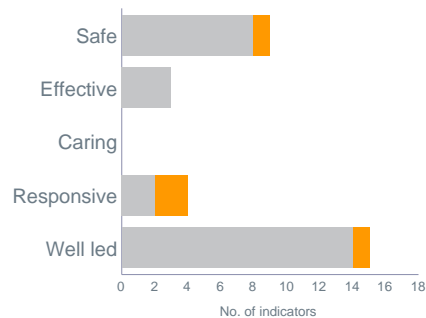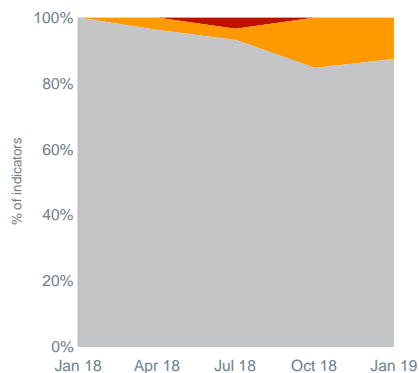| Much better compared nationally	Much worse compared nationally	Improved
Better compared nationally	Worse compared nationally	Declined

Insight

CareQuality Commission

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	**22 January 2019**

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	

What's the current performance of trust wide indicators?

How have the performance of the trust-wide indicators changed over time?

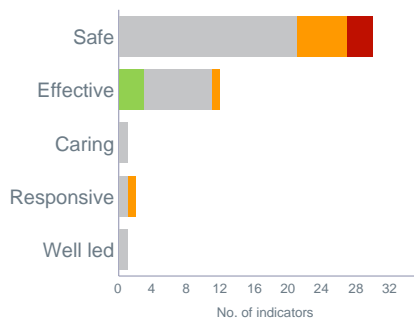| Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
Safe	S1	**CQCs National Customer Service Centre (NCSC) safeguarding concerns** Care Quality Commission - Internal data (08 Nov 2018)	1.0	NA	0.0 Oct 17 - Sep 18	NA	W
	S2	**Percentage of staff working extra hours (%)** NHS England - NHS Staff Survey (09 Jun 2018)	71.1%	NA	72.9% Oct 17 - Dec 17	NA	S
	S2	**Staff confidence and security in reporting unsafe clinical practice (%)** NHS England - NHS Staff Survey (09 Jun 2018)	67.5%	NA	66.7% Oct 17 - Dec 17	Under dev	S
	S5	**Percentage of staff witnessing potentially harmful errors, near misses or incidents in last month (%)** NHS England - NHS Staff Survey (09 Jun 2018)	24.3%	NA	23.5% Oct 17 - Dec 17	NA	S
	S5	**Proportion of reported patient safety incidents that are harmful - proportion of all incidents reported to the NRLS that are categorised as low harm, moderate, severe or death (%)** National Reporting and Learning System - NRLS (20 Dec 2018)	34.5%	NA	27.5% Oct 17 - Sep 18	NA	S
	S6	**Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way** Medicines and Healthcare products Regulatory Agency (MHRA) - Central Alerting System (24 Dec 2018)			Dec 17 - Nov 18	NA	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts during the preceding 12 months, but which were still open on the date CQC extracted data		NA	0 alerts still open Dec 17 - Nov 18	NA	S
		Central Alerting System (CAS): The percentage of CAS alerts with closing dates during the preceding 12 months which the trust has closed late		NA	<25% of alerts closed late Dec 17 - Nov 18	NA	S
	S6	**Consistency of reporting to the National Reporting and Learning System (NRLS)** National Reporting Learning System (NRLS) - National Reporting Learning System (NRLS) (05 Nov 2018)			6 months of reporting Oct 17 - Mar 18	NA	S
	S6	**Fairness and effectiveness of procedures for reporting errors, near misses and incidents (%)** NHS England - NHS Staff Survey (09 Jun 2018)	68.8%	NA	68.4% Oct 17 - Dec 17	NA	S
	S6	**Potential under-reporting of patient safety incidents - count of reported incidents as a ratio to MHMDS and HES spells (no harm, low harm, moderate harm, severe harm, death)** National Reporting and Learning System / NHS Digital - NRLS / MHSDS-HES Bridged (20 Dec 2018)	0.2	NA	0.4 Oct 17 - Sep 18	Under dev	S

Key question	KLOE	Indicator	National average	Performance				National comparison
				Previous	Latest		Change	
Effective	E1	**Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA** NHS Digital - MHSDS (08 Nov 2018)	0.0	NA	0.0 Apr 17 - Mar 18		Under dev	S
	E3	**Percentage of staff appraised in last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	90.1%	NA	90.7% Oct 17 - Dec 17		NA	S
	E3	**Support from immediate managers (%)** NHS England - NHS Staff Survey (09 Jun 2018)	72.5%	NA	72.8% Oct 17 - Dec 17		NA	S
Responsive	R3	**The average number of days per out of area placement** NHS Digital - Out of Area Placements (07 Jan 2019)	15.4	NA	22.3 Oct 17 - Sep 18		Under dev	S
	R4	**CQC concerns and complaints excluding high secure wards** Care Quality Commisson - Care Quality Commisson (08 Nov 2018)	1.0	NA	0.0 Oct 17 - Sep 18		NA	W
	R4	**Provider complaints** Health and Social Care Information Centre - NHS data on written complaints (08 Nov 2018)	1.0	NA	0.3 Apr 17 - Jun 18		NA	S
	R4	**The number of fully and partially upheld complaints** Parliamentary Health Service Ombudsman - PHSO complaints (08 Nov 2018)	1.0	NA	0.0 Sep 17 - Aug 18		NA	W
Well led	W1	**Percentage of staff reporting good communication between senior management and staff (%)** NHS England - NHS Staff Survey (09 Jun 2018)	36.1%	NA	33.9% Oct 17 - Dec 17		NA	S
	W3	**Percentage of staff able to contribute towards improvements at work (%)** NHS England - NHS Staff Survey (09 Jun 2018)	72.8%	NA	71.0% Oct 17 - Dec 17		NA	S
	W3	**Percentage of staff agreeing that their role makes a difference to patients / service users (%)** NHS England - NHS Staff Survey (09 Jun 2018)	88.5%	NA	88.4% Oct 17 - Dec 17		NA	S
	W3	**Percentage of staff attending work in the last 3 months despite feeling unwell because they felt pressure from their manager, colleagues or themselves (%)** NHS England - NHS Staff Survey (09 Jun 2018)	52.8%	NA	52.1% Oct 17 - Dec 17		NA	S
	W3	**Percentage of staff experiencing discrimination at work in the last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	12.7%	NA	12.4% Oct 17 - Dec 17		NA	S

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Key question	KLOE	Indicator	National average	Performance			Change	National comparison
				Previous	**Latest**			
	W3	**Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	29.0%	NA	28.4% Oct 17 - Dec 17		NA	Ⓢ
	W3	**Percentage of staff experiencing physical violence from patients, relatives or the public in last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	17.4%	NA	15.8% Oct 17 - Dec 17		NA	Ⓢ
	W3	**Percentage of staff feeling unwell due to work related stress in the last 12 months (%)** NHS England - NHS Staff Survey (09 Jun 2018)	40.1%	NA	39.8% Oct 17 - Dec 17		NA	Ⓢ
	W3	**Proportion of days sick in the last 12 months for Medical and Dental staff (%)** Electronic Staff Record - ESR Data Warehouse (18 Dec 2018)	2.2%	2.4% Oct 16 - Sep 17	1.6% Oct 17 - Sep 18		➡	Ⓢ
	W3	**Proportion of days sick in the last 12 months for non-clinical staff (%)** Electronic Staff Record - ESR Data Warehouse (18 Dec 2018)	4.4%	3.7% Oct 16 - Sep 17	4.3% Oct 17 - Sep 18		➡	Ⓢ
	W3	**Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%)** Electronic Staff Record - ESR Data Warehouse (18 Dec 2018)	5.2%	4.3% Oct 16 - Sep 17	4.5% Oct 17 - Sep 18		➡	Ⓢ
	W3	**Proportion of days sick in the last 12 months for other clinical staff (%)** Electronic Staff Record - ESR Data Warehouse (18 Dec 2018)	5.2%	5.2% Oct 16 - Sep 17	4.8% Oct 17 - Sep 18		➡	Ⓢ
	W3	**Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)** Department of Health - HCW Seasonal Influenza Vaccination Programme (28 Jun 2018)	62.2%	NA	38.9% Sep 17 - Feb 18		NA	Ⓦ
	W3	**Staff recommendation of the organisation as a place to work or receive treatment (%)** NHS England - NHS Staff Survey (09 Jun 2018)	67.1%	NA	65.2% Oct 17 - Dec 17		NA	Ⓢ
	W4	**Identified level of support needs by provider segmentation** NHS Improvement - Single Oversight Framework (SOF) (15 Jan 2019)		Providers offered targeted support Oct 17	Providers offered targeted support Jan 19		➡	Ⓢ

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What's the current performance?

