

CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

What we've updated in April/May

Sharing with providers

We are working towards sharing an updated version of the tool every other month and most recently shared with providers in May 2019. However, we will be carrying out a system upgrade in June and July which means we will pause refresh of the content during this period. This may also result in a delay to sharing the next set of reports externally.

Changes to Insight

The indicators and featured data source pages based on key findings of the NHS staff survey have been updated with 2018 survey data. However, we are preparing new content for MH NHS Insight based on the ten 'themes' reported in the trust benchmark reports and for the WRES page. However, we have removed one feature page which presented change over time for four of the key findings from the NHS staff survey as changes to the survey mean that this can no longer be generated. We have also introduced two new indicators into the trust wide intelligence section of the tool based on the Data Quality Maturity Index (DQMI). The indicators focus on the data quality of provider submissions to NHS Digital. The indicators are based on the providers overall DQMI % score and the % score for MHSDS data.

Intelligence analysis

Refreshed data streams:

- Care Quality Commission - Internal Data
- Care Quality Commission - Mental Health Act database
- Central Alerting System (CAS)
- General Medical Council – Enhanced monitoring
- NHS England – NHS Staff Survey 2018
- NHS Improvement - National Reporting and Learning System – NRLS
- NHS Improvement - Single Oversight Framework
- NHS Digital – Mental Health Services Data Set
- NHS Digital – Out of area placements
- NHS Digital – Data Quality Maturity Index

Facts and figures

Refreshed data streams:

- People in contact with services and trust inpatient activity - Mental Health Services Data Set (MHSDS)
- Finance & Governance - Single Oversight Framework segmentation

Ratings

Featured data sources

Refreshed pages:

Mental Health Act

- Use of the Mental Health Act
- Complaints and Notifications
- Deaths of detained patients
- Absence without leave (AWOLs)

Incidents

- National Reporting and Learning System (NRLS) incidents
- Notifications and whistleblowing to CQC
- Safeguarding alerts to CQC
- Never Events/Serious incidents reported to Strategic Executive Information System (StEIS)

Delayed Transfers of Care

NHS Staff Survey

Data Quality (MHSDS)

Facts, figures and ratings

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS
<p>Contextual information relating to the trust/provider, inpatient and community based services</p> <ul style="list-style-type: none"> Links to externally published assessments of CCG commissioning of mental health services Activity levels at provider, inpatient and community-based services level Staffing capacity, turnover and sickness; financial information 			

Intelligence analysis

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES
<ul style="list-style-type: none"> Intelligence overview of key messages for trust/provider, inpatient and community based services Indicator detail pages - for trust/provider, inpatient and community based services 			

Featured data sources

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE
<ul style="list-style-type: none"> Mental Health Act Incidents (mortality, notifications, incidents reported to StEIS and NRLS) PLACE scores Delayed transfers of care 			

Definitions

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
KEY	DATA	APPENDIX 1	
<ul style="list-style-type: none"> Key of symbols and colours Data definitions and download Locations registered with CQC 			

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	
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Trust level rating:

Date of last inspection: 16/05/2018

Date of publication: 26/07/2018

Safe	Effective	Caring	Responsive	Well led	Overall
RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Provider type: Mental Health - FT

Organisational context

The main local authorities served by the provider are:

The main clinical commissioning groups for this provider are: Information not currently available

Assessments of CCGs can be found at:

- [Mental Health Five Year Forward View Dashboard](#)
- [CCG ratings – Mental Health](#)
- [NHS RightCare CCG data packs](#)

[Link to PHE's Mental Health fingertips tools](#)

Registered locations

For detailed information about the registered locations please refer to the 'Definitions and Appendices' section.

Population estimate: 2,500,000

People in contact with services at the end of 28/02/2019	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services	29440	565	60
All contacts	33480	-	-
Attended contacts	27650	-	1275
Open referrals	39360	2740	60
Open ward stays	555	25	40
People discharged from the service	4960	-	200
People assigned to a Mental Health Care Cluster	19150	-	-
People in contact with mental health services aged 0 to 18	-	-	485

People in contact with adult mental health services	At the end of 31/08/2018	At the end of 28/02/2019
At the end of the reporting period	28540	29440
On CPA at the end of the reporting period	5110	4760
On CPA for 12 months at the end of the reporting period	3300	3120
On CPA for 12 months with review at the end of the reporting period	2900	2700
People with a crisis plan in place at the end of the reporting period	11825	12325

People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	At the end of 31/08/2018		At the end of 28/02/2019	
	Provider	England	Provider	England
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period	4080	133325	3780	129906
Aged 18-69 on CPA at the end of the reporting period in settled accommodation	910	75528	1180	76696
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation	22%	56.6%	31%	59%
Aged 18-69 on CPA at the end of the reporting period in employment	185	10931	890	11709
Proportion aged 18-69 on CPA at the end of the reporting period in employment	5%	8.2%	24%	9%

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Safe

RI

26/07/2018

Effective

G

26/07/2018

Caring

G

26/07/2018

Responsive

G

26/07/2018

Well led

G

26/07/2018

Overall

G

26/07/2018

Provider type: Mental Health - FT

Capacity	Previous	Latest	Change	National comparison
Number of staff (contracted WTE)				
Medical and Dental	170.7	188.9	(+10.7%)	
Nursing and Midwifery	654.6	595.3	(-9.1%)	
Other clinical staff	1,881.3	1,577.3	(-16.2%)	
All other staff	1,421.7 Jun 17	1,255.4 Dec 18	(-11.7%)	
Staff turnover (Headcount)				
Medical and Dental	6.5%	5.3%	(-1.1%)	
Nursing and Midwifery	11.4%	9.2%	(-2.2%)	
Other clinical staff	15.1%	14.3%	(-0.8%)	
All other staff	8.9% Jan 17 - Dec 17	12.6% Jan 18 - Dec 18	(+3.7%)	
Staff sickness				
Medical and Dental	1.8%	2.2%	(+0.4%)	
Nursing and Midwifery	4.3%	4.7%	(+0.4%)	
Other clinical staff	5.0%	4.9%	(-0.1%)	
All other staff	3.7% Jan 17 - Dec 17	4.6% Jan 18 - Dec 18	(+0.8%)	
Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)	368	(2,720)	NA	
Turnover [£000s]		352,257	NA	
NHSI Single Oversight Framework segmentation	Providers offered targeted support	Providers offered targeted support	NA	

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Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	G 26/07/2018	RI 26/07/2018
Long stay/rehabilitation mental health wards for working age adults (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	RI 26/07/2018
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for older people with mental health problems (26/07/2018)	G 26/07/2018	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Admissions, discharges and bed days

Activity	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19
Admissions to hospital	315	365	360	300	330	320
Discharges from hospital	305	390	340	310	325	305
Bed days	16390	18045	17590	17825	17050	16700
Days of delayed discharge	855	1040	905	705	815	595
Under 16 bed days on adult wards	*	*	*	*	*	*
Age 16 bed days on adult wards	*	*	*	*	*	*
Age 17 bed days on adult wards	*	*	*	*	*	*

Open ward stays

Inpatient service	At the end of 31/08/2018	At the end of 28/02/2019
Adult mental health services	490	555
Adult acute mental health care	215	270
Specialised adult mental health services	105	120

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Acute wards for adults of working age and psychiatric intensive care units (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	G 26/07/2018	RI 26/07/2018
Long stay/rehabilitation mental health wards for working age adults (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	RI 26/07/2018	RI 26/07/2018
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for older people with mental health problems (26/07/2018)	G 26/07/2018	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

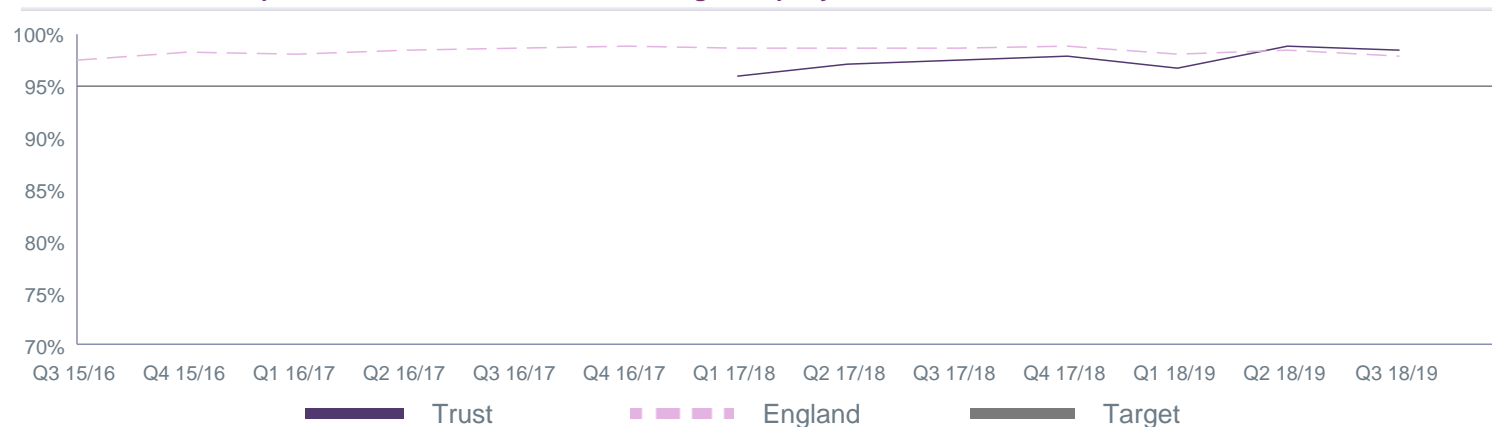
Age profiles

Age profile	Open hospital spells at the end of 28/02/2019
0 – 18	45
19 – 64	415
65 and over	150

Age profile	Subject to detention at end of 28/02/2019
0 – 17	20
18 – 64	260
65 and over	45

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Ratings for community-based core services:		Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age (26/07/2018)		G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Mental health crisis services and health-based places of safety (26/07/2018)		RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Specialist community mental health services for children and young people		NA	NA	NA	NA	NA	NA
Community-based mental health services for older people (26/07/2018)		RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Community mental health services for people with learning disabilities or autism (26/07/2018)		G 26/07/2018	G 26/07/2018	O 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team



