CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

Please email NHS-IH.CQCInsight@cqc.org.uk with any queries about accessing Insight or email MHNHSInsight@cqc.org.uk with any feedback or questions about the content of CQC Insight for NHS mental health services.

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CQC Mental Health NHS Insight
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What we've updated since the Summer

Changes to Insight
Since summer 2019, we have carried out a system upgrade. The new system will mean that it will be easier for us to refresh the data within CQC Insight which will enable more frequent and timely updates.

As highlighted on this page, we have updated a number of data streams and indicators across Insight. We have also made a few presentational and content changes including to:
- the analysis of staffing measures based on the electronic staff records (ESR) to include more granular staff groupings in the facts and figures and intelligence sections and the introduction of a new featured data source page
- the extension of the benchmarking cohort for relevant indicators based on the Mental Health Services Data Set (MHSDS) to include independent sector providers; the presentation of indicators based on a small numbers of events to per mille; removed the national average and the national comparison for all of the restrictive interventions and adverse events indicators for mental health and learning disability services
- introduced a feature page based on the NHS staff survey themes and expanded the analysis of the workforce race equality feature page
- introduced change over time for some of the indicators that are based on ratios of counts and are now presenting raw counts for indicators where we use p-values to determine risk

Sharing with providers
We will share the Insight reports with NHS providers during December 2019 and work towards sharing an updated version with them in February 2020.

Facts and figures

Refreshed data streams:

- Staffing - Electronic Staff Records
- Finance & Governance - Single Oversight Framework segmentation
- Finance & Governance – Projected surplus and Turnover

Ratings

Intelligence analysis
Refreshed data streams:

- Care Quality Commission - Internal Data
- Care Quality Commission - Mental Health Act database
- Central Alerting System (CAS)
- Electronic Staff Records - ESR Data Warehouse
- General Medical Council – Enhanced monitoring
- NHS England – Delayed Transfers of Care
- NHS England – Overnight beds
- NHS Improvement - National Reporting and Learning System – NRLS
- NHS Improvement - Single Oversight Framework
- NHS Digital – Out of area placements
- NHS Digital - Mental Health Services Data Set

Featured data sources
Refreshed pages:

Mental Health Act
- Complaints and Notifications

Incidents
- National Reporting and Learning System (NRLS) incidents
- Notifications and whistleblowing to CQC
- Safeguarding alerts to CQC
- Never Events/Serious incidents reported to Strategic Executive Information System (StEIS)

ESR – **New Section:** FTE staff and turnover rate

Delayed Transfers of Care

WRES – **New Section:** ESR and NHS staff survey data

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CQC Mental Health NHS Insight
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Facts, figures and ratings

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Contextual information relating to the trust/provider, inpatient and community based services
- Links to externally published assessments of CCG commissioning of mental health services
- Activity levels at provider, inpatient and community-based services level
- Staffing capacity, turnover and sickness; financial information

- Ratings data at provider and core service level; changes over time in the ratings
- An indication of the changes in intelligence

Intelligence analysis

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

- Intelligence overview of key messages for trust/provider, inpatient and community based services

- Indicator detail pages - for trust/provider, inpatient and community based services

Featured data sources

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY

- Mental Health Act
- Incidents (mortality, notifications, incidents reported to StEIS and NRLS)
- Electronic Staff Records (ESR)
- PLACE scores

- Delayed transfers of care
- Community mental health survey
- NHS staff survey, WRES and Staff Friends and Family Test
- Provider level data quality measures for MHSDS

Definitions

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

KEY	DATA	APPENDIX 1

- Key of symbols and colours
- Data definitions and download

- Locations registered with CQC

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Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level > Activity

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

Safe	Effective	Caring	Responsive	Well led	Overall
RI 09/10/2019	**G** 09/10/2019	**O** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019

Provider type: Mental Health - FT

Organisational context

This is a main provider for the following local authorities:

The main clinical commissioning groups for this provider are: Information not currently available

Assessments of CCGs can be **found at:**

- Mental Health Five Year Forward View Dashboard

- CCG ratings – Mental Health

- NHS RightCare CCG data packs

Link to PHE's Mental Health fingertips tools

Registered locations

For detailed information about the registered locations please refer to the ' Definitions and Appendices**' section.**

Population estimate: 2,500,000

People in contact with services at the end of 31/03/2019	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services	29765	580	50
All contacts	35465	-	-
Attended contacts	29675	-	1320
Open referrals	40040	2770	50
Open ward stays	555	25	35
People discharged from the service	5960	-	230
People assigned to a Mental Health Care Cluster	19345	-	-
People in contact with mental health services aged 0 to 18	-	-	505

People in contact with adult mental health services	At the end of 30/09/2018	At the end of 31/03/2019
At the end of the reporting period	28745	29765
On CPA at the end of the reporting period	5105	4780
On CPA for 12 months at the end of the reporting period	3290	3140
On CPA for 12 months with review at the end of the reporting period	2880	2700
People with a crisis plan in place at the end of the reporting period	11825	12590

People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	At the end of 30/09/2018		At the end of 31/03/2019	
	Provider	England	Provider	England
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period	4090	132667	3790	129507
Aged 18-69 on CPA at the end of the reporting period in settled accommodation	830	76165	790	75780
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation	20.0%	57.4%	21.0%	58.5%
Aged 18-69 on CPA at the end of the reporting period in employment	475	11144	975	11744
Proportion aged 18-69 on CPA at the end of the reporting period in employment	12.0%	8.4%	26.0%	9.1%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level continued

Trust level rating:

Date of last inspection: 30/07/2019
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Safe	Effective	Caring	Responsive	Well led	Overall
RI 09/10/2019	**G** 09/10/2019	**O** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019

Provider type: Mental Health - FT

Resources

FTE Staff; Sep 19

Admin & Support	1,211.3
Allied Health Professional/ Scientific, Therapeutic and Technical	768.0
Healthcare Assistant	795.6
Medical and Dental	197.3
Not Specified	0.0
Nursing & Midwifery	1,276.9
Nursing Associates & Trainees	1.0
All	**4,250.1**

Staff turnover (FTE); Oct 18 - Sep 19

	Average FTE	Total Leavers	Turnover
Admin & Support	1,239.5	167.9	13.5%
Allied Health Professional/ Scientific, Therapeutic and Technical	777.2	126.2	16.2%
Healthcare Assistant	783.4	81.8	10.4%
Medical and Dental	192.2	42.2	22.0%
Nursing & Midwifery	1,326.0	132.9	10.0%
Nursing Associates & Trainees	1.0	0.0	0.0%
All	**4,319.3**	**551.0**	**12.8%**

Staff sickness; Oct 18 - Sep 19

	Staff Days	Sick Days	Sick Rate
Admin & Support	453,056	21,465	4.7%
Allied Health Professional/ Scientific, Therapeutic and Technical	283,635	9,801	3.5%
Healthcare Assistant	286,028	19,086	6.7%
Medical and Dental	70,046	1,251	1.8%
Not Specified	3	0	0.0%
Nursing & Midwifery	484,282	23,144	4.8%
Nursing Associates & Trainees	15	0	0.0%
All	**1,577,065**	**74,747**	**4.7%**

Source: ESR

Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)	6,621	2,100	(-68%)	
Turnover [£000s]	352,257	318,734	(-10%)	
NHSI Single Oversight Framework segmentation	Providers offered targeted support	Providers offered targeted support	NA	S

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

TRUST | **INPATIENT SERVICES** | COMMUNITY-BASED SERVICES | RATINGS

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	RI 09/10/2019	RI 09/10/2019
Long stay/rehabilitation mental health wards for working age adults (09/10/2019)	G 09/10/2019	RI 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (09/10/2019)	G 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019
Wards for older people with mental health problems (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	G 09/10/2019	RI 09/10/2019
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Admissions, discharges and bed days

Activity	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Admissions to hospital	365	360	300	330	320	360
Discharges from hospital	390	340	310	325	305	370
Bed days	18045	17590	17825	17050	16700	18805
Days of delayed discharge	1040	905	705	815	595	635
Under 16 bed days on adult wards	*	*	*	*	*	*
Age 16 bed days on adult wards	*	*	*	*	*	*
Age 17 bed days on adult wards	*	*	*	*	*	*

Open ward stays

Inpatient service	At the end of 30/09/2018	At the end of 31/03/2019
Adult mental health services	515	555
Adult acute mental health care	230	270
Specialised adult mental health services	110	125

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	RI 09/10/2019	RI 09/10/2019
Long stay/rehabilitation mental health wards for working age adults (09/10/2019)	G 09/10/2019	RI 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (09/10/2019)	G 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019
Wards for older people with mental health problems (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	G 09/10/2019	RI 09/10/2019
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Age profiles

Age profile	Open hospital spells at the end of 31/03/2019
0 – 18	45
19 – 64	415
65 and over	140

Age profile	Subject to detention at end of 31/03/2019
0 – 17	15
18 – 64	255
65 and over	50

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Community-based services

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Ratings for community-based core services:

|	Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Mental health crisis services and health-based places of safety (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA
Community-based mental health services for older people (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Community mental health services for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	O 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team

Trust — England — Target
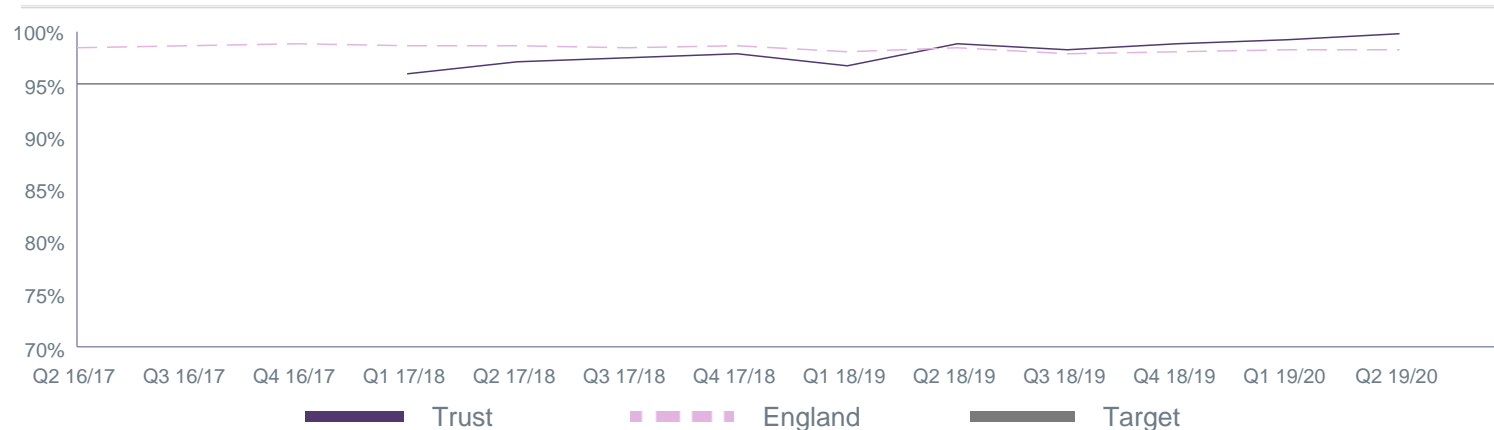
Contact with specialist community teams:

Contacts at 31/03/2019	All Contacts	Attended contacts
Crisis resolution service or home treatment team	4260	3960
Memory services team	4005	3220
Perinatal mental health team	930	930

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2018/19 Q2	96.2%	95.7%
2018/19 Q3	92.4%	95.5%
2018/19 Q4	93.3%	95.8%
2019/20 Q1	90.6%	95.1%
2019/20 Q2	86.5%	94.5%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings overview

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Effective performance is improving

• Safe, Well led performance is stable

• Inpatient services performance is improving

• Trust wide indicators performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall	
		→	↑	NA	NA	→	→	
	Overall	RI	G	O	G	G	G	
Inpatient services	Acute wards for adults of working age and psychiatric intensive care units	RI	G	G	RI	RI	RI	↑
	Long stay/rehabilitation mental health wards for working age adults	G	RI	G	G	G	G	
	Forensic inpatient/secure wards	RI	G	G	G	G	G	
	Child and adolescent mental health wards	G	O	O	O	O	O	
	Wards for older people with mental health problems	RI	G	G	RI	G	RI	
	Wards for people with learning disabilities or autism	G	G	G	G	G	G	
Community-based services	Community-based mental health services for adults of working age	G	G	G	G	G	G	NA
	Mental health crisis services and health-based places of safety	RI	G	G	G	G	G	
	Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA	
	Community-based mental health services for older people	RI	G	G	G	G	G	
	Community mental health services for people with learning disabilities or autism	G	G	O	G	G	G	

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

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This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

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		Safe →	Effective ▲	Caring NA	Responsive NA	Well led →	Overall →	
	Overall	October 2019 →	October 2019 →	October 2019 ↑	October 2019 →	October 2019 →	October 2019 →	
Inpatient services	Acute wards for adults of working age and psychiatric intensive care units	October 2019 →	October 2019 →	October 2019 →	October 2019 →	October 2019 ↓	October 2019 →	▲
	Long stay/rehabilitation mental health wards for working age adults	October 2019 ↑	October 2019 ↓	October 2019 →	October 2019 →	October 2019 ↑	October 2019 ↑	
	Forensic inpatient/secure wards	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
	Child and adolescent mental health wards	October 2019 ↑	October 2019 ↑	October 2019 ↑	October 2019 ↑	October 2019 ↑	October 2019 ↑	
	Wards for older people with mental health problems	October 2019 ↓	October 2019 ↑	October 2019 →	October 2019 ↓	October 2019 →	October 2019 ↓	
	Wards for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
Community-based services	Community-based mental health services for adults of working age	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	NA
	Mental health crisis services and health-based places of safety	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
	Specialist community mental health services for children and young people	NA -	NA -	NA -	NA -	NA -	NA -	
	Community-based mental health services for older people	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	
	Community mental health services for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018	

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

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• Inpatient services performance is improving

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Community health services

	Safe ➡	Effective ⬆	Caring NA	Responsive NA	Well led ➡	Overall ➡
Overall	RI	G	O	G	G	G
Community health services for adults	G	G	G	G	G	G
Community health services for children, young people and families	G	G	O	G	G	G
Community health inpatient services	G	G	G	G	G	G
Community end of life care	G	G	O	O	G	O
Urgent care services	NA	NA	NA	NA	NA	NA
Community dental services	NA	NA	NA	NA	NA	NA
HIV and sexual health services	NA	NA	NA	NA	NA	NA

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | **RATINGS** |

This page displays changes to the core service, key questions and overall ratings.