No. of indicators

Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
Safe	S1	**PLACE score for cleanliness of environment (%)** NHS Digital - PLACE (13 Sep 2018)	98.6%	NA	99.7% Mar 18 - Jun 18	NA	S
	S1	**PLACE score for condition, appearance and maintenance (%)** NHS Digital - PLACE (14 Sep 2018)	95.3%	NA	96.7% Mar 18 - Jun 18	NA	S
	S1	**PLACE score for dementia care (%)** NHS Digital - PLACE (14 Sep 2018)	87.2%	NA	87.5% Mar 18 - Jun 18	NA	S
	S1	**PLACE score for disability care (%)** NHS Digital - PLACE (14 Sep 2018)	88.3%	NA	90.4% Mar 18 - Jun 18	NA	S
	S2	**Proportion of registered nursing staff (%)** Electronic Staff Record - ESR Data Warehouse (18 Dec 2018)	50.9%	48.7% Sep 17	44.7% Sep 18	➡	S
	S2	**Rate of recorded uses of formal seclusion per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	37.9	NA	20.8 Apr 17 - Mar 18	Under dev	S
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	3.5	NA	0.8 Apr 17 - Mar 18	Under dev	S
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	34.8	NA	11.2 Apr 17 - Mar 18	Under dev	S
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	273.7	NA	745.8 Apr 17 - Mar 18	Under dev	W
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	147.5	NA	7.1 Apr 17 - Mar 18	Under dev	S
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	19.6	NA	8.0 Apr 17 - Mar 18	Under dev	S
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	59.5	NA	40.1 Apr 17 - Mar 18	Under dev	S

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| Key question | KLOE | Indicator | National average | Performance | | | National comparison |
				Previous	Latest	Change	
	S2	**Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	26.3	NA	441.7 Apr 17 - Mar 18	Under dev	MW
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	87.5	NA	201.0 Apr 17 - Mar 18	Under dev	S
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	19.6	NA	13.8 Apr 17 - Mar 18	Under dev	S
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	289.8	NA	1,187.5 Apr 17 - Mar 18	Under dev	MW
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	187.5	NA	7.1 Apr 17 - Mar 18	Under dev	S
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	24.0	NA	12.9 Apr 17 - Mar 18	Under dev	S
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	71.0	NA	53.9 Apr 17 - Mar 18	Under dev	S
	S2	**Ratio of occupied beds to all nursing staff** Electronic Staff Record - ESR Data Warehouse (18 Dec 2018)	4.7	8.3 Sep 17	8.9 Sep 18	↓	W
	S5	**Detained patient deaths: Composite indicator** Care Quality Commission / NHS Digital - Mental Health Act database / MHSDS (15 Nov 2018)			Oct 17 - Sep 18	NA	W
		Detained patient deaths: Trusts flagging for risk in relation to the number of deaths due to natural causes of patients detained under the Mental Health Act (people aged under 75)	-	NA	0.0 Oct 17 - Sep 18	NA	S
		Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)	-	NA	Data suppressed Oct 17 - Sep 18	NA	W

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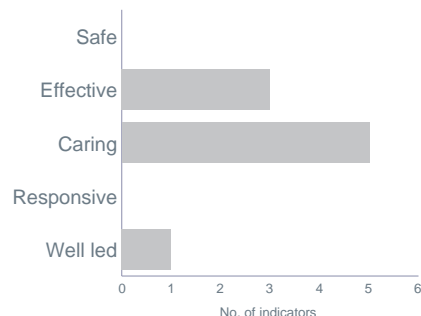| Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S5	**Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	34.0	NA	79.2 Apr 17 - Mar 18	Under dev	W
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	9.4	NA	1.3 Apr 17 - Mar 18	Under dev	S
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	21.8	NA	25.4 Apr 17 - Mar 18	Under dev	S
	S5	**Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	36.8	NA	270.8 Apr 17 - Mar 18	Under dev	MW
	S5	**Rate of recorded self-harm per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	28.6	NA	28.6 Apr 17 - Mar 18	Under dev	S
	S5	**Rate of recorded self-harm per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	16.8	NA	11.0 Apr 17 - Mar 18	Under dev	S
	S5	**Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	26.2	NA	75.4 Apr 17 - Mar 18	Under dev	W
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (09 Jan 2019)	2.4	NA	1.8 Apr 17 - Mar 18	Under dev	S
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (09 Jan 2019)	3.3	NA	8.6 Apr 17 - Mar 18	Under dev	W
Effective	E1	**PLACE score for food (%)** NHS Digital - PLACE (13 Sep 2018)	91.3%	NA	90.0% Mar 18 - Jun 18	NA	S
	E1	**Proportion of detained mental health inpatients who attend Accident and Emergency departments (%)** NHS Digital - MHSDS (09 Nov 2018)	17.2%	NA	23.8% Apr 17 - Mar 18	NA	W

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Key question	KLOE	Indicator	National average	Performance				National comparison
				Previous	Latest		Change	
	E1	**Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	78.2%	NA	94.8% Aug 17 - Jul 18		NA	B
	E1	**Proportion of detained patient records checked that show evidence of discussions about rights on detention (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	94.1%	NA	99.0% Aug 17 - Jul 18		NA	S
	E1	**Proportion of detained patient records checked where care plans showed evidence of discharge planning (%)** Care Quality Commission - Mental Health Act database (09 Jan 2019)	84.2%	NA	96.8% Aug 17 - Jul 18		NA	B
	E1	**Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	84.7%	NA	91.5% Aug 17 - Jul 18		NA	S
	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients (%)** Care Quality Commission - Mental Health Act database (07 Nov 2018)	99.9%	NA	100.0% Aug 17 - Jul 18		NA	S
	E1	**Proportion of wards visited where there were difficulties in arranging GP services for detained patients (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	13.9%	NA	0.0% Aug 17 - Jul 18		NA	S
	E2	**Proportion of emergency admissions of mental health inpatients for ambulatory care sensitive conditions** NHS Digital - MHSDS monthly (09 Nov 2018)	0.3	NA	0.0 Apr 17 - Mar 18		Under dev	S
	E2	**Proportion of inpatients who were discharged in the reporting period and who had no crisis plan recorded at any time in that period** NHS Digital - MHSDS (09 Nov 2018)	0.6	NA	0.5 Apr 17 - Mar 18		Under dev	S
	E2	**Proportion of non detained mental health inpatients who attend Accident and Emergency departments** NHS Digital - MHSDS (09 Nov 2018)	0.2	NA	0.2 Apr 17 - Mar 18		Under dev	S

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Key question	KLOE	Indicator	National average	Performance				National comparison
				Previous	Latest		Change	
	E6	**Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	82.4%	NA	95.7% Aug 17 - Jul 18		NA	B
Caring	C3	**PLACE score for privacy, dignity and well-being (%)** NHS Digital - PLACE (14 Sep 2018)	90.1%	NA	89.2% Mar 18 - Jun 18		NA	S
Responsive	R3	**Bed occupancy: Composite indicator** Care Quality Commission / Department of Health - Mental Health Act database / KH03 (07 Nov 2018)			Jul 17 - Jul 18		NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.9	NA	0.9 Jul 17 - Jun 18		Under dev	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA Database	0.9	NA	0.9 Aug 17 - Jul 18		Under dev	S
	R3	**Delayed transfers of care: Ratio of daily average beds delayed to daily average occupied consultant-led beds open overnight in quarter, where delay is attributable to NHS or to NHS and social care** NHS England - KH03/Delayed Transfers of Care (28 Dec 2018)	0.0	NA	0.0 Jul 18 - Sep 18		Under dev	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (07 Nov 2018)			Mar 17 - Feb 18		NA	S
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	96.4%	NA	93.9% Mar 17 - Feb 18		NA	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	89.6%	NA	94.4% Mar 17 - Feb 18		NA	S

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What's the current performance?

