
From: DURRANT, Liz (NHS ENGLAND – X24) [I/S]
[I/S]
Sent: 8/8/2023 7:33:31 AM
To: [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND - X24) [I/S]; KEHOE, Jemma (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND - X24) [I/S]; MHMEDICALDIRECTORS, England (NHS ENGLAND - X24) [I/S]
CC: [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; JENNINGS, Sarah (NHS ENGLAND – X24) [I/S]
Subject: RE: Oxehealth - concern raised

Looks like the only time that works is 4 – 4.30 – which I can't make. Could we try again for next week?

Wonder if [I/S] (NHS ENGLAND - X24) and @MHMEDICALDIRECTORS, England (NHS ENGLAND - X24) could work with [I/S] to find a date which others can also make?

Attendees are:

- [I/S] (our IRLS Comms lead who has awareness of this issue)
- [I/S]
- Sarah
- Jemma
- [I/S]
- Emma Wadey
- Liz Durrant
- [I/S]
- [I/S]

Thanks

Liz Durrant My pronouns are she/her

Head of Quality Transformation (Mental Health, Learning Disability and Autism)
Mental Health, Learning Disability and Autism and Specialised Commissioning Teams
NHS England

M: [I/S]

e: [I/S]

w: www.england.nhs.uk

If I am sending emails out of 'normal' working hours, I may be working flexibly. Please be assured that I do not expect a response outside of your own working hours.

From: [I/S] (NHS ENGLAND – X24) [I/S]
Sent: Tuesday, August 8, 2023 8:30 AM
To: WADEY, Emma (NHS ENGLAND - X24) [I/S]; KEHOE, Jemma (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; DURRANT, Liz (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]

ENGLAND – X24) [I/S]
Cc: [I/S] (NHS ENGLAND – X24) [I/S] [I/S] (NHS ENGLAND – X24)
[I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; JENNINGS, Sarah (NHS
ENGLAND – X24) [I/S]
Subject: RE: Oxehealth - concern raised

Hi Jemma,

Apologies for the delayed response, I have added Christina's availability below:

- Mon 7th: 12-1.30, 2-5 **12.30-1.30 or 3.30-4.30 – Christina A/L**
- Tues 8th: 2.30-3 **not available – Christina unavailable**
- Weds 9th: 2-3 or 4-5 **2-2.30 or 4-4.30 – Christina available 4 – 4:30**
- Thurs 10th: 3.30-4 **Not available – Christina available 3:30 – 4:00**

Kind Regards,

[I/S]

[I/S]

PA to Jenny Turton - Deputy Director of Life Sciences Unit, Accelerated Access to Innovation

PA to Christina Farrow - Deputy Director of Innovation Unit

Innovation, Research and Life Sciences

NHS Transformation Directorate | NHS England

M: [I/S]

E: [I/S]

www.england.nhs.uk

Quarry House, Quarry Hill, Leeds, LS2 7UE

My pronouns are: she/her

Working hours: I usually work Mon – Wed 7am – 5pm and Thurs 7am – 4:30pm (I don't work Fridays)



This email is intended only for use by the named addressee. It may contain confidential and/or privileged information. If you are not the intended recipient, you should contact us immediately and should not disclose, use or rely on this email. We do not accept any liability arising from a third party taking action, or refraining from taking action, on the basis of information contained in this email. Thank you

From: WADEY, Emma (NHS ENGLAND - X24) [I/S]
Sent: Thursday, August 3, 2023 5:46 PM
To: KEHOE, Jemma (NHS ENGLAND – X24) [I/S]; DURRANT, Liz (NHS ENGLAND – X24)
[I/S]; FARROW, Christina (NHS ENGLAND - X24) [I/S]; [I/S] (NHS
ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]
[I/S] (NHS ENGLAND – X24) [I/S]
Cc: [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24)
[I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; JENNINGS, Sarah (NHS

Subject: RE: Oxehealth - concern raised

Hi Jemma,

Please find my availability below.