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Community health services		Safe	Effective	Caring	Responsive	Well led	Overall
		→	↑	NA	NA	→	→
	Overall	October 2019 →	October 2019 →	October 2019 ↑	October 2019 →	October 2019 →	October 2019 →
	Community health services for adults	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community health services for children, young people and families	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community health inpatient services	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community end of life care	October 2019 →	October 2019 ↑	October 2019 ↑↑	October 2019 ↑	October 2019 ↑	October 2019 ↑↑
	Urgent care services	NA -	NA -	NA -	NA -	NA -	NA -
	Community dental services	NA -	NA -	NA -	NA -	NA -	NA -
	HIV and sexual health services	NA -	NA -	NA -	NA -	NA -	NA -

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays the latest ratings for any additional core service provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Effective performance is improving

• Safe, Well led performance is stable

• Inpatient services performance is improving

• Trust wide indicators performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall
		➡	⬆	NA	NA	➡	➡
Overall		RI	G	O	G	G	G
Additional core services	Substance misuse services	RI	G	G	G	RI	RI

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | **RATINGS** |

This page displays changes to the core service, key questions and overall ratings.

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		Safe	Effective	Caring	Responsive	Well led	Overall
		⇨	⬆	NA	NA	⇨	⇨
	Overall	October 2019 →	October 2019 →	October 2019 ↑	October 2019 →	October 2019 →	October 2019 →
Additional core services	Substance misuse services	October 2019	October 2019	October 2019	October 2019	October 2019	October 2019

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI	G	O	G	G	G

Intelligence key messages

Trust-wide indicators

Of the 37 Trust wide indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 4 (11%) as worse and 0 (0%) as much worse. 27 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved

Better compared nationally	Worse compared nationally	Declined
	• Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)	
	• CQC concerns and complaints excluding high secure wards	
	• CQCs National Customer Service Centre (NCSC) safeguarding concerns	
	• The number of fully and partially upheld complaints	

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI	G	O	G	G	G

Intelligence key messages

Inpatient services indicators

Of the 47 Inpatient indicators, 4 (9%) are categorised as much better, 0 (0%) as better, 4 (9%) as worse and 0 (0%) as much worse. 9 indicator(s) have been compared to data from 12 months previous, of which 4 (44%) have shown an improvement and 0 (0%) have shown a decline. Safe, Effective performance is improving. No key questions are declining.

Much better compared nationally	Much worse compared nationally	Improved
• Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%) • Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%) • Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available • Proportion of detained patient records checked where care plans showed evidence of discharge planning (%)		• Emergency admissions of mental health inpatients for ambulatory care sensitive conditions • Proportion of non detained mental health inpatients who attend A&E • Proportion of detained mental health inpatients who attend Accident and Emergency departments (%) • Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)

Better compared nationally	Worse compared nationally	Declined
	• Bed occupancy: Composite indicator • Ratio of occupied beds to all nursing staff • Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%) • Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)	

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

Safe	Effective	Caring	Responsive	Well led	Overall
RI	G	O	G	G	G

Intelligence key messages

Community-based services indicators

Of the 13 Community indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 0 (0%) as worse and 1 (8%) as much worse. 1 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 1 (100%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
	• Rate per 1000 (‰) of people aged 0-74 who died from self-harm or undetermined injury while in contact with community mental health services	

Better compared nationally	Worse compared nationally	Declined
		• Rate per 1000 (‰) of people aged 0-74 who died while in contact with community mental health services

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Trust-wide indicators

OVERVIEW   **TRUST WIDE**   INPATIENT SERVICES   COMMUNITY-BASED SERVICES

What's the current performance of trust wide indicators?
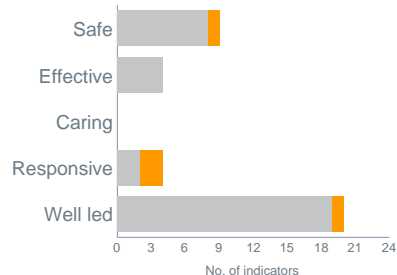
How have the performance of the trust-wide indicators changed over time?

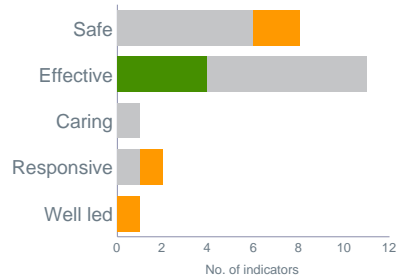| Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
Safe	S1	**CQCs National Customer Service Centre (NCSC) safeguarding concerns** Care Quality Commission - Internal data (18 Nov 2019)	-	-	51 Oct 17 - Sep 18	NA	W
	S2	**Percentage of staff working extra hours (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	70.9%	72.9% Sep 17 - Dec 17	73.7% Sep 18 - Dec 18	→	S
	S2	**Staff confidence and security in reporting unsafe clinical practice (%)** NHS Staff Surveys - NHS Staff Survey Weighted (29 Apr 2019)	67.9%	66.7% Sep 17 - Dec 17	66.8% Sep 18 - Dec 18	→	S
	S5	**Percentage of staff witnessing potentially harmful errors, near misses or incidents in last month (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	27.3%	23.5% Sep 17 - Dec 17	27.9% Sep 18 - Dec 18	→	S
	S5	**Proportion of reported patient safety incidents that are harmful - proportion of all incidents reported to the NRLS that are categorised as low harm, moderate, severe or death (%)** NHS Improvement - OBIEE NRLS STEIS (14 Dec 2019)	37.4%	27.1% Nov 17 - Oct 18	26.9% Nov 18 - Oct 19	→	S
	S6	**Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way** MHRA - CAS Alerts/CAS Open Alerts (26 Nov 2019)		NA	Feb 18 - Oct 19	NA	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts during the preceding 12 months, but which were still open on the date CQC extracted data		0 alerts still open Nov 17 - Oct 18	0 alerts still open Nov 18 - Oct 19	→	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts more than 12 months before, but which were still open on the date CQC extracted data		0 alerts still open Apr 15 - Oct 18	0 alerts still open Feb 18 - Oct 19	→	S
		Central Alerting System (CAS): The percentage of CAS alerts with closing dates during the preceding 12 months which the trust has closed late		<25% of alerts closed late Nov 17 - Oct 18	<25% of alerts closed late Nov 18 - Oct 19	→	S
	S6	**Consistency of reporting to the National Reporting and Learning System (NRLS)** NHS Improvement - NRLS OPSIR - Combined (14 Oct 2019)		6 months of reporting Oct 17 - Mar 18	6 months of reporting Oct 18 - Mar 19	→	S
	S6	**Fairness and effectiveness of procedures for reporting errors, near misses and incidents (%)** NHS Staff Surveys - NHS Staff Survey Weighted (29 Apr 2019)	69.5%	68.4% Sep 17 - Dec 17	68.9% Sep 18 - Dec 18	→	S

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Trust-wide indicators

Insight MH NHS

CareQuality Commission

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| Key question | KLOE | Indicator | National average | Performance | | | National comparison |
				Previous	Latest	Change	
Effective	S6	**Potential under-reporting of patient safety incidents - count of reported incidents as a ratio to MHMDS and HES spells (no harm, low harm, moderate harm, severe harm, death)** NHS Improvement - OBIEE NRLS STEIS (14 Dec 2019)	0.2	0.4 Nov 17 - Oct 18	0.4 Nov 18 - Oct 19	→	S
	E1	**Proportion of hospital spells under detention (ages 18-64) that finished in the period where patients were readmitted under detention (sections 2 and 3 of the MHA) within 30 days (%)** NHS Digital - MHSDS (18 Nov 2019)	4.9%	-	5.1% Aug 17 - Jul 18	NA	S
	E1	**Proportion of informal hospital spells (ages 18-64) that finished in the period where patients were readmitted under detention (sections 2 and 3 of the MHA) within 30 days (%)** NHS Digital - MHSDS (18 Nov 2019)	1.8%	-	1.1% Aug 17 - Jul 18	NA	S
	E1	**Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA** NHS Digital - MHA Detention Report (09 Dec 2019)	0.01	0.00 Apr 17 - Mar 18	0.00 Apr 18 - Mar 19	→	S
	E3	**Percentage of staff appraised in last 12 months (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	90.9%	90.6% Sep 17 - Dec 17	89.0% Sep 18 - Dec 18	→	S
Responsive	R3	**The average number of days per out of area placement** NHS Digital- Out of area placements (05 Dec 2019)	15.2	22.0 Sep 17 - Aug 18	7.9 Sep 18 - Aug 19	→	S
	R4	**CQC concerns and complaints excluding high secure wards** Care Quality Commisson - Care Quality Commisson (18 Nov 2019)	-	-	93 Oct 17 - Sep 18	NA	W
	R4	**Provider complaints** Health and Social Care Information Centre - NHS data on written complaints (18 Nov 2019)	-	-	328 Apr 17 - Mar 18	NA	S
	R4	**The number of fully and partially upheld complaints** Parliamentary Health Service Ombudsman - PHSO complaints (18 Nov 2019)	-	-	4 Sep 17 - Aug 18	NA	W
Well led	W1	**Percentage of staff reporting good communication between senior management and staff (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	36.5%	33.8% Sep 17 - Dec 17	35.8% Sep 18 - Dec 18	→	S

Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
	W3	**General Medical Council (GMC) – enhanced monitoring** General Medical Council - GMC Enhanced Monitoring (04 Nov 2019)		No concerns Nov 18	No concerns Nov 19	→	S
	W3	**Percentage of staff able to contribute towards improvements at work (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	73.4%	70.9% Sep 17 - Dec 17	73.0% Sep 18 - Dec 18	→	S
	W3	**Percentage of staff agreeing that their role makes a difference to patients / service users (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	88.0%	88.4% Sep 17 - Dec 17	89.3% Sep 18 - Dec 18	→	S
	W3	**Percentage of staff attending work in the last 3 months despite feeling unwell because they felt pressure from their manager, colleagues or themselves (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	52.5%	52.2% Sep 17 - Dec 17	53.9% Sep 18 - Dec 18	→	S
	W3	**Percentage of staff experiencing discrimination at work in the last 12 months (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	13.0%	12.5% Sep 17 - Dec 17	15.0% Sep 18 - Dec 18	→	S
	W3	**Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	28.9%	28.5% Sep 17 - Dec 17	31.8% Sep 18 - Dec 18	→	S
	W3	**Percentage of staff experiencing physical violence from patients, relatives or the public in last 12 months (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	16.4%	15.8% Sep 17 - Dec 17	17.5% Sep 18 - Dec 18	→	S
	W3	**Percentage of staff feeling unwell due to work related stress in the last 12 months (%)** NHS Staff Surveys - NHS Staff Survey Unweighted (01 May 2019)	41.0%	39.9% Sep 17 - Dec 17	41.5% Sep 18 - Dec 18	→	S
	W3	**Proportion of days sick in the last 12 months for Allied Health Professionals and Scientific,Therapeutic and Technical staff** CH MH Sickness (20 Nov 2019)	3.6%	3.2% Oct 17 - Sep 18	3.5% Oct 18 - Sep 19	→	S

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Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
	W3	**Proportion of days sick in the last 12 months for Healthcare Assistants** CH MH Sickness (20 Nov 2019)	7.2%	6.4% Oct 17 - Sep 18	6.7% Oct 18 - Sep 19	➡	Ⓢ
	W3	**Proportion of days sick in the last 12 months for Medical and Dental staff (%)** CH MH Sickness (20 Nov 2019)	2.3%	1.7% Oct 17 - Sep 18	1.8% Oct 18 - Sep 19	➡	Ⓢ
	W3	**Proportion of days sick in the last 12 months for non-clinical staff (%)** CH MH Sickness (20 Nov 2019)	4.5%	4.2% Oct 17 - Sep 18	4.7% Oct 18 - Sep 19	➡	Ⓢ
	W3	**Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%)** CH MH Sickness (20 Nov 2019)	5.2%	4.5% Oct 17 - Sep 18	4.8% Oct 18 - Sep 19	➡	Ⓢ
	W3	**Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)** NHS England - Flu Vac (03 Jun 2019)	65.0%	38.9% Sep 17 - Feb 18	36.8% Sep 18 - Feb 19	➡	Ⓦ
	W3	**Staff recommendation of the organisation as a place to work or receive treatment (%)** NHS Staff Surveys - NHS Staff Survey Weighted (29 Apr 2019)	67.9%	65.2% Sep 17 - Dec 17	66.9% Sep 18 - Dec 18	➡	Ⓢ
	W3	**Whistleblowing alerts received by the CQC that have been open for at least 10 weeks.** Care Quality Commission - OBIEE Notifications/Whistle Blowing/Complaints (18 Dec 2019)		-	Zero Dec 19	NA	Ⓢ
	W4	**Identified level of support needs by provider segmentation** NHS Improvement - SOF (19 Nov 2019)		Providers offered targeted support Nov 18	Providers offered targeted support Nov 19	➡	Ⓢ
	W6	**MHSDS Data Quality Maturity Index Score (%)** NHS Digital - NHS Digital - Data Quality Maturity Index (23 Feb 2019)	93.4%	90.1% Jul 17 - Sep 17	98.8% Jul 18 - Sep 18	NA	Ⓢ
	W6	**Overall Data Quality Maturity Index Score (%)** NHS Digital - NHS Digital - Data Quality Maturity Index (23 Feb 2019)	92.6%	94.9% Jul 17 - Sep 17	96.4% Jul 18 - Sep 18	NA	Ⓢ

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What's the current performance?