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Effective	E1	**Q18. Do you know who to contact out of office hours if you have a crisis?** Care Quality Commission - Community Mental Health Survey (09 Jan 2019)	-	NA	7.4 Sep 17 - Nov 17	NA	S
	E1	**Q6. Have you been told who is in charge of organising your care and services?** Care Quality Commission - Community Mental Health Survey (09 Jan 2019)	-	NA	7.3 Sep 17 - Nov 17	NA	S
	E5	**Q31. In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?** Care Quality Commission - Community Mental Health Survey (09 Jan 2019)	-	NA	4.7 Sep 17 - Nov 17	NA	S
Caring	C1	**Q4. Were you given enough time to discuss your needs and treatment?** Care Quality Commission - Community Mental Health Survey (09 Jan 2019)	-	NA	7.3 Sep 17 - Nov 17	NA	S
	C2	**Q11. Were you involved as much as you wanted to be in agreeing what care you will receive?** Care Quality Commission - Community Mental Health Survey (09 Jan 2019)	-	NA	7.4 Sep 17 - Nov 17	NA	S
	C2	**Q21. Were you involved as much as you wanted to be in decisions about which medicines you receive?** Care Quality Commission - Community Mental Health Survey (09 Jan 2019)	-	NA	6.8 Sep 17 - Nov 17	NA	S
	C2	**Q35. Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?** Care Quality Commission - Community Mental Health Survey (09 Jan 2019)	-	NA	6.1 Sep 17 - Nov 17	NA	S
	C3	**Q38. Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?** Care Quality Commission - Community Mental Health Survey (09 Jan 2019)	-	NA	8.2 Sep 17 - Nov 17	NA	S
Well led	W6	**Survey errors: Composite indicator to assess occurrence of sampling errors or non-submission of data to the two most recent iterations of the Community Mental Health Survey** Care Quality Commission - Community Mental Health Survey (09 Jan 2019)			Sep 17 - Nov 17	NA	S

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
		Survey errors: Occurrence of sampling errors or non-submission of data relating to the current iteration of the Community Mental Health Survey		NA	Submission, no errors Sep 17 - Nov 17	NA	S

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| MENTAL HEALTH ACT | INCIDENTS | CQUIN | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | DATA QUALITY | Table of Contents |

Summary Information

Relevant Registered Locations:	439 Ipswich Road (R1LY8)
	Basildon Mental Health Unit (R1LY9)
	Brockfield House (R1LX6)
	Broomfield Hospital Mental Health Wards (R1LX7)
	Chelmer & Stort Mental Health Wards (R1LX9)
	Colchester Hospital Mental Health Wards (R1LY2)
	Heath Close (R1LY3)
	Landemere Centre Mental Health Wards (R1LY4)
	Robin Pinto Unit (R1LY7)
	Rochford Hospital (R1LZ9)
	St Margaret's Community Hospital (R1LX4)
	The St Aubyn Centre (R1LX1)
	Thurrock Hospital (R1LX2)
	Wood Lea Clinic (R1LX3)

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Use of Mental Health Act

Detention Type	Section	Sections starting in previous 6 months (Apr 17 - Sep 17)	Sections starting in most recent 6 months (Oct 17 - Mar 18)	Snapshot of number of detained patients (31 Mar 18)
Detentions under Part ii of the Mental Health Act	Section 2	295	500	76
	Section 3	194	261	201
Detentions under Part iii of the Mental Health Act	Section 35	0	0	0
	Section 36	0	0	0
	Section 37 (with S41 restrictions)	10	7	54
	Section 37 (without S41 restrictions)	10	6	26
	Section 45A	0	*	*
	Section 47 (with S49 restrictions)	*	*	13
	Section 47 (without S49 restrictions)	0	*	*
	Section 48 (with S49 restrictions)	13	7	9
	Section 48 (without S49 restrictions)	0	*	*
	Other sections - 38, 44 and 46	0	*	*
Place of safety orders	Section 135	0	*	0
	Section 136	70	106	*
Uses of Section 4	Section 4	0	*	0
Uses of Section 5	Section 5 (2)	67	121	*
	Section 5 (4)	7	20	*

An asterisk (*) indicates a suppressed value between 1 & 5.   Data source: NHS Digital Mental Health Services Data Set

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MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Health based places of safety

Name of Place of Safety	Local Authorities Served	Type of Place of Safety	Opening Hours	Capacity	Ages Accepted
Basildon Mental Health Unit, Basildon Hospital	Essex, Thurrock	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
Harbour Suite, The Lakes Mental Health Unit	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
Rochford Hospital	Essex, Southend-on-Sea	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
The Christopher Unit, Linden Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
The St Aubyn Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	Under 18

Data source: CQC survey of health based places of safety, last refreshed 07 Aug 2017

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Complaints and Notifications

Mental Health Act Complaints

CQC received 80 Mental Health Act complaints for this provider from 01/12/2017 to 30/11/2018.

Location	Total number of complaints
Chelmer & Stort Mental Health Wards (R1LX9)	28
Basildon Mental Health Unit (R1LY9)	12
Broomfield Hospital Mental Health Wards (R1LX7)	10
Wood Lea Clinic (R1LX3)	7
Rochford Hospital (R1LZ9)	6
Colchester Hospital Mental Health Wards (R1LY2)	6
Heath Close (R1LY3)	2
Robin Pinto Unit (R1LY7)	2

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| MENTAL HEALTH ACT | INCIDENTS | CQUIN | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | DATA QUALITY | Table of Contents |

Complaints and Notifications

Deaths of Detained Patients

CQC received 4 notification(s) of death(s) that occurred at this provider for the period 01/01/2018 to 31/12/2018. Summary details of deaths are listed in the table below

Reference number	Date of death	Location	Ward	Cause of death	Additional information	Notification received within 3 days
4922	15/08/2018	Brockfield House	LAGOON	9 - Awaiting Information	Death within 7 days of an incident of self-harm.	Yes
4912	24/07/2018	Rochford Hospital	BEECH WARD	7 - Not Known		No
4864	06/05/2018	Rochford Hospital	BEECH WARD	7 - Not Known		No
4845	05/05/2018	Rochford Hospital	BEECH WARD	9 - Awaiting Information		Yes

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Complaints and Notifications

Absence Without Leave (AWOL)

CQC received 4 notification(s) of unauthorised absence that occurred at this provider for the period 01/01/2018 to 31/12/2018.

The notification(s) referred to 4 service user(s).

A count of absences by type is recorded in the table below.

AWOL Incident Description	Count
Absented him or herself during escorted leave	2
Absented him or herself from hospital	1
Failed to return from authorised leave	1
Not known	0

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 22 January 2019 |

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Second Opinion Appointed Doctor (SOAD) Measures

Below is a table showing a summary of the SOAD visits carried out by the CQC at the provider's request for the period 01/08/2017 to 31/07/2018.

Total Number of SOAD Visits	Proportion of visits where problems were reported[1]	Proportion of relevant SOAD visit requests received late[2]
206	5%	21%

[1] Problems reported by SOADs with the administration of the visit, e.g. paperwork/consultees/patient not available etc.