Kind regards

Emma

Dr Emma Wadey PhD RN
Deputy Director Mental Health Nursing
NHS England

Visiting Professor University of Surrey

[I/S]

Mobile: [I/S]

Please note I work in clinical practice on Fridays and therefore will have limited access to emails.

From: KEHOE, Jemma (NHS ENGLAND – X24) [I/S]

Sent: Thursday, August 3, 2023 5:38 PM

To: DURRANT, Liz (NHS ENGLAND – X24) [I/S]; FARROW, Christina (NHS ENGLAND - X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; WADEY, Emma (NHS ENGLAND - X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24) [I/S]

Cc: [redacted] (NHS ENGLAND – X24) [redacted] [redacted]; [redacted] (NHS ENGLAND – X24) [redacted]; [redacted] (NHS ENGLAND – X24) [redacted]; JENNINGS, Sarah (NHS ENGLAND – X24) [redacted]

Subject: RE: Oxehealth - concern raised

Hi all,

I have attached summary insights from the user research into vision based monitoring solutions that Liz mentions below. Although worth noting this is not specific to Oxehealth, nor should it be considered a comprehensive review of evidence.

I have suggested some times next week that [I/S] and I would be available for a call:

- Mon 7th: 12-1.30, 2-5 **12.30-1.30 or 3.30-4.30**
- Tues 8th: 2.30-3 **not available**
- Weds 9th: 2-3 or 4-5 **2-2.30 or 4-4.30**
- Thurs 10th: 3.30-4 **Not available**

Thanks,
Jemma

Jemma Kehoe
Head of Digital Mental Health
Joint role: Mental Health Team | Transformation Directorate
NHS England & NHS Improvement

Tel: [I/S]
Email: [I/S]

If I am sending emails out of 'normal' working hours, I may be working flexibly. Please be assured that I do not expect a response outside of your own working hours.

'Health and high quality care for all, now and for future generations'

From: DURRANT, Liz (NHS ENGLAND – X24) <[I/S]>
Sent: Friday, July 21, 2023 11:28 AM
To: FARROW, Christina (NHS ENGLAND - X24) <[I/S]>; [I/S] (NHS ENGLAND – X24) <[I/S]>; WADEY, Emma (NHS ENGLAND - X24) <[I/S]>; [I/S] (NHS ENGLAND – X24) <[I/S]>; [I/S] (NHS ENGLAND – X24) <[I/S]>
Cc: [I/S] (NHS ENGLAND – X24) <[I/S]>; [I/S] (NHS ENGLAND – X24) <[I/S]>; KEHOE, Jemma (NHS ENGLAND – X24) <[I/S]>; [I/S] (NHS ENGLAND – X24) <[I/S]>; JENNINGS, Sarah (NHS ENGLAND – X24) <[I/S]>
Subject: RE: Oxehealth - concern raised

Thanks so much Christina and Colleagues.

[I/S] and [I/S] have now received contact from the campaign group regarding their concerns. It would be really helpful for us to re-group from an NHSE perspective and if I can suggest colleagues who need to be involved are:

- [I/S] (our IRLS Comms lead who has awareness of this issue)
- [I/S]
- Sarah
- Jemma
- [I/S]
- Emma Wadey
- Liz Durrant
- [I/S]
- [I/S]

In terms of update on previous actions and other work in train:

1. Completed user based research review of vision based technologies in MH wards
2. We have commissioned the MH Policy Research Unit to review evidence relating to surveillance based technologies in MH settings
3. We are considering the relationship between restrictive practice and vision based technologies as part of restrictive practices programme
4. The MH Directors of Nursing forum has developed some guidance regarding the use of such technologies however, NHSE MH team does not endorse the guidance
5. We have plans in the winter to hold events with MH trusts to consider the outputs of the research in line with work we are developing re: culture standards for MH wards from which we would intend to co-produce some principles and best practice

I think we will now need to consider how we respond to the campaign

Thanks

Liz Durrant My pronouns are she/her

Head of Quality Transformation (Mental Health, Learning Disability and Autism)
Mental Health, Learning Disability and Autism and Specialised Commissioning Teams
NHS England

M: [I/S]

e: [I/S]

w: www.england.nhs.uk

If I am sending emails out of 'normal' working hours, I may be working flexibly. Please be assured that I do not expect a response outside of your own working hours.