Contact with specialist community teams:

Contacts at 28/02/2019	All Contacts	Attended contacts
Crisis resolution service or home treatment team	3670	3385
Memory services team	4000	3135
Perinatal mental health team	*	*

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2017/18 Q3	97.8%	95.4%
2017/18 Q4	92.8%	95.5%
2018/19 Q1	96.9%	95.8%
2018/19 Q2	96.2%	95.7%
2018/19 Q3	92.4%	95.5%

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		23 May 2019											
TRUST		INPATIENT SERVICES		COMMUNITY-BASED SERVICES		RATINGS		Table of Contents											
<p>This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.</p> <p>Key messages</p> <p>Intelligence indicates that:</p> <ul style="list-style-type: none">• Overall performance for this trust is about the same• Safe, Well led performance is stable• Trust wide indicators performance is stable						Safe		Effective		Caring		Responsive		Well led		Overall			
						➡		NA		NA		NA		➡		➡			
		Inpatient services		Overall		RI		G		G		G		G		G		NA	
				Acute wards for adults of working age and psychiatric intensive care units		RI		G		G		RI		G		RI			
				Long stay/rehabilitation mental health wards for working age adults		RI		G		G		G		RI		RI			
				Forensic inpatient/secure wards		RI		G		G		G		G		G			
				Child and adolescent mental health wards		RI		G		G		G		G		G			
				Wards for older people with mental health problems		G		RI		G		G		G		G			
				Wards for people with learning disabilities or autism		G		G		G		G		G		G			
		Community-based services		Community-based mental health services for adults of working age		G		G		G		G		G		G		NA	
				Mental health crisis services and health-based places of safety		RI		G		G		G		G		G			
				Specialist community mental health services for children and young people		NA		NA		NA		NA		NA		NA			
				Community-based mental health services for older people		RI		G		G		G		G		G			
				Community mental health services for people with learning disabilities or autism		G		G		O		G		G		G			

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents							
This page displays changes to the core service, key questions and overall ratings.				Safe	Effective	Caring	Responsive	Well led	Overall		
				➡	NA	NA	NA	➡	➡		
Key messages				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018		
Intelligence indicates that: • Overall performance for this trust is about the same • Safe, Well led performance is stable • Trust wide indicators performance is stable				Overall	July 2018	July 2018	July 2018	July 2018	July 2018	NA	
				Acute wards for adults of working age and psychiatric intensive care units	July 2018	July 2018	July 2018	July 2018	July 2018		July 2018
				Long stay/rehabilitation mental health wards for working age adults	July 2018	July 2018	July 2018	July 2018	July 2018		July 2018
				Forensic inpatient/secure wards	July 2018	July 2018	July 2018	July 2018	July 2018		July 2018
				Child and adolescent mental health wards	July 2018	July 2018	July 2018	July 2018	July 2018		July 2018
				Wards for older people with mental health problems	July 2018	July 2018	July 2018	July 2018	July 2018		July 2018
				Wards for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018		July 2018
Inpatient services				Community-based mental health services for adults of working age	July 2018	July 2018	July 2018	July 2018	July 2018	NA	
				Mental health crisis services and health-based places of safety	July 2018	July 2018	July 2018	July 2018	July 2018		July 2018
				Specialist community mental health services for children and young people	NA -	NA -	NA -	NA -	NA -		NA -
				Community-based mental health services for older people	July 2018	July 2018	July 2018	July 2018	July 2018		July 2018
				Community mental health services for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018		July 2018
Community-based services				July 2018	July 2018	July 2018	July 2018	July 2018	July 2018		

This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

- Overall performance for this trust is about the same
- Safe, Well led performance is stable
- Trust wide indicators performance is stable

Community health services

	Safe	Effective	Caring	Responsive	Well led	Overall
	→	NA	NA	NA	→	→
Overall	RI	G	G	G	G	G
Community health services for adults	G	G	G	G	G	G
Community health services for children, young people and families	G	G	O	G	G	G
Community health inpatient services	G	G	G	G	G	G
Community end of life care	G	RI	RI	G	RI	RI
Urgent care services	NA	NA	NA	NA	NA	NA
Community dental services	NA	NA	NA	NA	NA	NA
HIV and sexual health services	NA	NA	NA	NA	NA	NA

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

- Overall performance for this trust is about the same
- Safe, Well led performance is stable
- Trust wide indicators performance is stable

Community health services

Overall

Community health services for adults

Community health services for children, young people and families

Community health inpatient services

Community end of life care

Urgent care services

Community dental services

HIV and sexual health services

Safe	Effective	Caring	Responsive	Well led	Overall
→	NA	NA	NA	→	→
July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
NA	NA	NA	NA	NA	NA
NA	NA	NA	NA	NA	NA
NA	NA	NA	NA	NA	NA

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This page displays the latest ratings for any additional core service provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

- Overall performance for this trust is about the same
- Safe, Well led performance is stable
- Trust wide indicators performance is stable

Additional core services

Substance misuse services

Safe	Effective	Caring	Responsive	Well led	Overall
→	NA	NA	NA	→	→
RI	G	G	G	G	G
RI	RI	G	G	I	RI

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS	Table of Contents					
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This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

- Overall performance for this trust is about the same
- Safe, Well led performance is stable
- Trust wide indicators performance is stable

Additional core services

Substance misuse services

Safe	Effective	Caring	Responsive	Well led	Overall
→	NA	NA	NA	→	→
July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
July 2018	July 2018	July 2018	July 2018	July 2018	July 2018

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RI	G	G	G	G	G

Intelligence key messages

Trust-wide indicators

Of the 35 Trust wide indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 5 (14%) as worse and 0 (0%) as much worse. 17 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
Better compared nationally	Worse compared nationally	Declined

- CQC concerns and complaints excluding high secure wards
- The number of fully and partially upheld complaints
- CQCs National Customer Service Centre (NCSC) safeguarding concerns
- Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way
- Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES
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RI	G	G	G	G	G

Intelligence key messages

Inpatient services indicators

Of the 49 Inpatient indicators, 4 (8%) are categorised as much better, 0 (0%) as better, 8 (16%) as worse and 4 (8%) as much worse. 2 indicator(s) have been compared to data from 12 months previous, of which 1 (50%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
<ul style="list-style-type: none"> Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%) Proportion of detained patient records checked where care plans showed evidence of discharge planning (%) Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available (%) Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%) 	<ul style="list-style-type: none"> Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on general non-secure (level 0) wards Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards 	<ul style="list-style-type: none"> Ratio of occupied beds to all nursing staff
Better compared nationally	Worse compared nationally	Declined
	<ul style="list-style-type: none"> Bed occupancy: Composite indicator Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards Ratio of occupied beds to all nursing staff Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%) 	

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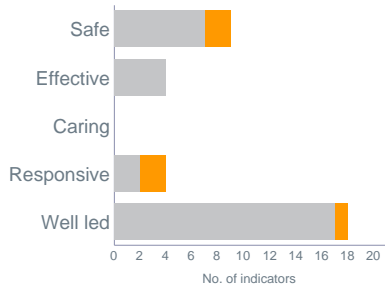
Intelligence key messages

Community-based services indicators

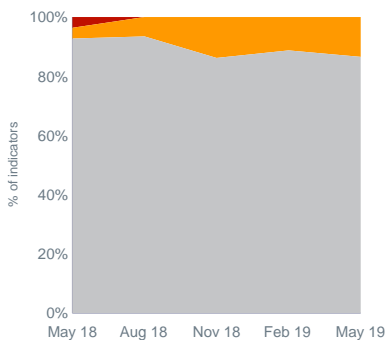
Of the 13 Community indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 0 (0%) as worse and 1 (8%) as much worse. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
	• Rate per 1000 of people aged 0-74 who died from self-harm or undetermined injury while in contact with community mental health services	
Better compared nationally	Worse compared nationally	Declined

What's the current performance of trust wide indicators?



How have the performance of the trust-wide indicators changed over time?



