CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

Please email NHS-IH.CQCInsight@cqc.org.uk with any queries about accessing Insight or email MentalHealthInsight@cqc.org.uk with any feedback or questions about the content of CQC Insight for NHS mental health services.

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CQC Mental Health NHS Insight
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What we've updated since June 2020

Key update
We have introduced a new set of pages in the **Featured Data Sources** section about the NHS England 'Commissioning for Quality and Innovation' (CQUIN) indicator *Improving physical healthcare to reduce premature mortality in people with serious mental illness (SMI)*. The aim of these CQUIN feature pages is to encourage improvement in physical healthcare provision for people with SMI by monitoring screening and intervention for seven key cardiometabolic risk factors based on samples collected from community mental health services and Early Intervention in Psychosis (EIP) services. There are two pages for each of these samples. Please see the User Guidance document for more information on these new pages.

Sharing with providers
We will share the Insight reports with NHS providers during August 2020 and will work towards sharing an updated version with them again in October 2020.

Facts and figures
Refreshed data streams:

- Patient contacts - MHSDS Monthly Activity
- Resources - Electronic Staff Records
- Finance & Governance - Single Oversight Framework (SOF) segmentation
- Ratings

Intelligence analysis
Refreshed data streams:

- Care Quality Commission - Internal Data
- Care Quality Commission - Mental Health Act database
- Central Alerting System (CAS)
- Electronic Staff Records - ESR Data Warehouse
- General Medical Council - Enhanced monitoring
- NHS Improvement - National Reporting and Learning System (NRLS)
- NHS Improvement - Single Oversight Framework (SOF)
- NHS Digital - Out of area placements
- NHS Digital - Mental Health Services Data Set (MHSDS)
- NHS England - Seasonal flu vaccine uptake in healthcare workers

Please note: We have not yet been able to refresh the 21 indicators based on the Mental Health Services Data Set (MHSDS), our MHA visits and data CQC receives from providers that we had previously taken the decision to suspend because the analysis was not sufficiently timely. This was due to national changes made to MHSDS and the requirement to introduce a new statistical method into the processing of some of these indicators. We also have temporarily suspended our ESR-based indicators *Ratio of occupied beds to nursing staff* and *Proportion of registered nursing staff* while we test the use of 'Occupation codes' instead of 'Areas of work' in these calculations. We hope this will give us a more accurate picture of Mental Health and Learning Disabilities inpatient staff, as well as being more uniform across all providers in the cohort. Finally, we have suspended our indicator *Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)* due to database

Featured data sources
Refreshed pages:

Mental Health Act
- Mental Health Act Detentions
- Complaints and Notifications
- Second Opinion Appointed Doctor Measures

Incidents
- Incidents reported to National Reporting and Learning System (NRLS)
- Notifications and whistleblowing to CQC
- Safeguarding alerts to CQC
- Never Events/Serious incidents reported to Strategic Executive Information System (StEIS)

ESR - FTE staff and turnover rates

Data Quality - MHSDS Monthly Statistics - Provider level data quality measures

CQUIN
- Commissioning for Quality and Innovation (CQUIN) - Community Mental Health Services
- Commissioning for Quality and Innovation (CQUIN) - Early Intervention in Psychosis (EIP) services

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migration. All of these indicators will be re-introduced as soon as possible.

Facts, figures and ratings

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Contextual information relating to the trust/provider, inpatient and community based services
- Links to externally published assessments of CCG commissioning of mental health services
- Activity levels at provider, inpatient and community-based services level
- Staffing capacity, turnover and sickness; financial information
- Ratings data at provider and core service level; changes over time in the ratings
- An indication of the changes in intelligence

Intelligence analysis

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

- Intelligence overview of key messages for trust/provider, inpatient and community based services
- Indicator detail pages - for trust/provider, inpatient and community based services

Featured data sources

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN

- Mental Health Act
- Incidents (mortality, notifications, incidents reported to StEIS and NRLS)
- Electronic Staff Records (ESR)
- PLACE scores
- Delayed transfers of care
- Community mental health survey
- NHS staff survey, WRES and Staff Friends and Family Test
- Provider level data quality measures for MHSDS

Definitions

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

KEY	DATA	APPENDIX 1

- Key of symbols and colours
- Data definitions and download
- Locations registered with CQC

Please email NHS-IH.CQCInsight@cqc.org.uk with any queries about accessing Insight or email MentalHealthInsight@cqc.org.uk with any feedback or questions about the content of CQC Insight for NHS mental health services.

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level > Activity

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI 09/10/2019	**G** 09/10/2019	**O** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019

Provider type: Mental Health - FT

Organisational context

This is a main provider for the following local authorities:

The main clinical commissioning groups for this provider are: Information not currently available

Assessments of CCGs can be found at:

- Mental Health Five Year Forward View Dashboard

- NHS RightCare CCG data packs

Link to PHE's Mental Health fingertips tools

Registered locations

For detailed information about the registered locations please refer to the Definitions and Appendices section.

Population estimate: 2,500,000

People in contact with services at the end of 30/04/2020	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services	28800	655	70
All contacts	39090	-	-
Attended contacts	34155	-	1210
Open referrals	37565	3010	70
Open ward stays	335	30	25
People discharged from the service	4970	-	170
People assigned to a Mental Health Care Cluster	18885	-	-
People in contact with mental health services aged 0 to 18	-	-	425

People in contact with adult mental health services	At the end of 30/10/2019	At the end of 30/04/2020
At the end of the reporting period	31235	28800
On CPA at the end of the reporting period	4950	4600
On CPA for 12 months at the end of the reporting period	3255	3075
On CPA for 12 months with review at the end of the reporting period	2715	2625
People with a crisis plan in place at the end of the reporting period	12765	11760

People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	At the end of 30/10/2019		At the end of 30/04/2020	
	Provider	England	Provider	England
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period	3905	131042	3775	127810
Aged 18-69 on CPA at the end of the reporting period in settled accommodation	1245	77250	1285	73680
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation	32.0%	59.0%	34.0%	57.6%
Aged 18-69 on CPA at the end of the reporting period in employment	1115	11962	1090	11276
Proportion aged 18-69 on CPA at the end of the reporting period in employment	29.0%	9.1%	29.0%	8.8%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level continued

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	23 August 2020

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI 09/10/2019	**G** 09/10/2019	**O** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019

Provider type: Mental Health - FT

Resources

FTE Staff; Jun 20

Admin & Support	1,267.2
AHP/STT Support	259.4
Allied Health Professional/ Scientific, Therapeutic and Technical	533.7
Healthcare Assistant	912.4
Medical and Dental	202.1
Not Specified	0.0
Nursing & Midwifery	1,325.8
All	**4,500.6**

Staff turnover (FTE); Jul 19 - Jun 20

	Average FTE	Total Leavers	Turnover
Admin & Support	1,237.9	148.6	12.0%
AHP/STT Support	248.3	48.6	19.6%
Allied Health Professional/ Scientific, Therapeutic and Technical	528.0	67.5	12.8%
Healthcare Assistant	800.0	73.0	9.1%
Medical and Dental	201.1	32.3	16.1%
Nursing & Midwifery	1,308.2	91.1	7.0%
Nursing Associates & Trainees	1.0	0.0	0.0%
All	**4,324.5**	**461.2**	**10.7%**

Staff sickness; Jul 19 - Jun 20

	Staff Days	Sick Days	Sick Rate
Admin & Support	452,623	23,170	5.1%
AHP/STT Support	90,257	3,959	4.4%
Allied Health Professional/ Scientific, Therapeutic and Technical	193,237	5,964	3.1%
Healthcare Assistant	291,437	19,563	6.7%
Medical and Dental	73,534	2,509	3.4%
Not Specified	3	0	0.0%
Nursing & Midwifery	478,069	22,451	4.7%
Nursing Associates & Trainees	112	45	40.2%
All	**1,579,272**	**77,660**	**4.9%**

Source: ESR

Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)	NA	2,100	NA	
Turnover [£000s]	352,257	318,734	(-10%)	

Insight MH NHS

CareQuality Commission

NHSI Single Oversight Framework segmentation	Providers offered targeted support	Providers offered targeted support	NA	S

Insight MH NHS

CareQuality Commission

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | **23 August 2020** |

| TRUST | **INPATIENT SERVICES** | COMMUNITY-BASED SERVICES | RATINGS |

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	RI 09/10/2019	RI 09/10/2019
Long stay/rehabilitation mental health wards for working age adults (09/10/2019)	G 09/10/2019	RI 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (09/10/2019)	G 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019
Wards for older people with mental health problems (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	G 09/10/2019	RI 09/10/2019
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Admissions, discharges and bed days

Activity	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20
Admissions to hospital	330	295	315	265	255	175
Discharges from hospital	310	325	295	305	375	210
Bed days	18060	18600	16765	15620	16910	11490
Days of delayed discharge	810	840	610	515	395	250
Under 16 bed days on adult wards	*	*	*	*	*	*
Age 16 bed days on adult wards	*	*	*	*	*	*
Age 17 bed days on adult wards	*	*	*	*	*	*

Open ward stays

Inpatient service	At the end of 30/10/2019	At the end of 30/04/2020
Adult mental health services	540	335
Adult acute mental health care	260	165
Specialised adult mental health services	120	95

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	RI 09/10/2019	RI 09/10/2019
Long stay/rehabilitation mental health wards for working age adults (09/10/2019)	G 09/10/2019	RI 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019	G 09/10/2019
Forensic inpatient/secure wards (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Child and adolescent mental health wards (09/10/2019)	G 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019	O 09/10/2019
Wards for older people with mental health problems (09/10/2019)	RI 09/10/2019	G 09/10/2019	G 09/10/2019	RI 09/10/2019	G 09/10/2019	RI 09/10/2019
Wards for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Age profiles

Age profile	Open hospital spells at the end of 30/04/2020
0 – 18	25
19 – 64	275
65 and over	70

Age profile	Subject to detention at end of 30/04/2020
0 – 17	15
18 – 64	200
65 and over	30

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Community-based services

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS | Table of Contents |

Ratings for community-based core services:

|	Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Mental health crisis services and health-based places of safety (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA
Community-based mental health services for older people (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Community mental health services for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	O 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team

Legend: Trust — England - - - Target
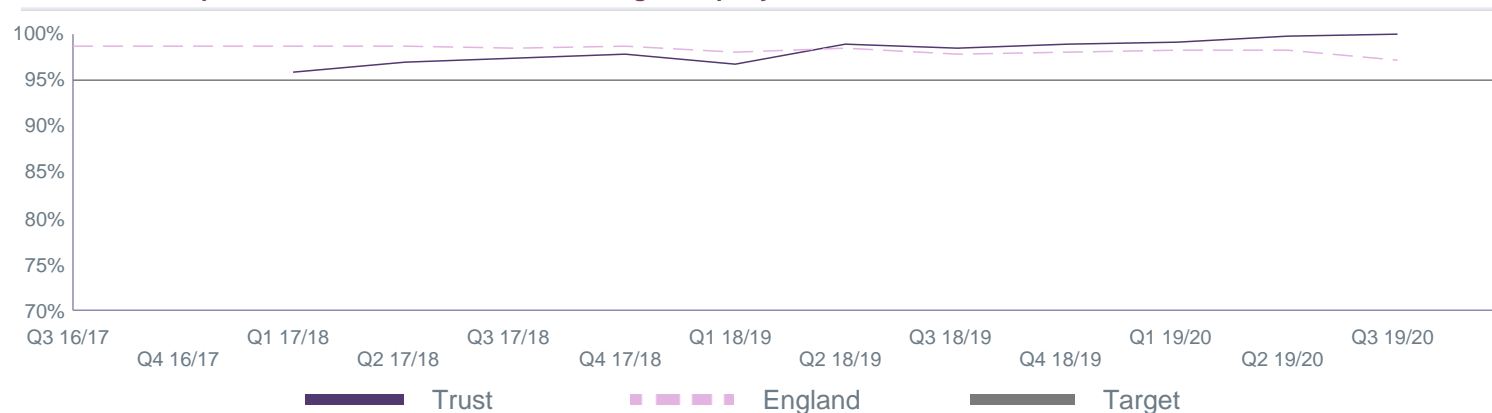
Contact with specialist community teams:

Contacts at 30/04/2020	All Contacts	Attended contacts
Crisis resolution service or home treatment team	2405	2290
Memory services team	5340	4580
Perinatal mental health team	1135	1075

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2018/19 Q3	92.4%	95.5%
2018/19 Q4	93.3%	95.8%
2019/20 Q1	90.6%	95.1%
2019/20 Q2	86.5%	94.5%
2019/20 Q3	100%	95.5%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings overview

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Safe, Effective, Caring, Well led performance is stable

• Trust wide indicators, Community-based services performance is stable

		Safe →	Effective →	Caring →	Responsive NA	Well led →	Overall →
	Overall	RI	G	O	G	G	G
Inpatient services	Acute wards for adults of working age and psychiatric intensive care units	RI	G	G	RI	RI	RI
	Long stay/rehabilitation mental health wards for working age adults	G	RI	G	G	G	G
	Forensic inpatient/secure wards	RI	G	G	G	G	G
	Child and adolescent mental health wards	G	O	O	O	O	O
	Wards for older people with mental health problems	RI	G	G	RI	G	RI
	Wards for people with learning disabilities or autism	G	G	G	G	G	G
Community-based services	Community-based mental health services for adults of working age	G	G	G	G	G	G
	Mental health crisis services and health-based places of safety	RI	G	G	G	G	G
	Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA
	Community-based mental health services for older people	RI	G	G	G	G	G
	Community mental health services for people with learning disabilities or autism	G	G	O	G	G	G

(Inpatient services Overall column: NA) (Community-based services Overall column: →)

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	**RATINGS**

This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Safe, Effective, Caring, Well led performance is stable

• Trust wide indicators, Community-based services performance is stable

Community health services

	Safe	Effective	Caring	Responsive	Well led	Overall
	➡	➡	➡	NA	➡	➡
Overall	RI	G	O	G	G	G
Community health services for adults	G	G	G	G	G	G
Community health services for children, young people and families	G	G	O	G	G	G
Community health inpatient services	G	G	G	G	G	G
Community end of life care	G	G	O	O	G	O
Urgent care services	NA	NA	NA	NA	NA	NA
Community dental services	NA	NA	NA	NA	NA	NA
HIV and sexual health services	NA	NA	NA	NA	NA	NA