Please note: includes problems reported during SOAD visits for CTO patients, where non-attendance of patients may not be the direct

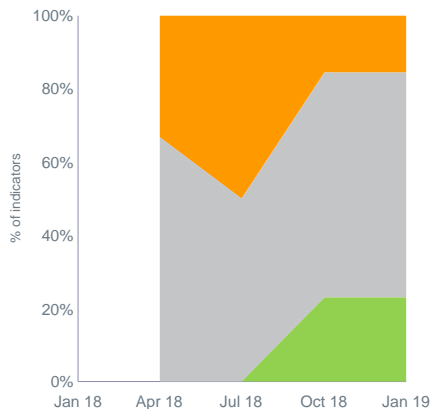fault of the provider that requested the visit.

[2] The proportion of requests for SOAD visits for medication submitted due to the expiry of a one month (for community patients) or three

month (for detained patients) rule that were received later than one or three months (as appropriate) from the date of section (for

community patients) or the date of treatment (for detained patients).

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

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What's the current performance of MHA indicators?
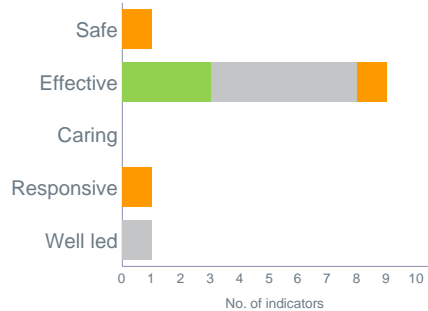
No. of indicators

How have the performance of the MHA indicators changed over time?

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	**Latest**	**Change**	
Safe	S5	**Detained patient deaths: Composite indicator** Care Quality Commission / NHS Digital - Mental Health Act database / MHSDS (15 Nov 2018)			Oct 17 - Sep 18	NA	W
		Detained patient deaths: Trusts flagging for risk in relation to the number of deaths due to natural causes of patients detained under the Mental Health Act (people aged under 75)	-	NA	0.0 Oct 17 - Sep 18	NA	S
		Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)	-	NA	Data suppressed Oct 17 - Sep 18	NA	W
Effective	E1	**Proportion of detained mental health inpatients who attend Accident and Emergency departments (%)** NHS Digital - MHSDS (09 Nov 2018)	17.2%	NA	23.8% Apr 17 - Mar 18	NA	W
	E1	**Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	78.2%	NA	94.8% Aug 17 - Jul 18	NA	B
	E1	**Proportion of detained patient records checked that show evidence of discussions about rights on detention (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	94.1%	NA	99.0% Aug 17 - Jul 18	NA	S
	E1	**Proportion of detained patient records checked where care plans showed evidence of discharge planning (%)** Care Quality Commission - Mental Health Act database (09 Jan 2019)	84.2%	NA	96.8% Aug 17 - Jul 18	NA	B
	E1	**Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	84.7%	NA	91.5% Aug 17 - Jul 18	NA	S
	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients (%)** Care Quality Commission - Mental Health Act database (07 Nov 2018)	99.9%	NA	100.0% Aug 17 - Jul 18	NA	S

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

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Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
	E1	**Proportion of wards visited where there were difficulties in arranging GP services for detained patients (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	13.9%	NA	0.0% Aug 17 - Jul 18	NA	S
	E1	**Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA** NHS Digital - MHSDS (08 Nov 2018)	0.0	NA	0.0 Apr 17 - Mar 18	Under dev	S
	E6	**Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%)** Care Quality Commission - Mental Health Act database (08 Jan 2019)	82.4%	NA	95.7% Aug 17 - Jul 18	NA	B
Responsive	R3	**Bed occupancy: Composite indicator** Care Quality Commission / Department of Health - Mental Health Act database / KH03 (07 Nov 2018)			Jul 17 - Jul 18	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.9	NA	0.9 Jul 17 - Jun 18	Under dev	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA Database	0.9	NA	0.9 Aug 17 - Jul 18	Under dev	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (07 Nov 2018)			Mar 17 - Feb 18	NA	S
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	96.4%	NA	93.9% Mar 17 - Feb 18	NA	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	89.6%	NA	94.4% Mar 17 - Feb 18	NA	S

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Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous	Latest
People in contact with community mental health services		
People in contact with community mental health services due to self-harm or undetermined injury		
Mental health inpatients		

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous Nov 16 - Oct 17	Latest Nov 17 - Oct 18
National Reporting and Learning System (NRLS)	56	83

Notifications and whistleblowing to CQC

	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Nov 2018
14-1,3,4 Absence	0	0	0	0	0	1	0	0	0	0	0
16-1 Unexpected Death	7	8	4	3	3	2	5	7	5	2	0
17-1 MHA Death in Detention	1	0	3	0	0	1	1	0	2	1	0
18-2c DoL Apply Supervis Body	8	31	13	39	19	11	0	0	0	0	59
18-2d DoL Apply Court Protect	1	0	1	0	0	0	0	0	0	0	0
18-2e Abuse or Allegation	0	0	0	0	0	0	1	8	5	1	0
Whistleblower	0	4	0	0	2	1	0	0	0	0	0

Safeguarding alerts to CQC

	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018
Safeguarding alert	2	3	5	8	10	7	7	4	3	2	7	3

Never Events

Never events reported between 01/12/2017 **and** 30/11/2018 : 1

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Serious incidents > STEIS

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 22 January 2019 |

| MENTAL HEALTH ACT | INCIDENTS | CQUIN | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | DATA QUALITY | Table of Contents |

Serious incidents reported to Strategic Executive Information System (from 01/12/2017 **and** 30/11/2018**)**

Type of Incident	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Total
Apparent/actual/suspected self-inflicted harm meeting SI criteria	3	11	9	7	3	5	7	9	8	6	6	8	82
Slips/trips/falls meeting SI criteria	3	2	0	1	2	2	0	2	0	3	0	0	15
Unauthorised absence meeting SI criteria	0	0	1	3	1	0	1	0	3	0	0	0	9
Pressure ulcer meeting SI criteria	0	3	0	2	0	0	0	0	1	1	0	0	7
Pending review (a category must be selected before incident is closed)	1	1	0	0	0	1	0	0	1	0	1	0	5
Apparent/actual/suspected homicide meeting SI criteria	1	0	0	0	1	0	1	1	0	0	0	0	4
Disruptive/ aggressive/ violent behaviour meeting SI criteria	0	0	0	1	0	0	0	1	0	0	0	0	2
Adverse media coverage or public concern about the organisation or the wider NHS	0	0	1	0	0	0	0	0	0	1	0	0	2
Commissioning incident meeting SI criteria	0	0	0	0	0	0	1	0	0	0	0	0	1
Medication incident meeting SI criteria	0	0	0	0	0	0	1	0	0	0	0	0	1
Surgical/invasive procedure incident meeting SI criteria	0	0	0	0	0	1	0	0	0	0	0	0	1
Grand Total	8	17	11	14	7	9	11	13	13	11	7	8	129