Safe
Effective
Caring
Responsive
Well led

0 2 4 6 8 10 12
No. of indicators

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	Latest		
Safe	S1	**PLACE (patient-led assessments of the care environment) score for cleanliness of environment** NHS Digital - PLACE (01 Sep 2018)	98.7%	-	99.7% Mar 18 - Jun 18	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for dementia** NHS Digital - PLACE (01 Sep 2018)	87.5%	-	87.5% Mar 18 - Jun 18	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for disability** NHS Digital - PLACE (01 Sep 2018)	88.6%	-	90.4% Mar 18 - Jun 18	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for facilities** NHS Digital - PLACE (01 Sep 2018)	95.3%	-	96.7% Mar 18 - Jun 18	NA	S
	S2	**Proportion of registered nursing staff (%)** CH MH Staff (20 Nov 2019)	55.0%	49.1% Sep 18	47.7% Sep 19	→	S
	S2	**Rate of recorded uses of formal seclusion per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	21.4 Nov 16 - Oct 17	20.8 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 learning disability inpatients on general non-secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	-	7.1 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	0.6 Nov 16 - Oct 17	0.8 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	7.7 Nov 16 - Oct 17	14.8 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	492.9 Nov 16 - Oct 17	370.8 Apr 18 - Mar 19	NA	

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	9.1 Nov 16 - Oct 17	21.4 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	8.1 Nov 16 - Oct 17	7.7 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	16.1 Nov 16 - Oct 17	37.3 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	435.7 Nov 16 - Oct 17	95.8 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of prone restraint per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	-	21.4 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	4.0 Nov 16 - Oct 17	4.9 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	9.5 Nov 16 - Oct 17	6.8 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	928.6 Nov 16 - Oct 17	466.7 Apr 18 - Mar 19	NA	

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Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	Latest		
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	9.1 Nov 16 - Oct 17	42.9 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	12.1 Nov 16 - Oct 17	12.7 Apr 18 - Mar 19	NA	
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	25.6 Nov 16 - Oct 17	44.1 Apr 18 - Mar 19	NA	
	S2	**Ratio of occupied beds to all nursing staff** NHS England - KH03 (25 Nov 2019)	3.6	7.3 Sep 18	7.6 Sep 19	→	W
	S5	**Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)** Care Quality Commission - Mental Health Act Database Deaths (16 Dec 2019)		Data suppressed Oct 17 - Sep 18	Data suppressed Oct 18 - Sep 19	↑	W
	S5	**Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	71.4 Nov 16 - Oct 17	4.2 Apr 18 - Mar 19	NA	
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	1.0 Nov 16 - Oct 17	1.1 Apr 18 - Mar 19	NA	
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	23.8 Nov 16 - Oct 17	26.2 Apr 18 - Mar 19	NA	
	S5	**Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	214.3 Nov 16 - Oct 17	58.3 Apr 18 - Mar 19	NA	

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S5	**Rate of recorded self-harm per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	9.8 Nov 16 - Oct 17	10.4 Apr 18 - Mar 19	NA	
	S5	**Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (05 Dec 2019)	-	37.5 Nov 16 - Oct 17	40.7 Apr 18 - Mar 19	NA	
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (05 Dec 2019)	-	1.9 Apr 17 - Mar 18	3.3 Apr 18 - Mar 19	NA	
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (05 Dec 2019)	-	8.7 Apr 17 - Mar 18	3.0 Apr 18 - Mar 19	NA	
	S6	**Rate per 1000 (‰) of mental health inpatients aged 0-74 who died while in hospital** NHS Digital - MHSDS (CQC community/inpatient premature deaths) (05 Dec 2019)	3.03‰	4.59‰ Aug 16 - Jul 17	2.74‰ Jan 18 - Dec 18	→	S
Effective	E1	**PLACE (patient-led assessments of the care environment) score for food** NHS Digital - PLACE (01 Sep 2018)	91.4%	-	90.0% Mar 18 - Jun 18	NA	S
	E1	**Proportion of detained mental health inpatients who attend Accident and Emergency departments (%)** NHS Digital - MHSDS (CQC Combined Self Harm ACS Admissions) (05 Dec 2019)	17.8%	25.4% Oct 16 - Sep 17	18.6% Apr 18 - Mar 19	↑	S
	E1	**Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	80.0%	-	94.6% Dec 17 - Nov 18	NA	MB
	E1	**Proportion of detained patient records checked that show evidence of discussions about rights on detention (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	94.2%	-	100.0% Dec 17 - Nov 18	NA	S

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	E1	**Proportion of detained patient records checked where care plans showed evidence of discharge planning (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	84.8%	-	97.2% Dec 17 - Nov 18	NA	MB
	E1	**Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available** Care Quality Commission - Mental Health Act database (18 Nov 2019)	84.8%	-	95.6% Dec 17 - Nov 18	NA	MB
	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients** MHA Visits - Ward Level (18 Dec 2019)	100.0%	100.0% Oct 17 - Sep 18	100.0% Oct 18 - Sep 19	→	S
	E1	**Proportion of wards visited where there were difficulties in arranging GP services for detained patients (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	10.5%	-	25.0% Dec 17 - Nov 18	NA	S
	E2	**Emergency admissions of mental health inpatients for ambulatory care sensitive conditions** NHS Digital - MHSDS (CQC Combined Self Harm ACS Admissions) (05 Dec 2019)	0.28	0.00 Oct 16 - Sep 17	0.00 Apr 18 - Mar 19	↑	S
	E2	**Proportion of non detained mental health inpatients who attend A&E** NHS Digital - MHSDS (CQC Combined Self Harm ACS Admissions) (05 Dec 2019)	10.4%	20.8% Oct 16 - Sep 17	12.3% Apr 18 - Mar 19	↑	S
	E6	**Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	85.0%	-	96.4% Dec 17 - Nov 18	NA	MB
Caring	C3	**PLACE (patient-led assessments of the care environment) score for privacy, dignity and well being** NHS Digital - PLACE (01 Sep 2018)	90.3%	-	89.2% Mar 18 - Jun 18	NA	S
Responsive	R3	**Bed occupancy: Composite indicator** NHS England - KH03 Overnight/MHA Visits - Ward Level (25 Nov 2019)		- Oct 17 - Sep 18	Oct 18 - Sep 19	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.89	0.94 Oct 17 - Sep 18	0.90 Oct 18 - Sep 19	→	W

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	**Latest**	**Change**	
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA database	0.94	0.88 Oct 17 - Sep 18	0.95 Oct 18 - Sep 19	→	S
	R3	**Delayed transfers of care: Ratio of daily average beds delayed to daily average occupied consultant-led beds open overnight in quarter, where delay is attributable to NHS or to NHS and social care** NHS England - Delayed Transfers of Care (25 Nov 2019)	0.04	0.02 Jul 18 - Sep 18	0.03 Jul 19 - Sep 19	→	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (CQC closed episodes) (05 Dec 2019)		NA	Mar 18 - Feb 19	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	93.2%	93.9% Mar 17 - Feb 18	96.6% Mar 18 - Feb 19	→	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	81.7%	94.4% Mar 17 - Feb 18	53.9% Mar 18 - Feb 19	↓	W

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What's the current performance?

No. of indicators

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	Latest		
Safe	S5	**Rate per 1000 (‰) of people aged 0-74 who died from self-harm or undetermined injury while in contact with community mental health services** NHS Digital - MHSDS (CQC community/inpatient premature deaths) (05 Dec 2019)	0.25‰	0.81‰ Aug 16 - Jul 17	0.97‰ Jan 18 - Dec 18	NA	MW
	S6	**Rate per 1000 (‰) of people aged 0-74 who died while in contact with community mental health services** NHS Digital - MHSDS (CQC community/inpatient premature deaths) (05 Dec 2019)	8.34‰	4.59‰ Aug 16 - Jul 17	11.11‰ Jan 18 - Dec 18	↓	S
Effective	E1	**Q18. Do you know who to contact out of office hours if you have a crisis?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	7.4 Sep 17 - Nov 17	NA	S
	E1	**Q6. Have you been told who is in charge of organising your care and services?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	7.3 Sep 17 - Nov 17	NA	S
	E2	**Q13. In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	7.4 Sep 17 - Nov 17	NA	S
	E5	**Q31. In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	4.7 Sep 17 - Nov 17	NA	S
Caring	C1	**Q4. Were you given enough time to discuss your needs and treatment the most recent time you saw someone from NHS mental health services for your mental health needs?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	7.3 Sep 17 - Nov 17	NA	S
	C2	**Q11. Were you involved as much as you wanted to be in agreeing what care you will receive?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	7.4 Sep 17 - Nov 17	NA	S

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				Previous	Latest	Change	
	C2	**Q21. Were you involved as much as you wanted to be in decisions about which medicines you receive?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	6.8 Sep 17 - Nov 17	NA	Ⓢ
	C2	**Q35. Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	6.1 Sep 17 - Nov 17	NA	Ⓢ
	C3	**Q38. Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	8.2 Sep 17 - Nov 17	NA	Ⓢ
Responsive	R2	**Q36. Have you been given information about getting support from people with experience of the same mental health needs?** PICKER - Community Mental Health Survey 2018 (14 Nov 2019)	-	-	3.7 Sep 17 - Nov 17	NA	Ⓢ
Well led	W6	**Survey errors: Composite indicator to assess occurrence of sampling errors or non-submission of data to the two most recent iterations of the Community Mental Health Survey** PICKER - Community Mental Health Survey - Errors and Non Submissions (14 Nov 2019)	NA		Sep 16 - Nov 17	NA	Ⓢ
		Survey errors: Occurrence of errors and/or non-submission of data relating to the current iteration of the Community Mental Health Survey		-	Submission, no errors Sep 17 - Nov 17	NA	Ⓢ

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

Summary Information

Relevant Registered Locations:	439 Ipswich Road (R1LY8)
	Basildon Mental Health Unit (R1LY9)
	Brockfield House (R1LK9)
	Broomfield Hospital Mental Health Wards (R1LX7)
	Chelmer & Stort Mental Health Wards (R1LX9)
	Colchester Hospital Mental Health Wards (R1LY2)
	Heath Close (R1LY3)
	Landemere Centre Mental Health Wards (R1LY4)
	Robin Pinto Unit (R1LY7)
	Rochford Hospital (R1LZ9)
	St Margaret's Community Hospital (R1LT1)
	The St Aubyn Centre (R1L22)
	Thurrock Hospital (R1L50)
	Wood Lea Clinic (R1LX3)

Essex Partnership University NHS Foundation Trust (R1L)
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Use of Mental Health Act

Detention Type	Section	Sections starting in previous 6 months (Apr 18 - Sep 18)	Sections starting in most recent 6 months (Oct 18 - Mar 19)	Snapshot of number of detained patients (31 Mar 19)
Detentions under Part ii of the Mental Health Act	Section 2	1544	623	64
	Section 3	1128	303	278
Detentions under Part iii of the Mental Health Act	Section 35	14	*	0
	Section 36	12	0	0
	Section 37 with Section 41 restrictions	56	7	49
	Section 37	36	16	38
	Section 45A	0	0	0
	Section 47 with Section 49 restrictions	28	*	11
	Section 47	0	*	*
	Section 48 with Section 49 restrictions	103	15	6
	Section 48	0	*	*
	Section 38	71	0	0
	Section 44	0	0	0
	Section 46	0	0	0
Place of safety orders	Section 135	12	6	0
	Section 136	253	77	*
Uses of Section 4	Section 4	*	*	0
Uses of Section 5	Section 5(2)	239	176	*
	Section 5(4)	58	15	0

An asterisk (*) indicates a suppressed value between 1 & 5.

