CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

CQC Mental Health NHS Insight
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What we've updated since April 2020

Key update

We are aware that due to the current situation with COVID-19 and the need to release capacity across the NHS to support the response, the collection and publication of some of the official statistics that we include in CQC Insight have been paused. Users may therefore begin to see the impact of this on some of the analysis in the Insight tool as a result of this.

Sharing with providers
We will share the Insight reports with NHS providers during June 2020 and will work towards sharing an updated version with them in August 2020. Communication has also been issued to providers through the CQC Provider Bulletin to acknowledge the increased demands on services during the COVID-19 crisis. While we are continuing to share CQC Insight reports with providers for information, there is no expectation on organisations to respond in any way during this period.

Intelligence analysis

Refreshed data streams:

- Care Quality Commission - Internal Data
- Care Quality Commission - Mental Health Act database
- Central Alerting System (CAS)
- Electronic Staff Records - ESR Data Warehouse
- General Medical Council - Enhanced monitoring
- NHS England - KH03 bed occupancy data
- NHS Improvement - National Reporting and Learning System (NRLS)
- NHS Improvement - Single Oversight Framework (SOF)
- NHS Digital - Out of area placements
- NHS Digital - Mental Health Services Data Set (MHSDS)

Please note: We have not been able to refresh certain indicators based on the Mental Health Services Data Set (MHSDS), our MHA visits and data CQC receives from providers and have taken the decision to suspend 21 indicators because the analysis is not sufficiently timely. This has been due to national changes that have been made to MHSDS and the requirement to introduce a new statistical method into the processing of some if these indicators. These indicators will be re-introduced as soon as possible.

Facts and figures

Refreshed data streams:

- Patient contacts - MHSDS Monthly Activity
- Resources - Electronic Staff Records
- Finance & Governance - Single Oversight Framework segmentation
- Ratings

Featured data sources
Refreshed pages:

Mental Health Act
- Mental Health Act Detentions
- Complaints and Notifications
- Second Opinion Appointed Doctor Measures

Incidents
- National Reporting and Learning System (NRLS) incidents
- Notifications and whistleblowing to CQC
- Safeguarding alerts to CQC
- Never Events/Serious incidents reported to Strategic Executive Information System (StEIS)

ESR - FTE staff and turnover rate

Data Quality

Please email NHS-IH.CQCInsight@cqc.org.uk with any queries about accessing Insight or email MentalHealthInsight@cqc.org.uk with any feedback or questions about the content of CQC Insight for NHS mental health services.

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CQC Mental Health NHS Insight
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Facts, figures and ratings

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Contextual information relating to the trust/provider, inpatient and community based services
- Links to externally published assessments of CCG commissioning of mental health services
- Activity levels at provider, inpatient and community-based services level
- Staffing capacity, turnover and sickness; financial information
- Ratings data at provider and core service level; changes over time in the ratings
- An indication of the changes in intelligence

Intelligence analysis

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

- Intelligence overview of key messages for trust/provider, inpatient and community based services
- Indicator detail pages - for trust/provider, inpatient and community based services

Featured data sources

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY

- Mental Health Act
- Incidents (mortality, notifications, incidents reported to StEIS and NRLS)
- Electronic Staff Records (ESR)
- PLACE scores
- Delayed transfers of care
- Community mental health survey
- NHS staff survey, WRES and Staff Friends and Family Test
- Provider level data quality measures for MHSDS

Definitions

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

KEY	DATA	APPENDIX 1

- Key of symbols and colours
- Data definitions and download
- Locations registered with CQC

Please email NHS-IH.CQCInsight@cqc.org.uk with any queries about accessing Insight or email MentalHealthInsight@cqc.org.uk with any feedback or questions about the content of CQC Insight for NHS mental health services.

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level > Activity

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI 09/10/2019	**G** 09/10/2019	**O** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019

Provider type: Mental Health - FT

Organisational context

This is a main provider for the following local authorities:

The main clinical commissioning groups for this provider are: Information not currently available

Assessments of CCGs can be found at:

- Mental Health Five Year Forward View Dashboard

- NHS RightCare CCG data packs

Link to PHE's Mental Health fingertips tools

Registered locations

For detailed information about the registered locations please refer to the Definitions and Appendices section.

Population estimate: 2,500,000

People in contact with services at the end of 29/02/2020	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services	30620	675	45
All contacts	35415	-	-
Attended contacts	29900	-	1395
Open referrals	39750	3180	45
Open ward stays	470	35	30
People discharged from the service	5770	-	175
People assigned to a Mental Health Care Cluster	19420	-	-
People in contact with mental health services aged 0 to 18	-	-	525

People in contact with adult mental health services	At the end of 31/08/2019	At the end of 29/02/2020
At the end of the reporting period	29940	30620
On CPA at the end of the reporting period	4705	4835
On CPA for 12 months at the end of the reporting period	3075	3165
On CPA for 12 months with review at the end of the reporting period	2610	2635
People with a crisis plan in place at the end of the reporting period	12290	12410

People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	At the end of 31/08/2019		At the end of 29/02/2020	
	Provider	England	Provider	England
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period	3680	132513	3845	134540
Aged 18-69 on CPA at the end of the reporting period in settled accommodation	1145	76124	1320	76530
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation	31.0%	57.4%	34.0%	56.9%
Aged 18-69 on CPA at the end of the reporting period in employment	1040	12005	1135	11798
Proportion aged 18-69 on CPA at the end of the reporting period in employment	28.0%	9.1%	29.0%	8.8%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level continued

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

Safe	Effective	Caring	Responsive	Well led	Overall
RI 09/10/2019	**G** 09/10/2019	**O** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019

Provider type: Mental Health - FT

Resources

FTE Staff; Apr 20

Admin & Support	1,268.3
AHP/STT Support	258.2
Allied Health Professional/ Scientific, Therapeutic and Technical	535.4
Healthcare Assistant	805.6
Medical and Dental	205.7
Not Specified	0.0
Nursing & Midwifery	1,320.6
All	**4,393.7**

Staff turnover (FTE); May 19 - Apr 20

	Average FTE	Total Leavers	Turnover
Admin & Support	1,232.3	167.0	13.6%
AHP/STT Support	244.6	51.1	20.9%
Allied Health Professional/ Scientific, Therapeutic and Technical	525.0	61.0	11.6%
Healthcare Assistant	782.5	75.3	9.6%
Medical and Dental	199.7	27.6	13.8%
Nursing & Midwifery	1,302.6	110.1	8.4%
Nursing Associates & Trainees	1.0	0.0	0.0%
All	**4,287.7**	**492.1**	**11.5%**

Staff sickness; May 19 - Apr 20

	Staff Days	Sick Days	Sick Rate
Admin & Support	450,959	23,136	5.1%
AHP/STT Support	89,037	4,198	4.7%
Allied Health Professional/ Scientific, Therapeutic and Technical	192,154	6,298	3.3%
Healthcare Assistant	286,180	19,479	6.8%
Medical and Dental	72,912	2,261	3.1%
Not Specified	3	0	0.0%
Nursing & Midwifery	476,610	22,116	4.6%
Nursing Associates & Trainees	112	45	40.2%
All	**1,567,967**	**77,533**	**4.9%**

Source: ESR

Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)	NA	2,100	NA	
Turnover [£000s]	352,257	318,734	(-10%)	

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

NHSI Single Oversight Framework segmentation	Providers offered targeted support	Providers offered targeted support	NA	S

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	RI 09/10/2019	RI 09/10/2019
Long stay/rehabilitation mental health wards for working age adults (09/10/2019)	G 09/10/2019	RI 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (09/10/2019)	G 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019
Wards for older people with mental health problems (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	G 09/10/2019	RI 09/10/2019
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Admissions, discharges and bed days

Activity	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20
Admissions to hospital	325	345	330	295	315	265
Discharges from hospital	320	345	310	325	295	305
Bed days	17785	18405	18060	18600	16765	15620
Days of delayed discharge	960	860	810	840	610	515
Under 16 bed days on adult wards	*	*	*	*	*	*
Age 16 bed days on adult wards	*	*	*	*	*	*
Age 17 bed days on adult wards	*	*	*	*	*	*

Open ward stays

Inpatient service	At the end of 31/08/2019	At the end of 29/02/2020
Adult mental health services	485	470
Adult acute mental health care	240	225
Specialised adult mental health services	95	100

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	RI 09/10/2019	RI 09/10/2019
Long stay/rehabilitation mental health wards for working age adults (09/10/2019)	G 09/10/2019	RI 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (09/10/2019)	G 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019
Wards for older people with mental health problems (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	G 09/10/2019	RI 09/10/2019
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Age profiles

Age profile	Open hospital spells at the end of 29/02/2020
0 – 18	35
19 – 64	345
65 and over	135

Age profile	Subject to detention at end of 29/02/2020
0 – 17	15
18 – 64	215
65 and over	50

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Community-based services

Insight MH NHS
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| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Ratings for community-based core services:

|	Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Mental health crisis services and health-based places of safety (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA
Community-based mental health services for older people (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Community mental health services for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	O 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team

Legend: Trust — England — Target
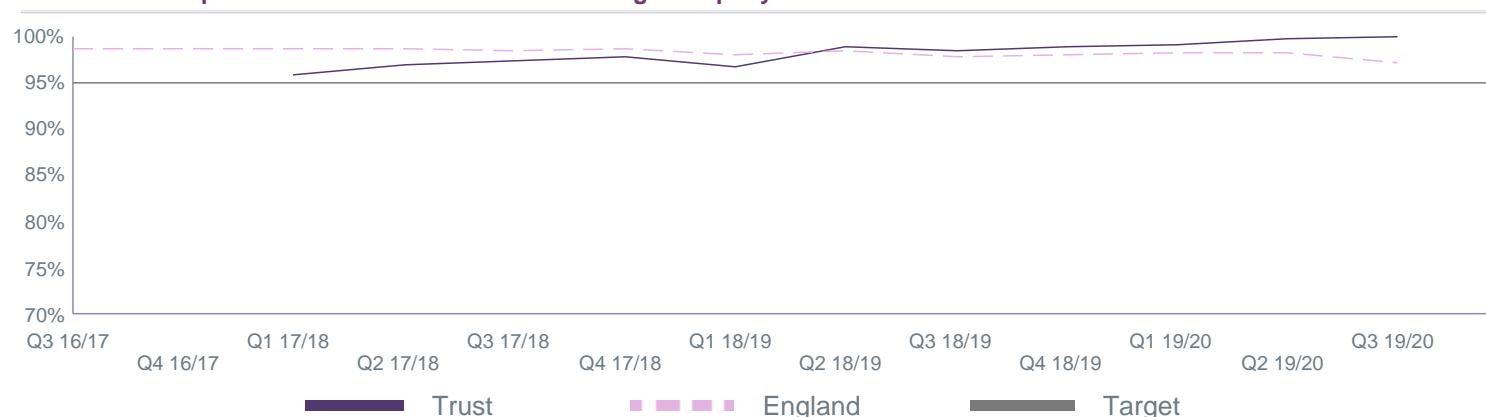
Contact with specialist community teams:

Contacts at 29/02/2020	All Contacts	Attended contacts
Crisis resolution service or home treatment team	3545	3385
Memory services team	4490	3620
Perinatal mental health team	910	910

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2018/19 Q3	92.4%	95.5%
2018/19 Q4	93.3%	95.8%
2019/20 Q1	90.6%	95.1%
2019/20 Q2	86.5%	94.5%
2019/20 Q3	100%	95.5%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings overview

TRUST INPATIENT SERVICES COMMUNITY-BASED SERVICES **RATINGS**

This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Safe, Effective, Caring, Well led performance is stable

• Inpatient services performance is declining

• Trust wide indicators, Community-based services performance is stable

		Safe →	Effective →	Caring →	Responsive NA	Well led →	Overall →	
	Overall	RI	G	O	G	G	G	
Inpatient services	Acute wards for adults of working age and psychiatric intensive care units	RI	G	G	RI	RI	RI	
	Long stay/rehabilitation mental health wards for working age adults	G	RI	G	G	G	G	
	Forensic inpatient/secure wards	RI	G	G	G	G	G	
	Child and adolescent mental health wards	G	O	O	O	O	O	↓
	Wards for older people with mental health problems	RI	G	G	RI	G	RI	
	Wards for people with learning disabilities or autism	G	G	G	G	G	G	
Community-based services	Community-based mental health services for adults of working age	G	G	G	G	G	G	
	Mental health crisis services and health-based places of safety	RI	G	G	G	G	G	
	Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA	→
	Community-based mental health services for older people	RI	G	G	G	G	G	
	Community mental health services for people with learning disabilities or autism	G	G	O	G	G	G	

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| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | **RATINGS** |

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

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• Inpatient services performance is declining

• Trust wide indicators, Community-based services performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall
		→	→	→	NA	→	→
	Overall	October 2019 →	October 2019 →	October 2019 ↑	October 2019 →	October 2019 →	October 2019 →
Inpatient services	Acute wards for adults of working age and psychiatric intensive care units	October 2019 →	October 2019 →	October 2019 →	October 2019 →	October 2019 ↓	October 2019 →
	Long stay/rehabilitation mental health wards for working age adults	October 2019 ↑	October 2019 ↓	October 2019 →	October 2019 →	October 2019 ↑	October 2019 ↑
	Forensic inpatient/secure wards	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Child and adolescent mental health wards	October 2019 ↑	October 2019 ↑	October 2019 ↑	October 2019 ↑	October 2019 ↑	October 2019 ↑
	Wards for older people with mental health problems	October 2019 ↓	October 2019 ↑	October 2019 →	October 2019 ↓	October 2019 →	October 2019 ↓
	Wards for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
Community-based services	Community-based mental health services for adults of working age	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Mental health crisis services and health-based places of safety	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Specialist community mental health services for children and young people	NA -	NA -	NA -	NA -	NA -	NA -
	Community-based mental health services for older people	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community mental health services for people with learning disabilities or autism	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | **RATINGS** |