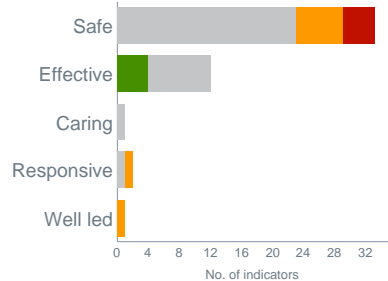
Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S1	CQCs National Customer Service Centre (NCSC) safeguarding concerns Care Quality Commission - Internal data (08 Nov 2018)	1.0	NA	0.0 Oct 17 - Sep 18	NA	W
	S2	Percentage of staff working extra hours (%) NHS England - NHS Staff Survey (09 May 2019)	70.9%	72.9% Oct 17 - Dec 17	73.7% Oct 18 - Dec 18	➔	S
	S2	Staff confidence and security in reporting unsafe clinical practice (%) NHS England - NHS Staff Survey (08 May 2019)	67.9%	66.7% Oct 17 - Dec 17	66.8% Oct 18 - Dec 18	➔	S
	S5	Percentage of staff witnessing potentially harmful errors, near misses or incidents in last month (%) NHS England - NHS Staff Survey (09 May 2019)	27.0%	23.5% Oct 17 - Dec 17	27.9% Oct 18 - Dec 18	➔	S
	S5	Proportion of reported patient safety incidents that are harmful - proportion of all incidents reported to the NRLS that are categorised as low harm, moderate, severe or death (%) National Reporting and Learning System - NRLS (08 May 2019)	35.1%	NA	28.1% Mar 18 - Feb 19	NA	S
	S6	Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way Medicines and Healthcare products Regulatory Agency (MHRA) - Central Alerting System (09 May 2019)			Feb 18 - Apr 19	NA	W
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts during the preceding 12 months, but which were still open on the date CQC extracted data		>=5 alerts still open May 17 - Apr 18	1-4 alerts still open May 18 - Apr 19	⬆	W
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts more than 12 months before, but which were still open on the date CQC extracted data		NA	0 alerts still open Feb 18 - Apr 19	NA	S
		Central Alerting System (CAS): The percentage of CAS alerts with closing dates during the preceding 12 months which the trust has closed late		<25% of alerts closed late May 17 - Apr 18	<25% of alerts closed late May 18 - Apr 19	➔	S
	S6	Consistency of reporting to the National Reporting and Learning System (NRLS) National Reporting Learning System (NRLS) - National Reporting Learning System (NRLS) (08 Apr 2019)		6 months of reporting Apr 17 - Sep 17	6 months of reporting Apr 18 - Sep 18	➔	S
	S6	Fairness and effectiveness of procedures for reporting errors, near misses and incidents (%) NHS England - NHS Staff Survey (08 May 2019)	69.5%	68.4% Oct 17 - Dec 17	68.9% Oct 18 - Dec 18	➔	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S6	Potential under-reporting of patient safety incidents - count of reported incidents as a ratio to MHMDS and HES spells (no harm, low harm, moderate harm, severe harm, death) National Reporting and Learning System / NHS Digital - NRLS / MHSDS-HES Bridged (08 May 2019)	0.2	NA	0.3 Mar 18 - Feb 19	Under dev	S
	E1	Proportion of hospital spells under detention (ages 18-64) that finished in the period where patients were readmitted under detention (sections 2 and 3 of the MHA) within 30 days (%) NHS Digital - MHSDS (07 May 2019)	4.9%	NA	5.1% Aug 17 - Jul 18	NA	S
Effective	E1	Proportion of informal hospital spells (ages 18-64) that finished in the period where patients were readmitted under detention (sections 2 and 3 of the MHA) within 30 days (%) NHS Digital - MHSDS (07 May 2019)	1.8%	NA	1.1% Aug 17 - Jul 18	NA	S
	E1	Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA NHS Digital - MHSDS (09 May 2019)	0.0	NA	0.0 Jan 18 - Dec 18	Under dev	S
	E3	Percentage of staff appraised in last 12 months (%) NHS England - NHS Staff Survey (09 May 2019)	90.9%	90.6% Oct 17 - Dec 17	89.0% Oct 18 - Dec 18	➔	S
Responsive	R3	The average number of days per out of area placement NHS Digital - Out of Area Placements (08 Apr 2019)	15.0	NA	22.1 Jan 18 - Dec 18	Under dev	S
	R4	CQC concerns and complaints excluding high secure wards Care Quality Commission - Care Quality Commission (08 Nov 2018)	1.0	NA	0.0 Oct 17 - Sep 18	NA	W
	R4	Provider complaints Health and Social Care Information Centre - NHS data on written complaints (08 Nov 2018)	1.0	NA	0.3 Apr 17 - Jun 18	NA	S
	R4	The number of fully and partially upheld complaints Parliamentary Health Service Ombudsman - PHSO complaints (08 Nov 2018)	1.0	NA	0.0 Sep 17 - Aug 18	NA	W
Well led	W1	Percentage of staff reporting good communication between senior management and staff (%) NHS England - NHS Staff Survey (09 May 2019)	36.5%	33.8% Oct 17 - Dec 17	35.8% Oct 18 - Dec 18	➔	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	W3	General Medical Council (GMC) – enhanced monitoring General Medical Council - Enhanced Monitoring (25 Apr 2019)		No concerns Feb 18	No concerns Apr 19	→	S
	W3	Percentage of staff able to contribute towards improvements at work (%) NHS England - NHS Staff Survey (09 May 2019)	73.4%	70.9% Oct 17 - Dec 17	73.0% Oct 18 - Dec 18	→	S
	W3	Percentage of staff agreeing that their role makes a difference to patients / service users (%) NHS England - NHS Staff Survey (09 May 2019)	88.0%	88.4% Oct 17 - Dec 17	89.3% Oct 18 - Dec 18	→	S
	W3	Percentage of staff attending work in the last 3 months despite feeling unwell because they felt pressure from their manager, colleagues or themselves (%) NHS England - NHS Staff Survey (09 May 2019)	52.5%	52.2% Oct 17 - Dec 17	53.9% Oct 18 - Dec 18	→	S
	W3	Percentage of staff experiencing discrimination at work in the last 12 months (%) NHS England - NHS Staff Survey (09 May 2019)	13.0%	12.5% Oct 17 - Dec 17	15.0% Oct 18 - Dec 18	→	S
	W3	Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months (%) NHS England - NHS Staff Survey (09 May 2019)	28.9%	28.5% Oct 17 - Dec 17	31.8% Oct 18 - Dec 18	→	S
	W3	Percentage of staff experiencing physical violence from patients, relatives or the public in last 12 months (%) NHS England - NHS Staff Survey (09 May 2019)	16.4%	15.8% Oct 17 - Dec 17	17.5% Oct 18 - Dec 18	→	S
	W3	Percentage of staff feeling unwell due to work related stress in the last 12 months (%) NHS England - NHS Staff Survey (09 May 2019)	41.0%	39.9% Oct 17 - Dec 17	41.5% Oct 18 - Dec 18	→	S
	W3	Proportion of days sick in the last 12 months for Medical and Dental staff (%) Electronic Staff Record - ESR Data Warehouse (11 Mar 2019)	2.3%	NA	2.2% Jan 18 - Dec 18	NA	S
	W3	Proportion of days sick in the last 12 months for non-clinical staff (%) Electronic Staff Record - ESR Data Warehouse (11 Mar 2019)	4.4%	NA	4.6% Jan 18 - Dec 18	NA	S
	W3	Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%) Electronic Staff Record - ESR Data Warehouse (11 Mar 2019)	5.2%	NA	4.7% Jan 18 - Dec 18	NA	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	W3	Proportion of days sick in the last 12 months for other clinical staff (%) Electronic Staff Record - ESR Data Warehouse (11 Mar 2019)	5.2%	NA	4.9% Jan 18 - Dec 18	NA	S
	W3	Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%) Department of Health - HCW Seasonal Influenza Vaccination Programme (28 Jun 2018)	62.2%	NA	38.9% Sep 17 - Feb 18	NA	W
	W3	Staff recommendation of the organisation as a place to work or receive treatment (%) NHS England - NHS Staff Survey (08 May 2019)	67.9%	65.2% Oct 17 - Dec 17	66.9% Oct 18 - Dec 18	→	S
	W4	Identified level of support needs by provider segmentation NHS Improvement - Single Oversight Framework (SOF) (09 May 2019)		Providers offered targeted support Apr 18	Providers offered targeted support May 19	→	S
	W6	MHSDS Data Quality Maturity Index Score (%) NHS Digital - Data Quality Maturity Index (10 May 2019)	98.1%	NA	98.8% Jul 18 - Sep 18	NA	S
	W6	Overall Data Quality Maturity Index Score (%) NHS Digital - Data Quality Maturity Index (10 May 2019)	94.1%	NA	96.4% Jul 18 - Sep 18	NA	S

What's the current performance?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S1	PLACE score for cleanliness of environment (%) NHS Digital - PLACE (13 Sep 2018)	98.6%	NA	99.7% Mar 18 - Jun 18	NA	S
	S1	PLACE score for condition, appearance and maintenance (%) NHS Digital - PLACE (14 Sep 2018)	95.3%	NA	96.7% Mar 18 - Jun 18	NA	S
	S1	PLACE score for dementia care (%) NHS Digital - PLACE (14 Sep 2018)	87.2%	NA	87.5% Mar 18 - Jun 18	NA	S
	S1	PLACE score for disability care (%) NHS Digital - PLACE (14 Sep 2018)	88.3%	NA	90.4% Mar 18 - Jun 18	NA	S
	S2	Proportion of registered nursing staff (%) Electronic Staff Record - ESR Data Warehouse (07 Mar 2019)	51.4%	47.9% Dec 17	46.9% Dec 18	➔	S
	S2	Rate of recorded uses of formal seclusion per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	41.3	NA	26.1 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of formal seclusion per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	30.5	NA	6.7 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of formal seclusion per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	2.5	NA	0.8 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of formal seclusion per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	27.5	NA	16.5 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	281.4	NA	521.7 Jan 18 - Dec 18	Under dev	W
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	220.8	NA	20.0 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	29.3	NA	7.4 Jan 18 - Dec 18	Under dev	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S2	Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	57.2	NA	46.7 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	33.3	NA	200.0 Jan 18 - Dec 18	Under dev	MW
	S2	Rate of recorded uses of prone restraint per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	52.6	NA	13.3 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	4.6	NA	5.5 Jan 18 - Dec 18	Under dev	W
	S2	Rate of recorded uses of prone restraint per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	14.9	NA	12.2 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	244.4	NA	721.7 Jan 18 - Dec 18	Under dev	MW
	S2	Rate of recorded uses of restraint per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	243.6	NA	33.3 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of restraint per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	32.5	NA	12.9 Jan 18 - Dec 18	Under dev	S
	S2	Rate of recorded uses of restraint per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	66.7	NA	58.8 Jan 18 - Dec 18	Under dev	S
	S2	Ratio of occupied beds to all nursing staff Electronic Staff Record - ESR Data Warehouse (07 Mar 2019)	4.6	8.8 Dec 17	7.9 Dec 18	↑	W

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S5	Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages) Care Quality Commission - Mental Health Act database (03 May 2019)	-	NA	0.0 Apr 18 - Mar 19	NA	S
	S5	Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	13.0	NA	43.5 Jan 18 - Dec 18	Under dev	MW
	S5	Rate of recorded assaults on patients by other patients per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	8.0	NA	1.2 Jan 18 - Dec 18	Under dev	S
	S5	Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	21.8	NA	28.2 Jan 18 - Dec 18	Under dev	W
	S5	Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	48.4	NA	134.8 Jan 18 - Dec 18	Under dev	MW
	S5	Rate of recorded self-harm per 100 learning disability inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	116.7	NA	6.7 Jan 18 - Dec 18	Under dev	S
	S5	Rate of recorded self-harm per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	23.8	NA	9.7 Jan 18 - Dec 18	Under dev	S
	S5	Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	28.6	NA	52.5 Jan 18 - Dec 18	Under dev	W
	S5	Rate of recorded unauthorised absences per 100 mental health inpatients on general non-secure (level 0) wards NHS Digital - MHSDS (07 May 2019)	3.1	NA	3.2 Jan 18 - Dec 18	Under dev	S
	S5	Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards NHS Digital - MHSDS (07 May 2019)	2.9	NA	4.3 Jan 18 - Dec 18	Under dev	W