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

Insight MH NHS
CareQuality Commission

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

This page displays the latest ratings for any additional core service provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is about the same

• Safe, Effective, Caring, Well led performance is stable

• Trust wide indicators, Community-based services performance is stable

		Safe	Effective	Caring	Responsive	Well led	Overall
		➡	➡	➡	NA	➡	➡
Overall		RI	G	O	G	G	G
Additional core services	Substance misuse services	RI	G	G	G	RI	RI

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | Table of Contents |

Trust level rating:

Date of last inspection: 30/07/2019
Date of publication: 09/10/2019

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI	G	O	G	G	G

Intelligence key messages

Trust-wide indicators

Of the 33 Trust wide indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 2 (6%) as worse and 2 (6%) as much worse. 31 indicator(s) have been compared to data from 12 months previous, of which 1 (3%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
	• Whistleblowing alerts received by the CQC that have been open for at least 10 weeks. • Staff reporting errors, incidents or near misses in last month (%)	• Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)
Better compared nationally	**Worse compared nationally**	**Declined**
	• Safe Environment - Bullying & Harassment • Proportion of Staff Doing Paid Overtime (%)	

Inpatient services indicators

Of the 34 Inpatient indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 2 (6%) as worse and 0 (0%) as much worse. 2 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
Better compared nationally	**Worse compared nationally**	**Declined**
	• Bed occupancy: Composite indicator • Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)	

Community-based services indicators

Of the 11 Community indicators, 0 (0%) are categorised as much better, 1 (9%) as better, 0 (0%) as worse and 0 (0%) as much worse. 9 indicator(s) have been compared to data from 12 months previous, of which 0 (0%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.
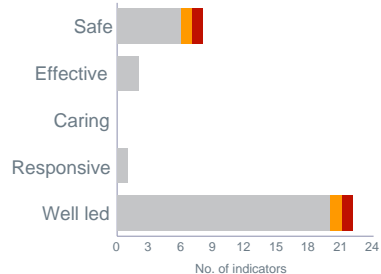
Much better compared nationally	Much worse compared nationally	Improved
Better compared nationally	**Worse compared nationally**	**Declined**
• Do you know who to contact out of office hours within the NHS if you have a crisis?		

Source(s): CQC data warehouse, ESR, Trust website, NHSI and MHSDS

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Trust-wide indicators

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	23 August 2020

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

What's the current performance of trust wide indicators?

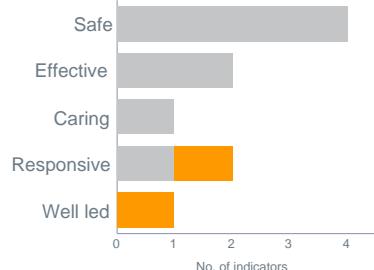**How have the performance of the trust-wide indicators changed over time?**

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
Safe	S1	**Proportion staff believe they have adequate material resourcing (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	59.08%	60.11% Sep 18 - Dec 18	61.84% Sep 19 - Dec 19	➡	S
	S2	**Proportion of Staff Doing Paid Overtime (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	24.92%	31.29% Sep 18 - Dec 18	29.91% Sep 19 - Dec 19	➡	W
	S2	**Proportion of Staff Doing Unpaid Overtime (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	60.47%	61.91% Sep 18 - Dec 18	61.83% Sep 19 - Dec 19	➡	S
	S5	**Proportion of reported patient safety incidents that are harmful - proportion of all incidents reported to the NRLS that are categorised as low harm, moderate, severe or death (%)** NHS Improvement - OBIEE NRLS STEIS (22 Aug 2020)	39.6%	26.8% Jul 18 - Jun 19	30.0% Jul 19 - Jun 20	➡	S
	S6	**Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way** MHRA - CAS Alerts/CAS Open Alerts (25 Jul 2020)		NA	May 18 - Jun 20	NA	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts during the preceding 12 months, but which were still open on the date CQC extracted data		0 alerts still open Jul 18 - Jun 19	0 alerts still open Jul 19 - Jun 20	➡	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts more than 12 months before, but which were still open on the date CQC extracted data		0 alerts still open May 18 - Jun 18	0 alerts still open May 18 - Jun 19	➡	S
		Central Alerting System (CAS): The percentage of CAS alerts with closing dates during the preceding 12 months which the trust has closed late		<25% of alerts closed late Jul 18 - Jun 19	<25% of alerts closed late Jul 19 - Jun 20	➡	S
	S6	**Consistency of reporting to the National Reporting and Learning System (NRLS)** NHS Improvement - NRLS OPSIR - Combined (28 Mar 2020)		6 months of reporting Apr 18 - Sep 18	6 months of reporting Apr 19 - Sep 19	➡	S
	S6	**Potential under-reporting of patient safety incidents - count of reported incidents as a ratio to MHMDS and HES spells (no harm, low harm, moderate harm, severe harm, death)** NHS Improvement - OBIEE NRLS STEIS (22 Aug 2020)	0.2	0.4 Jul 18 - Jun 19	0.4 Jul 19 - Jun 20	➡	S
	S6	**Staff reporting errors, incidents or near misses in last month (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	96.17%	95.51% Sep 18 - Dec 18	93.13% Sep 19 - Dec 19	➡	MW

Essex Partnership University NHS Foundation Trust (R1L)

Intelligence > Trust-wide indicators

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	Latest		
Effective	E1	**Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA** NHS Digital - MHA Detention Report (09 Jul 2020)	0.01	0.00 Jan 18 - Dec 18	0.00 Jan 19 - Dec 19	➡	S
	E3	**Proportion staff appraised (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	89.80%	88.96% Sep 18 - Dec 18	89.45% Sep 19 - Dec 19	➡	S
Responsive	R3	**The average number of days per out of area placement** NHS Digital- Out of area placements (13 Aug 2020)	15.2	19.9 Jun 18 - May 19	14.8 Jun 19 - May 20	➡	S
Well led	W1	**Proportion staff who know who senior managers are (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	84.71%	86.58% Sep 18 - Dec 18	86.94% Sep 19 - Dec 19	➡	S
	W3	**Equality, diversity & inclusion** PICKER - NHS staff survey themes and questions (04 Mar 2020)	9.0	8.9 Sep 18 - Dec 18	8.9 Sep 19 - Dec 19	➡	S
	W3	**General Medical Council (GMC) – enhanced monitoring** General Medical Council - GMC Enhanced Monitoring (04 Aug 2020)		No concerns Jul 19	No concerns Aug 20	➡	S
	W3	**Health & wellbeing** PICKER - NHS staff survey themes and questions (04 Mar 2020)	6.1	6.1 Sep 18 - Dec 18	6.1 Sep 19 - Dec 19	➡	S
	W3	**Immediate managers** PICKER - NHS staff survey themes and questions (04 Mar 2020)	7.3	7.2 Sep 18 - Dec 18	7.2 Sep 19 - Dec 19	➡	S
	W3	**Morale** PICKER - NHS staff survey themes and questions (04 Mar 2020)	6.3	6.2 Sep 18 - Dec 18	6.2 Sep 19 - Dec 19	➡	S
	W3	**Proportion of days sick in the last 12 months for Allied Health Professionals and Scientific, Therapeutic and Technical staff** CH MH Sickness (19 Aug 2020)	3.3%	3.2% Jul 18 - Jun 19	3.1% Jul 19 - Jun 20	➡	S
	W3	**Proportion of days sick in the last 12 months for Allied Healthcare Professionals and Scientific Therapeutic and Technical Support staff** CH MH Sickness (19 Aug 2020)	4.6%	4.4% Jul 18 - Jun 19	4.4% Jul 19 - Jun 20	➡	S
	W3	**Proportion of days sick in the last 12 months for Healthcare Assistants** CH MH Sickness (19 Aug 2020)	7.6%	6.8% Jul 18 - Jun 19	6.7% Jul 19 - Jun 20	➡	S
	W3	**Proportion of days sick in the last 12 months for Medical and Dental staff (%)** CH MH Sickness (19 Aug 2020)	2.4%	2.2% Jul 18 - Jun 19	3.4% Jul 19 - Jun 20	➡	S

Insight MH NHS

CareQuality Commission

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Trust-wide indicators

OVERVIEW | **TRUST WIDE** | INPATIENT SERVICES | COMMUNITY-BASED SERVICES

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
	W3	**Proportion of days sick in the last 12 months for non-clinical staff (%)** CH MH Sickness (19 Aug 2020)	4.6%	4.8% Jul 18 - Jun 19	5.1% Jul 19 - Jun 20	→	S
	W3	**Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%)** CH MH Sickness (19 Aug 2020)	5.4%	5.0% Jul 18 - Jun 19	4.7% Jul 19 - Jun 20	→	S
	W3	**Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)** NHS England - Flu Vac (01 Jul 2020)	71.1%	36.8% Sep 18 - Feb 19	62.0% Sep 19 - Feb 20	↑	S
	W3	**Quality of appraisals** PICKER - NHS staff survey themes and questions (04 Mar 2020)	5.7	5.8 Sep 18 - Dec 18	5.8 Sep 19 - Dec 19	→	S
	W3	**Quality of care** PICKER - NHS staff survey themes and questions (04 Mar 2020)	7.4	7.5 Sep 18 - Dec 18	7.5 Sep 19 - Dec 19	→	S
	W3	**Safe Environment - Bullying & Harassment** PICKER - NHS staff survey themes and questions (04 Mar 2020)	8.1	7.9 Sep 18 - Dec 18	7.9 Sep 19 - Dec 19	→	W
	W3	**Safe Environment - Violence** PICKER - NHS staff survey themes and questions (04 Mar 2020)	9.4	9.4 Sep 18 - Dec 18	9.4 Sep 19 - Dec 19	→	S
	W3	**Safety Culture** PICKER - NHS staff survey themes and questions (04 Mar 2020)	6.8	6.7 Sep 18 - Dec 18	6.7 Sep 19 - Dec 19	→	S
	W3	**Staff Engagement** PICKER - NHS staff survey themes and questions (04 Mar 2020)	7.1	7.0 Sep 18 - Dec 18	7.0 Sep 19 - Dec 19	→	S
	W3	**Whistleblowing alerts received by the CQC that have been open for at least 10 weeks.** Care Quality Commission - OBIEE Notifications/Whistle Blowing/Complaints (23 Aug 2020)		-	1 or more Aug 20	NA	MW
	W4	**Identified level of support needs by provider segmentation** NHS Improvement - SOF (19 Aug 2020)		Providers offered targeted support Aug 19	Providers offered targeted support Aug 20	→	S
	W7	**Staff receive updates on patient feedback (%)** PICKER - NHS staff survey themes and questions (04 Mar 2020)	60.59%	52.28% Sep 18 - Dec 18	53.95% Sep 19 - Dec 19	→	S

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	23 August 2020

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	

What's the current performance?

No. of indicators

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
Safe	S1	**PLACE (patient-led assessments of the care environment) score for cleanliness of environment** NHS Digital - PLACE (30 Jan 2020)	98.6%	99.7% Mar 18 - Jun 18	99.5% Sep 19 - Nov 19	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for condition, appearance and maintenance** NHS Digital - PLACE (30 Jan 2020)	95.7%	96.7% Mar 18 - Jun 18	97.2% Sep 19 - Nov 19	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for dementia** NHS Digital - PLACE (30 Jan 2020)	89.4%	87.5% Mar 18 - Jun 18	95.1% Sep 19 - Nov 19	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for disability** NHS Digital - PLACE (30 Jan 2020)	87.2%	90.4% Mar 18 - Jun 18	84.7% Sep 19 - Nov 19	NA	S
	S2	**Rate of recorded uses of formal seclusion per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	26.1 Jan 18 - Dec 18	36.4 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	0.8 Jan 18 - Dec 18	1.0 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	16.5 Jan 18 - Dec 18	13.0 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	521.7 Jan 18 - Dec 18	181.8 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	20.0 Jan 18 - Dec 18	46.2 Feb 19 - Jan 20	NA	

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Inpatient services

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	23 August 2020

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	7.4 Jan 18 - Dec 18	15.5 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	46.7 Jan 18 - Dec 18	41.9 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	200.0 Jan 18 - Dec 18	18.2 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of prone restraint per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	13.3 Jan 18 - Dec 18	7.7 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	5.5 Jan 18 - Dec 18	3.1 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	12.2 Jan 18 - Dec 18	4.1 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	721.7 Jan 18 - Dec 18	218.2 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	33.3 Jan 18 - Dec 18	53.8 Feb 19 - Jan 20	NA	

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Inpatient services

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	**Latest**	**Change**	
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	12.9 Jan 18 - Dec 18	22.4 Feb 19 - Jan 20	NA	
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	58.8 Jan 18 - Dec 18	47.2 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	1.2 Jan 18 - Dec 18	1.7 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	28.2 Jan 18 - Dec 18	17.9 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	134.8 Jan 18 - Dec 18	81.8 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded self-harm per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	6.7 Jan 18 - Dec 18	30.8 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded self-harm per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	9.7 Jan 18 - Dec 18	18.7 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (11 Jun 2020)	-	52.5 Jan 18 - Dec 18	63.4 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded unauthorised absences per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (11 Jun 2020)	-	-	4.5 Feb 19 - Jan 20	NA	

Insight

CareQuality Commission

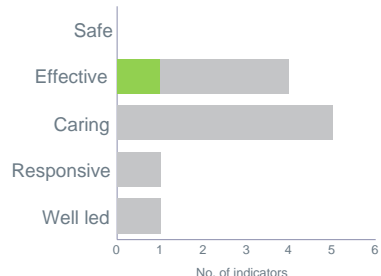| Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (11 Jun 2020)	-	3.2 Jan 18 - Dec 18	3.0 Feb 19 - Jan 20	NA	
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (11 Jun 2020)	-	4.3 Jan 18 - Dec 18	4.9 Feb 19 - Jan 20	NA	
Effective	E1	**PLACE (patient-led assessments of the care environment) score for food** NHS Digital - PLACE (30 Jan 2020)	92.7%	90.0% Mar 18 - Jun 18	90.5% Sep 19 - Nov 19	NA	S
	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients** MHA Visits - Ward Level (23 Aug 2020)	99.7%	100.0% Jun 18 - May 19	100.0% Jun 19 - May 20	➡	S
Caring	C3	**PLACE (patient-led assessments of the care environment) score for privacy, dignity and well being** NHS Digital - PLACE (30 Jan 2020)	91.8%	89.2% Mar 18 - Jun 18	84.9% Sep 19 - Nov 19	NA	S
Responsive	R3	**Bed occupancy: Composite indicator** NHS England - KH03 Overnight/MHA Visits - Ward Level (20 Aug 2020)		- Jul 18 - Jun 19	Jul 19 - Jun 20	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.87	0.90 Jul 18 - Jun 19	0.91 Jul 19 - Jun 20	➡	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA database	0.95	0.91 Jun 18 - May 19	0.95 Jun 19 - May 20	➡	S
	R3	**Delayed transfers of care: Ratio of daily average beds delayed to daily average occupied consultant-led beds open overnight in quarter, where delay is attributable to NHS or to NHS and social care** NHS England - Delayed Transfers of Care (18 Mar 2020)	0.04	0.02 Oct 18 - Dec 18	0.02 Oct 19 - Dec 19	➡	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (CQC closed episodes) (14 Jun 2020)		NA	Jan 19 - Dec 19	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	94.4%	94.6% Dec 17 - Nov 18	97.3% Jan 19 - Dec 19	➡	S

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Inpatient services

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	**Latest**	**Change**	
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	82.2%	52.8% Dec 17 - Nov 18	87.0% Jan 19 - Dec 19	⬆	W

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	23 August 2020

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

What's the current performance?

