
From: [I/S]
Sent: 9/22/2021 2:36:52 PM
To: HEALEY, Frances (NHS ENGLAND & NHS IMPROVEMENT - T1520) [I/S]
CC: JENNINGS, Sarah (NHS ENGLAND & NHS IMPROVEMENT - T1520) [I/S]
[I/S] Moore, Nathan [I/S]
Subject: RE: Oxehealth/oxevision

Dear Frances

Thank you for sharing this very helpful document.

The team have been discussing in more detail in the software group, and we have also had a catch up today on what we know so far.

We have agreed that there are definitely some lines of enquiry that we need to take with the manufacturer, but before we do this we need to discuss it in our devices governance meeting (SRM) next Wednesday.

So please take this email as reassurance that we are progressing this issue internally, but we just need some time to make sure we are putting it through the right channels.

I will be back in touch once we have something further to update.

Many thanks,

[I/S] (she/her)
Devices Patient Safety Manager
HCPC registered Therapy Radiographer [RA56805]

Medicines and Healthcare products Regulatory Agency

[I/S]

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From: HEALEY, Frances ([I/S])
Sent: 01 September 2021 09:55
To: [I/S] Moore, Nathan
[I/S]
Cc: JENNINGS, Sarah ([I/S])
Subject: Oxehealth/oxevision

Dear [I/S] Nathan

Thank you so much for the very helpful meeting last week.

Attached the material mentioned which is cleared for sharing as you need within MHRA but not beyond. Please see the extra requests for protection of the document which relate to the importance of keeping detail of means of self-harm, and/or ways of bypassing protections from self-harm, away from the public, which we ask you to ensure are passed on to any MHRA colleagues you need to involve.

We'll otherwise wait to hear from you on next steps – we appreciate you were looking into various issues then likely next steps were a brief planning call between us before meeting with manufacturers.

All best

Frances

Dr Frances Healey, PhD, RN, RN-MH (NMC 80D1205E)

Deputy Director of Patient Safety (Insight)

NHS England & NHS Improvement

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