This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Safe, Effective, Caring, Well led performance is stable

• Inpatient services performance is declining

• Trust wide indicators, Community-based services performance is stable

Community health services

	Safe	Effective	Caring	Responsive	Well led	Overall
	→	→	→	NA	→	→
Overall	RI	G	O	G	G	G
Community health services for adults	G	G	G	G	G	G
Community health services for children, young people and families	G	G	O	G	G	G
Community health inpatient services	G	G	G	G	G	G
Community end of life care	G	G	O	O	G	O
Urgent care services	NA	NA	NA	NA	NA	NA
Community dental services	NA	NA	NA	NA	NA	NA
HIV and sexual health services	NA	NA	NA	NA	NA	NA

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 June 2020

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Safe, Effective, Caring, Well led performance is stable

• Inpatient services performance is declining

• Trust wide indicators, Community-based services performance is stable

		Safe →	Effective →	Caring →	Responsive NA	Well led →	Overall →
	Overall	October 2019 →	October 2019 →	October 2019 ↑	October 2019 →	October 2019 →	October 2019 →
Community health services	Community health services for adults	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community health services for children, young people and families	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community health inpatient services	July 2018	July 2018	July 2018	July 2018	July 2018	July 2018
	Community end of life care	October 2019 →	October 2019 ↑	October 2019 ↑ ↑	October 2019 ↑	October 2019 ↑	October 2019 ↑ ↑
	Urgent care services	NA -	NA -	NA -	NA -	NA -	NA -
	Community dental services	NA -	NA -	NA -	NA -	NA -	NA -
	HIV and sexual health services	NA -	NA -	NA -	NA -	NA -	NA -

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

Insight
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays the latest ratings for any additional core service provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Safe, Effective, Caring, Well led performance is stable

• Inpatient services performance is declining

• Trust wide indicators, Community-based services performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall
		➡	➡	➡	NA	➡	➡
Overall		RI	G	O	G	G	G
Additional core services	Substance misuse services	RI	G	G	G	RI	RI

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays changes to the core service, key questions and overall ratings.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Safe, Effective, Caring, Well led performance is stable

• Inpatient services performance is declining

• Trust wide indicators, Community-based services performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall
		⇒	⇒	⇒	NA	⇒	⇒
Overall		October 2019 →	October 2019 →	October 2019 ↑	October 2019 →	October 2019 →	October 2019 →
Additional core services	Substance misuse services	October 2019	October 2019	October 2019	October 2019	October 2019	October 2019

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI	G	O	G	G	G

Intelligence key messages

Trust-wide indicators

Of the 33 Trust wide indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 3 (9%) as worse and 2 (6%) as much worse. 31 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
	• Whistleblowing alerts received by the CQC that have been open for at least 10 weeks. • Staff reporting errors, incidents or near misses in last month (%)	

Better compared nationally	Worse compared nationally	Declined
	• Proportion of Staff Doing Paid Overtime (%) • Safe Environment - Bullying & Harassment • Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)	

Inpatient services indicators

Of the 36 Inpatient indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 3 (8%) as worse and 1 (3%) as much worse. 4 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 1 (25%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
	• Ratio of occupied beds to all nursing staff	

Better compared nationally	Worse compared nationally	Declined
	• Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages) • Bed occupancy: Composite indicator • Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)	• Ratio of occupied beds to all nursing staff

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI	G	O	G	G	G

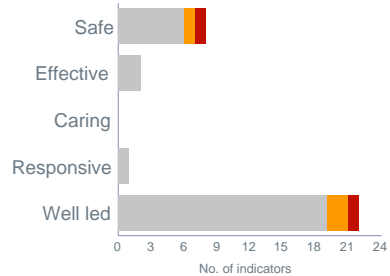## Intelligence key messages

Community-based services indicators

Of the 11 Community indicators, 0 (0%) are categorised as much better, 1 (9%) as better, 0 (0%) as worse and 0 (0%) as much worse. 9 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

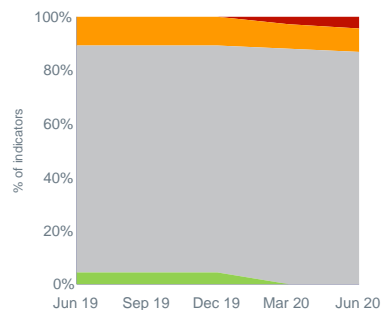| Much better compared nationally	Much worse compared nationally	Improved
Better compared nationally	Worse compared nationally	Declined

• Do you know who to contact out of office hours within the NHS if you have a crisis?

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Trust-wide indicators

OVERVIEW | **TRUST WIDE** | INPATIENT SERVICES | COMMUNITY-BASED SERVICES

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What's the current performance of trust wide indicators?

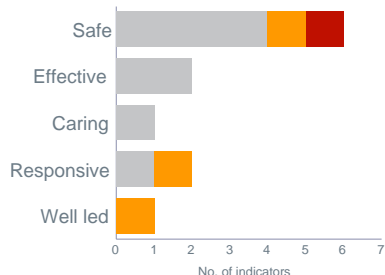### How have the performance of the trust-wide indicators changed over time?

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
Safe	S1	**Proportion staff believe they have adequate material resourcing (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	59.08%	60.11% Sep 18 - Dec 18	61.84% Sep 19 - Dec 19	→	S
	S2	**Proportion of Staff Doing Paid Overtime (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	24.92%	31.29% Sep 18 - Dec 18	29.91% Sep 19 - Dec 19	→	W
	S2	**Proportion of Staff Doing Unpaid Overtime (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	60.47%	61.91% Sep 18 - Dec 18	61.83% Sep 19 - Dec 19	→	S
	S5	**Proportion of reported patient safety incidents that are harmful - proportion of all incidents reported to the NRLS that are categorised as low harm, moderate, severe or death (%)** NHS Improvement - OBIEE NRLS STEIS (21 Jun 2020)	38.7%	26.5% May 18 - Apr 19	28.3% May 19 - Apr 20	→	S
	S6	**Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way** MHRA - CAS Alerts/CAS Open Alerts (24 Jun 2020)		NA May 18 - May 20	NA	NA	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts during the preceding 12 months, but which were still open on the date CQC extracted data		0 alerts still open May 18 - Apr 19	0 alerts still open Jun 19 - May 20	NA	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts more than 12 months before, but which were still open on the date CQC extracted data		0 alerts still open Feb 18 - Apr 19	0 alerts still open May 18 - May 20	→	S
		Central Alerting System (CAS): The percentage of CAS alerts with closing dates during the preceding 12 months which the trust has closed late		<25% of alerts closed late May 18 - Apr 19	<25% of alerts closed late Jun 19 - May 20	→	S
	S6	**Consistency of reporting to the National Reporting and Learning System (NRLS)** NHS Improvement - NRLS OPSIR - Combined (28 Mar 2020)		6 months of reporting Apr 18 - Sep 18	6 months of reporting Apr 19 - Sep 19	→	S
	S6	**Potential under-reporting of patient safety incidents - count of reported incidents as a ratio to MHMDS and HES spells (no harm, low harm, moderate harm, severe harm, death)** NHS Improvement - OBIEE NRLS STEIS (21 Jun 2020)	0.2	0.4 May 18 - Apr 19	0.4 May 19 - Apr 20	→	S
	S6	**Staff reporting errors, incidents or near misses in last month (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	96.17%	95.51% Sep 18 - Dec 18	93.13% Sep 19 - Dec 19	→	MW

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Trust-wide indicators

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	**Latest**	**Change**	
Effective	E1	**Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA** NHS Digital - MHA Detention Report (30 May 2020)	0.01	0.00 Jan 18 - Dec 18	0.00 Jan 19 - Dec 19	→	S
	E3	**Proportion staff appraised (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	89.80%	88.96% Sep 18 - Dec 18	89.45% Sep 19 - Dec 19	→	S
Responsive	R3	**The average number of days per out of area placement** NHS Digital- Out of area placements (11 Jun 2020)	15.2	21.8 Apr 18 - Mar 19	14.6 Apr 19 - Mar 20	→	S
Well led	W1	**Proportion staff who know who senior managers are (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	84.71%	86.58% Sep 18 - Dec 18	86.94% Sep 19 - Dec 19	→	S
	W3	**Equality, diversity & inclusion** PICKER - NHS staff survey themes and questions (04 Mar 2020)	9.0	8.9 Sep 18 - Dec 18	8.9 Sep 19 - Dec 19	→	S
	W3	**General Medical Council (GMC) – enhanced monitoring** General Medical Council - GMC Enhanced Monitoring (07 Apr 2020)		No concerns Mar 19	No concerns Apr 20	→	S
	W3	**Health & wellbeing** PICKER - NHS staff survey themes and questions (04 Mar 2020)	6.1	6.1 Sep 18 - Dec 18	6.1 Sep 19 - Dec 19	→	S
	W3	**Immediate managers** PICKER - NHS staff survey themes and questions (04 Mar 2020)	7.3	7.2 Sep 18 - Dec 18	7.2 Sep 19 - Dec 19	→	S
	W3	**Morale** PICKER - NHS staff survey themes and questions (04 Mar 2020)	6.3	6.2 Sep 18 - Dec 18	6.2 Sep 19 - Dec 19	→	S
	W3	**Proportion of days sick in the last 12 months for Allied Health Professionals and Scientific, Therapeutic and Technical staff** CH MH Sickness (23 Jun 2020)	3.4%	3.2% May 18 - Apr 19	3.3% May 19 - Apr 20	→	S
	W3	**Proportion of days sick in the last 12 months for Allied Healthcare Professionals and Scientific Therapeutic and Technical Support staff** CH MH Sickness (23 Jun 2020)	4.7%	4.2% May 18 - Apr 19	4.7% May 19 - Apr 20	→	S
	W3	**Proportion of days sick in the last 12 months for Healthcare Assistants** CH MH Sickness (23 Jun 2020)	7.6%	6.7% May 18 - Apr 19	6.8% May 19 - Apr 20	→	S
	W3	**Proportion of days sick in the last 12 months for Medical and Dental staff (%)** CH MH Sickness (23 Jun 2020)	2.4%	2.1% May 18 - Apr 19	3.1% May 19 - Apr 20	→	S

OVERVIEW | **TRUST WIDE** | INPATIENT SERVICES | COMMUNITY-BASED SERVICES

Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
	W3	**Proportion of days sick in the last 12 months for non-clinical staff (%)** CH MH Sickness (23 Jun 2020)	4.7%	4.7% May 18 - Apr 19	5.1% May 19 - Apr 20	➡	S
	W3	**Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%)** CH MH Sickness (23 Jun 2020)	5.4%	5.0% May 18 - Apr 19	4.6% May 19 - Apr 20	➡	S
	W3	**Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)** NHS England - Flu Vac (03 Jun 2019)	64.8%	38.9% Sep 17 - Feb 18	36.8% Sep 18 - Feb 19	➡	W
	W3	**Quality of appraisals** PICKER - NHS staff survey themes and questions (04 Mar 2020)	5.7	5.8 Sep 18 - Dec 18	5.8 Sep 19 - Dec 19	➡	S
	W3	**Quality of care** PICKER - NHS staff survey themes and questions (04 Mar 2020)	7.4	7.5 Sep 18 - Dec 18	7.5 Sep 19 - Dec 19	➡	S
	W3	**Safe Environment - Bullying & Harassment** PICKER - NHS staff survey themes and questions (04 Mar 2020)	8.1	7.9 Sep 18 - Dec 18	7.9 Sep 19 - Dec 19	➡	W
	W3	**Safe Environment - Violence** PICKER - NHS staff survey themes and questions (04 Mar 2020)	9.4	9.4 Sep 18 - Dec 18	9.4 Sep 19 - Dec 19	➡	S
	W3	**Safety Culture** PICKER - NHS staff survey themes and questions (04 Mar 2020)	6.8	6.7 Sep 18 - Dec 18	6.7 Sep 19 - Dec 19	➡	S
	W3	**Staff Engagement** PICKER - NHS staff survey themes and questions (04 Mar 2020)	7.1	7.0 Sep 18 - Dec 18	7.0 Sep 19 - Dec 19	➡	S
	W3	**Whistleblowing alerts received by the CQC that have been open for at least 10 weeks.** Care Quality Commission - OBIEE Notifications/Whistle Blowing/Complaints (24 Jun 2020)		-	1 or more Jun 20	NA	MW
	W4	**Identified level of support needs by provider segmentation** NHS Improvement - SOF (14 Jun 2020)		Providers offered targeted support May 19	Providers offered targeted support Jun 20	➡	S
	W7	**Staff receive updates on patient feedback (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	60.59%	52.28% Sep 18 - Dec 18	53.95% Sep 19 - Dec 19	➡	S

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Inpatient services

Insight MH NHS
CareQuality Commission

What's the current performance?