No. of indicators

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	Latest		
Effective	E1	**Do you know who to contact out of office hours within the NHS if you have a crisis?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	-	8.0 Sep 18 - Nov 18	NA	B
	E1	**Have you been told who is in charge of organising your care and services?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	7.3 Sep 17 - Nov 17	7.8 Sep 18 - Nov 18	➡	S
	E2	**In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	7.4 Sep 17 - Nov 17	7.6 Sep 18 - Nov 18	➡	S
	E5	**In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	4.7 Sep 17 - Nov 17	4.4 Sep 18 - Nov 18	➡	S
Caring	C1	**Were you given enough time to discuss your needs and treatment the most recent time you saw someone from NHS mental health services for your mental health needs?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	7.3 Sep 17 - Nov 17	7.7 Sep 18 - Nov 18	➡	S
	C2	**Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	6.1 Sep 17 - Nov 17	6.3 Sep 18 - Nov 18	➡	S
	C2	**Were you involved as much as you wanted to be in agreeing what care you will receive?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	7.4 Sep 17 - Nov 17	6.9 Sep 18 - Nov 18	➡	S
	C2	**Were you involved as much as you wanted to be in decisions about which medicines you receive?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	6.8 Sep 17 - Nov 17	7.0 Sep 18 - Nov 18	➡	S
	C3	**Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	8.2 Sep 17 - Nov 17	8.2 Sep 18 - Nov 18	➡	S

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Community-based services

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Responsive	R2	**Have you been given information about getting support from people with experience of the same mental health needs?** PICKER - Community Mental Health Survey 2019 (30 Nov 2019)	-	3.7 Sep 17 - Nov 17	4.0 Sep 18 - Nov 18	➡	Ⓢ
Well led	W6	**Survey errors: Composite indicator to assess occurrence of sampling errors or non-submission of data to the two most recent iterations of the Community Mental Health Survey** PICKER - Community Mental Health Survey - Errors and Non Submissions (30 Dec 2019)		NA	Sep 17 - Nov 18	NA	Ⓢ
		Survey errors: Occurrence of errors and/or non-submission of data relating to the current iteration of the Community Mental Health Survey		Submission, no errors Sep 17 - Nov 17	Submission, no errors Sep 18 - Nov 18	➡	Ⓢ
		Survey errors: Occurrence of sampling errors or non-submission of data relating to the previous iteration of the Community Mental Health Survey		-	Submission, no errors Sep 17 - Nov 17	NA	Ⓢ

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

Summary Information

Relevant Registered Locations:	439 Ipswich Road (R1LX7)
	Basildon Mental Health Unit (R1L40)
	Brockfield House (R1LK9)
	Broomfield Hospital Mental Health Wards (R1LZ1)
	Chelmer & Stort Mental Health Wards (R1LZ3)
	Colchester Hospital Mental Health Wards (R1LY2)
	Heath Close (R1LA4)
	Landemere Centre Mental Health Wards (R1LG7)
	Robin Pinto Unit (R1L31)
	Rochford Hospital (R1L10)
	St Margaret's Community Hospital (R1LT1)
	The St Aubyn Centre (R1L22)
	Thurrock Hospital (R1L50)
	Wood Lea Clinic (R1LL8)

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 23 August 2020 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | Table of Contents |

Use of Mental Health Act

Detention Type	Section	Sections starting in previous 6 months (Jan 19 - Jul 19)	Sections starting in most recent 6 months (Jul 19 - Dec 19)	Snapshot of number of detained patients (31 Dec 19)
Detentions under Part ii of the Mental Health Act	Section 2	677	625	56
	Section 3	296	322	303
Detentions under Part iii of the Mental Health Act	Section 35	*	0	*
	Section 36	0	*	*
	Section 37 with Section 41 restrictions	9	8	58
	Section 37	11	8	39
	Section 45A	0	0	0
	Section 47 with Section 49 restrictions	11	*	16
	Section 47	*	*	*
	Section 48 with Section 49 restrictions	10	6	*
	Section 48	*	0	*
	Section 46	0	0	0
	Section 38	*	*	*
	Section 44	0	0	0
Place of safety orders	Section 135	*	*	0
	Section 136	61	36	0
Uses of Section 4	Section 4	*	0	0
Uses of Section 5	Section 5(2)	166	158	*
	Section 5(4)	17	27	0

An asterisk (*) indicates a suppressed value between 1 & 5.

Data source: NHS Digital Mental Health Services Data Set

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	23 August 2020

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN	Table of Contents

Health based places of safety

Name of Place of Safety	Local Authorities Served	Type of Place of Safety	Opening Hours	Capacity	Ages Accepted
Basildon Mental Health Unit, Basildon Hospital	Essex, Thurrock	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
Harbour Suite, The Lakes Mental Health Unit	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
Rochford Hospital	Essex, Southend-on-Sea	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	2	18 and over
The Christopher Unit, Linden Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	18 and over
The St Aubyn Centre	Essex	136 Suite/room/ward/area (mental health hospital)	24 hours a day, 365 days a year	1	Under 18

Data source: CQC survey of health based places of safety, last refreshed 16 Aug 2017

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

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| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | Table of Contents |

Complaints and Notifications

Mental Health Act Complaints

CQC received 37 Mental Health Act complaints for this provider from 01/08/2019 to 31/07/2020.

Location	Total number of complaints
439 Ipswich Road (R1LX7)	9
Colchester Hospital Mental Health Wards (R1LY2)	5
Brockfield House (R1LK9)	5
Broomfield Hospital Mental Health Wards (R1LZ1)	4
Rochford Hospital (R1L10)	4
Thurrock Hospital (R1L50)	3
Trust Head Office (R1LZ8)	2
St Margaret's Community Hospital (R1LT1)	1
Heath Close (R1LA4)	1
Robin Pinto Unit (R1L31)	1
Basildon Mental Health Unit (R1L40)	1
Chelmer & Stort Mental Health Wards (R1LZ3)	1

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | **Table of Contents** |

Complaints and Notifications

Deaths of Detained Patients

CQC received 11 notification(s) of death(s) that occurred at this provider for the period 01/06/2019 to 31/05/2020. Summary details of deaths are listed in the table below

Reference number	Date of death	Location	Ward	Cause of death	Additional information	Notification received within 3 days
DTH1-8256143608	27/09/2019	The St Aubyn Centre	Larkwood	1A - Hanging	Death within 7 days of an incident of self-harm.	Yes
DTH1-8256143629	27/09/2019	The St Aubyn Centre	Larkwood	1F - Self Strangulation	Death within 7 days of an incident of self-harm.	No
DTH1-9267987661	26/03/2020	Thurrock Hospital	Meadowview			No
DTH1-8457399021	19/02/2020	Rochford Hospital	Beech			No
DTH1-9268420431	12/04/2020	St Margaret's Community Hospital	Kitwood Centre			No
DTH1-9268593321	11/04/2020	Thurrock Hospital	Gloucester			No
DTH1-8457065801	10/08/2019	Chelmer & Stort Mental Health Wards	Chelmer		Death during S17 leave.	No
DTH1-8014030631	08/12/2019	Colchester Hospital Mental Health Wards	The Lakes Ardleigh			Yes
DTH1-8291534081	07/01/2020	Rochford Hospital	Beech			No
DTH1-9268419751	03/04/2020	Thurrock Hospital	Meadowview			No
DTH1-8665896921	02/04/2020	Brockfield House	Fuji		Death during S17 leave. Death within 30 days of surgery.	Yes

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MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN	**Table of Contents**

Complaints and Notifications

Absence Without Leave (AWOL)

CQC received 2 notification(s) of unauthorised absence that occurred at this provider for the period 01/06/2019 to 31/05/2020.

The notification(s) referred to 2 service user(s).

A count of absences by type is recorded in the table below.

AWOL Incident Description	Count
Absented him or herself during escorted leave	1
Failed to return from authorised leave	1
Absented him or herself from hospital	0
Not Known	0

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	23 August 2020

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN	Table of Contents

Second Opinion Appointed Doctor (SOAD) Measures

Below is a table showing a summary of the SOAD visits carried out by the CQC at the provider's request for the period 01/05/2019 to 30/04/2020.

| Total Number of SOAD Visits	Proportion of visits where problems were reported[1]	Proportion of relevant SOAD visit requests received late[2]
240	2%	23%

[1] Problems reported by SOADs with the administration of the visit, e.g. paperwork/consultees/patient not available etc.

Please note: includes problems reported during SOAD visits for CTO patients, where non-attendance of patients may not be the direct

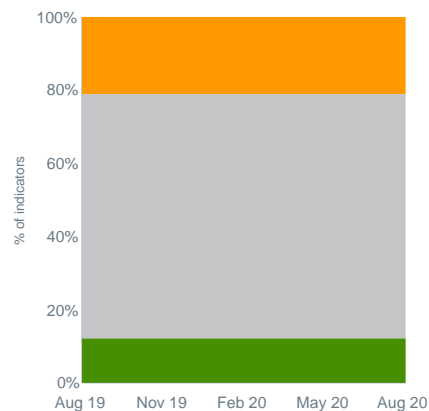fault of the provider that requested the visit.

[2] The proportion of requests for SOAD visits for medication submitted due to the expiry of a one month (for community patients) or three

month (for detained patients) rule that were received later than one or three months (as appropriate) from the date of section (for

community patients) or the date of treatment (for detained patients).

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Mental health act

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What's the current performance of MHA indicators?
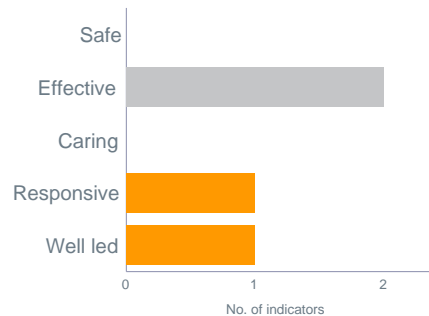
How have the performance of the MHA indicators changed over time?

Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
Effective	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients** MHA Visits - Ward Level (23 Aug 2020)	99.7%	100.0% Jun 18 - May 19	100.0% Jun 19 - May 20	➡	S
	E1	**Ratio of the number of uses of section 4 to the number of uses of section 2 of the MHA** NHS Digital - MHA Detention Report (09 Jul 2020)	0.01	0.00 Jan 18 - Dec 18	0.00 Jan 19 - Dec 19	➡	S
Responsive	R3	**Bed occupancy: Composite indicator** NHS England - KH03 Overnight/MHA Visits - Ward Level (20 Aug 2020)		- Jul 18 - Jun 19	Jul 19 - Jun 20	NA	W
		Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England	0.87	0.90 Jul 18 - Jun 19	0.91 Jul 19 - Jun 20	➡	W
		Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds - MHA database	0.95	0.91 Jun 18 - May 19	0.95 Jun 19 - May 20	➡	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (CQC closed episodes) (14 Jun 2020)		NA	Jan 19 - Dec 19	NA	W
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	94.4%	94.6% Dec 17 - Nov 18	97.3% Jan 19 - Dec 19	➡	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	82.2%	52.8% Dec 17 - Nov 18	87.0% Jan 19 - Dec 19	⬆	W

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Serious incidents

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Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous	Latest
People in contact with community mental health services		
People in contact with community mental health services due to self-harm or undetermined injury		
Mental health inpatients		

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous Jun 18 - May 19	Latest Jun 19 - May 20
National Reporting and Learning System (NRLS)	84	63

Notifications and whistleblowing to CQC

	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun 2020
12-3 Statement of Purpose	0	0	0	0	0	0	0	0	0	0	0	1
14-1,3,4 Absence	0	0	0	0	1	0	0	0	0	0	0	0
17-1 MHA Death in Detention	0	0	1	1	0	1	1	2	1	1	1	0
18-2c DoL Apply Supervis Body	11	20	15	12	0	9	0	25	0	3	0	18
18-2e Abuse or Allegation	0	0	0	0	1	0	0	0	0	0	0	0
18-2h Adm Child to Adult Psych	0	2	0	0	0	0	0	0	0	0	0	0
Whistleblower	1	0	0	1	1	0	0	0	0	0	0	2

Safeguarding alerts to CQC

	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun 2020
Safeguarding alert	6	5	4	12	4	2	6	3	1	2	3	10

Never Events

Never events reported between 01/06/2019 **and** 31/05/2020 : 0

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Serious incidents > STEIS

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 23 August 2020 |

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Serious incidents reported to Strategic Executive Information System (from 01/06/2019 **and** 31/05/2020)

Type of Incident	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Total
Apparent/actual/suspected self-inflicted harm meeting SI criteria	8	8	10	7	5	4	11	1	4	5	9	6	78
Pressure ulcer meeting SI criteria	0	1	0	0	2	0	0	0	3	3	1	0	10
Slips/trips/falls meeting SI criteria	2	0	1	1	1	0	3	0	0	0	0	1	9
Unauthorised absence meeting SI criteria	0	1	0	0	0	1	0	1	0	0	0	0	3
Apparent/actual/suspected homicide meeting SI criteria	0	0	0	0	0	0	1	0	0	1	0	0	2
Disruptive/ aggressive/ violent behaviour meeting SI criteria	0	0	0	0	0	0	1	0	0	0	0	1	2
Not known	0	0	0	0	0	0	0	1	0	0	0	0	1
Grand Total	10	10	11	8	8	5	16	3	7	9	10	8	105

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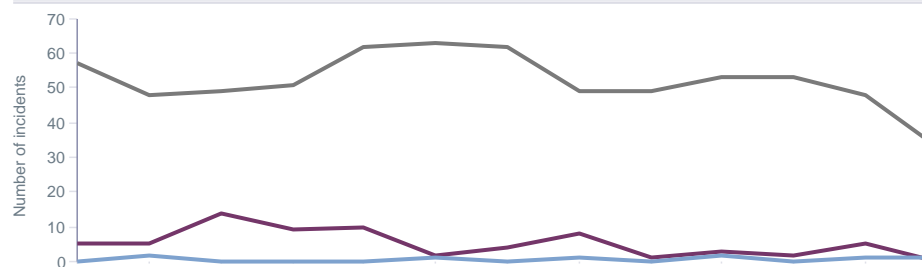| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | Table of Contents |

Key messages
• The median time taken to report incidents was 37 days for this organisation compared to 22 for all trusts between Apr 19 and Sep 19
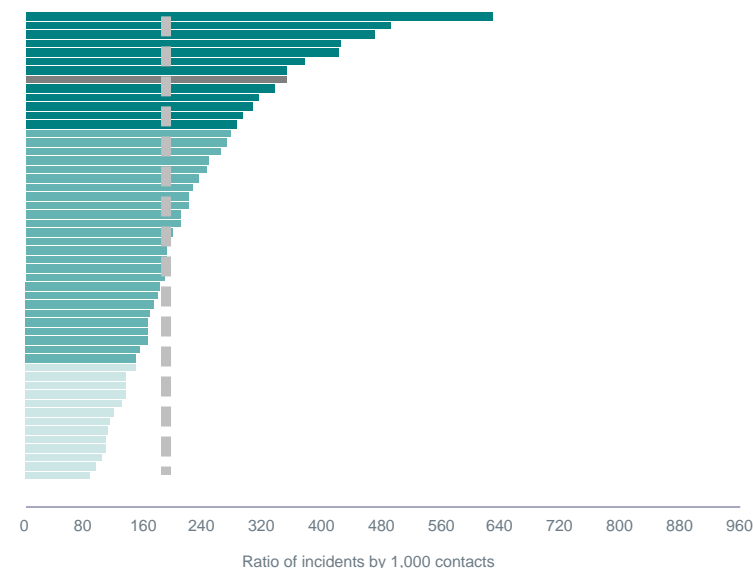
Legend:
- This trust
- Highest 25% of reporters
- Middle 50% of reporters
- Lowest 25% of reporters
- Median

All reported incidents
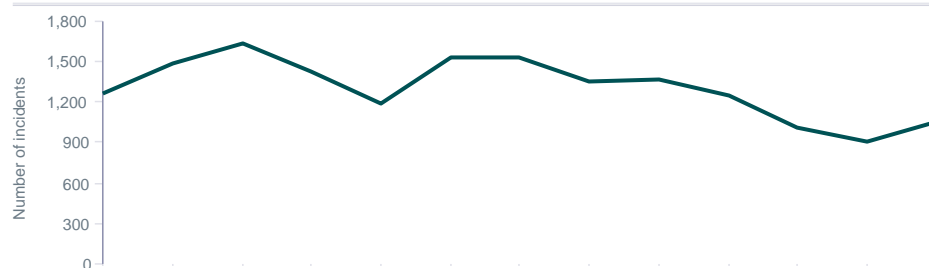
Reported incidents that resulted in moderate, severe harm or death

Comparative reporting rate for incidents in mental health trusts

Ratio of incidents by 1,000 contacts

Year-month	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05
1. Death	5	5	14	9	10	2	4	8	1	3	2	5	0
2. Severe	0	2	0	0	0	1	0	1	0	2	0	1	1
3. Moderate	57	48	49	51	62	63	62	49	49	53	53	48	33
4. Low	254	337	341	304	259	346	354	336	363	330	317	249	368
5. No Harm	944	1,092	1,225	1,066	856	1,122	1,113	957	958	865	633	601	657
6. Total	1,260	1,484	1,629	1,430	1,187	1,534	1,533	1,351	1,371	1,253	1,005	904	1,059

Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	→	S
NRLS - Potential under-reporting of patient safety incidents	→	S
NRLS – Consistency of reporting	→	S

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 23 August 2020 |

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## National Reporting and Learning System (NRLS) incidents by type and severity between Jun 19 and May 20

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Self-harming behaviour	2514	842	46	4	37	3443
Disruptive, aggressive behaviour (includes patient-to-patient)	2051	559	36	1	1	2648
Implementation of care and ongoing monitoring / review	184	1606	427		1	2218
Treatment, procedure	2071	84	7			2162
Patient accident	1226	459	52	3	1	1741
Access, admission, transfer, discharge (including missing patient)	1219	94	16		1	1330
Medication	728	63	13			804
Consent, communication, confidentiality	318	23	1			342
Documentation (including electronic & paper records, identification and drug charts)	305	15	1			321
Infrastructure (including staffing, facilities, environment)	282	26	3			311
Other	60	73	5		22	160
Patient abuse (by staff / third party)	53	32	4			89
Medical device / equipment	60	10	3			73
Infection Control Incident	37	14	4			55
Clinical assessment (including diagnosis, scans, tests, assessments)	37	4	2			43
Total	**11145**	**3904**	**620**	**8**	**63**	**15740**

Specialty	No Harm	Low	Moderate	Severe	Death	Total
Mental health	9374	1810	150	8	57	11399
Primary care / Community	537	1608	426			2571
Medical specialties	466	282	33		2	783
Learning disabilities	427	125	6			558
Other specialties	269	66	3		3	341
Not applicable	43	5	1			49
Other	10	5				15
Surgical specialties	9	2	1			12
Anaesthesia Pain Management and Critical Care	6	1				7
Unknown	4				1	5
Total	**11145**	**3904**	**620**	**8**	**63**	**15740**

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 23 August 2020 |

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### Allied Health & Scientific, Therapeutic, Technical Staff FTE and Turnover Rate
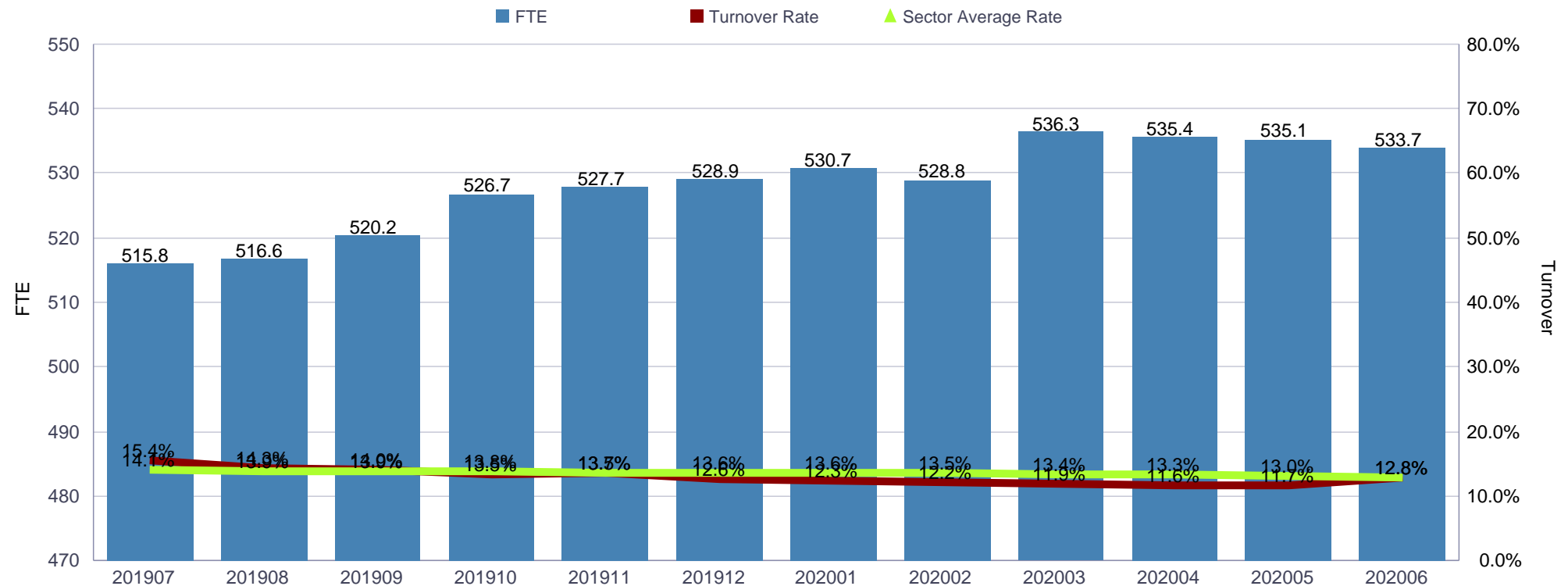
Legend: ■ FTE   ■ Turnover Rate   ▲ Sector Average Rate

	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004	202005	202006
Staffing	515.8	516.6	520.2	526.7	527.7	528.9	530.7	528.8	536.3	535.4	535.1	533.7
R12 Average Staffing	526.7	526.7	526.6	526.0	525.2	525.2	524.4	523.8	523.5	525.0	526.7	528.0
R12 Leavers	81.2	75.1	73.7	70.7	70.8	66.4	64.7	64.0	62.2	61.0	61.6	67.5
Turnover %	15.4%	14.3%	14.0%	13.5%	13.5%	12.6%	12.3%	12.2%	11.9%	11.6%	11.7%	12.8%
Sector Turnover %	14.1%	13.9%	13.9%	13.8%	13.7%	13.6%	13.6%	13.5%	13.4%	13.3%	13.0%	12.8%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

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| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | **23 August 2020** |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | **Table of Contents** |

## Allied Health & Scientific,Therapeutic,Technical Support Staff FTE and Turnover Rate
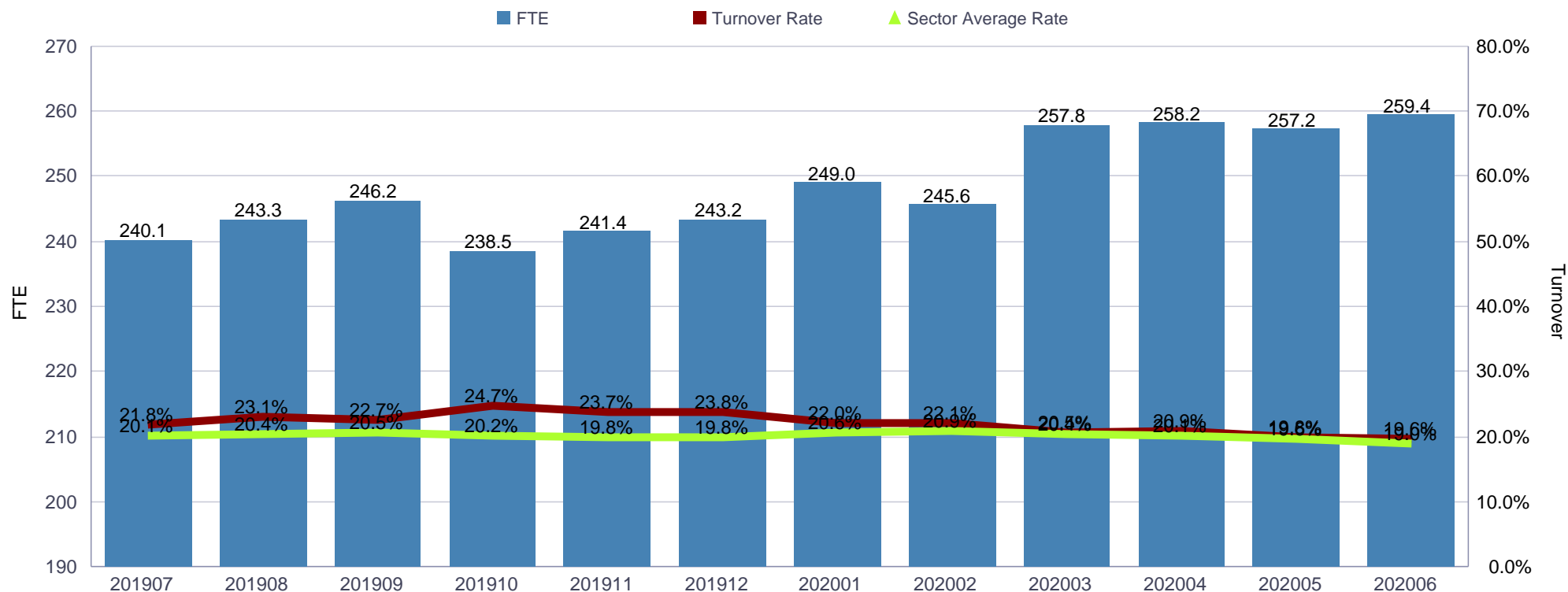
■ FTE   ■ Turnover Rate   ▲ Sector Average Rate

	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004	202005	202006
Staffing	240.1	243.3	246.2	238.5	241.4	243.2	249.0	245.6	257.8	258.2	257.2	259.4
R12 Average Staffing	252.8	251.2	249.2	246.8	245.2	244.1	243.5	242.5	242.7	244.6	246.4	248.3
R12 Leavers	55.0	57.9	56.5	61.1	58.1	58.1	53.6	53.6	49.8	51.1	48.9	48.6
Turnover %	21.8%	23.1%	22.7%	24.7%	23.7%	23.8%	22.0%	22.1%	20.5%	20.9%	19.8%	19.6%
Sector Turnover %	20.1%	20.4%	20.5%	20.2%	19.8%	19.8%	20.6%	20.9%	20.4%	20.1%	19.6%	19.0%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