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

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Key messages

• The median time taken to report incidents was 55 days for this organisation compared to 22 for all trusts between Oct 17 and Mar 18
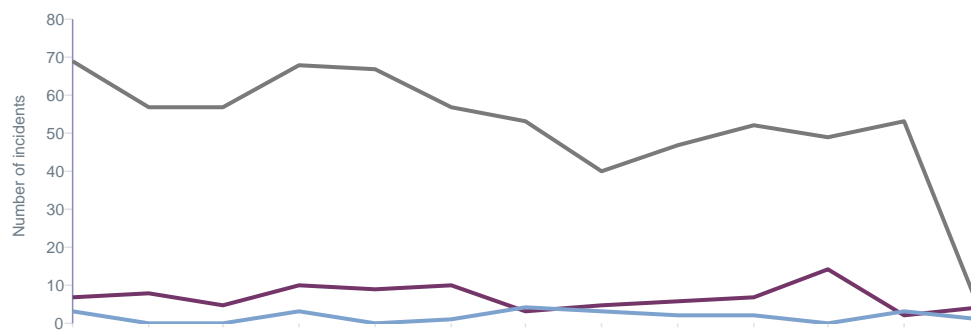
This trust
Highest 25% of reporters
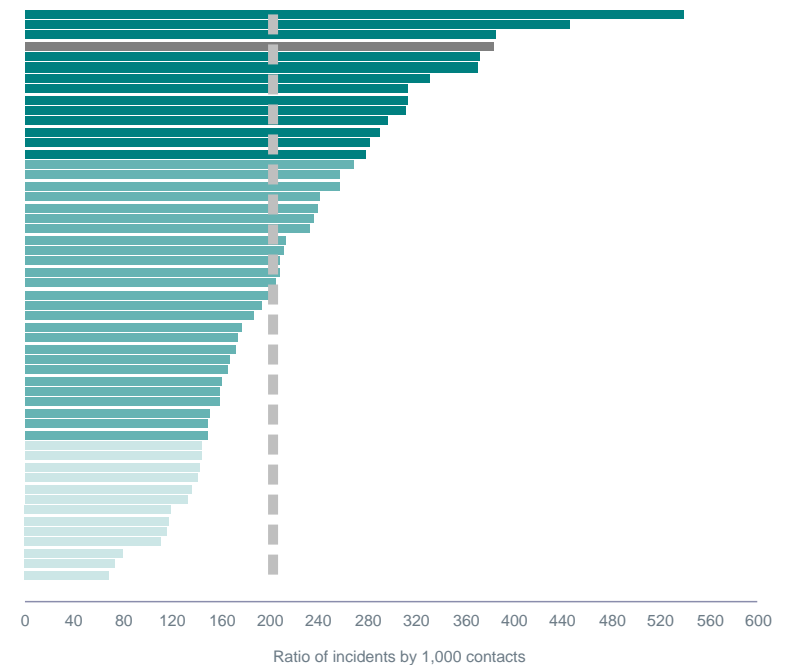Middle 50% of reporters
Lowest 25% of reporters
Median

All reported incidents
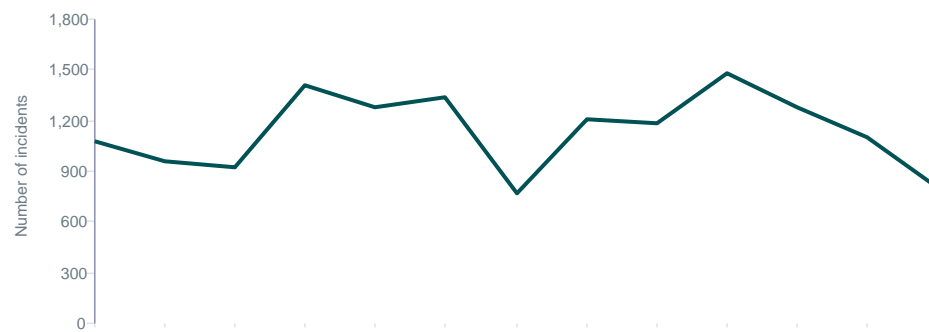
Reported incidents that resulted in moderate, severe harm or death

Year-month	2017-10	2017-11	2017-12	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	2018-08	2018-09	2018-10
1. Death	7	8	5	10	9	10	3	5	6	7	14	2	4
2. Severe	3	0	0	3	0	1	4	3	2	2	0	3	1
3. Moderate	69	57	57	68	67	57	53	40	47	52	49	53	3
4. Low	251	155	210	364	305	334	139	226	245	309	270	263	245
5. No Harm	752	742	654	966	892	932	574	932	881	1,111	948	782	547
6. Total	1,082	962	926	1,411	1,273	1,334	773	1,206	1,181	1,481	1,281	1,103	800

Comparative reporting rate for incidents in mental health trusts

Ratio of incidents by 1,000 contacts

Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	NA	S
NRLS - Potential under-reporting of patient safety incidents	Under dev	S
NRLS – Consistency of reporting	NA	S

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Incidents > NRLS

Insight NHS
CareQuality Commission

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 22 January 2019 |

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National Reporting and Learning System (NRLS) incidents by type and severity between Nov 17 and Oct 18

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Treatment, procedure	2294	110	5			2409
Self-harming behaviour	1583	748	33	6	34	2404
Disruptive, aggressive behaviour (includes patient-to-patient)	1471	230	8	1	1	1711
Patient accident	1183	471	34	8	2	1698
Implementation of care and ongoing monitoring / review	128	946	451	1	2	1528
Access, admission, transfer, discharge (including missing patient)	1107	135	33	1	4	1280
Medication	808	140	5			953
Other	306	150	23	1	38	518
Consent, communication, confidentiality	364	22	3			389
Documentation (including electronic & paper records, identification and drug charts)	276	17				293
Infrastructure (including staffing, facilities, environment)	254	31	2		2	289
Patient abuse (by staff / third party)	82	36	1	1		120
Medical device / equipment	45	7				52
Clinical assessment (including diagnosis, scans, tests, assessments)	36	9	2			47
Infection Control Incident	24	13	3			40
Total	**9961**	**3065**	**603**	**19**	**83**	**13731**

Speciality	No Harm	Low	Moderate	Severe	Death	Total
Mental health	7788	1580	105	14	73	9560
Primary care / Community	787	1125	446	4	6	2368
Medical specialties	460	201	42	1	3	707
Other specialties	423	91	7		1	522
Learning disabilities	392	55				447
Not applicable	53	4				57
Other	40	7	3			50
Surgical specialties	12	2				14
Unknown	6					6
	9961	**3065**	**603**	**19**	**83**	**13731**

Source: NRLS

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN

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CQUIN

Under development

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN

CQUIN

Under development

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Patient led assessments of the care environment (PLACE)

Insight

CareQuality Commission

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PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2018 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
ST MARGARET'S HOSPITAL	Mixed Service	100%	94.85%	94.65%	94.26%	93.4%	93.63%
ROCHFORD COMMUNITY HOSPITAL	Mental Health Only	100%	93.7%	89.66%	99.74%	91.26%	94.48%
ROBIN PINTO UNIT	Mental Health Only	99.58%	90.63%	92.06%	93.12%	81.99%	77.72%
THURROCK COMMUNITY HOSPITAL	Mental Health Only	100%	95.95%	94.34%	98.28%	92.92%	95.58%
THE BRAMBLES - COLCHESTER	Mental Health Only	98.68%	83.87%		97.13%		75%
BROOMFIELD HOSPITAL	Mental Health Only	99.36%	76.54%	83.64%	93.7%	69.62%	78.27%
KING'S WOOD CENTRE - COLCHESTER	Mental Health Only	100%	70.93%	83.83%	94.3%	72.73%	83.87%
COLCHESTER - THE LAKES	Mental Health Only	99.86%	70%	81.18%	96.7%		80.57%
RAWRETH COURT	Mental Health Only	100%	95.59%	92.15%	99.3%	93.95%	96.87%
CLIFTON LODGE	Mental Health Only	100%	92.65%	90.49%	97.18%	91.54%	93.72%
BROCKFIELD HOUSE	Mental Health Only	99.8%	97.62%	95.26%	99.07%		96.82%
THE ST. AUBYN'S CENTRE, COLCHESTER	Mental Health Only	99.7%	69.79%	76.05%	92.47%		78.42%
WOOD LEA CLINIC, BEDFORD	Mental Health Only	99.79%	87.5%	91.51%	97.46%		82.99%
CHRISTOPHER UNIT (LINDEN)	Mental Health Only	100%	70.45%	78.33%	96.2%		82.27%
CHELMER & STORT	Mental Health Only	100%	94.2%	91.32%	94.02%	92.63%	84.25%
CUMBERLEDGE CENTRE	Community	100%	88.89%	95.01%	94.03%		93.38%
LANDERMERE CENTRE MENTAL HEALTH WARDS, CLACTON-ON-SEA	Mental Health Only	99.46%	84.52%	79.06%	95%	85.2%	87.27%
MOUNTNESSING COURT, BILLERICAY	Mental Health Only	98.95%	94.87%	92.3%	94.67%	94.1%	97.26%
BASILDON MENTAL HEALTH UNIT, BASILDON	Mental Health Only	99.3%	91.23%	91.45%	99.18%	91.36%	94.67%
BYRON COURT - 5 HEATH CLOSE	Both mental health and learning disabilities provided from the same site by the same provider	100%	92.98%	95.36%	98.91%		92.8%
SAFFRON WALDEN COMMUNITY HOSPITAL	Community	100%	93.8%	90.91%	94.97%	96.55%	96.26%
This trust		99.73%	89.18%	90.03%	96.7%	87.46%	90.42%
England average (MH and LD trusts)		98.64%	90.42%	91.04%	95.24%	87.34%	88.49%
England average (All MH trusts)		98.59%	90.08%	91.29%	95.26%	87.2%	88.31%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