Data source: NHS Digital Mental Health Services Data Set

Essex Partnership University NHS Foundation Trust (R1L)
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Health based places of safety

Name of Place of Safety	Local Authorities Served	Type of Place of Safety	Opening Hours	Capacity	Ages Accepted
Basildon Mental Health Unit, Basildon Hospital	Essex, Thurrock	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
Harbour Suite, The Lakes Mental Health Unit	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
Rochford Hospital	Essex, Southend-on-Sea	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
The Christopher Unit, Linden Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
The St Aubyn Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	Under 18

Data source: CQC survey of health based places of safety, last refreshed 16 Aug 2017

Essex Partnership University NHS Foundation Trust (R1L)
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Complaints and Notifications

Mental Health Act Complaints

CQC received 139 Mental Health Act complaints for this provider from 01/12/2018 to 30/11/2019.

Location	Total number of complaints
Chelmer & Stort Mental Health Wards (R1LX9)	72
Basildon Mental Health Unit (R1LY9)	19
Broomfield Hospital Mental Health Wards (R1LX7)	13
Colchester Hospital Mental Health Wards (R1LY2)	10
Brockfield House (R1LK9)	9
Rochford Hospital (R1LZ9)	6
Thurrock Hospital (R1L50)	4
St Margaret's Community Hospital (R1LT1)	2
Landemere Centre Mental Health Wards (R1LY4)	2
Robin Pinto Unit (R1LY7)	1
Wood Lea Clinic (R1LX3)	1

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Complaints and Notifications

Deaths of Detained Patients

CQC received 2 notification(s) of death(s) that occurred at this provider for the period 01/10/2018 to 30/09/2019. Summary details of deaths are listed in the table below

Reference number	Date of death	Location	Ward	Cause of death	Additional information	Notification received within 3 days
5217	27/09/2019	The St Aubyn Centre	LARKWOOD	1A - Hanging	Death within 7 days of an incident of self-harm.	Yes
5106	26/04/2019	Colchester Hospital Mental Health Wards	Hennage Ward		Death during escorted leave.	Yes

Essex Partnership University NHS Foundation Trust (R1L)
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Complaints and Notifications

Absence Without Leave (AWOL)

CQC received 8 notification(s) of unauthorised absence that occurred at this provider for the period 01/10/2018 to 30/09/2019.

The notification(s) referred to 8 service user(s).

A count of absences by type is recorded in the table below.

AWOL Incident Description	Count
Failed to return from authorised leave	5
Absented him or herself from hospital	2
Absented him or herself during escorted leave	1
Not Known	0

Essex Partnership University NHS Foundation Trust (R1L)
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Second Opinion Appointed Doctor (SOAD) Measures

Below is a table showing a summary of the SOAD visits carried out by the CQC at the provider's request for the period 01/10/2018 to 30/09/2019.
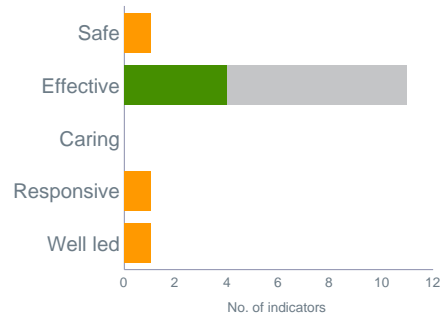
Total Number of SOAD Visits	Proportion of visits where problems were reported[1]	Proportion of relevant SOAD visit requests received late[2]
222	2%	21%

[1] Problems reported by SOADs with the administration of the visit, e.g. paperwork/consultees/patient not available etc.

Please note: includes problems reported during SOAD visits for CTO patients, where non-attendance of patients may not be the direct

fault of the provider that requested the visit.

[2] The proportion of requests for SOAD visits for medication submitted due to the expiry of a one month (for community patients) or three

month (for detained patients) rule that were received later than one or three months (as appropriate) from the date of section (for

community patients) or the date of treatment (for detained patients).

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What's the current performance of MHA indicators?

How have the performance of the MHA indicators changed over time?

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
Safe	S5	**Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)** Care Quality Commission - Mental Health Act Database Deaths (16 Dec 2019)		Data suppressed Oct 17 - Sep 18	Data suppressed Oct 18 - Sep 19	⬆	W
Effective	E1	**Proportion of detained mental health inpatients who attend Accident and Emergency departments (%)** NHS Digital - MHSDS (CQC Combined Self Harm ACS Admissions) (05 Dec 2019)	17.8%	25.4% Oct 16 - Sep 17	18.6% Apr 18 - Mar 19	⬆	S
	E1	**Proportion of detained patient records checked that show evidence of a physical health check on admission where the patient has been in hospital less than a year (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	80.0%	-	94.6% Dec 17 - Nov 18	NA	MB
	E1	**Proportion of detained patient records checked that show evidence of discussions about rights on detention (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	94.2%	-	100.0% Dec 17 - Nov 18	NA	S
	E1	**Proportion of detained patient records checked where care plans showed evidence of discharge planning (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	84.8%	-	97.2% Dec 17 - Nov 18	NA	MB
	E1	**Proportion of detained patient records checked where there was an approved mental health practitioner (AMHP) report available** Care Quality Commission - Mental Health Act database (18 Nov 2019)	84.8%	-	95.6% Dec 17 - Nov 18	NA	MB
	E1	**Proportion of hospital spells under detention (ages 18-64) that finished in the period where patients were readmitted under detention (sections 2 and 3 of the MHA) within 30 days (%)** NHS Digital - MHSDS (18 Nov 2019)	4.9%	-	5.1% Aug 17 - Jul 18	NA	S

Essex Partnership University NHS Foundation Trust (R1L)
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Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
	E1	**Proportion of informal hospital spells (ages 18-64) that finished in the period where patients were readmitted under detention (sections 2 and 3 of the MHA) within 30 days (%)** NHS Digital - MHSDS (18 Nov 2019)	1.8%	-	1.1% Aug 17 - Jul 18	NA	S
	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients** MHA Visits - Ward Level (18 Dec 2019)	100.0%	100.0% Oct 17 - Sep 18	100.0% Oct 18 - Sep 19	➡	S
	E1	**Proportion of wards visited where there were difficulties in arranging GP services for detained patients (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	10.5%	-	25.0% Dec 17 - Nov 18	NA	S
	E1	**Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA** NHS Digital - MHA Detention Report (09 Dec 2019)	0.01	0.00 Apr 17 - Mar 18	0.00 Apr 18 - Mar 19	➡	S
	E6	**Proportion of detained patient records checked where the Responsible Clinician has recorded their assessment of a patients capacity to consent at first treatment (%)** Care Quality Commission - Mental Health Act database (18 Nov 2019)	85.0%	-	96.4% Dec 17 - Nov 18	NA	MB
Responsive	R3	**Bed occupancy: Composite indicator** NHS England - KH03 Overnight/MHA Visits - Ward Level (25 Nov 2019)		- Oct 17 - Sep 18	Oct 18 - Sep 19	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.89	0.94 Oct 17 - Sep 18	0.90 Oct 18 - Sep 19	➡	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA database	0.94	0.88 Oct 17 - Sep 18	0.95 Oct 18 - Sep 19	➡	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (CQC closed episodes) (05 Dec 2019)		NA	Mar 18 - Feb 19	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	93.2%	93.9% Mar 17 - Feb 18	96.6% Mar 18 - Feb 19	➡	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	81.7%	94.4% Mar 17 - Feb 18	53.9% Mar 18 - Feb 19	⬇	W

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Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous Aug 16 - Jul 17	Latest Jan 18 - Dec 18
People in contact with community mental health services	113	424
People in contact with community mental health services due to self-harm or undetermined injury	20	37
Mental health inpatients	7	10

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous Oct 17 - Sep 18	Latest Oct 18 - Sep 19
National Reporting and Learning System (NRLS)	85	92

Notifications and whistleblowing to CQC

	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019
17-1 MHA Death in Detention	0	0	0	0	0	1	0	0	0	0	1	1
18-2c DoL Apply Supervis Body	59	11	16	61	165	142	33	33	14	25	18	14
18-2c DoL Outcome Supervis Bdy	0	0	0	0	0	1	0	0	0	0	0	0
18-2d DoL Apply Court Protect	0	0	0	0	1	0	0	0	0	0	0	0
18-2h Adm Child to Adult Psych	0	0	0	0	0	1	0	0	0	2	0	0
Whistleblower	0	0	0	1	1	0	2	0	1	0	0	1

Safeguarding alerts to CQC

	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019
Safeguarding alert	3	3	24	1	5	5	3	1	6	5	4	12

Never Events

Never events reported between 01/10/2018 **and** 30/09/2019 : 1

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Serious incidents > STEIS

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Serious incidents reported to Strategic Executive Information System (from 01/10/2018 and 30/09/2019)

| Type of Incident	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Total
Apparent/actual/suspected self-inflicted harm meeting SI criteria	8	11	10	10	3	6	5	4	8	8	10	8	91
Slips/trips/falls meeting SI criteria	0	0	3	1	3	2	3	1	2	0	1	1	17
Unauthorised absence meeting SI criteria	0	0	2	0	0	0	3	0	0	1	0	0	6
Pressure ulcer meeting SI criteria	0	1	0	1	2	0	0	1	0	1	0	0	6
Not known	0	0	1	0	0	0	0	0	0	0	0	0	1
Pending review (a category must be selected before incident is closed)	1	0	0	0	0	0	0	0	0	0	0	0	1
Grand Total	9	12	16	12	8	8	11	6	10	10	11	9	122

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Key messages

• The median time taken to report incidents was 44 days for this organisation compared to 22 for all trusts between Oct 18 and Mar 19
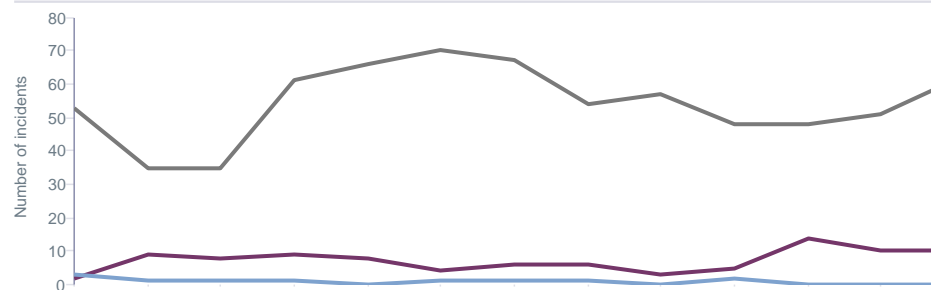
- This trust
- Highest 25% of reporters
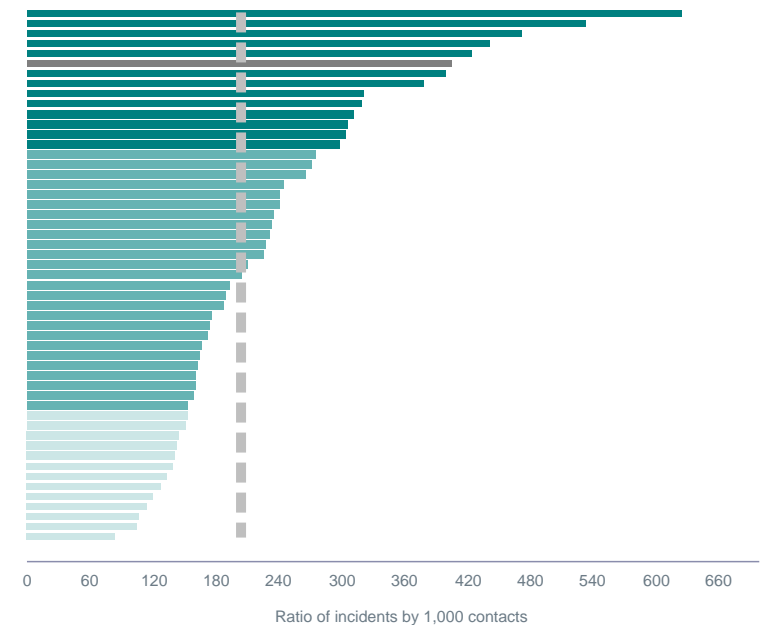- Middle 50% of reporters
- Lowest 25% of reporters
- Median

All reported incidents
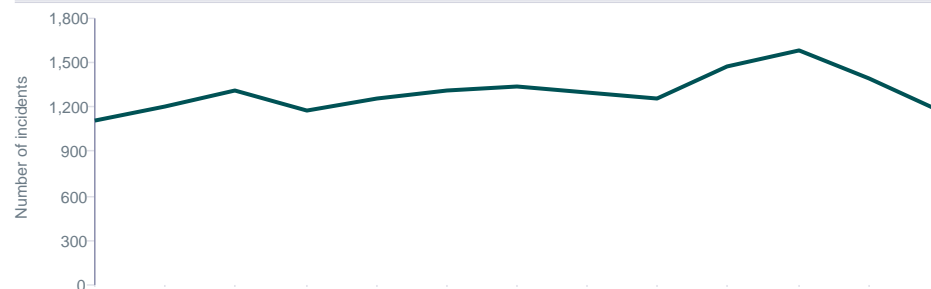
Reported incidents that resulted in moderate, severe harm or death

Year-month	2018-09	2018-10	2018-11	2018-12	2019-01	2019-02	2019-03	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09
1. Death	2	9	8	9	8	4	6	6	3	5	14	10	10
2. Severe	3	1	1	1	0	1	1	1	0	2	0	0	0
3. Moderate	53	35	35	61	66	70	67	54	57	48	48	51	61
4. Low	263	272	280	245	312	281	264	315	254	337	341	303	258
5. No Harm	782	892	994	855	872	960	994	919	944	1,077	1,172	1,028	845
6. Total	1,103	1,209	1,318	1,171	1,258	1,316	1,332	1,295	1,258	1,469	1,575	1,392	1,174

Comparative reporting rate for incidents in mental health trusts

Ratio of incidents by 1,000 contacts

Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	→	S
NRLS - Potential under-reporting of patient safety incidents	→	S
NRLS – Consistency of reporting	→	S

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Incidents > NRLS

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National Reporting and Learning System (NRLS) incidents by type and severity between Oct 18 **and** Sep 19

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Self-harming behaviour	2351	847	53	4	48	3303
Treatment, procedure	2469	76	10		1	2556
Disruptive, aggressive behaviour (includes patient-to-patient)	1907	383	29		1	2320
Implementation of care and ongoing monitoring / review	177	1306	446		2	1931
Patient accident	1351	479	63	3	2	1898
Access, admission, transfer, discharge (including missing patient)	1278	111	24		1	1414
Medication	793	72	10			875
Consent, communication, confidentiality	415	26	1			442
Infrastructure (including staffing, facilities, environment)	334	30	2			366
Documentation (including electronic & paper records, identification and drug charts)	238	7	1			246
Other	94	76	7	1	37	215
Patient abuse (by staff / third party)	37	35	4			76
Medical device / equipment	43	6	1			50
Clinical assessment (including diagnosis, scans, tests, assessments)	39	1	1			41
Infection Control Incident	26	7	1			34
Total	**11552**	**3462**	**653**	**8**	**92**	**15767**

Speciality	No Harm	Low	Moderate	Severe	Death	Total
Mental health	9561	1745	155	7	85	11553
Primary care / Community	611	1331	422		1	2365
Medical specialties	584	245	61		4	894
Other specialties	407	63	4	1	2	477
Learning disabilities	308	56	1			365
Not applicable	50	6	1			57
Other	6	14	7			27
Surgical specialties	15	1	2			18
Anaesthesia Pain Management and Critical Care	6	1				7
Unknown	4					4
	11552	**3462**	**653**	**8**	**92**	**15767**

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

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Allied Health & Scientific, Therapeutic, Technical Staff FTE and Turnover Rate
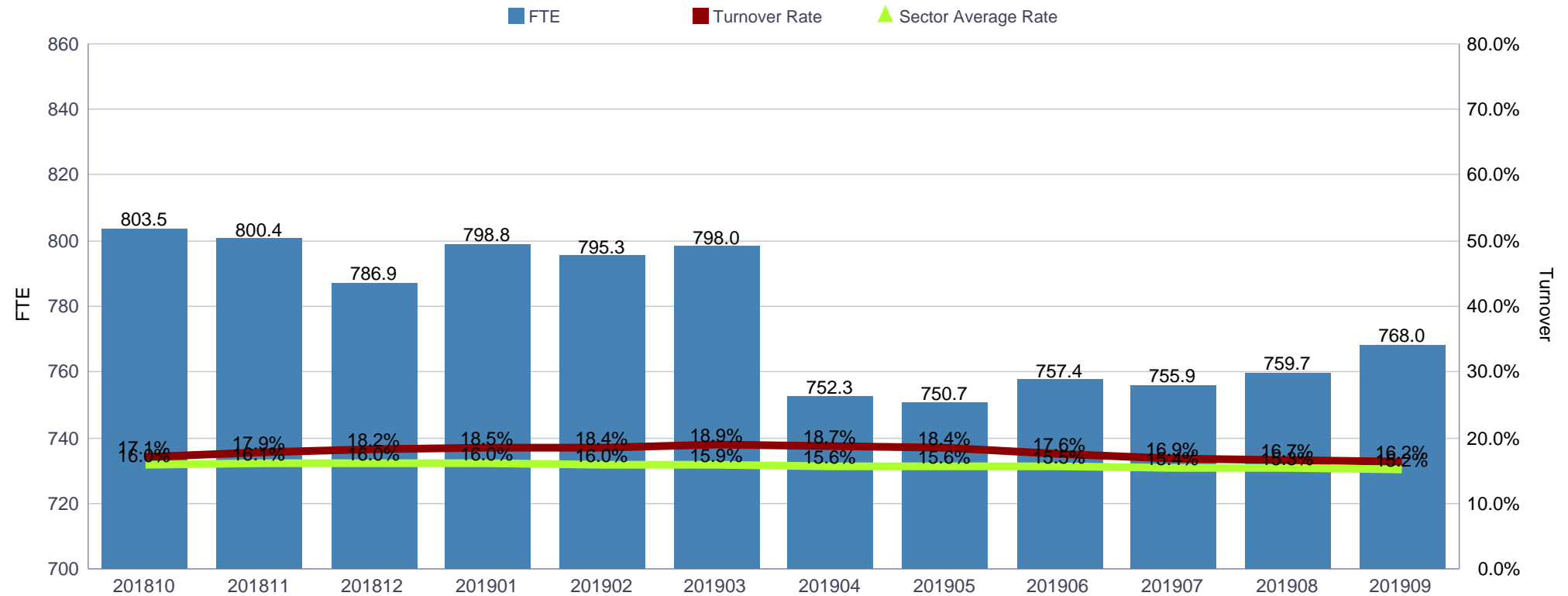
Legend: ■ FTE ■ Turnover Rate ▲ Sector Average Rate

	201810	201811	201812	201901	201902	201903	201904	201905	201906	201907	201908	201909
Staffing	803.5	800.4	786.9	798.8	795.3	798.0	752.3	750.7	757.4	755.9	759.7	768.0
R12 Average Staffing	861.1	848.4	834.4	820.7	806.7	792.2	789.7	787.5	784.3	781.6	779.7	777.2
R12 Leavers	147.5	151.5	152.2	152.0	148.7	149.6	147.6	144.6	138.0	132.2	130.1	126.2
Turnover %	17.1%	17.9%	18.2%	18.5%	18.4%	18.9%	18.7%	18.4%	17.6%	16.9%	16.7%	16.2%
Sector Turnover %	16.0%	16.1%	16.0%	16.0%	16.0%	15.9%	15.6%	15.6%	15.5%	15.4%	15.3%	15.2%

Source: NHS Electronic Staff Record

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Featured data sources > Electronic Staff Record

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Nursing & Midwifery Staff FTE and Turnover Rate
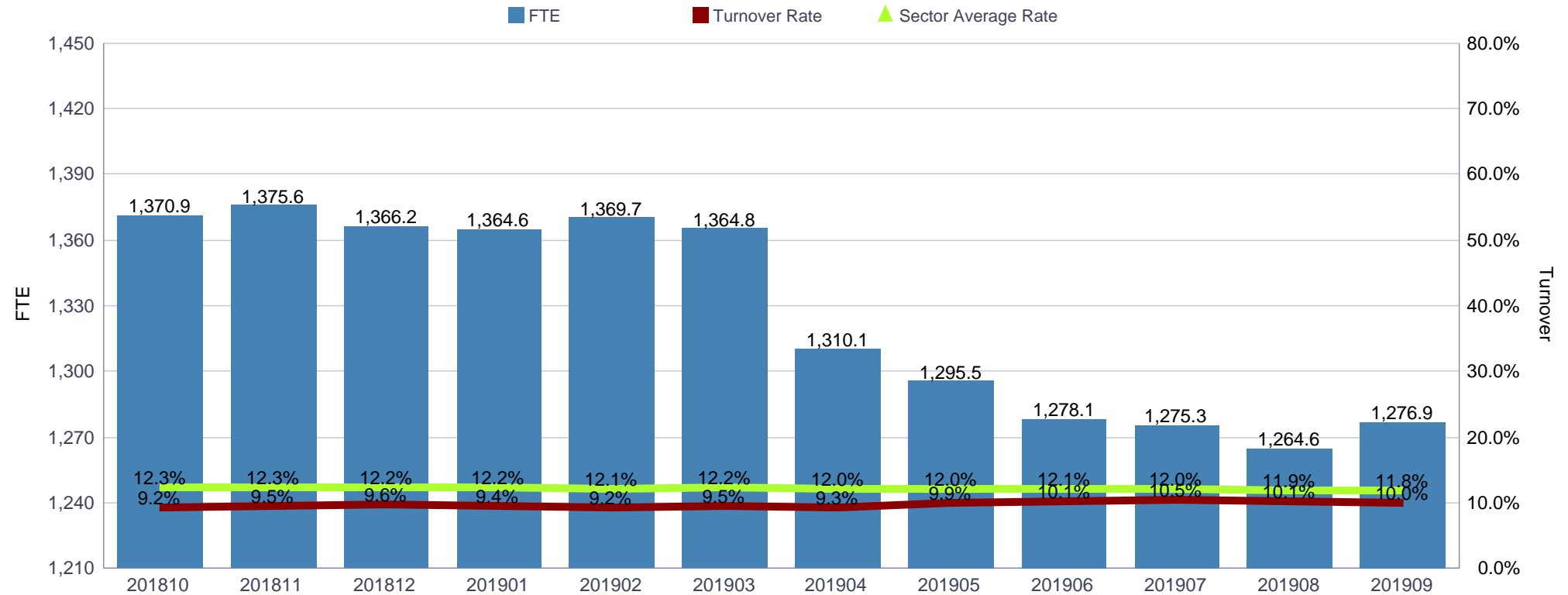
■ FTE　■ Turnover Rate　▲ Sector Average Rate

	201810	201811	201812	201901	201902	201903	201904	201905	201906	201907	201908	201909
Staffing	1370.9	1375.6	1366.2	1364.6	1369.7	1364.8	1310.1	1295.5	1278.1	1275.3	1264.6	1276.9
R12 Average Staffing	1495.9	1467.9	1439.7	1411.1	1383.6	1356.9	1353.4	1349.2	1343.6	1337.7	1331.9	1326.0
R12 Leavers	137.6	140.0	138.9	132.5	127.8	128.9	125.6	133.3	136.2	140.0	134.2	132.9
Turnover %	9.2%	9.5%	9.6%	9.4%	9.2%	9.5%	9.3%	9.9%	10.1%	10.5%	10.1%	10.0%
Sector Turnover %	12.3%	12.3%	12.2%	12.2%	12.1%	12.2%	12.0%	12.0%	12.1%	12.0%	11.9%	11.8%

Source: NHS Electronic Staff Record

Essex Partnership University NHS Foundation Trust (R1L)
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Healthcare Assistants Staff FTE and Turnover Rate
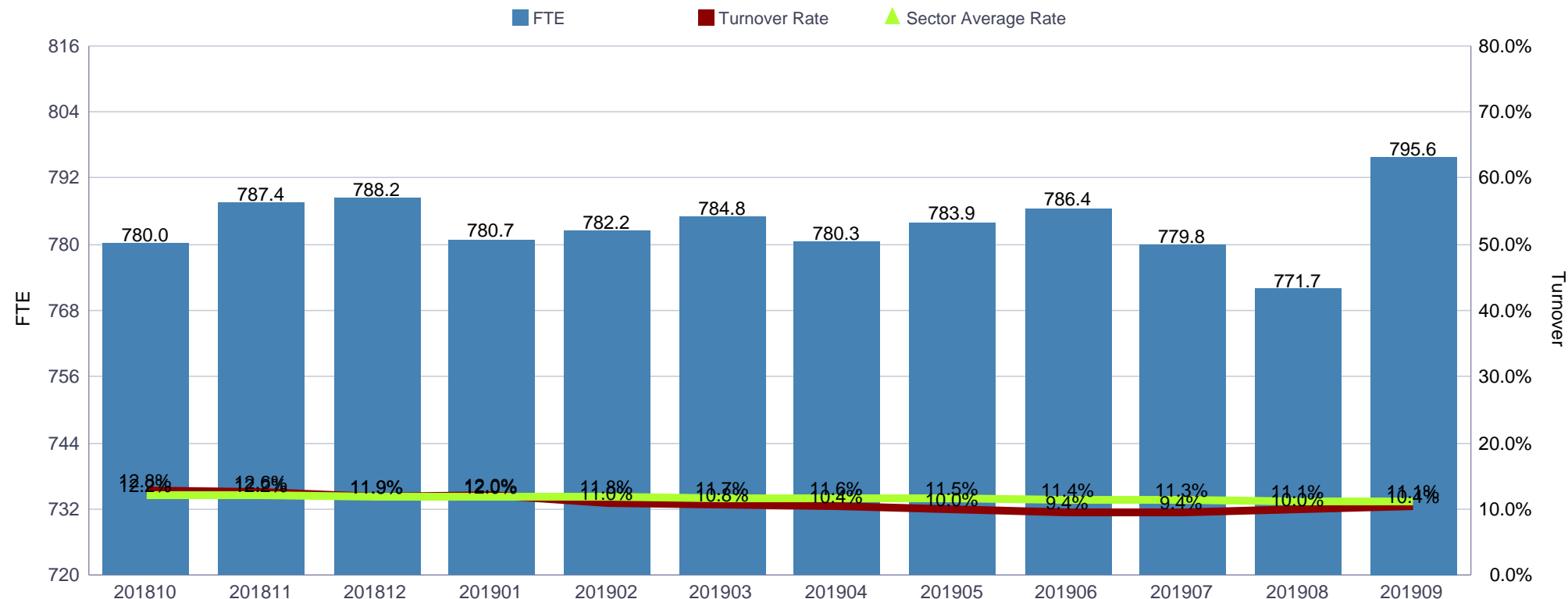
Legend: ■ FTE ■ Turnover Rate ▲ Sector Average Rate