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FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	23 August 2020

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN	Table of Contents

Healthcare Assistants Staff FTE and Turnover Rate
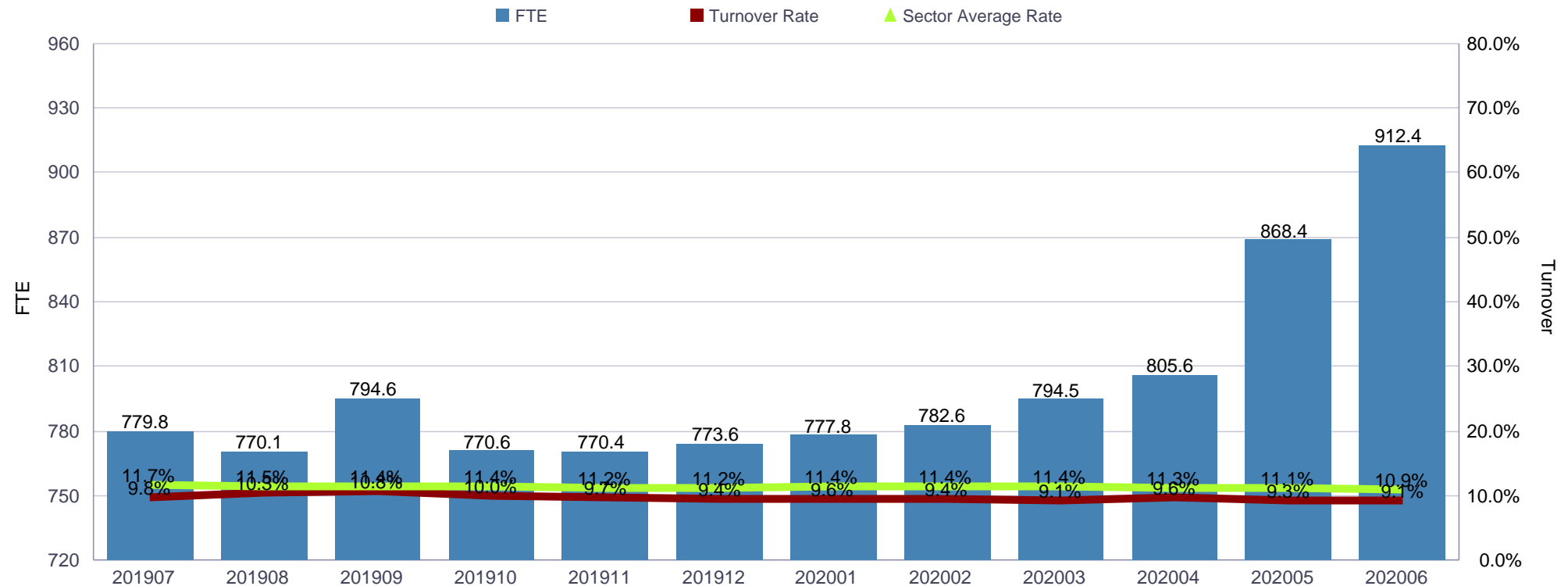
■ FTE   ■ Turnover Rate   ▲ Sector Average Rate

	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004	202005	202006
Staffing	779.8	770.1	794.6	770.6	770.4	773.6	777.8	782.6	794.5	805.6	868.4	912.4
R12 Average Staffing	784.3	782.9	782.9	782.1	780.7	779.4	779.3	779.4	780.4	782.5	789.5	800.0
R12 Leavers	76.6	80.9	84.4	78.1	75.5	73.3	74.6	73.5	71.1	75.3	73.8	73.0
Turnover %	9.8%	10.3%	10.8%	10.0%	9.7%	9.4%	9.6%	9.4%	9.1%	9.6%	9.3%	9.1%
Sector Turnover %	11.7%	11.5%	11.4%	11.4%	11.2%	11.2%	11.4%	11.4%	11.4%	11.3%	11.1%	10.9%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

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Medical & Dental Staff FTE and Turnover Rate
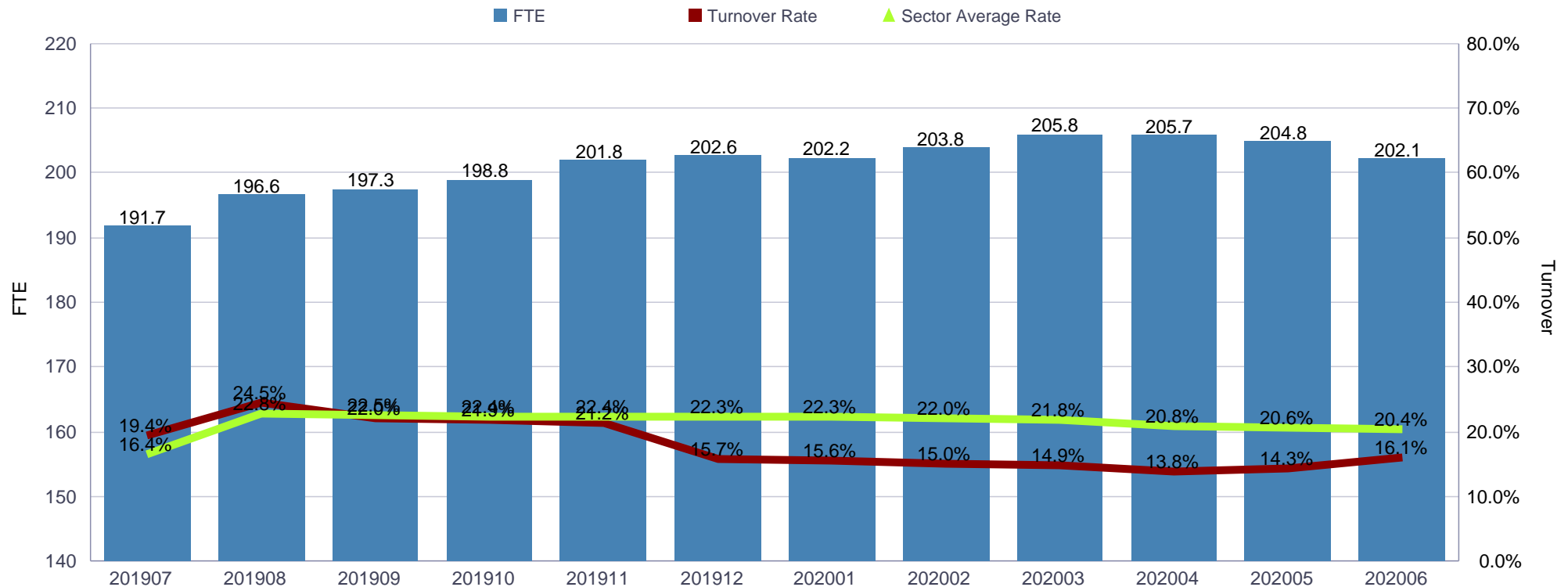
■ FTE ■ Turnover Rate ▲ Sector Average Rate

	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004	202005	202006
Staffing	191.7	196.6	197.3	198.8	201.8	202.6	202.2	203.8	205.8	205.7	204.8	202.1
R12 Average Staffing	190.7	191.4	192.2	193.1	194.2	195.3	196.3	197.5	198.7	199.7	200.6	201.1
R12 Leavers	37.0	46.8	42.2	42.2	41.2	30.6	30.6	29.6	29.6	27.6	28.6	32.3
Turnover %	19.4%	24.5%	22.0%	21.9%	21.2%	15.7%	15.6%	15.0%	14.9%	13.8%	14.3%	16.1%
Sector Turnover %	16.4%	22.8%	22.5%	22.4%	22.4%	22.3%	22.3%	22.0%	21.8%	20.8%	20.6%	20.4%

Source: NHS Electronic Staff Record

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Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

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Nursing & Midwifery Staff FTE and Turnover Rate
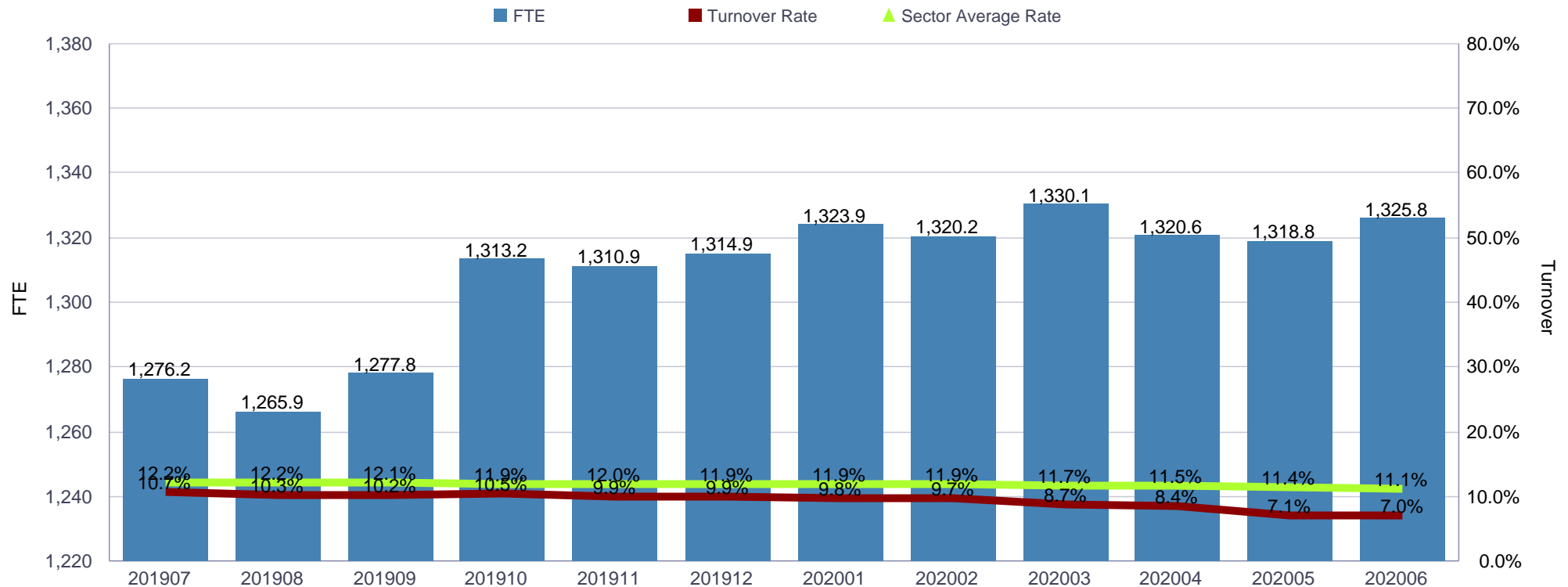
	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004	202005	202006
Staffing	1276.2	1265.9	1277.8	1313.2	1310.9	1314.9	1323.9	1320.2	1330.1	1320.6	1318.8	1325.8
R12 Average Staffing	1338.5	1332.7	1326.9	1322.1	1316.7	1312.3	1308.8	1304.6	1301.9	1302.6	1304.4	1308.2
R12 Leavers	143.5	136.7	135.4	138.4	130.0	130.2	127.8	126.9	113.3	110.1	93.2	91.1
Turnover %	10.7%	10.3%	10.2%	10.5%	9.9%	9.9%	9.8%	9.7%	8.7%	8.4%	7.1%	7.0%
Sector Turnover %	12.2%	12.2%	12.1%	11.9%	12.0%	11.9%	11.9%	11.9%	11.7%	11.5%	11.4%	11.1%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Patient led assessments of the care environment (PLACE)

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 23 August 2020 |

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PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2019 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
BASILDON MENTAL HEALTH UNIT, BASILDON	Mixed Service	98.69%	82.73%	86.35%	95.52%		86.11%
BYRON COURT - 5 HEATH CLOSE	Learning Disabilities Only	100.00%	84.44%	85.25%	98.04%		76.61%
MOUNTNESSING COURT, BILLERICAY	Mental Health Only	100.00%	76.60%	91.04%	95.28%		77.98%
RAWRETH COURT	Mental Health Only	100.00%	78.72%	91.57%	94.23%	96.64%	90.45%
THURROCK COMMUNITY HOSPITAL	Mental Health Only	100.00%	81.25%	90.39%	98.72%	94.41%	87.32%
THE BRAMBLES - COLCHESTER	Mental Health Only	100.00%	82.93%		97.30%		78.57%
CHELMER & STORT	Mental Health Only	100.00%	86.15%	91.06%	98.75%		84.76%
ROCHFORD COMMUNITY HOSPITAL	Mental Health Only	99.56%	85.29%	89.71%	98.50%	93.03%	90.53%
BROOMFIELD HOSPITAL	Mental Health Only	99.09%	90.08%	98.04%	98.21%	98.70%	84.51%
CLIFTON LODGE	Mental Health Only	98.23%	76.60%	93.04%	90.38%	95.15%	90.45%
WOOD LEA CLINIC, BEDFORD	Mental Health Only	100.00%	86.67%	90.23%	97.12%		80.26%
ROBIN PINTO UNIT	Mental Health Only	98.67%	76.60%	90.95%	98.08%		77.70%
BROCKFIELD HOUSE	Mental Health Only	99.39%	92.09%	90.53%	97.85%		79.44%
CHRISTOPHER UNIT (LINDEN)	Mental Health Only	98.53%	78.79%	90.52%	95.16%		61.36%
COLCHESTER - THE LAKES	Mental Health Only	99.21%	86.44%	90.95%	97.58%		77.68%
LANDERMERE CENTRE MENTAL HEALTH WARDS, CLACTON-ON-SEA	Mental Health Only	100.00%	83.05%	91.06%	98.44%	95.55%	88.64%
SAFFRON WALDEN COMMUNITY HOSPITAL	Mental Health Only	100.00%	84.44%	90.75%	92.31%	95.12%	90.22%
ST MARGARET'S HOSPITAL	Mental Health Only	100.00%	90.76%	90.95%	99.07%	97.05%	92.16%
THE ST. AUBYN'S CENTRE, COLCHESTER	Mental Health Only	100.00%	86.21%	88.48%	98.44%		76.85%
KING'S WOOD CENTRE - COLCHESTER	Mental Health Only	100.00%	81.67%	90.95%	98.39%	90.38%	76.61%
This trust		99.5%	84.89%	90.46%	97.16%	95.09%	84.71%
England average (MH and LD trusts)		98.48%	91.74%	92.23%	95.4%	89.29%	87.01%
England average (ALL MH trusts)		98.47%	91.65%	92.68%	95.62%	89.14%	86.92%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