From: FARROW, Christina (NHS ENGLAND - X24) [I/S]

Sent: Friday, July 14, 2023 1:17 PM

To: DURRANT, Liz (NHS ENGLAND – X24) [I/S]; [I/S] (NHS ENGLAND – X24)

<[I/S]>

Cc: [I/S] (NHS ENGLAND – X24) <[I/S]>; [I/S] (NHS ENGLAND – X24)

<[I/S]>; KEHOE, Jemma (NHS ENGLAND – X24) [I/S]; [I/S] (NHS

ENGLAND – X24) <[I/S]>; [I/S] (NHS ENGLAND – X24) <[I/S]>;

JENNINGS, Sarah (NHS ENGLAND – X24) <[I/S]>

Subject: Oxehealth - concern raised

Hi Liz and [I/S],

I wanted to sight you on a [concern raised by the National Survivor User Network](#) regarding the use of Oxevision.

Some of the issues relate to [concerns previously raised in 2022](#).

At that time NHSE made clear to Trusts their responsibilities with the roll out of any new technology and the use of technologies outside of their regulatory approvals.

Those involved at the time were:

NHSEI

- Jemma - NHSEI Digital MH Lead
- Bobby - Deputy Head of MH at NHSEI
- [I/S] - Senior Innovation Manager who oversees the NHS Innovation Accelerator (NIA) programme and other innovator programmes
- [I/S] - Senior Innovation Manager overseeing the Academic Health Science Network (AHSN) commissions
- Sarah - Patient Safety Lead for medical devices
- Nursing Directorate

Oxehealth

- Charlotte - Oxehealth UK MD / NHS Innovation Accelerator Fellow
- Ben - Head of Marketing at Oxehealth

NHS innovation accelerator programme

- [I/S] - Comms & Engagement manager at UCL Partners AHSN (they run the NIA programme on behalf of NHSEI)

In addition the MH team linked up with Oxehealth and the Nursing Directorate to:

1. Review technology materials available for patients information/guidance and informed consent with MH team, Oxehealth and the MH lived experience advisory network – Bobby and Charlotte
2. Review staff information/guidance so that 'application' of Oxehealth is clear, what it can and can't do – Charlotte has engaged with the nursing director forum and can update Bobby and Sarah J

3. Review programme curriculum for innovators – potential to include sessions on consent, responding to media enquiries, responding to patient safety concerns or incidents, etc (scope across all technologies, not just digital health) – [I/S] and [I/S], informed by Actions 1 & 2

The NIA team will connect with Oxehealth to get their update. It would be good to get a sense of where these actions got to and how the MH/NHSE team might respond.

I'd suggest having the following people on the initial call:

- Yourself
- [I/S] (our IRLS Comms lead who has awareness of this issue)
- [I/S]
- Sarah
- Jemma
- Other MH/Nursing directorate team representatives
- MH comms lead

[I/S] has availability Monday 17/7 13:30-15:00 and 15:30 onwards. If any of those times work for you [I/S] can support getting an invite out. I'm on leave until 1/8/23.

Once we have met NHSE side we can then bring in NIA and Oxehealth as needed.

Kind regards,

Christina

Christina Farrow RN

Deputy Director for Innovation | Innovation, Research and Life Sciences Group | NHS England

Tel: [I/S] | [I/S] | www.england.nhs.uk

I use she/her pronouns

Please contact Emily Griffiths PA to schedule a call

[I/S]

Advanced notice of leave 17-31/7