Safe
Effective
Caring
Responsive
Well led

No. of indicators

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
Safe	S1	**PLACE (patient-led assessments of the care environment) score for cleanliness of environment** NHS Digital - PLACE (30 Jan 2020)	98.6%	99.7% Mar 18 - Jun 18	99.5% Sep 19 - Nov 19	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for condition, appearance and maintenance** NHS Digital - PLACE (30 Jan 2020)	95.7%	96.7% Mar 18 - Jun 18	97.2% Sep 19 - Nov 19	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for dementia** NHS Digital - PLACE (30 Jan 2020)	89.4%	87.5% Mar 18 - Jun 18	95.1% Sep 19 - Nov 19	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for disability** NHS Digital - PLACE (30 Jan 2020)	87.2%	90.4% Mar 18 - Jun 18	84.7% Sep 19 - Nov 19	NA	S
	S2	**Rate of recorded uses of formal seclusion per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	26.1 Jan 18 - Dec 18	36.4 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	0.8 Jan 18 - Dec 18	1.0 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	16.5 Jan 18 - Dec 18	13.0 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	521.7 Jan 18 - Dec 18	181.8 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	20.0 Jan 18 - Dec 18	46.2 Feb 19 - Jan 20	NA	

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 June 2020

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES		

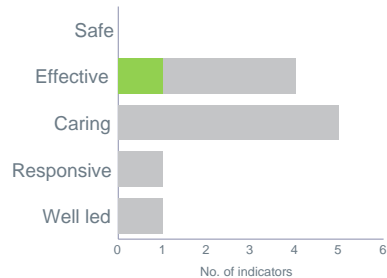| Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	7.4 Jan 18 - Dec 18	15.5 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	46.7 Jan 18 - Dec 18	41.9 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	200.0 Jan 18 - Dec 18	18.2 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of prone restraint per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	13.3 Jan 18 - Dec 18	7.7 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	5.5 Jan 18 - Dec 18	3.1 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	12.2 Jan 18 - Dec 18	4.1 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	721.7 Jan 18 - Dec 18	218.2 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	33.3 Jan 18 - Dec 18	53.8 Feb 19 - Jan 20	NA	

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Inpatient services

| Key question | KLOE | Indicator | National average | Performance | | Change | National comparison |
				Previous	Latest		
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	12.9 Jan 18 - Dec 18	22.4 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	58.8 Jan 18 - Dec 18	47.2 Feb 19 - Jan 20	NA	
	S2	**Ratio of occupied beds to all nursing staff** NHS England - KH03 (26 May 2020)	3.5	6.6 Mar 19	1380.6 Mar 20	⬇	MW
	S5	**Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)** Care Quality Commission - Mental Health Act Database Deaths (04 Jun 2020)		Data suppressed Apr 18 - Mar 19	Data suppressed Apr 19 - Mar 20	➡	W
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	1.2 Jan 18 - Dec 18	1.7 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	28.2 Jan 18 - Dec 18	17.9 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	134.8 Jan 18 - Dec 18	81.8 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded self-harm per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	6.7 Jan 18 - Dec 18	30.8 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded self-harm per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	9.7 Jan 18 - Dec 18	18.7 Feb 19 - Jan 20	NA	

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 June 2020

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
	S5	**Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	52.5 Jan 18 - Dec 18	63.4 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded unauthorised absences per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (11 Jun 2020)	-	-	4.5 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (11 Jun 2020)	-	3.2 Jan 18 - Dec 18	3.0 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (11 Jun 2020)	-	4.3 Jan 18 - Dec 18	4.9 Feb 19 - Jan 20	NA	
Effective	E1	**PLACE (patient-led assessments of the care environment) score for food** NHS Digital - PLACE (30 Jan 2020)	92.7%	90.0% Mar 18 - Jun 18	90.5% Sep 19 - Nov 19	NA	Ⓢ
	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients** MHA Visits - Ward Level (24 Jun 2020)	99.7%	100.0% Apr 18 - Mar 19	100.0% Apr 19 - Mar 20	➡	Ⓢ
Caring	C3	**PLACE (patient-led assessments of the care environment) score for privacy, dignity and well being** NHS Digital - PLACE (30 Jan 2020)	91.8%	89.2% Mar 18 - Jun 18	84.9% Sep 19 - Nov 19	NA	Ⓢ
Responsive	R3	**Bed occupancy: Composite indicator** NHS England - KH03 Overnight/MHA Visits - Ward Level (26 May 2020)		- Apr 18 - Mar 19	Apr 19 - Mar 20	NA	Ⓦ
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.89	0.91 Apr 18 - Mar 19	0.96 Apr 19 - Mar 20	➡	Ⓦ
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA database	0.95	0.91 Apr 18 - Mar 19	0.96 Apr 19 - Mar 20	➡	Ⓢ

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Inpatient services

Insight
MH NHS
CareQuality
Commission

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	R3	**Delayed transfers of care: Ratio of daily average beds delayed to daily average occupied consultant-led beds open overnight in quarter, where delay is attributable to NHS or to NHS and social care** NHS England - Delayed Transfers of Care (18 Mar 2020)	0.04	0.02 Oct 18 - Dec 18	0.02 Oct 19 - Dec 19	➡	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (CQC closed episodes) (14 Jun 2020)		NA	Jan 19 - Dec 19	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	94.4%	94.6% Dec 17 - Nov 18	97.3% Jan 19 - Dec 19	➡	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	82.2%	52.8% Dec 17 - Nov 18	87.0% Jan 19 - Dec 19	⬆	W

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Community-based services

FACTS, FIGURES & RATINGS | **INTELLIGENCE** | **FEATURED DATA SOURCES** | **DEFINITIONS AND APPENDICES** | **26 June 2020**

OVERVIEW | TRUST WIDE | INPATIENT SERVICES | **COMMUNITY-BASED SERVICES**

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What's the current performance?

No. of indicators (bar chart):
- Safe
- Effective
- Caring
- Responsive
- Well led

Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
Effective	E1	**Do you know who to contact out of office hours within the NHS if you have a crisis?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	-	8.0 Sep 18 - Nov 18	NA	B
	E1	**Have you been told who is in charge of organising your care and services?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	7.3 Sep 17 - Nov 17	7.8 Sep 18 - Nov 18	➡	S
	E2	**In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	7.4 Sep 17 - Nov 17	7.6 Sep 18 - Nov 18	➡	S
	E5	**In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	4.7 Sep 17 - Nov 17	4.4 Sep 18 - Nov 18	➡	S
Caring	C1	**Were you given enough time to discuss your needs and treatment the most recent time you saw someone from NHS mental health services for your mental health needs?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	7.3 Sep 17 - Nov 17	7.7 Sep 18 - Nov 18	➡	S
	C2	**Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	6.1 Sep 17 - Nov 17	6.3 Sep 18 - Nov 18	➡	S
	C2	**Were you involved as much as you wanted to be in agreeing what care you will receive?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	7.4 Sep 17 - Nov 17	6.9 Sep 18 - Nov 18	➡	S
	C2	**Were you involved as much as you wanted to be in decisions about which medicines you receive?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	6.8 Sep 17 - Nov 17	7.0 Sep 18 - Nov 18	➡	S
	C3	**Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	8.2 Sep 17 - Nov 17	8.2 Sep 18 - Nov 18	➡	S

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Community-based services

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Responsive	R2	**Have you been given information about getting support from people with experience of the same mental health needs?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	3.7 Sep 17 - Nov 17	4.0 Sep 18 - Nov 18	➡	Ⓢ
Well led	W6	**Survey errors: Composite indicator to assess occurrence of sampling errors or non-submission of data to the two most recent iterations of the Community Mental Health Survey** PICKER - Community Mental Health Survey - Errors and Non Submissions (30 Dec 2019)		NA	Sep 17 - Nov 18	NA	Ⓢ
		Survey errors: Occurrence of errors and/or non-submission of data relating to the current iteration of the Community Mental Health Survey		Submission, no errors Sep 17 - Nov 17	Submission, no errors Sep 18 - Nov 18	➡	Ⓢ
		Survey errors: Occurrence of sampling errors or non-submission of data relating to the previous iteration of the Community Mental Health Survey		-	Submission, no errors Sep 17 - Nov 17	NA	Ⓢ

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 June 2020

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Summary Information

Relevant Registered Locations:	439 Ipswich Road (R1LY8)
	Basildon Mental Health Unit (R1LY9)
	Brockfield House (R1LK9)
	Broomfield Hospital Mental Health Wards (R1LX7)
	Chelmer & Stort Mental Health Wards (R1LX9)
	Colchester Hospital Mental Health Wards (R1LY2)
	Heath Close (R1LA4)
	Landemere Centre Mental Health Wards (R1LY4)
	Robin Pinto Unit (R1L31)
	Rochford Hospital (R1L10)
	St Margaret's Community Hospital (R1LT1)
	The St Aubyn Centre (R1L22)
	Thurrock Hospital (R1L50)
	Wood Lea Clinic (R1LX3)

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 June 2020 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Use of Mental Health Act

Detention Type	Section	Sections starting in previous 6 months (Jan 19 - Jun 19)	Sections starting in most recent 6 months (Jul 19 - Dec 19)	Snapshot of number of detained patients (31 Dec 19)
Detentions under Part ii of the Mental Health Act	Section 2	677	625	56
	Section 3	296	322	303
Detentions under Part iii of the Mental Health Act	Section 35	*	0	*
	Section 36	0	*	*
	Section 37 with Section 41 restrictions	9	8	58
	Section 37	11	8	39
	Section 45A	0	0	0
	Section 47 with Section 49 restrictions	11	*	16
	Section 47	*	*	*
	Section 48 with Section 49 restrictions	10	6	*
	Section 48	*	0	*
	Section 38	*	*	*
	Section 46	0	0	0
	Section 44	0	0	0
Place of safety orders	Section 135	*	*	0
	Section 136	61	36	0
Uses of Section 4	Section 4	*	0	0
Uses of Section 5	Section 5(2)	166	158	*
	Section 5(4)	17	27	0

An asterisk (*) indicates a suppressed value between 1 & 5.

Data source: NHS Digital Mental Health Services Data Set

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 June 2020 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Health based places of safety

Name of Place of Safety	Local Authorities Served	Type of Place of Safety	Opening Hours	Capacity	Ages Accepted
Basildon Mental Health Unit, Basildon Hospital	Essex, Thurrock	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
Harbour Suite, The Lakes Mental Health Unit	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
Rochford Hospital	Essex, Southend-on-Sea	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
The Christopher Unit, Linden Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
The St Aubyn Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	Under 18

Data source: CQC survey of health based places of safety, last refreshed 16 Aug 2017

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 June 2020 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Complaints and Notifications

Mental Health Act Complaints

CQC received 45 Mental Health Act complaints for this provider from 01/06/2019 to 31/05/2020.

Location	Total number of complaints
Basildon Mental Health Unit (R1LY9)	13
Broomfield Hospital Mental Health Wards (R1LX7)	9
Colchester Hospital Mental Health Wards (R1LY2)	7
Rochford Hospital (R1L10)	4
Brockfield House (R1LK9)	4
Chelmer & Stort Mental Health Wards (R1LX9)	3
Thurrock Hospital (R1L50)	2
Heath Close (R1LA4)	1
St Margaret's Community Hospital (R1LT1)	1
Landemere Centre Mental Health Wards (R1LY4)	1

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Complaints and Notifications

Deaths of Detained Patients

CQC received 2 notification(s) of death(s) that occurred at this provider for the period 01/04/2019 to 31/03/2020. Summary details of deaths are listed in the table below

Reference number	Date of death	Location	Ward	Cause of death	Additional information	Notification received within 3 days
5217	27/09/2019	The St Aubyn Centre	LARKWOOD	1A - Hanging	Death within 7 days of an incident of self-harm.	Yes
5106	26/04/2019	Colchester Hospital Mental Health Wards	Hennage Ward		Death during escorted leave.	Yes

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 June 2020 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Complaints and Notifications

Absence Without Leave (AWOL)

CQC received 5 notification(s) of unauthorised absence that occurred at this provider for the period 01/04/2019 to 31/03/2020.

The notification(s) referred to 5 service user(s).

A count of absences by type is recorded in the table below.

AWOL Incident Description	Count
Failed to return from authorised leave	4
Absented him or herself during escorted leave	1
Absented him or herself from hospital	0
Not Known	0

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 June 2020

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Second Opinion Appointed Doctor (SOAD) Measures

Below is a table showing a summary of the SOAD visits carried out by the CQC at the provider's request for the period 01/04/2019 to 31/03/2020.

| Total Number of SOAD Visits	Proportion of visits where problems were reported[1]	Proportion of relevant SOAD visit requests received late[2]
246	3%	23%

[1] Problems reported by SOADs with the administration of the visit, e.g. paperwork/consultees/patient not available etc.

Please note: includes problems reported during SOAD visits for CTO patients, where non-attendance of patients may not be the direct
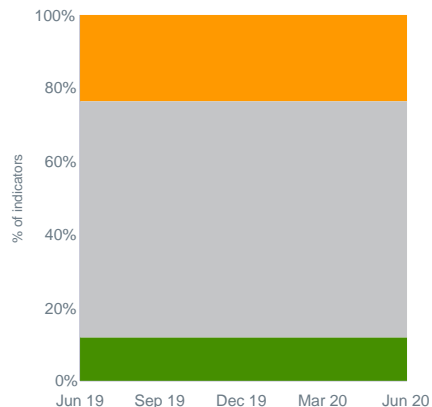
fault of the provider that requested the visit.