Insight MH NHS
CareQuality Commission

Delayed transfers of care between Mar 19 - Feb 20

Daily average beds delayed by responsibility

	NHS	Social Care	Both	Total
Mar-19	11.4	5.5	2.4	19.3
Apr-19	17.1	2.4	3.2	22.8
May-19	15.1	2.2	0.0	17.3
Jun-19	18.6	7.1	2.0	27.6
Jul-19	11.2	5.8	1.8	18.8
Aug-19	15.1	15.4	6.7	37.2
Sep-19	14.4	14.3	5.0	33.7
Oct-19	14.9	3.6	3.1	21.6
Nov-19	17.6	4.1	3.2	24.8
Dec-19	16.6	8.0	0.0	24.6
Jan-20	15.1	4.3	0.0	19.3
Feb-20	15.2	0.7	1.0	16.9
Total	182.3	73.3	28.4	283.9

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.
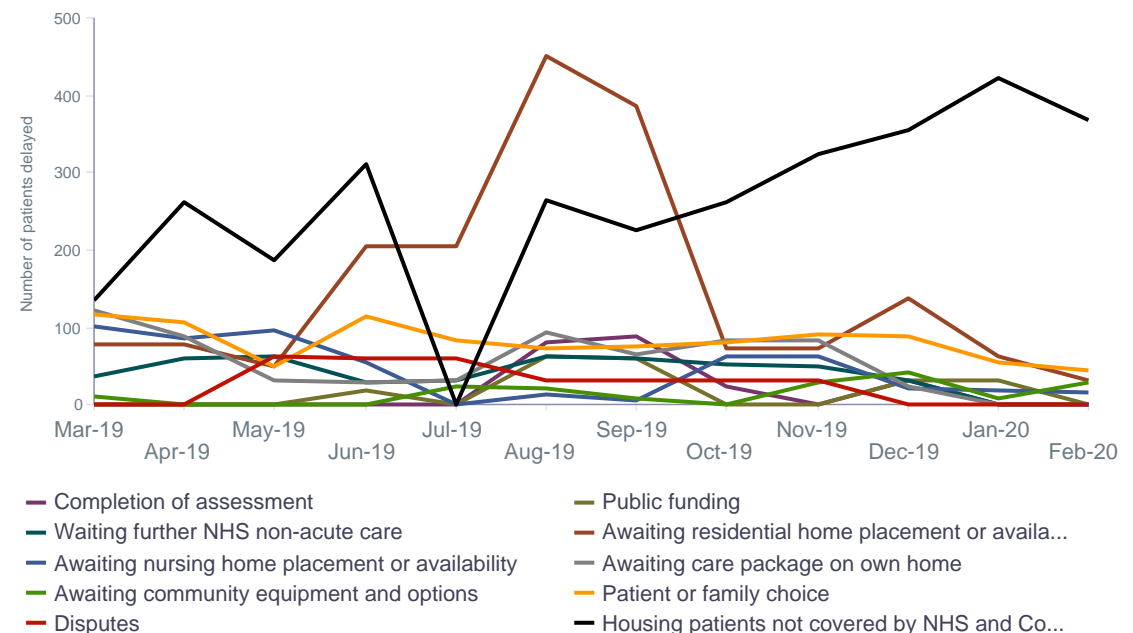
Delayed Transfers of Care (DToC) Beds by reason

- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availa...
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Co...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

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Delayed transfers of care between Mar 19 - Feb 20

Number of days delayed by responsibility

	NHS	Social Care	Both	Total
Mar-19	354	170	75	599
Apr-19	514	73	96	683
May-19	469	67	0	536
Jun-19	557	212	60	829
Jul-19	347	179	56	582
Aug-19	467	478	208	1153
Sep-19	432	429	151	1012
Oct-19	462	112	95	669
Nov-19	527	123	95	745
Dec-19	515	247	0	762
Jan-20	467	132	0	599
Feb-20	441	20	29	490
Total	5552	2242	865	8659

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason

Legend:
- Completion of assessment
- Waiting further NHS non-acute care
- Awaiting nursing home placement or availability
- Awaiting community equipment and options
- Disputes
- Public funding
- Awaiting residential home placement or availa...
- Awaiting care package on own home
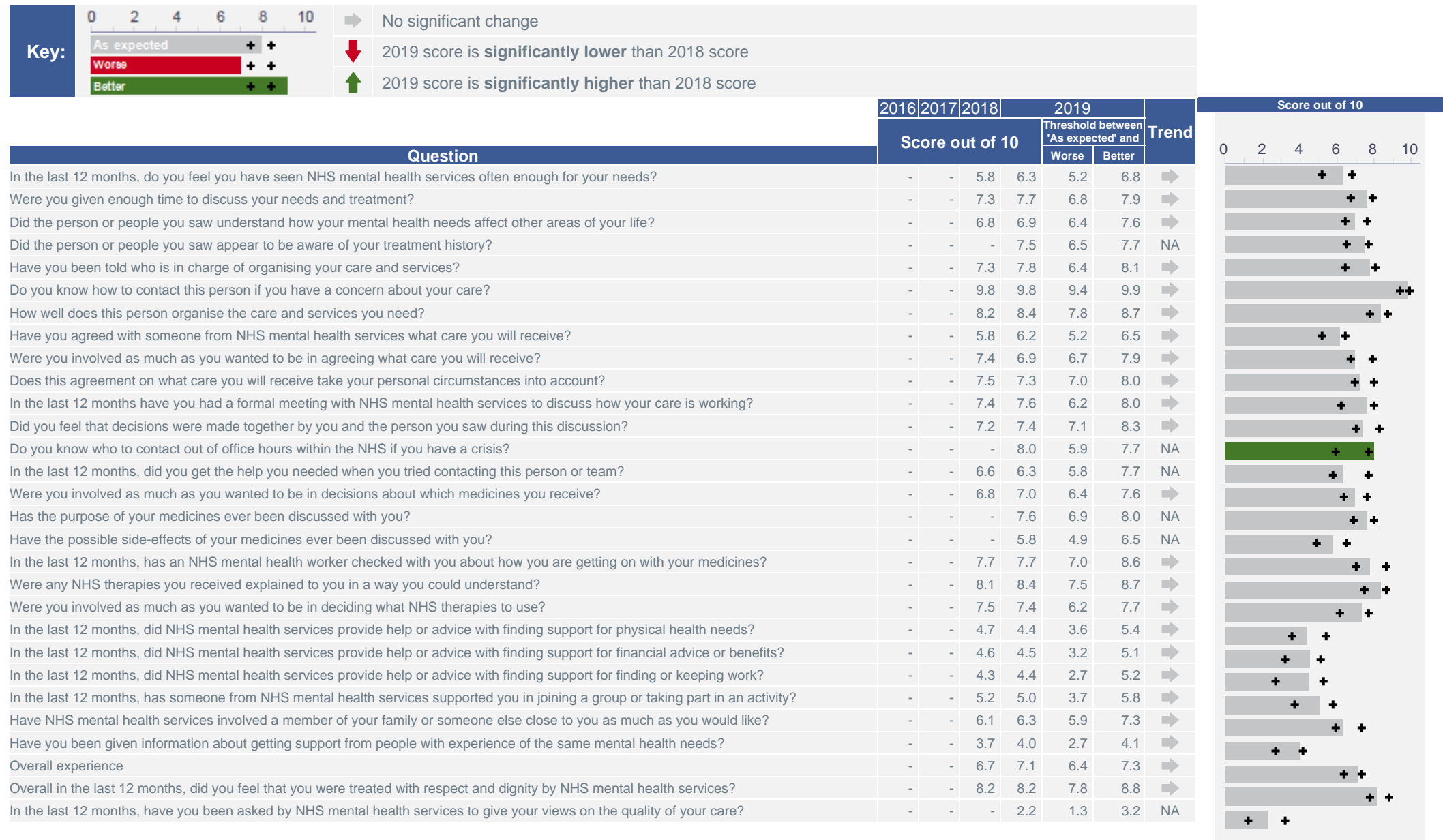- Patient or family choice
- Housing patients not covered by NHS and Co...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

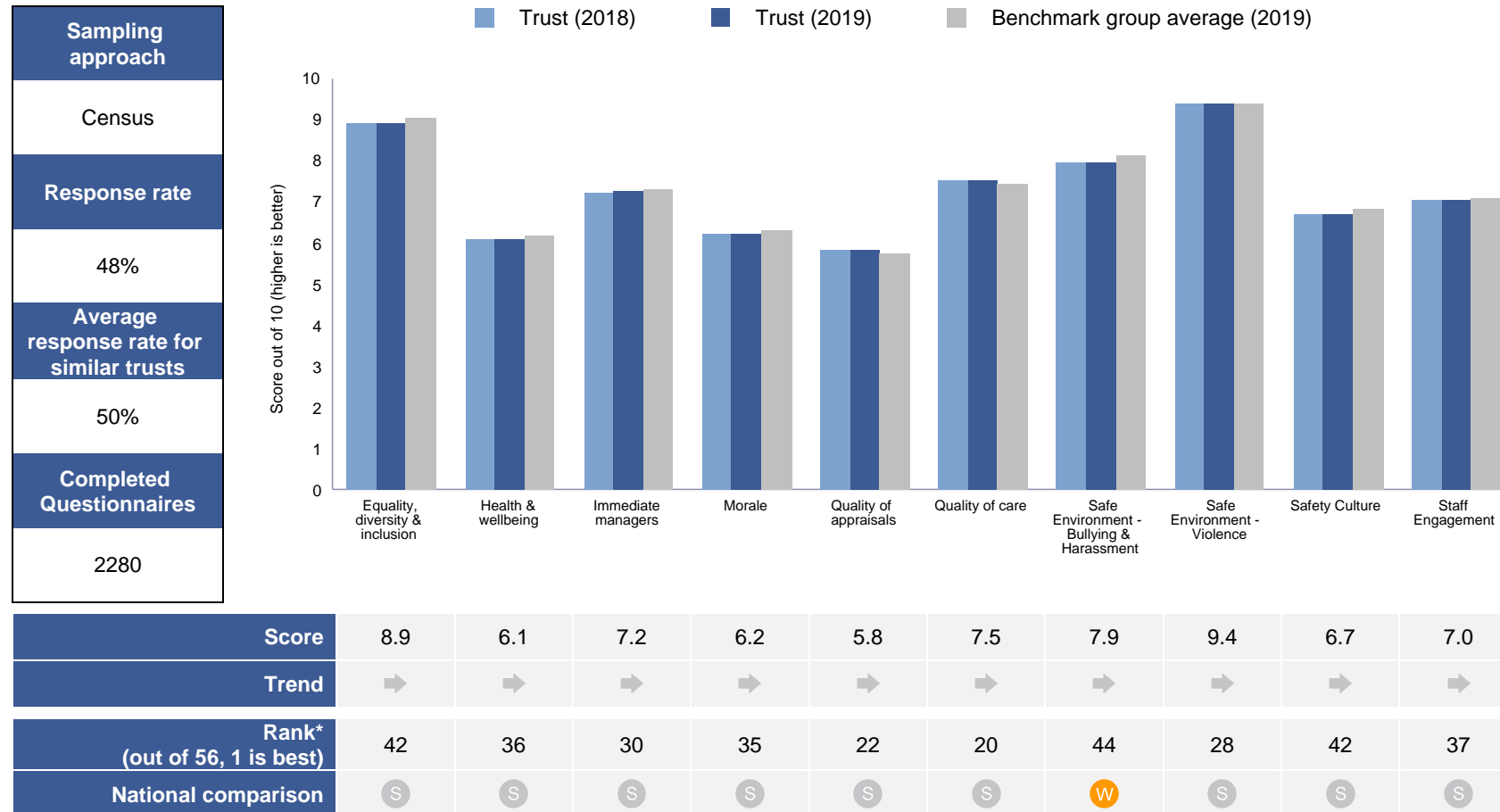| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | **Table of Contents** |

Outlier status:

2018   2019

Key:

MB Much better   B Better   S About the same   W Worse   MW Much worse
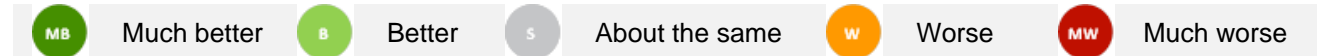
Outliers are flagged where a high proportion of people told us their experience of care was either in line with the worst or best possible answer to a wide range of questions across the entire survey.

Feedback from adults (aged 18 or over) who received care or treatment for a mental health condition during September - November 2018

Where has patient experience _improved_ from 2018 to 2019?	Where has patient experience _continued to be better?_
There were no areas that have improved	There were no areas better than expected in both years

Where has patient experience _declined_ from 2018 to 2019?	Where has patient experience _continued to be worse?_
There were no areas that have declined	There were no areas worse than expected in both years

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

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Insight MH NHS
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Key:

0 2 4 6 8 10

As expected + +
Worse + +
Better + +

➡ No significant change
⬇ 2019 score is **significantly lower** than 2018 score
⬆ 2019 score is **significantly higher** than 2018 score

Question	2016	2017	2018	2019 Score out of 10	Threshold Worse	Threshold Better	Trend
In the last 12 months, do you feel you have seen NHS mental health services often enough for your needs?	-	-	5.8	6.3	5.2	6.8	➡
Were you given enough time to discuss your needs and treatment?	-	-	7.3	7.7	6.8	7.9	➡
Did the person or people you saw understand how your mental health needs affect other areas of your life?	-	-	6.8	6.9	6.4	7.6	➡
Did the person or people you saw appear to be aware of your treatment history?	-	-	-	7.5	6.5	7.7	NA
Have you been told who is in charge of organising your care and services?	-	-	7.3	7.8	6.4	8.1	➡
Do you know how to contact this person if you have a concern about your care?	-	-	9.8	9.8	9.4	9.9	➡
How well does this person organise the care and services you need?	-	-	8.2	8.4	7.8	8.7	➡
Have you agreed with someone from NHS mental health services what care you will receive?	-	-	5.8	6.2	5.2	6.5	➡
Were you involved as much as you wanted to be in agreeing what care you will receive?	-	-	7.4	6.9	6.7	7.9	➡
Does this agreement on what care you will receive take your personal circumstances into account?	-	-	7.5	7.3	7.0	8.0	➡
In the last 12 months have you had a formal meeting with NHS mental health services to discuss how your care is working?	-	-	7.4	7.6	6.2	8.0	➡
Did you feel that decisions were made together by you and the person you saw during this discussion?	-	-	7.2	7.4	7.1	8.3	➡
Do you know who to contact out of office hours within the NHS if you have a crisis?	-	-	-	8.0	5.9	7.7	NA
In the last 12 months, did you get the help you needed when you tried contacting this person or team?	-	-	6.6	6.3	5.8	7.7	NA
Were you involved as much as you wanted to be in decisions about which medicines you receive?	-	-	6.8	7.0	6.4	7.6	➡
Has the purpose of your medicines ever been discussed with you?	-	-	-	7.6	6.9	8.0	NA
Have the possible side-effects of your medicines ever been discussed with you?	-	-	-	5.8	4.9	6.5	NA
In the last 12 months, has an NHS mental health worker checked with you about how you are getting on with your medicines?	-	-	7.7	7.7	7.0	8.6	➡
Were any NHS therapies you received explained to you in a way you could understand?	-	-	8.1	8.4	7.5	8.7	➡
Were you involved as much as you wanted to be in deciding what NHS therapies to use?	-	-	7.5	7.4	6.2	7.7	➡
In the last 12 months, did NHS mental health services provide help or advice with finding support for physical health needs?	-	-	4.7	4.4	3.6	5.4	➡
In the last 12 months, did NHS mental health services provide help or advice with finding support for financial advice or benefits?	-	-	4.6	4.5	3.2	5.1	➡
In the last 12 months, did NHS mental health services provide help or advice with finding support for finding or keeping work?	-	-	4.3	4.4	2.7	5.2	➡
In the last 12 months, has someone from NHS mental health services supported you in joining a group or taking part in an activity?	-	-	5.2	5.0	3.7	5.8	➡
Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?	-	-	6.1	6.3	5.9	7.3	➡
Have you been given information about getting support from people with experience of the same mental health needs?	-	-	3.7	4.0	2.7	4.1	➡
Overall experience	-	-	6.7	7.1	6.4	7.3	➡
Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?	-	-	8.2	8.2	7.8	8.8	➡
In the last 12 months, have you been asked by NHS mental health services to give your views on the quality of your care?	-	-	-	2.2	1.3	3.2	NA

Score out of 10 bar chart

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

Insight MH NHS
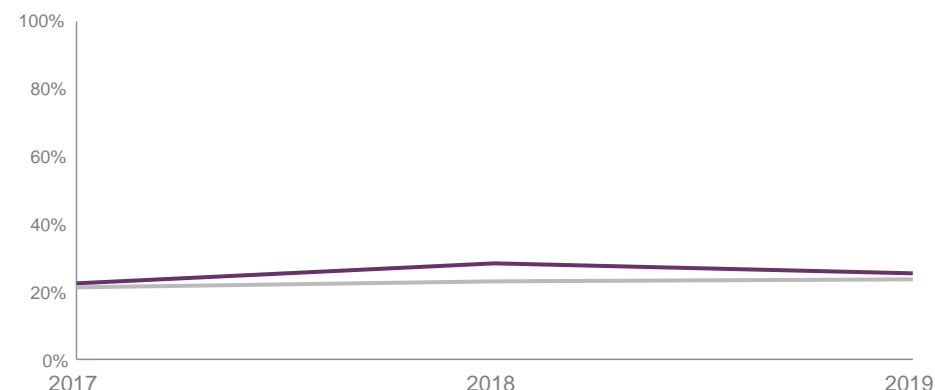
CareQuality Commission

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Key messages

• The provider's staff survey results are being compared to a group of 56 Mental Health trusts across ten themes all scored 0-10 with 0 the worst possible score and 10 the best.

• The provider scored significantly above average for no themes and significantly below average for Safe Environment - Bullying & Harassment.

Sampling approach	
Census	
Response rate	
48%	
Average response rate for similar trusts	
50%	
Completed Questionnaires	
2280	

Legend: Trust (2018) | Trust (2019) | Benchmark group average (2019)

Key to tables

⬆	Statistically significant improvement
➡	No statistically significant change
⬇	Statistically significant deterioration
MB	Much better
B	Better
S	About the same
W	Worse
MW	Much worse

*Rank and national comparison are based on the peer group of 56 Mental Health trusts (Isle of Wight is included, but only staff from this sector).

	Equality, diversity & inclusion	Health & wellbeing	Immediate managers	Morale	Quality of appraisals	Quality of care	Safe Environment - Bullying & Harassment	Safe Environment - Violence	Safety Culture	Staff Engagement
Score	8.9	6.1	7.2	6.2	5.8	7.5	7.9	9.4	6.7	7.0
Trend	➡	➡	➡	➡	➡	➡	➡	➡	➡	➡
Rank* (out of 56, 1 is best)	42	36	30	35	22	20	44	28	42	37
National comparison	S	S	S	S	S	S	W	S	S	S

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Staff surveys > Workforce Race Equality Standards

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Key messages

These graphs show how BME and White staff at this trust have answered the four WRES staff survey questions over time. See the WRES section of Insight for additional analysis

Staff who experienced harassment, bullying or abuse from patients, relatives or the public
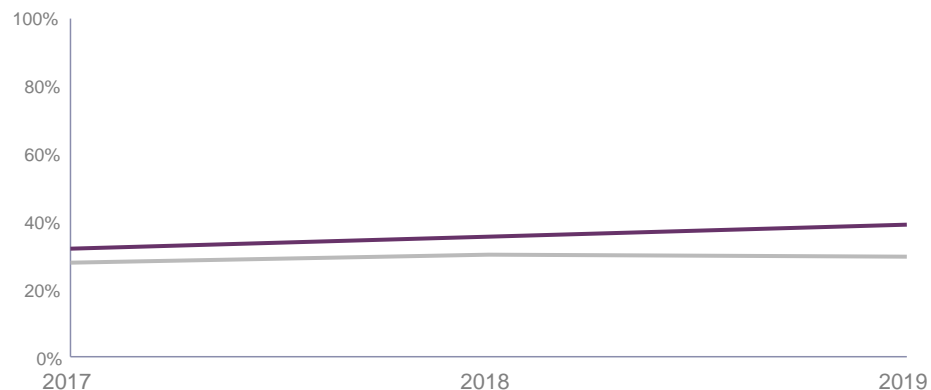
Staff who experienced harassment, bullying or abuse from staff

Staff believing the trust offers equal opportunities for career progression and promotion
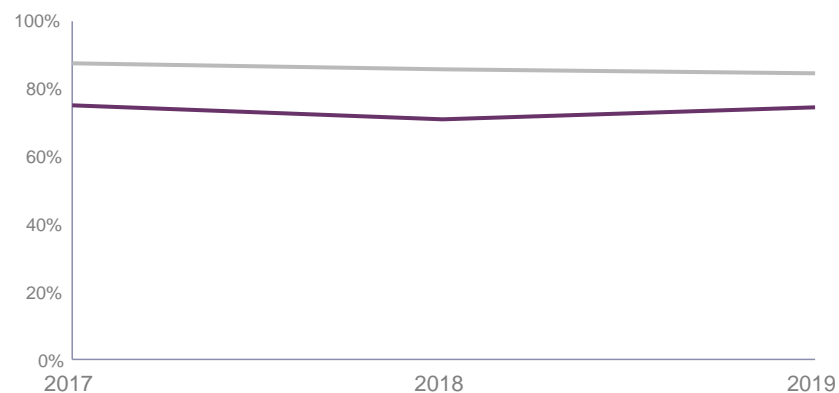
Staff experiencing discrimination from their manager and/or colleagues
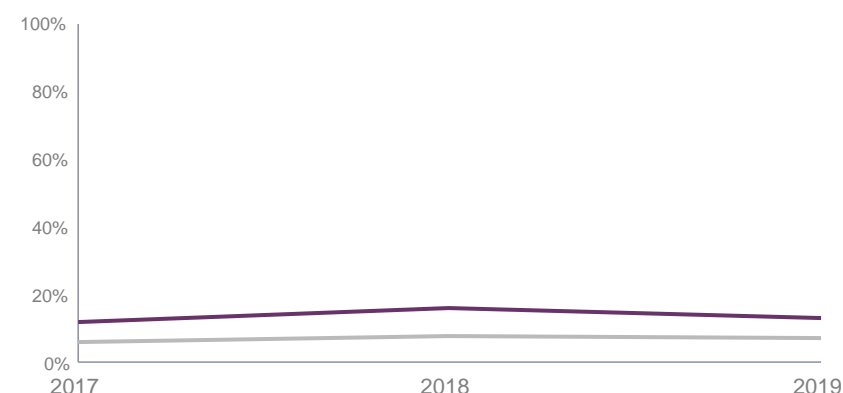
— BME Staff   — White Staff

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Staff friends and family

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | **Table of Contents** |

Key messages

• The percentage of staff that would recommend this trust as a place to work in Q2 19/20 stayed about the same when compared to the same time last year.

• The percentage of staff that would recommend this trust as a place to receive care in Q2 19/20 stayed about the same when compared to the same time last year.

Staff (%) that would recommend trust for work

Staff (%) that would recommend trust for care

—— This trust

▪▪▪▪▪ Response rate for this trust
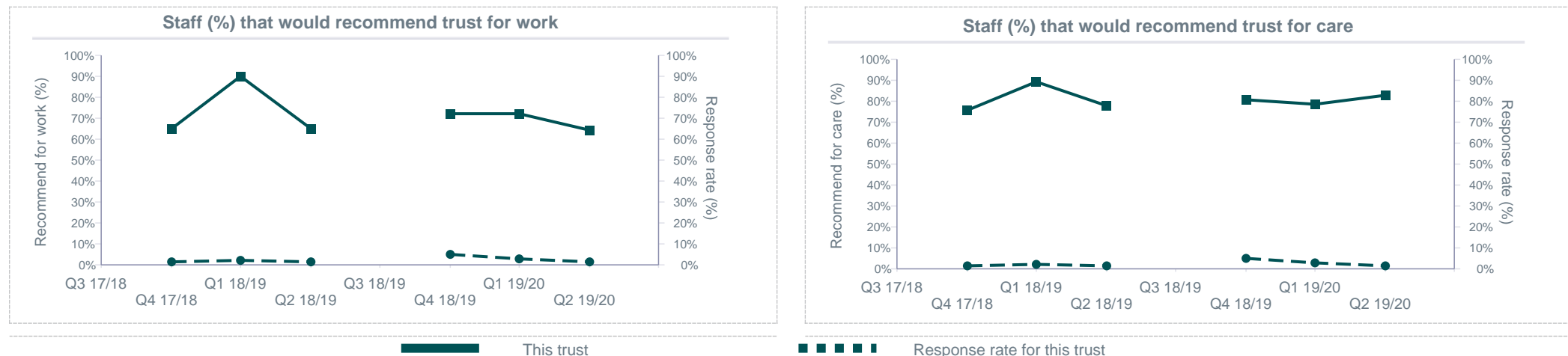
Please note: Data is not collected during Q3 each year because the Staff Survey is conducted during this time

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Introduction

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Insight MH NHS

CareQuality Commission

Introduction

The Workforce Race Equality Standard (WRES) now includes HR indicators derived from Electronic Staff Records (ESR) in addition to findings from the NHS Staff Survey, see box 1 for more details.

This page includes key messages from the WRES indicators which are detailed on the following page. The last WRES page includes some background staffing data and information about the NHS Staff Survey for the trust.

Key Messages

- The difference between the experiences of BME and White staff was significant for 6 indicators at this trust (out of 9)

- When compared with other trusts in its peer group, Combined Mental Health / Learning Disability and Community Trusts, for the four staff survey indicators, this trust had 0 positive findings and 4 negative findings, though no comparison to peers is available for indicator 6 yet as trust-level results have not been published for that indicator.

- The experiences of BME staff at this trust have significantly improved for 0 indicators and significantly deteriorated for 2 indicators

- The table (next page) shows whether the experiences of BME and White staff were significantly different for each indicator. The presence of a statistically significant difference between the experiences of BME and White staff may be caused by a variety of factors. Whether such differences are of regulatory significance will depend on individual trusts' circumstances.

Indicator 4, access to non-mandatory training and CPD, is not included in the above summary due to data quality concerns.

