

From: FARROW, Christina (NHS ENGLAND - X24) [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=54102A8440D046ABB27C1E7301144356-CHRISTINA.F]
Sent: 7/14/2023 10:21:13 AM
To: Konrad Dobschuetz [redacted]; [redacted]
[redacted]; MABEY, Andrew (NHS ENGLAND – X24) [redacted]
CC: NIA [NIA@uclpartners.com]; [redacted] (NHS ENGLAND – X24) [redacted] [redacted] (NHS ENGLAND – X24) [redacted]
Subject: RE: Stopoxevision campaign

Flag: Follow up

Hi [redacted]

I trust the NIA team have sighted you on the concerns were raised in 2022 [NHS trust to stop filming mental health patients in their bedrooms | NHS | The Guardian](#) regarding this technology and the previous response form NIA/NHSE?

In that instance NIA initially met with the company within a day of the media article and then we in IRLS facilitated a call with our own comms and Mental Health teams with NIA to work through the concerns raised, along with the Patient Safety team here.

The outcome was a commitment to involve users, update consent so as soon as someone is out of a crisis situation informed consent is obtained , not utilise the technology where people were known to have suffered from previous surveillance, for Trusts to ensure the technology was not being used outside of the scope of it's regulatory approval, etc with this being led by the MH team and the company. It is for Providers who adopt any new technology to ensure they have the appropriate safeguards in place.

I am on leave now but [redacted] can link you with the MH and comms teams once you can feedback on the company response. They should be sighted on where each of the actions got to. We'll engage the MH team our side so they are sighted.

Kind regards
Christina

From: Konrad Dobschuetz <[redacted]>
Sent: Thursday, July 13, 2023 10:37 AM
To: FARROW, Christina (NHS ENGLAND - X24) <[redacted]>; [redacted] (NHS ENGLAND – X24) <[redacted]>; MABEY, Andrew (NHS ENGLAND – X24) <[redacted]>
Cc: NIA <NIA@uclpartners.com>
Subject: Re: Stopoxevision campaign

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Many thanks Christina.

I al also looping in [redacted] our NIA coms amanger and would suggest a link up call between Andrew and [redacted] I am on A/L 15/07-05/08 but happy to attend a call this week if need be.

[redacted] we'll chat through this in out 1-1.

Konrad Dobschuetz

National Director NHS Innovation Accelerator | Chief Enterprise Officer

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Please note: I’m on leave July 15th - August 5th

From: FARROW, Christina (NHS ENGLAND - X24) [redacted] [I/S] >
Sent: Thursday, July 13, 2023 10:27:26 AM
To: Konrad Dobschuetz <[redacted] [I/S]>; [redacted] [I/S] NHS ENGLAND – X24)
<[redacted] [I/S]>; MABEY, Andrew (NHS ENGLAND – X24) <[redacted] [I/S]>
Cc: NIA <NIA@uclpartners.com>
Subject: Re: Stopoxevision campaign

58 603 137 617" data-label="Text">

Hi Andrew,

Linking you into this email trail. I'm on leave until 1/8 but [redacted] [I/S] is back next week.

Kind regards
Christina
Sent from [Outlook for iOS](#)

From: Konrad Dobschuetz [redacted] [I/S] >
Sent: Thursday, July 13, 2023 10:22:18 AM
To: FARROW, Christina (NHS ENGLAND - X24) <[redacted] [I/S]>; [redacted] [I/S] NHS ENGLAND – X24)
<[redacted] [I/S]>
Cc: NIA <NIA@uclpartners.com>
Subject: Re: Stopoxevision campaign

58 856 923 905" data-label="Text">

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Many thanks Christina, will do.

We'll keep you posted and i wouldn't think we like to deliver a proactive message at this time.

Konrad Dobschuetz

National Director NHS Innovation Accelerator | Chief Enterprise Officer

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From: FARROW, Christina (NHS ENGLAND - X24) <[I/S]>
Sent: Thursday, July 13, 2023 9:55:18 AM
To: Konrad Dobschuetz <[I/S]> <[I/S]> (NHS ENGLAND – X24)
<[I/S]>
Cc: NIA <NIA@uclpartners.com>
Subject: Re: Stopoxevision campaign

Thanks Konrad,
Please do pick up with [I/S] and [I/S] on this and the previous discussion with [I/S] and the NHSE patient safety team.
Kind regards
Christina
Sent from [Outlook for iOS](#)

From: Konrad Dobschuetz <[I/S]>
Sent: Thursday, July 13, 2023 9:42:58 AM
To: [I/S] (NHS ENGLAND – X24) <[I/S]>; FARROW, Christina (NHS ENGLAND - X24) <[I/S]>
Cc: NIA <NIA@uclpartners.com>
Subject: FW: Stopoxevision campaign

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Flagging this to you both.

From: Karen West <[I/S]>
Sent: Thursday, July 13, 2023 9:19 AM
To: NIA <NIA@uclpartners.com>; [I/S]

Cc: Konrad Dobschuetz <[I/S]>

Subject: Stopoxevision campaign

Dear all,

I wanted to make you aware that yesterday, the National Survivor User Network issued an open letter to NHSE calling for a pause on the rollout of Oxevision. The letter is here: <https://www.nsun.org.uk/news/open-letter-on-the-use-of-oxevision-in-inpatient-settings/>

As you will read, they specifically mention the NIA.

We will be monitoring this closely and are assessing our communications strategy but you may like to inform your communication partners in NHSE.

Please do let me know if you would like further information.

Kind regards

Karen

Karen West • Head of Transformation (Mental health)

m: [I/S] t: +44 (0) 1865 900 599

w: www.oxehealth.com

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