[2] The proportion of requests for SOAD visits for medication submitted due to the expiry of a one month (for community patients) or three

month (for detained patients) rule that were received later than one or three months (as appropriate) from the date of section (for

community patients) or the date of treatment (for detained patients).

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

What's the current performance of MHA indicators?
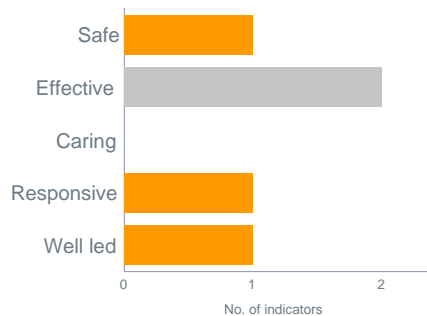
How have the performance of the MHA indicators changed over time?

Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
Safe	S5	**Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)** Care Quality Commission - Mental Health Act Database Deaths (04 Jun 2020)		Data suppressed Apr 18 - Mar 19	Data suppressed Apr 19 - Mar 20	➡	W
Effective	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients** MHA Visits - Ward Level (24 Jun 2020)	99.7%	100.0% Apr 18 - Mar 19	100.0% Apr 19 - Mar 20	➡	S
	E1	**Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA** NHS Digital - MHA Detention Report (30 May 2020)	0.01	0.00 Jan 18 - Dec 18	0.00 Jan 19 - Dec 19	➡	S
Responsive	R3	**Bed occupancy: Composite indicator** NHS England - KH03 Overnight/MHA Visits - Ward Level (26 May 2020)		- Apr 18 - Mar 19	Apr 19 - Mar 20	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.89	0.91 Apr 18 - Mar 19	0.96 Apr 19 - Mar 20	➡	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA database	0.95	0.91 Apr 18 - Mar 19	0.96 Apr 19 - Mar 20	➡	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (CQC closed episodes) (14 Jun 2020)		NA	Jan 19 - Dec 19	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	94.4%	94.6% Dec 17 - Nov 18	97.3% Jan 19 - Dec 19	➡	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	82.2%	52.8% Dec 17 - Nov 18	87.0% Jan 19 - Dec 19	⬆	W

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Serious incidents

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous	Latest
People in contact with community mental health services		
People in contact with community mental health services due to self-harm or undetermined injury		
Mental health inpatients		

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous Apr 18 - Mar 19	Latest Apr 19 - Mar 20
National Reporting and Learning System (NRLS)	80	69

Notifications and whistleblowing to CQC

	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020
14-1,3,4 Absence	0	0	0	0	0	0	1	0	0	0	0	0
17-1 MHA Death in Detention	0	0	0	0	1	1	0	1	1	3	1	1
18-2c DoL Apply Supervis Body	33	33	14	25	18	14	0	11	0	26	0	3
18-2e Abuse or Allegation	0	0	0	0	0	0	1	0	0	0	0	0
18-2h Adm Child to Adult Psych	0	0	0	2	0	0	0	0	0	0	0	0
Whistleblower	2	0	1	0	0	1	1	0	0	0	0	0

Safeguarding alerts to CQC

	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020
Safeguarding alert	3	1	6	5	4	12	4	2	6	3	1	2

Never Events

Never events reported between 01/04/2019 **and** 31/03/2020 : 0

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Serious incidents > STEIS

Serious incidents reported to Strategic Executive Information System (from 01/04/2019 and 31/03/2020)

Type of Incident	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Total
Apparent/actual/suspected self-inflicted harm meeting SI criteria	5	4	8	8	10	7	5	4	10	1	4	4	70
Slips/trips/falls meeting SI criteria	3	1	2	0	1	1	1	0	3	0	0	0	12
Pressure ulcer meeting SI criteria	0	1	0	1	0	0	2	0	0	0	2	1	7
Unauthorised absence meeting SI criteria	3	0	0	1	0	0	0	1	0	1	0	0	6
Apparent/actual/suspected homicide meeting SI criteria	0	0	0	0	0	0	0	0	1	0	0	1	2
Not known	0	0	0	0	0	0	0	0	0	1	0	0	1
Disruptive/ aggressive/ violent behaviour meeting SI criteria	0	0	0	0	0	0	0	0	1	0	0	0	1
Grand Total	11	6	10	10	11	8	8	5	15	3	6	6	99

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Incidents

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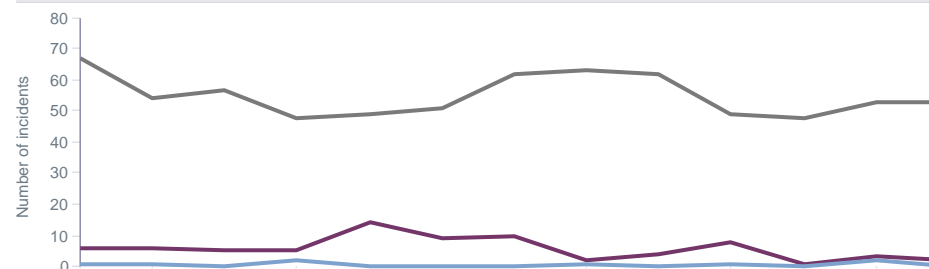| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Insight MH NHS
CareQuality Commission

Key messages
• The median time taken to report incidents was 37 days for this organisation compared to 22 for all trusts between Apr 19 and Sep 19

Legend:
- This trust
- Highest 25% of reporters
- Middle 50% of reporters
- Lowest 25% of reporters
- Median

All reported incidents
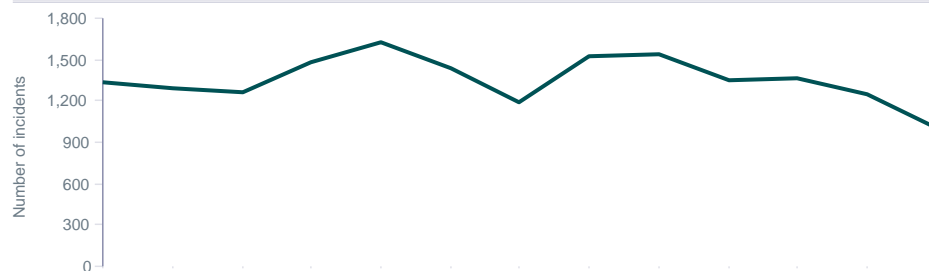
Reported incidents that resulted in moderate, severe harm or death

Year-month	2019-03	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03
1. Death	6	6	5	5	14	9	10	2	4	8	1	3	2
2. Severe	1	1	0	2	0	0	0	1	0	1	0	2	0
3. Moderate	67	54	57	48	49	51	62	63	62	49	48	53	53
4. Low	264	315	254	337	341	304	259	346	354	336	363	329	317
5. No Harm	994	921	944	1,092	1,225	1,066	856	1,115	1,111	954	957	865	631
6. Total	1,332	1,297	1,260	1,484	1,629	1,430	1,187	1,527	1,531	1,348	1,369	1,252	1,003

Comparative reporting rate for incidents in mental health trusts

Ratio of incidents by 1,000 contacts
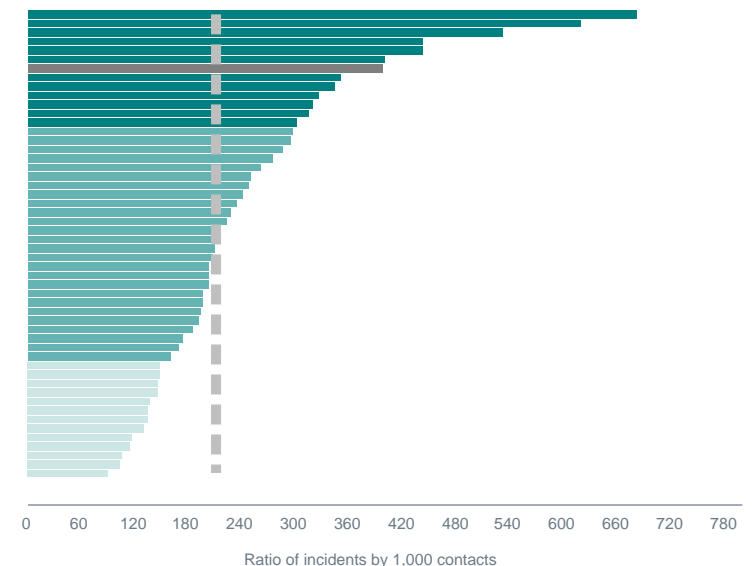
Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	➡	S
NRLS - Potential under-reporting of patient safety incidents	➡	S
NRLS – Consistency of reporting	➡	S

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Incidents > NRLS

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 June 2020 |

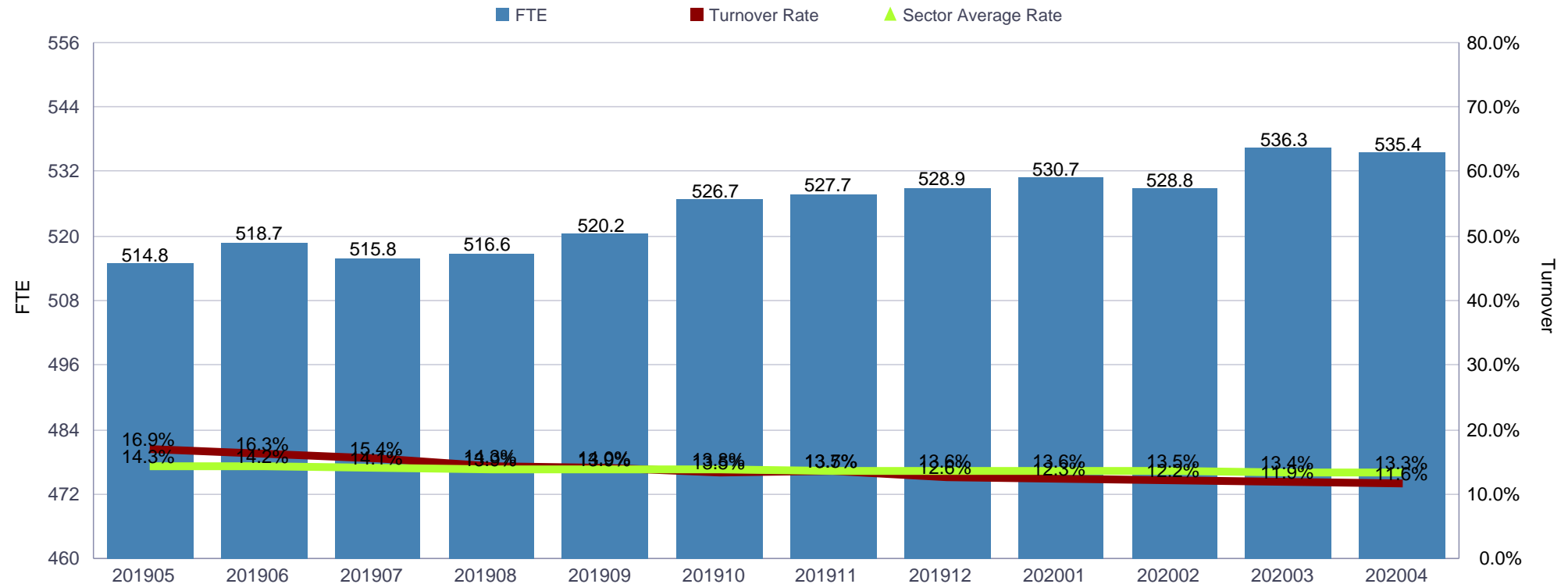| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

National Reporting and Learning System (NRLS) incidents by type and severity between Apr 19 **and** Mar 20

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Self-harming behaviour	2519	834	46	3	40	3442
Disruptive, aggressive behaviour (includes patient-to-patient)	2085	508	39	1	1	2634
Treatment, procedure	2268	91	9			2368
Implementation of care and ongoing monitoring / review	194	1566	441		2	2203
Patient accident	1280	468	61	3	1	1813
Access, admission, transfer, discharge (including missing patient)	1315	110	16		1	1442
Medication	824	68	13			905
Consent, communication, confidentiality	362	26	1			389
Infrastructure (including staffing, facilities, environment)	334	27	4			365
Documentation (including electronic & paper records, identification and drug charts)	320	16	1			337
Other	71	79	6		24	180
Patient abuse (by staff / third party)	53	37	5			95
Medical device / equipment	47	6	2			55
Clinical assessment (including diagnosis, scans, tests, assessments)	43	4	2			49
Infection Control Incident	22	15	3			40
Total	**11737**	**3855**	**649**	**7**	**69**	**16317**

Specialty	No Harm	Low	Moderate	Severe	Death	Total
Mental health	9827	1829	160	6	62	11884
Primary care / Community	570	1555	440			2565
Medical specialties	547	283	37		3	870
Learning disabilities	392	105	6			503
Other specialties	319	64	4	1	3	391
Not applicable	48	7	1			56
Other	12	9				21
Surgical specialties	10	2	1			13
Anaesthesia Pain Management and Critical Care	7	1				8
Unknown	5				1	6
Total	**11737**	**3855**	**649**	**7**	**69**	**16317**

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

Allied Health & Scientific,Therapeutic,Technical Staff FTE and Turnover Rate

FTE   Turnover Rate   Sector Average Rate

	201905	201906	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004
Staffing	514.8	518.7	515.8	516.6	520.2	526.7	527.7	528.9	530.7	528.8	536.3	535.4
R12 Average Staffing	528.1	527.2	526.7	526.7	526.6	526.0	525.2	525.2	524.4	523.8	523.5	525.0
R12 Leavers	89.1	85.9	81.2	75.1	73.7	70.7	70.8	66.4	64.7	64.0	62.2	61.0
Turnover %	16.9%	16.3%	15.4%	14.3%	14.0%	13.5%	13.5%	12.6%	12.3%	12.2%	11.9%	11.6%
Sector Turnover %	14.3%	14.2%	14.1%	13.9%	13.9%	13.8%	13.7%	13.6%	13.6%	13.5%	13.4%	13.3%

Source: NHS Electronic Staff Record

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Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 June 2020

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Allied Health & Scientific,Therapeutic,Technical Support Staff FTE and Turnover Rate
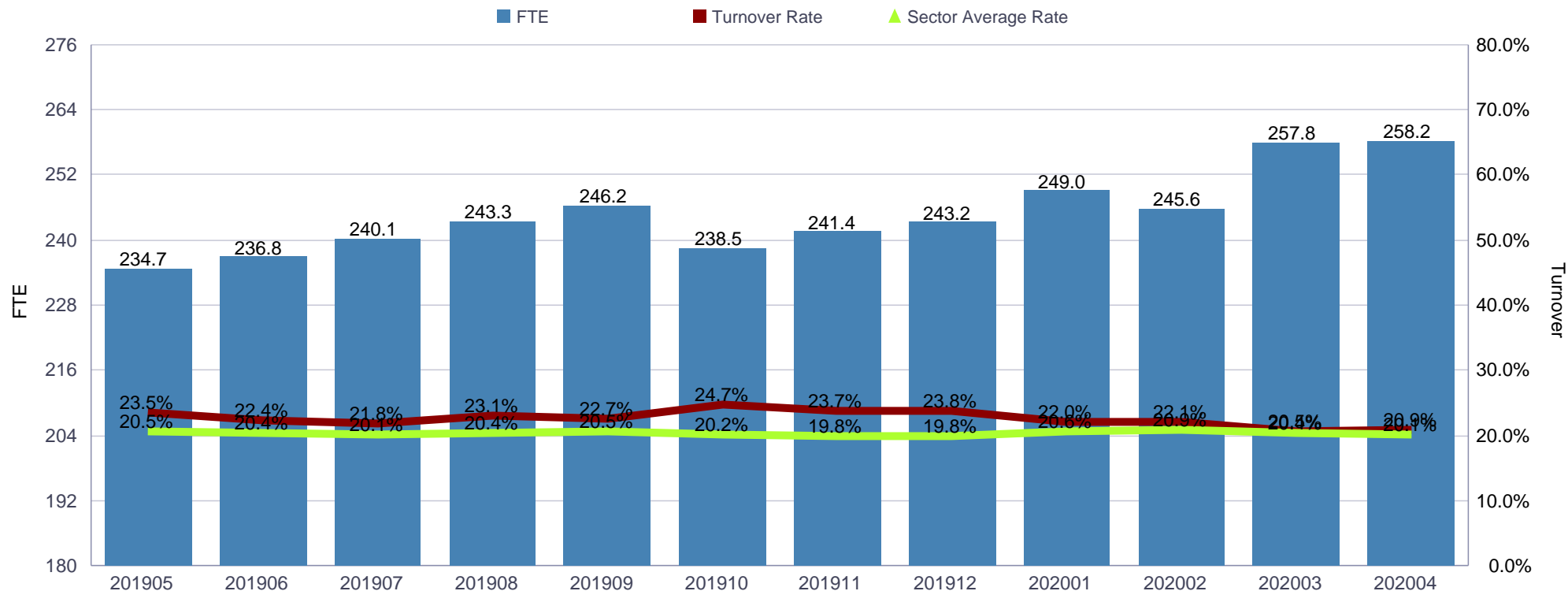
■ FTE   ■ Turnover Rate   ▲ Sector Average Rate

	201905	201906	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004
Staffing	234.7	236.8	240.1	243.3	246.2	238.5	241.4	243.2	249.0	245.6	257.8	258.2
R12 Average Staffing	257.5	255.0	252.8	251.2	249.2	246.8	245.2	244.1	243.5	242.5	242.7	244.6
R12 Leavers	60.5	57.2	55.0	57.9	56.5	61.1	58.1	58.1	53.6	53.6	49.8	51.1
Turnover %	23.5%	22.4%	21.8%	23.1%	22.7%	24.7%	23.7%	23.8%	22.0%	22.1%	20.5%	20.9%
Sector Turnover %	20.5%	20.4%	20.1%	20.4%	20.5%	20.2%	19.8%	19.8%	20.6%	20.9%	20.4%	20.1%

Source: NHS Electronic Staff Record

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 June 2020

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents

Healthcare Assistants Staff FTE and Turnover Rate
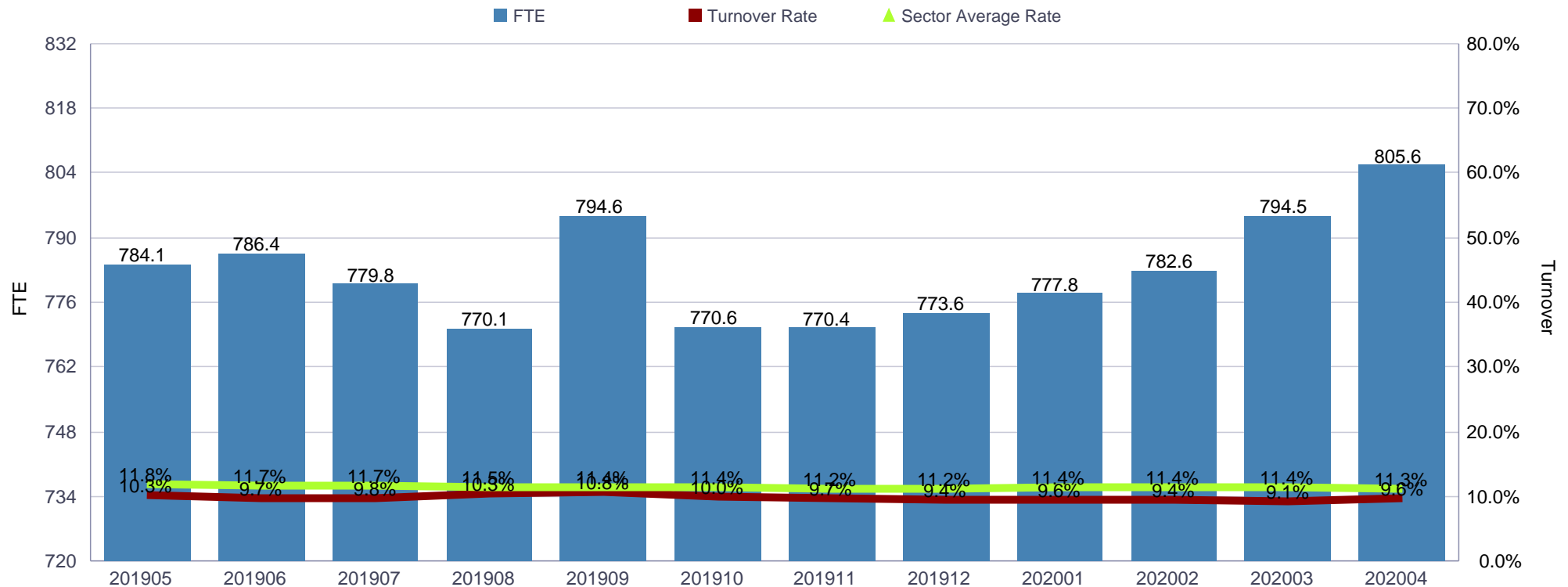
Legend: ■ FTE   ■ Turnover Rate   ▲ Sector Average Rate

	201905	201906	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004
Staffing	784.1	786.4	779.8	770.1	794.6	770.6	770.4	773.6	777.8	782.6	794.5	805.6
R12 Average Staffing	784.5	784.5	784.3	782.9	782.9	782.1	780.7	779.4	779.3	779.4	780.4	782.5
R12 Leavers	80.5	76.1	76.6	80.9	84.4	78.1	75.5	73.3	74.6	73.5	71.1	75.3
Turnover %	10.3%	9.7%	9.8%	10.3%	10.8%	10.0%	9.7%	9.4%	9.6%	9.4%	9.1%	9.6%
Sector Turnover %	11.8%	11.7%	11.7%	11.5%	11.4%	11.4%	11.2%	11.2%	11.4%	11.4%	11.4%	11.3%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 June 2020 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Medical & Dental Staff FTE and Turnover Rate
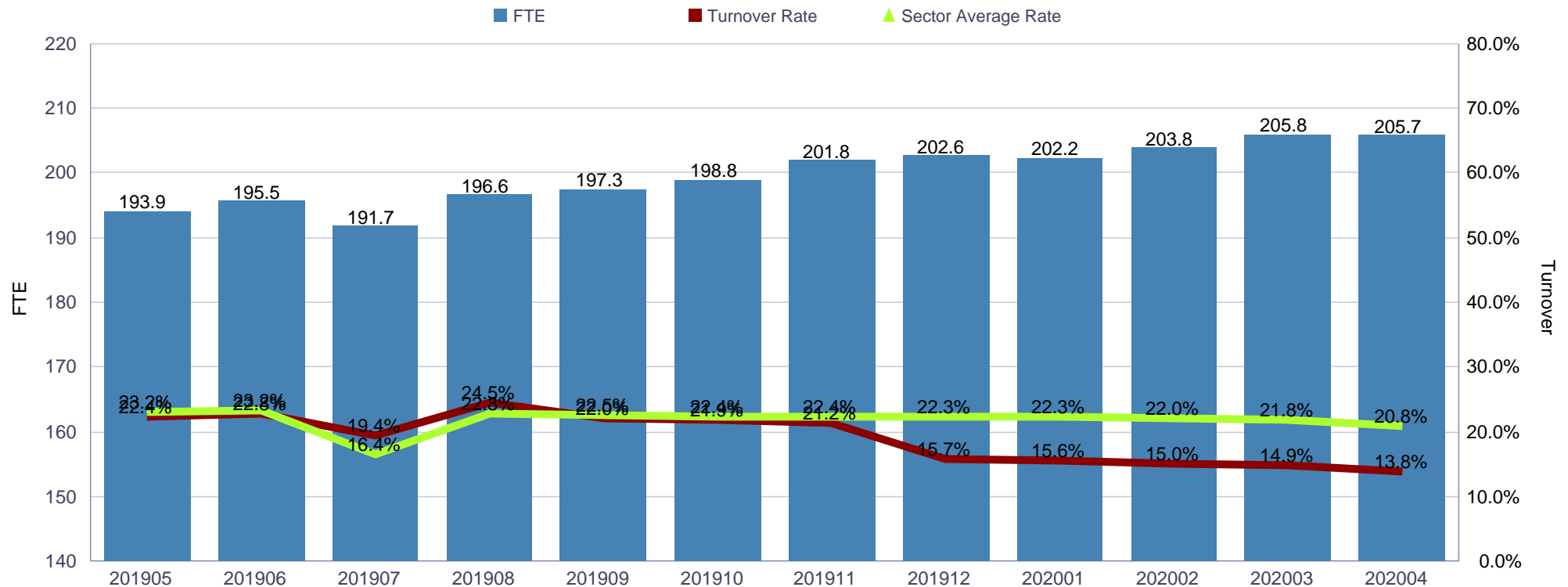
	201905	201906	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004
Staffing	193.9	195.5	191.7	196.6	197.3	198.8	201.8	202.6	202.2	203.8	205.8	205.7
R12 Average Staffing	188.6	189.8	190.7	191.4	192.2	193.1	194.2	195.3	196.3	197.5	198.7	199.7
R12 Leavers	42.2	43.2	37.0	46.8	42.2	42.2	41.2	30.6	30.6	29.6	29.6	27.6
Turnover %	22.4%	22.8%	19.4%	24.5%	22.0%	21.9%	21.2%	15.7%	15.6%	15.0%	14.9%	13.8%
Sector Turnover %	23.2%	23.2%	16.4%	22.8%	22.5%	22.4%	22.4%	22.3%	22.3%	22.0%	21.8%	20.8%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 June 2020 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

Nursing & Midwifery Staff FTE and Turnover Rate
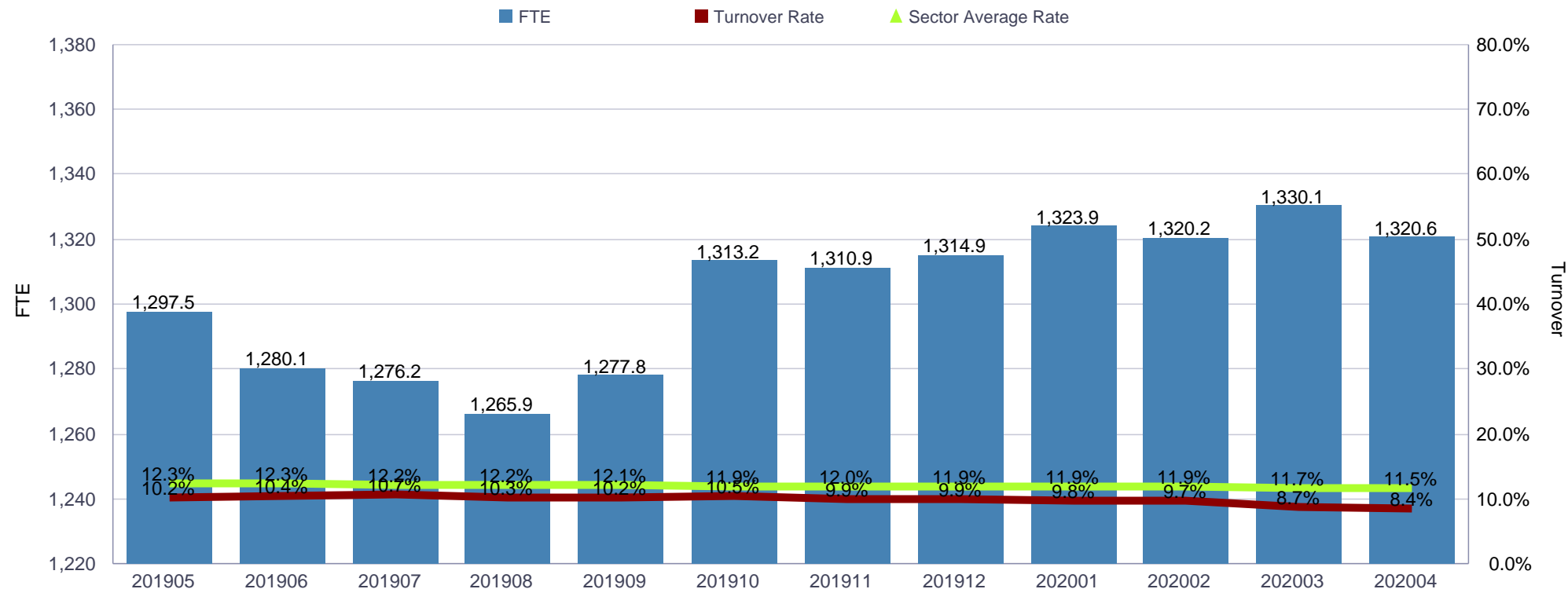
■ FTE ■ Turnover Rate ▲ Sector Average Rate

	201905	201906	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004
Staffing	1297.5	1280.1	1276.2	1265.9	1277.8	1313.2	1310.9	1314.9	1323.9	1320.2	1330.1	1320.6
R12 Average Staffing	1349.5	1344.2	1338.5	1332.7	1326.9	1322.1	1316.7	1312.3	1308.8	1304.6	1301.9	1302.6
R12 Leavers	137.6	139.7	143.5	136.7	135.4	138.4	130.0	130.2	127.8	126.9	113.3	110.1
Turnover %	10.2%	10.4%	10.7%	10.3%	10.2%	10.5%	9.9%	9.9%	9.8%	9.7%	8.7%	8.4%
Sector Turnover %	12.3%	12.3%	12.2%	12.2%	12.1%	11.9%	12.0%	11.9%	11.9%	11.9%	11.7%	11.5%

Source: NHS Electronic Staff Record

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Patient led assessments of the care environment (PLACE)

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 26 June 2020 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | Table of Contents |

PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2019 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
BASILDON MENTAL HEALTH UNIT, BASILDON	Mixed Service	98.69%	82.73%	86.35%	95.52%		86.11%
BYRON COURT - 5 HEATH CLOSE	Learning Disabilities Only	100.00%	84.44%	85.25%	98.04%		76.61%
MOUNTNESSING COURT, BILLERICAY	Mental Health Only	100.00%	76.60%	91.04%	95.28%		77.98%
RAWRETH COURT	Mental Health Only	100.00%	78.72%	91.57%	94.23%	96.64%	90.45%
THURROCK COMMUNITY HOSPITAL	Mental Health Only	100.00%	81.25%	90.39%	98.72%	94.41%	87.32%
THE BRAMBLES - COLCHESTER	Mental Health Only	100.00%	82.93%		97.30%		78.57%
CHELMER & STORT	Mental Health Only	100.00%	86.15%	91.06%	98.75%		84.76%
ROCHFORD COMMUNITY HOSPITAL	Mental Health Only	99.56%	85.29%	89.71%	98.50%	93.03%	90.53%
BROOMFIELD HOSPITAL	Mental Health Only	99.09%	90.08%	98.04%	98.21%	98.70%	84.51%
CLIFTON LODGE	Mental Health Only	98.23%	76.60%	93.04%	90.38%	95.15%	90.45%
WOOD LEA CLINIC, BEDFORD	Mental Health Only	100.00%	86.67%	90.23%	97.12%		80.26%
ROBIN PINTO UNIT	Mental Health Only	98.67%	76.60%	90.95%	98.08%		77.70%
BROCKFIELD HOUSE	Mental Health Only	99.39%	92.09%	90.53%	97.85%		79.44%
CHRISTOPHER UNIT (LINDEN)	Mental Health Only	98.53%	78.79%	90.52%	95.16%		61.36%
COLCHESTER - THE LAKES	Mental Health Only	99.21%	86.44%	90.95%	97.58%		77.68%
LANDERMERE CENTRE MENTAL HEALTH WARDS, CLACTON-ON-SEA	Mental Health Only	100.00%	83.05%	91.06%	98.44%	95.55%	88.64%
SAFFRON WALDEN COMMUNITY HOSPITAL	Mental Health Only	100.00%	84.44%	90.75%	92.31%	95.12%	90.22%
ST MARGARET'S HOSPITAL	Mental Health Only	100.00%	90.76%	90.95%	99.07%	97.05%	92.16%
THE ST. AUBYN'S CENTRE, COLCHESTER	Mental Health Only	100.00%	86.21%	88.48%	98.44%		76.85%
KING'S WOOD CENTRE - COLCHESTER	Mental Health Only	100.00%	81.67%	90.95%	98.39%	90.38%	76.61%
This trust		99.5%	84.89%	90.46%	97.16%	95.09%	84.71%
England average (MH and LD trusts)		98.48%	91.74%	92.23%	95.4%	89.29%	87.01%
England average (ALL MH trusts)		98.47%	91.65%	92.68%	95.62%	89.14%	86.92%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

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Delayed transfers of care between Mar 19 - Feb 20

Daily average beds delayed by responsibility

	NHS	Social Care	Both	Total
Mar-19	11.4	5.5	2.4	19.3
Apr-19	17.1	2.4	3.2	22.8
May-19	15.1	2.2	0.0	17.3
Jun-19	18.6	7.1	2.0	27.6
Jul-19	11.2	5.8	1.8	18.8
Aug-19	15.1	15.4	6.7	37.2
Sep-19	14.4	14.3	5.0	33.7
Oct-19	14.9	3.6	3.1	21.6
Nov-19	17.6	4.1	3.2	24.8
Dec-19	16.6	8.0	0.0	24.6
Jan-20	15.1	4.3	0.0	19.3
Feb-20	15.2	0.7	1.0	16.9
Total	182.3	73.3	28.4	283.9

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.

Delayed Transfers of Care (DToC) Beds by reason
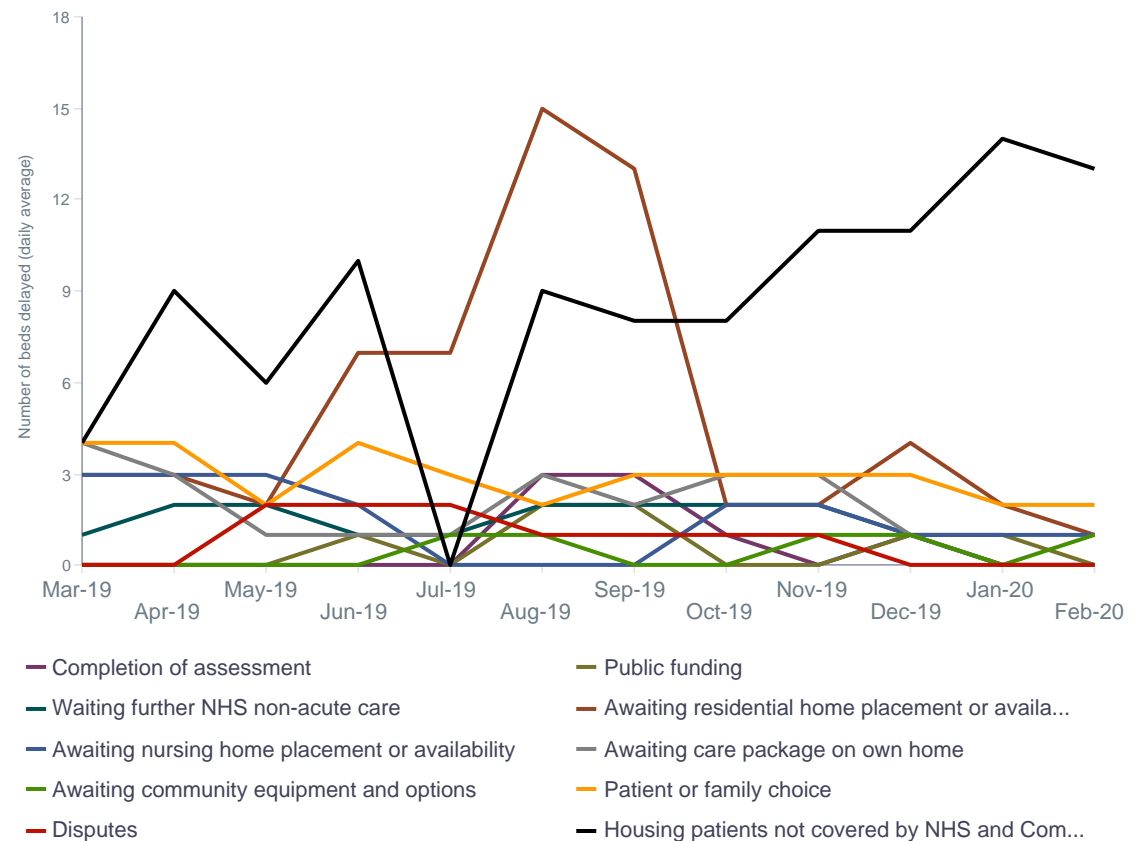
- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availa...
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Com...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

Insight MH NHS

CareQuality Commission

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Delayed transfers of care between Mar 19 - Feb 20

Number of days delayed by responsibility

	NHS	Social Care	Both	Total
Mar-19	354	170	75	599
Apr-19	514	73	96	683
May-19	469	67	0	536
Jun-19	557	212	60	829
Jul-19	347	179	56	582
Aug-19	467	478	208	1153
Sep-19	432	429	151	1012
Oct-19	462	112	95	669
Nov-19	527	123	95	745
Dec-19	515	247	0	762
Jan-20	467	132	0	599
Feb-20	441	20	29	490
Total	5552	2242	865	8659

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason

Legend:
- Completion of assessment
- Waiting further NHS non-acute care
- Awaiting nursing home placement or availability
- Awaiting community equipment and options
- Disputes
- Public funding
- Awaiting residential home placement or availa...
- Awaiting care package on own home
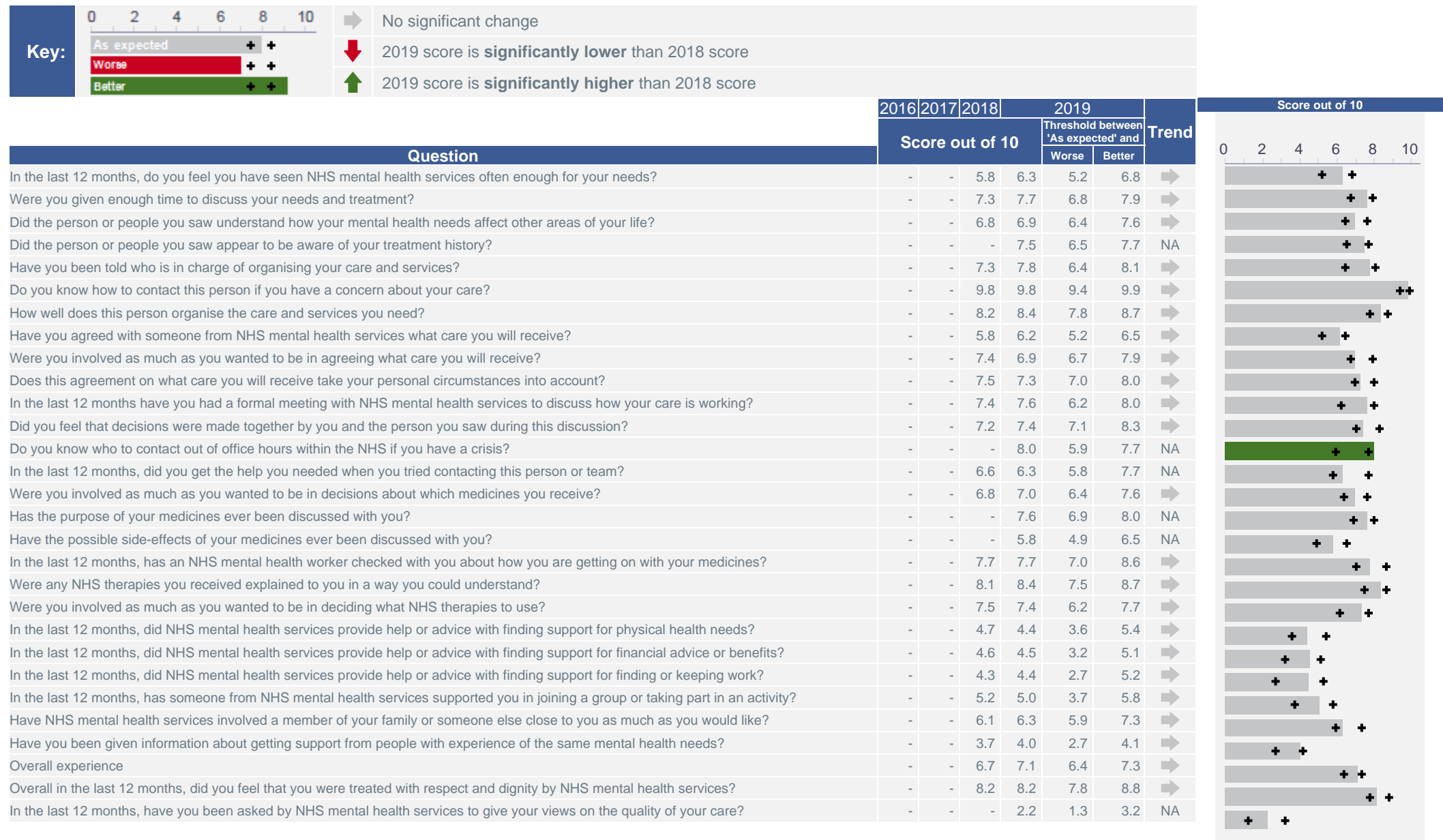- Patient or family choice
- Housing patients not covered by NHS and Co...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

Outlier status:

2018   2019

Key:

- MB Much better
- B Better
- S About the same
- W Worse
- MW Much worse

Outliers are flagged where a high proportion of people told us their experience of care was either in line with the worst or best possible answer to a wide range of questions across the entire survey.