Box 1: The 9 WRES Indicators

1a	Proportion of clinical (nursing and midwifery) staff in senior roles, band 8a+
1b	Proportion of non-clinical staff in senior roles, band 8+
2	Proportions of shortlisted staff being appointed to positions
3	Proportion of staff entering formal disciplinary processes
4	Proportion of staff accessing non-mandatory training and CPD
5	Staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months
6	Staff experiencing harassment, bullying or abuse from staff in the last 12 months
7	Staff believing that the trust provides equal opportunities for career progression or promotion
8	Staff experiencing discrimination at work from a manager / team leader or other colleague
9	Board compared to overall staff demographic

Sources: 1 to 4 and 9: ESR, 5 - 8 : NHS Staff Survey

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Indicators

WRES Indicators from ESR (HR data) (*)	BME Staff	White Staff	Are there significant differences between…		
			BME and White staff?	Last year and this year? (BME staff)	
1a. Proportion of clinical (nursing and midwifery) staff in senior roles, band 8a+	3.4%	8.1%	●	-0.1%	➡
1b. Proportion of non-clinical staff in senior roles, band 8+	6.1%	6.5%	●	-0.6%	➡
2. Proportions of shortlisted candidates being appointed to positions	14.4%	18.2%	●	-20.0%	🔻
3. Proportion of staff entering formal disciplinary processes	4.7%	2.2%	●	1.9%	🔻
4. Proportion of staff accessing non-mandatory training and CPD	12.4%	20.2%	Not assessed		

WRES Indicators from the NHS staff survey (**)		Proportion of respondents answering "Yes"			Are there significant differences between…		
		BME staff	White staff	All staff	BME and white staff?	This trust and its peer group?	Last year and this year? (BME)
5. Staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months	Trust	39.3%	29.8%	31.6%	●	●	3.5% ➡
	Peer group	33.1%	26.0%	27.1%			
6. Staff experiencing harassment, bullying or abuse from staff in the last 12 months	Trust	25.5%	23.9%	24.4%	●	●	-2.7% ➡
	Peer group	25.0%	20.4%	21.5%			
7. Staff believing that the trust provides equal opportunities for career progression or promotion	Trust	74.4%	84.4%	82.4%	●	●	3.2% ➡
	Peer group	72.6%	87.7%	84.8%			
8. Staff experiencing discrimination at work from a manager / team leader or other colleague?	Trust	13.3%	6.9%	8.1%	●	●	-2.8% ➡
	Peer group	13.5%	5.5%	6.9%			

Trust staffing numbers (*)		2019			2018		
9. [BME Voting Board Members] and Board compared to overall staff demographic		[1]	●		[2]	●	

Key

●	Statistically significant difference
●	Not statistically significant
●	Negative finding
●	Positive finding
○	Statistical analysis not undertaken as less than 30 BME staff responded
🡡	Statistically significant improvement
➡	No statistically significant change
🔻	Statistically significant deterioration

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Contextual data

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Trust staffing numbers (*)		2019	2018
BME staff		1,477	1,597
White staff		4,535	5,414
BME Voting Board Members		1	2
White Voting Board Members		12	11

NHS Staff Survey Details (**)		2019	2018
Sampling method	Trust	Census	Census
Total number of recipients (ineligible staff removed)	Trust	4,724	4,905
Response rate from total recipients (rec. min. 50%)	Trust	48.3%	43.0%
	Peer group	49.2%	47.9%

Trusts are encouraged to perform a census rather than a basic or extended sample in order to best understand experiences of different staff groups and to get more of their staff to participate in the survey so the trust can better understand issues affecting their staff. CQC inspection staff should follow up on what the trust is doing to understand the potential underlying causes and improve the experience of staff.

(*) SOURCES: NHS England (31/03/2019)   (**) SOURCES: NHS Staff Survey (2019)

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Data quality

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Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

	Provider		National Average	
Results shown as a percentage of denominator	**Sep 19**	**Apr 20**	**Sep 19**	**Apr 20**
Data quality measures - Percentage (MHS-DQM01 - MHS-DQM11, MHS-DQM18 - MHS-DQM20, MHS-DQM31 - MHS-DQM33)				
MHS-DQM01 NHS Number	100%	100%	96%	97%
MHS-DQM02 Postcode Of Usual Address	99%	99%	99%	98%
MHS-DQM03 Person Birth Date	100%	100%	100%	100%
MHS-DQM04 Person Stated Gender Code	100%	100%	99%	99%
MHS-DQM05 Ethnic Category Code	93%	94%	81%	81%
MHS-DQM06 General Medical Practice Code (Patient Registration)	99%	97%	98%	97%
MHS-DQM07 Mental Health Act Legal Status Classification Code	60%	63%	93%	93%
MHS-DQM08 Treatment Function Code (Mental Health)	99%	98%	95%	96%
MHS-DQM09 Organisation Site Identifier (Of Treatment)	100%	100%	92%	97%
MHS-DQM10 Primary Reason for Referral (Mental Health)	69%	87%	49%	57%
MHS-DQM11 Care Professional Service or Team Type Association (Mental Health)	96%	95%	88%	90%
MHS-DQM18 Service Or Team Type Referred To (Mental Health)	95%	90%	88%	87%
MHS-DQM20 Clinical Response Priority Type	91%	96%	96%	98%
Data quality commissioner - Percentage (MHS-DQM12 - MHS-DQM16)				
MHS-DQM12 Organisation Identifier (Of Commissioner) - Referral	100%	100%	98%	99%
MHS-DQM13 Organisation Identifier (Of Commissioner) - Contact	100%	100%	98%	98%
MHS-DQM14 Organisation Identifier (Of Commissioner) - Indirect Activity	not available	not available	96%	95%
Data Integrity Measures - Count / Percent (MHS-DIM01 - MHS-DIM03)				
MHS-DIM01 Referrals to CYP-MH services starting in RP	5%	5%	48%	4%
MHS-DIM02 Referrals to Eating Disorder services starting in RP	5%	not available	2%	2%
MHS-DIM03 Coded Procedure (SNOMED Stop Clock for ED)	not available	not available	14%	13%
MHS-DIM04 Care contact time (Hour)	49%	43%	42%	38%
MHS-DIM05 Care contact time (Midnight)	0%	0%	1%	1%
MHS-DIM06 Onward referral time (Hour)	4%	4%	8%	10%
MHS-DIM07 Onward referral time (Midnight)	not available	not available	0%	0%
MHS-DIM08 Indirect activity time (Hour)	not available	not available	30%	30%
MHS-DIM09 Indirect activity time (Midnight)	not available	not available	2%	2%
MHS-DIM10 Discharge plan creation time (Hour)	not available	not available	14%	11%
MHS-DIM11 Discharge plan creation time (Midnight)	not available	not available	1%	0%
MHS-DIM12 Referral request received time (Hour)	4%	4%	30%	27%
MHS-DIM13 Referral request received time (Midnight)	0%	0%	15%	12%
MHS-DIM14 Service discharge time (Hour)	43%	29%	18%	16%
MHS-DIM15 Service discharge time (Midnight)	3%	2%	5%	5%
MHS-DQM15 Organisation Identifier (Of Commissioner) - Group Session	not available	not available	99%	99%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Data quality

	MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN	Table of Contents
MHS-DQM16 Organisation Identifier (Of Commissioner) - Hospital Provider Spell Commissioner								100%	100%	97%	98%
MHS-DQM31 Hospital Bed Type (Mental Health)								100%	100%	96%	93%
MHS-DQM32 Referred out of area reason (adult acute mental health)								100%	not available	91%	88%
MHS-DQM33 Ex-British armed forces indicator								22%	23%	43%	51%
MHS-DQM34 Source of Referral								99%	100%	95%	95%
MHS-DQM35 Consultation medium used								95%	97%	93%	92%
MHS-DQM37 Activity location type code								97%	72%	69%	64%
MHS-DQM38 Delayed discharge reason								100%	100%	97%	96%
MHS-DQM39 Delayed discharge attributable to								98%	91%	93%	94%
MHS-DQM42 Care plan type								100%	100%	100%	100%
MHS-DQM45 Provisional Diagnosis date								100%	100%	93%	96%
MHS-DQM46 Primary Diagnosis date								98%	99%	95%	97%
MHS-DQM47 Secondary Diagnosis date								96%	95%	90%	99%
MHS-DQM48 Attended or did not attend								100%	100%	98%	98%
MHS-DQM51 Referral closure reason								100%	100%	88%	93%
MHS-DQM52 Estimated discharge date								16%	40%	48%	50%
MHS-DQM53 Specialised mental health service code - Referral								not available	not available	36%	52%
MHS-DQM54 Specialised mental health service code - Contact								not available	not available	75%	90%
MHS-DQM55 Specialised mental health service code - Ward Stay								not available	100%	81%	97%
MHS-DQM56 Delayed discharge; Local Authority of responsibility								not available	not available	not available	25%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN > Community

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CQUIN - Community Mental Health Services

- CQUIN is a system introduced in 2009 to make a proportion of healthcare providers' income conditional on demonstrating improvements in quality and innovation in specified areas of care.
- People with severe mental illness are at increased risk of poor physical health and their life expectancy is reduced by an average of 15–20 years, most commonly due to preventable physical illness. This CQUIN feature page aims to encourage improvement in physical healthcare provision for people with severe mental illness by monitoring screening and intervention for seven key cardiometabolic risk factors.
- The percentage of patients in the provider's community MH services sample who were CQUIN compliant for all seven risk factors was 94%. This does not meet the threshold for payment of 75%.
- The average rate of screening refusal across the seven risk factors was 23%. High rates of refusal of screening could indicate that patients are not being given enough information regarding screening and risk for physical health conditions.
- The provider is in the top 25% of providers nationally for screening for seven CQUIN measure(s), the middle 50% for zero CQUIN measure(s), and the bottom 25% for zero CQUIN measure(s).

Number of community MH patients in provider sample		98
Proportion of trust sample CQUIN compliant for all risk factors	Trust	94%
	National average	49%
Average rate of refusal of screening across all risk factors	Trust	23%
	National average	10%

Proportion of community MH sample CQUIN compliant for all risk factors over time

Provider

National Average

Threshhold for Payment

2017/2018   2018/2019

CQUIN compliance is determined by whether each patient has been offered screening, and if required, intervention for each risk factor. A patient is CQUIN compliant for a risk factor if there is documented evidence of screening being carried out or refused; **and** where screening is carried out and intervention is found to be required, there is documented evidence of intervention being carried out or refused.

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN > Community

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| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | Table of Contents |

CQUIN - Community Mental Health Services

Measure	2017/2018	2018/2019	National Average	Comparison to other providers
Smoking status	70%	100%	85%	32% — 76% — 95% — 100%
Alcohol intake	79%	99%	84%	31% — 76% — 94% — 100%
Substance misuse	76%	100%	83%	28% — 75% — 93% — 100%
Body Mass Index (BMI)	51%	98%	75%	20% — 60% — 91% — 100%
Blood pressure	47%	98%	76%	28% — 61% — 90% — 100%
Glucose regulation	33%	100%	70%	0% — 52% — 87% — 100%
Blood lipids	18%	100%	68%	0% — 47% — 86% — 100%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN > EIP

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CQUIN - Early Intervention in Psychosis (EIP) services

- CQUIN is a system introduced in 2009 to make a proportion of healthcare providers' income conditional on demonstrating improvements in quality and innovation in specified areas of care.
- People with severe mental illness are at increased risk of poor physical health and their life expectancy is reduced by an average of 15–20 years, most commonly due to preventable physical illness. This CQUIN feature page aims to encourage improvement in physical healthcare provision for people with severe mental illness by monitoring screening and intervention for seven key cardiometabolic risk factors.
- The percentage of patients in the provider's EIP services sample who were CQUIN compliant for all seven risk factors was 50%. This does not meet the threshold for payment of 90%.
- The average rate of screening refusal across the seven risk factors was NA. High rates of refusal of screening could indicate that patients are not being given enough information regarding screening and risk for physical health conditions.
- The provider is in the top 25% of providers nationally for screening for four CQUIN measure(s), the middle 50% for two CQUIN measure(s), and the bottom 25% for zero CQUIN measure(s).

Number of EIP patients in provider sample		270
Proportion of trust sample CQUIN compliant for all risk factors	Trust	50%
	National average	56%
Average rate of refusal of screening across all risk factors	Trust	NA
	National average	NA

Proportion of EIP sample CQUIN compliant for all risk factors over time

CQUIN compliance is determined by whether each patient has been offered screening, and if required, intervention for each risk factor. A patient is CQUIN compliant for a risk factor if there is documented evidence of screening being carried out or refused; **and** where screening is carried out and intervention is found to be required, there is documented evidence of intervention being carried out or refused.

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN > EIP

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CQUIN - Early Intervention in Psychosis (EIP) services

Measure	2017/2018	2018/2019	National Average	Comparison to other providers
Smoking status	97%	98%	89%	62% 80% 94% 98%
Alcohol intake	92%	NA	88%	Not applicable
Substance misuse	93%	98%	90%	62% 81% 94% 99%
Body Mass Index (BMI)	68%	94%	79%	20% 65% 93% 98%
Blood pressure	81%	95%	81%	36% 67% 94% 99%
Glucose regulation	44%	77%	72%	0% 53% 91% 97%
Blood lipids	36%	74%	71%	0% 50% 89% 96%

Essex Partnership University NHS Foundation Trust (R1L)
Definitions > Key

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Performance level

- MB Much better
- B Better
- S About the same
- W Worse
- MW Much worse
- ! Non-submission
- ○ No data

Performance change

- ⬆ Improving
- ➡ About the same
- ⬇ Declining

Ratings

- O Outstanding
- G Good
- RI Requires improvement
- I Inadequate
- NR* Inspected but not formally rated
- NA Not rated

Understanding data

The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

n/a Value is not applicable
- Data is not available for trust or time period.
* Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are supressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- **Statistical Methods of Analysis Guidance**

- **Indicator Guidance**

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Essex Partnership University NHS Foundation Trust (R1L)
Definitions > Data

Inspectors can click the link below to access a data sheet which gives further details about the indicators in the Intelligence section of the tool. Trusts can view their individual data sheets on the online website.

Please note that the data sheet is a static snapshot that represents the indicators at the point the tool was last shared with providers, which generally occurs once every two months. For CQC staff, the data in this PDF report is live and some indicators may have been updated since the reports were last shared. However, this refreshed data won't be reflected in the data sheet until the next time Insight is shared with providers.

Data Sheet

Essex Partnership University NHS Foundation Trust (R1L)
Definitions > Appendix 1

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Registered Locations

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	People detained under the Mental Health Act
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Mental Health
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Chelmer & Stort Mental Health Wards - R1LZ3	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Chelmer & Stort Mental Health Wards - R1LZ3	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Chelmer & Stort Mental Health Wards - R1LZ3	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Older People
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Colchester Hospital Mental Health Wards - R1LY2	30/07/2019	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Landemere Centre Mental Health Wards - R1LG7	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landemere Centre Mental Health Wards - R1LG7	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Landemere Centre Mental Health Wards - R1LG7	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Landemere Centre Mental Health Wards - R1LG7	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Mental Health
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Older People
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Dementia

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Older People
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Dementia
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Physical Disability
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	Mental Health

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Rehabilitation services	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	Younger Adults
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	People who misuse drugs and alcohol
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	Older People

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	People who misuse drugs and alcohol
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	Older People
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors treatment service	Physical Disability
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	Younger Adults
St. Helen's Street - R1LXD		Suffolk	MH & CHS Lincolnshire & Leicestershire	Doctors consultation service	Physical Disability
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
The St Aubyn Centre - R1L22	02/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and	Younger Adults

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
				problems with substance misuse	
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community based services for people with a learning disability	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community based services for people with mental health needs	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community healthcare service	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Lincolnshire & Leicestershire	Community based services for people who misuse substances	Whole Population
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Lincolnshire & Leicestershire	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health