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Delayed transfers of care between Nov 17 - Oct 18

Daily average beds delayed by responsibility

	NHS	Social Care	Both	Total
Nov-17	25.8	4.3	0.9	31.0
Dec-17	13.7	6.5	4.4	24.6
Jan-18	13.5	5.2	3.9	22.6
Feb-18	15.2	3.0	2.2	20.4
Mar-18	11.5	2.9	1.0	15.4
Apr-18	15.9	6.5	2.5	24.9
May-18	14.6	6.2	1.0	21.8
Jun-18	14.1	9.7	2.0	25.7
Jul-18	11.0	9.5	0.1	20.6
Aug-18	14.5	8.4	1.0	23.9
Sep-18	13.4	8.1	1.0	22.5
Oct-18	11.4	16.5	1.0	28.9
Total	174.7	86.7	21.0	282.4

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.
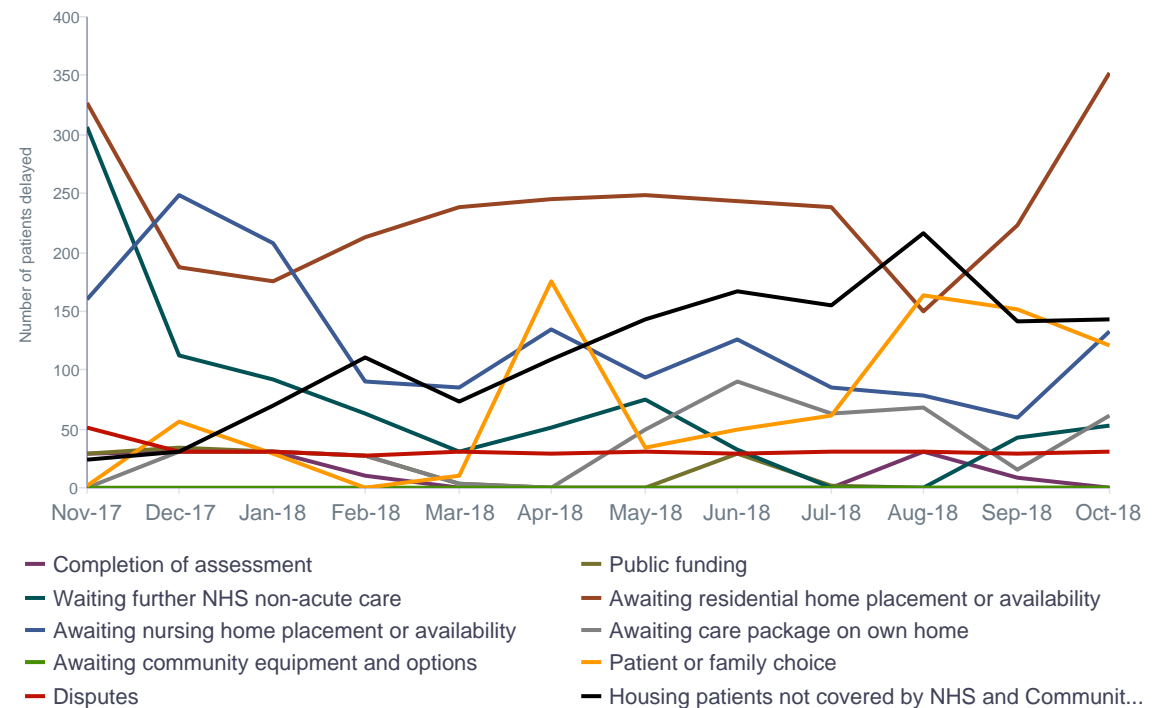
Delayed Transfers of Care (DToC) Beds by reason

- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availability
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Community ...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

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Delayed transfers of care between Nov 17 - Oct 18

Number of days delayed by responsibility

	NHS	Social Care	Both	Total
Nov-17	775	128	27	930
Dec-17	426	200	137	763
Jan-18	419	162	120	701
Feb-18	426	84	62	572
Mar-18	358	89	31	478
Apr-18	476	196	75	747
May-18	452	193	32	677
Jun-18	422	290	60	772
Jul-18	342	293	3	638
Aug-18	451	259	31	741
Sep-18	402	243	30	675
Oct-18	352	512	31	895
Total	5301	2649	639	8589

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason

- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availability
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Communit...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

Outlier status:

2018

Key:

| MB Much better | B Better | S About the same | W Worse | MW Much worse |

Outliers are flagged where a high proportion of people told us their experience of care was either in line with the worst or best possible answer to a wide range of questions across the entire survey.

Feedback from adults (aged 18 or over) who received care or treatment for a mental health condition during September - November 2017

Where has patient experience improved from 2017 to 2018?

There were no areas that have improved

Where has patient experience continued to be better?

There were no areas better than expected in both years

Where has patient experience declined from 2017 to 2018?

There were no areas that have declined

Where has patient experience continued to be worse?

There were no areas worse than expected in both years

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

Key:

0 2 4 6 8 10

As expected + +
Worse + +
Better + +

➡ No significant change

🔻 2018 score is **significantly lower** than 2017 score

🔺 2018 score is **significantly higher** than 2017 score

Question	2015	2016	2017	2018 Score out of 10	Worse	Better	Trend
Q3. In the last 12 months, do you feel you have seen NHS mental health services often enough for your needs?	-	-	-	5.8	5.3	6.7	NA
Q4. Were you given enough time to discuss your needs and treatment?	-	-	-	7.3	6.9	7.9	NA
Q5. Did the person or people you saw understand how your mental health needs affect other areas of your life?	-	-	-	6.8	6.5	7.4	NA
Q6. Have you been told who is in charge of organising your care and services?	-	-	-	7.3	6.3	8.4	NA
Q8. Do you know how to contact this person if you have a concern about your care?	-	-	-	9.8	9.4	9.9	NA
Q9. How well does this person organise the care and services you need?	-	-	-	8.2	7.8	8.7	NA
Q10. Have you agreed with someone from NHS mental health services what care you will receive?	-	-	-	5.8	5.3	6.6	NA
Q11. Were you involved as much as you wanted to be in agreeing what care you will receive?	-	-	-	7.4	6.8	7.8	NA
Q12. Does this agreement on what care you will receive take your personal circumstances into account?	-	-	-	7.5	6.9	8.0	NA
Q13. In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?	-	-	-	7.4	6.2	8.1	NA
Q14. Did you feel that decisions were made together by you and the person you saw during this discussion?	-	-	-	7.2	6.9	8.2	NA
Q16. Were the reasons for any change to the people you see for your care explained to you at the time?	-	-	-	5.7	5.2	7.0	NA
Q17. What impact has this had on the care you receive?	-	-	-	5.7	5.7	8.0	NA
Q18. Do you know who to contact out of office hours if you have a crisis?	-	-	-	7.4	6.0	8.0	NA
Q19. In the last 12 months, did you get the help you needed when you tried contacting this person or team?	-	-	-	6.6	5.9	7.3	NA
Q21. Were you involved as much as you wanted to be in decisions about which medicines you receive?	-	-	-	6.8	6.4	7.6	NA
Q22. Were you given information about your medicines in a way that you were able to understand?	-	-	-	6.9	6.3	7.5	NA
Q25. In the last 12 months, has an NHS mental health worker checked with you about how you are getting on with your medicines?	-	-	-	7.7	6.9	8.8	NA
Q27. Were any NHS therapies you received explained to you in a way you could understand?	-	-	-	8.1	7.5	8.6	NA
Q28. Were you involved as much as you wanted to be in deciding what NHS therapies to use?	-	-	-	7.5	6.2	7.6	NA
Q31. In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?	-	-	-	4.7	3.6	5.6	NA
Q32. In the last 12 months, did NHS mental health services provide help or advice with finding support for financial advice or benefits?	-	-	-	4.6	3.2	5.0	NA
Q33. In the last 12 months, did NHS mental health services provide help or advice with finding support for finding or keeping work?	-	-	-	4.3	2.8	4.7	NA
Q34. In the last 12 months, has someone from NHS mental health services supported you in joining a group or taking part in an activity?	-	-	-	5.2	3.9	5.6	NA
Q35. Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?	-	-	-	6.1	6.1	7.4	NA
Q36. Have you been given information about getting support from people with experience of the same mental health needs?	-	-	-	3.7	2.8	4.2	NA
Q37. Overall experience	-	-	-	6.7	6.4	7.3	NA
Q38. Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?	-	-	-	8.2	7.9	8.7	NA

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 22 January 2019 |

| MENTAL HEALTH ACT | INCIDENTS | CQUIN | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | DATA QUALITY | Table of Contents |

Key messages

Comparing 2017 results for Essex Partnership University NHS Foundation Trust to all mental health trusts:

- Recommendation rates were 'lower'
- Engagement score was 'about the same'
- Communication was 'about the same'
- Bullying and harassment was 'higher'

Overall engagement score

KF6. % staff reporting good communication

KF1. Staff recommendation of the organisation score

KF26. % staff experiencing harassment, bullying or abuse from other staff

Mental Health trusts   This trust

Response rate for mental health trusts   Response rate for this trust

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Insight
CareQuality
Commission

NHS STAFF SURVEY 2017

KF1. Staff recommendation of the trust as a place to work or receive treatment
KF2. Staff satisfaction with the quality of work and patient care they are able to deliver
KF3. % agreeing that their role makes a difference to patients
KF4. Staff motivation at work
KF5. Recognition and value of staff by managers and the organisation
KF6. % reporting good communication between senior management and staff
KF7. % staff able to contribute towards improvements at work
KF8. Staff satisfaction with level of responsibility and involvement
KF9. Effective team working
KF10. Support from immediate managers
KF11. % appraised in last 12 months
KF12. Quality of appraisals
KF13. Quality of non-mandatory training, learning or development
KF14. Staff satisfaction with resourcing and support
KF15. % of staff satisfied with the opportunities for flexible working patterns
*KF16. % working extra hours
*KF17. % suffering work related stress in last 12 months
*KF18. % feeling pressure in last 3 months to attend work when feeling unwell
KF19. Organisation and management interest in and action on health and wellbeing
*KF20. % experiencing discrimination at work in the last 12 months
KF21. % believing that trust provides equal opportunities for career progression or promotion
*KF22. % experiencing physical violence from patients, relatives or the public in last 12 months
*KF23. % experiencing physical violence from staff in last 12 months
KF24. % reporting most recent experience of violence
*KF25. % experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months
*KF26. % experiencing harassment, bullying or abuse from staff in last 12 months
KF27. % reporting most recent experience of harassment, bullying or abuse
*KF28 % witnessing potentially harmful errors, near misses or incidents in last month
KF29. % reporting errors, near misses or incidents witnessed in the last month
KF30. Fairness and effectiveness of procedures for reporting errors, near misses and incidents
KF31. Staff confidence and security in reporting unsafe clinical practice
KF32. Effective use of patient / service user feedback

*lower scores are better

Staff Survey Key

| Below Average	Ranked worst third	Average	Ranked middle third	Above Average	Ranked best third

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Key finding	Rank	Change
KF1. Staff recommendation of the trust as a place to work or receive treatment	44	
KF2. Staff satisfaction with the quality of work and patient care they are able to deliver	20	
KF3. % agreeing that their role makes a difference to patients	30	
KF4. Staff motivation at work	26	
KF5. Recognition and value of staff by managers and the organisation	33	
KF6. % reporting good communication between senior management and staff	34	
KF7. % staff able to contribute towards improvements at work	37	
KF8. Staff satisfaction with level of responsibility and involvement	24	
KF9. Effective team working	29	
KF10. Support from immediate managers	29	
KF11. % appraised in last 12 months	27	
KF12. Quality of appraisals	26	
KF13. Quality of non-mandatory training, learning or development	25	
KF14. Staff satisfaction with resourcing and support	17	
KF15. % of staff satisfied with the opportunities for flexible working patterns	35	
*KF16. % working extra hours	36	
*KF17. % suffering work related stress in last 12 months	25	
*KF18. % feeling pressure in last 3 months to attend work when feeling unwell	23	
KF19. Organisation and management interest in and action on health and wellbeing	35	
*KF20. % experiencing discrimination at work in the last 12 months	29	
KF21. % believing that trust provides equal opportunities for career progression or promotion	33	
*KF22. % experiencing physical violence from patients, relatives or the public in last 12 months	20	
*KF23. % experiencing physical violence from staff in last 12 months	20	
KF24. % reporting most recent experience of violence	38	NDC
*KF25. % experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months	27	
*KF26. % experiencing harassment, bullying or abuse from staff in last 12 months	37	
KF27. % reporting most recent experience of harassment, bullying or abuse	48	NDC
*KF28 % witnessing potentially harmful errors, near misses or incidents in last month	28	
KF29. % reporting errors, near misses or incidents witnessed in the last month	49	
KF30. Fairness and effectiveness of procedures for reporting errors, near misses and incidents	31	
KF31. Staff confidence and security in reporting unsafe clinical practice	38	
KF32. Effective use of patient / service user feedback	42	

*lower scores are better

Staff Survey Key

Rank					Change	
Below Average	Ranked worst third	Average	Ranked middle third	Above Average	Ranked best third	Improving	Worsening

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Staff friends and family

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 22 January 2019 |

| MENTAL HEALTH ACT | INCIDENTS | CQUIN | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | DATA QUALITY | Table of Contents |

Key messages

• The percentage of staff that would recommend this trust as a place to work in Q2 18/19 stayed about the same when compared to the same time last year

• The percentage of staff that would recommend this trust as a place to receive care in Q2 18/19 stayed about the same when compared to the same time last year

Staff (%) that would recommend trust for work
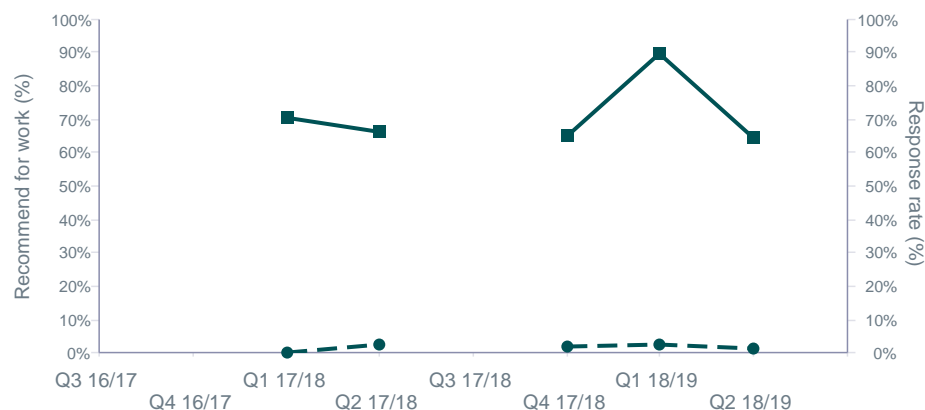
Staff (%) that would recommend trust for care
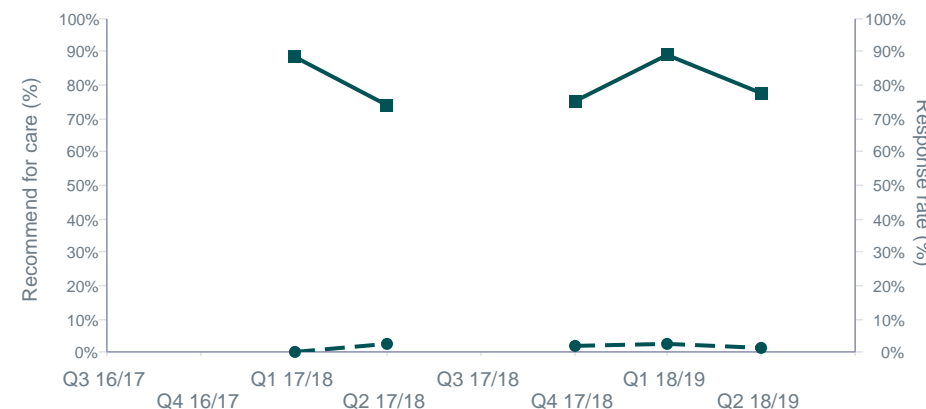
This trust   Response rate for this trust

Please note: Data is not collected during Q3 each year because the Staff Survey is conducted during this time

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard (WRES)

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents

Key messages

- In the latest survey the responses from BME staff and white staff were significantly different for KF21, Q17b
- The total response rate was lower than both the England average and the minimum recommended response rate of 50%

NHS Staff Survey Indicator		Proportion of respondents answering "Yes"		% difference between BME and white staff	
		BME staff	**White staff**		
KF25. Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months	**Trust**	**32.0%**	**27.6%**	●	**-4.3%**
	Sector	33.1%	28.1%		-5.0%
KF26. Percentage of staff experiencing harassment, bullying or abuse from staff the last 12 months	**Trust**	**22.3%**	**21.4%**	●	**-0.8%**
	Sector	24.4%	20.2%		-4.3%
KF21. Percentage of staff believing that the trust provides equal opportunities for career progression or promotion	**Trust**	**75.0%**	**87.3%**	🟠	**12.3%**
	Sector	73.4%	87.7%		14.4%
Q17b. In the last 12 months have you personally experienced discrimination at work from a manager / team leader or other colleagues?	**Trust**	**12.1%**	**6.0%**	🟠	**-6.1%**
	Sector	13.3%	6.2%		-7.1%

Key for % difference between BME and white staff

- 🟠 Statistically significant
- ● Not statistically significant
- ○ Statistical analysis of results was not undertaken. Trusts were only included in our analysis if at least 50 BME and 50 White staff responded, or the trust carried out a census

		Previous	Latest
Sampling method	**Trust**	**Not In Survey**	**Census**
Total number of recipients *(ineligible staff removed)	**Trust**		**5,733**
Response rate from total recipients	**Trust**		**41.8%**
	Sector	46.9%	48.3%

		BME		White		Total
Average number of respondents across the 4 WRES questions	**Trust**	**329**	**(15.7%)**	**1,760**	**(84.3%)**	**2,089**
	Sector	11,886	(14.3%)	70,979	(85.7%)	82,865

Trusts are encouraged to perform a census rather than a basic or extended sample in order to understand experiences for different staff groups. We encourage the trust to get more respondents to really understand issues affecting staff. It would also be helpful for inspection staff to follow up on what the trust is doing to understand the potential underlying causes and improve the experience for staff.

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Data quality

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 22 January 2019 |

| MENTAL HEALTH ACT | INCIDENTS | CQUIN | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | DATA QUALITY | Table of Contents |

Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

Dataset coverage

DQ Measure – proportion of valid records

| Description	Apr 18	Oct 18	National Average
Data quality measures - Percentage (MHS-DQM01 - MHS-DQM11, MHS-DQM18 - MHS-DQM20)			
MHS-DQM01 NHS Number	100%	100%	99%
MHS-DQM02 Postcode Of Usual Address	99%	99%	98%
MHS-DQM03 Person Birth Date	100%	100%	100%
MHS-DQM04 Person Stated Gender Code	100%	100%	100%
MHS-DQM05 Ethnic Category Code	93%	94%	81%
MHS-DQM06 General Medical Practice Code (Patient Registration)	99%	99%	98%
MHS-DQM07 Mental Health Act Legal Status Classification Code	62%	60%	92%
MHS-DQM08 Treatment Function Code (Mental Health)	91%	92%	89%
MHS-DQM10 Primary Reason for Referral (Mental Health)	42%	45%	33%
MHS-DQM11 Care Professional Service Or Team Type Association (Mental Health)	94%	95%	80%
MHS-DQM18 Service Or Team Type Referred To (Mental Health)	89%	91%	84%
MHS-DQM19 Primary Reason for Referral (Mental Health) (Referral received on or after 1st Jan 2016)	49%	51%	38%
MHS-DQM20 Clinical Response Priority Type	51%	86%	92%
Data quality commissioner - Percentage (MHS-DQM12 - MHS-DQM16)			
MHS-DQM12 Organisation Identifier (Code of Commissioner)	100%	100%	98%
MHS-DQM13 Organisation Identifier (Code of Commissioner)	100%	100%	99%
MHS-DQM14 Organisation Identifier (Code of Commissioner)	not available	not available	98%
MHS-DQM15 Organisation Identifier (Code of Commissioner)	not available	not available	100%
MHS-DQM16 Organisation Identifier (Code of Commissioner)	100%	100%	98%
Data Integrity Measures - Count / Percent (MHS-DIM01 - MHS-DIM03)			
MHS-DIM01 Referrals to CYP-MH services starting in RP	3%	6%	55%
MHS-DIM02 Referrals to Eating Disorder services starting in RP	2%	3%	2%
MHS-DIM03 Coded Procedure (SNOMED Stop Clock for ED)	not available	not available	11%
MHS-DQM09 Organisation Site Identifier (Of Treatment)	100%	100%	85%
MHS-DQM31 Hospital Bed Type (Mental Health)	44%	50%	42%
MHS-DQM32 Referred out of area reason (adult acute mental health)	not available	not available	17%
MHS-DQM33 Ex-British armed forces indicator	18%	20%	12%

Insight MH NHS
CareQuality Commission

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 22 January 2019 |

| KEY | DATA | APPENDIX 1 |

Performance level

MB Much better

B Better

S About the same

W Worse

MW Much worse

! Non-submission

○ No data

Performance change

⬆ Improving

➡ About the same

⬇ Declining

Ratings

O Outstanding

G Good

RI Requires improvement

I Inadequate

NR* Inspected but not formally rated

NA Not rated

Understanding data

The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

n/a Value is not applicable

- Data is not available for trust or time period.

* Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are supressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- **Statistical Methods of Analysis Guidance**

- **Indicator Guidance**

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| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 22 January 2019 |

| KEY | DATA | APPENDIX 1 |

Inspectors can click the link below to access the data sheet which gives further details about the indicators in the Intelligence section of the tool. Trusts can view their individual datasheets on the online website.

Data Sheet

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FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

KEY	DATA	APPENDIX 1		**Table of Contents**

Registered Locations

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Rehabilitation services	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Rehabilitation services	Mental Health
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People

Essex Partnership University NHS Foundation Trust (R1L)
Definitions > Appendix 1

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Older People
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	MH Essex	Rehabilitation services	Older People
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	MH Essex	Rehabilitation services	Physical Disability
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	MH Essex	Rehabilitation services	Younger Adults

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

KEY	DATA	APPENDIX 1		

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	MH Essex	Rehabilitation services	Sensory Impairment
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Younger Adults
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Older People
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Physical Disability
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Dementia
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Learning disabilities or autistic spectrum disorder
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Mental Health
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Sensory Impairment
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	People with an eating disorder
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	People who misuse drugs and alcohol
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

KEY	DATA	APPENDIX 1	

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Mental Health
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Older People
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Dementia
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Dementia

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Older People
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Dementia
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Physical Disability
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act

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FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	22 January 2019

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	Mental Health
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community based services for people who misuse substances	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community healthcare service	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community based services for people with mental health needs	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community based services for people with a learning disability	Whole Population
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health