
From: [I/S] (NHS ENGLAND [I/S])
Sent: 10/1/2026 12:10:33 PM
To: Stuart Dunn [I/S]
CC: GELDER, Leanne (NHS ENGLAND – X24) [I/S]
Subject: Follow-up information - Trust use of Oxevision
Attachments: Trust use of VBMS as verified by Regions (Sept 2026).xlsx; A review of NHS Trust policies_standard operating procedures for the use of Oxevision.pdf

Hi Stuart,

Thanks for meeting with Leanne and I on Monday afternoon – it was a useful conversation from our perspective. As discussed, please find attached the information we have gathered from regional colleagues regarding Provider's potentially unlawful use of Oxevision.

As a reminder we were originally sent information from Stop Oxevision, collected via FOI's to Providers or the review of policies in the public domain. At this time, they identified 20 Trusts that were using Oxevision (with Stop Oxevision's written consent I have attached the review document they sent us). When we reviewed this document, we highlighted potential issues in the information shared for 19 of the 20 Trusts and therefore asked our Regional Leads to fact check directly with Providers.

Our review found that many Providers practices now differed to what was reported in the Stop Oxevision document, however there are still several Providers that we still have concerns about. The concerns relate to potentially unlawful processes around consent.

We welcome your plans to share this information with your regional inspectors and follow-up with Providers on these concerns using the most suitable regulatory levers available to you. Furthermore, we would be more than happy to work with CQC in the future if it was considered that Providers required additional clarity and direction in relation to the implementation and use of VBMS.

As an aside we wanted to let you know that it has come to our attention that LIO have referenced and linked to your guide for inspectors on their website. They infer the guidelines are "for smooth and effective implementation" of Oxevision. Originally, they highlighted the guidelines produced by the National Mental Health & Learning Disability Nurse Directors Forum (which have now been removed) in this space and stated they were co-produced with NHS England which was incorrect. When we asked them to correct this, they replaced the text with the link to your document. Webpage for your information: [LIO | The all-in-one platform for inpatient mental health](#)

I hope all the above is helpful and clear but if you have any questions, especially regarding the content in our review document please do get in touch.

Kind regards,
[I/S]

[I/S]

Quality Transformation Lead – Improving Practice and Culture
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My normal working days are Monday, Wednesday, Thursday