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S6	Rate per 100 of mental health inpatients aged 0-74 who died while in hospital NHS Digital - MHSDS / HES-ONS linked (29 Apr 2019)	0.0	NA	0.5 Oct 17 - Sep 18	NA	S
Effective	E1	PLACE score for food (%) NHS Digital - PLACE (13 Sep 2018)	91.3%	NA	90.0% Mar 18 - Jun 18	NA	S
	E1	Proportion of detained mental health inpatients who attend Accident and Emergency departments (%) NHS Digital - MHSDS (07 May 2019)	17.3%	NA	20.3% Dec 17 - Nov 18	NA	S
	E1	Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%) Care Quality Commission - Mental Health Act database (07 May 2019)	80.0%	NA	94.6% Dec 17 - Nov 18	NA	MB
	E1	Proportion of detained patient records checked that show evidence of discussions about rights on detention (%) Care Quality Commission - Mental Health Act database (07 May 2019)	94.2%	NA	100.0% Dec 17 - Nov 18	NA	S
	E1	Proportion of detained patient records checked where care plans showed evidence of discharge planning (%) Care Quality Commission - Mental Health Act database (07 May 2019)	84.8%	NA	97.2% Dec 17 - Nov 18	NA	MB
	E1	Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available (%) Care Quality Commission - Mental Health Act database (07 May 2019)	84.8%	NA	95.6% Dec 17 - Nov 18	NA	MB
	E1	Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients (%) Care Quality Commission - Mental Health Act database (04 Mar 2019)	99.9%	NA	100.0% Dec 17 - Nov 18	NA	S
	E1	Proportion of wards visited where there were difficulties in arranging GP services for detained patients (%) Care Quality Commission - Mental Health Act database (07 May 2019)	10.5%	NA	25.0% Dec 17 - Nov 18	NA	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	E2	Proportion of emergency admissions of mental health inpatients for ambulatory care sensitive conditions NHS Digital - MHSDS monthly (10 May 2019)	0.3	NA	0.0 Dec 17 - Nov 18	Under dev	S
	E2	Proportion of inpatients who were discharged in the reporting period and who had no crisis plan recorded at any time in that period NHS Digital - MHSDS (24 Apr 2019)	0.6	NA	0.3 Jan 18 - Dec 18	Under dev	S
	E2	Proportion of non detained mental health inpatients who attend Accident and Emergency departments NHS Digital - MHSDS (07 May 2019)	0.1	NA	0.1 Dec 17 - Nov 18	Under dev	S
	E6	Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%) Care Quality Commission - Mental Health Act database (07 May 2019)	85.0%	NA	96.4% Dec 17 - Nov 18	NA	MB
Caring	C3	PLACE score for privacy, dignity and well-being (%) NHS Digital - PLACE (14 Sep 2018)	90.1%	NA	89.2% Mar 18 - Jun 18	NA	S
Responsive	R3	Bed occupancy: Composite indicator Care Quality Commission / Department of Health - Mental Health Act database / KH03 (04 Mar 2019)			Dec 17 - Dec 18	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.9	NA	0.9 Jan 18 - Dec 18	Under dev	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA Database	0.9	NA	0.9 Dec 17 - Nov 18	Under dev	S
	R3	Delayed transfers of care: Ratio of daily average beds delayed to daily average occupied consultant-led beds open overnight in quarter, where delay is attributable to NHS or to NHS and social care NHS England - KH03/Delayed Transfers of Care (27 Feb 2019)	0.0	NA	0.0 Oct 18 - Dec 18	Under dev	S
Well led	W6	Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%) NHS Digital - MHSDS (24 Apr 2019)			Dec 17 - Nov 18	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	96.4%	NA	94.6% Dec 17 - Nov 18	NA	S


OVERVIEW

TRUST WIDE

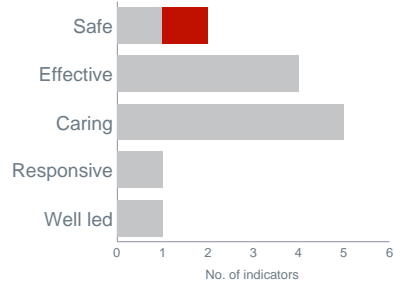
INPATIENT
SERVICES

COMMUNITY-BASED
SERVICES

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	89.6%	NA	52.8% Dec 17 - Nov 18	NA	

What's the current performance?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S5	Rate per 1000 of people aged 0-74 who died from self-harm or undetermined injury while in contact with community mental health services NHS Digital - MHSDS / HES-ONS linked (29 Apr 2019)	0.0	NA	1.0 Oct 17 - Sep 18	NA	MW
	S6	Rate per 100 of people aged 0-74 who died while in contact with community mental health services NHS Digital - MHSDS / HES-ONS linked (29 Apr 2019)	0.0	NA	1.1 Oct 17 - Sep 18	NA	S
Effective	E1	Q18. Do you know who to contact out of office hours if you have a crisis? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	7.4 Sep 17 - Nov 17	NA	S
	E1	Q6. Have you been told who is in charge of organising your care and services? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	7.3 Sep 17 - Nov 17	NA	S
	E2	Q13. In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working? Care Quality Commission - Community Mental Health Survey 2018 (14 Mar 2019)	-	NA	7.4 Sep 17 - Nov 17	NA	S
	E5	Q31. In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	4.7 Sep 17 - Nov 17	NA	S
Caring	C1	Q4. Were you given enough time to discuss your needs and treatment the most recent time you saw someone from NHS mental health services for your mental health needs? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	7.3 Sep 17 - Nov 17	NA	S
	C2	Q11. Were you involved as much as you wanted to be in agreeing what care you will receive? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	7.4 Sep 17 - Nov 17	NA	S
	C2	Q21. Were you involved as much as you wanted to be in decisions about which medicines you receive? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	6.8 Sep 17 - Nov 17	NA	S

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	C2	Q35. Have NHS mental health services involved a member of your family or someone else close to you as much as you would like? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	6.1 Sep 17 - Nov 17	NA	S
	C3	Q38. Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services? Care Quality Commission - Community Mental Health Survey 2018 (09 Jan 2019)	-	NA	8.2 Sep 17 - Nov 17	NA	S
Responsive	R2	Q36. Have you been given information about getting support from people with experience of the same mental health needs? Care Quality Commission - Community Mental Health Survey 2018 (14 Mar 2019)	-	NA	3.7 Sep 17 - Nov 17	NA	S
Well led	W6	Survey errors: Composite indicator to assess occurrence of sampling errors or non-submission of data to the two most recent iterations of the Community Mental Health Survey Care Quality Commission - Community Mental Health Survey 2017 & 2018 (22 Feb 2019)			Sep 17 - Nov 17	NA	S
		Survey errors: Occurrence of sampling errors or non-submission of data relating to the current iteration of the Community Mental Health Survey		NA	Submission, no errors Sep 17 - Nov 17	NA	S

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Summary Information

Relevant Registered Locations:

439 Ipswich Road (R1LY8)
 Basildon Mental Health Unit (R1LY9)
 Brockfield House (R1LK9)
 Broomfield Hospital Mental Health Wards (R1LX7)
 Chelmer & Stort Mental Health Wards (R1LX9)
 Colchester Hospital Mental Health Wards (R1LY2)
 Heath Close (R1LY3)
 Landemere Centre Mental Health Wards (R1LY4)
 Robin Pinto Unit (R1LY7)
 Rochford Hospital (R1LZ9)
 St Margaret's Community Hospital (R1LT1)
 The St Aubyn Centre (R1L22)
 Thurrock Hospital (R1L50)
 Wood Lea Clinic (R1LX3)

Use of Mental Health Act

Detention Type	Section	Sections starting in previous 6 months (Jan 18 - Jun 18)	Sections starting in most recent 6 months (Jul 18 - Dec 18)	Snapshot of number of detained patients (31 Dec 18)
Detentions under Part ii of the Mental Health Act	Section 2	951	1191	58
	Section 3	1028	596	276
Detentions under Part iii of the Mental Health Act	Section 35	*	13	*
	Section 36	12	0	0
	Section 37 (with S41 restrictions)	71	18	47
	Section 37 (without S41 restrictions)	35	27	29
	Section 45A	0	*	*
	Section 47 (with S49 restrictions)	32	*	11
	Section 47 (without S49 restrictions)	14	0	0
	Section 48 (with S49 restrictions)	80	41	14
	Section 48 (without S49 restrictions)	0	0	*
	Other sections - 38, 44 and 46	72	13	0
Place of safety orders	Section 135	*	15	0
	Section 136	116	238	*
Uses of Section 4	Section 4	*	*	0
Uses of Section 5	Section 5 (2)	138	267	6
	Section 5 (4)	18	58	0

An asterisk (*) indicates a suppressed value between 1 & 5.

Data source: NHS Digital Mental Health Services Data Set

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		23 May 2019	
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Health based places of safety

Name of Place of Safety	Local Authorities Served	Type of Place of Safety	Opening Hours	Capacity	Ages Accepted
Basildon Mental Health Unit, Basildon Hospital	Essex, Thurrock	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
Harbour Suite, The Lakes Mental Health Unit	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
Rochford Hospital	Essex, Southend-on-Sea	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
The Christopher Unit, Linden Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
The St Aubyn Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	Under 18

Data source: CQC survey of health based places of safety, last refreshed 07 Aug 2017

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Complaints and Notifications

Mental Health Act Complaints

CQC received 80 Mental Health Act complaints for this provider from 01/04/2018 to 31/03/2019.

Location	Total number of complaints
Basildon Mental Health Unit (R1LY9)	16
Chelmer & Stort Mental Health Wards (R1LX9)	15
Colchester Hospital Mental Health Wards (R1LY2)	11
Broomfield Hospital Mental Health Wards (R1LX7)	10
Wood Lea Clinic (R1LX3)	8
Brockfield House (R1LK9)	4
Robin Pinto Unit (R1LY7)	4
Rochford Hospital (R1LZ9)	4
The St Aubyn Centre (R1L22)	3
Thurrock Hospital (R1L50)	2
Landemere Centre Mental Health Wards (R1LY4)	2
St Margaret's Community Hospital (R1LT1)	1

Complaints and Notifications

Deaths of Detained Patients

CQC received 4 notification(s) of death(s) that occurred at this provider for the period 01/04/2018 to 31/03/2019. Summary details of deaths are listed in the table below

Reference number	Date of death	Location	Ward	Cause of death	Additional information	Notification received within 3 days
4922	15/08/2018	Brockfield House	LAGOON	9 - Awaiting Information	Death within 7 days of an incident of self-harm.	Yes
4912	24/07/2018	Rochford Hospital	BEECH WARD	7 - Not Known		No
4864	06/05/2018	Rochford Hospital	BEECH WARD	7 - Not Known		No
4845	05/05/2018	Rochford Hospital	BEECH WARD	9 - Awaiting Information		Yes

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Complaints and Notifications

Absence Without Leave (AWOL)

CQC received 2 notification(s) of unauthorised absence that occurred at this provider for the period 01/04/2018 to 31/03/2019.

The notification(s) referred to 2 service user(s).

A count of absences by type is recorded in the table below.

AWOL Incident Description	Count
Absented him or herself from hospital	1
Failed to return from authorised leave	1
Absented him or herself during escorted leave	0
Not known	0

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Second Opinion Appointed Doctor (SOAD) Measures

Below is a table showing a summary of the SOAD visits carried out by the CQC at the provider's request for the period 01/01/2018 to 31/12/2018.

Total Number of SOAD Visits	Proportion of visits where problems were reported ¹	Proportion of relevant SOAD visit requests received late ²
218	3%	22%

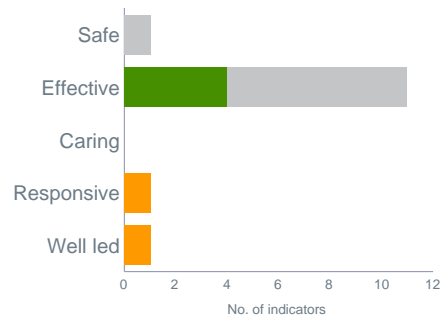
¹ Problems reported by SOADs with the administration of the visit, e.g. paperwork/consultees/patient not available etc.

Please note: includes problems reported during SOAD visits for CTO patients, where non-attendance of patients may not be the direct fault of the provider that requested the visit.

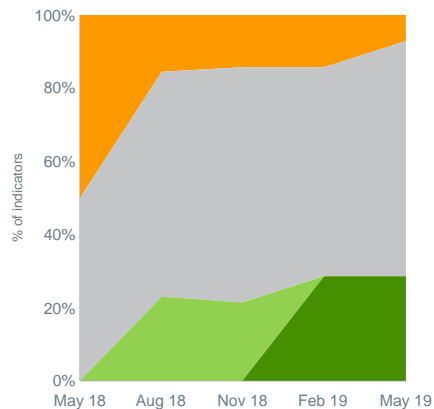
² The proportion of requests for SOAD visits for medication submitted due to the expiry of a one month (for community patients) or three month (for detained patients) rule that were received later than one or three months (as appropriate) from the date of section (for community patients) or the date of treatment (for detained patients).

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What's the current performance of MHA indicators?



How have the performance of the MHA indicators changed over time?



Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Safe	S5	Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages) Care Quality Commission - Mental Health Act database (03 May 2019)	-	NA	0.0 Apr 18 - Mar 19	NA	S
Effective	E1	Proportion of detained mental health inpatients who attend Accident and Emergency departments (%) NHS Digital - MHSDS (07 May 2019)	17.3%	NA	20.3% Dec 17 - Nov 18	NA	S
	E1	Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%) Care Quality Commission - Mental Health Act database (07 May 2019)	80.0%	NA	94.6% Dec 17 - Nov 18	NA	MB
	E1	Proportion of detained patient records checked that show evidence of discussions about rights on detention (%) Care Quality Commission - Mental Health Act database (07 May 2019)	94.2%	NA	100.0% Dec 17 - Nov 18	NA	S
	E1	Proportion of detained patient records checked where care plans showed evidence of discharge planning (%) Care Quality Commission - Mental Health Act database (07 May 2019)	84.8%	NA	97.2% Dec 17 - Nov 18	NA	MB
	E1	Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available (%) Care Quality Commission - Mental Health Act database (07 May 2019)	84.8%	NA	95.6% Dec 17 - Nov 18	NA	MB
	E1	Proportion of hospital spells under detention (ages 18-64) that finished in the period where patients were readmitted under detention (sections 2 and 3 of the MHA) within 30 days (%) NHS Digital - MHSDS (07 May 2019)	4.9%	NA	5.1% Aug 17 - Jul 18	NA	S

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	E1	Proportion of informal hospital spells (ages 18-64) that finished in the period where patients were readmitted under detention (sections 2 and 3 of the MHA) within 30 days (%) NHS Digital - MHSDS (07 May 2019)	1.8%	NA	1.1% Aug 17 - Jul 18	NA	S
	E1	Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients (%) Care Quality Commission - Mental Health Act database (04 Mar 2019)	99.9%	NA	100.0% Dec 17 - Nov 18	NA	S
	E1	Proportion of wards visited where there were difficulties in arranging GP services for detained patients (%) Care Quality Commission - Mental Health Act database (07 May 2019)	10.5%	NA	25.0% Dec 17 - Nov 18	NA	S
	E1	Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA NHS Digital - MHSDS (09 May 2019)	0.0	NA	0.0 Jan 18 - Dec 18	Under dev	S
	E6	Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%) Care Quality Commission - Mental Health Act database (07 May 2019)	85.0%	NA	96.4% Dec 17 - Nov 18	NA	MB
Responsive	R3	Bed occupancy: Composite indicator Care Quality Commission / Department of Health - Mental Health Act database / KH03 (04 Mar 2019)			Dec 17 - Dec 18	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.9	NA	0.9 Jan 18 - Dec 18	Under dev	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA Database	0.9	NA	0.9 Dec 17 - Nov 18	Under dev	S
Well led	W6	Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%) NHS Digital - MHSDS (24 Apr 2019)			Dec 17 - Nov 18	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	96.4%	NA	94.6% Dec 17 - Nov 18	NA	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	89.6%	NA	52.8% Dec 17 - Nov 18	NA	W

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Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous	Latest Oct 17 - Sep 18
People in contact with community mental health services	NA	401
People in contact with community mental health services due to self-harm or undetermined injury	NA	39
Mental health inpatients	NA	16

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous Mar 17 - Feb 18	Latest Mar 18 - Feb 19
National Reporting and Learning System (NRLS)	88	80

Notifications and whistleblowing to CQC

	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
14-1,3,4 Absence	0	1	0	0	0	0	0	0	0	0	0
16-1 Unexpected Death	3	2	5	7	5	2	0	0	0	0	0
17-1 MHA Death in Detention	0	1	1	0	2	1	0	0	0	0	0
18-2c DoL Apply Supervis Body	19	11	0	0	0	0	59	11	16	61	165
18-2d DoL Apply Court Protect	0	0	0	0	0	0	0	0	0	0	1
18-2e Abuse or Allegation	0	0	1	8	5	1	0	0	0	0	0
Whistleblower	2	1	0	0	0	0	0	0	0	1	1

Safeguarding alerts to CQC

	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
Safeguarding alert	10	7	7	4	3	2	7	3	3	4	1	5

Never Events

Never events reported between 01/02/2018 and 31/01/2019 : 0

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Serious incidents reported to Strategic Executive Information System (from 01/02/2018 and 31/01/2019)

Type of Incident	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Total
Apparent/actual/suspected self-inflicted harm meeting SI criteria	9	7	3	5	7	8	8	6	8	11	11	9	92
Slips/trips/falls meeting SI criteria	0	1	2	2	0	2	0	3	0	0	3	0	13
Unauthorised absence meeting SI criteria	1	3	1	0	1	0	3	0	0	0	2	0	11
Pressure ulcer meeting SI criteria	0	2	0	0	0	0	1	1	0	1	0	1	6
Apparent/actual/suspected homicide meeting SI criteria	0	0	1	0	1	1	0	0	0	0	0	0	3
Disruptive/ aggressive/ violent behaviour meeting SI criteria	0	1	0	0	0	1	0	0	0	0	0	0	2
Pending review (a category must be selected before incident is closed)	0	0	0	0	0	0	1	0	1	0	0	0	2
Adverse media coverage or public concern about the organisation or the wider NHS	1	0	0	0	0	0	0	1	0	0	0	0	2
Not known	0	0	0	0	0	0	0	0	0	0	1	0	1
Commissioning incident meeting SI criteria	0	0	0	0	1	0	0	0	0	0	0	0	1
Medication incident meeting SI criteria	0	0	0	0	1	0	0	0	0	0	0	0	1
Surgical/invasive procedure incident meeting SI criteria	0	0	0	1	0	0	0	0	0	0	0	0	1
Grand Total	11	14	7	8	11	12	13	11	9	12	17	10	135

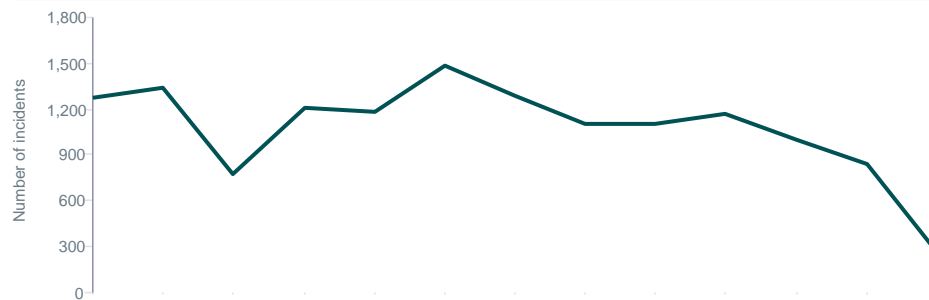
FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Key messages

