

# Patient safety incident response framework and supporting guidance

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Patient safety (<https://www.england.nhs.uk/publication/?filter-category=psa>).

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Guidance (<https://www.england.nhs.uk/publication/?filter-publication=guidance>).

The Patient safety incident response framework (PSIRF) document and supporting guidance.

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## Patient safety incident response framework

### Link



**link**

(<https://www.england.nhs.uk/long-read/patient-safety-incident-response->

framework/).

**Patient safety incident response framework**  
**(<https://www.england.nhs.uk/long-read/patient-safety-incident-response-framework/>).**

NHS England is not responsible for content on external websites.

## **Summary**

The Patient safety incident response framework document.

Accessible version, published 23 July 2024.

## Engaging and involving patients, families and staff following a patient safety incident

### Document



**.pdf**



(<https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-2.-Engaging-and-involving...-v1-FINAL.pdf>)

**Engaging and involving patients, families and staff following a patient safety incident (<https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-2.-Engaging-and-involving...-v1-FINAL.pdf>)**

- PDF
- 960 KB
- 49 pages

## **Summary**

PSIRF supporting guidance on engaging and involving patients, families and staff following a patient safety incident. This guidance has been produced in partnership with the Healthcare Safety Investigation Branch and Learn Together.

## Guide to responding proportionately to patient safety incidents

### Document



<https://www.england.nhs.uk/wp-content/uploads/2022/08/b1465-3.-guide-to->

[responding-proportionately-to-patient-safety-incidents-v1.2.pdf](#)).

**Guide to responding proportionately to patient safety incidents**  
**(<https://www.england.nhs.uk/wp-content/uploads/2022/08/b1465-3.-guide-to-responding-proportionately-to-patient-safety-incidents-v1.2.pdf>)**

- PDF
- 408 KB
- 29 pages

## **Summary**

PSIRF supporting guidance on responding proportionately to patient safety incidents.

## Oversight roles and responsibilities specification

### Document



(<https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-4.-Oversight->



[roles-and-responsibilities-specification-v1-FINAL.pdf](#)).

**Oversight roles and responsibilities specification**

**(<https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-4.-Oversight-roles-and-responsibilities-specification-v1-FINAL.pdf>)**

- PDF
- 400 KB
- 35 pages

**Summary**

PSIRF supporting guidance on oversight roles and responsibilities specification.

## Patient safety incident response standards

### Link



link

(<https://www.england.nhs.uk/long-read/patient-safety-incident-response->

standards/).

**Patient safety incident response standards**

**(<https://www.england.nhs.uk/long-read/patient-safety-incident-response-standards/>)**

NHS England is not responsible for content on external websites.

**Summary**

Organisations should uphold the patient safety incident response standards to ensure they meet the minimum expectations of the Patient Safety Incident Response Framework (PSIRF).

Accessible content. Updated May 2024.

## Patient safety incident response framework - preparation guide

### Document



(<https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-6.-PSIRF-Prep->

[Guide-v1-FINAL.pdf](#)

**Patient safety incident response framework - preparation guide**  
**(<https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-6.-PSIRF-Prep-Guide-v1-FINAL.pdf>)**

- PDF
- 551 KB
- 50 pages

## **Summary**

This guide provides support to those leading PSIRF implementation in their organisation to deliver the new way of working being introduced by the framework. The guide breaks PSIRF preparation into six phases to ease transition and provide detail around discrete activities that will set strong foundations for implementation.

## Patient safety incident response policy and plan templates

### Document



(<https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-7.-Patient->

[safety-incident-response-policy-template-v1-FINAL.docx](#)

**Template patient safety incident response policy**

**([https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-7.-](https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-7.-Patient-safety-incident-response-policy-template-v1-FINAL.docx)**

**Patient-safety-incident-response-policy-template-v1-FINAL.docx**

- Microsoft Word
- 55 KB
- 18 pages

**Summary**

A template to guide organisations through the development of their patient safety incident response policy.

## Document



**.file**

(<https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-8.-Patient-safety-incident-response-plan-template-v1-FINAL.docx>)



## **Template patient safety incident response plan**

**(<https://www.england.nhs.uk/wp-content/uploads/2022/08/B1465-8.-Patient-safety-incident-response-plan-template-v1-FINAL.docx>)**

- Microsoft Word
- 45 KB
- 10 pages

### **Summary**

A template to guide organisations through the development of their patient safety incident response plan.

## Applying the Patient safety incident response framework outside of NHS trusts

Link



link



[\(https://www.england.nhs.uk/long-read/applying-the-patient-safety-incident-response-framework-outside-of-nhs-trusts/\)](https://www.england.nhs.uk/long-read/applying-the-patient-safety-incident-response-framework-outside-of-nhs-trusts/)

**Applying the Patient safety incident response framework outside of NHS trusts (<https://www.england.nhs.uk/long-read/applying-the-patient-safety-incident-response-framework-outside-of-nhs-trusts/>)**

NHS England is not responsible for content on external websites.

## **Summary**

This document is based on the questions that have been asked about applying the Patient Safety Incident Response Framework in non-NHS trust organisations. It should be read in conjunction with the wider PSIRF guidance and help clarify how PSIRF principles can be applied proportionately across the variety of services and commissioning structures within the NHS.

Accessible version, published 23 July 2024.