Feedback from adults (aged 18 or over) who received care or treatment for a mental health condition during September - November 2018

Where has patient experience improved from 2018 to 2019?	**Where has patient experience continued to be better?**
There were no areas that have improved	There were no areas better than expected in both years

Where has patient experience declined from 2018 to 2019?	**Where has patient experience continued to be worse?**
There were no areas that have declined	There were no areas worse than expected in both years

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

Insight MH NHS
CareQuality Commission

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Key:

As expected
Worse
Better

➡ No significant change
⬇ 2019 score is **significantly lower** than 2018 score
⬆ 2019 score is **significantly higher** than 2018 score

Question	2016	2017	2018	2019 Score out of 10	Threshold Worse	Threshold Better	Trend
In the last 12 months, do you feel you have seen NHS mental health services often enough for your needs?	-	-	5.8	6.3	5.2	6.8	➡
Were you given enough time to discuss your needs and treatment?	-	-	7.3	7.7	6.8	7.9	➡
Did the person or people you saw understand how your mental health needs affect other areas of your life?	-	-	6.8	6.9	6.4	7.6	➡
Did the person or people you saw appear to be aware of your treatment history?	-	-	-	7.5	6.5	7.7	NA
Have you been told who is in charge of organising your care and services?	-	-	7.3	7.8	6.4	8.1	➡
Do you know how to contact this person if you have a concern about your care?	-	-	9.8	9.8	9.4	9.9	➡
How well does this person organise the care and services you need?	-	-	8.2	8.4	7.8	8.7	➡
Have you agreed with someone from NHS mental health services what care you will receive?	-	-	5.8	6.2	5.2	6.5	➡
Were you involved as much as you wanted to be in agreeing what care you will receive?	-	-	7.4	6.9	6.7	7.9	➡
Does this agreement on what care you will receive take your personal circumstances into account?	-	-	7.5	7.3	7.0	8.0	➡
In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?	-	-	7.4	7.6	6.2	8.0	➡
Did you feel that decisions were made together by you and the person you saw during this discussion?	-	-	7.2	7.4	7.1	8.3	➡
Do you know who to contact out of office hours within the NHS if you have a crisis?	-	-	-	8.0	5.9	7.7	NA
In the last 12 months, did you get the help you needed when you tried contacting this person or team?	-	-	6.6	6.3	5.8	7.7	NA
Were you involved as much as you wanted to be in decisions about which medicines you receive?	-	-	6.8	7.0	6.4	7.6	➡
Has the purpose of your medicines ever been discussed with you?	-	-	-	7.6	6.9	8.0	NA
Have the possible side-effects of your medicines ever been discussed with you?	-	-	-	5.8	4.9	6.5	NA
In the last 12 months, has an NHS mental health worker checked with you about how you are getting on with your medicines?	-	-	7.7	7.7	7.0	8.6	➡
Were any NHS therapies you received explained to you in a way you could understand?	-	-	8.1	8.4	7.5	8.7	➡
Were you involved as much as you wanted to be in deciding what NHS therapies to use?	-	-	7.5	7.4	6.2	7.7	➡
In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?	-	-	4.7	4.4	3.6	5.4	➡
In the last 12 months, did NHS mental health services provide help or advice with finding support for financial advice or benefits?	-	-	4.6	4.5	3.2	5.1	➡
In the last 12 months, did NHS mental health services provide help or advice with finding support for finding or keeping work?	-	-	4.3	4.4	2.7	5.2	➡
In the last 12 months, has someone from NHS mental health services supported you in joining a group or taking part in an activity?	-	-	5.2	5.0	3.7	5.8	➡
Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?	-	-	6.1	6.3	5.9	7.3	➡
Have you been given information about getting support from people with experience of the same mental health needs?	-	-	3.7	4.0	2.7	4.1	➡
Overall experience	-	-	6.7	7.1	6.4	7.3	➡
Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?	-	-	8.2	8.2	7.8	8.8	➡
In the last 12 months, have you been asked by NHS mental health services to give your views on the quality of your care?	-	-	-	2.2	1.3	3.2	NA

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

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Insight MH NHS
CareQuality Commission

Key messages
• The provider's staff survey results are being compared to a group of 56 Mental Health trusts across ten themes all scored 0-10 with 0 the worst possible score and 10 the best.
• The provider scored significantly above average for no themes and significantly below average for Safe Environment - Bullying & Harassment.

See the full benchmark report on the NHS staff survey website

Sampling approach
Census

Response rate
48%

Average response rate for similar trusts
50%

Completed Questionnaires
2280

Legend: Trust (2018) | Trust (2019) | Benchmark group average (2019)

Score out of 10 (higher is better)

Key to tables

⬆ Statistically significant improvement

➡ No statistically significant change

⬇ Statistically significant deterioration

(MB) Much better

(B) Better

(S) About the same

(W) Worse

(MW) Much worse

*Rank and national comparison are based on the peer group of 56 Mental Health trusts (Isle of Wight is included, but only staff from this sector).

	Equality, diversity & inclusion	Health & wellbeing	Immediate managers	Morale	Quality of appraisals	Quality of care	Safe Environment - Bullying & Harassment	Safe Environment - Violence	Safety Culture	Staff Engagement
Score	8.9	6.1	7.2	6.2	5.8	7.5	7.9	9.4	6.7	7.0
Trend	➡	➡	➡	➡	➡	➡	➡	➡	➡	➡
Rank* (out of 56, 1 is best)	42	36	30	35	22	20	44	28	42	37
National comparison	S	S	S	S	S	S	W	S	S	S

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Staff surveys > Workforce Race Equality Standards

FACTS, FIGURES & RATINGS | **INTELLIGENCE** | **FEATURED DATA SOURCES** | **DEFINITIONS AND APPENDICES** | **26 June 2020**

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Key messages
These graphs show how BME and White staff at this trust have answered the four WRES staff survey questions over time. See the WRES section of Insight for additional analysis

Staff who experienced harassment, bullying or abuse from patients, relatives or the public
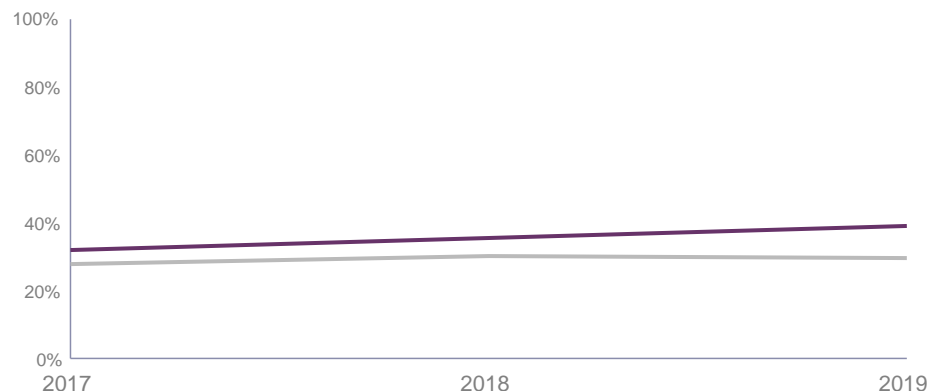
Staff who experienced harassment, bullying or abuse from staff
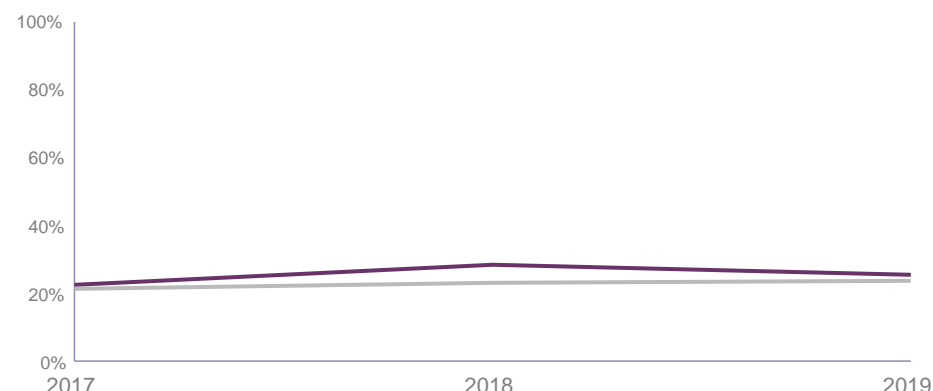
Staff believing the trust offers equal opportunities for career progression and promotion
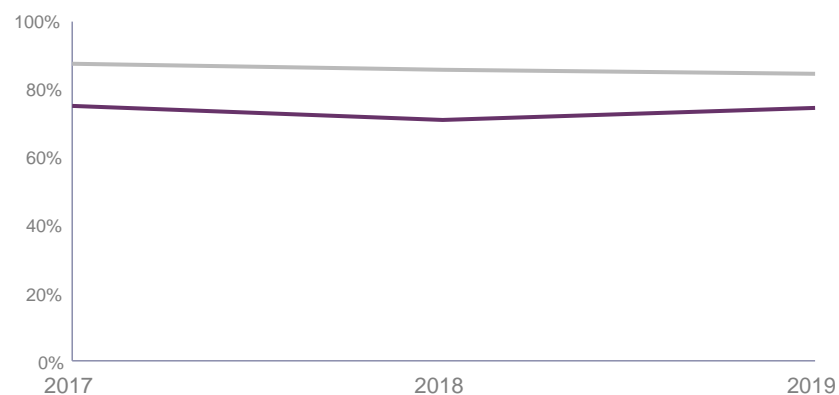
Staff experiencing discrimination from their manager and/or colleagues

— BME Staff   — White Staff

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Staff friends and family

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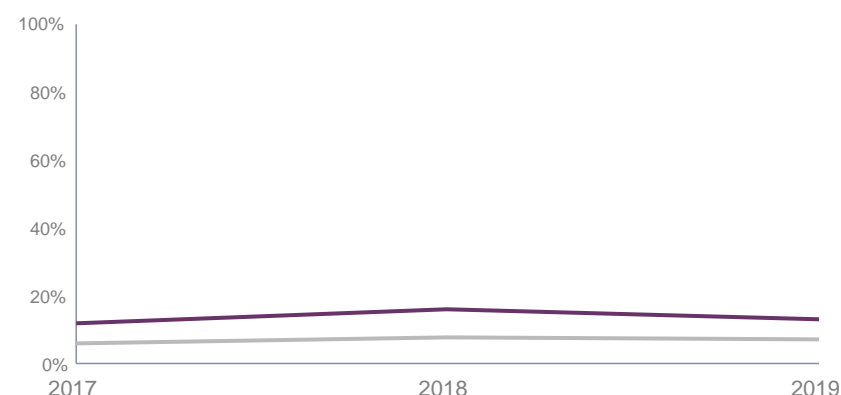
Key messages

- The percentage of staff that would recommend this trust as a place to work in Q2 19/20 stayed about the same when compared to the same time last year.

- The percentage of staff that would recommend this trust as a place to receive care in Q2 19/20 stayed about the same when compared to the same time last year.

Staff (%) that would recommend trust for work
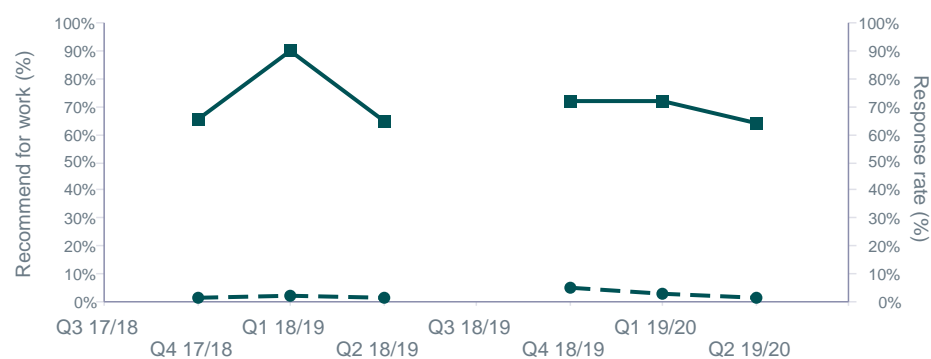
Staff (%) that would recommend trust for care
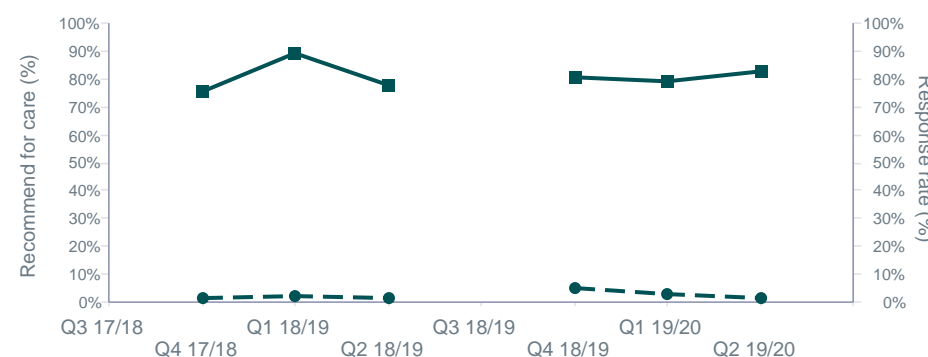
▬▬▬ This trust   ▪▪▪▪ Response rate for this trust

Please note: Data is not collected during Q3 each year because the Staff Survey is conducted during this time

Insight MH NHS

CareQuality Commission

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	26 June 2020

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Introduction

The Workforce Race Equality Standard (WRES) now includes HR indicators derived from Electronic Staff Records (ESR) in addition to findings from the NHS Staff Survey, see box 1 for more details.

This page includes key messages from the WRES indicators which are detailed on the following page. The last WRES page includes some background staffing data and information about the NHS Staff Survey for the trust.

Key Messages

- The difference between the experiences of BME and White staff was significant for 6 indicators at this trust (out of 9)

- When compared with other trusts in its peer group, Combined Mental Health / Learning Disability and Community Trusts, for the four staff survey indicators, this trust had 0 positive findings and 4 negative findings, though no comparison to peers is available for indicator 6 yet as trust-level results have not been published for that indicator.

- The experiences of BME staff at this trust have significantly improved for 0 indicators and significantly deteriorated for 2 indicators

- The table (next page) shows whether the experiences of BME and White staff were significantly different for each indicator. The presence of a statistically significant difference between the experiences of BME and White staff may be caused by a variety of factors. Whether such differences are of regulatory significance will depend on individual trusts' circumstances.

Indicator 4, access to non-mandatory training and CPD, is not included in the above summary due to data quality concerns.

Box 1: The 9 WRES Indicators

1a	Proportion of clinical (nursing and midwifery) staff in senior roles, band 8a+
1b	Proportion of non-clinical staff in senior roles, band 8+
2	Proportions of shortlisted staff being appointed to positions
3	Proportion of staff entering formal disciplinary processes
4	Proportion of staff accessing non-mandatory training and CPD
5	Staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months
6	Staff experiencing harassment, bullying or abuse from staff in the last 12 months
7	Staff believing that the trust provides equal opportunities for career progression or promotion
8	Staff experiencing discrimination at work from a manager / team leader or other colleague
9	Board compared to overall staff demographic

Sources: 1 to 4 and 9: ESR, 5 - 8 : NHS Staff Survey

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Indicators

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WRES Indicators from ESR (HR data) (*)	BME Staff	White Staff	Are there significant differences between…		
			BME and White staff?	Last year and this year? (BME staff)	
1a. Proportion of clinical (nursing and midwifery) staff in senior roles, band 8a+	3.4%	8.1%	●	-0.1%	➡
1b. Proportion of non-clinical staff in senior roles, band 8+	6.1%	6.5%	●	-0.6%	➡
2. Proportions of shortlisted candidates being appointed to positions	14.4%	18.2%	●	-20.0%	🔻
3. Proportion of staff entering formal disciplinary processes	4.7%	2.2%	●	1.9%	🔻
4. Proportion of staff accessing non-mandatory training and CPD	12.4%	20.2%	Not assessed		

WRES Indicators from the NHS staff survey (**)		Proportion of respondents answering "Yes"			Are there significant differences between…		
		BME staff	White staff	All staff	BME and white staff?	This trust and its peer group?	Last year and this year? (BME)
5. Staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months	Trust	39.3%	29.8%	31.6%	●	●	3.5% ➡
	Peer group	33.1%	26.0%	27.1%			
6. Staff experiencing harassment, bullying or abuse from staff in the last 12 months	Trust	25.5%	23.9%	24.4%	●	●	-2.7% ➡
	Peer group	25.0%	20.4%	21.5%			
7. Staff believing that the trust provides equal opportunities for career progression or promotion	Trust	74.4%	84.4%	82.4%	●	●	3.2% ➡
	Peer group	72.6%	87.7%	84.8%			
8. Staff experiencing discrimination at work from a manager / team leader or other colleague?	Trust	13.3%	6.9%	8.1%	●	●	-2.8% ➡
	Peer group	13.5%	5.5%	6.9%			

Trust staffing numbers (*)		2019		2018	
9. [BME Voting Board Members] and Board compared to overall staff demographic		[1]	●	[2]	●

Key

- ● Statistically significant or negative finding
- ● Not statistically significant
- ● Positive finding
- ○ Statistical analysis not undertaken as less than 30 BME staff responded

- ⬆ Statistically significant improvement
- ➡ No statistically significant change
- 🔻 Statistically significant deterioration

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Contextual data

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Trust staffing numbers (*)		2019	2018
BME staff		1,477	1,597
White staff		4,535	5,414
BME Voting Board Members		1	2
White Voting Board Members		12	11

NHS Staff Survey Details (**)		2019	2018
Sampling method	Trust	Census	Census
Total number of recipients (ineligible staff removed)	Trust	4,724	4,905
Response rate from total recipients (rec. min. 50%)	Trust	48.3%	43.0%
	Peer group	49.2%	47.9%

Trusts are encouraged to perform a census rather than a basic or extended sample in order to best understand experiences of different staff groups and to get more of their staff to participate in the survey so the trust can better understand issues affecting their staff. CQC inspection staff should follow up on what the trust is doing to understand the potential underlying causes and improve the experience of staff.

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Data quality

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Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

	Provider		National Average	
Results shown as a percentage of denominator	Jul 19	Feb 20	Jul 19	Feb 20
Data quality measures - Percentage (MHS-DQM01 - MHS-DQM11, MHS-DQM18 - MHS-DQM20, MHS-DQM31 - MHS-DQM33)				
MHS-DQM01 NHS Number	100%	100%	98%	97%
MHS-DQM02 Postcode Of Usual Address	99%	99%	99%	98%
MHS-DQM03 Person Birth Date	100%	100%	100%	100%
MHS-DQM04 Person Stated Gender Code	100%	100%	99%	99%
MHS-DQM05 Ethnic Category Code	93%	94%	81%	81%
MHS-DQM06 General Medical Practice Code (Patient Registration)	100%	98%	98%	97%
MHS-DQM07 Mental Health Act Legal Status Classification Code	60%	61%	92%	93%
MHS-DQM08 Treatment Function Code (Mental Health)	98%	99%	95%	94%
MHS-DQM09 Organisation Site Identifier (Of Treatment)	100%	100%	91%	98%
MHS-DQM10 Primary Reason for Referral (Mental Health)	68%	86%	45%	55%
MHS-DQM11 Care Professional Service or Team Type Association (Mental Health)	65%	96%	86%	91%
MHS-DQM18 Service Or Team Type Referred To (Mental Health)	94%	95%	83%	88%
MHS-DQM20 Clinical Response Priority Type	94%	93%	95%	97%
Data quality commissioner - Percentage (MHS-DQM12 - MHS-DQM16)				
MHS-DQM12 Organisation Identifier (Of Commissioner) - Referral	100%	100%	97%	99%
MHS-DQM13 Organisation Identifier (Of Commissioner) - Contact	100%	99%	98%	98%
MHS-DQM14 Organisation Identifier (Of Commissioner) - Indirect Activity	not available	not available	96%	95%
Data Integrity Measures - Count / Percent (MHS-DIM01 - MHS-DIM03)				
MHS-DIM01 Referrals to CYP-MH services starting in RP	6%	5%	51%	46%
MHS-DIM02 Referrals to Eating Disorder services starting in RP	5%	4%	2%	2%
MHS-DIM03 Coded Procedure (SNOMED Stop Clock for ED)	not available	not available	12%	15%
MHS-DIM04 Care contact time (Hour)	49%	48%	42%	41%
MHS-DIM05 Care contact time (Midnight)	0%	0%	1%	1%
MHS-DIM06 Onward referral time (Hour)	5%	4%	9%	8%
MHS-DIM07 Onward referral time (Midnight)	not available	not available	1%	1%
MHS-DIM08 Indirect activity time (Hour)	not available	not available	29%	28%
MHS-DIM09 Indirect activity time (Midnight)	not available	not available	2%	1%
MHS-DIM10 Discharge plan creation time (Hour)	not available	not available	13%	13%
MHS-DIM11 Discharge plan creation time (Midnight)	not available	not available	2%	0%
MHS-DIM12 Referral request received time (Hour)	4%	4%	32%	26%
MHS-DIM13 Referral request received time (Midnight)	0%	0%	18%	11%
MHS-DIM14 Service discharge time (Hour)	35%	34%	18%	18%
MHS-DIM15 Service discharge time (Midnight)	3%	4%	5%	5%
MHS-DQM15 Organisation Identifier (Of Commissioner) - Group Session	not available	not available	99%	99%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Data quality

	MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	Table of Contents
MHS-DQM16 Organisation Identifier (Of Commissioner) - Hospital Provider Spell Commissioner							100%	100%	96%	97%
MHS-DQM31 Hospital Bed Type (Mental Health)							100%	100%	84%	98%
MHS-DQM32 Referred out of area reason (adult acute mental health)							not available	not available	89%	92%
MHS-DQM33 Ex-British armed forces indicator							21%	23%	34%	48%
MHS-DQM34 Source of Referral							98%	100%	93%	95%
MHS-DQM35 Consultation medium used							87%	95%	92%	92%
MHS-DQM37 Activity location type code							97%	97%	68%	71%
MHS-DQM38 Delayed discharge reason							100%	100%	96%	98%
MHS-DQM39 Delayed discharge attributable to							100%	96%	95%	96%
MHS-DQM42 Care plan type							100%	100%	100%	100%
MHS-DQM45 Provisional Diagnosis date							100%	100%	92%	92%
MHS-DQM46 Primary Diagnosis date							98%	99%	94%	95%
MHS-DQM47 Secondary Diagnosis date							93%	98%	91%	90%
MHS-DQM48 Attended or did not attend							100%	100%	98%	98%
MHS-DQM51 Referral closure reason							64%	100%	83%	93%
MHS-DQM52 Estimated discharge date							not available	50%	36%	54%
MHS-DQM53 Specialised mental health service code - Referral							not available	not available	8%	53%
MHS-DQM54 Specialised mental health service code - Contact							not available	not available	58%	90%
MHS-DQM55 Specialised mental health service code - Ward Stay							not available	100%	43%	98%

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FACTS, FIGURES & RATINGS | **INTELLIGENCE** | **FEATURED DATA SOURCES** | **DEFINITIONS AND APPENDICES** | **26 June 2020**

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Performance level

MB	Much better
B	Better
S	About the same
W	Worse
MW	Much worse
!	Non-submission
○	No data

Performance change

⬆	Improving
➡	About the same
⬇	Declining

Ratings

O	Outstanding
G	Good
RI	Requires improvement
I	Inadequate
NR*	Inspected but not formally rated
NA	Not rated

Understanding data

The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

n/a   Value is not applicable
-   Data is not available for trust or time period.
*   Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are supressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- **Statistical Methods of Analysis Guidance**

- **Indicator Guidance**

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Inspectors can click the link below to access a data sheet which gives further details about the indicators in the Intelligence section of the tool. Trusts can view their individual data sheets on the online website.

Please note that the data sheet is a static snapshot that represents the indicators at the point the tool was last shared with providers, which generally occurs once every two months. For CQC staff, the data in this PDF report is live and some indicators may have been updated since the reports were last shared. However, this refreshed data won't be reflected in the data sheet until the next time Insight is shared with providers.

Data Sheet

Insight MH NHS
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Registered Locations

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	People detained under the Mental Health Act
439 Ipswich Road - R1LY8	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Mental Health
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Basildon Mental Health Unit - R1LY9	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Broomfield Hospital Mental Health Wards - R1LX7	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Chelmer & Stort Mental Health Wards - R1LX9	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Chelmer & Stort Mental Health Wards - R1LX9	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Chelmer & Stort Mental Health Wards - R1LX9	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Older People
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Landemere Centre Mental Health Wards - R1LY4	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Mental Health
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Older People
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Dementia

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Older People
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Dementia
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Physical Disability
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	Mental Health

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	Younger Adults
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	People who misuse drugs and alcohol
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	Older People

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	People who misuse drugs and alcohol
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	Older People
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	Physical Disability
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	Younger Adults
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	Physical Disability
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and	Older People

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
				problems with substance misuse	
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community based services for people with mental health needs	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community based services for people with a learning disability	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community based services for people who misuse substances	Whole Population
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Wood Lea Clinic - R1LX3	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder