CQC Insight for NHS Trusts and Community Interest Companies that provide Mental Health Services

Essex Partnership University NHS Foundation Trust

Please email MentalHealthInsight@cqc.org.uk with any queries about access, feedback or questions about the content of CQC Insight for NHS mental health services.

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What we've updated since August 2021

Sharing with providers

We will share the Insight reports with NHS providers during October 2021 and will work towards sharing an updated version with them again in December 2021.

Covid-19

Covid-19 has had an impact on some data sets. Analyst and inspection teams will take the effects of Covid-19 into account when interpreting analysis. Publication of some data sets is suspended. Data will be refreshed as soon as it is available.

Facts, figures and ratings

Refreshed content:

- Patient contacts – MHSDS Monthly Activity
- Resources – Electronic Staff Records (ESR)
- Ratings

Intelligence analysis

Refreshed data sources:

- Care Quality Commission – MHA Deaths of Detained Patients*
- Care Quality Commission (CQC) – Whistleblowing
- Central Alerting System (CAS) – Patient Safety Alerts
- Electronic Staff Records (ESR) – Staff Sickness
- General Medical Council (GMC) – Enhanced Monitoring
- NHS Digital – Data Quality Maturity Index (DQMI)
- NHS Digital – Mental Health Services Data Set (MHSDS) Monthly Restrictive Interventions
- NHS Digital – Out of Area Placements
- NHS England & NHS Improvement – National Reporting and Learning System (NRLS)

*We have reinstated an indicator on the number of deaths of patients detained under the Mental Health Act due to suicide/suspected suicide based on notifications to CQC. Please see our indicators and methodology guidance for details.

We have taken a decision to temporarily suspend an indicator on consistency of reporting to NRLS while we undertake work to improve the timeliness of the analysis. Please see our guidance documents for a full list of indicators currently suspended from Insight.

Featured data sources

Refreshed content:

Mental Health Act
- Mental Health Act Complaints
- Deaths of Detained Patients

Incidents
- Incidents reported to National Reporting and Learning System (NRLS)
- Notifications and whistleblowing to CQC
- Safeguarding alerts to CQC
- Never Events/Serious incidents reported to Strategic Executive Information System (StEIS)

ESR – Staff FTE and Turnover Rates

Data Quality – MHSDS Monthly Statistics – Provider level data quality measures

Please email MentalHealthInsight@cqc.org.uk with any queries about access, feedback or questions about the content of CQC Insight for NHS mental health services.

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CQC Mental Health NHS Insight
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Facts, figures and ratings

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Contextual information relating to the trust/provider, inpatient and community-based services
- Links to externally published assessments of CCG commissioning of mental health services
- Activity levels at provider, inpatient and community-based services level
- Staffing capacity, turnover and sickness; financial information

- Ratings data at provider and core service level; changes over time in the ratings
- An indication of the changes in intelligence

Intelligence analysis

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

- Intelligence overview of key messages for trust/provider, inpatient and community-based services

- Indicator detail pages - for trust/provider, inpatient and community-based services

Featured data sources

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN

- Mental Health Act
- Incidents (mortality, notifications, incidents reported to StEIS and NRLS)
- Electronic Staff Records (ESR)
- Patient-Led Assessments of the Care Environment (PLACE) scores
- Delayed transfers of care

- Community Mental Health Survey
- NHS Staff Survey
- Workforce Race Equality Standard (WRES)
- Provider level data quality measures for MHSDS
- Commissioning for Quality and Innovation (CQUIN)

Definitions

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES

KEY	DATA	APPENDIX 1

- Key of symbols and colours
- Data definitions and download

- Locations registered with CQC

Please email MentalHealthInsight@cqc.org.uk with any queries about access, feedback or questions about the content of CQC Insight for NHS mental health services.

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level > Activity

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Trust level rating:

Date of last inspection: 07/06/2021
Date of publication: 15/09/2021

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI 09/10/2019	**G** 09/10/2019	**O** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019

Provider type: Mental Health - FT

Organisational context

This is a main provider for the following local authorities:

The main clinical commissioning groups for this provider are: Information not currently available

Assessments of CCGs can be found at:

- Mental Health Five Year Forward View Dashboard

- NHS RightCare CCG data packs

Link to PHE's Mental Health fingertips tools

Registered locations

For detailed information about the registered locations please refer to the Definitions and Appendices section.

Population estimate: 2,500,000

People in contact with services at the end of 30/06/2021	Adult mental health services	Learning disability and autism services	Children and young people's services
People in contact with services	29010	730	75
All contacts	43170	-	-
Attended contacts	37920	-	1690
Open referrals	37750	3040	80
Open ward stays	485	40	25
People discharged from the service	7315	-	220
People assigned to a Mental Health Care Cluster	16680	-	-
People in contact with mental health services aged 0 to 18	-	-	485

People in contact with adult mental health services	At the end of 31/12/2020	At the end of 30/06/2021
At the end of the reporting period	29280	29010
On CPA at the end of the reporting period	4120	
On CPA for 12 months at the end of the reporting period	2700	
On CPA for 12 months with review at the end of the reporting period	2335	
People with a crisis plan in place at the end of the reporting period	11540	10030

People in contact with mental health services on CPA aged 18-69 at the end of the reporting period	At the end of 31/12/2020		At the end of 30/06/2021	
	Provider	England	Provider	England
On Care Programme Approach (CPA) aged 18-69 at the end of the reporting period	3470	126323		
Aged 18-69 on CPA at the end of the reporting period in settled accommodation	935	70827		
Proportion of aged 18-69 on CPA at the end of the reporting period in settled accommodation	27.0%	56.1%		
Aged 18-69 on CPA at the end of the reporting period in employment	610	11016		
Proportion aged 18-69 on CPA at the end of the reporting period in employment	18.0%	8.7%		

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level continued

Trust level rating:

Date of last inspection: 07/06/2021
Date of publication: 15/09/2021

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI 09/10/2019	**G** 09/10/2019	**O** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019

Provider type: Mental Health - FT

Resources

FTE Staff; Jul 21

Admin & Support	1,432.0
AHP/STT Support	327.5
Allied Health Professional/ Scientific, Therapeutic and Technical	610.7
Healthcare Assistant	867.1
Medical and Dental	223.1
Not Specified	0.0
Nursing & Midwifery	1,400.6
Nursing Associates & Trainees	4.0
All	**4,865.0**

Staff turnover (FTE); Aug 20 - Jul 21

	Average FTE	Total Leavers	Turnover
Admin & Support	1,333.4	118.8	8.9%
AHP/STT Support	287.0	53.7	18.7%
Allied Health Professional/ Scientific, Therapeutic and Technical	593.8	75.7	12.7%
Healthcare Assistant	829.7	73.3	8.8%
Medical and Dental	205.4	47.7	23.2%
Nursing & Midwifery	1,393.6	109.9	7.9%
Nursing Associates & Trainees	2.9	0.0	0.0%
All	**4,645.7**	**479.1**	**10.3%**

Staff sickness; Aug 20 - Jul 21

	Staff Days	Sick Days	Sick Rate
Admin & Support	484,729	21,412	4.4%
AHP/STT Support	104,470	3,808	3.6%
Allied Health Professional/ Scientific, Therapeutic and Technical	216,210	6,090	2.8%
Healthcare Assistant	303,074	24,172	8.0%
Medical and Dental	74,896	2,213	3.0%
Nursing & Midwifery	508,098	25,485	5.0%
Nursing Associates & Trainees	645	3	0.5%
All	**1,692,122**	**83,182**	**4.9%**

Source: ESR

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Trust level continued

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

Trust level rating:

Date of last inspection: 07/06/2021
Date of publication: 15/09/2021

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI 09/10/2019	**G** 09/10/2019	**O** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019

Provider type: Mental Health - FT

Finance and governance	Previous	Latest	Change	National comparison
Projected surplus [£000s] (deficit)		Data not available		
Turnover [£000s]	318,734	325,388	(2%)	
NHSI Single Oversight Framework segmentation	Providers offered targeted support	Providers offered targeted support	NA	S

Please note that the Single Oversight Framework segmentation data is not currently being refreshed, due to the previous oversight framework being replaced by a new NHS Systems Oversight Framework for 2021/22. We will update Insight with the new framework segmentations when the full data is available. In the meantime, please see a list of trusts and systems that have been placed into the Recovery Support Programme (replacing Special Measures from the previous framework) here: https://www.england.nhs.uk/system-and-organisational-oversight/national-recovery-support-programme, and information for providers on the CQC website here: https://www.cqc.org.uk/guidance-providers/nhs-trusts/mandated-support-recovery-support-programme.

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

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Ratings for inpatient core services:	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (09/10/2019)	**RI** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**RI** 09/10/2019	**RI** 09/10/2019	**RI** 09/10/2019
Long stay/rehabilitation mental health wards for working age adults (09/10/2019)	**G** 09/10/2019	**RI** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019
Forensic inpatient/secure wards (26/07/2018)	**RI** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018
Child and adolescent mental health wards (15/09/2021)	**I** 15/09/2021		**I** 15/09/2021		**I** 15/09/2021	**I** 15/09/2021
Wards for older people with mental health problems (09/10/2019)	**RI** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**RI** 09/10/2019	**G** 09/10/2019	**RI** 09/10/2019
Wards for people with learning disabilities or autism (26/07/2018)	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018

Admissions, discharges and bed days

Activity	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21
Admissions to hospital	175	185	240	270	230	265
Discharges from hospital	170	175	230	235	210	295
Bed days	13580	12155	13670	15385	14300	15765
Days of delayed discharge	95	75	105	145	155	100
Under 16 bed days on adult wards	*	*	*	*	*	*
Age 16 bed days on adult wards	*	*	*	*	*	*
Age 17 bed days on adult wards	*	5	*	*	25	*

Open ward stays

Inpatient service	At the end of 31/12/2020	At the end of 30/06/2021
Adult mental health services	375	485
Adult acute mental health care	185	265
Specialised adult mental health services	95	125

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Inpatient services

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Ratings for inpatient core services:

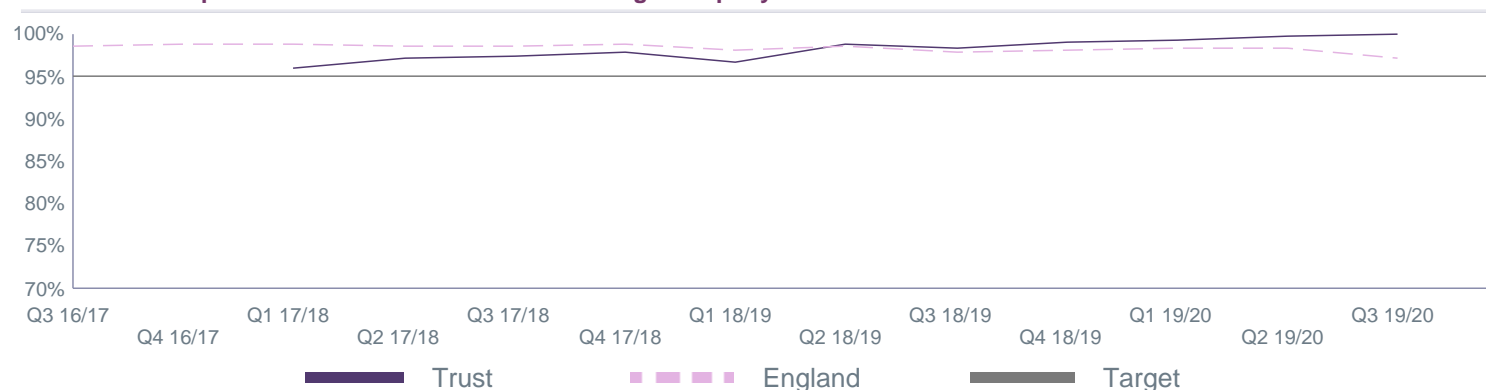|	Safe	Effective	Caring	Responsive	Well led	Overall
Acute wards for adults of working age and psychiatric intensive care units (09/10/2019)	**RI** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**RI** 09/10/2019	**RI** 09/10/2019	**RI** 09/10/2019
Long stay/rehabilitation mental health wards for working age adults (09/10/2019)	**G** 09/10/2019	**RI** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019
Forensic inpatient/secure wards (26/07/2018)	**RI** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018
Child and adolescent mental health wards (15/09/2021)	**I** 15/09/2021		**I** 15/09/2021		**I** 15/09/2021	**I** 15/09/2021
Wards for older people with mental health problems (09/10/2019)	**RI** 09/10/2019	**G** 09/10/2019	**G** 09/10/2019	**RI** 09/10/2019	**G** 09/10/2019	**RI** 09/10/2019
Wards for people with learning disabilities or autism (26/07/2018)	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018	**G** 26/07/2018

Age profiles

Age profile	Open hospital spells at the end of 30/06/2021
0 – 18	30
19 – 64	370
65 and over	120

Age profile	Subject to detention at end of 30/06/2021
0 – 17	25
18 – 64	270
65 and over	65

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Community-based services

Insight
CareQuality Commission

TRUST	INPATIENT SERVICES	COMMUNITY-BASED SERVICES	RATINGS

Ratings for community-based core services:

	Safe	Effective	Caring	Responsive	Well led	Overall
Community-based mental health services for adults of working age (26/07/2018)	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Mental health crisis services and health-based places of safety (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA
Community-based mental health services for older people (26/07/2018)	RI 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018
Community mental health services for people with learning disabilities or autism (26/07/2018)	G 26/07/2018	G 26/07/2018	O 26/07/2018	G 26/07/2018	G 26/07/2018	G 26/07/2018

Proportion of admissions to acute wards gate kept by the crisis resolution home treatment team

Legend: Trust | England | Target
X-axis: Q3 16/17, Q4 16/17, Q1 17/18, Q2 17/18, Q3 17/18, Q4 17/18, Q1 18/19, Q2 18/19, Q3 18/19, Q4 18/19, Q1 19/20, Q2 19/20, Q3 19/20

Contact with specialist community teams:

Contacts at 30/06/2021	All Contacts	Attended contacts
Crisis resolution service or home treatment team	2825	2690
Memory services team	1940	1750
Perinatal mental health team	3105	2815

Seven day follow up of patients on Care Programme Approach (CPA):

	Trust	England Average
2018/19 Q3	92.4%	95.5%
2018/19 Q4	93.3%	95.8%
2019/20 Q1	90.6%	95.1%
2019/20 Q2	86.5%	94.5%
2019/20 Q3	100%	95.5%

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings overview

TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | **RATINGS**

This page displays the latest ratings and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led), inpatient and community mental health services and to the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is improving

• Safe, Well led performance is improving

• Responsive performance is stable

• Trust wide indicators, Inpatient services performance is improving

	Safe ↑	Effective NA	Caring NA	Responsive ➡	Well led ↑	Overall ↑	
Overall	RI	G	O	G	G	G	
Inpatient services — Acute wards for adults of working age and psychiatric intensive care units	RI	G	G	RI	RI	RI	↑
Long stay/rehabilitation mental health wards for working age adults	G	RI	G	G	G	G	
Forensic inpatient/secure wards	RI	G	G	G	G	G	
Child and adolescent mental health wards	I		I		I	I	
Wards for older people with mental health problems	RI	G	G	RI	G	RI	
Wards for people with learning disabilities or autism	G	G	G	G	G	G	
Community-based services — Community-based mental health services for adults of working age	G	G	G	G	G	G	NA
Mental health crisis services and health-based places of safety	RI	G	G	G	G	G	
Specialist community mental health services for children and young people	NA	NA	NA	NA	NA	NA	
Community-based mental health services for older people	RI	G	G	G	G	G	
Community mental health services for people with learning disabilities or autism	G	G	O	G	G	G	

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

Insight MH NHS
CareQuality Commission

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays the latest ratings for any community health services provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

- Overall performance for this trust is improving

- Safe, Well led performance is improving

- Responsive performance is stable

- Trust wide indicators, Inpatient services performance is improving

Community health services

	Safe ↑	Effective NA	Caring NA	Responsive →	Well led ↑	Overall ↑
Overall	RI	G	O	G	G	G
Community health services for adults	G	G	G	G	G	G
Community health services for children, young people and families	G	G	O	G	G	G
Community health inpatient services	G	G	G	G	G	G
Community end of life care	G	G	O	O	G	O
Urgent care services	NA	NA	NA	NA	NA	NA
Community dental services	NA	NA	NA	NA	NA	NA
HIV and sexual health services	NA	NA	NA	NA	NA	NA

Essex Partnership University NHS Foundation Trust (R1L)
Facts and figures > Ratings continued

| TRUST | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | RATINGS |

This page displays the latest ratings for any additional core service provided and the direction of travel for intelligence indicators that relate to the five key questions (safe, effective, caring, responsive and well-led) for the trust overall.

Key messages

Intelligence indicates that:

• Overall performance for this trust is improving

• Safe, Well led performance is improving

• Responsive performance is stable

• Trust wide indicators, Inpatient services performance is improving

		Safe	Effective	Caring	Responsive	Well led	Overall
		↑	NA	NA	➡	↑	↑
	Overall	RI	G	O	G	G	G
Additional core services	Substance misuse services	RI	G	G	G	RI	RI

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 18 October 2021 |

| OVERVIEW | TRUST WIDE | INPATIENT SERVICES | COMMUNITY-BASED SERVICES |

Trust level rating:

Date of last inspection: 07/06/2021
Date of publication: 15/09/2021

	Safe	Effective	Caring	Responsive	Well led	Overall
	RI	G	O	G	G	G

Intelligence key messages

Trust-wide indicators

Of the 31 Trust wide indicators, 1 (3%) are categorised as much better, 2 (6%) as better, 1 (3%) as worse and 1 (3%) as much worse. 27 indicator(s) have been compared to data from 12 months previous, of which 8 (30%) have shown an improvement and 0 (0%) have shown a decline. Well led performance is improving. No key questions are declining.

Much better compared nationally	Much worse compared nationally	Improved
• Proportion of days sick in the last 12 months for Nursing Associates and Trainees	• Whistleblowing alerts received by the CQC that have been open for at least 10 weeks.	• Safety Culture • Quality of care • Morale • Staff Engagement • Health & wellbeing • Proportion staff believe they have adequate material resourcing (%) • Safe Environment - Violence • Proportion of days sick in the last 12 months for Nursing Associates and Trainees

Better compared nationally	Worse compared nationally	Declined
• Proportion staff believe they have adequate material resourcing (%) • Quality of care	• Proportion of Staff Doing Paid Overtime (%)	

Inpatient services indicators

Of the 39 Inpatient indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 0 (0%) as worse and 1 (3%) as much worse. 5 indicator(s) have been compared to data from 12 months previous, of which 1 (20%) have shown an improvement and 0 (0%) have shown a decline. No key questions are improving or declining.

Much better compared nationally	Much worse compared nationally	Improved
	• Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)	• Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)

Better compared nationally	Worse compared nationally	Declined

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Overview

Trust level rating:

Date of last inspection: 07/06/2021
Date of publication: 15/09/2021

Safe	Effective	Caring	Responsive	Well led	Overall
RI	G	O	G	G	G

Intelligence key messages

Community-based services indicators

Of the 10 Community indicators, 0 (0%) are categorised as much better, 0 (0%) as better, 0 (0%) as worse and 0 (0%) as much worse. No key questions are improving or declining.

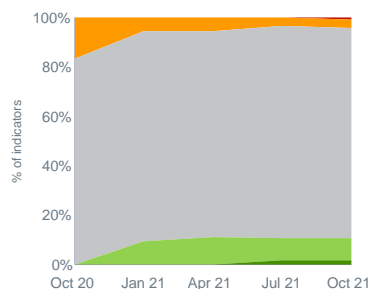| Much better compared nationally	Much worse compared nationally	Improved
Better compared nationally	Worse compared nationally	Declined

Essex Partnership University NHS Foundation Trust (R1L)
Intelligence > Trust-wide indicators

Insight MH NHS
CareQuality Commission

| OVERVIEW | **TRUST WIDE** | INPATIENT SERVICES | COMMUNITY-BASED SERVICES | |

What's the current performance of trust wide indicators?
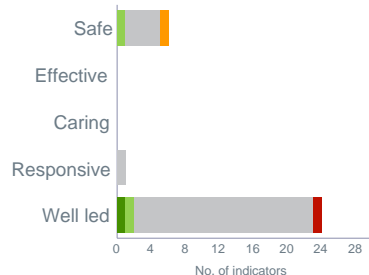
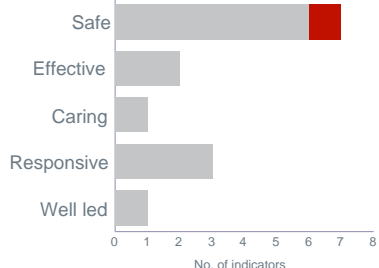### How have the performance of the trust-wide indicators changed over time?

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	**Latest**		
Safe	S1	**Proportion staff believe they have adequate material resourcing (%)** PICKER - NHS staff survey themes and questions (11 Mar 2021)	65.28%	61.82% Sep 19 - Dec 19	69.09% Sep 20 - Dec 20	⬆	B
	S2	**Proportion of Staff Doing Paid Overtime (%)** PICKER - NHS staff survey themes and questions (11 Mar 2021)	24.16%	29.78% Sep 19 - Dec 19	27.80% Sep 20 - Dec 20	➡	W
	S2	**Proportion of Staff Doing Unpaid Overtime (%)** PICKER - NHS staff survey themes and questions (11 Mar 2021)	60.61%	62.01% Sep 19 - Dec 19	61.69% Sep 20 - Dec 20	➡	S
	S5	**Proportion of patient safety incidents reported as resulting in harm (%)** NHS Improvement - OBIEE NRLS STEIS (09 Oct 2021)	40.7%	30.2% Sep 19 - Aug 20	30.0% Sep 20 - Aug 21	➡	S
	S6	**Central Alerting System (CAS): Composite indicator on dealing with (CAS) safety alerts indicators in a timely way** MHRA - CAS Alerts/CAS Open Alerts (23 Sep 2021)		NA	May 18 - Aug 21	NA	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts during the preceding 12 months, but which were still open on the date CQC extracted data		0 alerts still open Sep 19 - Aug 20	0 alerts still open Sep 20 - Aug 21	➡	S
		Central Alerting System (CAS): The number of alerts which CAS stipulated should have been closed by trusts more than 12 months before, but which were still open on the date CQC extracted data		0 alerts still open May 18 - Aug 19	0 alerts still open May 18 - Aug 20	➡	S
		Central Alerting System (CAS): The percentage of CAS alerts with closing dates during the preceding 12 months which the trust has closed late		<25% of alerts closed late Sep 19 - Aug 20	<25% of alerts closed late Sep 20 - Aug 21	➡	S
	S6	**Risk of under-reporting patient safety incidents to the National Reporting and Learning System (NRLS)** NHS Improvement - OBIEE NRLS STEIS (09 Oct 2021)	0.2	0.4 Sep 19 - Aug 20	0.4 Sep 20 - Aug 21	➡	S
Responsive	R3	**The average number of days per out of area placement** NHS Digital - NHS Digital- Out of area placements (09 Sep 2021)	16.0	14.7 Jul 19 - Jun 20	16.0 Jul 20 - Jun 21	➡	S
Well led	W1	**Proportion staff who know who senior managers are (%)** PICKER - NHS staff survey themes and questions (11 Mar 2021)	86.49%	86.94% Sep 19 - Dec 19	87.76% Sep 20 - Dec 20	➡	S
	W3	**Equality, diversity & inclusion** PICKER - NHS staff survey themes and questions (11 Mar 2021)	9.1	8.9 Sep 19 - Dec 19	9.0 Sep 20 - Dec 20	➡	S

Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
	W3	**General Medical Council (GMC) – enhanced monitoring** General Medical Council - GMC Enhanced Monitoring (09 Oct 2021)		No concerns Oct 20	No concerns Oct 21	➡	S
	W3	**General Medical Council (GMC) national training survey - trainees overall satisfaction** General Medical Council - GMC National Training Survey (28 Jul 2021)		-	In middle 50% of scores Apr 21 - May 21	NA	S
	W3	**Health & wellbeing** PICKER - NHS staff survey themes and questions (11 Mar 2021)	6.4	6.1 Sep 19 - Dec 19	6.4 Sep 20 - Dec 20	⬆	S
	W3	**Immediate managers** PICKER - NHS staff survey themes and questions (11 Mar 2021)	7.3	7.2 Sep 19 - Dec 19	7.3 Sep 20 - Dec 20	➡	S
	W3	**Morale** PICKER - NHS staff survey themes and questions (11 Mar 2021)	6.4	6.2 Sep 19 - Dec 19	6.4 Sep 20 - Dec 20	⬆	S
	W3	**Proportion of days sick in the last 12 months for Allied Health Professionals and Scientific, Therapeutic and Technical staff** Electronic Staff Record - CH MH Sickness (23 Sep 2021)	3.0%	3.0% Aug 19 - Jul 20	2.8% Aug 20 - Jul 21	➡	S
	W3	**Proportion of days sick in the last 12 months for Allied Healthcare Professionals and Scientific Therapeutic and Technical Support staff** Electronic Staff Record - CH MH Sickness (23 Sep 2021)	4.0%	4.1% Aug 19 - Jul 20	3.6% Aug 20 - Jul 21	➡	S
	W3	**Proportion of days sick in the last 12 months for Healthcare Assistants** Electronic Staff Record - CH MH Sickness (23 Sep 2021)	7.7%	6.6% Aug 19 - Jul 20	8.0% Aug 20 - Jul 21	➡	S
	W3	**Proportion of days sick in the last 12 months for Medical and Dental staff (%)** Electronic Staff Record - CH MH Sickness (23 Sep 2021)	2.0%	3.7% Aug 19 - Jul 20	3.0% Aug 20 - Jul 21	➡	S
	W3	**Proportion of days sick in the last 12 months for non-clinical staff (%)** Electronic Staff Record - CH MH Sickness (23 Sep 2021)	3.9%	5.1% Aug 19 - Jul 20	4.4% Aug 20 - Jul 21	➡	S
	W3	**Proportion of days sick in the last 12 months for Nursing and Midwifery staff (%)** Electronic Staff Record - CH MH Sickness (23 Sep 2021)	5.3%	4.7% Aug 19 - Jul 20	5.0% Aug 20 - Jul 21	➡	S
	W3	**Proportion of days sick in the last 12 months for Nursing Associates and Trainees** Electronic Staff Record - CH MH Sickness (23 Sep 2021)	5.6%	40.2% Aug 19 - Jul 20	0.5% Aug 20 - Jul 21	⬆	MB

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Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
	W3	**Proportion of Health Care Workers with direct patient care that have been vaccinated against seasonal influenza (%)** NHS England - Flu Vac (28 Jun 2021)	74.2%	62.0% Sep 19 - Feb 20	64.3% Sep 20 - Feb 21	→	S
	W3	**Quality of care** PICKER - NHS staff survey themes and questions (11 Mar 2021)	7.5	7.5 Sep 19 - Dec 19	7.6 Sep 20 - Dec 20	↑	B
	W3	**Safe Environment - Bullying & Harassment** PICKER - NHS staff survey themes and questions (11 Mar 2021)	8.2	7.9 Sep 19 - Dec 19	8.0 Sep 20 - Dec 20	→	S
	W3	**Safe Environment - Violence** PICKER - NHS staff survey themes and questions (11 Mar 2021)	9.4	9.4 Sep 19 - Dec 19	9.5 Sep 20 - Dec 20	↑	S
	W3	**Safety Culture** PICKER - NHS staff survey themes and questions (11 Mar 2021)	6.9	6.7 Sep 19 - Dec 19	6.9 Sep 20 - Dec 20	↑	S
	W3	**Staff Engagement** PICKER - NHS staff survey themes and questions (11 Mar 2021)	7.2	7.0 Sep 19 - Dec 19	7.2 Sep 20 - Dec 20	↑	S
	W3	**Team Working** PICKER - NHS staff survey themes and questions (11 Mar 2021)	7.0	6.9 Sep 19 - Dec 19	6.9 Sep 20 - Dec 20	→	S
	W3	**Whistleblowing alerts received by the CQC that have been open for at least 10 weeks.** Care Quality Commission - OBIEE Notifications/Whistle Blowing/Complaints (14 Oct 2021)		-	1 or more Oct 21	NA	MW
	W4	**Identified level of support needs by provider segmentation** NHS Improvement - SOF (15 Jun 2021)		Providers offered targeted support Jun 20	Providers offered targeted support Jun 21	→	S
	W6	**Overall Data Quality Maturity Index Score-monthly (%)** Monthly Data Quality Maturity Index (09 Oct 2021)	89.0%	93.8% Jun 20	94.2% Jun 21	NA	S

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What's the current performance?

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	Latest		
Safe	S1	**PLACE (patient-led assessments of the care environment) score for cleanliness of environment** NHS Digital - PLACE (30 Jan 2020)	98.6%	99.7% Mar 18 - Jun 18	99.5% Sep 19 - Nov 19	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for condition, appearance and maintenance** NHS Digital - PLACE (30 Jan 2020)	95.7%	96.7% Mar 18 - Jun 18	97.2% Sep 19 - Nov 19	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for dementia** NHS Digital - PLACE (30 Jan 2020)	89.5%	87.5% Mar 18 - Jun 18	95.1% Sep 19 - Nov 19	NA	S
	S1	**PLACE (patient-led assessments of the care environment) score for disability** NHS Digital - PLACE (30 Jan 2020)	87.3%	90.4% Mar 18 - Jun 18	84.7% Sep 19 - Nov 19	NA	S
	S2	**High rates of restrictive interventions** NHS Digital - NHS Digital - MHSDS monthly Restrictive Interventions (20 Sep 2021)	1.9	-	1.0 Jun 21	NA	S
	S2	**Low rates of restrictive interventions** NHS Digital - NHS Digital - MHSDS monthly Restrictive Interventions (20 Sep 2021)	1.9	-	1.0 Jun 21	NA	S
	S2	**Non-submission of restrictive interventions data to the MHSDS** NHS Digital - NHS Digital - MHSDS monthly Restrictive Interventions (20 Sep 2021)		-	Data submitted Jun 21	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	36.4 Feb 19 - Jan 20	90.9 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	1.0 Feb 19 - Jan 20	2.5 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of formal seclusion per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	13.0 Feb 19 - Jan 20	31.9 May 20 - Apr 21	NA	

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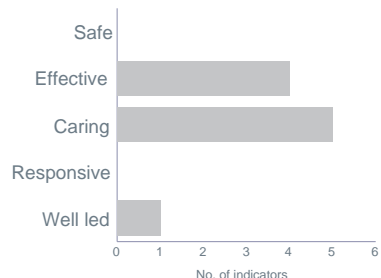| OVERVIEW	TRUST WIDE	INPATIENT SERVICES	COMMUNITY-BASED SERVICES

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	181.8 Feb 19 - Jan 20	427.3 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	46.2 Feb 19 - Jan 20	81.8 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	15.5 Feb 19 - Jan 20	35.0 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of physical restraint (excluding prone) per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	41.9 Feb 19 - Jan 20	124.3 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of prone restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	18.2 Feb 19 - Jan 20	9.1 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of prone restraint per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	7.7 Feb 19 - Jan 20	9.1 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	3.1 Feb 19 - Jan 20	1.7 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of prone restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	4.1 Feb 19 - Jan 20	9.5 May 20 - Apr 21	NA	

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	218.2 Feb 19 - Jan 20	445.5 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of restraint per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	53.8 Feb 19 - Jan 20	100.0 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	22.4 Feb 19 - Jan 20	47.7 May 20 - Apr 21	NA	
	S2	**Rate of recorded uses of restraint per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	47.2 Feb 19 - Jan 20	150.5 May 20 - Apr 21	NA	
	S5	**Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)** MHA Deaths of Detained Patients (09 Oct 2021)		Data suppressed Sep 19 - Aug 20	Data suppressed Oct 20 - Sep 21	⬆	MW
	S5	**Rate of recorded assaults on patients by other patients per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	-	9.1 May 20 - Apr 21	NA	
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	1.7 Feb 19 - Jan 20	2.4 May 20 - Apr 21	NA	
	S5	**Rate of recorded assaults on patients by other patients per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	17.9 Feb 19 - Jan 20	108.6 May 20 - Apr 21	NA	

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Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	Latest		
	S5	**Rate of recorded self-harm per 100 learning disability inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	81.8 Feb 19 - Jan 20	127.3 May 20 - Apr 21	NA	
	S5	**Rate of recorded self-harm per 100 learning disability inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	30.8 Feb 19 - Jan 20	81.8 May 20 - Apr 21	NA	
	S5	**Rate of recorded self-harm per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	18.7 Feb 19 - Jan 20	41.3 May 20 - Apr 21	NA	
	S5	**Rate of recorded self-harm per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Assault Seclusion Self Harm Restraint) (09 Aug 2021)	-	63.4 Feb 19 - Jan 20	127.6 May 20 - Apr 21	NA	
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on general non-secure (level 0) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (12 Aug 2021)	-	3.0 Feb 19 - Jan 20	2.6 May 20 - Apr 21	NA	
	S5	**Rate of recorded unauthorised absences per 100 mental health inpatients on secure (level 1-3) wards** NHS Digital - MHSDS (CQC Absence Without Leave) (12 Aug 2021)	-	4.9 Feb 19 - Jan 20	2.9 May 20 - Apr 21	NA	
Effective	E1	**PLACE (patient-led assessments of the care environment) score for food** NHS Digital - PLACE (30 Jan 2020)	92.8%	90.0% Mar 18 - Jun 18	90.5% Sep 19 - Nov 19	NA	Ⓢ
	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients** Care Quality Commission - MHA Visits - Ward Level (03 Dec 2020)	99.7%	100.0% Mar 18 - Feb 19	100.0% Mar 19 - Feb 20	➡	Ⓢ
Caring	C3	**PLACE (patient-led assessments of the care environment) score for privacy, dignity and well being** NHS Digital - PLACE (30 Jan 2020)	91.9%	89.2% Mar 18 - Jun 18	84.9% Sep 19 - Nov 19	NA	Ⓢ

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Key question	KLOE	Indicator	National average	Performance Previous	Performance Latest	Change	National comparison
Responsive	R3	**Bed occupancy: Occupancy ratio, looking at the average daily number of available and occupied consultant-led beds open overnight - NHS England** NHS England - KH03 Overnight (19 Aug 2021)		0.91 Jul 19 - Jun 20	0.72 Jul 20 - Jun 21	→	S
	R3	**Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds** Care Quality Commission - MHA Visits - Ward Level (03 Dec 2020)	0.94	0.90 Mar 18 - Feb 19	0.96 Mar 19 - Feb 20	→	S
	R3	**Delayed transfers of care: Ratio of daily average beds delayed to daily average occupied consultant-led beds open overnight in quarter, where delay is attributable to NHS or to NHS and social care** NHS England - Delayed Transfers of Care (09 Dec 2020)	0.04	0.02 Oct 18 - Dec 18	0.02 Oct 19 - Dec 19	→	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (CQC closed episodes) (09 Aug 2021)		NA	NA Apr 20 - Mar 21	NA	S
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	95.8%	97.3% Jan 19 - Dec 19	95.0% Apr 20 - Mar 21	→	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	88.1%	87.0% Jan 19 - Dec 19	96.0% Apr 20 - Mar 21	↑	S

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What's the current performance?

Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	Latest	Change	
Effective	E1	**Have you been told who is in charge of organising your care and services?** PICKER - Community Mental Health Survey 2020 (16 Mar 2021)	-	7.8 Sep 18 - Nov 18	7.3 Sep 19 - Nov 19	NA	S
	E1	**Would you know who to contact out of office hours within the NHS if you have a crisis?** PICKER - Community Mental Health Survey 2020 (16 Mar 2021)	-	-	6.9 Sep 19 - Nov 19	NA	S
	E2	**In the last 12 months, have you had a specific meeting with NHS mental health services to discuss how your care is working?** PICKER - Community Mental Health Survey 2020 (16 Mar 2021)	-	-	7.5 Sep 19 - Nov 19	NA	S
	E5	**In the last 12 months, did NHS mental health services support you with your physical health needs?** PICKER - Community Mental Health Survey 2020 (16 Mar 2021)	-	-	5.1 Sep 19 - Nov 19	NA	S
Caring	C1	**Were you given enough time to discuss your needs and treatment the most recent time you saw someone from NHS mental health services for your mental health needs?** PICKER - Community Mental Health Survey 2020 (16 Mar 2021)	-	7.7 Sep 18 - Nov 18	7.5 Sep 19 - Nov 19	NA	S
	C2	**Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?** PICKER - Community Mental Health Survey 2020 (16 Mar 2021)	-	6.3 Sep 18 - Nov 18	6.9 Sep 19 - Nov 19	NA	S
	C2	**Were you involved as much as you wanted to be in agreeing what care you will receive?** PICKER - Community Mental Health Survey 2020 (16 Mar 2021)	-	6.9 Sep 18 - Nov 18	7.0 Sep 19 - Nov 19	NA	S
	C2	**Were you involved as much as you wanted to be in decisions about which medicines you receive?** PICKER - Community Mental Health Survey 2020 (16 Mar 2021)	-	7.0 Sep 18 - Nov 18	7.1 Sep 19 - Nov 19	NA	S
	C3	**Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?** PICKER - Community Mental Health Survey 2020 (16 Mar 2021)	-	8.2 Sep 18 - Nov 18	8.5 Sep 19 - Nov 19	NA	S

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Key question	KLOE	Indicator	National average	Performance			National comparison
				Previous	**Latest**	**Change**	
Well led	W6	**Survey errors: Composite indicator to assess occurrence of sampling errors or non-submission of data to the two most recent iterations of the Community Mental Health Survey** PICKER - Community Mental Health Survey - Errors and Non Submissions (18 Mar 2021)		NA	Sep 18 - Nov 19	NA	Ⓢ
		Survey errors: Occurrence of errors and/or non-submission of data relating to the current iteration of the Community Mental Health Survey		Submission, no errors Sep 18 - Nov 18	Submission, no errors Sep 19 - Nov 19	➡	Ⓢ
		Survey errors: Occurrence of sampling errors or non-submission of data relating to the previous iteration of the Community Mental Health Survey		Submission, no errors Sep 17 - Nov 17	Submission, no errors Sep 18 - Nov 18	➡	Ⓢ

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Summary Information

Mental Health Act Visited Locations:	439 Ipswich Road (R1LX7)
	Basildon Mental Health Unit (R1L40)
	Brockfield House (R1LK9)
	Broomfield Hospital Mental Health Wards (R1LZ1)
	Chelmer & Stort Mental Health Wards (R1LPA)
	Colchester Hospital Mental Health Wards (R1LK3)
	Heath Close (R1LA4)
	Landermere Centre Mental Health Wards (R1LG7)
	Robin Pinto Unit (R1L31)
	Rochford Hospital (R1L10)
	St Margaret's Community Hospital (R1LT1)
	The St Aubyn Centre (R1L22)
	Thurrock Hospital (R1L50)
	Wood Lea Clinic (R1LL8)

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Use of Mental Health Act

Detention Type	Section	Sections starting in previous 6 months (Apr 20 - Sep 20)	Sections starting in most recent 6 months (Oct 20 - Mar 21)	Snapshot of number of detained patients (31 Mar 21)
Detentions under Part ii of the Mental Health Act	Section 2	649	567	79
	Section 3	296	269	280
Detentions under Part iii of the Mental Health Act	Section 35	0	0	0
	Section 36	*	*	*
	Section 37 with Section 41 restrictions	*	*	66
	Section 37	7	*	38
	Section 45A	0	0	0
	Section 47 with Section 49 restrictions	*	*	14
	Section 47	0	0	0
	Section 48 with Section 49 restrictions	9	10	14
	Section 48	0	0	0
	Section 46	0	0	0
	Section 44	0	0	0
	Section 38	*	*	*
Place of safety orders	Section 135	7	6	0
	Section 136	42	24	0
Uses of Section 4	Section 4	0	0	0
Uses of Section 5	Section 5(2)	134	108	*
	Section 5(4)	11	7	0

An asterisk (*) indicates a suppressed value between 1 & 5.

Data source: NHS Digital Mental Health Services Data Set

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Complaints and Notifications

Mental Health Act Complaints

CQC received 30 Mental Health Act complaints for this provider from 01/10/2020 to 30/09/2021.

Location	Total number of complaints
Basildon Mental Health Unit (R1L40)	10
Broomfield Hospital Mental Health Wards (R1LZ1)	7
Rochford Hospital (R1L10)	4
Brockfield House (R1LK9)	3
Chelmer & Stort Mental Health Wards (R1LPA)	2
Colchester Hospital Mental Health Wards (R1LK3)	2
Robin Pinto Unit (R1L31)	1
St Margaret's Community Hospital (R1LT1)	1

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Complaints and Notifications

Deaths of Detained Patients

CQC received 8 notification(s) of death(s) that occurred at this provider for the period 01/10/2020 to 30/09/2021. Summary details of deaths are listed in the table below

Reference number	Date of death	Location	Ward	Cause of death	Additional information
DTH1-10439207481	29/12/2020	Thurrock Hospital	Meadowview	2 - Natural Causes	
DTH1-9976501941	29/11/2020	Chelmer & Stort Mental Health Wards	Stort	2 - Natural Causes	Death during escorted leave.
DTH1-10284573331	26/01/2021	Broomfield Hospital Mental Health Wards		2 - Natural Causes	
DTH1-9785301231	23/10/2020	Broomfield Hospital Mental Health Wards	Finchingfield	9 - Awaiting Information	Death whilst AWOL.
DTH1-10438927251	22/12/2020	Thurrock Hospital	Meadowview	2 - Natural Causes	
DTH1-10764374301	19/04/2021	The St Aubyn Centre	Longview	1F - Self Strangulation	Death within 7 days of an incident of self-harm.
DTH1-9785408841	09/10/2020	Colchester Hospital Mental Health Wards		1D - Self Poisoning By Drug Overdose	
DTH1-10437244271	03/01/2021	Thurrock Hospital	Meadowview	2 - Natural Causes	

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Complaints and Notifications

Absence Without Leave (AWOL)

CQC received 2 notification(s) of unauthorised absence that occurred at this provider for the period 01/06/2019 to 31/05/2020.

The notification(s) referred to 2 service user(s).

A count of absences by type is recorded in the table below.

AWOL Incident Description	Count
Absented him or herself during escorted leave	1
Failed to return from authorised leave	1
Absented him or herself from hospital	0
Not Known	0

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Second Opinion Appointed Doctor (SOAD) Measures

Below is a table showing a summary of the SOAD visits carried out by the CQC at the provider's request for the period 01/06/2020 to 31/05/2021.

Total Number of SOAD Visits	Proportion of visits where problems were reported[1]	Proportion of relevant SOAD visit requests that exceeded the expiry period[2]	Proportion of relevant SOAD visits requests that were received after the target dates[3]
267	3%	18%	84%

[1] Problems reported by SOADs with the administration of the visit, e.g. paperwork/consultees/patient not available etc.

Please note: includes problems reported during SOAD visits for CTO patients, where non-attendance of patients may not be the direct

fault of the provider that requested the visit.

[2] The proportion of requests for SOAD visits for medication submitted due to the expiry of a one month (for community patients) or three

month (for detained patients) rule that were received later than one or three months (as appropriate) from the date of section (for

community patients) or the date of treatment (for detained patients).

[3] The proportion of requests for SOAD visits for medication that were received after 2 days from the date of section for community

patients (one month rule) or after 8 weeks (56 days) from the date of treatment for detained patients (3 month rule). Providers are asked,

where possible, to submit second opinions in good time. These target dates are to enable the appointment of SOADs prior to the expiry

 of the one or three month periods.

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MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN	Table of Contents

What's the current performance of MHA indicators?
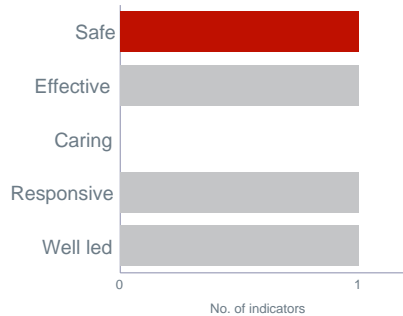
How have the performance of the MHA indicators changed over time?

Key question	KLOE	Indicator	National average	Performance		Change	National comparison
				Previous	Latest		
Safe	S5	**Detained patient deaths: Trusts flagging for risk in the number of suicides of patients detained under the Mental Health Act (all ages)** MHA Deaths of Detained Patients (09 Oct 2021)		Data suppressed Sep 19 - Aug 20	Data suppressed Oct 20 - Sep 21	⬆	MW
Effective	E1	**Proportion of wards visited where there is an Independent Mental Health Advocacy (IMHA) service available for detained patients** Care Quality Commission - MHA Visits - Ward Level (03 Dec 2020)	99.7%	100.0% Mar 18 - Feb 19	100.0% Mar 19 - Feb 20	➡	S
Responsive	R3	**Bed occupancy: Occupancy ratio, looking at the number of detained patients allocated to visited wards, compared with the number of available beds** Care Quality Commission - MHA Visits - Ward Level (03 Dec 2020)	0.94	0.90 Mar 18 - Feb 19	0.96 Mar 19 - Feb 20	➡	S
Well led	W6	**Data quality: Composite indicator on provider closed Mental Health Act (MHA) and hospital inpatient episodes (%)** NHS Digital - MHSDS (CQC closed episodes) (09 Aug 2021)		NA	Apr 20 - Mar 21	NA	S
		Data quality: The proportion of provider closed hospital inpatient episodes out of total closed patient episodes over a 12 month period (%)	95.8%	97.3% Jan 19 - Dec 19	95.0% Apr 20 - Mar 21	➡	S
		Data quality: The proportion of provider closed episodes of patients detained under the Mental Health Act (MHA) out of total closed patient episodes over a 12 month period (%)	88.1%	87.0% Jan 19 - Dec 19	96.0% Apr 20 - Mar 21	⬆	S

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Serious incidents

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Mortality

Deaths recorded in ONS mortality statistics

Deaths of people aged 0-74 in contact with mental health services	Previous	Latest
People in contact with community mental health services		Data not available
People in contact with community mental health services due to self-harm or undetermined injury		Data not available
Mental health inpatients		Data not available

An asterisk (*) indicates a suppressed value between 1 & 5.

Reported deaths

Reporting System	Previous Aug 19 - Jul 20	Latest Aug 20 - Jul 21
National Reporting and Learning System (NRLS)	69	74

Notifications and whistleblowing to CQC

	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021
12-3 Statement of Purpose	0	0	0	1	3	1	2	3	0	0	0	1
17-1 MHA Death in Detention	0	1	2	1	1	1	3	0	1	0	0	0
18-2c DoL Apply Supervis Body	14	22	9	15	5	13	13	12	0	15	93	28
18-2c DoL Outcome Supervis Bdy	0	1	0	0	0	0	0	0	0	0	0	0
18-2g Events that Stop Service	1	0	0	0	0	0	0	0	0	0	0	0
18-2h Adm Child to Adult Psych	0	0	0	0	0	0	0	0	0	2	1	0
Whistleblower	1	1	0	0	0	2	0	0	0	0	2	2

Safeguarding alerts to CQC

	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021
Safeguarding Alert	4	6	5	2	3	3	1	3	3	4	7	2

Never Events

Never events reported between 01/08/2020 **and** 31/07/2021 : 0

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Serious incidents > STEIS

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Serious incidents reported to Strategic Executive Information System (from 01/08/2020 and 31/07/2021)

Type of Incident	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Total
Apparent/actual/suspected self-inflicted harm meeting SI criteria	7	6	8	8	7	7	3	10	5	0	0	0	61
Slips/trips/falls meeting SI criteria	0	0	1	2	0	1	0	0	1	0	0	0	5
Pressure ulcer meeting SI criteria	0	2	1	0	0	0	1	0	0	0	0	0	4
PSIRF Early Adopter (incident selected for investigation)	0	0	0	0	0	0	0	0	1	1	2	0	4
Unauthorised absence meeting SI criteria	0	0	1	0	0	0	0	0	1	0	0	0	2
Apparent/actual/suspected homicide meeting SI criteria	1	0	0	0	1	0	0	0	0	0	0	0	2
Abuse/alleged abuse of adult patient by third party	0	0	1	0	0	0	0	0	0	0	0	0	1
Disruptive/ aggressive/ violent behaviour meeting SI criteria	0	0	1	0	0	0	0	0	0	0	0	0	1
Environmental incident meeting SI criteria	1	0	0	0	0	0	0	0	0	0	0	0	1
Grand Total	9	8	13	10	8	8	4	10	8	1	2	0	81

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Incidents

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Key messages
Not currently available

Legend:
- This trust
- Highest 25% of reporters
- Middle 50% of reporters
- Lowest 25% of reporters
- Median

All reported incidents
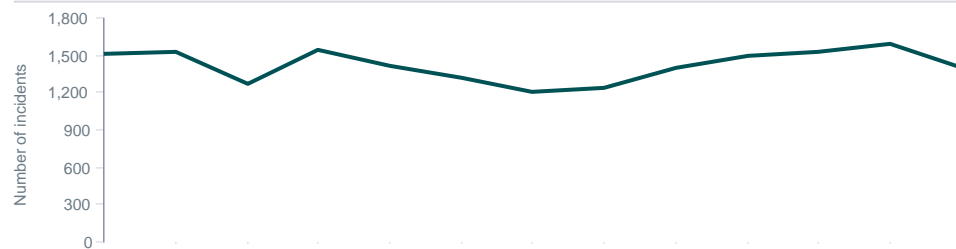
Reported incidents that resulted in moderate, severe harm or death

Year-month	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03	2021-04	2021-05	2021-06	2021-07
1. Death	7	7	7	9	7	6	8	4	9	7	4	3	3
2. Severe	0	0	0	0	2	0	0	0	0	0	0	2	0
3. Moderate	46	32	55	69	67	51	61	56	47	79	64	63	50
4. Low	416	402	360	377	354	318	324	350	374	391	335	379	320
5. No Harm	1,043	1,082	847	1,087	990	936	811	827	966	1,016	1,115	1,145	1,031
6. Total	1,512	1,523	1,269	1,542	1,420	1,311	1,204	1,237	1,396	1,493	1,518	1,592	1,404

Comparative reporting rate for incidents in mental health trusts

Ratio of incidents by 1,000 contacts
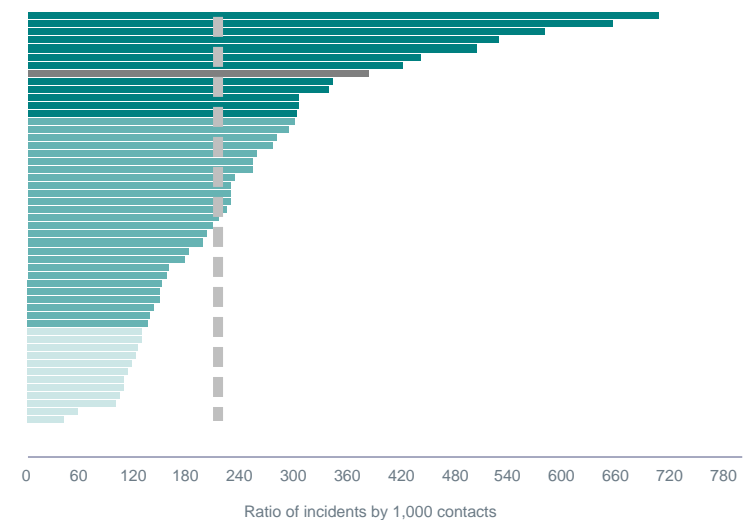
Indicator	Trend	Performance
NRLS – Proportion of reported incidents that are harmful	→	S
NRLS – Potential under-reporting of patient safety incidents	→	S

Please note: CQC receives data about incidents reported to NRLS by NHS trusts only. Any incidents reported to NRLS by independent Community Interest Companies will not be displayed on this page.

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	18 October 2021

| MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN	Table of Contents

National Reporting and Learning System (NRLS) incidents by type and severity between Aug 20 and Jul 21

Type of Incident	No Harm	Low	Moderate	Severe	Death	Total
Self-harming behaviour	2859	1169	81		22	4131
Disruptive, aggressive behaviour (includes patient-to-patient)	2518	668	127	2		3315
Treatment, procedure	2547	94	1			2642
Implementation of care and ongoing monitoring / review	220	1653	426			2299
Patient accident	1032	352	22	2	2	1410
Access, admission, transfer, discharge (including missing patient)	1040	103	14		2	1159
Medication	714	88	8			810
Infrastructure (including staffing, facilities, environment)	297	39	2			338
Consent, communication, confidentiality	300	16	1			317
Other	42	56	5		48	151
Documentation (including electronic & paper records, identification and drug charts)	118	6				124
Patient abuse (by staff / third party)	37	23	6			66
Infection Control Incident	49	5				54
Medical device / equipment	41	7				48
Clinical assessment (including diagnosis, scans, tests, assessments)	39	5	1			45
Total	**11853**	**4284**	**694**	**4**	**74**	**16909**

Specialty	No Harm	Low	Moderate	Severe	Death	Total
Mental health	10131	2245	237	4	61	12678
Primary care / Community	698	1650	408			2756
Medical specialties	351	189	32			572
Learning disabilities	322	110	6		13	451
Other specialties	290	87	11			388
Not applicable	52					52
Surgical specialties	5					5
Other	1	2				3
Unknown	2	1				3
Anaesthesia Pain Management and Critical Care	1					1
Total	**11853**	**4284**	**694**	**4**	**74**	**16909**

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 18 October 2021 |

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## Allied Health & Scientific,Therapeutic,Technical Support Staff FTE and Turnover Rate
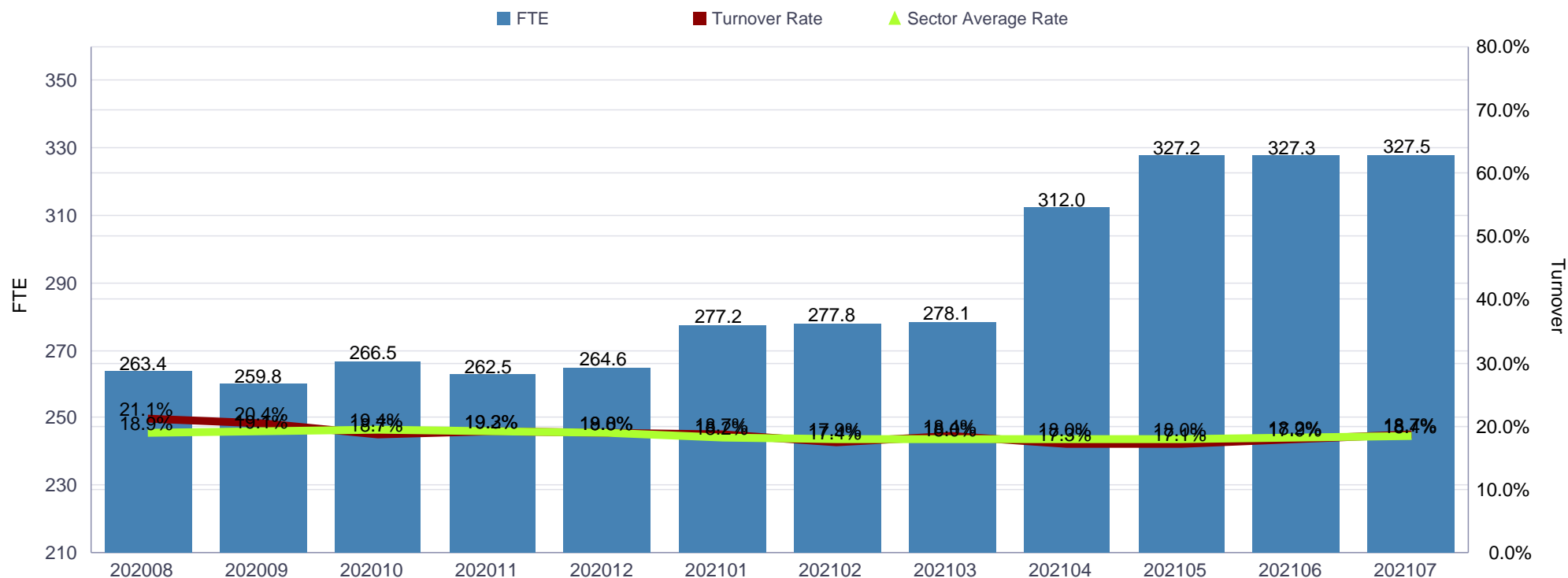
	202008	202009	202010	202011	202012	202101	202102	202103	202104	202105	202106	202107
Staffing	263.4	259.8	266.5	262.5	264.6	277.2	277.8	278.1	312.0	327.2	327.3	327.5
R12 Average Staffing	252.3	253.4	255.7	257.5	259.3	261.6	264.3	266.0	270.5	276.3	282.0	287.0
R12 Leavers	53.2	51.6	47.8	49.5	48.8	49.0	46.0	48.8	46.8	47.4	50.6	53.7
Turnover %	21.1%	20.4%	18.7%	19.2%	18.8%	18.7%	17.4%	18.4%	17.3%	17.1%	17.9%	18.7%
Sector Turnover %	18.9%	19.1%	19.4%	19.3%	19.0%	18.2%	17.9%	18.0%	18.0%	18.0%	18.2%	18.4%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

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Nursing & Midwifery Staff FTE and Turnover Rate
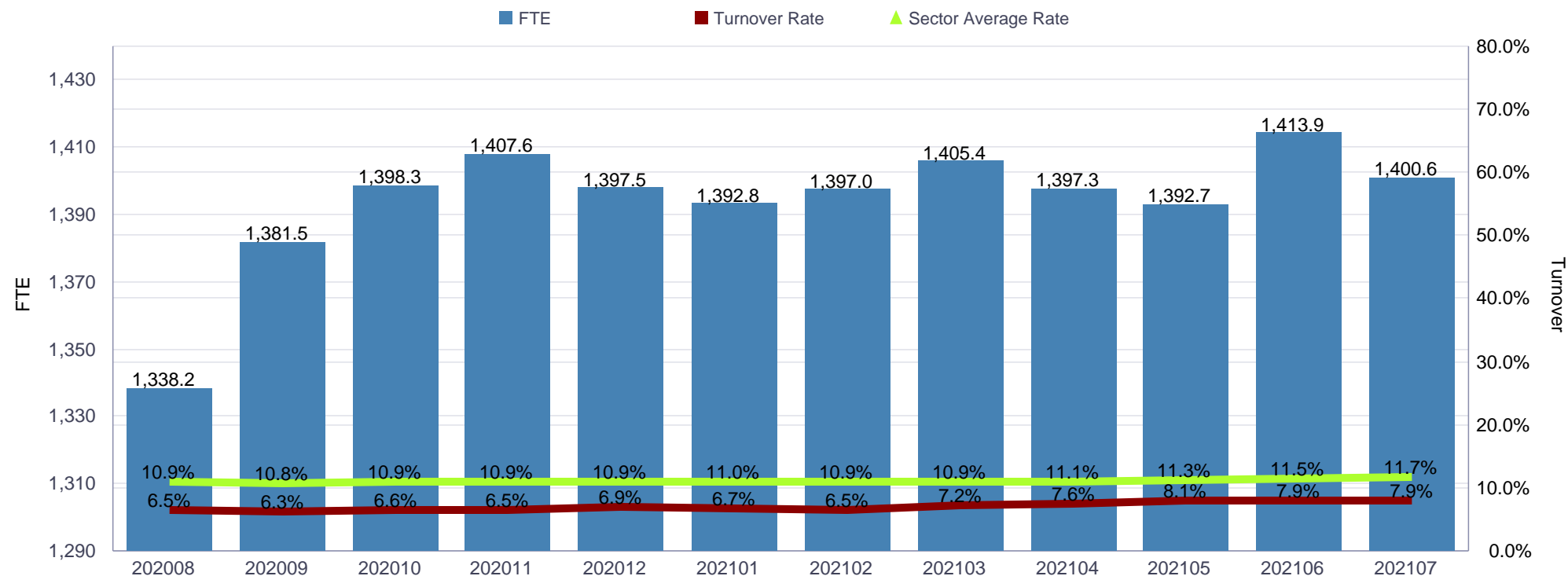
■ FTE   ■ Turnover Rate   ▲ Sector Average Rate

	202008	202009	202010	202011	202012	202101	202102	202103	202104	202105	202106	202107
Staffing	1338.2	1381.5	1398.3	1407.6	1397.5	1392.8	1397.0	1405.4	1397.3	1392.7	1413.9	1400.6
R12 Average Staffing	1318.8	1327.5	1334.6	1342.6	1349.5	1355.2	1361.7	1367.9	1374.3	1380.5	1387.8	1393.6
R12 Leavers	86.1	84.0	87.5	87.7	93.0	91.0	88.6	98.8	104.2	111.5	109.6	109.9
Turnover %	6.5%	6.3%	6.6%	6.5%	6.9%	6.7%	6.5%	7.2%	7.6%	8.1%	7.9%	7.9%
Sector Turnover %	10.9%	10.8%	10.9%	10.9%	10.9%	11.0%	10.9%	10.9%	11.1%	11.3%	11.5%	11.7%

Source: NHS Electronic Staff Record

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Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

Insight
MH NHS

CareQuality
Commission

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Healthcare Assistants Staff FTE and Turnover Rate
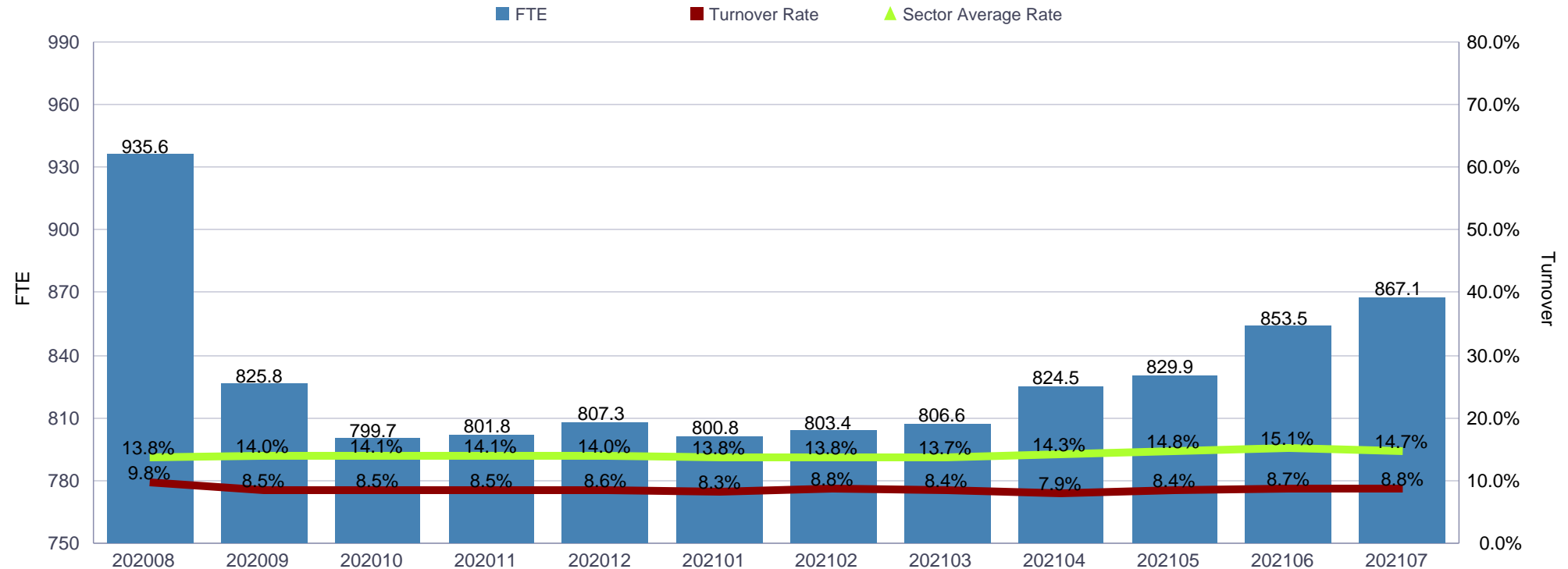
■ FTE   ■ Turnover Rate   ▲ Sector Average Rate

	202008	202009	202010	202011	202012	202101	202102	202103	202104	202105	202106	202107
Staffing	935.6	825.8	799.7	801.8	807.3	800.8	803.4	806.6	824.5	829.9	853.5	867.1
R12 Average Staffing	827.2	829.8	832.2	834.8	837.6	839.5	841.3	842.3	843.9	840.7	835.7	829.7
R12 Leavers	80.7	70.2	70.5	70.7	72.0	69.3	73.8	70.6	67.0	71.0	72.9	73.3
Turnover %	9.8%	8.5%	8.5%	8.5%	8.6%	8.3%	8.8%	8.4%	7.9%	8.4%	8.7%	8.8%
Sector Turnover %	13.8%	14.0%	14.1%	14.1%	14.0%	13.8%	13.8%	13.7%	14.3%	14.8%	15.1%	14.7%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Electronic Staff Record

Insight MH NHS
CareQuality Commission

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Allied Health & Scientific,Therapeutic,Technical Staff FTE and Turnover Rate
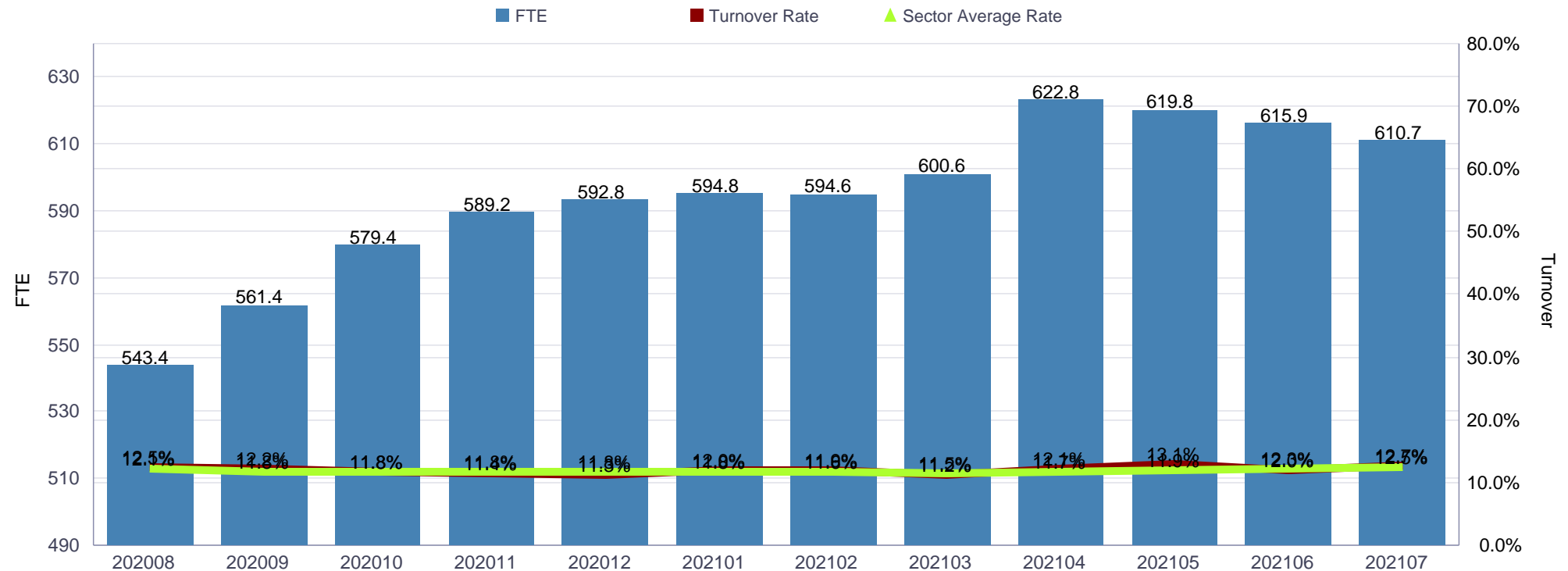
Legend: ■ FTE   ■ Turnover Rate   ▲ Sector Average Rate

	202008	202009	202010	202011	202012	202101	202102	202103	202104	202105	202106	202107
Staffing	543.4	561.4	579.4	589.2	592.8	594.8	594.6	600.6	622.8	619.8	615.9	610.7
R12 Average Staffing	532.0	535.4	539.8	544.9	550.2	555.6	561.1	566.4	573.7	580.7	587.6	593.8
R12 Leavers	66.6	65.3	63.9	61.9	62.4	66.5	66.8	63.2	69.6	76.0	70.7	75.7
Turnover %	12.5%	12.2%	11.8%	11.4%	11.3%	12.0%	11.9%	11.2%	12.1%	13.1%	12.0%	12.7%
Sector Turnover %	12.1%	11.8%	11.8%	11.8%	11.8%	11.8%	11.6%	11.5%	11.7%	11.9%	12.3%	12.5%

Source: NHS Electronic Staff Record

Essex Partnership University NHS Foundation Trust (R1L)
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Medical & Dental Staff FTE and Turnover Rate
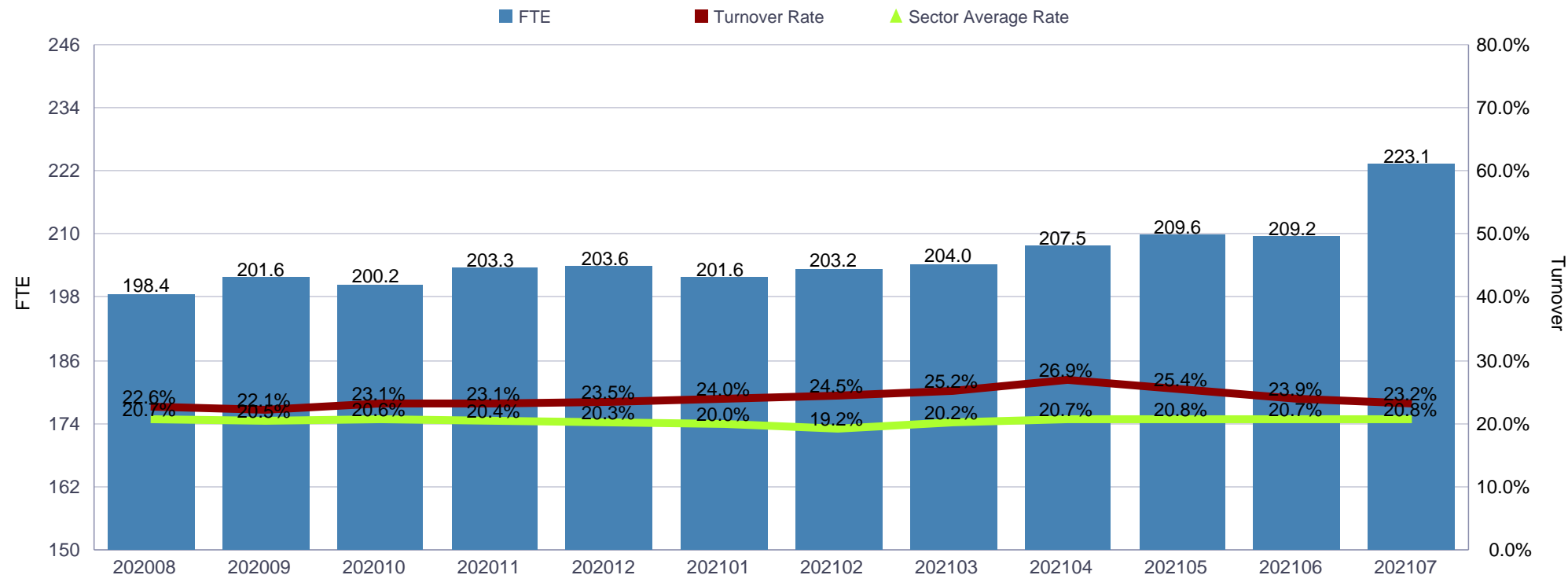
	202008	202009	202010	202011	202012	202101	202102	202103	202104	202105	202106	202107
Staffing	198.4	201.6	200.2	203.4	203.6	201.6	203.2	204.0	207.5	209.6	209.2	223.1
R12 Average Staffing	201.8	202.2	202.3	202.4	202.5	202.4	202.4	202.2	202.4	202.8	203.4	205.4
R12 Leavers	45.7	44.7	46.7	46.7	47.5	48.5	49.5	50.9	54.5	51.5	48.7	47.7
Turnover %	22.6%	22.1%	23.1%	23.1%	23.5%	24.0%	24.5%	25.2%	26.9%	25.4%	23.9%	23.2%
Sector Turnover %	20.7%	20.5%	20.6%	20.4%	20.3%	20.0%	19.2%	20.2%	20.7%	20.8%	20.7%	20.8%

Source: NHS Electronic Staff Record

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Patient led assessments of the care environment (PLACE)

Insight

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PLACE assessments are self-assessments undertaken by teams of NHS and private/independent health care providers, and include at least 50 per cent members of the public (known as patient assessors). They focus on different aspects of the environment in which care is provided, as well as supporting non-clinical services such as cleanliness.

The 2019 PLACE scores for Essex Partnership University NHS Foundation Trust were:

Site scores		PLACE scores					
Site name	Site type	Cleanliness	Privacy, dignity and well being	Food	Facilities	Dementia	Disability
BASILDON MENTAL HEALTH UNIT, BASILDON	Mixed Service	98.69%	82.73%	86.35%	95.52%		86.11%
BYRON COURT - 5 HEATH CLOSE	Learning Disabilities Only	100.00%	84.44%	85.25%	98.04%		76.61%
MOUNTNESSING COURT, BILLERICAY	Mental Health Only	100.00%	76.60%	91.04%	95.28%		77.98%
RAWRETH COURT	Mental Health Only	100.00%	78.72%	91.57%	94.23%	96.64%	90.45%
THURROCK COMMUNITY HOSPITAL	Mental Health Only	100.00%	81.25%	90.39%	98.72%	94.41%	87.32%
THE BRAMBLES - COLCHESTER	Mental Health Only	100.00%	82.93%		97.30%		78.57%
CHELMER & STORT	Mental Health Only	100.00%	86.15%	91.06%	98.75%		84.76%
ROCHFORD COMMUNITY HOSPITAL	Mental Health Only	99.56%	85.29%	89.71%	98.50%	93.03%	90.53%
BROOMFIELD HOSPITAL	Mental Health Only	99.09%	90.08%	98.04%	98.21%	98.70%	84.51%
CLIFTON LODGE	Mental Health Only	98.23%	76.60%	93.04%	90.38%	95.15%	90.45%
WOOD LEA CLINIC, BEDFORD	Mental Health Only	100.00%	86.67%	90.23%	97.12%		80.26%
ROBIN PINTO UNIT	Mental Health Only	98.67%	76.60%	90.95%	98.08%		77.70%
BROCKFIELD HOUSE	Mental Health Only	99.39%	92.09%	90.53%	97.85%		79.44%
CHRISTOPHER UNIT (LINDEN)	Mental Health Only	98.53%	78.79%	90.52%	95.16%		61.36%
COLCHESTER - THE LAKES	Mental Health Only	99.21%	86.44%	90.95%	97.58%		77.68%
LANDERMERE CENTRE MENTAL HEALTH WARDS, CLACTON-ON-SEA	Mental Health Only	100.00%	83.05%	91.06%	98.44%	95.55%	88.64%
SAFFRON WALDEN COMMUNITY HOSPITAL	Mental Health Only	100.00%	84.44%	90.75%	92.31%	95.12%	90.22%
ST MARGARET'S HOSPITAL	Mental Health Only	100.00%	90.76%	90.95%	99.07%	97.05%	92.16%
THE ST. AUBYN'S CENTRE, COLCHESTER	Mental Health Only	100.00%	86.21%	88.48%	98.44%		76.85%
KING'S WOOD CENTRE - COLCHESTER	Mental Health Only	100.00%	81.67%	90.95%	98.39%	90.38%	76.61%
This trust		99.5%	84.89%	90.46%	97.16%	95.09%	84.71%
England average (MH and LD trusts)		98.5%	91.86%	92.35%	95.48%	89.46%	87.16%
England average (ALL MH trusts)		98.49%	91.74%	92.78%	95.69%	89.28%	87.04%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 18 October 2021 |

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Delayed transfers of care between Mar 19 - Feb 20

Daily average beds delayed by responsibility

	NHS	Social Care	Both	Total
Mar-19	11.4	5.5	2.4	19.3
Apr-19	17.1	2.4	3.2	22.8
May-19	15.1	2.2	0.0	17.3
Jun-19	18.6	7.1	2.0	27.6
Jul-19	11.2	5.8	1.8	18.8
Aug-19	15.1	15.4	6.7	37.2
Sep-19	14.4	14.3	5.0	33.7
Oct-19	14.9	3.6	3.1	21.6
Nov-19	17.6	4.1	3.2	24.8
Dec-19	16.6	8.0	0.0	24.6
Jan-20	15.1	4.3	0.0	19.3
Feb-20	15.2	0.7	1.0	16.9
Total	182.3	73.3	28.4	283.9

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

The DTOC Beds figure is calculated by dividing the number of delayed days during the month by the number of calendar days in the month.

Delayed Transfers of Care (DToC) Beds by reason

- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availa...
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Co...

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Delayed transfers of care

Delayed transfers of care between Mar 19 - Feb 20

Number of days delayed by responsibility

	NHS	Social Care	Both	Total
Mar-19	354	170	75	599
Apr-19	514	73	96	683
May-19	469	67	0	536
Jun-19	557	212	60	829
Jul-19	347	179	56	582
Aug-19	467	478	208	1153
Sep-19	432	429	151	1012
Oct-19	462	112	95	669
Nov-19	527	123	95	745
Dec-19	515	247	0	762
Jan-20	467	132	0	599
Feb-20	441	20	29	490
Total	5552	2242	865	8659

Footnotes: Numbers include delays from Non-Acute settings only, which include all Mental Health services and any other Non-Acute services the trust provides.

Number of days delayed by reason

Legend:
- Completion of assessment
- Public funding
- Waiting further NHS non-acute care
- Awaiting residential home placement or availa...
- Awaiting nursing home placement or availability
- Awaiting care package on own home
- Awaiting community equipment and options
- Patient or family choice
- Disputes
- Housing patients not covered by NHS and Co...
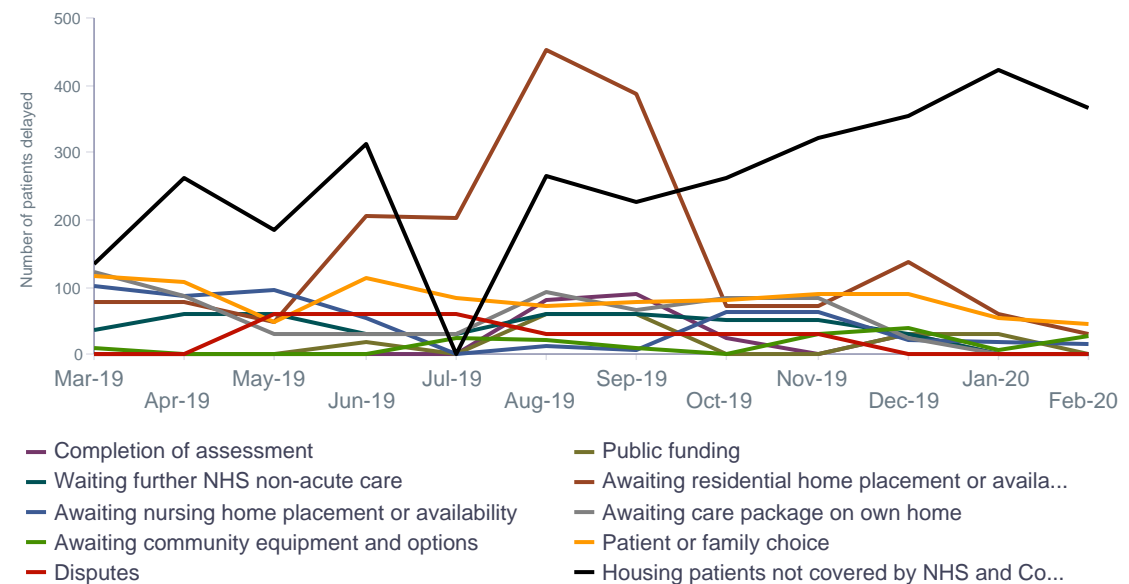
Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > Community mental health survey

Key:

→	No significant change	
↓	2020 score is **significantly lower** than 2019 score	
↑	2020 score is **significantly higher** than 2019 score	
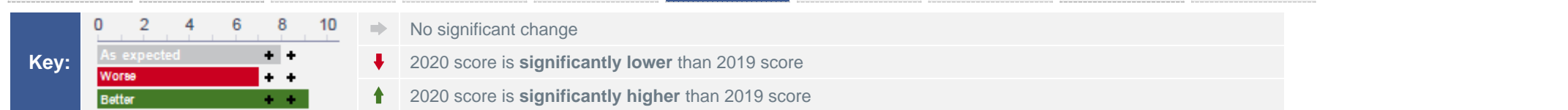
Question	2017	2018	2019	2020 Score out of 10	Threshold between 'As expected' and Worse	Threshold between 'As expected' and Better	Trend
In the last 12 months, do you feel you have seen NHS mental health services often enough for your needs?	-	5.8	6.3	6.1	5.5	6.9	NA
Were you given enough time to discuss your needs and treatment?	-	7.3	7.7	7.5	7.0	8.0	NA
Did the person or people you saw understand how your mental health needs affect other areas of your life?	-	6.8	6.9	7.1	6.6	7.7	NA
Did the person or people you saw appear to be aware of your treatment history?	-	-	-	7.0	6.6	7.6	NA
Have you been told who is in charge of organising your care and services?	-	7.3	7.8	7.3	6.4	8.3	NA
Do you know how to contact this person if you have a concern about your care?	-	9.8	9.8	9.7	9.4	9.9	NA
How well does this person organise the care and services you need?	-	8.2	8.4	8.2	7.8	8.8	NA
Have you agreed with someone from NHS mental health services what care you will receive?	-	5.8	6.2	6.0	5.4	6.6	NA
Were you involved as much as you wanted to be in agreeing what care you will receive?	-	7.4	6.9	7.0	6.9	7.8	NA
Does this agreement on what care you will receive take your needs in other areas of your life into account?	-	-	-	6.9	6.2	7.4	NA
In the last 12 months have you had a specific meeting with NHS mental health services to discuss how your care is working?	-	-	-	7.5	6.9	8.1	NA
Did you feel that decisions were made together by you and the person you saw during this discussion?	-	7.2	7.4	7.8	7.2	8.1	NA
Would you know who to contact out of office hours within the NHS if you had a crisis?	-	-	-	6.9	5.9	8.1	NA
In the last 12 months, did you get the help you needed when you tried contacting this person or team?	-	-	-	7.3	6.4	7.5	NA
Were you involved as much as you wanted to be in decisions about which medicines you receive?	-	6.8	7.0	7.1	6.6	7.5	NA
Has the purpose of your medicines ever been discussed with you?	-	-	7.6	7.7	7.1	8.0	NA
Have the possible side-effects of your medicines ever been discussed with you?	-	-	5.8	5.6	5.2	6.5	NA
In the last 12 months, has an NHS mental health worker checked with you about how you are getting on with your medicines?	-	7.7	7.7	8.6	7.3	8.6	NA
Were any NHS therapies you received explained to you in a way you could understand?	-	8.1	8.4	8.4	7.7	8.6	NA
Were you involved as much as you wanted to be in deciding what NHS therapies to use?	-	7.5	7.4	7.1	6.5	7.7	NA
In the last 12 months, did NHS mental health services support you with your physical health needs?	-	-	-	5.1	4.1	5.9	NA
In the last 12 months, did NHS mental health services provide help or advice with finding support for financial advice or benefits?	-	4.6	4.5	4.5	3.5	5.4	NA
In the last 12 months, did NHS mental health services provide help or advice with finding support for finding or keeping work (paid/voluntary...	-	-	-	4.8	3.3	5.2	NA
In the last 12 months, has someone from NHS mental health services supported you in joining a group or taking part in an activity?	-	5.2	5.0	4.7	3.9	5.7	NA
Have NHS mental health services involved a member of your family or someone else close to you as much as you would like?	-	6.1	6.3	6.9	6.3	7.4	NA
Overall experience	-	6.7	7.1	7.1	6.6	7.5	NA
Overall in the last 12 months, did you feel that you were treated with respect and dignity by NHS mental health services?	-	8.2	8.2	8.5	8.1	8.9	NA
In the last 12 months, have you been asked by NHS mental health services to give your views on the quality of your care?	-	-	2.2	1.9	1.5	3.1	NA

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Surveys > NHS Staff survey

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 18 October 2021 |

| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | Table of Contents |

Key messages
• The 2020 NHS staff survey has used the same methodology and timings as in previous years but a key focus of the survey this year has been on understanding the experience of staff during the Covid-19 pandemic period. Results of the 2020 NHS staff survey should be seen within this context.
• The provider's staff survey results are being compared to a group of 53 Mental Health trusts across ten themes all scored 0-10 with 0 the worst possible score and 10 the best.
• The provider scored significantly above average for Quality of care and significantly below average for no themes.

Sampling approach
Census

Response rate
47%

Average response rate for similar trusts
49%

Completed Questionnaires
2305

Legend: Trust (2019), Trust (2020), Benchmark group average (2020)

Key to tables
- ↑ Statistically significant improvement
- → No statistically significant change
- ↓ Statistically significant deterioration
- (MB) Much better
- (B) Better
- (S) About the same
- (W) Worse
- (MW) Much worse

*Rank and national comparison are based on the peer group of 53 Mental Health

	Equality, diversity & inclusion	Health & wellbeing	Immediate managers	Morale	Quality of care	Safe Environment - Bullying & Harassment	Safe Environment - Violence	Safety Culture	Staff Engagement	Team Working
Score	9.0	6.4	7.3	6.4	7.6	8.0	9.5	6.9	7.2	6.9
Trend	→	↑	→	↑	↑	→	↑	↑	↑	→
Rank* (out of 53, 1 is best)	37	26	37	23	11	40	24	36	24	28
National comparison	S	S	S	S	B	S	S	S	S	S

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Staff surveys > Workforce Race Equality Standards

Insight

CareQuality Commission

Key messages
These graphs show how BME and White staff at this trust have answered the four WRES staff survey questions over time. See the WRES section of Insight for additional analysis

Staff who experienced harassment, bullying or abuse from patients, relatives or the public
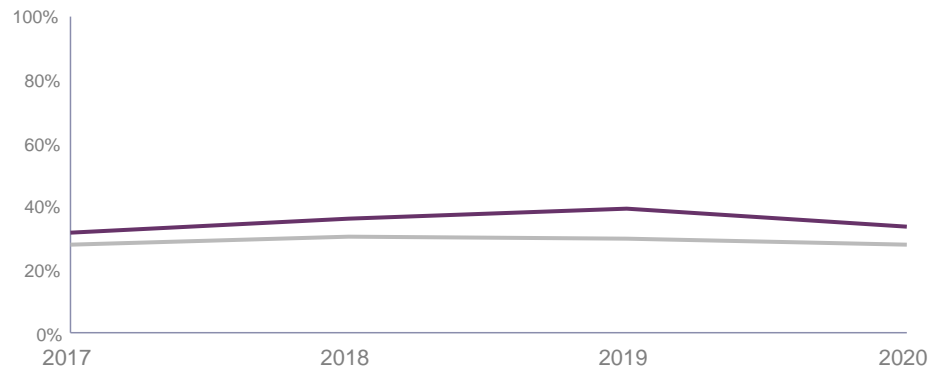
Staff who experienced harassment, bullying or abuse from staff
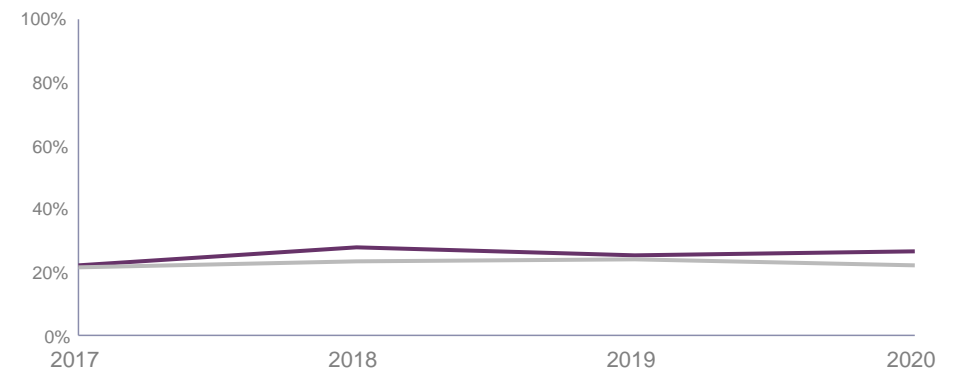
Staff believing the trust offers equal opportunities for career progression and promotion

Staff experiencing discrimination from their manager and/or colleagues

BME Staff — White Staff

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Introduction

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 18 October 2021 |

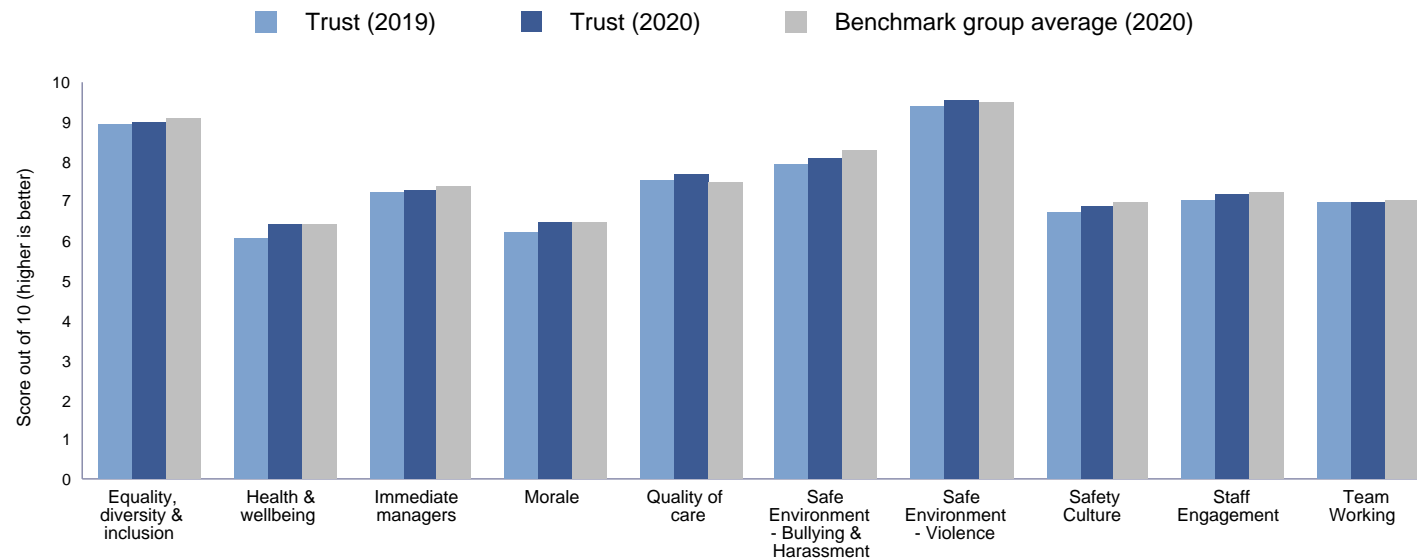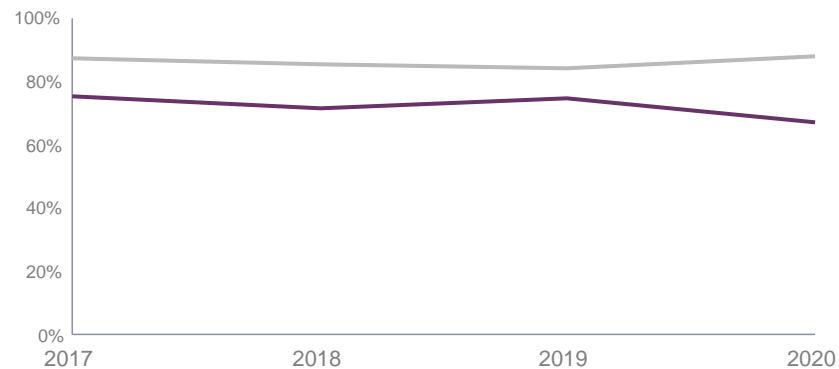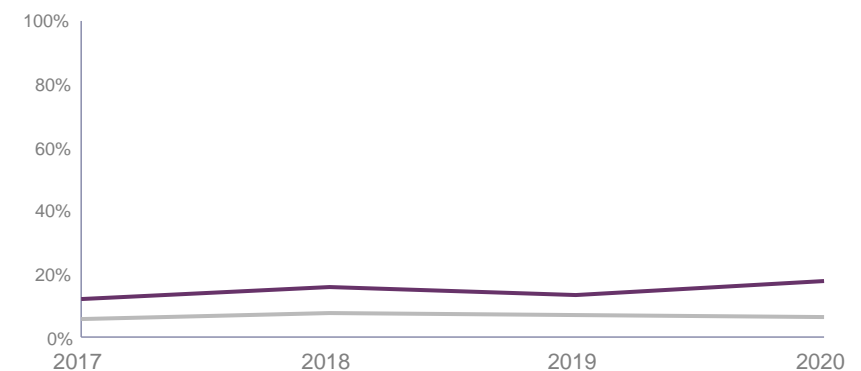| MENTAL HEALTH ACT | INCIDENTS | ESR | PLACE | DELAYED TRANSFERS | PATIENT SURVEYS | STAFF SURVEYS | WRES | DATA QUALITY | CQUIN | Table of Contents |

Insight MH NHS

CareQuality Commission

Introduction

The Workforce Race Equality Standard (WRES) now includes HR indicators derived from Electronic Staff Records (ESR) in addition to findings from the NHS Staff Survey, see box 1 for more details.

This page includes key messages from the WRES indicators which are detailed on the following page. The last WRES page includes some background staffing data and information about the NHS Staff Survey for the trust.

Key Messages

- The difference between the experiences of BME and White staff was significant for 6 indicators at this trust (out of 9)

- When compared with other trusts in its peer group, Mental Health & Learning Disability and Mental Health, Learning Disability & Community Trusts, for the four staff survey indicators, this trust had 0 positive findings and 3 negative findings, though no comparison to peers is available for indicator 6 yet as trust-level results have not been published for that indicator.

- The experiences of BME staff at this trust have significantly improved for 0 indicators and significantly deteriorated for 2 indicators

- The table (next page) shows whether the experiences of BME and White staff were significantly different for each indicator. The presence of a statistically significant difference between the experiences of BME and White staff may be caused by a variety of factors. Whether such differences are of regulatory significance will depend on individual trusts' circumstances.

Indicator 4, access to non-mandatory training and CPD, is not included in the above summary due to data quality concerns.

Box 1: The 9 WRES Indicators

1a	Proportion of clinical (nursing and midwifery) staff in senior roles, band 8a+
1b	Proportion of non-clinical staff in senior roles, band 8+
2	Proportions of shortlisted staff being appointed to positions
3	Proportion of staff entering formal disciplinary processes
4	Proportion of staff accessing non-mandatory training and CPD
5	Staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months
6	Staff experiencing harassment, bullying or abuse from staff in the last 12 months
7	Staff believing that the trust provides equal opportunities for career progression or promotion
8	Staff experiencing discrimination at work from a manager / team leader or other colleague
9	Board compared to overall staff demographic

Sources: 1 to 4 and 9: ESR, 5 - 8 : NHS Staff Survey

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Indicators

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Insight
CareQuality Commission

WRES Indicators from ESR (HR data) (*)	BME Staff	White Staff	Are there significant differences between…		
			BME and White staff?	Last year and this year? (BME staff)	
1a. Proportion of clinical (nursing and midwifery) staff in senior roles, band 8a+	3.4%	8.1%	●	-0.1%	➡
1b. Proportion of non-clinical staff in senior roles, band 8+	6.1%	6.5%	●	-0.6%	➡
2. Proportions of shortlisted candidates being appointed to positions	14.4%	18.2%	●	-20.0%	⬇
3. Proportion of staff entering formal disciplinary processes	4.7%	2.2%	●	1.9%	⬇
4. Proportion of staff accessing non-mandatory training and CPD	12.4%	20.2%	Not assessed		

WRES Indicators from the NHS staff survey (**)		Proportion of respondents answering "Yes"			Are there significant differences between…		
		BME staff	White staff	All staff	BME and white staff?	This trust and its peer group?	Last year and this year? (BME)
5. Staff experiencing harassment, bullying or abuse from patients, relatives or the public in the last 12 months	Trust	33.5%	28.2%	29.4%	●	●	-5.8% ➡
	Peer group	32.7%	25.5%	27.3%			
6. Staff experiencing harassment, bullying or abuse from staff in the last 12 months	Trust	26.7%	22.2%	23.1%	●	●	1.2% ➡
	Peer group	25.1%	19.4%	20.9%			
7. Staff believing that the trust provides equal opportunities for career progression or promotion	Trust	67.4%	88.0%	84.7%	●	●	-7.0% ➡
	Peer group	71.1%	89.0%	84.8%			
8. Staff experiencing discrimination at work from a manager / team leader or other colleague?	Trust	17.7%	6.6%	8.6%	●	●	4.4% ➡
	Peer group	15.2%	5.7%	7.5%			

Trust staffing numbers (*)		2019		2018	
9. [BME Voting Board Members] and Board compared to overall staff demographic		[1]	●	[2]	●

Key

- ● Statistically significant difference
- ● Not statistically significant
- ● Negative finding
- ● Positive finding
- ○ Statistical analysis not undertaken as less than 30 BME staff responded
- ⬆ Statistically significant improvement
- ➡ No statistically significant change
- ⬇ Statistically significant deterioration

(*) SOURCES: NHS England (31/03/2019)　(**) SOURCES: NHS Staff Survey (2020)

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Workforce race equality standard > Contextual data

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Trust staffing numbers (*)	2019	2018
BME staff	1,477	1,597
White staff	4,535	5,414
BME Voting Board Members	1	2
White Voting Board Members	12	11

NHS Staff Survey Details (**)		2020	2019
Sampling method	Trust	Census	Census
Total number of recipients (ineligible staff removed)	Trust	4,935	4,724
Response rate from total recipients (rec. min. 50%)	Trust	46.7%	48.3%
	Peer group	49.4%	50.3%

Trusts are encouraged to perform a census rather than a basic or extended sample in order to best understand experiences of different staff groups and to get more of their staff to participate in the survey so the trust can better understand issues affecting their staff. CQC inspection staff should follow up on what the trust is doing to understand the potential underlying causes and improve the experience of staff.

(*) SOURCES: NHS England (31/03/2019)   (**) SOURCES: NHS Staff Survey (2020)

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Data quality

| FACTS, FIGURES & RATINGS | INTELLIGENCE | FEATURED DATA SOURCES | DEFINITIONS AND APPENDICES | 18 October 2021 |

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Mental Health Services Data Set Monthly Statistics - Provider level data quality measures

	Provider		National Average	
Results shown as a percentage of denominator	**Jul 20**	**Jun 21**	**Jul 20**	**Jun 21**
Data quality measures - Percentage (MHS-DQM01 - MHS-DQM11, MHS-DQM18 - MHS-DQM20, MHS-DQM31 - MHS-DQM33)				
MHS-DQM01 NHS Number	100%	100%	97%	97%
MHS-DQM02 Postcode Of Usual Address	99%	99%	96%	98%
MHS-DQM03 Person Birth Date	100%	100%	100%	100%
MHS-DQM04 Person Stated Gender Code	100%	100%	98%	99%
MHS-DQM05 Ethnic Category Code	94%	94%	80%	79%
MHS-DQM06 General Medical Practice Code (Patient Registration)	98%	98%	97%	97%
MHS-DQM07 Mental Health Act Legal Status Classification Code	63%	64%	92%	92%
MHS-DQM08 Treatment Function Code (Mental Health)	94%	97%	96%	97%
MHS-DQM09 Organisation Site Identifier (Of Treatment)	100%	100%	98%	96%
MHS-DQM10 Primary Reason for Referral (Mental Health)	87%	93%	57%	62%
MHS-DQM11 Care Professional Service or Team Type Association (Mental Health)	96%	97%	91%	89%
MHS-DQM18 Service Or Team Type Referred To (Mental Health)	90%	90%	87%	89%
MHS-DQM20 Clinical Response Priority Type	96%	97%	98%	98%
Data quality commissioner - Percentage (MHS-DQM12 - MHS-DQM16)				
MHS-DQM12 Organisation Identifier (Of Commissioner) - Referral	100%	99%	99%	90%
MHS-DQM13 Organisation Identifier (Of Commissioner) - Contact	99%	98%	98%	91%
MHS-DQM14 Organisation Identifier (Of Commissioner) - Indirect Activity	not available	not available	94%	90%
Data Integrity Measures - Count / Percent (MHS-DIM01 - MHS-DIM03)				
MHS-DIM01 Referrals to CYP-MH services starting in RP	11%	8%	64%	70%
MHS-DIM02 Referrals to Eating Disorder services starting in RP	4%	8%	3%	3%
MHS-DIM03 Coded Procedure (SNOMED Stop Clock for ED)	not available	not available	15%	13%
MHS-DIM04 Care contact time (Hour)	44%	44%	40%	40%
MHS-DIM05 Care contact time (Midnight)	0%	0%	1%	1%
MHS-DIM06 Onward referral time (Hour)	2%	3%	10%	8%
MHS-DIM07 Onward referral time (Midnight)	not available	not available	2%	1%
MHS-DIM08 Indirect activity time (Hour)	not available	not available	33%	28%
MHS-DIM09 Indirect activity time (Midnight)	not available	not available	2%	0%
MHS-DIM10 Discharge plan creation time (Hour)	not available	not available	12%	12%
MHS-DIM11 Discharge plan creation time (Midnight)	not available	not available	0%	0%
MHS-DIM12 Referral request received time (Hour)	4%	5%	26%	22%
MHS-DIM13 Referral request received time (Midnight)	0%	0%	10%	8%
MHS-DIM14 Service discharge time (Hour)	32%	25%	15%	15%
MHS-DIM15 Service discharge time (Midnight)	2%	3%	3%	4%
MHS-DQM15 Organisation Identifier (Of Commissioner) - Group Session	not available	not available	99%	70%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > Data quality

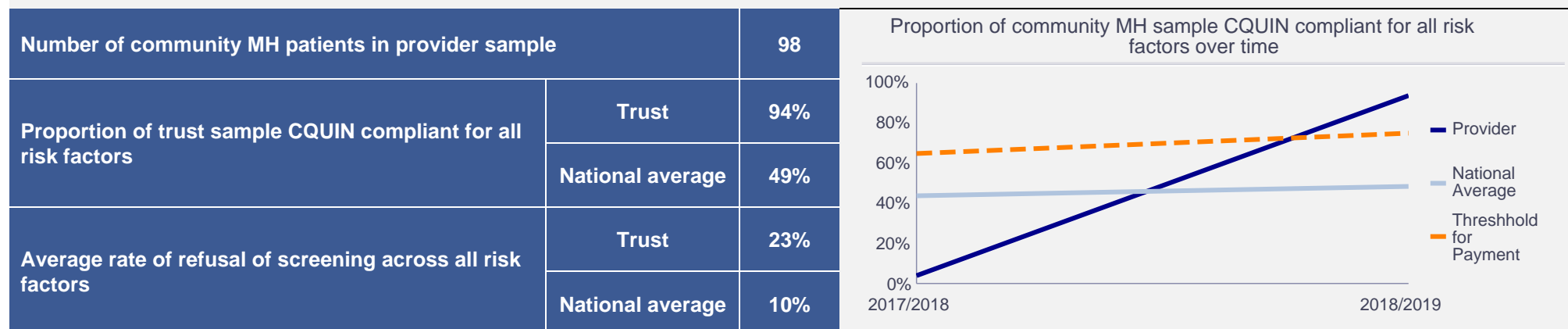|	MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN	Table of Contents
MHS-DQM16 Organisation Identifier (Of Commissioner) - Hospital Provider Spell Commissioner								100%	100%	98%	89%
MHS-DQM31 Hospital Bed Type (Mental Health)								100%	100%	98%	93%
MHS-DQM32 Referred out of area reason (adult acute mental health)								88%	not available	93%	78%
MHS-DQM33 Ex-British armed forces indicator								24%	24%	52%	54%
MHS-DQM34 Source of Referral								100%	100%	95%	96%
MHS-DQM35 Consultation medium used								97%	99%	92%	92%
MHS-DQM37 Activity location type code								75%	76%	66%	69%
MHS-DQM38 Delayed discharge reason								100%	not available	95%	98%
MHS-DQM39 Delayed discharge attributable to								100%	100%	93%	96%
MHS-DQM42 Care plan type								100%	100%	100%	100%
MHS-DQM45 Provisional Diagnosis date								100%	99%	94%	94%
MHS-DQM46 Primary Diagnosis date								99%	99%	95%	94%
MHS-DQM47 Secondary Diagnosis date								95%	98%	92%	93%
MHS-DQM48 Attended or did not attend								100%	100%	98%	98%
MHS-DQM51 Referral closure reason								100%	100%	94%	94%
MHS-DQM52 Estimated discharge date								44%	48%	56%	55%
MHS-DQM53 Specialised mental health service code - Referral								not available	not available	49%	60%
MHS-DQM54 Specialised mental health service code - Contact								not available	not available	88%	90%
MHS-DQM55 Specialised mental health service code - Ward Stay								100%	100%	97%	99%
MHS-DQM56 Delayed discharge; Local Authority of responsibility								82%	100%	50%	59%

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN > Community

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CQUIN - Community Mental Health Services

- CQUIN is a system introduced in 2009 to make a proportion of healthcare providers' income conditional on demonstrating improvements in quality and innovation in specified areas of care.
- People with severe mental illness are at increased risk of poor physical health and their life expectancy is reduced by an average of 15–20 years, most commonly due to preventable physical illness. This CQUIN feature page aims to encourage improvement in physical healthcare provision for people with severe mental illness by monitoring screening and intervention for seven key cardiometabolic risk factors.
- The percentage of patients in the provider's community MH services sample who were CQUIN compliant for all seven risk factors was 94%. This meets the threshold for payment of 75%.
- The average rate of screening refusal across the seven risk factors was 23%. High rates of refusal of screening could indicate that patients are not being given enough information regarding screening and risk for physical health conditions.
- The provider is in the top 25% of providers nationally for screening for seven CQUIN measure(s), the middle 50% for zero CQUIN measure(s), and the bottom 25% for zero CQUIN measure(s).

Number of community MH patients in provider sample		**98**
Proportion of trust sample CQUIN compliant for all risk factors	**Trust**	**94%**
	National average	**49%**
Average rate of refusal of screening across all risk factors	**Trust**	**23%**
	National average	**10%**

Proportion of community MH sample CQUIN compliant for all risk factors over time

CQUIN compliance is determined by whether each patient has been offered screening, and if required, intervention for each risk factor. A patient is CQUIN compliant for a risk factor if there is documented evidence of screening being carried out or refused; **and** where screening is carried out and intervention is found to be required, there is documented evidence of intervention being carried out or refused.

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN > Community

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CQUIN - Community Mental Health Services

Measure	2017/2018	2018/2019	National Average	Comparison to other providers
Smoking status	70%	100%	84%	32% 76% 95% 100%
Alcohol intake	79%	99%	84%	31% 76% 94% 100%
Substance misuse	76%	100%	82%	28% 75% 93% 100%
Body Mass Index (BMI)	51%	98%	74%	20% 60% 91% 100%
Blood pressure	47%	98%	76%	28% 60% 90% 100%
Glucose regulation	33%	100%	70%	0% 51% 87% 100%
Blood lipids	18%	100%	68%	0% 46% 87% 100%

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CQUIN - Early Intervention in Psychosis (EIP) services

- CQUIN is a system introduced in 2009 to make a proportion of healthcare providers' income conditional on demonstrating improvements in quality and innovation in specified areas of care. The CQUIN indicator is no longer being produced, however this page has been refreshed with data collected as part of the National Clinical Audit of Psychosis.
- People with severe mental illness are at increased risk of poor physical health and their life expectancy is reduced by an average of 15–20 years, most commonly due to preventable physical illness. This CQUIN feature page aims to encourage improvement in physical healthcare provision for people with severe mental illness by monitoring screening and intervention for seven key cardiometabolic risk factors.
- The percentage of patients in the provider's EIP services sample who were CQUIN compliant for all seven risk factors was 57%. This meets the threshold for payment of 0%.
- The average rate of screening refusal across the seven risk factors was 11%. High rates of refusal of screening could indicate that patients are not being given enough information regarding screening and risk for physical health conditions.
- The provider is in the top 25% of providers nationally for screening for zero CQUIN measure(s), the middle 50% for seven CQUIN measure(s), and the bottom 25% for zero CQUIN measure(s).

Number of EIP patients in provider sample		322
Proportion of trust sample CQUIN compliant for all risk factors	**Trust**	**57%**
	National average	**64%**
Average rate of refusal of screening across all risk factors	**Trust**	**11%**
	National average	**10%**

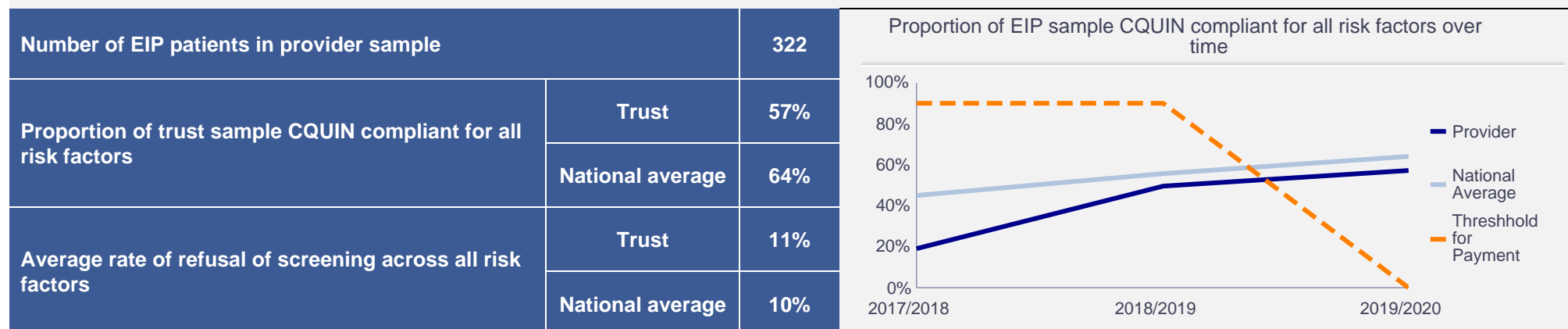**Proportion of EIP sample CQUIN compliant for all risk factors over time**

CQUIN compliance is determined by whether each patient has been offered screening, and if required, intervention for each risk factor. A patient is CQUIN compliant for a risk factor if there is documented evidence of screening being carried out or refused; **and** where screening is carried out and intervention is found to be required, there is documented evidence of intervention being carried out or refused.

Essex Partnership University NHS Foundation Trust (R1L)
Featured data sources > CQUIN > EIP

FACTS, FIGURES & RATINGS	INTELLIGENCE	FEATURED DATA SOURCES	DEFINITIONS AND APPENDICES	18 October 2021

MENTAL HEALTH ACT	INCIDENTS	ESR	PLACE	DELAYED TRANSFERS	PATIENT SURVEYS	STAFF SURVEYS	WRES	DATA QUALITY	CQUIN	Table of Contents

CQUIN - Early Intervention in Psychosis (EIP) services

Measure	2018/2019	2019/2020	National Average	Comparison to other providers
Smoking status	98%	96%	94%	73% 90% 99% 100%
Alcohol intake	NA	98%	94%	76% 91% 99% 100%
Substance misuse	98%	95%	95%	75% 91% 98% 100%
Body Mass Index (BMI)	94%	92%	87%	49% 81% 97% 100%
Blood pressure	95%	96%	89%	63% 84% 97% 100%
Glucose regulation	77%	88%	84%	16% 79% 96% 100%
Blood lipids	74%	80%	82%	13% 76% 95% 100%

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Definitions > Key

Performance level

(MB) Much better

(B) Better

(S) About the same

(W) Worse

(MW) Much worse

(!) Non-submission

( ) No data

Performance change

⬆ Improving

➡ About the same

⬇ Declining

Ratings

O Outstanding

G Good

RI Requires improvement

I Inadequate

NR* Inspected but not formally rated

NA Not rated

Understanding data

The boxes represent all Mental Health NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.

What do N/A, *, and - mean when they are used for data values?

n/a   Value is not applicable
-   Data is not available for trust or time period.
*   Suppressed values between 1 and 5. We apply a strict statistical disclosure control in accordance with the HES protocol to all published data. This requires that small numbers are supressed to prevent individuals being identified and to ensure that patient confidentiality is maintained.

Definitions and guidance documents:

- **Statistical Methods of Analysis Guidance**

- **Indicator Guidance**

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Inspectors can click the link below to access a data sheet which gives further details about the indicators in the Intelligence section of the tool. Trusts can view their individual data sheets on the online website.

Please note that the data sheet is a static snapshot that represents the indicators at the point the tool was last shared with providers, which generally occurs once every two months. For CQC staff, the data in this PDF report is live and some indicators may have been updated since the reports were last shared. However, this refreshed data won't be reflected in the data sheet until the next time Insight is shared with providers.

Data Sheet

Insight MH NHS
CareQuality Commission

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Registered Locations

Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Mental Health
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Essex	Rehabilitation services	People detained under the Mental Health Act
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Younger Adults
439 Ipswich Road - R1LX7	01/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Basildon Mental Health Unit - R1L40	11/04/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Brockfield House - R1LK9	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Broomfield Hospital Mental Health Wards - R1LZ1	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Chelmer & Stort Mental Health Wards - R1LPA	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Chelmer & Stort Mental Health Wards - R1LPA	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health

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Chelmer & Stort Mental Health Wards - R1LPA	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Older People
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Clifton Lodge - R1LJ3	09/01/2019	Southend-on-Sea	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Colchester Hospital Mental Health Wards - R1LK3	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Colchester Hospital Mental Health Wards - R1LK3	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Colchester Hospital Mental Health Wards - R1LK3	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Colchester Hospital Mental Health Wards - R1LK3	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Colchester Hospital Mental Health Wards - R1LK3	30/07/2019	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People

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Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Heath Close - R1LA4	10/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Landermere Centre Mental Health Wards - R1LG7	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Landermere Centre Mental Health Wards - R1LG7	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Landermere Centre Mental Health Wards - R1LG7	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Landermere Centre Mental Health Wards - R1LG7	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Younger Adults
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Older People
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Dementia
Mountnessing Court - R1L65	02/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Mental Health

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Younger Adults
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Dementia
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Older People
Rawreth Court - R1LJ2	22/11/2018	Essex	ASC Central East of England Hub 1	Care home service with nursing	Mental Health
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Robin Pinto Unit - R1L31	15/05/2018	Luton	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 4-12 years

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Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Rochford Hospital - R1L10	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Physical Disability
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Dementia
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Older People
Saffron Walden Community Hospital - R1LTH	02/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Rehabilitation services	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Community healthcare service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Community healthcare service	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Residential substance misuse treatment and/or rehabilitation service	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Community healthcare service	Mental Health

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St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Residential substance misuse treatment and/or rehabilitation service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Community healthcare service	Older People
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Residential substance misuse treatment and/or rehabilitation service	Mental Health
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Rehabilitation services	Younger Adults
St Margaret's Community Hospital - R1LT1	03/05/2018	Essex	MH & CHS Essex	Residential substance misuse treatment and/or rehabilitation service	Younger Adults
St. Helen's Street - R1LXD		Suffolk	MH & CHS Essex	Doctors treatment service	Older People
St. Helen's Street - R1LXD		Suffolk	MH & CHS Essex	Doctors consultation service	Older People
St. Helen's Street - R1LXD		Suffolk	MH & CHS Essex	Doctors treatment service	Younger Adults

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
St. Helen's Street - R1LXD		Suffolk	MH & CHS Essex	Doctors consultation service	People who misuse drugs and alcohol
St. Helen's Street - R1LXD		Suffolk	MH & CHS Essex	Doctors consultation service	Physical Disability
St. Helen's Street - R1LXD		Suffolk	MH & CHS Essex	Doctors consultation service	Younger Adults
St. Helen's Street - R1LXD		Suffolk	MH & CHS Essex	Doctors treatment service	People who misuse drugs and alcohol
St. Helen's Street - R1LXD		Suffolk	MH & CHS Essex	Doctors treatment service	Physical Disability
The St Aubyn Centre - R1L22	07/06/2021	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
The St Aubyn Centre - R1L22	07/06/2021	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
The St Aubyn Centre - R1L22	07/06/2021	Essex	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Children 13-18 years
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Dementia
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and	Older People

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Location Name & ID	Last Site Visit	Local Authority	Location Team	Location Service Type Description	Service User Bands
				problems with substance misuse	
Thurrock Hospital - R1L50	03/05/2018	Thurrock	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Essex	Community based services for people with a learning disability	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Essex	Community based services for people with mental health needs	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Essex	Community healthcare service	Whole Population
Trust Head Office - R1LZ8	10/05/2018	Essex	MH & CHS Essex	Community based services for people who misuse substances	Whole Population
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	People detained under the Mental Health Act
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Learning disabilities or autistic spectrum disorder
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Younger Adults
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Mental Health
Wood Lea Clinic - R1LL8	16/05/2018	Bedford	MH & CHS Essex	Hospital services for people with mental health needs, learning disabilities and problems with substance misuse	Older People