

CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

What we've updated in February/March

Sharing with providers

We are working towards sharing an updated version of the tool in March and May 2019.

General information

We have introduced two new indicators into the Intelligence section of the tool based on the 2018 Community Mental Health Survey. These indicators cover if service users have met with NHS mental health services to discuss their care and if information has been shared about getting support from people with experience of similar mental health needs. We have also uploaded the corrected MHSDS data published by NHS Digital up to the end of November 2018. These figures provide the content for the MHSDS data in the facts and figures section and the data quality featured data set page. We are also working on updating the content of CQC Insight to reflect the latest findings from the NHS staff survey. These will be introduced into CQC Insight as soon as the analysis is complete.

Intelligence analysis

Refreshed data streams:

- Care Quality Commission - Internal Data
- Care Quality Commission - Mental Health Act database
- Care Quality Commission – Community Mental Health Survey
- Central Alerting System (CAS)
- Electronic Staff Records - ESR Data Warehouse
- General Medical Council – Enhanced monitoring
- NHS Improvement - National Reporting and Learning System - NRLS
- NHS Digital – Mental Health Services Data Set
- NHS Improvement - Single Oversight Framework
- NHS England – Bed occupancy ratio
- NHS England – Delayed transfers of care

Facts and figures

Refreshed data streams:

- People in contact with services and trust inpatient activity - Mental Health Services Data Set (MHSDS)
- Finance & Governance - Single Oversight Framework segmentation
- Finance & Governance – Projected Surplus
- CPA seven day follow up; CRHT gatekeeping - MH Community Teams Activity
- Staffing - Electronic Staff Records
- Population Estimates – Care Quality Commission inspection reports

Ratings

Featured data sources

Refreshed pages:

Mental Health Act

- Complaints and Notifications
- Deaths of detained patients
- Indicators based on our MHA visits
- Second opinion appointed doctors

- Absence without leave (AWOLs)

Incidents

- National Reporting and Learning System (NRLS) incidents
- Notifications and whistleblowing to CQC
- Safeguarding alerts to CQC
- Never Events/Serious incidents reported to Strategic Executive Information System (StEIS)

Delayed Transfers of Care

Data Quality (MHSDS)

Facts, figures and ratings

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES	
TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS				
<p>Contextual information relating to the trust/provider, inpatient and community based services</p> <ul style="list-style-type: none"> Links to externally published assessments of CCG commissioning of mental health services Activity levels at provider, inpatient and community-based services level Staffing capacity, turnover and sickness; financial information 							
				<ul style="list-style-type: none"> Ratings data at provider and core service level; changes over time in the ratings An indication of the changes in intelligence 			

Intelligence analysis

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES	
OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES				
<ul style="list-style-type: none"> Intelligence overview of key messages for trust/provider, inpatient and community based services 							
				<ul style="list-style-type: none"> Indicator detail pages - for trust/provider, inpatient and community based services 			

Featured data sources

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES	
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY
<ul style="list-style-type: none"> Mental Health Act Incidents (mortality, notifications, incidents reported to StEIS and NRLS) PLACE scores Delayed transfers of care 							
				<ul style="list-style-type: none"> Community mental health survey NHS staff survey and Staff Friends and Family Test Provider level data quality measures for MHSDS 			

Definitions

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES	
KEY	DATA	APPENDIX 1					
<ul style="list-style-type: none"> Key of symbols and colours Data definitions and download 							
				<ul style="list-style-type: none"> Locations registered with CQC 			

TRUST
[INPATIENT SERVICES](#)
[COMMUNITY-BASED SERVICES](#)
[RATINGS](#)
[Table of Contents](#)
Trust level rating:

Date of last inspection: 16/05/2018

Date of publication: 26/07/2018

Safe
RI

26/07/2018

Effective
G

26/07/2018

Caring
G

26/07/2018

Responsive
G

26/07/2018

Well led
G

26/07/2018

Overall
G

26/07/2018

Provider type: Mental Health - FT

Organisational context

The main local authorities served by the provider are:

The main clinical commissioning groups for this provider are: Information not currently available

Assessments of CCGs can be found at:

- [Mental Health Five Year Forward View Dashboard](#)
- [CCG ratings – Mental Health](#)
- [NHS RightCare CCG data packs](#)

[Link to PHE's Mental Health fingertips tools](#)
Registered locations

For detailed information about the registered locations please refer to the 'Definitions and Appendices' section.

Population estimate: 2,500,000

People in contact with services at the end of 30/11/2018	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services	29330	560	70
All contacts	36030	-	-
Attended contacts	29455	-	1365
Open referrals	40090	2870	70
Open ward stays	535	30	35
People discharged from the service	5405	-	175
People assigned to a Mental Health Care Cluster	19100	-	-
People in contact with mental health services aged 0 to 18	-	-	525

People in contact with adult mental health services	At the end of 31/05/2018	At the end of 30/11/2018
At the end of the reporting period	27845	29330
On CPA at the end of the reporting period	5100	5035
On CPA for 12 months at the end of the reporting period	3260	3260
On CPA for 12 months with review at the end of the reporting period	2890	2820
People with a crisis plan in place at the end of the reporting period	11695	12140

People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	At the end of 31/05/2018		At the end of 30/11/2018	
	Provider	England	Provider	England
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period	4090	134157	4015	128510
Aged 18-69 on CPA at the end of the reporting period in settled accommodation	1210	76981	1145	75325
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation	30%	57.4%	28%	58.6%
Aged 18-69 on CPA at the end of the reporting period in employment	225	11058	810	10866
Proportion aged 18-69 on CPA at the end of the reporting period in employment	5%	8.2%	20%	8.5%

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G

26/07/2018

Overall

G

26/07/2018

Provider type: Mental Health - FT

Capacity	Previous	Latest	Change	National comparison
Number of staff (contracted WTE)				
Medical and Dental	170.7	188.9	(+10.7%)	
Nursing and Midwifery	654.6	595.3	(-9.1%)	
Other clinical staff	1,881.3	1,577.3	(-16.2%)	
All other staff	1,421.7 Jun 17	1,255.4 Dec 18	(-11.7%)	
Staff turnover (Headcount)				
Medical and Dental	6.5%	5.3%	(-1.1%)	
Nursing and Midwifery	11.4%	9.2%	(-2.2%)	
Other clinical staff	15.1%	14.3%	(-0.8%)	
All other staff	8.9% Jan 17 - Dec 17	12.6% Jan 18 - Dec 18	(+3.7%)	
Staff sickness				
Medical and Dental	1.8%	2.2%	(+0.4%)	
Nursing and Midwifery	4.3%	4.7%	(+0.4%)	
Other clinical staff	5.0%	4.9%	(-0.1%)	
All other staff	3.7% Jan 17 - Dec 17	4.6% Jan 18 - Dec 18	(+0.8%)	
Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)	368	(2,720)	NA	
Turnover [£000s]		352,257	NA	
NHSI Single Oversight Framework segmentation	Providers offered targeted support	Providers offered targeted support	NA	

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents
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Ratings for inpatient core services:

	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	G 26/07/2018	RI 26/07/2018
Long stay/rehabilitation mental health wards for working age adults (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	RI 26/07/2018
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for older people with mental health problems (26/07/2018)	G 26/07/2018	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Admissions, discharges and bed days

Activity	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18
Admissions to hospital	335	335	355	315	365	360
Discharges from hospital	350	340	375	305	390	340
Bed days	16730	17135	16725	16390	18045	17590
Days of delayed discharge	990	950	975	855	1040	905
Under 16 bed days on adult wards	*	*	*	*	*	*
Age 16 bed days on adult wards	*	*	*	*	*	*
Age 17 bed days on adult wards	*	*	*	*	*	*

Open ward stays

Inpatient service	At the end of 31/05/2018	At the end of 30/11/2018
Adult mental health services	505	535
Adult acute mental health care	220	250
Specialised adult mental health services	105	120

TRUST

**INPATIENT
SERVICES**

COMMUNITY-BASED
SERVICES

RATINGS

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Ratings for inpatient core services:

	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	G 26/07/2018	RI 26/07/2018
Long stay/rehabilitation mental health wards for working age adults (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	RI 26/07/2018
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for older people with mental health problems (26/07/2018)	G 26/07/2018	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

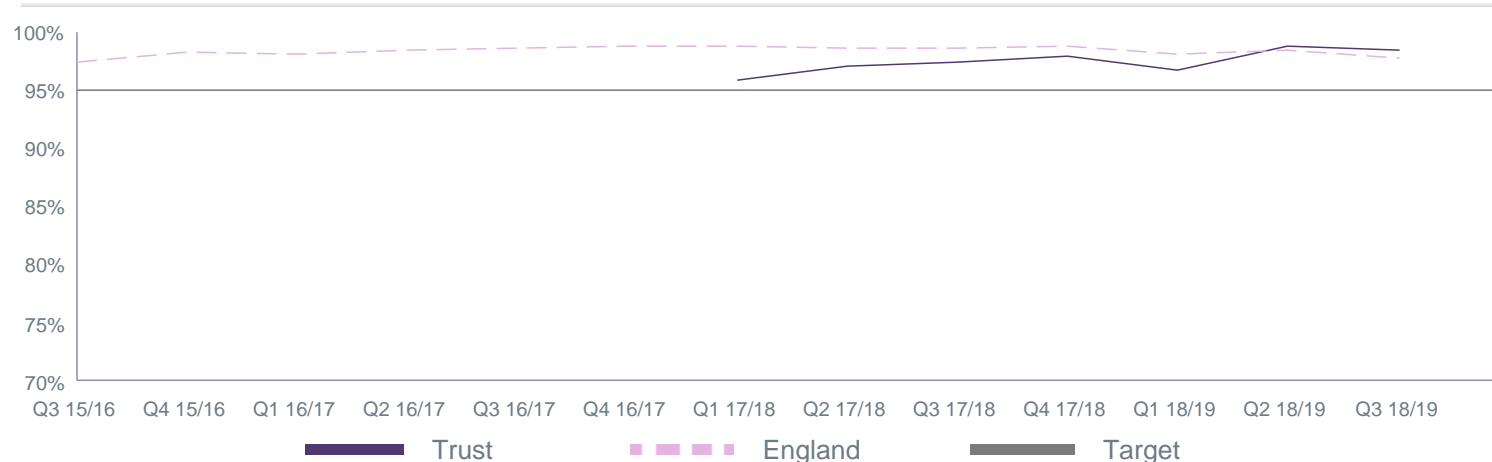
Age profiles

Age profile	Open hospital spells at the end of 30/11/2018
0 – 18	45
19 – 64	395
65 and over	150