	201810	201811	201812	201901	201902	201903	201904	201905	201906	201907	201908	201909
Staffing	780.0	787.4	788.2	780.7	782.2	784.8	780.3	783.9	786.4	779.8	771.7	795.6
R12 Average Staffing	836.0	826.0	816.9	806.2	795.7	785.6	785.4	785.2	785.1	784.9	783.6	783.4
R12 Leavers	107.3	103.8	97.5	96.9	87.6	84.6	81.3	78.5	74.1	74.0	78.3	81.8
Turnover %	12.8%	12.6%	11.9%	12.0%	11.0%	10.8%	10.4%	10.0%	9.4%	9.4%	10.0%	10.4%
Sector Turnover %	12.2%	12.2%	11.9%	12.0%	11.8%	11.7%	11.6%	11.5%	11.4%	11.3%	11.1%	11.1%

Source: NHS Electronic Staff Record

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

Insight MH:NHS

CareQuality Commission

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 19 December 2019 |

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Medical & Dental Staff FTE and Turnover Rate
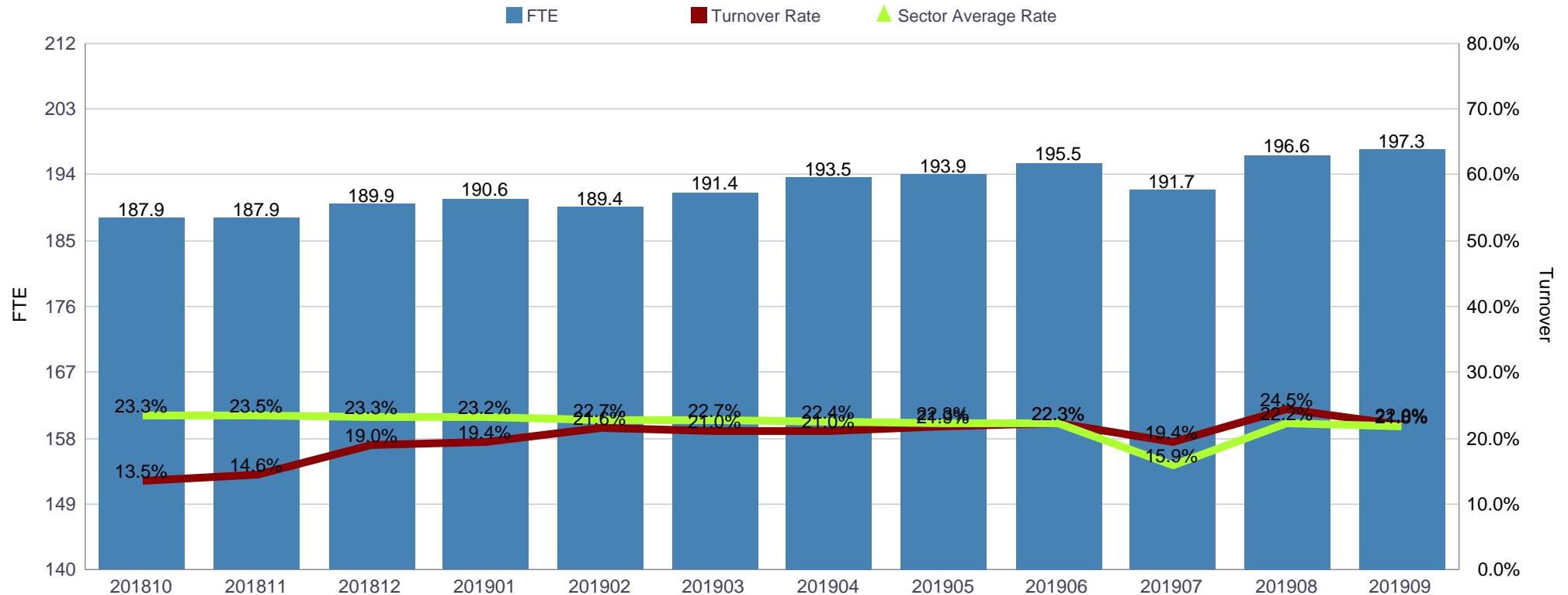
■ FTE   ■ Turnover Rate   ▲ Sector Average Rate

	201810	201811	201812	201901	201902	201903	201904	201905	201906	201907	201908	201909
Staffing	187.9	187.9	189.9	190.6	189.4	191.4	193.5	193.9	195.5	191.7	196.6	197.3
R12 Average Staffing	183.1	183.8	184.6	185.2	185.5	186.0	187.2	188.4	189.7	190.7	191.4	192.2
R12 Leavers	24.8	26.8	35.0	36.0	40.0	39.0	39.2	41.2	42.2	37.0	46.8	42.2
Turnover %	13.5%	14.6%	19.0%	19.4%	21.6%	21.0%	21.0%	21.9%	22.3%	19.4%	24.5%	22.0%
Sector Turnover %	23.3%	23.5%	23.3%	23.2%	22.7%	22.7%	22.4%	22.3%	22.3%	15.9%	22.2%	21.8%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Patient led assessments of the care environment (PLACE)

Insight MH NHS
CareQuality Commission

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PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2018 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
ST MARGARET'S HOSPITAL	Mixed Service	100.00%	94.85%	94.65%	94.26%	93.40%	93.63%
ROCHFORD COMMUNITY HOSPITAL	Mental Health Only	100.00%	93.70%	89.66%	99.74%	91.26%	94.48%
ROBIN PINTO UNIT	Mental Health Only	99.58%	90.63%	92.06%	93.12%	81.99%	77.72%
THURROCK COMMUNITY HOSPITAL	Mental Health Only	100.00%	95.95%	94.34%	98.28%	92.92%	95.58%
THE BRAMBLES - COLCHESTER	Mental Health Only	98.68%	83.87%		97.13%		75.00%
BROOMFIELD HOSPITAL	Mental Health Only	99.36%	76.54%	83.64%	93.70%	69.62%	78.27%
KING'S WOOD CENTRE - COLCHESTER	Mental Health Only	100.00%	70.93%	83.83%	94.30%	72.73%	83.87%
COLCHESTER - THE LAKES	Mental Health Only	99.86%	70.00%	81.18%	96.70%		80.57%
RAWRETH COURT	Mental Health Only	100.00%	95.59%	92.15%	99.30%	93.95%	96.87%
CLIFTON LODGE	Mental Health Only	100.00%	92.65%	90.49%	97.18%	91.54%	93.72%
BROCKFIELD HOUSE	Mental Health Only	99.80%	97.62%	95.26%	99.07%		96.82%
THE ST. AUBYN'S CENTRE, COLCHESTER	Mental Health Only	99.70%	69.79%	76.05%	92.47%		78.42%
WOOD LEA CLINIC, BEDFORD	Mental Health Only	99.79%	87.50%	91.51%	97.46%		82.99%
CHRISTOPHER UNIT (LINDEN)	Mental Health Only	100.00%	70.45%	78.33%	96.20%		82.27%
LANDERMERE CENTRE MENTAL HEALTH WARDS, CLACTON-ON-SEA	Mental Health Only	99.46%	84.52%	79.06%	95.00%	85.20%	87.27%
MOUNTNESSING COURT, BILLERICAY	Mental Health Only	98.95%	94.87%	92.30%	94.67%	94.10%	97.26%
BASILDON MENTAL HEALTH UNIT, BASILDON	Mental Health Only	99.30%	91.23%	91.45%	99.18%	91.36%	94.67%
CHELMER & STORT	Mental Health Only	100.00%	94.20%	91.32%	94.02%	92.63%	84.25%
BYRON COURT - 5 HEATH CLOSE	Both mental health and learning disabilities provided from the same site by the same provider	100.00%	92.98%	95.36%	98.91%		92.80%
CUMBERLEDGE CENTRE	Community	100.00%	88.89%	95.01%	94.03%		93.38%
SAFFRON WALDEN COMMUNITY HOSPITAL	Community	100.00%	93.80%	90.91%	94.97%	96.55%	96.26%
This trust		99.73%	89.18%	90.03%	96.7%	87.46%	90.42%
England average (MH and LD trusts)		98.64%	90.42%	91.04%	95.24%	87.34%	88.49%
England average (ALL MH trusts)		98.59%	90.08%	91.29%	95.26%	87.2%	88.31%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

Insight MH NHS

CareQuality Commission

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Delayed transfers of care between Nov 18 - Oct 19

Daily average beds delayed by responsibility

	NHS	Social Care	Both	Total
Nov-18	12.3	16.2	1.0	29.5
Dec-18	8.0	12.7	1.0	21.7
Jan-19	13.0	8.0	2.7	23.6
Feb-19	11.6	5.0	2.0	18.6
Mar-19	11.4	5.5	2.4	19.3
Apr-19	17.1	2.4	3.2	22.8
May-19	15.1	2.2	0.0	17.3
Jun-19	18.6	7.1	2.0	27.6
Jul-19	11.2	5.8	1.8	18.8
Aug-19	15.1	15.4	6.7	37.2
Sep-19	14.4	14.3	5.0	33.7
Oct-19	14.9	3.6	3.1	21.6
Total	162.7	98.2	30.9	291.8

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.

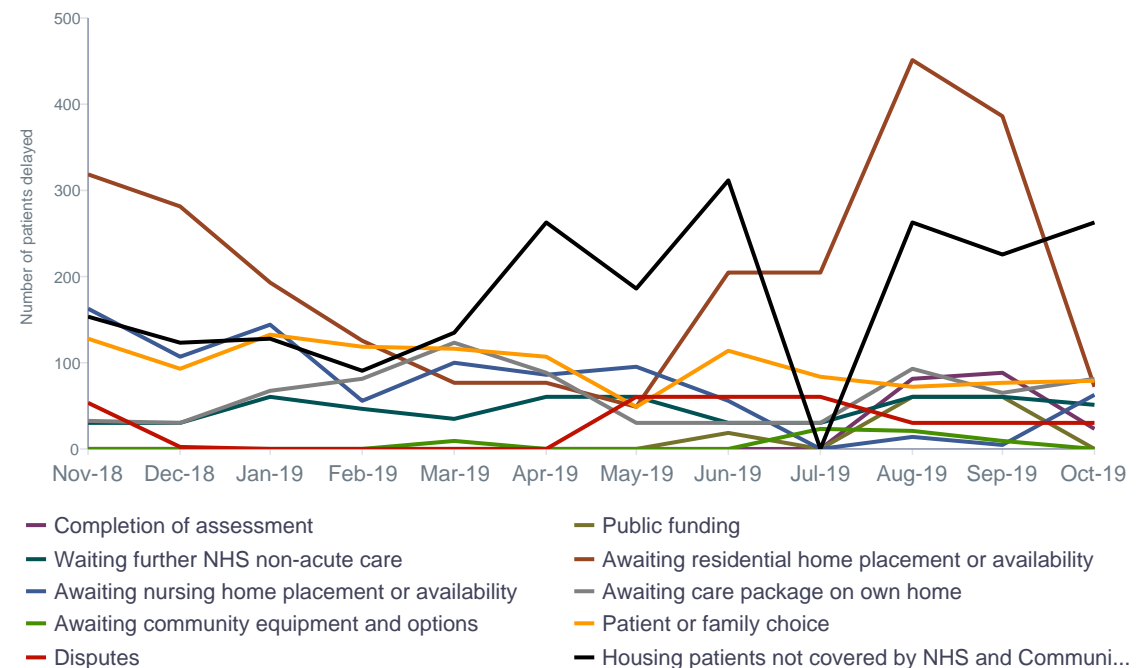### Delayed Transfers of Care (DToC) Beds by reason

- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availability
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Communit...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

Insight MH NHS
CareQuality Commission

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Delayed transfers of care between Nov 18 - Oct 19

Number of days delayed by responsibility

	NHS	Social Care	Both	Total
Nov-18	369	486	30	885
Dec-18	248	394	31	673
Jan-19	402	248	83	733
Feb-19	326	140	56	522
Mar-19	354	170	75	599
Apr-19	514	73	96	683
May-19	469	67	0	536
Jun-19	557	212	60	829
Jul-19	347	179	56	582
Aug-19	467	478	208	1153
Sep-19	432	429	151	1012
Oct-19	462	112	95	669
Total	4947	2988	941	8876

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason

Legend:
- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availability
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Communi...

Source: NHSE (Nov 18 - Oct 19)

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Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

Outlier status:

2018

Key:

(MB) Much better   (B) Better   (S) About the same   (W) Worse   (MW) Much worse

Outliers are flagged where a high proportion of people told us their experience of care was either in line with the worst or best possible answer to a wide range of questions across the entire survey.

Feedback from adults (aged 18 or over) who received care or treatment for a mental health condition during September - November 2017

Where has patient experience improved from 2017 to 2018?	**Where has patient experience continued to be better?**
There were no areas that have improved	There were no areas better than expected in both years

Where has patient experience declined from 2017 to 2018?	**Where has patient experience continued to be worse?**
There were no areas that have declined	There were no areas worse than expected in both years

Essex Partnership University NHS Foundation Trust (R1L)
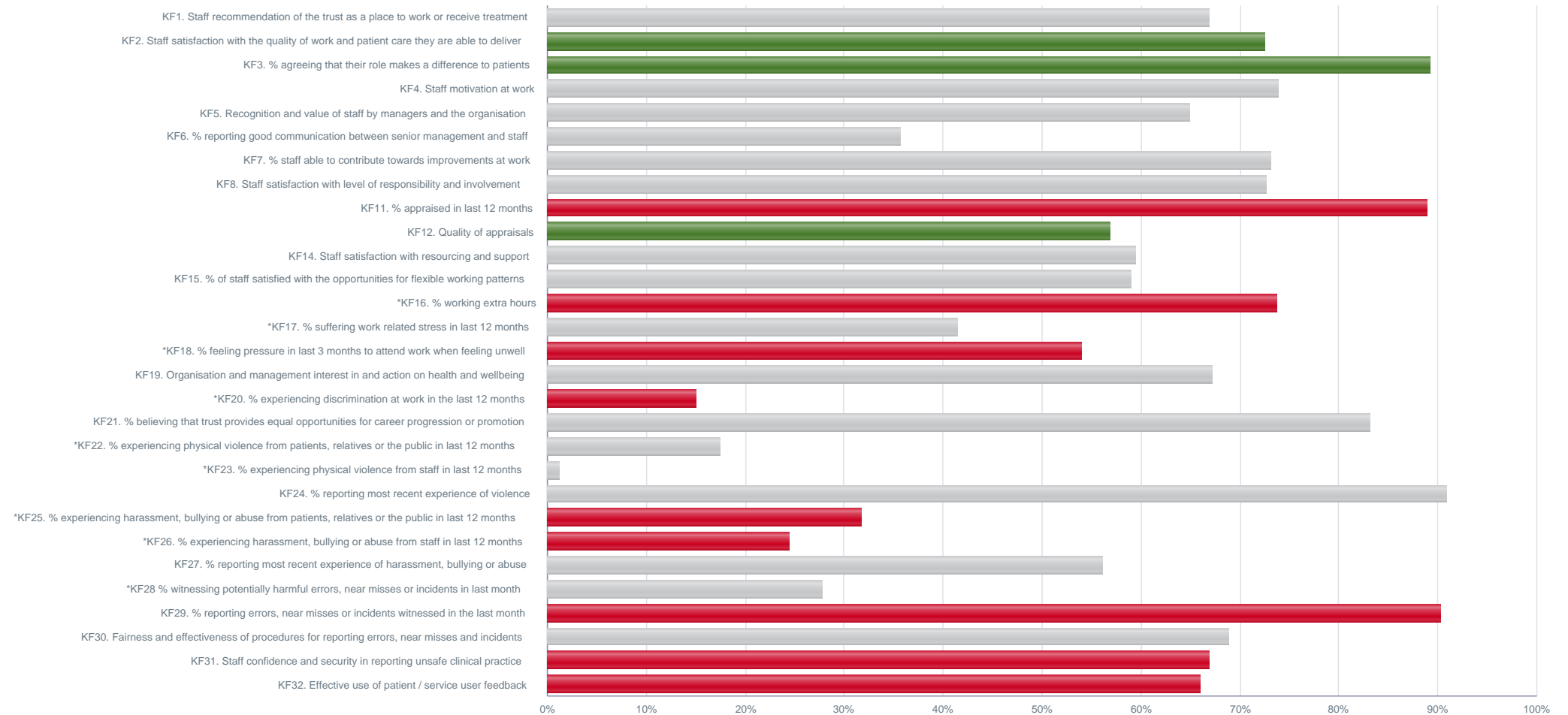## Featured data sources > Surveys > Community mental health survey

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Key:

Score scale: 0 2 4 6 8 10
- As expected
- Worse
- Better

→ No significant change
↓ 2018 score is **significantly lower** than 2017 score
↑ 2018 score is **significantly higher** than 2017 score

Question	2015	2016	2017	2018 Score out of 10	Threshold between 'As expected' and — Worse	Threshold between 'As expected' and — Better	Trend	Score out of 10
Q3. In the last 12 months, do you feel you have seen NHS mental health services often enough for your needs?	-	-	-	5.8	5.3	6.7	NA	
Q4. Were you given enough time to discuss your needs and treatment?	-	-	-	7.3	6.9	7.9	NA	
Q5. Did the person or people you saw understand how your mental health needs affect other areas of your life?	-	-	-	6.8	6.5	7.4	NA	
Q6. Have you been told who is in charge of organising your care and services?	-	-	-	7.3	6.3	8.4	NA	
Q8. Do you know how to contact this person if you have a concern about your care?	-	-	-	9.8	9.4	9.9	NA	
Q9. How well does this person organise the care and services you need?	-	-	-	8.2	7.8	8.7	NA	
Q10. Have you agreed with someone from NHS mental health services what care you will receive?	-	-	-	5.8	5.3	6.6	NA	
Q11. Were you involved as much as you wanted to be in agreeing what care you will receive?	-	-	-	7.4	6.8	7.8	NA	
Q12. Does this agreement on what care you will receive take your personal circumstances into account?	-	-	-	7.5	6.9	8.0	NA	
Q13. In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?	-	-	-	7.4	6.2	8.1	NA	
Q14. Did you feel that decisions were made together by you and the person you saw during this discussion?	-	-	-	7.2	6.9	8.2	NA	
Q16. Were the reasons for any change to the people you see for your care explained to you at the time?	-	-	-	5.7	5.2	7.0	NA	
Q17. What impact has this had on the care you receive?	-	-	-	5.7	5.7	8.0	NA	
Q18. Do you know who to contact out of office hours if you have a crisis?	-	-	-	7.4	6.0	8.0	NA	
Q19. In the last 12 months, did you get the help you needed when you tried contacting this person or team?	-	-	-	6.6	5.9	7.3	NA	
Q21. Were you involved as much as you wanted to be in decisions about which medicines you receive?	-	-	-	6.8	6.4	7.6	NA	
Q22. Were you given information about your medicines in a way that you were able to understand?	-	-	-	6.9	6.3	7.5	NA	
Q25. In the last 12 months, has an NHS mental health worker checked with you about how you are getting on with your medicines?	-	-	-	7.7	6.9	8.8	NA	
Q27. Were any NHS therapies you received explained to you in a way you could understand?	-	-	-	8.1	7.5	8.6	NA	
Q28. Were you involved as much as you wanted to be in deciding what NHS therapies to use?	-	-	-	7.5	6.2	7.6	NA	
Q31. In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?	-	-	-	4.7	3.6	5.6	NA	
Q32. In the last 12 months, did NHS mental health services provide help or advice with finding support for financial advice or benefits?	-	-	-	4.6	3.2	5.0	NA	
Q33. In the last 12 months, did NHS mental health services provide help or advice with finding support for finding or keeping work?	-	-	-	4.3	2.8	4.7	NA	
Q34. In the last 12 months, has someone from NHS mental health services supported you in joining a group or taking part in an activity?	-	-	-	5.2	3.9	5.6	NA	
Q35. Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?	-	-	-	6.1	6.1	7.4	NA	
Q36. Have you been given information about getting support from people with experience of the same mental health needs?	-	-	-	3.7	2.8	4.2	NA	
Q37. Overall experience	-	-	-	6.7	6.4	7.3	NA	
Q38. Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?	-	-	-	8.2	7.9	8.7	NA	

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

Insight MH NHS
CareQuality Commission

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NHS STAFF SURVEY 2018

*lower scores are better

Staff Survey Key

Below Average — Ranked worst third   Average — Ranked middle third   Above Average — Ranked best third

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

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Key finding	Rank	Change
KF1. Staff recommendation of the trust as a place to work or receive treatment	36	0.1
KF2. Staff satisfaction with the quality of work and patient care they are able to deliver	15	0.0
KF3. % agreeing that their role makes a difference to patients	16	0.9%
KF4. Staff motivation at work	20	0.0
KF5. Recognition and value of staff by managers and the organisation	33	0.1
KF6. % reporting good communication between senior management and staff	28	2.0%
KF7. % staff able to contribute towards improvements at work	32	2.1%
KF8. Staff satisfaction with level of responsibility and involvement	24	0.0
KF11. % appraised in last 12 months	43	-1.7%
KF12. Quality of appraisals	14	0.1
KF14. Staff satisfaction with resourcing and support	21	0.0
KF15. % of staff satisfied with the opportunities for flexible working patterns	36	1.7%
*KF16. % working extra hours	40	0.8%
*KF17. % suffering work related stress in last 12 months	31	1.6%
*KF18. % feeling pressure in last 3 months to attend work when feeling unwell	41	1.8%
KF19. Organisation and management interest in and action on health and wellbeing	31	0.0
*KF20. % experiencing discrimination at work in the last 12 months	41	2.6%
KF21. % believing that trust provides equal opportunities for career progression or promotion	36	-2.0%
*KF22. % experiencing physical violence from patients, relatives or the public in last 12 months	31	1.7%
*KF23. % experiencing physical violence from staff in last 12 months	22	0.5%
KF24. % reporting most recent experience of violence	27	1.8%
*KF25. % experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months	42	3.4%
*KF26. % experiencing harassment, bullying or abuse from staff in last 12 months	42	2.7%
KF27. % reporting most recent experience of harassment, bullying or abuse	32	1.2%
*KF28 % witnessing potentially harmful errors, near misses or incidents in last month	31	4.3%
KF29. % reporting errors, near misses or incidents witnessed in the last month	50	0.1%
KF30. Fairness and effectiveness of procedures for reporting errors, near misses and incidents	36	0.0
KF31. Staff confidence and security in reporting unsafe clinical practice	43	0.0
KF32. Effective use of patient / service user feedback	39	0.0

*lower scores are better

Staff Survey Key

Rank			
Below Average	Ranked worst third		
Average	Ranked middle third		
Above Average	Ranked best third		

Change	
Improving	Worsening

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

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Key messages

• The provider's staff survey results are being compared to a group of 56 Mental Health trusts across ten themes all scored 0-10 with 0 the worst possible score and 10 the best.

• The provider scored significantly above average for Quality of care and significantly below average for no themes.

See the full benchmark report on the NHS staff survey website

Sampling approach

Census

Response rate

43%

Average response rate for similar trusts

48%

Completed Questionnaires

2108

Legend: Trust (2017) | Trust (2018) | Benchmark group average (2018)

Key to tables

⬆ Statistically significant improvement

➡ No statistically significant change

⬇ Statistically significant deterioration

(MB) Much better

(B) Better

(S) About the same

(W) Worse

(MW) Much worse

*Rank and national comparison are based on the peer group of 56 Mental Health trusts (Isle of Wight is included, but only staff from this sector).

	Equality, diversity & inclusion	Health & wellbeing	Immediate managers	Morale	Quality of appraisals	Quality of care	Safe Environment - Bullying & Harassment	Safe Environment - Violence	Safety Culture	Staff Engagement
Score	8.9	6.1	7.2	6.2	5.8	7.5	7.9	9.4	6.7	7.0
Trend	⬇	➡	➡	NEW	⬆	➡	⬇	➡	➡	⬆
Rank* (out of 56, 1 is best)	40	32	27	33	15	12	43	32	39	29
National comparison	S	S	S	S	S	B	S	S	S	S

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Staff surveys > Workforce Race Equality Standards

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Key messages
These graphs show how BME and White staff at this trust have answered the four WRES staff survey questions over time. See the WRES section of Insight for additional analysis

Staff who experienced harassment, bullying or abuse from patients, relatives or the public

Staff who experienced harassment, bullying or abuse from staff

Staff believing the trust offers equal opportunities for career progression and promotion

Staff experiencing discrimination from their manager and/or colleagues

BME Staff ——— White Staff ———

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Staff friends and family

Insight MH NHS
CareQuality Commission

Key messages

• The percentage of staff that would recommend this trust as a place to work in Q2 19/20 stayed about the same when compared to the same time last year.

• The percentage of staff that would recommend this trust as a place to receive care in Q2 19/20 stayed about the same when compared to the same time last year.

Staff (%) that would recommend trust for work
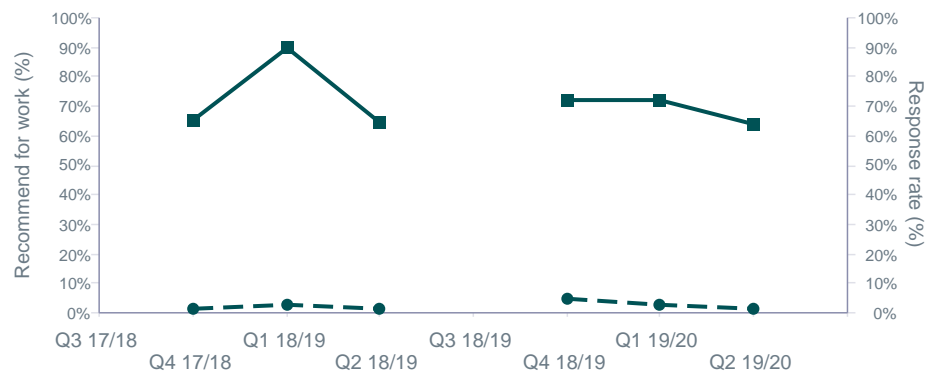
Staff (%) that would recommend trust for care
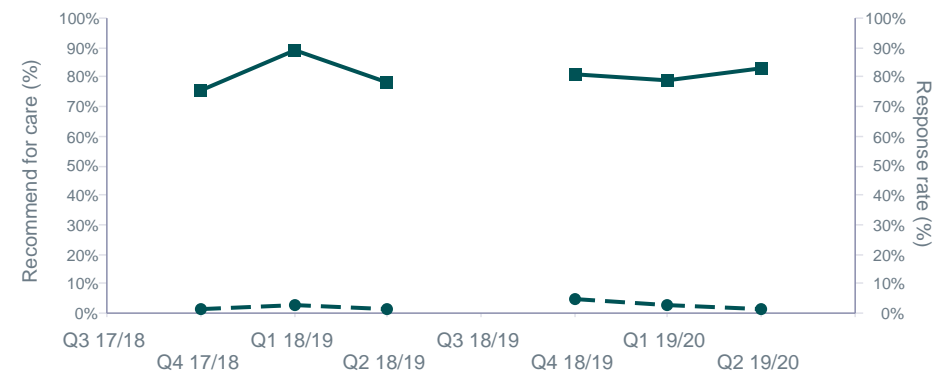
——— This trust   ▪▪▪▪▪ Response rate for this trust

Please note: Data is not collected during Q3 each year because the Staff Survey is conducted during this time

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Introduction

Insight MH NHS
CareQuality Commission

Introduction

The Workforce Race Equality Standard (WRES) now includes HR indicators derived from Electronic Staff Records (ESR) in addition to findings from the NHS Staff Survey, see box 1 for more details.

This page includes key messages from the WRES indicators which are detailed on the following page. The last WRES page includes some background staffing data and information about the NHS Staff Survey for the trust.

Key Messages

- The difference between the experiences of BME and White staff was significant for 5 indicators at this trust (out of 9)

- When compared with other trusts in its peer group, Combined Mental Health / Learning Disability and Community Trusts, for the four staff survey indicators, this trust had 0 positive findings and 4 negative findings.

- The experiences of BME staff at this trust have significantly improved for 0 indicators and significantly deteriorated for 0 indicators

- The table (next page) shows whether the experiences of BME and White staff were significantly different for each indicator. The presence of a statistically significant difference between the experiences of BME and White staff may be caused by a variety of factors. Whether such differences are of regulatory significance will depend on individual trusts' circumstances.

Indicator 4, access to non-mandatory training and CPD, is not included in the above summary due to data quality concerns.

Box 1: The 9 WRES Indicators

1a	Proportion of clinical (nursing and midwifery) staff in senior roles, band 8a+
1b	Proportion of non-clinical staff in senior roles, band 8+
2	Proportions of shortlisted staff being appointed to positions
3	Proportion of staff entering formal disciplinary processes
4	Proportion of staff accessing non-mandatory training and CPD
5	Staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months
6	Staff experiencing harassment, bullying or abuse from staff in the last 12 months
7	Staff believing that the trust provides equal opportunities for career progression or promotion
8	Staff experiencing discrimination at work from a manager / team leader or other colleague
9	Board compared to overall staff demographic

Sources: 1 to 4 and 9: ESR, 5 - 8 : NHS Staff Survey

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Indicators

Insight MH NHS
CareQuality Commission

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	19 December 2019

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

WRES Indicators from ESR (HR data) (*)	BME Staff	White Staff	Are there significant differences between…	
			BME and White staff?	Last year and this year? (BME staff)
1a. Proportion of clinical (nursing and midwifery) staff in senior roles, band 8a+	3.5%	6.7%	🟠	NA
1b. Proportion of non-clinical staff in senior roles, band 8+	6.7%	6.3%	⚪	NA
2. Proportions of shortlisted candidates being appointed to positions	34.4%	48.9%	🟠	NA
3. Proportion of staff entering formal disciplinary processes	2.8%	1.7%	🟠	NA
4. Proportion of staff accessing non-mandatory training and CPD	10.6%	16.7%	Not assessed	

WRES Indicators from the NHS staff survey (**)		Proportion of respondents answering "Yes"			Are there significant differences between…		
		BME staff	White staff	All staff	BME and white staff?	This trust and its peer group?	Last year and this year? (BME)
5. Staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months	Trust	35.8%	30.2%	31.8%	⚪	🟠	3.9% ➡
	Peer group	31.9%	25.9%	27.0%			
6. Staff experiencing harassment, bullying or abuse from staff in the last 12 months	Trust	28.2%	23.2%	24.5%	⚪	🟠	5.9% ➡
	Peer group	24.9%	20.5%	21.7%			
7. Staff believing that the trust provides equal opportunities for career progression or promotion	Trust	71.2%	85.6%	83.1%	🟠	🟠	-3.8% ➡
	Peer group	73.0%	88.0%	85.5%			
8. Staff experiencing discrimination at work from a manager / team leader or other colleague?	Trust	16.0%	7.8%	9.2%	🟠	🟠	3.9% ➡
	Peer group	13.3%	5.7%	6.8%			

Trust staffing numbers (*)		2018					
9. [BME Voting Board Members] and Board compared to overall staff demographic		[2]		⚪	[]		

Key

- 🟠 Statistically significant or negative finding
- ⚪ Not statistically significant
- 🟢 Positive finding
- ⚪ Statistical analysis not undertaken as less than 30 BME staff responded
- ⬆ Statistically significant improvement
- ➡ No statistically significant change
- ⬇ Statistically significant deterioration

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Contextual data

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 19 December 2019 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Trust staffing numbers (*)	2018	
BME staff	1,597	
White staff	5,414	
BME Voting Board Members	2	
White Voting Board Members	11	

NHS Staff Survey Details (**)		2018	2017
Sampling method	Trust	Census	Census
Total number of recipients (ineligible staff removed)	Trust	4,905	5,733
Response rate from total recipients (rec. min. 50%)	Trust	43.0%	41.8%
	Peer group	47.6%	46.7%

Trusts are encouraged to perform a census rather than a basic or extended sample in order to best understand experiences of different staff groups and to get more of their staff to participate in the survey so the trust can better understand issues affecting their staff. CQC inspection staff should follow up on what the trust is doing to understand the potential underlying causes and improve the experience of staff.

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Data quality

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Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

	Provider		National Average	
Results shown as a percentage of denominator	**Aug 18**	**Mar 19**	**Aug 18**	**Mar 19**
Data quality measures - Percentage (MHS-DQM01 - MHS-DQM11, MHS-DQM18 - MHS-DQM20, MHS-DQM31 - MHS-DQM33)				
MHS-DQM01 NHS Number	100%	100%	99%	98%
MHS-DQM02 Postcode Of Usual Address	99%	99%	98%	98%
MHS-DQM03 Person Birth Date	100%	100%	100%	100%
MHS-DQM04 Person Stated Gender Code	100%	100%	100%	100%
MHS-DQM05 Ethnic Category Code	93%	94%	82%	81%
MHS-DQM06 General Medical Practice Code (Patient Registration)	99%	100%	98%	98%
MHS-DQM07 Mental Health Act Legal Status Classification Code	63%	60%	92%	92%
MHS-DQM08 Treatment Function Code (Mental Health)	91%	93%	90%	92%
MHS-DQM09 Organisation Site Identifier (Of Treatment)	100%	100%	86%	90%
MHS-DQM10 Primary Reason for Referral (Mental Health)	44%	51%	32%	38%
MHS-DQM11 Care Professional Service Or Team Type Association (Mental Health)	95%	95%	80%	83%
MHS-DQM18 Service Or Team Type Referred To (Mental Health)	91%	92%	84%	86%
MHS-DQM20 Clinical Response Priority Type	85%	92%	94%	93%
Data quality commissioner - Percentage (MHS-DQM12 - MHS-DQM16)				
MHS-DQM12 Organisation Identifier (Code of Commissioner)	100%	100%	98%	98%
MHS-DQM13 Organisation Identifier (Code of Commissioner)	100%	100%	99%	99%
MHS-DQM14 Organisation Identifier (Code of Commissioner)	not available	not available	99%	98%
MHS-DQM15 Organisation Identifier (Code of Commissioner)	not available	not available	100%	99%
MHS-DQM16 Organisation Identifier (Code of Commissioner)	100%	100%	98%	99%
Data Integrity Measures - Count / Percent (MHS-DIM01 - MHS-DIM03)				
MHS-DIM01 Referrals to CYP-MH services starting in RP	6%	5%	52%	55%
MHS-DIM02 Referrals to Eating Disorder services starting in RP	3%	3%	2%	2%
MHS-DIM03 Coded Procedure (SNOMED Stop Clock for ED)	not available	not available	10%	11%
MHS-DIM04 Care contact time (Hour)	not available	48%	not available	43%
MHS-DIM05 Care contact time (Midnight)	not available	0%	not available	2%
MHS-DIM06 Onward referral time (Hour)	not available	3%	not available	8%
MHS-DIM07 Onward referral time (Midnight)	not available	not available	not available	1%
MHS-DIM08 Indirect activity time (Hour)	not available	not available	not available	29%
MHS-DIM09 Indirect activity time (Midnight)	not available	not available	not available	2%
MHS-DIM10 Discharge plan creation time (Hour)	not available	not available	not available	45%
MHS-DIM11 Discharge plan creation time (Midnight)	not available	not available	not available	6%
MHS-DIM12 Referral request received time (Hour)	not available	5%	not available	35%
MHS-DIM13 Referral request received time (Midnight)	not available	0%	not available	21%
MHS-DIM14 Service discharge time (Hour)	not available	32%	not available	29%

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	19 December 2019

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents
MHS-DIM15 Service discharge time (Midnight)						not available	6%	not available	19%
MHS-DQM19 Primary Reason for Referral (Mental Health)						not available	56%	not available	43%
MHS-DQM31 Hospital Bed Type (Mental Health)						48%	100%	42%	58%
MHS-DQM32 Referred out of area reason (adult acute mental health)						not available	not available	10%	86%
MHS-DQM33 Ex-British armed forces indicator						20%	21%	11%	13%
MHS-DQM34 Source of referral						not available	33%	not available	83%
MHS-DQM35 Consultation medium used						not available	66%	not available	91%
MHS-DQM37 Activity location type code						not available	98%	not available	60%
MHS-DQM38 Delayed discharge reason						not available	100%	not available	91%
MHS-DQM39 Delayed discharge attributable to						not available	57%	not available	77%
MHS-DQM42 Care plan type						not available	100%	not available	100%
MHS-DQM45 Provisional Diagnosis date						not available	99%	not available	72%
MHS-DQM46 Primary Diagnosis date						not available	98%	not available	82%
MHS-DQM47 Secondary Diagnosis date						not available	96%	not available	75%
MHS-DQM48 Attended or did not attend						not available	100%	not available	97%
MHS-DQM51 Referral closure reason						not available	29%	not available	75%
MHS-DQM52 Estimated discharge date						not available	not available	not available	12%
MHS-DQM53 Specialised mental health service code - Referral						not available	not available	not available	8%
MHS-DQM54 Specialised mental health service code - Contact						not available	not available	not available	56%
MHS-DQM55 Specialised mental health service code - Ward Stay						not available	not available	not available	61%

Performance level

(MB) Much better

(B) Better

(S) About the same

(W) Worse

(MW) Much worse

(!) Non-submission

( ) No data

Performance change

↑ Improving

→ About the same

↓ Declining

Ratings

O Outstanding

G Good

RI Requires improvement

I Inadequate

NR* Inspected but not formally rated

NA Not rated

Understanding data

The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

n/a   Value is not applicable
-   Data is not available for trust or time period.
*   Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are supressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- **Statistical Methods of Analysis Guidance**

- **Indicator Guidance**

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Inspectors can click the link below to access the data sheet which gives further details about the indicators in the Intelligence section of the tool. Trusts can view their individual datasheets on the online website.

Data Sheet

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Registered Locations

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Chelmer & Stort Mental Health Wards - R1LX9	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Chelmer & Stort Mental Health Wards - R1LX9	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Chelmer & Stort Mental Health Wards - R1LX9	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	MH & CHS Lincolnshire & Leicestershire	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	MH & CHS Lincolnshire & Leicestershire	Care home service with nursing	Younger Adults
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	MH & CHS Lincolnshire & Leicestershire	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	MH & CHS Lincolnshire & Leicestershire	Care home service with nursing	Older People
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LY3	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LY3	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Heath Close - R1LY3	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Heath Close - R1LY3	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Heath Close - R1LY3	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Heath Close - R1LY3	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Older People
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Mental Health
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Dementia
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rawreth Court - R1LJ2	22/11/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Care home service with nursing	Mental Health
Rawreth Court - R1LJ2	22/11/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Care home service with nursing	Dementia
Rawreth Court - R1LJ2	22/11/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2	22/11/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Care home service with nursing	Older People
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Robin Pinto Unit - R1LY7	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Rochford Hospital - R1LZ9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Dementia
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Physical Disability
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	Mental Health

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	People detained under the Mental Health Act
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	People who misuse drugs and alcohol
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	Physical Disability
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	Younger Adults

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	Older People
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	Younger Adults
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	Physical Disability
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	Older People
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	People who misuse drugs and alcohol
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and	Dementia

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| KEY | DATA | APPENDIX 1 |

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
				problems with substance misuse	
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community based services for people who misuse substances	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community based services for people with mental health needs	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community based services for people with a learning disability	Whole Population
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder