
From: [redacted] (NHS ENGLAND) [redacted]
Sent: 8/3/2026 9:08:14 PM
To: FOX, Susan (NHS ENGLAND) [redacted]
CC: GELDER, Leanne (NHS ENGLAND) [redacted]
Subject: RE: Follow-up on the use of vision-based monitoring systems

Hi [redacted],

We're still waiting on a few responses so if you could get back to us this week that would be brilliant but if it's the start of next week that will be fine.

Many thanks,
[redacted]

[redacted]

Quality Transformation Lead – Improving Practice and Culture
National Adult Mental Health and Quality Transformation Programme
Mental Health, Learning Disability and Neurodevelopmental Conditions (MHLDNC)
NHS England

My pronouns are she/her

e: [redacted] | w: www.england.nhs.uk

My normal working days are Monday, Wednesday, Thursday

From: FOX, Susan (NHS ENGLAND) [redacted]
Sent: 03 August 2026 17:29
To: [redacted] (NHS ENGLAND) [redacted]
Cc: GELDER, Leanne (NHS ENGLAND) [redacted]
Subject: RE: Follow-up on the use of vision-based monitoring systems

Hi [redacted],

Sorry I haven't seen an update but it may have gone to staff member on leave ,
Do you need something this week
Sue

Sue Fox

Clinical Deputy Director of Mental Health & Learning Disabilities and Autism

Nursing Directorate
NHS England – East of England Region

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Email: [redacted]
Website: www.england.nhs.uk
Address: Victoria House, Capital Park, Fulbourn, Cambridge CB21 5BQ

From: [redacted] (NHS ENGLAND) [redacted]
Sent: 03 August 2026 16:54
To: FOX, Susan (NHS ENGLAND) [redacted]
Cc: GELDER, Leanne (NHS ENGLAND) [redacted]
Subject: RE: Follow-up on the use of vision-based monitoring systems

Hi Sue,

I hope you're well.

We've received authorisation from the campaigners that they are happy for us to share their review data with CQC, however we want to ensure the information we pass on is as accurate as possible.

With this in mind, we just wanted to know if Essex Partnership University NHS trust had come back to you with any further information?

Many thanks,
[redacted]

[redacted]

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From: FOX, Susan (NHS ENGLAND) [redacted]
Sent: 23 July 2026 11:48
To: [redacted] (NHS ENGLAND) [redacted]
Cc: GELDER, Leanne (NHS ENGLAND) [redacted]
Subject: RE: Follow-up on the use of vision-based monitoring systems

Thank you – will forward you the EPUT information when received.

Essentially they have undertaken and review and implementing an updated SOP , we have asked for clarity on if this is fully operational.

Sue

Sue Fox

Head of Learning Disability and Autism Programme
Nursing Directorate
NHS England – East of England Region

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From: [I/S] (NHS ENGLAND) [I/S]
Sent: 23 July 2026 11:33
To: FOX, Susan (NHS ENGLAND) [I/S]
Cc: GELDER, Leanne (NHS ENGLAND) [I/S]
Subject: RE: Follow-up on the use of vision-based monitoring systems

Hi Sue,

I'm just replying on Leanne's behalf as she's on a clinical day.

Thanks for spotting that filtering mistake – please disregard the ELFT information. Further thanks for following up with EPUT, a clearer understanding of their consent policies in all areas VBMS is being used would be very useful.

Also, I believe from information shared on the campaigner's website Cambridge and Peterborough NHS Foundation Trust have now ceased using Oxevision altogether so no further information is required there.

Many thanks,
[I/S]

[I/S]

Quality Transformation Lead – Improving Practice and Culture
National Adult Mental Health and Quality Transformation Programme
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From: FOX, Susan (NHS ENGLAND) [I/S]
Sent: 22 July 2026 08:48
To: GELDER, Leanne (NHS ENGLAND) [I/S]
Subject: FW: Follow-up on the use of vision-based monitoring systems

Apologies Leanne,
I didn't spot that ELFT goes through London Region as their headquarters are in London (although provide services in the East)
So I have been asked to refer back to yourself.

EPUT have provide some assurance but we are asking for some more information.
Sue

From: GELDER, Leanne (NHS ENGLAND) [I/S]
Sent: 14 July 2026 09:38
To: FOX, Susan (NHS ENGLAND) [I/S] MHLDAQUALITYTRANSFORMATIONPROGRAMME (NHS ENGLAND) [I/S]
Cc: [I/S] (NHS ENGLAND) [I/S]; [I/S] (NHS ENGLAND) [I/S]
Subject: RE: Follow-up on the use of vision-based monitoring systems

Hi Sue,

No problem at all. I've included some of the information that was shared with us by Stop Oxevision below but really happy to have a quick chat if easier to give a bit more context:

Cambridge and Peterborough NHS Foundation Trust – information shared suggested a trial of Oxevision was taking place that was due to conclude in December 2025. The concerns were related to information in a patient leaflet which stated that Oxevision would be turned on as standard and if a patient objected it would remain switched on pending the outcomes of an MDT meeting.

Essex partnership University NHS trust – you will be aware there has been extensive coverage of the use of Oxevision within EPUT as part of the Lampard Inquiry already. This also links to the PHSO report in Sophie's email below.

East London NHS Foundation Trust – information shared with us refers to the 2024 policy and patient posters which do not provide any information about consent processes, it appears Oxevision is used as standard in seclusion.

Kind Regards,

Leanne

Leanne Gelder RN(MH)
Head of Quality Transformation
National Mental Health, Learning Disability and Autism Programme
NHS England

My pronouns are she/her

E: [I/S] | W: www.england.nhs.uk | Twitter: [@NHSEEngland](https://twitter.com/NHSEEngland)

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[Mental Health, Learning Disabilities and Autism Quality Transformation Programme \(MHLDAQT\) - FutureNHS Collaboration Platform](#)

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From: MHLDAQQUALITYTRANSFORMATIONPROGRAMME (NHS ENGLAND)

[I/S]

Sent: 08 July 2026 13:09

To: JAMES, Ursula (NHS ENGLAND) [I/S]; ENGLAND.SOUTHWESTMH (NHS ENGLAND)

[I/S]; TINSLEY, Giles (NHS ENGLAND) [I/S]; WAKEFIELD, RACHEL (NHS ENGLAND) [I/S]; POOLE, Joanne (NHS ENGLAND)

[I/S]; [I/S] NHS ENGLAND [I/S]; [I/S] (NHS ENGLAND) [I/S]; WILLIAMS, Adanna (NHS ENGLAND) [I/S]; CHRISTIE, Emma (NHS ENGLAND) [I/S]; LOCKHART, Gavin (NHS ENGLAND)

[I/S]; KEAVENEY-SHEATH, David (NHS ENGLAND) [I/S]; FAIRCLOTH, Emily (NHS ENGLAND) [I/S]

Cc: GELDER, Leanne (NHS ENGLAND) [I/S] [I/S] (NHS ENGLAND)

[I/S]; DURRANT, Liz (NHS ENGLAND) [I/S]

Subject: Follow-up on the use of vision-based monitoring systems

Dear Regional colleagues,

We are writing to provide an update on the [Principles for using digital technologies in mental health inpatient treatment and care](#) and to ask for your views on the issues outlined below.

The principles were developed with stakeholders and people with lived experience in response to concerns about the development and use of vision-based monitoring systems (VBMS) in inpatient mental health settings. These concerns were raised by campaign groups, academics and clinicians. The issues were wide-ranging and notably included privacy and dignity, consent, the impact on therapeutic relationships and relational care, and the poor evidence base for these systems.

The principles were published over a year ago and we received minimal feedback and requests for further support on these matters following publication. Since then, CQC have published their [Brief guide: Digital contactless patient monitoring technologies in mental health in-patient services](#), setting out what inspectors and Mental Health Act reviewers look at when assessing services that use digital patient monitoring systems.

Recently we have been made aware that some trusts may be using VBMS unlawfully. Data shared with us, gathered through Freedom of Information requests from campaigners made to all NHS

inpatient mental health settings, suggests that some trusts may be using VBMS in a blanket way, without patients' informed consent or, where appropriate, a best interests discussion.

There is also renewed focus on Oxevision specifically. The Lampard Inquiry is exploring its use at Essex Partnership University NHS Foundation Trust and in March, the [Parliamentary and Health Service Ombudsman upheld a complaint](#) from Miss B relating to Oxevision being used to monitor her without her consent.

In light of the above, we would like to reach out to the specific providers who have been named by campaign organisations as potentially using VBMS unlawfully. **We would welcome your views on the most appropriate and effective way to do this and whether you would prefer the information to come through you as regional leads.**

Thank you in advance for your support with this.

Kind regards,

Leanne Gelder and [I/S]

National Adult Mental Health and Quality Transformation Programme
Mental Health, Learning Disability and Neurodevelopmental Conditions (MHLDNC)
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