Age profile	Subject to detention at end of 30/11/2018
0 – 17	25
18 – 64	255
65 and over	40

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS				Table of Contents
Ratings for community-based core services:		Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age (26/07/2018)		G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Mental health crisis services and health-based places of safety (26/07/2018)		RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Specialist community mental health services for children and young people		NA	NA	NA	NA	NA	NA
Community-based mental health services for older people (26/07/2018)		RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Community mental health services for people with learning disabilities or autism (26/07/2018)		G 26/07/2018	G 26/07/2018	O 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team



Contact with specialist community teams:

Contacts at 30/11/2018	All Contacts	Attended contacts
Crisis resolution service or home treatment team	3530	3280
Memory services team	4420	3470
Perinatal mental health team	*	*

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2017/18 Q3	97.8%	95.4%
2017/18 Q4	92.8%	95.5%
2018/19 Q1	96.9%	95.8%
2018/19 Q2	96.2%	95.7%
2018/19 Q3	92.4%	95.5%

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents					
<div>This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.</div> <div>Key messages</div> <div>Intelligence indicates that:</div> <div>• Overall performance for this trust is not available at this time</div>	Inpatient services	Overall	Safe	Effective	Caring	Responsive	Well led	Overall	NA
			NA	NA	NA	NA	NA	NA	
		Acute wards for adults of working age and psychiatric intensive care units	RI	G	G	RI	G	RI	
		Long stay/rehabilitation mental health wards for working age adults	RI	G	G	G	RI	RI	
		Forensic inpatient/secure wards	RI	G	G	G	G	G	
		Child and adolescent mental health wards	RI	G	G	G	G	G	
		Wards for older people with mental health problems	G	RI	G	G	G	G	
		Wards for people with learning disabilities or autism	G	G	G	G	G	G	
		Community-based mental health services for adults of working age	G	G	G	G	G	G	
		Mental health crisis services and health-based places of safety	RI	G	G	G	G	G	
	Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA	NA	
	Community-based mental health services for older people	RI	G	G	G	G	G		
	Community mental health services for people with learning disabilities or autism	G	G	O	G	G	G		

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents							
This page displays changes to the core service, key questions and overall ratings.											
Key messages											
Intelligence indicates that:											
• Overall performance for this trust is not available at this time											
Inpatient services				Overall	Safe NA	Effective NA	Caring NA	Responsive NA	Well led NA	Overall NA	
				Acute wards for adults of working age and psychiatric intensive care units	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	NA
				Long stay/rehabilitation mental health wards for working age adults	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
				Forensic inpatient/secure wards	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
				Child and adolescent mental health wards	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
				Wards for older people with mental health problems	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
				Wards for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
Community-based services				Community-based mental health services for adults of working age	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	NA
				Mental health crisis services and health-based places of safety	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
				Specialist community mental health services for children and young people	NA -	NA -	NA -	NA -	NA -	NA -	
				Community-based mental health services for older people	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
				Community mental health services for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents
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This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

- Overall performance for this trust is not available at this time

Community health services

	Safe	Effective	Caring	Responsive	Well led	Overall
	NA	NA	NA	NA	NA	NA
Overall	RI	G	G	G	G	G
Community health services for adults	G	G	G	G	G	G
Community health services for children, young people and families	G	G	O	G	G	G
Community health inpatient services	G	G	G	G	G	G
Community end of life care	G	RI	RI	G	RI	RI
Urgent care services	NA	NA	NA	NA	NA	NA
Community dental services	NA	NA	NA	NA	NA	NA
HIV and sexual health services	NA	NA	NA	NA	NA	NA

TRUST		INPATIENT SERVICES		COMMUNITY-BASED SERVICES		RATINGS		Table of Contents					
This page displays changes to the core service, key questions and overall ratings.													
Key messages				Community health services		Overall		Safe	Effective	Caring	Responsive	Well led	Overall
Intelligence indicates that: • Overall performance for this trust is not available at this time								NA	NA	NA	NA	NA	NA
						July 2018		July 2018	July 2018	July 2018	July 2018	July 2018	
						Community health services for adults		July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
						Community health services for children, young people and families		July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
						Community health inpatient services		July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
						Community end of life care		July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
						Urgent care services		NA	NA	NA	NA	NA	NA
						Community dental services		NA	NA	NA	NA	NA	NA
						HIV and sexual health services		NA	NA	NA	NA	NA	NA

Community health services

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents					
<p>This page displays the latest ratings for any additional core service provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.</p> <p>Key messages</p> <p>Intelligence indicates that:</p> <ul style="list-style-type: none"> Overall performance for this trust is not available at this time 			Overall	Safe	Effective	Caring	Responsive	Well led	Overall
				NA	NA	NA	NA	NA	NA
				RI	G	G	G	G	G
		Additional core services	Substance Misuse						
				RI	RI	G	G	I	RI

Essex Partnership University NHS Foundation Trust (R1L)

Facts and figures > Ratings continued

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	30 March 2019
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TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents
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This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

- Overall performance for this trust is not available at this time

Additional core services Substance Misuse

Safe	Effective	Caring	Responsive	Well led	Overall
NA	NA	NA	NA	NA	NA
July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
July 2018	July 2018	July 2018	July 2018	July 2018	July 2018

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Safe

RI

Effective

G

Caring

G

Responsive

G

Well led

G

Overall

G

Intelligence key messages

Trust-wide indicators

Of the 31 Trust wide indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 4 (13%) as worse and 0 (0%) as much worse. 1 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally

Much worse compared nationally

Improved

Better compared nationally

Worse compared nationally

Declined

- CQC concerns and complaints excluding high secure wards
- The number of fully and partially upheld complaints
- CQCs National Customer Service Centre (NCSC) safeguarding concerns
- Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)

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Safe

RI

Effective

G

Caring

G

Responsive

G

Well led

G

Overall

G

Intelligence key messages

Inpatient services indicators

Of the 49 Inpatient indicators, 0 (0%) are categorised as much better, 3 (6%) as better, 11 (22%) as worse and 1 (2%) as much worse. 2 indicator(s) have been compared to data from 12 months previous, of which 1 (50%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally

Much worse compared nationally

Improved

- Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards

- Ratio of occupied beds to all nursing staff

Better compared nationally

Worse compared nationally

Declined

- Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%)
- Proportion of detained patient records checked where care plans showed evidence of discharge planning (%)
- Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%)

- Bed occupancy: Composite indicator
- Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards
- Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards
- Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards
- Ratio of occupied beds to all nursing staff
- Detained patient deaths: Composite indicator
- Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on general non-secure (level 0) wards
- Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards
- Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards
- Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards
- Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)

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RI

Effective

G

Caring

G

Responsive

G

Well led

G

Overall

G

Intelligence key messages

Community-based services indicators

Of the 13 Community indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 0 (0%) as worse and 1 (8%) as much worse. No key questions are improving or declining.

Much better compared nationally

Much worse compared nationally

Improved

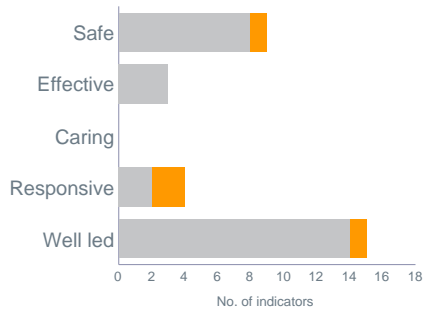
- Rate per 1000 of people aged 0-74 who died from self-harm or undetermined injury while in contact with community mental health services

Better compared nationally

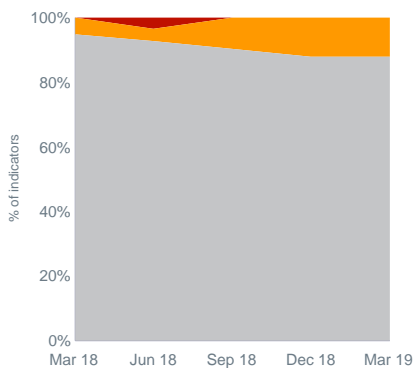
Worse compared nationally

Declined

What's the current performance of trust wide indicators?



How have the performance of the trust-wide indicators changed over time?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S1	CQCs National Customer Service Centre (NCSC) safeguarding concerns Care Quality Commission - Internal data (08 Nov 2018)	1.0	NA	0.0 Oct 17 - Sep 18	NA	W
	S2	Percentage of staff working extra hours (%) NHS England - NHS Staff Survey (09 Jun 2018)	71.1%	NA	72.9% Oct 17 - Dec 17	NA	S
	S2	Staff confidence and security in reporting unsafe clinical practice (%) NHS England - NHS Staff Survey (09 Jun 2018)	67.5%	NA	66.7% Oct 17 - Dec 17	Under dev	S
	S5	Percentage of staff witnessing potentially harmful errors, near misses or incidents in last month (%) NHS England - NHS Staff Survey (09 Jun 2018)	24.3%	NA	23.5% Oct 17 - Dec 17	NA	S
	S5	Proportion of reported patient safety incidents that are harmful - proportion of all incidents reported to the NRLS that are categorised as low harm, moderate, severe or death (%) National Reporting and Learning System - NRLS (11 Mar 2019)	34.8%	NA	27.8% Dec 17 - Nov 18	NA	S
	S6	Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way Medicines and Healthcare products Regulatory Agency (MHRA) - Central Alerting System (07 Mar 2019)			Feb 18 - Feb 19	NA	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts during the preceding 12 months, but which were still open on the date CQC extracted data		NA	0 alerts still open Mar 18 - Feb 19	NA	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts more than 12 months before, but which were still open on the date CQC extracted data		NA	0 alerts still open Feb 18 - Feb 19	NA	S
		Central Alerting System (CAS): The percentage of CAS alerts with closing dates during the preceding 12 months which the trust has closed late		NA	<25% of alerts closed late Mar 18 - Feb 19	NA	S
	S6	Consistency of reporting to the National Reporting and Learning System (NRLS) National Reporting Learning System (NRLS) - National Reporting Learning System (NRLS) (05 Nov 2018)		NA	6 months of reporting Oct 17 - Mar 18	NA	S
	S6	Fairness and effectiveness of procedures for reporting errors, near misses and incidents (%) NHS England - NHS Staff Survey (09 Jun 2018)	68.8%	NA	68.4% Oct 17 - Dec 17	NA	S

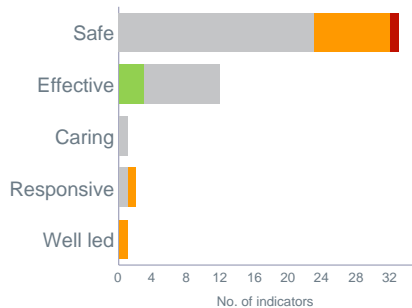
Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Effective	S6	Potential under-reporting of patient safety incidents - count of reported incidents as a ratio to MHMDS and HES spells (no harm, low harm, moderate harm, severe harm, death) National Reporting and Learning System / NHS Digital - NRLS / MHSDS-HES Bridged (19 Feb 2019)	0.2	NA	0.4 Dec 17 - Nov 18	Under dev	S
	E1	Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA NHS Digital - MHSDS (08 Nov 2018)	0.0	NA	0.0 Apr 17 - Mar 18	Under dev	S
	E3	Percentage of staff appraised in last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	90.1%	NA	90.7% Oct 17 - Dec 17	NA	S
	E3	Support from immediate managers (%) NHS England - NHS Staff Survey (09 Jun 2018)	72.5%	NA	72.8% Oct 17 - Dec 17	NA	S
Responsive	R3	The average number of days per out of area placement NHS Digital - Out of Area Placements (07 Jan 2019)	15.4	NA	22.3 Oct 17 - Sep 18	Under dev	S
	R4	CQC concerns and complaints excluding high secure wards Care Quality Commission - Care Quality Commission (08 Nov 2018)	1.0	NA	0.0 Oct 17 - Sep 18	NA	W
	R4	Provider complaints Health and Social Care Information Centre - NHS data on written complaints (08 Nov 2018)	1.0	NA	0.3 Apr 17 - Jun 18	NA	S
	R4	The number of fully and partially upheld complaints Parliamentary Health Service Ombudsman - PHSO complaints (08 Nov 2018)	1.0	NA	0.0 Sep 17 - Aug 18	NA	W
Well led	W1	Percentage of staff reporting good communication between senior management and staff (%) NHS England - NHS Staff Survey (09 Jun 2018)	36.1%	NA	33.9% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff able to contribute towards improvements at work (%) NHS England - NHS Staff Survey (09 Jun 2018)	72.8%	NA	71.0% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff agreeing that their role makes a difference to patients / service users (%) NHS England - NHS Staff Survey (09 Jun 2018)	88.5%	NA	88.4% Oct 17 - Dec 17	NA	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	W3	Percentage of staff attending work in the last 3 months despite feeling unwell because they felt pressure from their manager, colleagues or themselves (%) NHS England - NHS Staff Survey (09 Jun 2018)	52.8%	NA	52.1% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff experiencing discrimination at work in the last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	12.7%	NA	12.4% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	29.0%	NA	28.4% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff experiencing physical violence from patients, relatives or the public in last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	17.4%	NA	15.8% Oct 17 - Dec 17	NA	S
	W3	Percentage of staff feeling unwell due to work related stress in the last 12 months (%) NHS England - NHS Staff Survey (09 Jun 2018)	40.1%	NA	39.8% Oct 17 - Dec 17	NA	S
	W3	Proportion of days sick in the last 12 months for Medical and Dental staff (%) Electronic Staff Record - ESR Data Warehouse (11 Mar 2019)	2.3%	NA	2.2% Jan 18 - Dec 18	NA	S
	W3	Proportion of days sick in the last 12 months for non-clinical staff (%) Electronic Staff Record - ESR Data Warehouse (11 Mar 2019)	4.4%	NA	4.6% Jan 18 - Dec 18	NA	S
	W3	Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%) Electronic Staff Record - ESR Data Warehouse (11 Mar 2019)	5.2%	NA	4.7% Jan 18 - Dec 18	NA	S
	W3	Proportion of days sick in the last 12 months for other clinical staff (%) Electronic Staff Record - ESR Data Warehouse (11 Mar 2019)	5.2%	NA	4.9% Jan 18 - Dec 18	NA	S
	W3	Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%) Department of Health - HCW Seasonal Influenza Vaccination Programme (28 Jun 2018)	62.2%	NA	38.9% Sep 17 - Feb 18	NA	W
	W3	Staff recommendation of the organisation as a place to work or receive treatment (%) NHS England - NHS Staff Survey (09 Jun 2018)	67.1%	NA	65.2% Oct 17 - Dec 17	NA	S

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	W4	Identified level of support needs by provider segmentation NHS Improvement - Single Oversight Framework (SOF) (06 Mar 2019)		Providers offered targeted support Feb 18	Providers offered targeted support Feb 19	➔	S

What's the current performance?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S1	PLACE score for cleanliness of environment (%) NHS Digital - PLACE (13 Sep 2018)	98.6%	NA	99.7% Mar 18 - Jun 18	NA	S
	S1	PLACE score for condition, appearance and maintenance (%) NHS Digital - PLACE (14 Sep 2018)	95.3%	NA	96.7% Mar 18 - Jun 18	NA	S
	S1	PLACE score for dementia care (%) NHS Digital - PLACE (14 Sep 2018)	87.2%	NA	87.5% Mar 18 - Jun 18	NA	S
	S1	PLACE score for disability care (%) NHS Digital - PLACE (14 Sep 2018)	88.3%	NA	90.4% Mar 18 - Jun 18	NA	S
	S2	Proportion of registered nursing staff (%) Electronic Staff Record - ESR Data Warehouse (07 Mar 2019)	51.4%	47.9% Dec 17	46.9% Dec 18	➔	S
	S2	Rate of recorded uses of formal seclusion per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	42.9	NA	20.0 Dec 17 - Nov 18	Under dev	S
	S2	Rate of recorded uses of formal seclusion per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	30.5	NA	6.7 Dec 17 - Nov 18	Under dev	S
	S2	Rate of recorded uses of formal seclusion per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	3.0	NA	0.8 Dec 17 - Nov 18	Under dev	S
	S2	Rate of recorded uses of formal seclusion per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	21.6	NA	14.5 Dec 17 - Nov 18	Under dev	S
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	250.0	NA	532.0 Dec 17 - Nov 18	Under dev	W
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	229.6	NA	20.0 Dec 17 - Nov 18	Under dev	S
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	31.0	NA	7.3 Dec 17 - Nov 18	Under dev	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (08 Mar 2019)	67.6	NA	45.9 Dec 17 - Nov 18	Under dev	
	S2	Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	41.3	NA	216.0 Dec 17 - Nov 18	Under dev	
	S2	Rate of recorded uses of prone restraint per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	51.4	NA	13.3 Dec 17 - Nov 18	Under dev	
	S2	Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (21 Mar 2019)	4.7	NA	5.5 Dec 17 - Nov 18	Under dev	
	S2	Rate of recorded uses of prone restraint per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	14.5	NA	10.2 Dec 17 - Nov 18	Under dev	
	S2	Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	151.7	NA	748.0 Dec 17 - Nov 18	Under dev	
	S2	Rate of recorded uses of restraint per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	307.3	NA	33.3 Dec 17 - Nov 18	Under dev	
	S2	Rate of recorded uses of restraint per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	32.7	NA	12.9 Dec 17 - Nov 18	Under dev	
	S2	Rate of recorded uses of restraint per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	63.3	NA	56.1 Dec 17 - Nov 18	Under dev	
	S2	Ratio of occupied beds to all nursing staff Electronic Staff Record - ESR Data Warehouse (07 Mar 2019)	4.6	8.8 Dec 17	7.9 Dec 18		
	S5	Detained patient deaths: Composite indicator Care Quality Commission / NHS Digital - Mental Health Act database / MHSDS (11 Mar 2019)			Oct 17 - Sep 18	NA	

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
		Detained patient deaths: Trusts flagging for risk in relation to the number of deaths due to natural causes of patients detained under the Mental Health Act (people aged under 75)	-	NA	0.0 Oct 17 - Sep 18	NA	S
		Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)	-	NA	Data suppressed Oct 17 - Sep 18	NA	W
	S5	Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	20.5	NA	40.0 Dec 17 - Nov 18	Under dev	W
	S5	Rate of recorded assaults on patients by other patients per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	7.8	NA	1.3 Dec 17 - Nov 18	Under dev	S
	S5	Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	21.6	NA	28.2 Dec 17 - Nov 18	Under dev	W
	S5	Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	43.1	NA	128.0 Dec 17 - Nov 18	Under dev	W
	S5	Rate of recorded self-harm per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	116.7	NA	6.7 Dec 17 - Nov 18	Under dev	S
	S5	Rate of recorded self-harm per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	24.0	NA	9.9 Dec 17 - Nov 18	Under dev	S
	S5	Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	22.7	NA	59.2 Dec 17 - Nov 18	Under dev	W
	S5	Rate of recorded unauthorised absences per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 Mar 2019)	3.1	NA	3.1 Dec 17 - Nov 18	Under dev	S
	S5	Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 Mar 2019)	3.0	NA	4.3 Dec 17 - Nov 18	Under dev	S

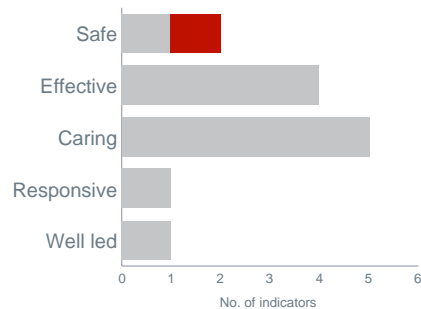
Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S6	Rate per 100 of mental health inpatients aged 0-74 who died while in hospital NHS Digital - MHSDS / HES-ONS linked (25 Mar 2019)	0.0	NA	0.5 Sep 17 - Aug 18	NA	S
Effective	E1	PLACE score for food (%) NHS Digital - PLACE (13 Sep 2018)	91.3%	NA	90.0% Mar 18 - Jun 18	NA	S
	E1	Proportion of detained mental health inpatients who attend Accident and Emergency departments (%) NHS Digital - MHSDS (28 Feb 2019)	17.3%	NA	21.2% Oct 17 - Sep 18	NA	S
	E1	Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	78.2%	NA	94.8% Aug 17 - Jul 18	NA	B
	E1	Proportion of detained patient records checked that show evidence of discussions about rights on detention (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	94.1%	NA	99.0% Aug 17 - Jul 18	NA	S
	E1	Proportion of detained patient records checked where care plans showed evidence of discharge planning (%) Care Quality Commission - Mental Health Act database (09 Jan 2019)	84.2%	NA	96.8% Aug 17 - Jul 18	NA	B
	E1	Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	84.7%	NA	91.5% Aug 17 - Jul 18	NA	S
	E1	Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients (%) Care Quality Commission - Mental Health Act database (04 Mar 2019)	99.9%	NA	100.0% Dec 17 - Nov 18	NA	S
	E1	Proportion of wards visited where there were difficulties in arranging GP services for detained patients (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	13.9%	NA	0.0% Aug 17 - Jul 18	NA	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	E2	Proportion of emergency admissions of mental health inpatients for ambulatory care sensitive conditions NHS Digital - MHSDS monthly (28 Feb 2019)	1.0	NA	0.0 Oct 17 - Sep 18	Under dev	S
	E2	Proportion of inpatients who were discharged in the reporting period and who had no crisis plan recorded at any time in that period NHS Digital - MHSDS (08 Mar 2019)	0.6	NA	0.4 Nov 17 - Oct 18	Under dev	S
	E2	Proportion of non detained mental health inpatients who attend Accident and Emergency departments NHS Digital - MHSDS (28 Feb 2019)	0.2	NA	0.2 Oct 17 - Sep 18	Under dev	S
	E6	Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	82.4%	NA	95.7% Aug 17 - Jul 18	NA	B
Caring	C3	PLACE score for privacy, dignity and well-being (%) NHS Digital - PLACE (14 Sep 2018)	90.1%	NA	89.2% Mar 18 - Jun 18	NA	S
Responsive	R3	Bed occupancy: Composite indicator Care Quality Commission / Department of Health - Mental Health Act database / KH03 (04 Mar 2019)			Dec 17 - Dec 18	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.9	NA	0.9 Jan 18 - Dec 18	Under dev	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA Database	0.9	NA	0.9 Dec 17 - Nov 18	Under dev	S
	R3	Delayed transfers of care: Ratio of daily average beds delayed to daily average occupied consultant-led beds open overnight in quarter, where delay is attributable to NHS or to NHS and social care NHS England - KH03/Delayed Transfers of Care (27 Feb 2019)	0.0	NA	0.0 Oct 18 - Dec 18	Under dev	S
Well led	W6	Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%) NHS Digital - MHSDS (11 Mar 2019)			Nov 17 - Oct 18	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	96.4%	NA	94.5% Nov 17 - Oct 18	NA	S

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	89.6%	NA	52.4% Nov 17 - Oct 18	NA	

What's the current performance?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S5	Rate per 1000 of people aged 0-74 who died from self-harm or undetermined injury while in contact with community mental health services NHS Digital - MHSDS / HES-ONS linked (25 Mar 2019)	0.0	NA	0.9 Sep 17 - Aug 18	NA	MW
	S6	Rate per 100 of people aged 0-74 who died while in contact with community mental health services NHS Digital - MHSDS / HES-ONS linked (25 Mar 2019)	0.0	NA	1.0 Sep 17 - Aug 18	NA	S
Effective	E1	Q18. Do you know who to contact out of office hours if you have a crisis? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	7.4 Sep 17 - Nov 17	NA	S
	E1	Q6. Have you been told who is in charge of organising your care and services? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	7.3 Sep 17 - Nov 17	NA	S
	E2	Q13. In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working? Care Quality Commission - Community Mental Health Survey 2018 (14 Mar 2019)	-	NA	7.4 Sep 17 - Nov 17	NA	S
	E5	Q31. In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	4.7 Sep 17 - Nov 17	NA	S
Caring	C1	Q4. Were you given enough time to discuss your needs and treatment the most recent time you saw someone from NHS mental health services for your mental health needs? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	7.3 Sep 17 - Nov 17	NA	S
	C2	Q11. Were you involved as much as you wanted to be in agreeing what care you will receive? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	7.4 Sep 17 - Nov 17	NA	S
	C2	Q21. Were you involved as much as you wanted to be in decisions about which medicines you receive? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	6.8 Sep 17 - Nov 17	NA	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	C2	Q35. Have NHS mental health services involved a member of your family or someone else close to you as much as you would like? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	6.1 Sep 17 - Nov 17	NA	S
	C3	Q38. Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	8.2 Sep 17 - Nov 17	NA	S
Responsive	R2	Q36. Have you been given information about getting support from people with experience of the same mental health needs? Care Quality Commission - Community Mental Health Survey 2018 (14 Mar 2019)	-	NA	3.7 Sep 17 - Nov 17	NA	S
Well led	W6	Survey errors: Composite indicator to assess occurrence of sampling errors or non-submission of data to the two most recent iterations of the Community Mental Health Survey Care Quality Commission - Community Mental Health Survey 2017 & 2018 (22 Feb 2019)			Sep 17 - Nov 17	NA	S
		Survey errors: Occurrence of sampling errors or non-submission of data relating to the current iteration of the Community Mental Health Survey		NA	Submission, no errors Sep 17 - Nov 17	NA	S

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Summary Information

Relevant Registered Locations:

439 Ipswich Road (R1LY8)
 Basildon Mental Health Unit (R1LY9)
 Brockfield House (R1LX6)
 Broomfield Hospital Mental Health Wards (R1LX7)
 Chelmer & Stort Mental Health Wards (R1LX9)
 Colchester Hospital Mental Health Wards (R1LY2)
 Heath Close (R1LY3)
 Landemere Centre Mental Health Wards (R1LY4)
 Robin Pinto Unit (R1LY7)
 Rochford Hospital (R1LZ9)
 St Margaret's Community Hospital (R1LX4)
 The St Aubyn Centre (R1LX1)
 Thurrock Hospital (R1LX2)
 Wood Lea Clinic (R1LX3)

Use of Mental Health Act

Detention Type	Section	Sections starting in previous 6 months (Apr 17 - Sep 17)	Sections starting in most recent 6 months (Oct 17 - Mar 18)	Snapshot of number of detained patients (31 Mar 18)
Detentions under Part ii of the Mental Health Act	Section 2	295	500	76
	Section 3	194	261	201
Detentions under Part iii of the Mental Health Act	Section 35	0	0	0
	Section 36	0	0	0
	Section 37 (with S41 restrictions)	10	7	54
	Section 37 (without S41 restrictions)	10	6	26
	Section 45A	0	*	*
	Section 47 (with S49 restrictions)	*	*	13
	Section 47 (without S49 restrictions)	0	*	*
	Section 48 (with S49 restrictions)	13	7	9
	Section 48 (without S49 restrictions)	0	*	*
	Other sections - 38, 44 and 46	0	*	*
Place of safety orders	Section 135	0	*	0
	Section 136	70	106	*
Uses of Section 4	Section 4	0	*	0
Uses of Section 5	Section 5 (2)	67	121	*
	Section 5 (4)	7	20	*

An asterisk (*) indicates a suppressed value between 1 & 5.

Data source: NHS Digital Mental Health Services Data Set

Health based places of safety

Name of Place of Safety	Local Authorities Served	Type of Place of Safety	Opening Hours	Capacity	Ages Accepted
Basildon Mental Health Unit, Basildon Hospital	Essex, Thurrock	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
Harbour Suite, The Lakes Mental Health Unit	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
Rochford Hospital	Essex, Southend-on-Sea	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
The Christopher Unit, Linden Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
The St Aubyn Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	Under 18

Data source: CQC survey of health based places of safety, last refreshed 07 Aug 2017

Complaints and Notifications

Mental Health Act Complaints

CQC received 85 Mental Health Act complaints for this provider from 01/03/2018 to 28/02/2019.

Location	Total number of complaints
Chelmer & Stort Mental Health Wards (R1LX9)	18
Basildon Mental Health Unit (R1LY9)	15
Colchester Hospital Mental Health Wards (R1LY2)	13
Broomfield Hospital Mental Health Wards (R1LX7)	11
Wood Lea Clinic (R1LX3)	9
Brockfield House (R1LK9)	4
Robin Pinto Unit (R1LY7)	4
Rochford Hospital (R1LZ9)	3
The St Aubyn Centre (R1L22)	3
Thurrock Hospital (R1L50)	2
Landemere Centre Mental Health Wards (R1LY4)	2
St Margaret's Community Hospital (R1LT1)	1

Complaints and Notifications

Deaths of Detained Patients

CQC received 4 notification(s) of death(s) that occurred at this provider for the period 01/03/2018 to 28/02/2019. Summary details of deaths are listed in the table below

Reference number	Date of death	Location	Ward	Cause of death	Additional information	Notification received within 3 days
4922	15/08/2018	Brockfield House	LAGOON	9 - Awaiting Information	Death within 7 days of an incident of self-harm.	Yes
4912	24/07/2018	Rochford Hospital	BEECH WARD	7 - Not Known		No
4864	06/05/2018	Rochford Hospital	BEECH WARD	7 - Not Known		No
4845	05/05/2018	Rochford Hospital	BEECH WARD	9 - Awaiting Information		Yes

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		30 March 2019	
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Complaints and Notifications

Absence Without Leave (AWOL)

CQC received 4 notification(s) of unauthorised absence that occurred at this provider for the period 01/01/2018 to 31/12/2018.

The notification(s) referred to 4 service user(s).

A count of absences by type is recorded in the table below.

AWOL Incident Description	Count
Absented him or herself during escorted leave	2
Absented him or herself from hospital	1
Failed to return from authorised leave	1
Not known	0

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		30 March 2019	
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Second Opinion Appointed Doctor (SOAD) Measures

Below is a table showing a summary of the SOAD visits carried out by the CQC at the provider's request for the period 01/01/2018 to 31/12/2018.

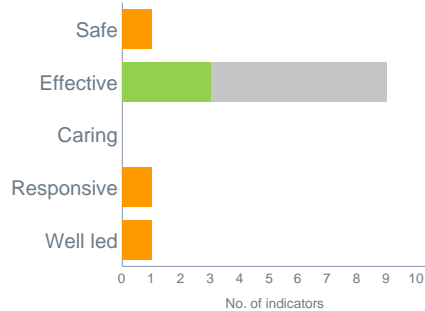
Total Number of SOAD Visits	Proportion of visits where problems were reported ¹	Proportion of relevant SOAD visit requests received late ²
218	3%	22%

¹ Problems reported by SOADs with the administration of the visit, e.g. paperwork/consultees/patient not available etc.

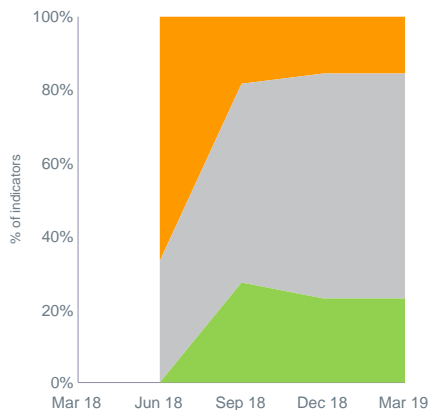
Please note: includes problems reported during SOAD visits for CTO patients, where non-attendance of patients may not be the direct fault of the provider that requested the visit.

² The proportion of requests for SOAD visits for medication submitted due to the expiry of a one month (for community patients) or three month (for detained patients) rule that were received later than one or three months (as appropriate) from the date of section (for community patients) or the date of treatment (for detained patients).

What's the current performance of MHA indicators?



How have the performance of the MHA indicators changed over time?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S5	Detained patient deaths: Composite indicator Care Quality Commission / NHS Digital - Mental Health Act database / MHSDS (11 Mar 2019)			Oct 17 - Sep 18	NA	W
		Detained patient deaths: Trusts flagging for risk in relation to the number of deaths due to natural causes of patients detained under the Mental Health Act (people aged under 75)	-	NA	0.0 Oct 17 - Sep 18	NA	S
		Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)	-	NA	Data suppressed Oct 17 - Sep 18	NA	W
Effective	E1	Proportion of detained mental health inpatients who attend Accident and Emergency departments (%) NHS Digital - MHSDS (28 Feb 2019)	17.3%	NA	21.2% Oct 17 - Sep 18	NA	S
	E1	Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	78.2%	NA	94.8% Aug 17 - Jul 18	NA	B
	E1	Proportion of detained patient records checked that show evidence of discussions about rights on detention (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	94.1%	NA	99.0% Aug 17 - Jul 18	NA	S
	E1	Proportion of detained patient records checked where care plans showed evidence of discharge planning (%) Care Quality Commission - Mental Health Act database (09 Jan 2019)	84.2%	NA	96.8% Aug 17 - Jul 18	NA	B
	E1	Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	84.7%	NA	91.5% Aug 17 - Jul 18	NA	S
	E1	Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients (%) Care Quality Commission - Mental Health Act database (04 Mar 2019)	99.9%	NA	100.0% Dec 17 - Nov 18	NA	S

MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents
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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	E1	Proportion of wards visited where there were difficulties in arranging GP services for detained patients (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	13.9%	NA	0.0% Aug 17 - Jul 18	NA	S
	E1	Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA NHS Digital - MHSDS (08 Nov 2018)	0.0	NA	0.0 Apr 17 - Mar 18	Under dev	S
	E6	Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%) Care Quality Commission - Mental Health Act database (08 Jan 2019)	82.4%	NA	95.7% Aug 17 - Jul 18	NA	B
Responsive	R3	Bed occupancy: Composite indicator Care Quality Commission / Department of Health - Mental Health Act database / KH03 (04 Mar 2019)			Dec 17 - Dec 18	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.9	NA	0.9 Jan 18 - Dec 18	Under dev	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA Database	0.9	NA	0.9 Dec 17 - Nov 18	Under dev	S
Well led	W6	Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%) NHS Digital - MHSDS (11 Mar 2019)			Nov 17 - Oct 18	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	96.4%	NA	94.5% Nov 17 - Oct 18	NA	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	89.6%	NA	52.4% Nov 17 - Oct 18	NA	W

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		30 March 2019	
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Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous	Latest Sep 17 - Aug 18
People in contact with community mental health services	NA	396
People in contact with community mental health services due to self-harm or undetermined injury	NA	36
Mental health inpatients	NA	17

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous Jan 17 - Dec 17	Latest Jan 18 - Dec 18
National Reporting and Learning System (NRLS)	69	91

Notifications and whistleblowing to CQC

	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Nov 2018	Dec 2018	Jan 2019
14-1,3,4 Absence	0	0	0	0	1	0	0	0	0	0	0	0
16-1 Unexpected Death	1	4	3	3	2	5	7	5	2	0	0	0
17-1 MHA Death in Detention	0	3	0	0	1	1	0	2	1	0	0	0
18-2c DoL Apply Supervis Body	13	13	39	19	11	0	0	0	0	59	11	16
18-2d DoL Apply Court Protect	0	1	0	0	0	0	0	0	0	0	0	0
18-2e Abuse or Allegation	0	0	0	0	0	1	8	5	1	0	0	0
Whistleblower	0	0	0	2	1	0	0	0	0	0	0	0

Safeguarding alerts to CQC

	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019
Safeguarding alert	5	8	10	7	7	4	3	2	7	3	3	4

Never Events

Never events reported between 01/01/2018 and 31/12/2018 : 2

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Serious incidents reported to Strategic Executive Information System (from 01/01/2018 and 31/12/2018)

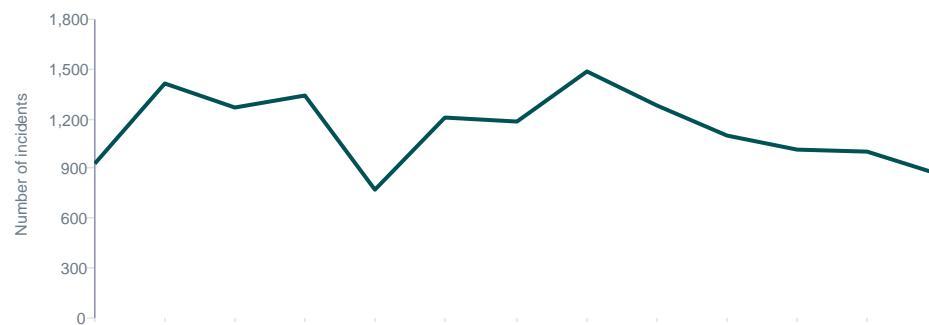
Type of Incident	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Total
Apparent/actual/suspected self-inflicted harm meeting SI criteria	11	9	7	3	5	7	9	8	6	8	10	11	94
Slips/trips/falls meeting SI criteria	2	0	1	2	2	0	2	0	3	0	0	3	15
Unauthorised absence meeting SI criteria	0	1	3	1	0	1	0	3	0	0	0	2	11
Pressure ulcer meeting SI criteria	3	0	2	0	0	0	0	1	1	0	1	0	8
Pending review (a category must be selected before incident is closed)	1	0	0	0	1	0	0	1	0	1	0	0	4
Apparent/actual/suspected homicide meeting SI criteria	0	0	0	1	0	1	1	0	0	0	0	0	3
Disruptive/ aggressive/ violent behaviour meeting SI criteria	0	0	1	0	0	0	1	0	0	0	0	0	2
Adverse media coverage or public concern about the organisation or the wider NHS	0	1	0	0	0	0	0	0	1	0	0	0	2
Not known	0	0	0	0	0	0	0	0	0	0	0	1	1
Commissioning incident meeting SI criteria	0	0	0	0	0	1	0	0	0	0	0	0	1
Medication incident meeting SI criteria	0	0	0	0	0	1	0	0	0	0	0	0	1
Surgical/invasive procedure incident meeting SI criteria	0	0	0	0	1	0	0	0	0	0	0	0	1
Grand Total	17	11	14	7	9	11	13	13	11	9	11	17	143

Key messages

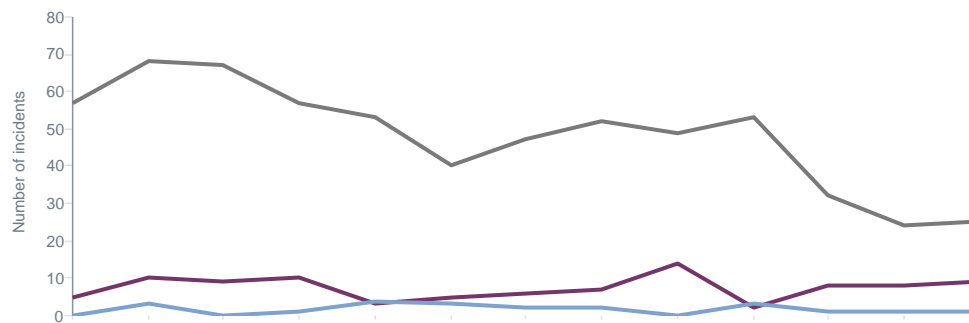
- The median time taken to report incidents was 55 days for this organisation compared to 22 for all trusts between Oct 17 and Mar 18



All reported incidents

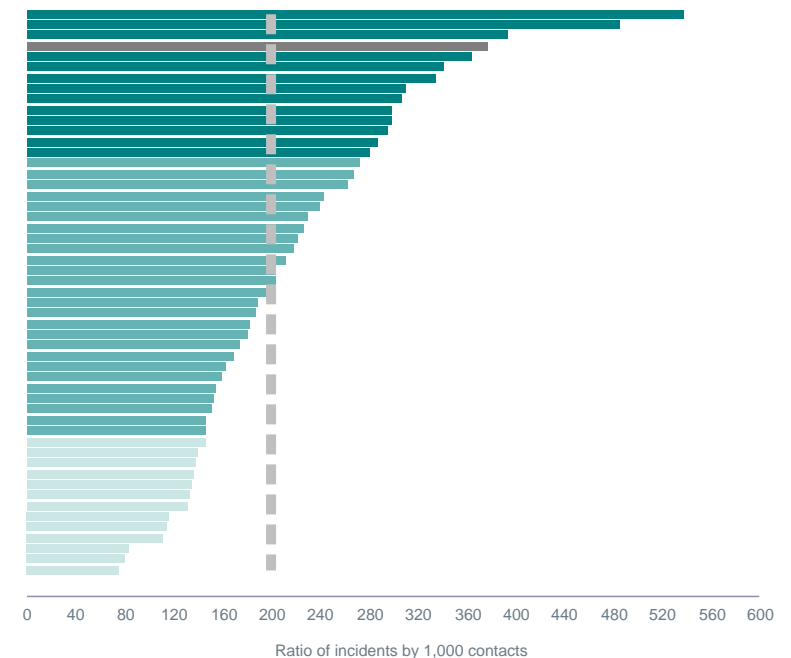


Reported incidents that resulted in moderate, severe harm or death



	Year-month	2017-12	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	2018-08	2018-09	2018-10	2018-11	2018-12
1. Death		5	10	9	10	3	5	6	7	14	2	8	8	9
2. Severe		0	3	0	1	4	3	2	2	0	3	1	1	1
3. Moderate		57	68	67	57	53	40	47	52	49	53	32	24	25
4. Low		210	364	305	334	139	226	245	309	270	263	268	270	233
5. No Harm		654	966	892	932	574	932	882	1,111	948	782	711	698	598
6. Total		926	1,411	1,273	1,334	773	1,206	1,182	1,481	1,281	1,103	1,020	1,001	866

Comparative reporting rate for incidents in mental health trusts



Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	NA	S
NRLS - Potential under-reporting of patient safety incidents	Under dev	S
NRLS – Consistency of reporting	NA	S

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National Reporting and Learning System (NRLS) incidents by type and severity between Jan 18 and Dec 18

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Self-harming behaviour	1681	782	32	8	41	2544
Treatment, procedure	2061	110	6			2177
Disruptive, aggressive behaviour (includes patient-to-patient)	1579	262	10	1	1	1853
Patient accident	1246	511	29	8	2	1796
Implementation of care and ongoing monitoring / review	141	1013	424	1	2	1581
Access, admission, transfer, discharge (including missing patient)	1191	139	31	1	4	1366
Medication	769	140	5			914
Other	265	123	20	1	40	449
Consent, communication, confidentiality	378	24	2			404
Infrastructure (including staffing, facilities, environment)	263	34	2		1	300
Documentation (including electronic & paper records, identification and drug charts)	266	17				283
Patient abuse (by staff / third party)	72	41	2	1		116
Medical device / equipment	49	8				57
Infection Control Incident	31	13	3			47
Clinical assessment (including diagnosis, scans, tests, assessments)	34	9	1			44
Total	10026	3226	567	21	91	13931

Speciality	No Harm	Low	Moderate	Severe	Death	Total
Mental health	7895	1678	93	16	80	9762
Primary care / Community	747	1171	420	4	6	2348
Medical specialties	515	219	45	1	3	783
Other specialties	449	91	6		2	548
Learning disabilities	315	52				367
Not applicable	55	5				60
Other	32	8	3			43
Surgical specialties	12	2				14
Unknown	6					6
	10026	3226	567	21	91	13931

FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			30 March 2019	
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CQUIN

Under development

FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			30 March 2019
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CQUIN

Under development

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Patient led assessments of the care environment (PLACE)

FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES				30 March 2019
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PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2018 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
ST MARGARET'S HOSPITAL	Mixed Service	100%	94.85%	94.65%	94.26%	93.4%	93.63%
ROCHFORD COMMUNITY HOSPITAL	Mental Health Only	100%	93.7%	89.66%	99.74%	91.26%	94.48%
ROBIN PINTO UNIT	Mental Health Only	99.58%	90.63%	92.06%	93.12%	81.99%	77.72%
THURROCK COMMUNITY HOSPITAL	Mental Health Only	100%	95.95%	94.34%	98.28%	92.92%	95.58%
THE BRAMBLES - COLCHESTER	Mental Health Only	98.68%	83.87%		97.13%		75%
BROOMFIELD HOSPITAL	Mental Health Only	99.36%	76.54%	83.64%	93.7%	69.62%	78.27%
KING'S WOOD CENTRE - COLCHESTER	Mental Health Only	100%	70.93%	83.83%	94.3%	72.73%	83.87%
COLCHESTER - THE LAKES	Mental Health Only	99.86%	70%	81.18%	96.7%		80.57%
RAWRETH COURT	Mental Health Only	100%	95.59%	92.15%	99.3%	93.95%	96.87%
CLIFTON LODGE	Mental Health Only	100%	92.65%	90.49%	97.18%	91.54%	93.72%
BROCKFIELD HOUSE	Mental Health Only	99.8%	97.62%	95.26%	99.07%		96.82%
THE ST. AUBYN'S CENTRE, COLCHESTER	Mental Health Only	99.7%	69.79%	76.05%	92.47%		78.42%
WOOD LEA CLINIC, BEDFORD	Mental Health Only	99.79%	87.5%	91.51%	97.46%		82.99%
CHRISTOPHER UNIT (LINDEN)	Mental Health Only	100%	70.45%	78.33%	96.2%		82.27%
CHELMER & STORT	Mental Health Only	100%	94.2%	91.32%	94.02%	92.63%	84.25%
CUMBERLEDGE CENTRE	Community	100%	88.89%	95.01%	94.03%		93.38%
LANDERMERE CENTRE MENTAL HEALTH WARDS, CLACTON-ON-SEA	Mental Health Only	99.46%	84.52%	79.06%	95%	85.2%	87.27%
MOUNTNESSING COURT, BILLERICAY	Mental Health Only	98.95%	94.87%	92.3%	94.67%	94.1%	97.26%
BASILDON MENTAL HEALTH UNIT, BASILDON	Mental Health Only	99.3%	91.23%	91.45%	99.18%	91.36%	94.67%
BYRON COURT - 5 HEATH CLOSE	Both mental health and learning disabilities provided from the same site by the same provider	100%	92.98%	95.36%	98.91%		92.8%
SAFFRON WALDEN COMMUNITY HOSPITAL	Community	100%	93.8%	90.91%	94.97%	96.55%	96.26%
This trust		99.73%	89.18%	90.03%	96.7%	87.46%	90.42%
England average (MH and LD trusts)		98.64%	90.42%	91.04%	95.24%	87.34%	88.49%
England average (All MH trusts)		98.59%	90.08%	91.29%	95.26%	87.2%	88.31%

Delayed transfers of care between Jan 18 - Dec 18

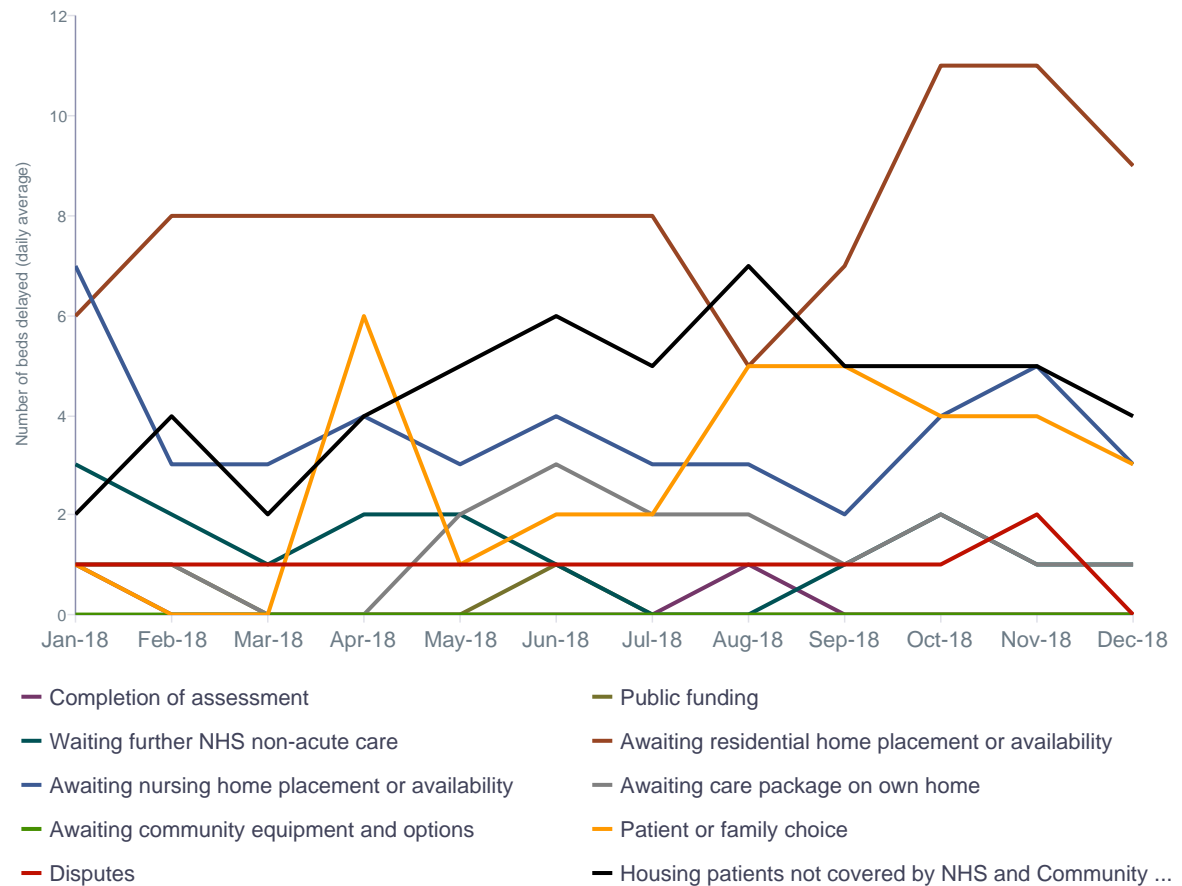
Daily average beds delayed by responsibility

	NHS	Social Care	Both	Total
Jan-18	13.5	5.2	3.9	22.6
Feb-18	15.2	3.0	2.2	20.4
Mar-18	11.5	2.9	1.0	15.4
Apr-18	15.9	6.5	2.5	24.9
May-18	14.6	6.2	1.0	21.8
Jun-18	14.1	9.7	2.0	25.7
Jul-18	11.0	9.5	0.1	20.6
Aug-18	14.5	8.4	1.0	23.9
Sep-18	13.4	8.1	1.0	22.5
Oct-18	11.4	16.5	1.0	28.9
Nov-18	12.3	16.2	1.0	29.5
Dec-18	8.0	12.7	1.0	21.7
Total	155.4	104.9	17.7	278.0

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.