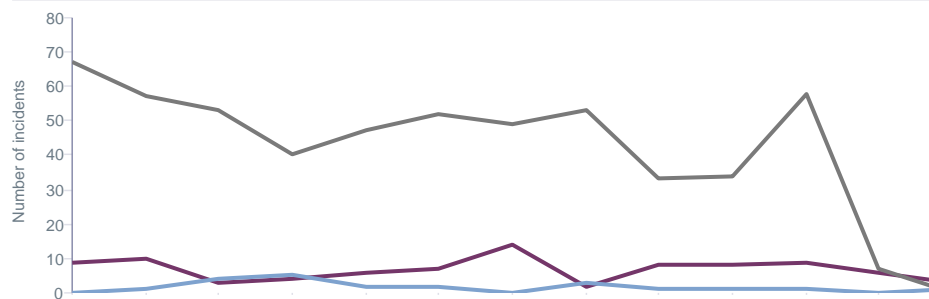
- The median time taken to report incidents was 44 days for this organisation compared to 23 for all trusts between Apr 18 and Sep 18



All reported incidents

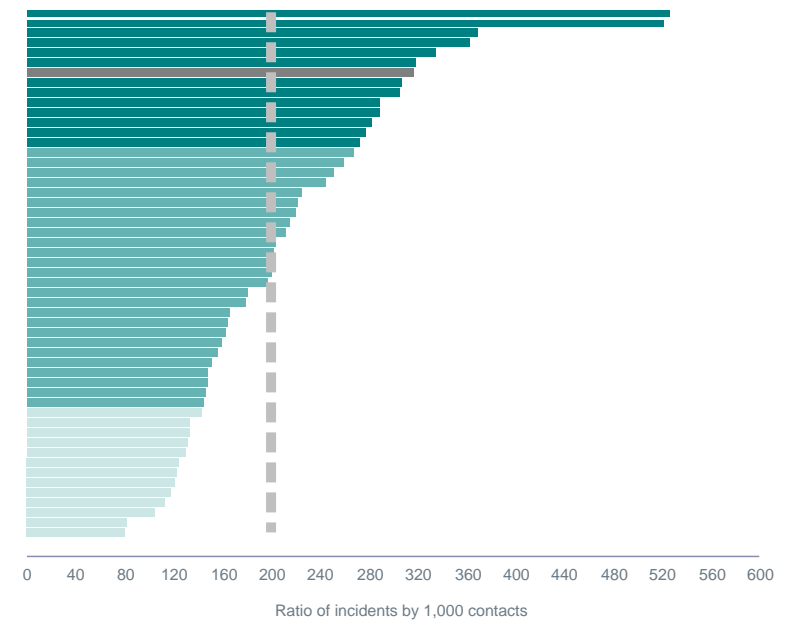


Reported incidents that resulted in moderate, severe harm or death



Year-month	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	2018-08	2018-09	2018-10	2018-11	2018-12	2019-01	2019-02
1. Death	9	10	3	4	6	7	14	2	8	8	9	6	3
2. Severe	0	1	4	5	2	2	0	3	1	1	1	0	1
3. Moderate	67	57	53	40	47	52	49	53	33	34	58	7	0
4. Low	305	334	139	226	245	309	270	263	271	277	238	281	97
5. No Harm	892	932	574	932	882	1,111	948	782	791	854	694	541	159
6. Total	1,273	1,334	773	1,207	1,182	1,481	1,281	1,103	1,104	1,174	1,000	835	260

Comparative reporting rate for incidents in mental health trusts



Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	NA	S
NRLS - Potential under-reporting of patient safety incidents	Under dev	S
NRLS – Consistency of reporting	➔	S

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National Reporting and Learning System (NRLS) incidents by type and severity between Mar 18 and Feb 19

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Self-harming behaviour	1609	745	28	7	39	2428
Treatment, procedure	1918	97	7			2022
Disruptive, aggressive behaviour (includes patient-to-patient)	1491	244	11	1	1	1748
Patient accident	1145	476	36	8	1	1666
Implementation of care and ongoing monitoring / review	124	909	350	1	1	1385
Access, admission, transfer, discharge (including missing patient)	1061	125	24	1	3	1214
Medication	693	124	4			821
Other	205	106	17	2	34	364
Consent, communication, confidentiality	309	17	2			328
Infrastructure (including staffing, facilities, environment)	254	32	1		1	288
Documentation (including electronic & paper records, identification and drug charts)	223	12				235
Patient abuse (by staff / third party)	64	41	1	1		107
Medical device / equipment	44	5				49
Infection Control Incident	31	11	1			43
Clinical assessment (including diagnosis, scans, tests, assessments)	29	6	1			36
Total	9200	2950	483	21	80	12734

Speciality	No Harm	Low	Moderate	Severe	Death	Total
Mental health	7390	1575	81	14	72	9132
Primary care / Community	583	1039	344	4	4	1974
Medical specialties	490	211	47	3	2	753
Other specialties	386	74	5		2	467
Learning disabilities	264	40				304
Not applicable	44	2				46
Other	24	7	5			36
Surgical specialties	14	2	1			17
Unknown	5					5
	9200	2950	483	21	80	12734

FACTS, FIGURES & RATINGS		INTELLIGENCE	FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			
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CQUIN

Under development

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CQUIN

Under development

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Patient led assessments of the care environment (PLACE)

23 May 2019

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		
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PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2018 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
ST MARGARET'S HOSPITAL	Mixed Service	100%	94.85%	94.65%	94.26%	93.4%	93.63%
ROCHFORD COMMUNITY HOSPITAL	Mental Health Only	100%	93.7%	89.66%	99.74%	91.26%	94.48%
ROBIN PINTO UNIT	Mental Health Only	99.58%	90.63%	92.06%	93.12%	81.99%	77.72%
THURROCK COMMUNITY HOSPITAL	Mental Health Only	100%	95.95%	94.34%	98.28%	92.92%	95.58%
THE BRAMBLES - COLCHESTER	Mental Health Only	98.68%	83.87%		97.13%		75%
BROOMFIELD HOSPITAL	Mental Health Only	99.36%	76.54%	83.64%	93.7%	69.62%	78.27%
KING'S WOOD CENTRE - COLCHESTER	Mental Health Only	100%	70.93%	83.83%	94.3%	72.73%	83.87%
COLCHESTER - THE LAKES	Mental Health Only	99.86%	70%	81.18%	96.7%		80.57%
RAWRETH COURT	Mental Health Only	100%	95.59%	92.15%	99.3%	93.95%	96.87%
CLIFTON LODGE	Mental Health Only	100%	92.65%	90.49%	97.18%	91.54%	93.72%
BROCKFIELD HOUSE	Mental Health Only	99.8%	97.62%	95.26%	99.07%		96.82%
THE ST. AUBYN'S CENTRE, COLCHESTER	Mental Health Only	99.7%	69.79%	76.05%	92.47%		78.42%
WOOD LEA CLINIC, BEDFORD	Mental Health Only	99.79%	87.5%	91.51%	97.46%		82.99%
CHRISTOPHER UNIT (LINDEN)	Mental Health Only	100%	70.45%	78.33%	96.2%		82.27%
CHELMER & STORT	Mental Health Only	100%	94.2%	91.32%	94.02%	92.63%	84.25%
CUMBERLEDGE CENTRE	Community	100%	88.89%	95.01%	94.03%		93.38%
LANDERMERE CENTRE MENTAL HEALTH WARDS, CLACTON-ON-SEA	Mental Health Only	99.46%	84.52%	79.06%	95%	85.2%	87.27%
MOUNTNESSING COURT, BILLERICAY	Mental Health Only	98.95%	94.87%	92.3%	94.67%	94.1%	97.26%
BASILDON MENTAL HEALTH UNIT, BASILDON	Mental Health Only	99.3%	91.23%	91.45%	99.18%	91.36%	94.67%
BYRON COURT - 5 HEATH CLOSE	Both mental health and learning disabilities provided from the same site by the same provider	100%	92.98%	95.36%	98.91%		92.8%
SAFFRON WALDEN COMMUNITY HOSPITAL	Community	100%	93.8%	90.91%	94.97%	96.55%	96.26%
This trust		99.73%	89.18%	90.03%	96.7%	87.46%	90.42%
England average (MH and LD trusts)		98.64%	90.42%	91.04%	95.24%	87.34%	88.49%
England average (All MH trusts)		98.59%	90.08%	91.29%	95.26%	87.2%	88.31%

Delayed transfers of care between Mar 18 - Feb 19

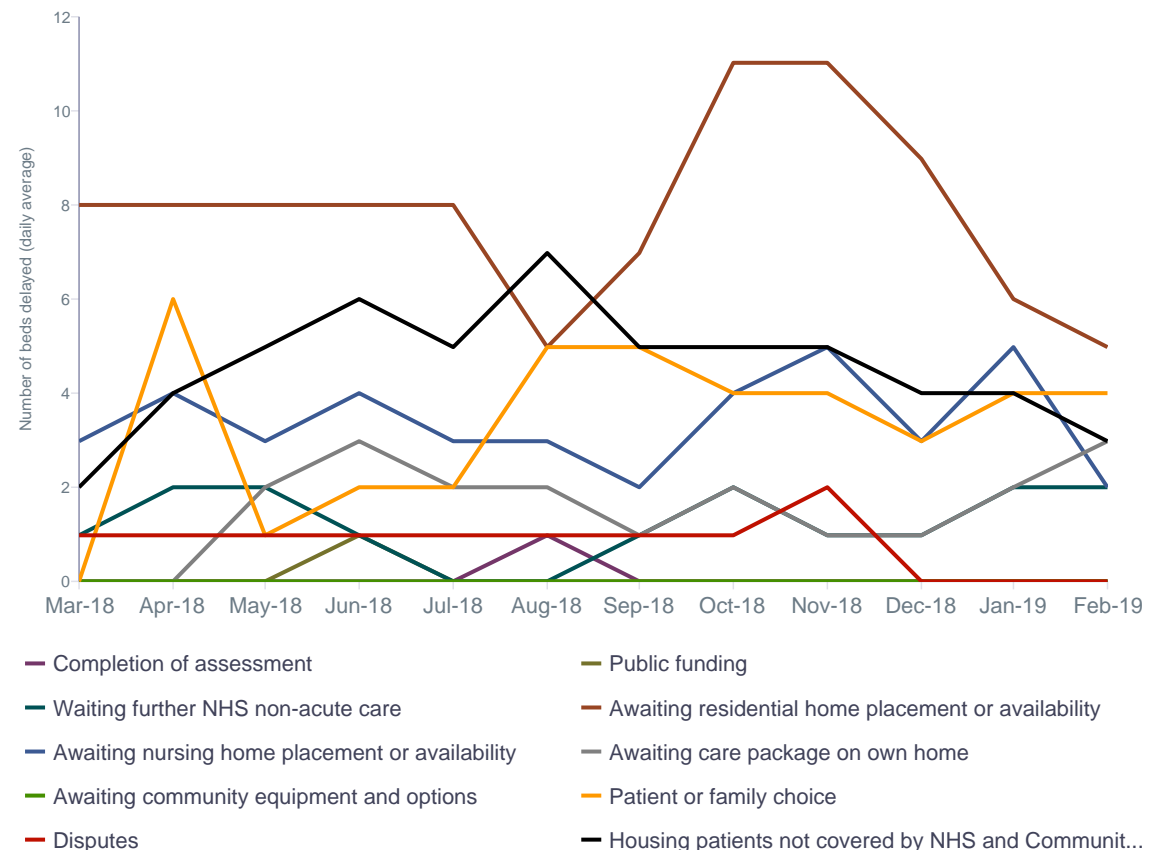
Daily average beds delayed by responsibility

	NHS	Social Care	Both	Total
Mar-18	11.5	2.9	1.0	15.4
Apr-18	15.9	6.5	2.5	24.9
May-18	14.6	6.2	1.0	21.8
Jun-18	14.1	9.7	2.0	25.7
Jul-18	11.0	9.5	0.1	20.6
Aug-18	14.5	8.4	1.0	23.9
Sep-18	13.4	8.1	1.0	22.5
Oct-18	11.4	16.5	1.0	28.9
Nov-18	12.3	16.2	1.0	29.5
Dec-18	8.0	12.7	1.0	21.7
Jan-19	13.0	8.0	2.7	23.6
Feb-19	11.6	5.0	2.0	18.6
Total	151.3	109.6	16.3	277.2

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.

Delayed Transfers of Care (DTOC) Beds by reason



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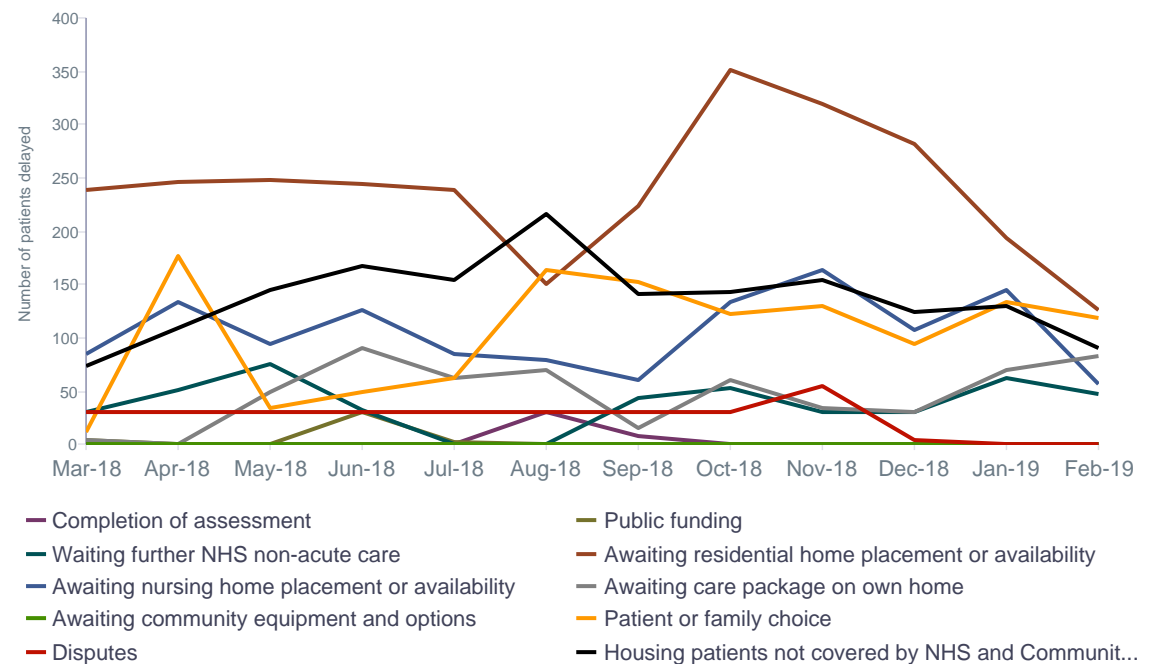
Delayed transfers of care between Mar 18 - Feb 19

Number of days delayed by responsibility

	NHS	Social Care	Both	Total
Mar-18	358	89	31	478
Apr-18	476	196	75	747
May-18	452	193	32	677
Jun-18	422	290	60	772
Jul-18	342	293	3	638
Aug-18	451	259	31	741
Sep-18	402	243	30	675
Oct-18	352	512	31	895
Nov-18	369	486	30	885
Dec-18	248	394	31	673
Jan-19	402	248	83	733
Feb-19	326	140	56	522
Total	4600	3343	493	8436

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason



Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Surveys > Community mental health survey

23 May 2019

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Outlier
status:

2018

Key:

MB	Much better	B	Better	S	About the same	W	Worse	MW	Much worse
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Outliers are flagged where a high proportion of people told us their experience of care was either in line with the worst or best possible answer to a wide range of questions across the entire survey.

Feedback from adults (aged 18 or over) who received care or treatment for a mental health condition during September - November 2017

Where has patient experience improved from 2017 to 2018?

There were no areas that have improved

Where has patient experience declined from 2017 to 2018?

There were no areas that have declined

Where has patient experience continued to be better?

There were no areas better than expected in both years

Where has patient experience continued to be worse?

There were no areas worse than expected in both years

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Surveys > Community mental health survey

23 May 2019

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES		
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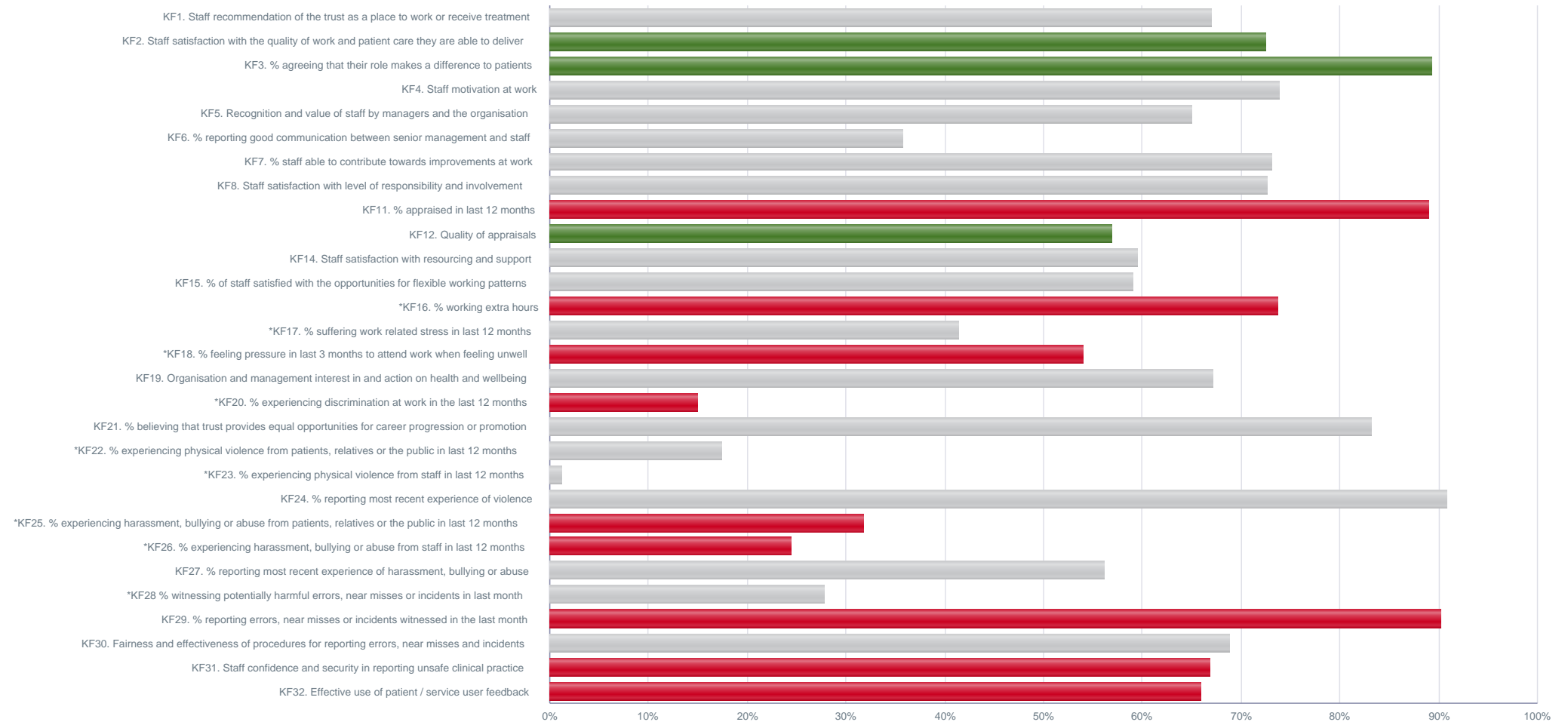
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NHS STAFF SURVEY 2018



*lower scores are better

Staff Survey Key

Below Average Ranked worst third Average Ranked middle third Above Average Ranked best third

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Key finding	Rank	Change
KF1. Staff recommendation of the trust as a place to work or receive treatment	36	0.1
KF2. Staff satisfaction with the quality of work and patient care they are able to deliver	15	0
KF3. % agreeing that their role makes a difference to patients	16	0.9%
KF4. Staff motivation at work	20	0
KF5. Recognition and value of staff by managers and the organisation	33	0.1
KF6. % reporting good communication between senior management and staff	28	2%
KF7. % staff able to contribute towards improvements at work	32	2.1%
KF8. Staff satisfaction with level of responsibility and involvement	24	0
KF11. % appraised in last 12 months	43	-1.7%
KF12. Quality of appraisals	14	0.1
KF14. Staff satisfaction with resourcing and support	21	0
KF15. % of staff satisfied with the opportunities for flexible working patterns	36	1.7%
*KF16. % working extra hours	40	0.8%
*KF17. % suffering work related stress in last 12 months	31	1.6%
*KF18. % feeling pressure in last 3 months to attend work when feeling unwell	41	1.8%
KF19. Organisation and management interest in and action on health and wellbeing	31	0
*KF20. % experiencing discrimination at work in the last 12 months	41	2.6%
KF21. % believing that trust provides equal opportunities for career progression or promotion	36	-2%
*KF22. % experiencing physical violence from patients, relatives or the public in last 12 months	31	1.7%
*KF23. % experiencing physical violence from staff in last 12 months	22	0.5%
KF24. % reporting most recent experience of violence	27	1.8%
*KF25. % experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months	42	3.4%
*KF26. % experiencing harassment, bullying or abuse from staff in last 12 months	42	2.7%
KF27. % reporting most recent experience of harassment, bullying or abuse	32	1.2%
*KF28. % witnessing potentially harmful errors, near misses or incidents in last month	31	4.3%
KF29. % reporting errors, near misses or incidents witnessed in the last month	50	0.1%
KF30. Fairness and effectiveness of procedures for reporting errors, near misses and incidents	36	0
KF31. Staff confidence and security in reporting unsafe clinical practice	43	0
KF32. Effective use of patient / service user feedback	39	0

*lower scores are better

Staff Survey Key

Rank

Below Average

Ranked worst third

Average

Ranked middle third

Above Average

Ranked best third

Change

Improving

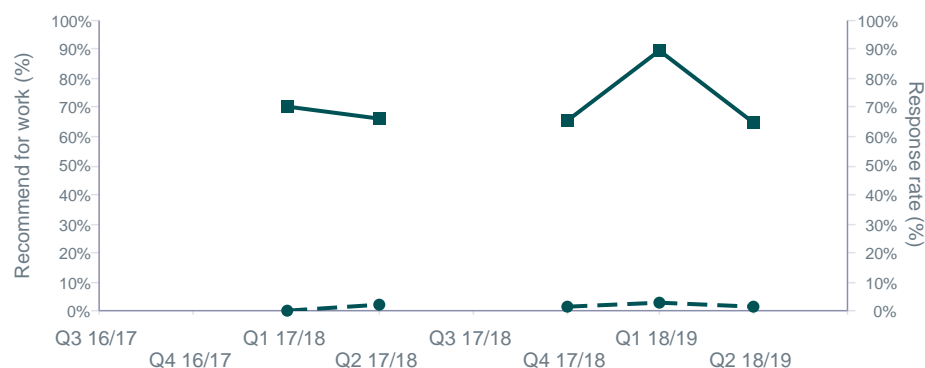
Worsening

Key messages

• The percentage of staff that would recommend this trust as a place to work in Q2 18/19 stayed about the same when compared to the same time last year

• The percentage of staff that would recommend this trust as a place to receive care in Q2 18/19 stayed about the same when compared to the same time last year

Staff (%) that would recommend trust for work



This trust

Staff (%) that would recommend trust for care



Response rate for this trust

Please note: Data is not collected during Q3 each year because the Staff Survey is conducted during this time

Essex Partnership University NHS Foundation Trust (R1L)

Featured data sources > Workforce race equality standard > Introduction

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Under Development

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

Results shown as a percentage of denominator	Provider		National Average	
	Jul 18	Feb 19	Jul 18	Feb 19
Data quality measures - Percentage (MHS-DQM01 - MHS-DQM11, MHS-DQM18 - MHS-DQM20, MHS-DQM31 - MHS-DQM33)				
MHS-DQM01 NHS Number	100%	100%		98%
MHS-DQM02 Postcode Of Usual Address	99%	99%		98%
MHS-DQM03 Person Birth Date	100%	100%		100%
MHS-DQM04 Person Stated Gender Code	100%	100%		100%
MHS-DQM05 Ethnic Category Code	93%	94%		82%
MHS-DQM06 General Medical Practice Code (Patient Registration)	99%	99%		98%
MHS-DQM07 Mental Health Act Legal Status Classification Code	93%	60%		92%
MHS-DQM08 Treatment Function Code (Mental Health)	92%	93%		92%
MHS-DQM09 Organisation Site Identifier (Of Treatment)	100%	100%		91%
MHS-DQM10 Primary Reason for Referral (Mental Health)	43%	49%		37%
MHS-DQM11 Care Professional Service Or Team Type Association (Mental Health)	95%	95%		81%
MHS-DQM18 Service Or Team Type Referred To (Mental Health)	89%	92%		85%
MHS-DQM20 Clinical Response Priority Type	85%	93%		93%
Data quality commissioner - Percentage (MHS-DQM12 - MHS-DQM16)				
MHS-DQM12 Organisation Identifier (Code of Commissioner)	100%	100%		98%
MHS-DQM13 Organisation Identifier (Code of Commissioner)	100%	100%		99%
MHS-DQM14 Organisation Identifier (Code of Commissioner)	not available	not available		97%
MHS-DQM15 Organisation Identifier (Code of Commissioner)	not available	not available		99%
MHS-DQM16 Organisation Identifier (Code of Commissioner)	100%	100%		98%
Data Integrity Measures - Count / Percent (MHS-DIM01 - MHS-DIM03)				
MHS-DIM01 Referrals to CYP-MH services starting in RP	4%	5%		54%
MHS-DIM02 Referrals to Eating Disorder services starting in RP	4%	5%		2%
MHS-DIM03 Coded Procedure (SNOMED Stop Clock for ED)	not available	not available		12%
MHS-DIM04 Care contact time (Hour)	not available	49%		44%
MHS-DIM05 Care contact time (Midnight)	not available	0%		2%
MHS-DIM06 Onward referral time (Hour)	not available	3%		8%
MHS-DIM07 Onward referral time (Midnight)	not available	not available		0%
MHS-DIM08 Indirect activity time (Hour)	not available	not available		29%
MHS-DIM09 Indirect activity time (Midnight)	not available	not available		2%
MHS-DIM10 Discharge plan creation time (Hour)	not available	not available		45%
MHS-DIM11 Discharge plan creation time (Midnight)	not available	not available		6%
MHS-DIM12 Referral request received time (Hour)	not available	5%		35%
MHS-DIM13 Referral request received time (Midnight)	not available	0%		21%
MHS-DIM14 Service discharge time (Hour)	not available	39%		32%

FACTS, FIGURES & RATINGS		INTELLIGENCE		FEATURED DATA SOURCES		DEFINITIONS AND APPENDICES			
MENTAL HEALTH ACT	INCIDENTS	CQUIN	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents
MHS-DIM15 Service discharge time (Midnight)						not available	2%		21%
MHS-DQM17 Organisation Identifier (Code of Commissioner)						not available	not available		not available
MHS-DQM19 Primary Reason for Referral (Mental Health)						not available	54%		42%
MHS-DQM24 Coded Finding (Clinical Terminology Read Codes CTV2)						not available	not available		not available
MHS-DQM28 Coded Observation (Clinical Terminology Read Codes CTV2)						not available	not available		not available
MHS-DQM31 Hospital Bed Type (Mental Health)						not available	100%		54%
MHS-DQM32 Referred out of area reason (adult acute mental health)						not available	100%		84%
MHS-DQM33 Ex-British armed forces indicator						19%	21%		14%
MHS-DQM34 Source of referral						not available	32%		81%
MHS-DQM35 Consultation medium used						not available	65%		91%
MHS-DQM37 Activity location type code						not available	97%		58%
MHS-DQM38 Delayed discharge reason						not available	100%		90%
MHS-DQM39 Delayed discharge attributable to						not available	67%		76%
MHS-DQM42 Care plan type						not available	100%		100%
MHS-DQM45 Provisional Diagnosis date						not available	99%		72%
MHS-DQM46 Primary Diagnosis date						not available	99%		82%
MHS-DQM47 Secondary Diagnosis date						not available	97%		75%
MHS-DQM48 Attended or did not attend						not available	100%		97%
MHS-DQM51 Referral closure reason						not available	26%		75%
MHS-DQM52 Estimated discharge date						not available	not available		11%
MHS-DQM53 Specialised mental health service code - Referral						not available	not available		7%
MHS-DQM54 Specialised mental health service code - Contact						not available	not available		56%
MHS-DQM55 Specialised mental health service code - Ward Stay						not available	not available		67%








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Performance level

-  Much better
-  Better
-  About the same
-  Worse
-  Much worse
-  Non-submission
-  No data

Performance change

-  Improving
-  About the same
-  Declining

Ratings

-  Outstanding
-  Good
-  Requires improvement
-  Inadequate
-  Inspected but not formally rated
-  Not rated

Understanding data



The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

- n/a** Value is not applicable
- Data is not available for trust or time period.
- *** Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are suppressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- [Statistical Methods of Analysis Guidance](#)
- [Indicator Guidance](#)

Inspectors can click the link below to access the data sheet which gives further details about the indicators in the Intelligence section of the tool. Trusts can view their individual datasheets on the online website.

[Data Sheet](#)

[Registered Locations](#)

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Rehabilitation services	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Rehabilitation services	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LK9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LX7	03/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Broomfield Hospital Mental Health Wards - R1LX7	03/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Broomfield Hospital Mental Health Wards - R1LX7	03/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LX7	03/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LX7	03/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Chelmer & Stort Mental Health Wards - R1LX9	03/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Chelmer & Stort Mental Health Wards - R1LX9	03/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Chelmer & Stort Mental Health Wards - R1LX9	03/04/2019	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Older People
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Heath Close - R1LY3	10/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Dementia
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Mental Health
Mountnessing Court - R1L65	02/05/2018	Essex	MH Essex	Rehabilitation services	Older People

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Older People
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Dementia
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Physical Disability
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Community healthcare service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community based services for people with mental health needs	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community healthcare service	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community based services for people who misuse substances	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH Essex	Community based services for people with a learning disability	Whole Population
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health