Delayed Transfers of Care (DTOC) Beds by reason



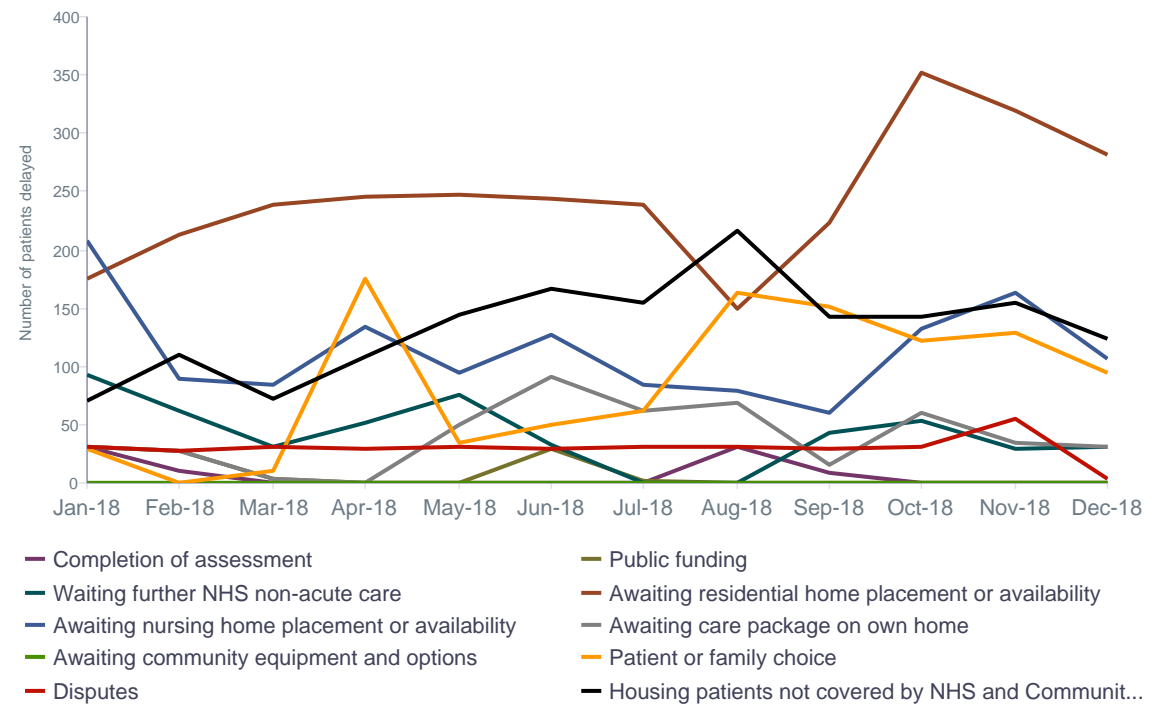
Delayed transfers of care between Jan 18 - Dec 18

Number of days delayed by responsibility

	NHS	Social Care	Both	Total
Jan-18	419	162	120	701
Feb-18	426	84	62	572
Mar-18	358	89	31	478
Apr-18	476	196	75	747
May-18	452	193	32	677
Jun-18	422	290	60	772
Jul-18	342	293	3	638
Aug-18	451	259	31	741
Sep-18	402	243	30	675
Oct-18	352	512	31	895
Nov-18	369	486	30	885
Dec-18	248	394	31	673
Total	4717	3201	536	8454

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason



Essex Partnership University NHS Foundation Trust (R1L)

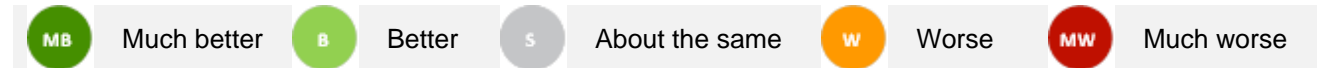
Featured data sources > Surveys > Community mental health survey

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Outlier
status:

2018

Key:



Outliers are flagged where a high proportion of people told us their experience of care was either in line with the worst or best possible answer to a wide range of questions across the entire survey.

Feedback from adults (aged 18 or over) who received care or treatment for a mental health condition during September - November 2017

Where has patient experience improved from 2017 to 2018?

There were no areas that have improved

Where has patient experience declined from 2017 to 2018?

There were no areas that have declined

Where has patient experience continued to be better?

There were no areas better than expected in both years

Where has patient experience continued to be worse?

There were no areas worse than expected in both years

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Surveys > Community mental health survey

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	30 March 2019
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Key messages

Comparing 2017 results for Essex Partnership University NHS Foundation Trust to all mental health trusts:

- Recommendation rates were 'lower'
- Engagement score was 'about the same'
- Communication was 'about the same'
- Bullying and harassment was 'higher'

Overall engagement score



KF6. % staff reporting good communication



KF1. Staff recommendation of the organisation score



KF26. % staff experiencing harassment, bullying or abuse from other staff



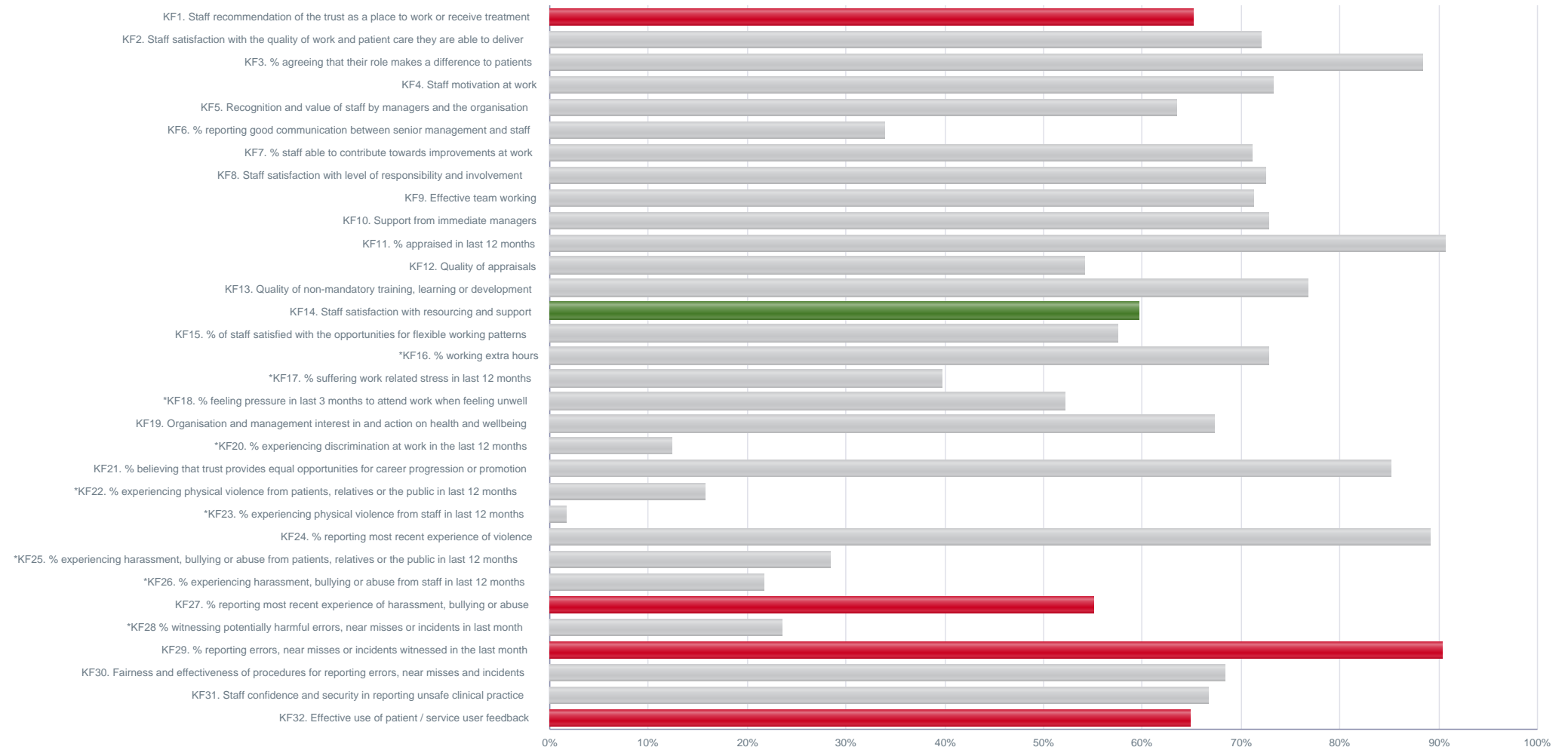
Mental Health trusts

This trust

Response rate for mental health trusts

Response rate for this trust

NHS STAFF SURVEY 2017



*lower scores are better

Staff Survey Key

Below Average

Ranked worst third

Average

Ranked middle third

Above Average

Ranked best third

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		30 March 2019
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Key finding	Rank	Change
KF1. Staff recommendation of the trust as a place to work or receive treatment	44	
KF2. Staff satisfaction with the quality of work and patient care they are able to deliver	20	
KF3. % agreeing that their role makes a difference to patients	30	
KF4. Staff motivation at work	26	
KF5. Recognition and value of staff by managers and the organisation	33	
KF6. % reporting good communication between senior management and staff	34	
KF7. % staff able to contribute towards improvements at work	37	
KF8. Staff satisfaction with level of responsibility and involvement	24	
KF9. Effective team working	29	
KF10. Support from immediate managers	29	
KF11. % appraised in last 12 months	27	
KF12. Quality of appraisals	26	
KF13. Quality of non-mandatory training, learning or development	25	
KF14. Staff satisfaction with resourcing and support	17	
KF15. % of staff satisfied with the opportunities for flexible working patterns	35	
*KF16. % working extra hours	36	
*KF17. % suffering work related stress in last 12 months	25	
*KF18. % feeling pressure in last 3 months to attend work when feeling unwell	23	
KF19. Organisation and management interest in and action on health and wellbeing	35	
*KF20. % experiencing discrimination at work in the last 12 months	29	
KF21. % believing that trust provides equal opportunities for career progression or promotion	33	
*KF22. % experiencing physical violence from patients, relatives or the public in last 12 months	20	
*KF23. % experiencing physical violence from staff in last 12 months	20	
KF24. % reporting most recent experience of violence	38	NDC
*KF25. % experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months	27	
*KF26. % experiencing harassment, bullying or abuse from staff in last 12 months	37	
KF27. % reporting most recent experience of harassment, bullying or abuse	48	NDC
*KF28. % witnessing potentially harmful errors, near misses or incidents in last month	28	
KF29. % reporting errors, near misses or incidents witnessed in the last month	49	
KF30. Fairness and effectiveness of procedures for reporting errors, near misses and incidents	31	
KF31. Staff confidence and security in reporting unsafe clinical practice	38	
KF32. Effective use of patient / service user feedback	42	

*lower scores are better

Staff Survey Key

Rank

Below Average

Ranked worst third

Average

Ranked middle third

Above Average

Ranked best third

Change

Improving

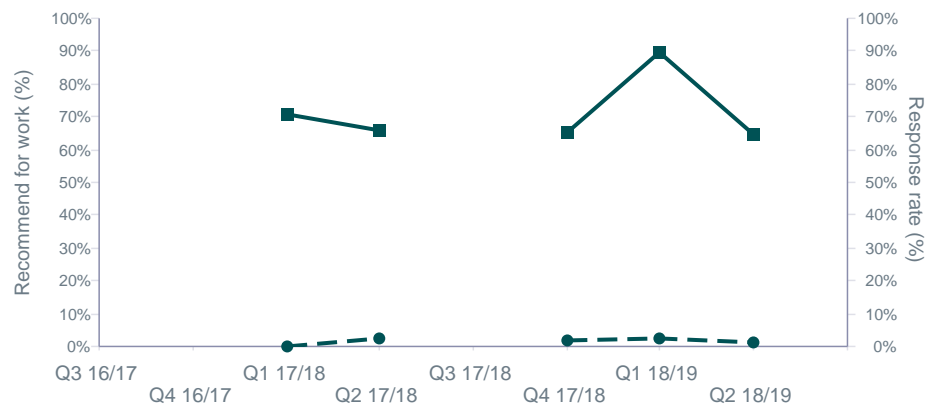
Worsening

Key messages

• The percentage of staff that would recommend this trust as a place to work in Q2 18/19 stayed about the same when compared to the same time last year

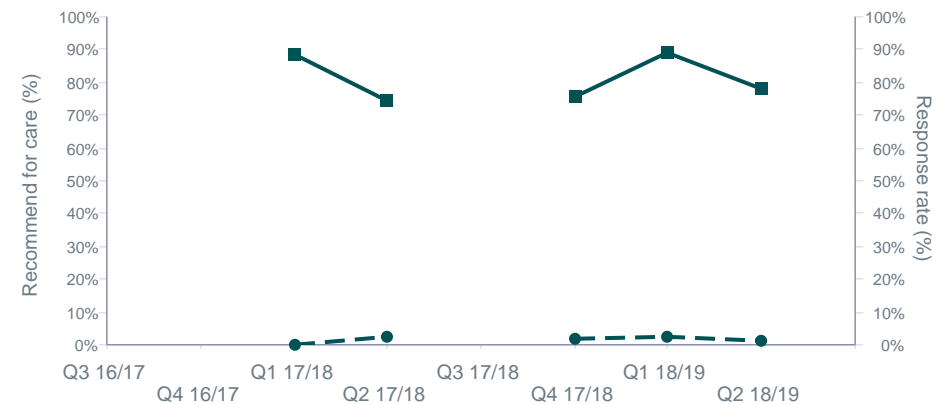
• The percentage of staff that would recommend this trust as a place to receive care in Q2 18/19 stayed about the same when compared to the same time last year

Staff (%) that would recommend trust for work



This trust

Staff (%) that would recommend trust for care



Response rate for this trust

Please note: Data is not collected during Q3 each year because the Staff Survey is conducted during this time

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Workforce race equality standard (WRES)

FACTS, FIGURES & RATINGS

INTELLIGENCE

FEATURED DATA SOURCES

DEFINITIONS AND APPENDICES

30 March 2019

MENTAL HEALTH
ACT

INCIDENTS

CQUIN

PLACE

DELAYED
TRANSFERS

PATIENT SURVEYS

STAFF SURVEYS

DATA QUALITY

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Key messages

- In the latest survey the responses from BME staff and white staff were significantly different for KF21, Q17b
- The total response rate was lower than both the England average and the minimum recommended response rate of 50%

NHS Staff Survey Indicator		Proportion of respondents answering "Yes"		% difference between BME and white staff	
		BME staff	White staff		
KF25. Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months	Trust	32.0%	27.6%	●	-4.3%
	Sector	33.1%	28.1%		-5.0%
KF26. Percentage of staff experiencing harassment, bullying or abuse from staff the last 12 months	Trust	22.3%	21.4%	●	-0.8%
	Sector	24.4%	20.2%		-4.3%
KF21. Percentage of staff believing that the trust provides equal opportunities for career progression or promotion	Trust	75.0%	87.3%	●	12.3%
	Sector	73.4%	87.7%		14.4%
Q17b. In the last 12 months have you personally experienced discrimination at work from a manager / team leader or other colleagues?	Trust	12.1%	6.0%	●	-6.1%
	Sector	13.3%	6.2%		-7.1%

Key for % difference between BME and white staff

- Statistically significant
 - Not statistically significant
- Statistical analysis of results was not undertaken. Trusts were only included in our analysis if at least 50 BME and 50 White staff responded, or the trust carried out a census

Sampling method		Previous	Latest	Average number of respondents across the 4 WRES questions		BME		White		Total
		Not In Survey	Census							
Total number of recipients (ineligible staff removed)	Trust		5,733		Trust	329	(15.7%)	1,760	(84.3%)	2,089
	Sector				Sector	11,886	(14.3%)	70,979	(85.7%)	82,865
Response rate from total recipients	Trust		41.8%							
	Sector	46.9%	48.3%							

Trusts are encouraged to perform a census rather than a basic or extended sample in order to understand experiences for different staff groups. We encourage the trust to get more respondents to really understand issues affecting staff. It would also be helpful for inspection staff to follow up on what the trust is doing to understand the potential underlying causes and improve the experience for staff.

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		30 March 2019	
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	DATA QUALITY	Table of Contents	

Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

Dataset coverage			
DQ Measure – proportion of valid records			
Description	Apr 18	Nov 18	National Average
Data quality measures - Percentage (MHS-DQM01 - MHS-DQM11, MHS-DQM18 - MHS-DQM20)			
MHS-DQM01 NHS Number	100%	100%	98%
MHS-DQM02 Postcode Of Usual Address	99%	99%	98%
MHS-DQM03 Person Birth Date	100%	100%	100%
MHS-DQM04 Person Stated Gender Code	100%	100%	100%
MHS-DQM05 Ethnic Category Code	93%	94%	81%
MHS-DQM06 General Medical Practice Code (Patient Registration)	99%	99%	97%
MHS-DQM07 Mental Health Act Legal Status Classification Code	62%	58%	92%
MHS-DQM08 Treatment Function Code (Mental Health)	91%	93%	89%
MHS-DQM10 Primary Reason for Referral (Mental Health)	42%	47%	33%
MHS-DQM11 Care Professional Service Or Team Type Association (Mental Health)	94%	95%	80%
MHS-DQM18 Service Or Team Type Referred To (Mental Health)	89%	91%	84%
MHS-DQM19 Primary Reason for Referral (Mental Health) (Referral received on or after 1st Jan 2016)	49%	52%	39%
MHS-DQM20 Clinical Response Priority Type	51%	88%	92%
Data quality commissioner - Percentage (MHS-DQM12 - MHS-DQM16)			
MHS-DQM12 Organisation Identifier (Code of Commissioner)	100%	100%	98%
MHS-DQM13 Organisation Identifier (Code of Commissioner)	100%	100%	99%
MHS-DQM14 Organisation Identifier (Code of Commissioner)	not available	not available	98%
MHS-DQM15 Organisation Identifier (Code of Commissioner)	not available	not available	100%
MHS-DQM16 Organisation Identifier (Code of Commissioner)	100%	100%	98%
Data Integrity Measures - Count / Percent (MHS-DIM01 - MHS-DIM03)			
MHS-DIM01 Referrals to CYP-MH services starting in RP	3%	6%	52%
MHS-DIM02 Referrals to Eating Disorder services starting in RP	2%	6%	2%
MHS-DIM03 Coded Procedure (SNOMED Stop Clock for ED)	not available	not available	12%
MHS-DQM09 Organisation Site Identifier (Of Treatment)	100%	100%	89%
MHS-DQM31 Hospital Bed Type (Mental Health)	44%	47%	41%
MHS-DQM32 Referred out of area reason (adult acute mental health)	not available	100%	16%
MHS-DQM33 Ex-British armed forces indicator	18%	21%	13%








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Performance level

-  Much better
-  Better
-  About the same
-  Worse
-  Much worse
-  Non-submission
-  No data

Performance change

-  Improving
-  About the same
-  Declining

Ratings

-  Outstanding
-  Good
-  Requires improvement
-  Inadequate
-  Inspected but not formally rated
-  Not rated

Understanding data



The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

- n/a** Value is not applicable
- Data is not available for trust or time period.
- *** Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are suppressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- [Statistical Methods of Analysis Guidance](#)
- [Indicator Guidance](#)

Inspectors can click the link below to access the data sheet which gives further details about the indicators in the Intelligence section of the tool. Trusts can view their individual datasheets on the online website.

[Data Sheet](#)

[Registered Locations](#)

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Rehabilitation services	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Rehabilitation services	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Basildon Mental Health Unit - R1LY9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Broomfield Hospital Mental Health Wards - R1LX7	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Chelmer & Stort Mental Health Wards - R1LX9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Older People
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	MH Essex	Rehabilitation services	Older People
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	MH Essex	Rehabilitation services	Sensory Impairment
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	MH Essex	Rehabilitation services	Physical Disability

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Cumberlege Intermediate Care Centre - R1LZ2	02/05/2018	Southend-on-Sea	MH Essex	Rehabilitation services	Younger Adults
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Mental Health
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	People who misuse drugs and alcohol
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Older People
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Physical Disability
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Sensory Impairment
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	People with an eating disorder
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Dementia
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Learning disabilities or autistic spectrum disorder
HMP Chelmsford - R1LMP	25/10/2018	Essex	MH Essex	Prison Healthcare Services	Younger Adults
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Older People
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Mental Health
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Dementia
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Dementia

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Older People
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Dementia
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Physical Disability
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	Older People

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community based services for people who misuse substances	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community healthcare service	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community based services for people with mental health needs	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community based services for people with a learning disability	Whole Population
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults

Essex Partnership University NHS Foundation Trust (R1L)

Definitions > Appendix 1



FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	30 March 2019
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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People